CableCard Installation Instructions (start here)

A CableCard works with devices like Personal Video Recorders and TVs that are CableCard-ready.

CableCard

FiOS Wall Outlet

Coaxial Cable

Personal Video Recorder

Step 1. Please read through the instructions for your CableCard-ready device and complete any setup.

Step 2. Connecting to a Personal Video Recorder (if not, go to Step 3).

  a. Connect coaxial cable from the recorder to a live FiOS® TV Wall Outlet.

  b. Connect a HDMI or component cable from TV to recorder.

  c. Remove the CableCard from the clear protective cover and slide it into your recorder. Flip this card and proceed to Step 4.

HDMI

HDMI Cable

Step 3.
Connecting to a CableCard-ready TV.

  a. Connect coaxial cable from the TV to a live FiOS TV Wall Outlet.

  b. Remove the CableCard from the clear protective cover and slide it into the TV.

CableCard-ready TV

Coaxial Cable

FiOS Wall Outlet

CableCard Activation Instructions (cont'd)

Step 4. Follow the setup instructions onscreen.

When the CableCard is inserted, you will see a *pairing screen* with information (see window to the right). Follow the onscreen instructions to set up the CableCard. If you don't see the pairing screen on your TV, make sure the TV is on the correct input setting (refer to your TV instructions for help).

Step 5. Write down the information shown on your TV.

Please write down the information shown on your TV screen for each CableCard. You will be asked to provide these numbers during activation.

In order to start cable service
for this device, please contact
your cable provider:
         1-888-897-7499

CableCard ID: xxx-xxx-xxx-xxx-x
Host ID: xxx-xxx-xxx-xxx-x
Data: xxx-xxx-xxx-xx

Pairing Screen

Pairing Screen Information	Format	Your Device Information (see Pairing Screen above)
CableCard ID:	13 digits	_____-_____-_____-_____-__
Host ID:	13 digits	_____-_____-_____-_____-__
Data ID:	11 digits	_____-_____-_____-__

CUSTOMER RECEIPT

Equipment Activation Code

Step 6. Locate the activation code in the Welcome Letter.

If you ordered multiple CableCards, you'll receive multiple letters. One letter for each CableCard.

CableCard activation code(s): _____

Your ZIP code: _____

Step 7. Select which method of activation you prefer. Follow the prompts.

a. **www.verizon.com/fiostv/selfinstall**

b. By phone at 1-888-897-7499

c. Using In-Home Agent desktop solutions tool, which can be downloaded at verizon.com/inhomeagent

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