

# Installation guide



**fios**<sup>✓</sup>  
by verizon

# Follow these steps

1. Connect the ethernet cable from the WAN port on your router to a wall outlet.



Ethernet

If you have Fios® TV, connect the coax cable.

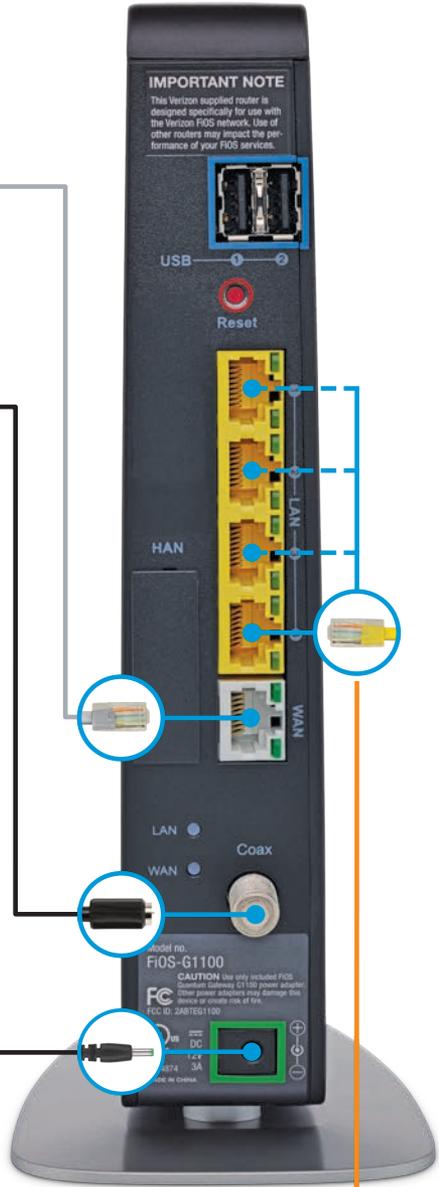


Coax

2. Connect the power cord.



3. Activation takes up to 15 minutes.
4. Router turns on automatically.
5. Setup is complete when front lights are white and back light is green.



## Wired or Wi-Fi?

### Wired

1. Connect the ethernet cable to any YELLOW ethernet port on your router.
2. Connect the other end to your computer.



### Wi-Fi

1. Locate the Wi-Fi label on your router.
2. Launch your device's Wi-Fi application and locate your network name.
3. Choose a Wi-Fi network
  - 5 GHz network is faster but has less range.
  - 2.4 GHz network has a greater range but slower speeds.

Note: Older devices can only use 2.4 GHz.
4. Enter password from the label.

Wi-Fi	Default login credentials
Please note: password letters are all lowercase	
Wireless network name (SSID)	XXXXXXXXXX
Wireless password (WPA2)	XXXXXXXXXXXXXXXXXX
Administration URL	myfirogateway.com
Administrator password	XXXXXXXXXX

To reboot, press and hold the WPS button for 10 seconds.  
Online tutorials: [www.verizon.com/quickguide](http://www.verizon.com/quickguide)

Visit **myverizon.com** to verify your internet is working.

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# Troubleshooting

## First 15 minutes

Wait at least 15 minutes for router to activate once plugged in.

Router lights will flash and turn off/on during activation.

## After 15 minutes

When back light is red, Verizon support is needed.

When GLOBE light is flashing red, Verizon support is needed.

## Support

Go online to  
**[verizon.com/internetsetup](https://www.verizon.com/internetsetup)**



Scan to see how to connect devices to Wi-Fi or visit  
**[verizon.com/wifivideo](https://www.verizon.com/wifivideo)**



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