FiOS Self-Installation guide for

ADDING OR EXCHANGING EQUIPMENT

In just a few simple steps you can add or replace FiOS® TV equipment.

Video Media Server

- To exchange, see page 2.

- To add additional units, see page 11.

Media Client

- To exchange, see page 6.

- To add additional units, see page 14.

Before you begin installing your new equipment, some of your existing equipment will need to be disconnected and sent back to Verizon.

1. SAVE YOUR SETTINGS. You can transfer some User Settings from your current Video Media Server to the new one. TV series schedules, parental controls, and favorites are all available.

2. Existing equipment you must **DISCONNECT AND RETURN**

• Video Media Servers(s) with their Power Cord(s)

CURRENT VIDEO MEDIA SERVER

POWER CORD

3. Place your old Video Media Server(s) with Power Cord(s) in the shipping box and return them to Verizon using the pre-paid label. Or, bring the equipment to any UPS store where they will pack and ship it for free.
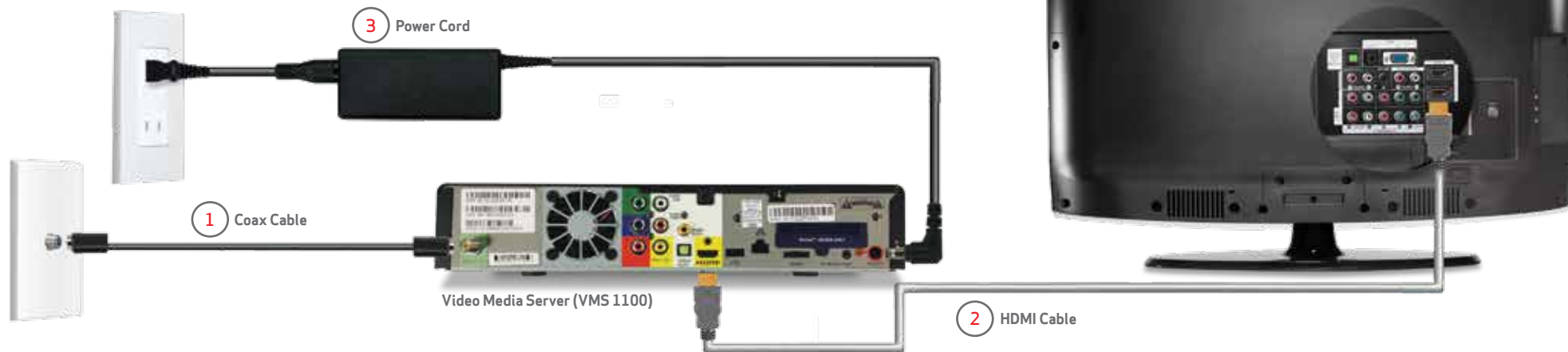
COAX CABLE

HDMI CABLE

1. Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Video Media Server.

2. Connect the **HDMI cable** to the **HDMI Output** on the back of your Video Media Server.
Then connect the other end to the **HDMI Input** on your TV.

3. Plug one end of the power cord into the Video Media Server, the other end into a properly
grounded power outlet.

High-Definition TV

3 Power Cord

1 Coax Cable

Video Media Server (VMS 1100)
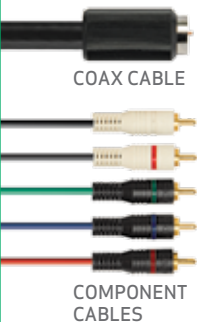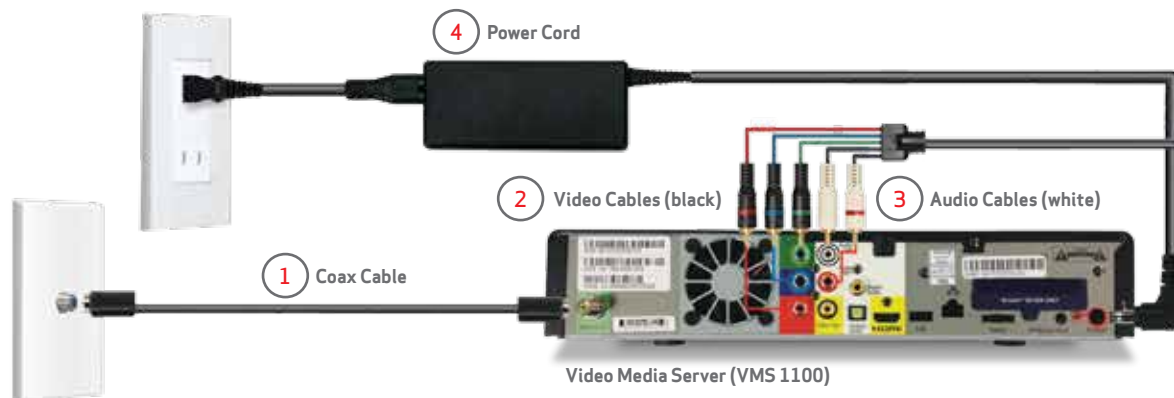
2 HDMI Cable

3

COAX CABLE

COMPONENT CABLES

1. Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Video Media Server.

2. Connect the 3 black video plugs on the **component cable** to the jacks of the same color on the Video Media Server **(Video OUT)** and then on the TV **(Video IN).**

3. Plug the 2 white **audio connections** into the jacks on the Video Media Server **(Audio OUT)** and then on the TV **(Audio IN).**

4. Plug one end of the power cord into the Video Media Server, the other end into a properly grounded power outlet.

High-Definition TV

4   Power Cord

2   Video Cables (black)   3   Audio Cables (white)

1   Coax Cable

Video Media Server (VMS 1100)

FiOS TV REMOTE

1. Turn on your Video Media Server using the FiOS Remote.

2. Is your TV on? If not, turn it on now.

3. You will see figure A on your TV screen. Press the "ok" button on the FiOS Remote to start activation.

4. Follow the instructions shown on your TV screen. Your equipment will automatically turn off and on during activation.

5. Once you see a live TV picture, you are done!

DOWNLOAD YOUR SETTINGS

If you saved your settings, you can dowload them now. Press MENU on your FiOS Remote, scroll to SETTINGS, then Video Media Server and follow the prompts.

For support, visit fioshelp.verizon.com or call 1.800.VERIZON (1.800.837.4966).

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When you see the above screen, press the "OK" button on your FiOS Remote to start activation

Before you begin installing your new equipment, some of your existing equipment will need to be disconnected and sent back to Verizon.

1. SAVE YOUR SETTINGS. You can transfer some User Settings from your current Media Client to the new one. TV series schedules, parental controls, and favorites are all available.

2. Existing equipment you must **DISCONNECT AND RETURN**

• Media Client(s) with their Power Cord(s)

CURRENT MEDIA CLIENT

POWER CORD

3. Place your old Media Client(s) with Power Cord(s) in the shipping box and return them to Verizon using the pre-paid label. Or, bring the equipment to any UPS store where they will pack and ship it for free.

Exchanging a Media Client
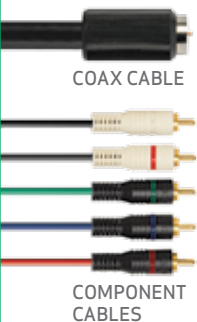## Connecting your new Media Client using an HDMI CABLE

COAX CABLE

HDMI CABLE

1. Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Media Client.

2. Connect the **HDMI cable** to the **HDMI Output** on the back of your Media Client. Then connect the other end to the **HDMI Input** on your TV.

3. Plug one end of the power cord into the Media Client, the other end into a properly grounded power outlet.
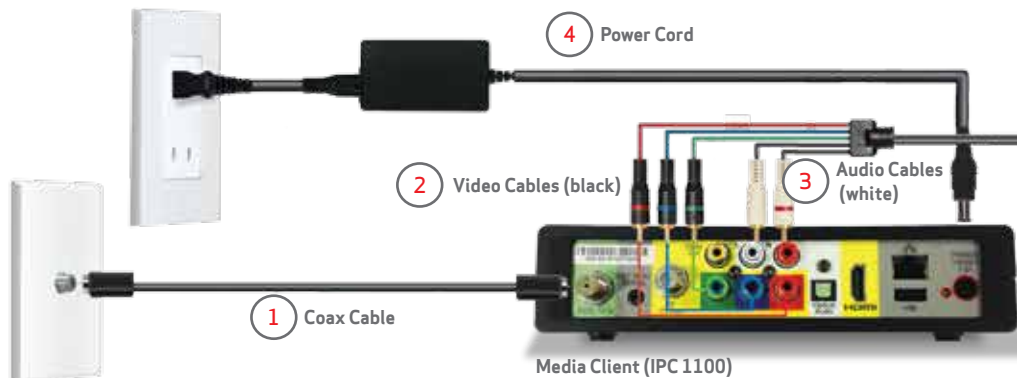
High-Definition TV

③ Power Cord

① Coax Cable

Media Client (IPC 1100)

② HDMI Cable

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Exchanging a Media Client
Connecting your new Media Client using COMPONENT CABLES

COAX CABLE

COMPONENT CABLES

1. Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Media Client.

2. Connect the 3 black video plugs on the component cable to the jacks of the same color on the Media Client **(Video OUT)** and then on the TV **(Video IN).**

3. Plug the 2 white audio connections into the jacks on the Media Client **(Audio OUT)** and then on the TV **(Audio IN).**

4. Plug one end of the power cord into the Media Client, the other end into a properly grounded power outlet.

High-Definition TV

4 Power Cord

2 Video Cables (black)

3 Audio Cables (white)

1 Coax Cable

Media Client (IPC 1100)

COAX CABLE

SET UP INSTRUCTIONS TO A STANDARD DEFINITION TV

1. Connect a **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Media Client.

2. Connect a **coax cable** to the RF TV output on the back of the Media Client. Connect to the antenna or cable on the back of the Standard-Definition TV.

3. Plug one end of the power cord into the Media Client, the other end into a properly grounded power outlet.

Standard-Definition TV

3 Power Cord

2 Coax Cable

1 Coax Cable

Media Client (IPC 1100)

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FiOS TV REMOTE

1. Turn on your Media Client using the FiOS Remote.

2. Is your TV on? If not, turn it on now.

3. You will see figure A on your TV screen. Press the "ok" button on the FiOS Remote to start activation.

4. Follow the instructions shown on your TV screen. Your equipment will automatically turn off and on during activation.

5. Once you see a live TV picture, you are done!

DOWNLOAD YOUR SETTINGS

If you saved your settings, you can dowload them now. Press MENU on your FiOS Remote, scroll to SETTINGS, then Media Client and follow the prompts.

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Press "OK" on your remote to start the FiOS TV activation process.

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FiOS TV

When you see the above screen, press the "OK" button on your FiOS Remote to start activation

For support, visit fioshelp.verizon.com or call 1.800.VERIZON (1.800.837.4966).

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Adding a Video Media Server
Connecting your new Video Media Server using an HDMI CABLE

COAX CABLE

HDMI CABLE

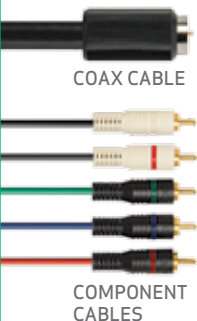**1.** Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Video Media Server.

2. Connect the **HDMI cable** to the **HDMI Output** on the back of your Video Media Server.
Then connect the other end to the **HDMI Input** on your TV.

3. Plug one end of the power cord into the Video Media Server, the other end into a properly
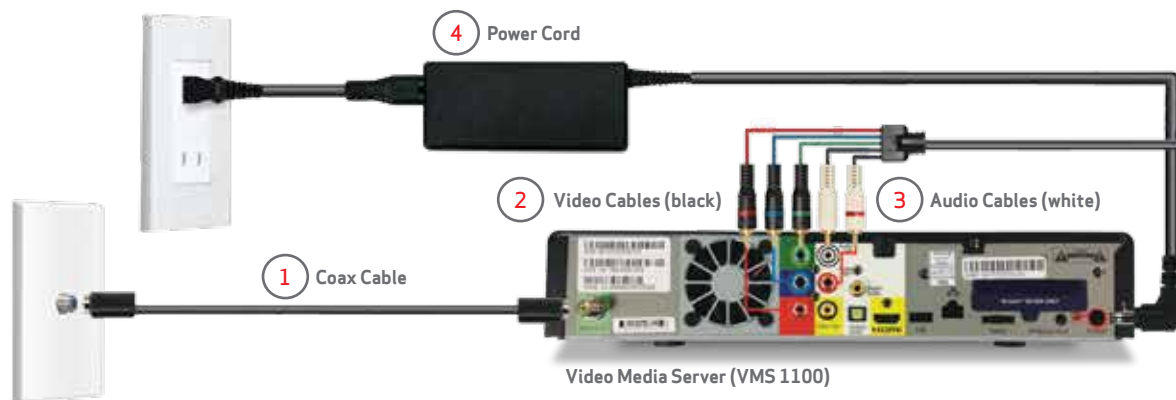grounded power outlet.

High-Definition TV

3 Power Cord

1 Coax Cable

Video Media Server (VMS 1100)

2 HDMI Cable

Adding a Video Media Server
Connecting your new Video Media Server using COMPONENT CABLES

COAX CABLE

COMPONENT
CABLES

1. Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Video Media Server.

2. Connect the 3 black video plugs on the **component cable** to the jacks of the same color on the Video Media Server **(Video OUT)** and then on the TV **(Video IN).**

3. Plug the 2 white **audio connections** into the jacks on the Video Media Server **(Audio OUT)** and then on the TV **(Audio IN).**

4. Plug one end of the power cord into the Video Media Server, the other end into a properly grounded power outlet.

High-Definition TV

④ Power Cord

② Video Cables (black)   ③ Audio Cables (white)

① Coax Cable

Video Media Server (VMS 1100)

FiOS TV REMOTE

1. Turn on your Video Media Server using the FiOS Remote.

2. Is your TV on? If not, turn it on now.

3. You will see figure A on your TV screen. Press the "ok" button on the FiOS Remote to start activation.

4. Follow the instructions shown on your TV screen. Your equipment will automatically turn off and on during activation.

5. Once you see a live TV picture, you are done!

IMPORTANT

Install any additional Video Media Servers now.

For support, visit fioshelp.verizon.com or call 1.800.VERIZON (1.800.837.4966).

When you see the above screen, press the "OK" button on your
FiOS Remote to start activation

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COAX CABLE

HDMI CABLE

1. Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Media Client.

2. Connect the **HDMI cable** to the **HDMI Output** on the back of your Media Client. Then connect the other end to the **HDMI Input** on your TV.

3. Plug one end of the power cord into the Media Client, the other end into a properly grounded power outlet.
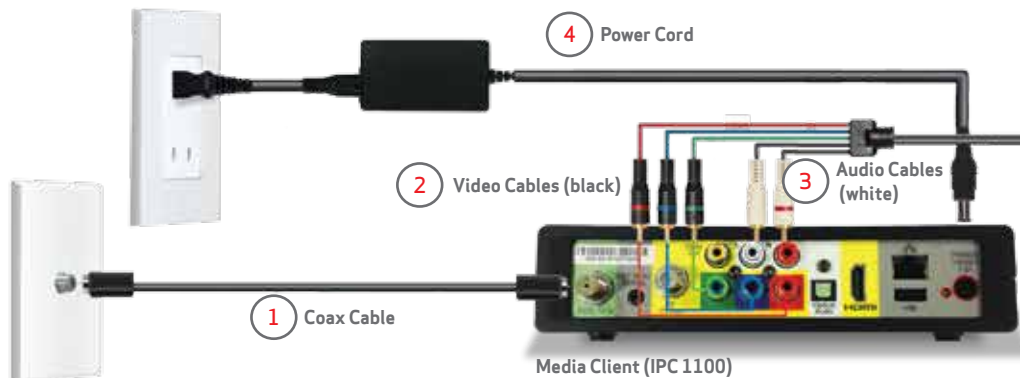
High-Definition TV

3 Power Cord

1 Coax Cable

Media Client (IPC 1100)

2 HDMI Cable

14

COAX CABLE

COMPONENT CABLES

1. Connect the **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Media Client.

2. Connect the 3 black video plugs on the component cable to the jacks of the same color on the Media Client **(Video OUT)** and then on the TV **(Video IN).**

3. Plug the 2 white audio connections into the jacks on the Media Client **(Audio OUT)** and then on the TV **(Audio IN).**

4. Plug one end of the power cord into the Media Client, the other end into a properly grounded power outlet.

High-Definition TV

4 Power Cord

2 Video Cables (black)

3 Audio Cables (white)

1 Coax Cable

Media Client (IPC 1100)

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COAX CABLE

SET UP INSTRUCTIONS TO A STANDARD DEFINITION TV

1. Connect a **coax cable** from the **coax wall outlet** to the **FiOS TV IN** input on the back of the Media Client.

2. Connect a **coax cable** to the RF TV output on the back of the Media Client. Connect to the antenna or cable on the back of the Standard-Definition TV.

3. Plug one end of the power cord into the Media Client, the other end into a properly grounded power outlet.

Standard-Definition TV

3 **Power Cord**

2 **Coax Cable**

1 **Coax Cable**

Media Client (IPC 1100)

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FiOS TV REMOTE

1. Turn on your Media Client using the FiOS Remote.

2. Is your TV on? If not, turn it on now.

3. You will see figure A on your TV screen. Press the "ok" button on the FiOS Remote to start activation.

4. Follow the instructions shown on your TV screen. Your equipment will automatically turn off and on during activation.

5. Once you see a live TV picture, you are done!

For support, visit fioshelp.verizon.com or call 1.800.VERIZON (1.800.837.4966).

Press "OK" on your remote to start the FiOS TV activation process.

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FiOS TV

When you see the above screen, press the "OK" button on your FiOS Remote to start activation

FiOS TV REMOTE

FiOS ROUTER

REMOTE CONTROL

- Read the *Remote Control Guide* in this box.
- View Help Videos on Channel 131 FiOS TV.
- Visit **welcometofios.verizon.com** to see the interactive demonstration on Using Your Remote.

FiOS ROUTER

- Check that router is turned on.
- Check router coax cable connection to the coax wall outlet.
- Confirm Power, WAN and Internet lights are green. If not, turn router off, then back on.

TV PICTURE — No picture or blue screen?

- Check that the TV is turned on.
- Set TV to Channels 3 or 4, if using coax cable.
- Verify your TV is on the correct INPUT settings. Use the manufacturer's remote that came with your TV and press the INPUT/SOURCE button to scroll through options until you see live TV.
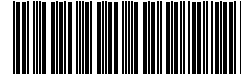
HOME THEATER OR DVD

- Visit **verizon.com/fiostvwiring** to connect DVD players and home theaters.

Still not working? Call **1.800.VERIZON** for technical help.

FiOS

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