Lifeline Service in Maryland is provided by Verizon Maryland LLC and Verizon Online LLC

Lifeline is a government assistance program that is offered in conjunction with the Maryland Public Service Commission and the Federal Communications Commission. Verizon offers the following Lifeline-supported services as an Eligible Telecommunications Carrier:

- Voice Basic Tel-Life \$0.66 per month for 30 outgoing local calls and \$0.10 per local call over the 30 call limit. Value added services are not allowed (for example, Call Waiting and Caller ID).
- Voice Enhanced Tel-Life \$10.00 per month for unlimited local calls. This plan allows customers to order two value added services (for example, Call Waiting and Caller ID) at current rates.
- Broadband (internet) \$9.25 monthly discount

Only eligible consumers may enroll in the programs.

You may qualify for Lifeline service if you can show proof that you participate in certain government assistance programs or your annual income is 135% or below the Federal Poverty Guideline. If you qualify based on income, you will be required to provide income verification. For a list of qualifying government assistance programs and income guidelines, please see your state's application form from this same website.

In addition, the Lifeline program is limited to one discount per household consisting of wireline, wireless or broadband (internet). You are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another provider.

Lifeline service is a non-transferrable benefit.

Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment, or may be barred from the program.

You must meet certain eligibility requirements in order to qualify for the Lifeline service. An application for Verizon Lifeline service can be obtained at this same website, <u>www.verizon.com/lifeline</u>, or an application can be mailed by calling 1.800.VERIZON (1.800.837.4966).

To find out more information, you may also call the Universal Service Administrative Company (USAC), which administers Lifeline for the FCC by calling 800.234.9473 or by accessing their website at <u>www.LifelineSupport.org</u>.

All rates, terms and conditions included in this notice are subject to change. For current Verizon Lifeline information and rates, visit www.verizon.com/tariffs.