Fios Home Wi-Fi Extender

Troubleshooting

Light color indicators

Blinking fast yellow — extender is too close to router

Blinking slowly yellow — extender is too far from router

Support

For installation help, visit verizon.com/wi-fiextendersupport

Includes:

Fios Home Wi-Fi Extender (1)
Power adapter
(1) Coax cables
(2) Coax splitter
(1)

Important

Time for extender to complete setup on its own is approximately 10 minutes.

Installation instructions

Wired

1. Connect the Fios Home Router to a coax outlet. (If the coax outlet is already in use, use the coax splitter included in the box.)

2. Connect the Fios Home Wi-Fi Extender to a coax outlet— ideally in an area with spotty Wi-Fi coverage.

3. Connect the power cords from the router & extender to an electrical outlet.

4. The light on the extender should turn solid white within 10 minutes, indicating the connection is complete.

Note: If home is wired Ethernet, follow same steps as above using an Ethernet cable instead of a coax cable.

Wireless

1. Place the Fios Home Wi-Fi Extender directly next to the Fios Home Router.

2. Connect the power cord from the extender to an electrical outlet.

3. When the light on the extender is solid yellow, press and hold the front buttons on both the router and extender for about 5 seconds. The lights on the router and extender should turn blinking blue while the wireless connection is initiating.

4. When the wireless connection is established, extender will start firmware update. It will take approximately 10 minutes to complete the firmware update. Do NOT unplug extender during the firmware upgrade (blinking white).

5. Once the firmware update is complete and the extender starts fast blinking yellow, you can now unplug and move the extender to an area between the router and an area with spotty Wi-Fi coverage. Once plugged in, the light should turn solid white again within a few minutes.
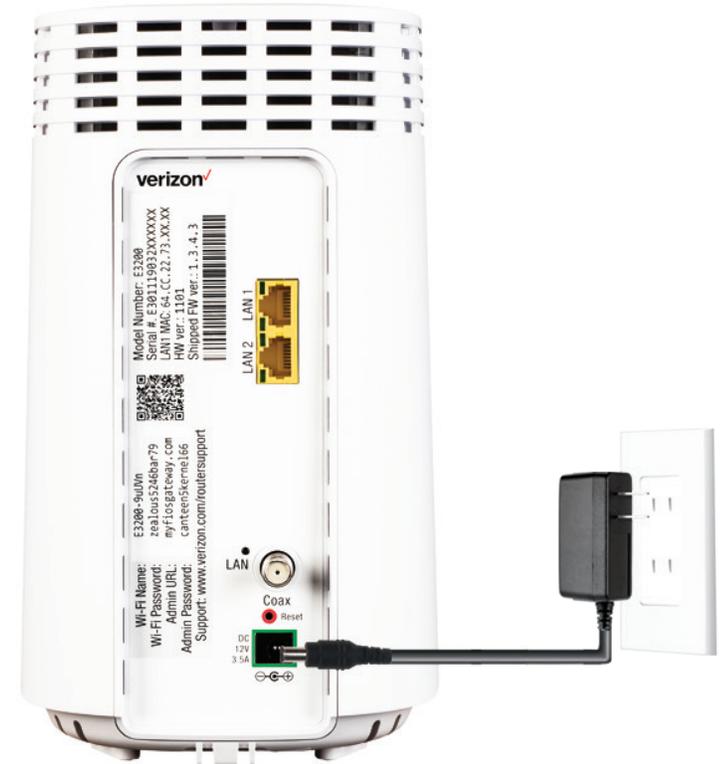
You're all set! Once you've completed the above Wired or Wireless steps, your devices will automatically connect to your Wi-Fi network, there's nothing more to do.