Video Media Server setup instructions

Note: Install and connect the Video Media Server (VMS1100) first. Then connect any Media Clients (IPC1100).

Disconnect
your existing set-top box. Set it aside along with the power cord to pack up later.

Connect
your new VMS:
A. Connect the coax cable from the VMS to a coax outlet.
B. Connect the HDMI cable from the VMS to your TV.
C. Connect the power cord from the VMS to an electrical outlet.

Alternate option: Make the connections using composite cables
TV not HDMI compatible? No problem. Connect the composite cables instead, making sure to match the cable colors to the back of the VMS and TV.

Activate
your VMS by turning it and your TV on. Then follow the on-screen instructions.

Program
your Fios TV Remote.
The remote control is preprogrammed to work with any Fios TV set-top box.
For universal remote features, pair the remote with your TV.
On the Fios TV remote press Menu then scroll to Customer Support> Top Support Tools> Program Remote

Pack
your old VMS and power cord in the shipping box from your new equipment (if completing a swap).

Seal
the box with your old equipment and apply the return label provided over the original shipping label. Refer to the return label for instructions on where to take your package.

For setup help, answers to common Fios questions and more, visit verizon.com/support.
Media Client setup instructions

Note: Install and connect any Media Clients (IPC1100) after installing and connecting the Video Media Server (VMS1100).

Disconnect
your existing set-top box. Set it aside along with the power cord to pack up later.

Connect
your new Media Client:
A. Connect the coax cable from your Media Client to a coax outlet.
B. Connect the HDMI cable from your Media Client to your TV.
C. Connect the power cord from your Media Client to an electrical outlet.

Alternate option:
Make the connections using composite cables
TV not HDMI compatible? No problem. Connect the composite cables instead, making sure to match the cable colors to the back of the Media Client and TV.

Activate
your Media Client by turning it and your TV on. Then follow the on-screen instructions.

Program
your Fios TV Remote.
The remote control is preprogrammed to work with any Fios TV set-top box.
For universal remote features, pair the remote with your TV.
On the Fios TV remote press Menu then scroll to Customer Support> Top Support Tools> Program Remote

Pack
your old Media Client and power cord in the shipping box from your new equipment (if completing a swap).

Seal
the box with your old equipment and apply the return label provided over the original shipping label. Refer to the return label for instructions on where to take your package.

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