



P.O. Box 16801
Newark, NJ 07101
1.888.624.5622

March 21, 2024

FULL NAME
ADDRESS LINE 1
ADDRESS LINE 2
CITY, ST XXXXX-XXXX



**YOUR LOCAL TELEPHONE SERVICE WILL BE
TRANSFERRED TO AT&T UNLESS YOU CHOOSE
AN ALTERNATIVE LOCAL TELEPHONE SERVICE
PROVIDER BY MAY 20, 2024.**

Dear Customer:

We regret to inform you that - subject to the approval of the California Public Utilities Commission (CPUC) - MCImetro Access Transmission Services LLC (MCI) will no longer be providing your Small Business and/or Residential Local Phone (Local Phone) service on or after May 21, 2024.¹

To maintain continuity of service, MCI has arranged for your local telephone service to be transferred to Pacific Bell Telephone Company d/b/a AT&T California (AT&T) on or after May 21, 2024. You will not incur any installation charges for the transfer of your local telephone service to AT&T. You will not incur any termination charges from MCI if you transfer to AT&T or any provider of your choice.

If you do not want your local telephone service transferred to AT&T, then you need to take one of the following actions by May 20, 2024:

- **You must select an alternative local telephone service provider and transfer your service to that provider as quickly as possible but no later than May 20, 2024 to avoid the possibility of your local telephone service being transferred to AT&T. If you wait until on or after May 21, 2024, your choice can only be put into effect after the change to AT&T and will therefore be delayed. You are responsible for payments to your new telephone service provider(s) upon the transfer of service.**

- **If you no longer want any local telephone service, please contact MCI to disconnect service no later than May 20, 2024.** If you do not disconnect before May 21, 2024, you will only be able to disconnect your local telephone service with AT&T after your local telephone service has been transferred to AT&T.

¹ We have already provided you with notice pursuant to the FCC's requirements and this notice provides you with additional information pursuant to the California Public Utilities Commission.

If you do not take either action by May 20, 2024, your local telephone service will be automatically transferred to AT&T and you will no longer have service with MCI.

Please be aware:

- You are responsible for paying all bills rendered to you by MCI during this transition. You may be subject to suspension or termination of your phone service in accordance with CPUC rules if you fail to pay your telephone bill.
- In connection with the discontinuance of your Local Phone service, **MCI will also remove any adjacent items, including any MCI-affiliate's long distance service, from your account.**
- **If you are charged an MCI-affiliate's long distance service on your Local Phone bill, you will no longer have long distance service after the transfer of your local telephone service to AT&T or the alternative service provider of your choice.** Therefore, you will need to contact the new service provider of your choice, AT&T, or MCI, if you would like long distance service.

- Your local telephone number will remain the same if your local telephone service is transferred to AT&T. If you seek to transfer your local telephone service to AT&T or another service provider on or before May 20, 2024, you may also request to keep your local telephone number.

Lifeline Subscribers: If your local telephone service is transferred to AT&T, AT&T will automatically apply your Lifeline discount to your local telephone service. For more information about the California Lifeline program, visit californialifeline.com.

If you want to transfer your local telephone service to a different service provider instead of AT&T, a useful source of alternative home telephone carriers is the Lifeline program website: www.californialifeline.com/en/provider_search. You may enter your zip code to find some alternative home phone carriers, including all carriers that provide Lifeline in your area. If you would like the phone numbers for alternative home phone carriers, you may also contact us at 1-888-MCI-LOCAL (1-888-624-5622).

If you need to review this notice in large print or electronic format, please go to URL:

www.verizon.com/tariffs/MCICACustomerletter.pdf

MCImetro Access Transmission Services LLC (MCI) is discontinuing Small Business and Residential Local Phone (Local Phone) service, and your local telephone service will transfer to AT&T unless you (1) select an alternative service provider and transfer your service to that provider or (2) disconnect the service by May 20, 2024. If you are charged an MCI-affiliate's long distance with your Local Phone service, you will no longer have long distance service after the transfer of your local telephone service to AT&T or the alternative service provider of your choice.

To receive assistance in English, please call us at 1-888-MCI-LOCAL (1-888-624-5622).

MCImetro Access Transmission Services LLC (MCI) esta descontinuoando el servicio de Telefonía Local para Pequeñas Empresas y Residencial (Telefonía Local), y su servicio de telefonía local se transferirá a AT&T a menos que (1) seleccione un proveedor de servicio alternativo y transfiera su servicio a ese proveedor o (2) desconecte el servicio antes del 20 de mayo de 2024. Si se le cobra un cargo por un servicio de larga distancia de una filial de MCI con su servicio de telefonía local, dejara de tener el servicio de larga distancia tras la transferencia de su servicio de telefonía local a AT&T o al proveedor de servicios alternativo de su

eleccion.

Para recibir ayuda en espanol, llamenos al 1-888-MCI-LOCAL (1-888-624-5622).

MCImetro Access Transmission Services LLC (MCI) 即将停止小型企业和住宅本地电话（以下简称“本地电话”）服务。您的本地电话服务将转移至AT&T，除非您在 2024 年 5 月 20 日之前作出以下选择：(1) 选择一位替代服务提供商并将您的服务转移至该提供商，或 (2) 取消电话服务。如果您已通过本地电话服务支付 MCI 附属公司的长途电话费，在将本地电话服务转移到 AT&T 或您选择的替代服务提供商后，您将不再享受长途电话服务。

如需中文帮助，请致电 1-888-MCI-LOCAL (1-888-624-5622) 联系我们。

Ihinto na ng MCImetro Access Transmission Services LLC (MCI) ang serbisyo ng Lokal na Telepono para sa Maliit na Negosyo at Residente (Lokal na Telepono), at ilipat na ang iyong serbisyo ng lokal na telepono sa AT&T maliban na lang kung (1) pipili ka ng alternatibong provider ng serbisyo at ilipat ang serbisyo mo sa provider naiyon o (2) idiskonekta mo ang serbisyo bago matapos ang Mayo 20, 2024. Kung sinisingil kang long distance ng affiliate ng MCI sa iyong serbisyo ng Lokal na Telepono, hindi ka na magkakaroon ng serbisyo ng long distance kapag nailipat na ang serbisyo ng lokal na telepono mo sa AT&T o sa alternatibong provider ng serbisyo na pipiliin mo.

Para makatanggap ng tulong sa Tagalog, pakitawagan kami sa 1-888-MCI-LOCAL (1-888-624-5622).

MCImetro Access Transmission Services LLC (MCI)는 중소기업 및 주거 지역 전화(시내 전화) 서비스를 중단할 예정이며, 고객님의 (1) 대체 서비스 공급자를 선택하고 서비스를 해당 공급자에게 이전하거나 (2) 2024년 5월 20일까지 서비스를 끊으시지 않는 한, 지역 전화 서비스는 AT&T로 이전됩니다. 고객님의 시내 전화 서비스와 함께 MCI 제휴사의 장거리 서비스 요금이 부과되는 경우, 고객님의 시내 전화 서비스를 AT&T 또는 선택하신 대체 서비스 공급자로 이전한 후에는 더 이상 장거리 서비스를 이용하실 수 없습니다.

한국어로 도움을 받으시려면 1-888-MCI-LOCAL(1-888-624-5622)로 전화해 주세요.

MCImetro Access Transmission Services LLC (MCI) դադարեցնում է տեղական հեռախոսային փոքր բիզնեսի և բնակելի տարածքների համար (Local Phone) ծառայությունը, և ձեր տեղական հեռախոսային ծառայությունը կփոխանցվի AT&T-ին, եթե դուք (1) չընտրեք այլընտրանքային ծառայություններ մատուցող և ձեր ծառայությունը փոխանցեք այդ մատակարարին, կամ (2) անջատեք ծառայությունը մինչև 2024 թվականի մայիսի 20-ը: Եթե ձեր տեղական հեռախոսային ծառայությունը MCI-affiliate-ից գանձում է միջքաղաքային վճարներ, ձեր տեղական AT&T հեռախոսային ծառայությունը կամ ձեր ընտրած այլընտրանքային ծառայություններ մատուցողին փոխանցելուց հետո այլևս միջքաղաքային ծառայություն չեք ունենա:

Հայերեն օգնություն ստանալու համար խնդրում ենք զանգահարել 1-888-MCI-LOCAL (1-888-624-5622).

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www.verizon.com/tariffs/MCICACustomerletter.pdf

Please call us at 1-888-MCI-LOCAL (1-888-624-5622) with questions regarding the discontinuance of MCI's local telephone service, or refunds for payments or deposits for service, as available.

Any questions regarding AT&T's service should be directed to 1-800-288-2020.

MCI regrets any inconvenience this change may cause you.

Sincerely,

MCI

The following notice is required by the Federal Communications Commission ("FCC" or "Commission") and applies to the service discussed above, which is federally regulated:

The following notice is required by the Federal Communications Commission ("FCC" or "Commission") and applies to the service discussed above, which is federally regulated. The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the FCC releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number

established in the FCC's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the§ 63.71 Application of MCImetro Access Transmission Services LLC. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

SERVICE TRANSFER FROM MCI TO AT&T

MCI will discontinue Small Business and Residential Local Phone (Local Phone) service in California subject to CPUC approval. If you do not (1) select an alternative local telephone service provider and transfer your service to that provider or (2) disconnect the service by May 20, 2024, your local telephone service will be transferred to AT&T on or after May 21,2024. If you are charged an MCI-affiliate's long distance service on your Local Phone bill, you will no longer have long distance service after the transfer. In that case, you will need to contact the new service provider of your choice, AT&T, or MCI, if you would like long distance service.

Your local telephone service will be transitioned to AT&T as follows:

To: AT&T California Local Residential Service
Flat Rate Service: \$37.50/mo.* Unlimited local calling, no calling features If applicable: Lifeline Flat Rate Service: \$13.48/mo.* Unlimited local calling, no calling features

* Prices effective 1/1/2024 and are subject to change. Rates vary in Extended Area Service areas. Call AT&T at 1-800-288-2020 for specific pricing and prices related to other services or calling features.

To: AT&T Business Local Calling (BLC) Unlimited A
BLC Unlimited A-\$120 per mo./per line**
Unlimited local usage, Caller ID, Three-Way Calling, Call Forwarding

** Prices are subject to change. BLC requires a 1-year term agreement and includes a \$15 per month per line Early Termination Fee if cancelled prior to the end of the term.