

Thank you for participating in this trial of the new SON capabilities for the BHR4.

We have created this document which will provide step-by-step instructions for enabling SON on your in-home router.

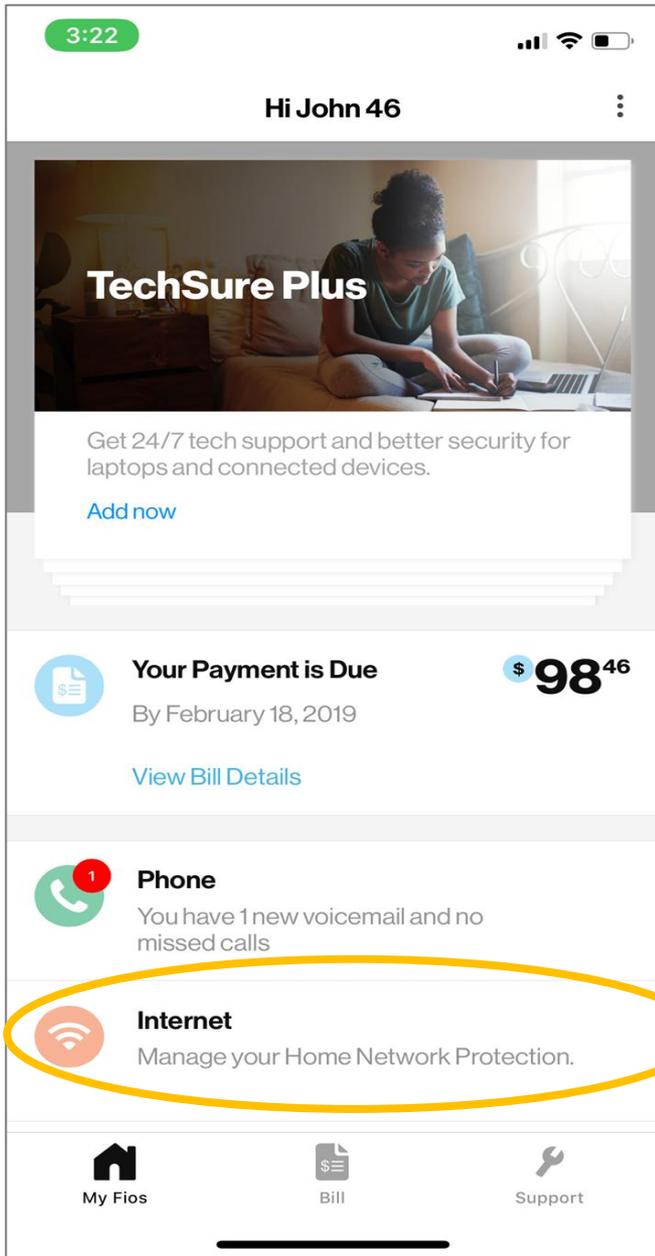
Relevant areas on each page are circled in yellow.



Before enabling SON on your router, please be aware that some of your devices that currently connect to your in-home WiFi, may be affected by this change. If you have any devices that currently connect to a 5Ghz WiFi network in your home, these devices will be disconnected from the network as a result of enabling SON and you will need to connect them to the new SON enabled network.

If you have any questions or concerns, please let us know.

The Verizon Trials Team



Step 1

Open the beta version of the MyFios app.

If you have not downloaded the beta version of the app, please do so first.

Click on the Internet icon to continue

MY NETWORK STATUS

Connected

On this screen you will see that you are connected to your network.

MANAGE MY NETWORKS

FiOS-GTSDP (Home Network) Enabled

FiOS-GTSDP-Guest (Guest) Disabled

Self-Organizing Network
Improve your Wi-Fi coverage Enabled

Tap to access your Self-Organizing Network (SON).

MANAGE MY DEVICES

Home Network Protection

9:41 AM 100%

Self-Organizing Network

Self-Organizing Network



[Potentially impacted devices \(3\)](#)

Self-Organizing Network (SON) simplifies your home network to a single Wi-Fi name and improves performance by automatically connecting your devices to the nearest access point (router or network extender) and the most optimal network band in your home (2.4GHz or 5GHz).

Please note: Your network will retain the name/password you currently have for 2.4GHz, but any devices that were only connected to your dedicated 5GHz signal may need to be re-connected to the new network name.

[FAQs](#)

Step 3

Tap on Potentially Impacted Devices to see which of your devices may be impacted by this change.

Only devices that are actively connected to the 5Ghz network at that time will appear in the list.

If no device will be affected, no link will appear and you should skip to step 5.



The active devices below may need to be re-connected with your 2.4GHz network name after enabling SOM



SAMSUNG-SM-G99
C8:A7:0A:8F:2C:EE



8F:2C:EE



Johns-iPad
C8:A7:0A:8F:2C:EE

Example of devices

Step 4

If there are any devices that will impacted by this change, you will see them listed on this screen.

You may want to write down which those are so that you can reconnect those devices to the new network.

Use the < to return to the previous page.

9:41 AM 100%

Self-Organizing Network

Self-Organizing Network



Potentially impacted devices (3)

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[FAQs](#)

Step 5

Tap to turn enable your Self-Organizing Network (SON)

Once the Self-Organizing Network is turned on you can exit the app.

Step 6

Reboot your router after enabling or disabling the SON feature enhancement. If you have an FNE (Fios Network Extender), reboot the FNE as well. Rebooting the router and FNE will ensure everything is reset, and your devices (phone/laptop/other devices) have the ability to disconnect and then reconnect to Wi-Fi.