UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA MICHELLE SIMS, individually and on behalf of a class of similarly-situated individuals, Case No. 07-1510 MC Plaintiff, **CLASS ACTION** vs. CELLCO PARTNERSHIP d/b/a VERIZON WIRELESS, a Delaware general partnership, STIPULATION OF SETTLEMENT Defendant. STIPULATION OF SETTLEMENT Case No. C-07-1510-MC sf-2522958

#### STIPULATION OF SETTLEMENT

This AGREEMENT is entered into by and among (i) Michelle Sims ("Sims" or "Plaintiff"), (ii) the Settlement Class (as defined herein) (the Settlement Class and Sims are collectively herein referred to as the "Plaintiffs" unless otherwise noted), and (iii) Defendant Cellco Partnership d/b/a Verizon Wireless ("Verizon Wireless"), by and through their respective counsel of record in this Action. All the parties to this Stipulation of Settlement ("Stipulation") shall collectively be referred to as the "Parties" or the "Settling Parties." This Stipulation is intended by the Parties to fully, finally, and forever resolve, discharge, and settle the Released Claims (as the term is defined below), upon and subject to the terms and conditions hereof, and subject to the approval of the Court.

#### RECITALS

- A. On March 15, 2007, Sims brought a putative class action against Verizon Wireless in the United States District Court for the Northern District of California, which was assigned Case No. 3:07-cv-1510-MC (the "Action"). In the Action, Sims alleged that she had been assigned a "recycled" mobile telephone number and that her mobile phone account with Verizon Wireless was charged for third-party mobile content that she had not authorized, but rather that purportedly had been authorized by the previous owner and/or users of that mobile telephone number. Sims asserted claims on behalf of a putative nationwide class of similarly situated Verizon Wireless Subscribers. Sims alleged causes of action for violation of 47 U.S.C. § 201; unauthorized telephone charges in violation of California Public Utilities Code § 2890; violation of California's Unfair Competition Law, Cal. Bus. & Prof. Code §§ 17200, et seq.; violation of California's False Advertising Law, Cal. Bus. & Prof. Code §§ 17500, et seq.; and for breach of contract.
- B. On February 25, 2008, counsel for the parties met in person in the offices of JAMS in San Francisco, California, with the Honorable Edward A. Infante (ret.) acting as mediator, and agreed to settle all claims in the Action.
- C. At all times, Verizon Wireless has denied and continues to deny any wrongdoing whatsoever, and has denied and continues to deny that it committed or has threatened or

attempted to commit, any of the wrongful acts or violations of law or duty that are alleged in the Action, and contends that it has acted properly. Verizon Wireless also denies: (1) each and all of the claims and contentions alleged by Sims and the Settlement Class in the Action; (2) all charges of wrongdoing or liability against it arising out of any conduct, statements, acts, or omissions alleged in the Action; and (3) that Sims or the Settlement Class is entitled to any form of damages based on the conduct alleged in the Action. In addition, Verizon Wireless maintains that it has meritorious defenses to all claims alleged in the Action. Nonetheless, taking into account the uncertainty and risks inherent in any litigation, especially in complex cases, Verizon Wireless has concluded that further defense of the Action would be protracted, burdensome, and expensive, and that it is desirable and beneficial to it that the Action be fully and finally settled and terminated in the manner and upon the terms and conditions set forth in this Stipulation. This Stipulation, and all related documents, shall not be construed as or deemed to be evidence of or an admission or concession on the part of Verizon Wireless, or any of the Released Parties (defined below), with respect to any claim of any fault or liability or wrongdoing or damage whatsoever.

D. Plaintiff believes that the claims asserted in the Action have merit. Nonetheless, Plaintiff and her counsel recognize and acknowledge the expense and length of continued prosecution of the Action against Verizon Wireless through trial and any subsequent appeals. Plaintiff and her counsel also have taken into account the uncertain outcome and risks of any litigation, especially in complex actions, as well as the difficulties and delays inherent in such litigation. Therefore, Plaintiff believes that it is desirable that the Released Claims be fully and finally compromised, settled and resolved with prejudice, and barred pursuant to the terms set forth herein. Based on their evaluation, Class Counsel have concluded that the terms and conditions of this Stipulation are fair, reasonable, and adequate to the Settlement Class, and that it is in the best interests of the Settlement Class to settle the claims raised in the Action pursuant to the terms and provisions of this Stipulation. This Stipulation, and all related documents, shall not be construed as or deemed to be evidence of or an admission or concession on the part of Plaintiff as to the strength of any defense or argument by Verizon Wireless or any infirmity in any claim by Plaintiff.

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The Settling Parties agree that the Action was resolved in good faith, following E. arms' length bargaining, that the settlement reflected herein confers substantial benefits upon the Settling Parties, and each of them, and, based upon their evaluation, achieves a result that is fair, reasonable and adequate.

NOW, THEREFORE, IT IS HEREBY STIPULATED AND AGREED by and among Michelle Sims, the Settlement Class, and each of them, and Verizon Wireless, by and through their respective undersigned counsel that, subject to approval of the Court pursuant to the Federal Rules of Civil Procedure, Rule 23(e), in consideration of the benefits flowing to the Settling Parties from the Settlement set forth herein, that the Action and the Released Claims shall be finally and fully compromised, settled and released, and the Action shall be dismissed with prejudice, upon and subject to the terms and conditions of this Stipulation.

#### **AGREEMENT**

#### 1. Definitions

As used in this Stipulation, the following terms have the meanings specified below:

- "Lead Class Counsel" means Jay Edelson of KamberEdelson, LLC, and John G. 1.1 Jacobs of The Jacobs Law Firm, Chtd.
- "Class Counsel" means Lead Class Counsel and Terry M. Gordon of Law Offices 1.2 of Terry M. Gordon, Myles McGuire of KamberEdelson, LLC, and Bryan G. Kolton of The Jacobs Law Firm, Chtd.
- "Court" means the United States District Court for the Northern District of 1.3 California.
- "Disputed Charges" means charges to a Settlement Class Member who was assigned a mobile telephone number previously assigned to another owner and/or user, and who paid charges for third party mobile content that purportedly were authorized by the prior owner and/or users of that mobile telephone number and not authorized by the Settlement Class Member, and for which the Settlement Class Member has not previously received a full credit or refund.

1.5 "Effective Date of Settlement" or "Effective Date" means the first date by which all of the events and conditions specified in Section 10.1 have been met and have occurred.

- 1.6 "Final" means one business day following the later of the following events: (i) the date upon which the time expires for filing or noticing any appeal of the Court's Final Judgment and Order of Dismissal With Prejudice, approving the Settlement substantially in the form of Exhibit C hereto; (ii) if there is an appeal or appeals, other than an appeal or appeals solely with respect to attorneys' fees and reimbursement of expenses, the date of completion, in a manner that finally affirms and leaves in place the Final Judgment and Order of Dismissal With Prejudice without any material modification, of all proceedings arising out of the appeal or appeals (including, but not limited to, the expiration of all deadlines for motions for reconsideration or petitions for review and/or certiorari, all proceedings ordered on remand, and all proceedings arising out of any subsequent appeal or appeals following decisions on remand); or (iii) the date of final dismissal of any appeal or the final dismissal of any proceeding on certiorari.
- 1.7 "Final Judgment and Order of Dismissal With Prejudice" means the proposed final judgment and order to be entered by the Court approving the Settlement, substantially in the form of Exhibit C hereto.
- 1.8 "Notice" means the Notice of Pendency and Proposed Settlement of Class Action and Settlement Hearing Thereon, which is to be sent to Settlement Class Members substantially in the form attached hereto as Exhibit A-1.
- 1.9 "Parties" or "Settling Parties" means Michelle Sims, the Settlement Class and Verizon Wireless.
- 1.10 "Person" means an individual, corporation, partnership, limited partnership, association, joint stock company, estate, legal representative, trust, unincorporated association, government or any political subdivision or agency thereof, and any business or legal entity and their spouses, heirs, predecessors, successors, representatives, or assigns.
- 1.11 "Plaintiffs" or "Class Action Plaintiffs" means Michelle Sims and the Settlement Class Members.

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1.12 "Preliminary Approval Order" means the proposed order preliminarily approving the Settlement, certifying the Settlement Class solely for purposes of settlement, and directing notice of the Settlement to the Settlement Class substantially in the form attached hereto as Exhibit B.

1.13 "Released Claims" means all claims (including "Unknown Claims" as defined below), demands, rights, liabilities or causes of action, in law or in equity, accrued or unaccrued, fixed or contingent, direct, individual or representative, of every nature and description whatsoever, whether based on federal, state, local, statutory or common law or any other law, rule or regulation, including the law of any jurisdiction outside the United States, belonging to Plaintiffs and their present or past heirs, executors, estates, administrators, predecessors, successors, assigns, parents, subsidiaries, associates, affiliates, employers, employees, agents, consultants, insurers, directors, managing directors, officers, partners, principals, members. attorneys, accountants, financial and other advisors, investment bankers, underwriters, lenders, and any other representatives of any of these Persons and entities (including, without limitation, any claims, whether direct, derivative, representative or in any other capacity, arising under federal, state, local, statutory or common law or any other law, rule or regulation, including the law of any jurisdiction outside of the United States), against the Released Parties, or any of them, arising out of the facts, transactions, events, matters, occurrences, acts, disclosures, statements, misrepresentations, omissions or failures to act that were or could have been alleged or asserted in the Action, or that relate in any way to any violation of law, any misstatement or omission, any breach of duty, any negligence or fraud or any other alleged wrongdoing or misconduct relating to Disputed Charges.

1.14 "Released Parties" means Verizon Wireless and any and all of its present or past heirs, executors, estates, administrators, predecessors, successors, assigns, parents, subsidiaries, associates, affiliates, employers, employees, agents, consultants, insurers, directors, managing directors, officers, partners, principals, members, attorneys, accountants, financial and other advisors, investment bankers, underwriters, shareholders, lenders, auditors, investment advisors, legal representatives, successors in interest, assigns and Persons, firms, trusts, corporations,

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officers, directors, other individuals or entities in which Verizon Wireless has a controlling interest or which is related to or affiliated with it, or any other representatives of any of these Persons and entities. This definition is not intended to include any billing intermediary (also known as "aggregators"), such as Verisign, Inc., m-Qube, Inc., m-Blox, Inc., or third-party mobile content providers.

- "Settlement" or "Settlement Agreement" means the settlement contemplated by 1.15 this Stipulation.
- "Settlement Administrator" means an entity to be selected by Verizon Wireless, 1.16 with input from Class Counsel, to perform the tasks set forth in Section 5, below.
- "Settlement Class" means those past and present Verizon Wireless Subscribers who, as reflected in Verizon Wireless' records, were assigned a mobile telephone number previously assigned to another owner and/or user, and who paid Disputed Charges.
- "Settlement Class Member" means a Person who falls within the definition of the Settlement Class as set forth above and who has not submitted a valid request for exclusion.
- "Subscriber" means each current or former Verizon Wireless customer for whom a distinct mobile telephone number was or is currently assigned.
- "Unknown Claims" means claims that could have been raised in this litigation and 1.20 that the Plaintiffs or any or all other Persons and entities whose claims are being released, or any of them, do not know or suspect to exist, which, if known by him, her or it, might affect his, her or its agreement to release the Released Parties or the Released Claims or might affect his, her or its decision to agree, object or not to object to the Settlement. Upon the Effective Date, Plaintiffs and all other Persons and entities whose claims are being released shall be deemed to have, and shall have, expressly waived and relinquished, to the fullest extent permitted by law, the provisions, rights, and benefits of § 1542 of the California Civil Code, which provides as follows:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR.

Upon the Effective Date, Plaintiffs and all other Persons and entities whose claims are being released also shall be deemed to have, and shall have, waived any and all provisions, rights and benefits conferred by any law of any state or territory of the United States, or principle of common law, or the law of any jurisdiction outside of the United States, which is similar, comparable or equivalent to § 1542 of the California Civil Code. Plaintiffs acknowledge that they may discover facts in addition to or different from those that they now know or believe to be true with respect to the subject matter of this release, but that it is their intention to finally and forever to settle and release the Released Claims, notwithstanding any Unknown Claims they may have, as that term is defined in this Paragraph.

- 1.21 "Verizon Wireless" means Cellco Partnership d/b/a Verizon Wireless, a Delaware general partnership. This definition is not intended to include any billing intermediary (also known as "aggregators"), such as Verisign, Inc., m-Qube, Inc., m-Blox, Inc., or third-party mobile content providers.
  - 1.22 "Verizon Wireless' Counsel" means the law firm of Morrison & Foerster LLP.
- 2. Changes in Business Practices; Confirmatory Discovery
- 2.1 Verizon Wireless will provide plaintiffs with confirmatory discovery concerning the identity and number of persons affected by Disputed Charges and concerning Verizon Wireless's current and previous business practices with regard to steps taken to reduce the risk of Disputed Charges and what steps, if any, are feasible to further reduce such risk.
- 2.2 Verizon Wireless agrees to continue to engage in its current business practices with respect to this issue, or such modified practices, if any, that Verizon Wireless later agrees to implement, for a period of two years from the date of this Agreement. The parties acknowledge that Verizon Wireless requires flexibility with respect to such practices in order to reflect the rapidly evolving wireless communications industry, and shall have the right to institute different, equally effective practices during the two-year period. The agreements set forth in this paragraph shall terminate two years from the date of this Agreement.
- 2.3 The parties will engage in reasonable confirmatory discovery. Should the confirmatory discovery reveal that the total amount of Disputed Charges was substantially greater

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than estimated at the time of the mediation or that the effectiveness of the steps taken to reduce Disputed Charges is inadequate, then at any time up to seven days following receipt of that information. Plaintiff may withdraw from the settlement and the parties shall be restored to their respective positions prior to the date of the mediation.

- 2.4 Should this Settlement be terminated for any reason, any information provided by Verizon Wireless in the course of confirmatory discovery shall be returned to Verizon Wireless and shall not be used for any purpose; provided however, that the termination of this Settlement Agreement shall not shield from subsequent discovery any factual information provided in connection with the negotiation of this Settlement that would ordinarily be discoverable but for the attempted settlement.
- 3. Settlement Consideration
- Verizon Wireless will provide one million dollars (\$1,000,0000) to the Settlement 3.1 Class as further described below.
- Settlement Class Members who paid Disputed Charges shall be entitled to a refund 3.2 or credit in the amount of fifteen dollars (\$15) or the pro rata amount described in paragraph 3.3 below, whichever is less ("Refund Amount"). To the extent that a Settlement Class Member previously received a partial credit or refund, Verizon Wireless shall refund the amount of Disputed Charges for which the Settlement Class Member did not previously receive a credit or refund, up to a maximum of the Refund Amount. The Refund Amount shall be provided as follows: (a) in the form of a credit on their bill or, in the sole discretion of Verizon Wireless, in the form of a cash payment, for Settlement Class Members who are current Subscribers; (b) in the form of a cash payment for those Settlement Class Members who are former Subscribers and who are not delinquent on their closed accounts for an amount in excess of \$15; and (c) if a former Subscriber is delinquent on his or her closed account, then that former Subscriber shall receive a credit on the delinquent account in an amount equal to the Refund Amount that otherwise would have been payable under the settlement or, in the sole discretion of Verizon Wireless, a cash payment. Refunds or credits shall be issued within 60 days of the Effective Date.

- 3.3 If full payment of claims submitted pursuant to Section 5.4 below would exceed one million dollars (\$1,000,000), then each Class Member shall instead receive a *pro rata* share of the one million dollars (\$1,000,000).
- 3.4 All cash payments issued to Settlement Class Members will state on the face of the check that the check will expire and become null and void unless cashed within 90 days of the date of issuance. To the extent that a check issued to a Settlement Class Member is not cashed within 90 days of the date of issuance, such funds shall be added to the amounts to be distributed cy pres pursuant to paragraph 3.5 below.
- 3.5 To the extent that valid claims submitted by Settlement Class Members total less than one million dollars (\$1,000,000), the difference between the amount of the total claims and one million dollars (\$1,000,000) (the "Remaining Funds") shall be distributed *cy pres* in the form of handsets and minutes donated to the National Domestic Violence Hope Line, or similar chartiable organization(s) to be agreed upon by the parties. The Remaining Funds shall be valued for purposes of this settlement based upon the current retail price of such handsets and minutes.
- 3.6 The handsets and minutes issued by Verizon Wireless will be subject to customary terms and conditions, including charges for international and operator-assisted calls that may reduce available call time. The Parties agree that Verizon Wireless will have no obligation for such handsets or minutes that are not redeemed or used, that such handsets and minutes will not constitute abandoned or unclaimed property, and will not be replaced or substituted for value if lost or stolen.

#### 4. Releases

- 4.1 The obligations incurred pursuant to this Stipulation shall be a full and final disposition of the Action and any and all Released Claims, as against all Released Parties.
- 4.2 Upon the Effective Date, Plaintiffs, and each of them, shall be deemed to have, and by operation of the Final Judgment and Order of Dismissal With Prejudice shall have, fully, finally, and forever released, relinquished and discharged all Released Claims against the Released Parties, and each of them.
- Settlement Administration

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- 5.1 Verizon Wireless shall retain a third-party settlement administrator (the "Settlement Administrator") to administer the class settlement. Verizon Wireless will select the Settlement Administrator with input from Class Counsel.
- 5.2 Within ten (10) business days after the date of the Preliminary Approval Order, Verizon Wireless shall provide the most recent names and addresses of potential Settlement Class Members, as contained in Verizon Wireless' books and records as of the date of the Preliminary Approval Order, to the Settlement Administrator. Verizon Wireless has represented that there are approximately 100,000 such potential Settlement Class Members.
- 5.3 The Settlement Administrator shall cause a copy of the Notice (substantially in the form of Exhibit A-1 hereto) and a Claim Form (substantially in the form of Exhibit A-2 hereto) to be sent to the addresses provided by Verizon Wireless pursuant to Section 5.2 promptly after receiving such addresses from Verizon Wireless. The Notice shall include the general terms of the Settlement set forth in this Stipulation and the date of the Settlement Hearing as defined below. The notice will be sent to the last known address of all potential Settlement Class Members via first class mail, and shall not contain any other documents, such as billing statements, advertisements, etc. Verizon Wireless will also make a copy of the Notice and Claim Form available on the Legal Notices section of its website.
- 5.4 Settlement Class Members shall have 120 days from mailing of the Notice to submit a valid Claim Form to the Settlement Administrator, either by mail or online via an electronic submission. Claim Forms must be postmarked or received by the Settlement Administrator no later than 120 days after the last date of mailing of the Notice in order to be eligible for payment.

#### 5.5 Rejected Claims

Verizon Wireless shall have the right to inspect the Claim Forms (including forms submitted electronically) received by the Settlement Administrator. If Verizon Wireless or the Settlement Administrator determines that any Claim Form is not timely or is duplicative of another Claim Form filed, or if Verizon Wireless determines that a claim is otherwise invalid (such as where a person in fact received a full credit or refund for a Disputed Charge), Verizon

Wireless or the Settlement Administrator, as the case may be, shall object to the acceptance of the Claim Form and shall provide Lead Class Counsel with a list of Claim Forms as to which objection is made, together with the reason for objecting to the Claim Form, in writing. If Lead Class Counsel dispute the objection to any Claim Form pursuant to this Paragraph, Lead Class Counsel and counsel for Verizon Wireless shall meet and confer regarding any disputed claims and will attempt in good faith to resolve such disputes. In the event the Parties cannot resolve the dispute, the Parties shall request the assistance of the Court.

- 5.6 Verizon Wireless shall be solely responsible for the fees of the Settlement Administrator and the costs of providing notice.
- 5.7 The Parties, the Released Parties, and their respective counsel shall have no responsibility or liability whatsoever for the Settlement Administrator's conduct, omissions, or actions, including but not limited to the giving of notice to the Settlement Class described in Section 5.3.

#### 6. Objections and Opt-Outs

Any Settlement Class Member who intends to object to the fairness, reasonableness, or adequacy of the Settlement (hereinafter "Objections") must file with the Court and serve on Lead Class Counsel and counsel for Verizon Wireless a written objection at least thirty (30) days, or such other number of days as the Court shall specify, before the date of the Final Fairness Hearing. Settlement Class Members making Objections must set forth their full name, current address, and telephone number. Objecting Settlement Class Members must further state in writing all Objections and the reasons therefor, and provide copies of any documents relied upon for such objection, and a statement as to whether the Objector intends to appear at the Final Fairness Hearing and whether he or she is represented by separate legal counsel. Class Members who fail to file and serve timely written objections in the manner specified above shall be deemed to have waived any Objections and shall be foreclosed from making any Objection (whether by appeal or otherwise) to the Settlement.

6.2 Any potential Settlement Class Member may submit a request for exclusion to seek to be excluded from the Settlement Class within the time and in the manner provided herein

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and by Court order. Any potential Settlement Class Member so excluded shall not be bound by the terms of this Agreement and shall be deemed to have waived any rights or benefits under this Agreement. Any potential Settlement Class Member who submits a timely request to opt out may not file an Objection to the Settlement.

Any potential Settlement Class Members who elect to exclude themselves or "opt 6.3 out" of this Settlement Agreement must file a written Request to Opt Out with the Settlement Administrator, received or postmarked at least thirty (30) days prior to the date set for the Settlement Hearing. The Settlement Administrator will record the date of receipt of the Request to Opt Out. The Settlement Administrator will forward copies of Requests to Opt Out to both counsel for Verizon Wireless and Class Counsel on a weekly basis; provided, however, that all Requests to Opt Out shall be forwarded to both counsel for Verizon Wireless and Class Counsel not less than twenty-five days prior to the date set for the Settlement Hearing, and any Requests received less than twenty-five (25) days prior to the date set for the Settlement Hearing shall be forwarded within two (2) business days following receipt. The Settlement Administrator shall retain copies of all written Requests to Opt Out until such time as it has completed its duties and responsibilities under this Agreement. The Request to Opt Out must be signed by the Settlement Class Member, and it must include the Settlement Class Member's name, address, and telephone number, and must clearly state that the person wishes to be excluded from the Lawsuit and the Settlement.

#### 7. Termination of Settlement

Either Party shall have the right to terminate the Settlement and this Stipulation by 7.1 providing written notice of their election to do so ("Termination Notice") to the other Party hereto within thirty (30) days of: (i) the Court's declining to enter the Preliminary Approval Order in any material respect; (ii) the Court's refusal to approve this Stipulation or any material part of it; (iii) the Court's declining to enter the Final Judgment and Order of Dismissal With Prejudice in any material respect; (iv) the date upon which the Final Judgment and Order of Dismissal With Prejudice is modified or reversed in any material respect by the Court of Appeals or the Supreme

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Court; or (v) the date upon which an Alternative Judgment (defined in Section 10.1(c) below) is modified or reversed in any material respect by the Court of Appeals or the Supreme Court.

- If prior to the Settlement Hearing, any Persons who otherwise would be Settlement 7.2 Class Members have timely requested exclusion ("Requests for Exclusion") from the Settlement Class in accordance with the provisions of the Preliminary Approval Order and the notice given pursuant thereto, and the number of such Persons exceeds 2% of Settlement Class Members, Verizon Wireless shall have, in its sole and absolute discretion, the option to terminate this Stipulation. Verizon Wireless may terminate the Stipulation by serving written notice of termination on the Court and Class Counsel by hand delivery or first class mail, postmarked on or before five (5) business days after the receipt of written notification from the Settlement Administrator that the number of timely-filed Requests For Exclusion equals or exceeds 2% of the number of Notices mailed to potential Settlement Class Members.
- Preliminary Approval Order
- Promptly after the execution of this Stipulation, Class Counsel shall submit this 8.1 Stipulation together with its Exhibits to the Court and shall apply for preliminary approval of the Settlement set forth in this Stipulation, certification of a class for settlement purposes only, and entry of a Preliminary Approval Order including approval for the mailing of the Notice.
- At the time of the submission described in Section 8.1, Class Counsel shall request 8.2 that, after Notice is given, the Court hold a hearing (the "Settlement Hearing") and approve the Settlement of the Action as set forth herein.
- After Notice is given, Class Counsel shall request and obtain from the Court a 8.3 Final Judgment and Order of Dismissal With Prejudice essentially identical to the form attached to this Agreement as Exhibit C. The Final Judgment and Order of Dismissal With Prejudice will (among other things):
- find that the Court has personal jurisdiction over all Settlement Class (a) Members and that the Court has subject matter jurisdiction to approve the Settlement Agreement, including all exhibits thereto;

- (b) approve the Settlement Agreement and the proposed settlement as fair, reasonable and adequate as to, and in the best interests of, each of the Parties and the Settlement Class Members; direct the Parties and their counsel to implement and consummate the Settlement Agreement according to its terms and provisions; and declare the Settlement Agreement to be binding on, and have res judicate and preclusive effect in all pending and future lawsuits or other proceedings maintained by or on behalf of, Sims and all other Settlement Class Members, as well as their heirs, executors and administrators, successors and assigns;
- (c) find that the Notice and the notice methodology implemented pursuant to the Settlement Agreement (i) constitute the best practicable notice, (ii) constitute notice that is reasonably calculated, under the circumstances, to apprise Settlement Class Members of the pendency of the Action, their right to object to or exclude themselves from the proposed settlement and to appear at the fairness hearing, (iii) are reasonable and constitute due, adequate and sufficient notice to all persons entitled to receive notice, and (iii) meet all applicable requirements of California law, the Due Process Clause of the United States Constitution and the Rules of the Court and Rule 23 of the Federal Rules of Civil Procedure;
- (d) find that Class Counsel and Sims adequately represented the Settlement Class for purposes of entering into and implementing the settlement;
- (e) dismiss the Action (including all individual claims and Settlement Class claims presented thereby) on the merits and with prejudice, without fees or costs to any party except as provided in the Settlement Agreement;
- (f) incorporate the Release set forth above in Section 4, make the Release effective as of the date of the Final Judgment and Order of Dismissal With Prejudice, and forever discharge the Released Parties from any claims or liabilities arising from or related to the facts, circumstances, or subject matter of this Action;
- (g) bar and enjoin all Settlement Class Members from (a) filing, commencing, prosecuting, intervening in, or participating (as class members or otherwise) in, any lawsuit in any jurisdiction based on or relating to the Released Claims, and (b) organizing Settlement Class Members who have not been excluded from the Settlement Class into a separate class for

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pending complaint to include class allegations, or seeking class certification in a pending action) based on or relating to the claims and causes of action, or the facts and circumstances relating thereto, in this Action; authorize the Parties, without further approval from the Court, to agree to (h)

purposes of pursuing as a purported class action any lawsuit (including by seeking to amend a

- and adopt such amendments, modifications and expansions of the Settlement Agreement and its implementing documents (including all exhibits to this Agreement) as (a) shall be consistent in all material respects with the Final Judgment and Order of Dismissal With Prejudice, or (b) do not limit the rights of Settlement Class Members;
- without affecting the finality of the Final Judgment and Order of Dismissal (i) With Prejudice for purposes of appeal, retain jurisdiction as to all matters relating to administration, consummation, enforcement and interpretation of the Settlement Agreement and the Final Judgment and Order of Dismissal With Prejudice, and for any other necessary purpose; and
  - incorporate any other provisions, as the Court deems necessary and just. (i)
- Plaintiff's Counsel's Attorneys' Fees and Reimbursement of Expenses; Incentive Award 9.
- The Parties shall attempt to agree on an amount for payment of attorneys' fees and 9.1 expenses, or, failing such agreement, the amount of attorneys' fees and expenses shall be determined by the Honorable William J. Cahill (ret.) in an arbitration to take place in San Francisco, California, which determination shall be binding on both Parties and not appealable.
- Plaintiff's Counsel may file a motion (the "Fee and Expense Motion") to the Court 9.2 for attorneys' fees and reimbursement of actual costs and expenses incurred in connection with prosecuting the Action, to be heard at the Settlement Hearing, in an aggregate amount not to exceed the amount agreed upon by the parties or determined by the parties' agreed arbitration before the Honorable William Cahill (ret). Verizon Wireless will not oppose an award that does not exceed such amount. Plaintiff's Counsel has, in turn, agreed not to seek or accept more than said amount from the Court.

9	9.3	Verizon Wireless shall pay the amount of attorneys' fees and expenses awarded by			
the Cou	irt to Cl	ass Counsel within thirty (30) days of the Effective Date, unless there is an appeal			
concerning the award of attorneys' fees and expenses, in which case the payment shall be made					
after all	appeal	s concerning that award have concluded and are final.			

- 9.4 The Released Parties shall have no responsibility for, and no liability whatsoever with respect to, the allocation among Class Counsel and/or any other Person who may assert some claim thereto, of any award resulting from the Fee and Expense Motion.
- 9.5 Subject to court approval and within thirty (30) days of the Effective Date, Verizon Wireless shall cause \$1,000.00 to be paid to Michelle Sims, in care of her counsel of record, as an incentive award, unless there is an appeal concerning the incentive award, in which case the payment shall be made after all appeals concerning that award have concluded and are final.
- 10. Conditions of Settlement, Effect of Disapproval, Cancellation or Termination
- 10.1 The Effective Date of this Stipulation shall not occur unless and until each of the following events occurs and shall be the date upon which the last (in time) of the following events occurs:
- (a) The Court has entered the Preliminary Approval Order, substantially in the form attached hereto as Exhibit B;
- (b) The Court has approved the Scttlement, following notice to the Class and a hearing, as provided in the Federal Rules of Civil Procedure, Rule 23(e), and has entered the Final Judgment and Order of Dismissal With Prejudice, or a judgment substantially in the form of Exhibit C; and
- (c) The Final Judgment and Order of Dismissal With Prejudice has become Final, as defined in Section 1.6, above, or, in the event that the Court enters an order and final judgment in a form other than that provided above ("Alternative Judgment") and that has the consent of the Parties, such Alternative Judgment becomes Final.
- 10.2 If some or all of the conditions specified in Section 10.1 are not met, or in the event that this Stipulation is not approved by the Court, or the Settlement set forth in the

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Stipulation is terminated or fails to become effective in accordance with its terms, then this Stipulation shall be canceled and terminated subject to Section 10.3 unless Class Counsel and Verizon Wireless' Counsel mutually agree in writing to proceed with this Stipulation. If any Party is in material breach of the terms hereof, any other Party, provided that it is in substantial compliance with the terms of this Stipulation, may terminate this Stipulation on notice to counsel for all of the Settling Parties.

If this Stipulation is terminated or fails to become effective for the reasons set 10.3 forth in Sections 7.1 and 7.2 above, the Settling Parties shall be restored to their respective positions in the Action as of July 25, 2008. In such event, any Final Judgment and Order of Dismissal With Prejudice or other order entered by the Court in accordance with the terms of this Stipulation shall be treated as vacated, nunc pro tune and any certification of the Settlement Class shall be null, void and without precedential effect of any kind.

#### 11. Miscellaneous Provisions

- The Settling Parties (a) acknowledge that it is their intent to consummate this agreement; and (b) agree, subject to their fiduciary and other legal obligations, to cooperate to the extent reasonably necessary to effectuate and implement all terms and conditions of this Stipulation and to exercise their reasonable best efforts to accomplish the foregoing terms and conditions of this Stipulation. Class Counsel and Verizon Wireless' Counsel agree to cooperate with one another in seeking Court approval of the Order for Notice of Hearing, the Stipulation, and the Settlement, and promptly to agree upon and execute all such other documentation as may be reasonably required to obtain final approval of the Settlement.
- The Settling Parties intend this Stipulation to be a final and complete resolution of all disputes between them with respect to the Released Claims by Sims and the Settlement Class, and each or any of them, on the one hand, against the Released Parties, and each or any of them, on the other hand. Accordingly, the Settling Parties agree not to assert in any forum that the Action was brought by Sims or defended by Verizon Wireless, or each or any of them, in bad faith or without a reasonable basis.

courts, arbitrators, potential clients, or otherwise.

- 11.3 The Settling Parties and their counsel agree that all press releases or affirmative contacts with any members of the media concerning this settlement will be made jointly. The Settling Parties agree that they will not claim any admission of wrongdoing by the other party or make any false or misleading statement concerning the other party as a result of or relating to this Settlement, whether by way of any press releases, press conferences, publication on the internet or participation in any interview. Nothing herein will prohibit Class Counsel from including a reference to this settlement in explaining their experience as class counsel, whether it be to the
- 11.4 Whether or not the Effective Date occurs or this Stipulation is terminated, neither this Stipulation nor the Settlement contained herein, nor any act performed or document executed pursuant to or in furtherance of this Stipulation or the Settlement:
- (a) Is, may be deemed, or shall be used, offered or received against the Released Parties, or each or any of them, as an admission, concession or evidence of, the validity of any Released Claims, the truth of any fact alleged by the Plaintiff, the deficiency of any defense that has been or could have been asserted in the litigation, or of any alleged wrongdoing, liability, negligence, or fault of the Released Parties, or any of them;
- (b) Is, may be deemed, or shall be used, offered or received against Verizon Wireless, as an admission, concession or evidence of, any fault, misrepresentation or omission with respect to any statement or written document approved or made by the Released Parties, or any of them;
- (c) Is, may be deemed, or shall be used, offered or received against Sims or the Settlement Class, or each or any of them, as an admission, concession or evidence of, the infirmity or strength of any claims raised in the Action, the truth or falsity of any fact alleged by Verizon Wireless, or the availability or lack of availability of meritorious defenses to the claims raised in the Action;
- (d) Is, may be deemed, or shall be used, offered or received against the Released Parties, or each or any of them, as an admission or concession with respect to any liability, negligence, fault or wrongdoing as against any Parties to the Stipulation, in any civil,

criminal or administrative proceeding in any court, administrative agency or other tribunal. However, the Settlement, this Stipulation, and any acts performed and/or documents executed in furtherance of or pursuant to this Stipulation and/or Settlement may be used in any proceedings as may be necessary to effectuate the provisions of this Stipulation. However, if this Stipulation is approved by the Court, any party or any of the Released Parties may file this Stipulation and/or the Final Judgment and Order of Dismissal With Prejudice in any action that may be brought against such party or parties in order to support a defense or counterclaim based on principles of res judicata, collateral estoppel, release, good faith settlement, judgment bar or reduction or any other theory of claim preclusion or issue preclusion or similar defense or counterclaim;

- (e) Is, may be deemed, or shall be construed against Sims and the Settlement Class, or each or any of them, or against the Released Parties, or each or any of them, as an admission or concession that the consideration to be given hereunder represents an amount equal to, less than or greater than that amount that could have or would have been recovered after trial; and
- (f) Is, may be deemed, or shall be construed as or received in evidence as an admission or concession against Sims and the Settlement Class, or each and any of them, or against the Released Parties, or each or any of them, that any of Plaintiffs' claims are with or without merit or that damages recoverable under the Complaint would have exceeded or would have been less than any particular amount.
- 11.5 The headings used herein are used for the purpose of convenience only and are not meant to have legal effect.
- 11.6 The waiver by one party of any breach of this Stipulation by any other party shall not be deemed as a waiver of any other prior or subsequent breaches of this Stipulation.
- 11.7 All of the Exhibits to this Stipulation are material and integral parts thereof and are fully incorporated herein by this reference.
- 11.8 This Stipulation and its exhibits set forth the entire agreement and understanding of the Parties with respect to the matters set forth herein, and supersedes all prior negotiations, agreements, arrangements and undertakings with respect to the matters set forth herein. No

representations, warranties or inducements have been made to any party concerning this

Stipulation or its Exhibits other than the representations, warranties and covenants contained and memorialized in such documents. This Stipulation may be amended or modified only by a written instrument signed by or on behalf of all Settling Parties or their respective successors-ininterest.

- 11.9 Except as otherwise provided herein, each Party shall bear its own costs.
- 11.10 Sims represents and warrants that she has not assigned any claim or right or interest therein as against the Released Parties to any other person or party and that she is fully entitled to release the same.
- 11.11 Each counsel or other Person executing this Stipulation, any of its Exhibits, or any related settlement documents on behalf of any party hereto hereby warrants and represents that such Person has the full authority to do so and has the authority to take appropriate action required or permitted to be taken pursuant to the Stipulation to effectuate its terms.
- 11.12 This Stipulation may be executed in one or more counterparts. All executed counterparts and each of them shall be deemed to be one and the same instrument provided that counsel for the Parties to this Stipulation all exchange original signed counterparts. A complete set of original executed counterparts shall be filed with the Court.
- 11.13 This Stipulation shall be binding upon, and inure to the benefit of, the successors and assigns of the parties hereto and the Released Parties.
- 11.14 The Court shall retain jurisdiction with respect to implementation and enforcement of the terms of this Stipulation, and all parties hereto submit to the jurisdiction of the Court for purposes of implementing and enforcing the Settlement embodied in this Stipulation.
- 11.15 This Stipulation and the Exhibits thereto shall be considered to have been negotiated, executed and delivered, and to be wholly performed, in the State of California and the rights and obligations of the parties to this Stipulation shall be construed and enforced in accordance with, and governed by, the internal, substantive laws of the State of California without giving effect to that State's choice of law principles.

> STIPULATION OF SETTLEMENT Case No. C-07-1510-MC sf-2522958

11.16 This Stipulation is deemed to have been prepared by counsel for all parties, as a result of arms' length negotiations among the parties. Whereas all parties have contributed substantially and materially to the preparation of this Stipulation, it shall not be construed more strictly against one party than another.

(The remainder of this page in intended to be blank. Signature page follows)

1	IN WITNESS WHER	EOF, the parties hereto ha	ave caused this Stipulation to be execute	đ			
2	by their duly authorized attorneys.						
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4	7 2008						
5		D	an marmalefsky				
6		PE	ENELOPE A. PREOVOLOS EOFFREY GRABER				
7		M	ORRISON & FOERSTER, LLP				
8		Ву	y: Combose G. Preovolos  Penelope A. Preovolos				
9			Penelope A. Preovolos				
10			Attorneys for Defendant CELLCO PARTNERSHIP D/B/A				
11			VERIZON WIRELESS				
12	July <u>7</u> <, 2008	Ju	aly, 2008				
13							
14	JAY EDELSON MYLES McGUIRE	B	OHN G. JACOBS RYAN G. KOLTON HE JACOBS LAWYRM, CHTD.				
15	KAMBEREDELSON, LLC	11	HE JACOBS LAW FIRM, CHTD.				
16 17	By: Vay Edelson	В	of John Major				
18		Attorneys for Plaintiff					
19		MICHELLE SIMS					
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WHEREAS, a class action entitled Sims v. Cellco Partnership d/b/a Verizon Wireless, a Delaware General Partnership, Case No. 3:07-cv-1510-MMC (the "Action") is pending before the Court;

WHEREAS, Plaintiff having made application, pursuant to Federal Rule of Civil Procedure 23, for an order preliminarily approving the settlement of the Action, in accordance with a Stipulation of Settlement (the "Stipulation") which, together with the Exhibits annexed thereto sets forth the terms and conditions for a proposed settlement of the Action and for dismissal of the Action with prejudice upon the terms and conditions set forth therein; and the Court having read and considered the Stipulation and the Exhibits annexed thereto;

WHEREAS, all defined terms contained herein shall have the same meanings as set forth in the Stipulation.

## NOW, THEREFORE, IT IS HEREBY ORDERED:

- 1. The Court preliminarily approves the Stipulation and the Settlement set forth therein, subject to further consideration and final approval at the Settlement Hearing described below.
- 2. Pursuant to Federal Rule of Civil Procedure 23, the Court certifies, solely for purposes of effectuating this Settlement, a Settlement Class defined as: all past or present Verizon Wireless Subscribers who were assigned a mobile telephone number previously assigned to another owner or user, and who paid charges for third party mobile content that were authorized by the prior owner and/or users of that mobile telephone number and not by the present Subscriber, and for which the present Subscriber has not received a full credit or refund.
- 3. The Court appoints Jay Edelson of KamberEdelson, LLC and John G. Jacobs of The Jacobs Law Firm, Chtd. as Lead Class Counsel, and further appoints Jay Edelson and Myles McGuire of KamberEdelson, LLC, John G. Jacobs and Bryan G. Kolton of The Jacobs Law Firm, Chtd., and Terry M. Gordon of Law Offices of Terry M. Gordon as Class Counsel.

4. A hearing (the "Settlement Hearing") shall be held before this Court on July 24, 2009, at 9:00 a.m., at the United States District Court for the Northern District of California, San Francisco Division, Courtroom 7 (19th Floor), located at 450 Golden Gate Avenue, San Francisco, California, to determine whether the proposed Settlement of the Action on the terms and conditions provided for in the Stipulation is fair, just, reasonable, and adequate to each of the Settling Parties and the Settlement Class and should be approved by the Court; whether a Final Judgment and Order of Dismissal With Prejudice as defined in Section 1.7 of the Stipulation should be entered herein; and to determine the amount of fees and expenses that should be awarded to Plaintiff's Counsel and the amount of the incentive award that shall be awarded to Plaintiff.

- 5. The Court approves, as to form and content, both the Notice of Pendency and Settlement of Class Action and Settlement Hearing Thereon and the Claim Form, attached, respectively, as Exhibit 1 and Exhibit 2 hereto, and finds that mailing and distribution of the Notice and Claim Form substantially in the manner and form set forth in ¶ 6 of this Order meets the requirements of Rule 23 of the Federal Rules of Civil Procedure and due process, and is the best notice practicable under the circumstances and shall constitute due and sufficient notice to all persons entitled thereto.
- 6. Verizon Wireless' Counsel is hereby authorized to retain EPIQ Systems, Inc. (the "Settlement Administrator") to mail the class notice and administer the notice procedure as more fully set forth below:
- a. Verizon Wireless shall provide the most recent names and addresses of Settlement Class Members, as contained in Verizon Wireless' books and records as of the date of filing of the Order for Notice and Hearing, to the Settlement Administrator.
- b. No later than February 20, 2009, the Settlement Administrator shall cause a copy of the Notice and Claim Form to be posted on the internet at:

  www.simsclasssettlement.com. Verizon Wireless will also make available a copy of the Notice and Claim Form on the Legal Notices section of its website.

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- No later than March 13, 2009, the Settlement Administrator shall cause a c. copy of the Notice and Claim Form to be sent by first class mail to the addresses provided by Verizon Wireless.
- No later than July 10, 2009, Verizon Wireless' Counsel shall serve on d. Class Counsel and file with the Court proof, by affidavit or declaration, that the Settlement Administrator has performed the functions described above.
- All members of the Settlement Class who do not submit a valid request for 7. exclusion in accordance with ¶10 below shall be bound by all determinations and judgments in the Action concerning the Settlement, whether favorable or unfavorable to the Settlement Class.
- Settlement Class Members may enter an appearance in the Action, at their own 8. expense, individually or through counsel of their own choice. If they do not enter an appearance, they will be represented by Class Counsel.
- Pending final determination of whether the Settlement should be approved, 9. neither Plaintiff nor any Settlement Class Member, either directly, representatively, or in any other capacity, shall commence or prosecute against any of the Released Parties, any action or proceeding in any court or tribunal asserting any of the Released Claims.
- Any person falling within the definition of the Settlement Class may, upon 10. request, be excluded from the Settlement Class. Any such Person must submit to the Settlement Administrator a request for exclusion ("Request for Exclusion"), to be received or postmarked no later than June 12, 2009. A Request for Exclusion must state: (a) the name, address, and telephone number of the Person requesting exclusion, and (b) that the Person wishes to be excluded from the Settlement Class. All Persons who submit valid and timely Requests for Exclusion in the manner set forth in this paragraph shall have no rights under the Stipulation, shall not share in the settlement relief, and shall not be bound by the Stipulation or the Final Judgment.

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- Any Settlement Class Member may appear and show cause (if he or she has any): 11. (1) why the proposed Settlement of the Action should or should not be approved as fair, just, reasonable and adequate; (2) why a Final Judgment and Order of Dismissal With Prejudice should or should not be entered thereon; and/or (3) why attorneys' fees and expenses should or should not be awarded to Plaintiff's Counsel. However, no Settlement Class Member or any other Person shall be entitled to contest the approval of the terms and conditions of the proposed Settlement, or, if approved, the Final Judgment and Order of Dismissal With Prejudice to be entered thereon approving the same, or the attorneys' fees and expenses to be awarded to Plaintiff's Counsel unless that Person has (a) delivered by hand or sent by overnight or first-class mail written objections and copies of any papers and briefs such that they are received no later than June 12, 2009, to Jay Edelson, KamberEdelson LLP, 350 North LaSalle, Suite 1300, Chicago, IL 60654, and Penelope A. Preovolos, Morrison & Foerster LLP, 425 Market Street, San Francisco, CA 94105-2482, and (b) filed said objections, papers and briefs with the Clerk of the Court, United States District Court for the Northern District of California, 16th Floor, 450 Golden Gate Avenue, San Francisco, California 94102, on or before June 12, 2009. Any Settlement Class Member who does not make his or her objection in the manner provided herein shall be deemed to have waived such objection and shall forever be foreclosed from making any objection to the fairness or adequacy of the proposed Settlement as incorporated in the Stipulation, to the Final Judgment and Order of Dismissal With Prejudice, and/or to the award of attorneys' fees and reimbursement of expenses to Plaintiff's Counsel, unless otherwise ordered by the Court.
- The application by Class Counsel for attorneys' fees or reimbursement of 12. expenses shall be filed and served no later than July 10, 2009.
- All papers in support of the Settlement and in response to any objections shall be 13. filed and served July 10, 2009.
- At or after the Settlement Hearing, the Court shall determine whether any 14. application for attorneys' fees or reimbursement of expenses shall be approved.

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negotiations or proceedings connected with it, shall be construed as: (1) an admission or concession by Defendants of the truth of any of the allegations in the Action, or of any liability, fault, or wrongdoing of any kind; or (2) an admission or concession by Plaintiff and/or the Settlement Class of any infirmity in the claims asserted in the Action. The Court reserves the right to adjourn the date of the Settlement Hearing 16.

Neither the Stipulation, nor any of its terms or provisions, nor any of the

without further notice to the members of the Settlement Class, and retains jurisdiction to consider all further applications arising out of or connected with the proposed Settlement. The Court may approve the Settlement, with such modifications as may be agreed to by the Settling Parties, if appropriate, without further notice to the Settlement Class.

Dated: February 18, 2009

Case 3:07-cv-01510-MMC

By: Order of the United States District Court for the Northern District of California

> UNITED STATES DISTRICT **JUDGE**

Page 1 of 11

Filed 02/18/2009

#### United States District Court NORTHERN DISTRICT OF CALIFORNIA

If you were charged by Verizon Wireless for third party mobile content that you did not subscribe for but that was subscribed for by the previous owner or user of your mobile telephone number, you could be entitled to benefits under a class action settlement.

The United States District Court, Northern District of California, authorized this notice. This is not a solicitation from a lawyer.

If you are a member of the class and the Court approves the settlement:

- You may be eligible to receive up to a \$15 refund in the form of a credit on your Verizon Wireless bill or a cash payment.
- Your legal rights are affected whether you act or don't act. Please read this notice carefully.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT:						
SUBMIT A CLAIM FORM	The only way to get a refund.					
Exclude Yourself	Get no refund. This is the only option that allows you to ever be part of any other lawsuit against Verizon Wireless about the legal claims in this case.					
Овјест	Write to the Court about why you don't like the settlement.					
Go to a Hearing	Ask to speak in Court about the fairness of the settlement.					
Do Nothing	Get no refund. Give up rights.					

- These rights and options—and the deadlines to exercise them—are explained in this notice.
- The Court in charge of this case has preliminarily approved the settlement but still has to decide whether to give final approval to the settlement. Refunds will be made if the Court finally approves the settlement and after any appeals are resolved. Please be patient.

## UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

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	OUESTIONS? CALL (877) 283-6564 OR VISIT WWW.SIMSCLASSSETTLEMENT.COM	

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#### BASIC INFORMATION

## 1. Why did I get this notice package?

You were sent this material because it appears you may be a past or present Verizon Wireless Subscriber ("Subscriber") who was assigned a mobile telephone number previously assigned to another owner and/or users, and who paid charges for third party mobile content (such as ring tones, stock tips, horoscopes, jokes, etc.) that were authorized by the prior owner and/or users of that mobile telephone number and not authorized by you, and for which you have not received a full credit or refund.

The Court ordered this notice to be sent to you because you have a right to know about a proposed settlement of a class action lawsuit, and about your options, before the Court decides whether to give final approval to the settlement. If the Court gives its final approval and after any appeals are resolved, you will receive the refunds that the settlement allows.

This package explains the lawsuit, the settlement, your legal rights, what benefits are available, who is eligible for them, and how to get them.

The Court in charge of the case is the United States District Court for the Northern District of California, and the case is known as Sims v. Cellco Partnership d/b/a Verizon Wireless, a Delaware General Partnership, Case No. 3:07-cv-1510-MMC (N.D. Cal.). The person who sued is called Plaintiff, and the company she sued, Cellco Partnership d/b/a Verizon Wireless ("Verizon Wireless"), is called the Defendant.

### 2. What is this lawsuit about?

The lawsuit alleges that some Verizon Wireless Subscribers were assigned a "recycled" mobile telephone number and were charged for third party mobile content that they had not authorized, but rather were purportedly authorized by the previous owner and/or users of that mobile telephone number. The lawsuit alleges that this resulted in unauthorized charges to Subscribers' accounts and seeks to represent a nationwide class of such Subscribers. Verizon Wireless denies that it has done anything wrong. The settlement is not an admission of wrongdoing.

## 3. Why is this a class action?

In a class action, one or more people, called Class Representatives (in this case Michelle Sims), sue on behalf of people who have alleged similar claims. All these people are a Class or Class Members. One court resolves the issues for all Class Members, except for those who exclude themselves from the Class.

#### 4. Why is there a settlement?

The Court did not decide in favor of Plaintiff or Defendant. Instead, both sides agreed to a settlement. That way, they avoid the cost and risk of a trial and settlement benefits go to the Class Members now instead of, if at all, years from now. The Class Representative and her attorneys think the settlement is best for the Class Members.

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#### WHO IS IN THE SETTLEMENT

To see if you will get a refund from this settlement, you first have to determine whether you are a Class Member.

## 5. How do I know if I am part of the settlement?

The Court has decided that everyone who fits this description is a Class Member:

Those past or present Verizon Wireless Subscribers who, as reflected in Verizon Wireless' records, were assigned a mobile telephone number previously assigned to another owner and/or user, and who paid charges for third party mobile content that purportedly was authorized by the prior owner and/or users of that mobile telephone number and not authorized by the Settlement Class Member, and for which the Settlement Class Member has not previously received a full credit or refund.

## 6. Are there exceptious to being included?

The Class does not include anyone who validly requests exclusion from the Settlement Class.

#### 7. I'm still not sure if I am included.

If you are still not sure whether you are included, you can visit www.simsclasssettlement.com for more information or you can call counsel for the Settlement Class at 866-354-3015.

#### THE SETTLEMENT BENEFITS—WHAT YOU GET

## 8. What does the settlement provide?

Verizon Wireless will provide one million dollars (\$1,000,000) to the Settlement Class. If you submit a valid claim form you will be entitled to a refund or credit of up to fifteen dollars (\$15) as further described in Section 9 below. If the valid claims submitted by Class Members total less than one million dollars (\$1,000,000), the difference between the amount of the total claims and one million dollars (\$1,000,000) will be distributed in the form of hand sets and minutes donated to the National Domestic Violence Hope Line, or similar charitable organization(s) to be agreed upon by the parties.

## 9. What can I get from the settlement?

If you submit a valid claim form you will be entitled to a refund or credit in the amount of fifteen dollars (\$15), unless full payment of the claims submitted by all Class Members would exceed one million dollars (\$1,000,000), in which case you will instead receive a pro rata share of the one million dollars (\$1,000,000) ("Refund Amount"). If you previously received a partial credit or refund, you will receive a refund for the amount of Disputed Charges for which you did not previously receive a credit or refund, up to a maximum of the Refund Amount.

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The Refund Amount shall be provided as follows: (a) in the form of a credit on your bill or, in the sole discretion of Verizon Wireless, in the form of a cash payment, if you are a current Subscriber; (b) in the form of a cash payment if you are a former Subscriber who is not delinquent on your closed accounts for an amount in excess of \$15; and (c) if you are a former Subscriber who is delinquent on your closed account, then you will receive a credit on the delinquent account in an amount equal to the Refund Amount that otherwise would have been payable under the settlement or, in the sole discretion of Verizon Wireless, a cash payment.

## HOW YOU GET A REFUND —SUBMITTING A CLAIM FORM

### 10. How can I get a refund?

You must submit a claim form. You can either complete the form included with this notice and mail it to Sims Settlement Administrator, P.O. Box 4109, Portland OR 97208-4109 or, in the alternative, go to www.simsclasssettlement.com and submit a claim form electronically. Make sure to follow all of the instructions on the claim form. In order to be considered for a refund, your claim form must be postmarked or received no later than June 12, 2009. If your claim form is not postmarked or received by the required date, your claim will be rejected, and you will be deemed to have waived all rights to receive any benefits under this settlement.

#### 11. When would I get my refund?

The Court will hold a hearing on July 24, 2009 at 9:00 a.m., to decide whether to give final approval to the settlement. If the Court gives final approval to the settlement, there may be appeals. The appeal process can take time, perhaps more than a year. Please be patient.

# 12. What am I giving up to get a refund or stay in the Class?

Unless you exclude yourself, you stay in the Class, and that means that you can't sue, continue to sue, or be part of any other lawsuit against Verizon Wireless about the legal issues in this case. It also means that all of the Court's orders will apply to you and legally bind you.

## EXCLUDING YOURSELF FROM THE SETTLEMENT

If you don't want a refund from this settlement, but you want to keep the right to sue or continue to sue Verizon Wireless on your own about the legal issues in this case, then you must take steps to get out. This is called excluding yourself -- or is sometimes referred to as opting out of the Settlement Class.

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13. How do I get out of the settlement?

To exclude yourself from the settlement, you must send a letter by mail saying that you want to be excluded from *Sims v. Cellco Partnership d/b/a Verizon Wireless, a Delaware General Partnership*, Case No. 3:07-cv-1510-MMC (N.D. Cal.). Be sure to include your name, address, your current telephone number, and your signature and the name and number of the case. You must mail your exclusion request postmarked no later than June 12, 2009, to:

Sims Settlement Administrator P.O. Box 4109 Portland, OR 97208-4109

You can't exclude yourself on the phone or by fax or e-mail. If you ask to be excluded, you will not get any refund, and you cannot object to the settlement. You will not be legally bound by anything that happens in this lawsuit. You may be able to sue (or continue to sue) Verizon Wireless in the future about the legal issues in this case. In order to be valid, any request for exclusion must be received or postmarked no later than June 12, 2009.

## 14. If I exclude myself, do I still receive benefits from this settlement?

No. If you exclude yourself, do not send in a claim form to ask for a refund. But, you may sue, continue to sue, or be part of a different lawsuit against Verizon Wireless about the legal issues in this case.

## 15. If I don't exclude myself, can I sue Verizon Wireless for the same thing later?

No. Unless you exclude yourself, you give up the right to sue Verizon Wireless for the claims that this settlement resolves. You must exclude yourself from *this* Class to pursue your own lawsuit. Remember, your exclusion must be received or postmarked on or before June 12, 2009.

#### THE LAWYERS REPRESENTING YOU

## 16. Do I have a lawyer in this case?

The Court has appointed Jay Edelson of KamberEdelson, LLC and John G. Jacobs of The Jacobs Law Firm, Chtd., to be the lead attorneys representing the Class. They are called the "Lead Class Counsel." You will not be charged for these lawyers. If you want to be represented by your own lawyer in this case, you may hire one at your own expense.

# 17. How will the lawyers be paid?

Class Counsel will ask the Court for attorneys' fees and expenses in the amount of \$289,980.07, and an award to Plaintiff in the amount of \$1,000 for her services in helping to prosecute this case. The Court has expressed no opinion about what amount would be appropriate compensation for Class Counsel or Plaintiff and may award less than these amounts. Under the proposed settlement, any amount awarded will be paid separately by Verizon Wireless and will not come out of any funds for refunds to Class Members.

You can tell the Court that you don't agree with the settlement or some part of it.

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# 18. How do I tell the Court that I don't like the settlement?

If you're a Class Member, you can object to the settlement if you don't like any part of it. You can give reasons why you think the Court should not approve it. The Court will consider your views. To object, you must send a letter (or legal "brief") saying that you object to the settlement in Sims v. Cellco Partnership d/b/a Verizon Wireless, a Delaware General Partnership, Case No. 3:07-cv-1510-MMC (N.D. Cal.). Be sure to include your name, address, telephone number, your Verizon Wireless phone number, your signature, the reasons you object to the settlement, and any supporting papers or other materials you intend to rely on for your objection. You must also specifically identify the Disputed Charges you incurred (and the mobile telephone number on which they were incurred) so that the Court can verify that you are a member of the class.

**OBJECTING TO THE SETTLEMENT** 

In order to be considered, any objection and supporting papers or other materials must be received no later than June 12, 2009, by all of the following addressees:

Court	CLASS COUNSEL	DEFENSE COUNSEL
Clerk of the Court United States District Court for the Northern District of California San Francisco Division 450 Golden Gate Avenue	Jay Edelson KamberEdelson, LLC	Penelope A. Preovolos Morrison & Foerster LLP 425 Market Street San Francisco, CA 94105- 2482
16th Floor San Francisco, CA 94102		

# 19. What's the difference between objecting and excluding yourself from the Class?

Objecting is simply telling the Court that you don't like something about the settlement. You can object only if you stay in the Class. Excluding yourself is telling the Court that you don't want to be part of the Class. If you exclude yourself, you have no basis to object, because the case no longer affects you.

#### THE COURT'S SETTLEMENT HEARING

The Court will hold a hearing to decide whether to give final approval to the settlement. You may attend, and you may ask to speak, but you don't have to.

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## 20. When and where will the Court hold the Settlement Hearing?

The Court will hold a Settlement Hearing at 9:00 a.m. on July 24, 2009, at the United States District Court for the Northern District of California, San Francisco Division, Courtroom 7 (19th Floor), located at 450 Golden Gate Avenue, San Francisco, California, 94102. At this hearing the Court will consider whether the settlement is fair, reasonable, and adequate. If there are objections, the Court will consider them. The Court will listen to people who have asked to speak at the hearing. The Court may also consider how much to pay Class Counsel, and whether to approve an incentive award for Ms. Sims. After the hearing, the Court will decide whether to give final approval to the settlement. We do not know how long these decisions will take. The Settlement Hearing may be moved to a different date or time without notice.

#### 21. Do I have to come to the hearing?

No. Class Counsel will answer questions the Court may have. But, you are welcome to come at your own expense. If you send an objection, you don't have to come to Court to talk about it. As long as your written objection was received on time, the Court will consider it. You may also pay your own lawyer to attend, but it's not necessary. Finally, you may seek to intervene in the action, but you need not do so.

### 22. May I speak at the hearing?

You may ask the Court for permission to speak at the Settlement Hearing. To do so, you must send a letter informing the Court of your "Notice of Intention to Appear" in "Sims v. Cellco Partnership d/b/a Verizon Wireless, a Delaware General Partnership, Case No. 3:07-cv-1510-MMC." Be sure to include your name, address, telephone number, and your signature. Your Notice of Intention to Appear must be received by the Clerk of the Court, Class Counsel, and Defense Counsel, at the three addresses listed in question 18, no later than June 12, 2009. You cannot speak at the hearing if you excluded yourself.

#### IF YOU DO NOTHING

# 23. What happens if I do nothing at all?

If you do nothing, you'll get no money from this settlement. But, unless you exclude yourself, you won't be able to start a lawsuit, continue with a lawsuit, or be part of any other lawsuit against Verizon Wireless about the legal issues in this case, ever again.

#### **GETTING MORE INFORMATION**

### 24. How do I get more information?

This notice is necessarily an incomplete summary of the settlement and its terms. You are free to inspect the court files from 9:00 a.m. to 4:00 p.m. at the office of the Clerk of the Court, United States District Court for the Northern District of California, 16th Floor, 450 Golden Gate

25. What if I have a new address?

If this Notice was sent to you at your current address, you do not have to do anything more to receive future notices concerning this case. However, if this Notice was forwarded to you, or if it was otherwise sent to you at an address that is not current, you should immediately send a letter to Sims Settlement Administrator, P.O. Box 4109, Portland OR 97208-4109, referencing this Notice and including your past and current mailing addresses. You should also provide a telephone number where you can be reached with any questions.

Avenue, San Francisco, California, 94102. You can call KamberEdelson LLC, one of the law

read this full notice carefully. Questions may not be directed to the Court.

firms representing the class, at 866-354-3015 if you have any questions. Before doing so, please

Date: February 13, 2009.