
SECTION 4 - SERVICES IN GTE TERRITORY**4.1 Residential Flat Rate Service**

This service is no longer available to new Customers.

(C)

Provides flat rate exchange service. Flat Rate customers are not eligible for service combination package discounts, optional EACS, EMS, or usage allowances. NRCs may also apply.

4.1.1 Exchange Service Rates - General

Provides a customer with the ability to originate calls to all other stations on the public switched network in the caller's local calling area. Carrier concurs in the territory, including any extended local calling areas of underlying carrier. All exchange lines include touch tone. All services offered are subject to availability for resale from the underlying carrier. Extended Metro Service (EMS) is not available for list customers.

	<u>MRC Price Group 1</u>	<u>MRC Price Group 2</u>
Per line	\$25.00	\$30.00
Additional Line	25.00	30.00
Tel-Assistance Line	7.00	8.75

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SECTION 4 - SERVICES IN GTE TERRITORY**4.2 Service Combination Packages - Residential**

(C)

This service is no longer available to new Customers.

4.2.1 Description

Provides various combinations of services to residential customers for a flat MRC. The MRC does not include the following:

- Charges on previous bills
- Bill adjustments or credits
- Non-Recurring Charges
- Late Payment Charges
- Customer Premises Equipment Charges
- Surcharges and Taxes
- Services provided by other Carriers
- Operator surcharges
- Federal Subscriber Line Charge

Intrastate MTS rates charged in addition to the MRC can be found in Carrier's Tariff No. 1. Interstate, and international rates charged in addition to the MRC can be found in Carrier's Tariff FCC No. 1 and FCC No. 2, respectively. MTS calls eligible for combination package rates and the additional rates for package subscribers are only those direct dialed calls placed over lines presubscribed to Carrier for interLATA calls and for direct dialed calls placed over lines presubscribed to Carrier, or resold, for intraLATA calls. MTS minutes included in a package are aggregated over all lines in the same residence and which are presubscribed to Carrier.

If Customer's bill for all MRC and usage charges for the current month exceeds a specified amount (which varies with each package), Customer will be given a bonus discount on the current bill. Services eligible for the bonus discount include services provided under Carrier's Tariffs No. 1 and 2, FCC No. 1, FCC No. 2, and cellular, paging, and Internet services, and equipment provided by or through Carrier. If Customer discontinues a package plan, the non-package residential rates will apply.

Excluded from eligibility for the bonus discount calculation are charges included on prior bills, NRCs, Internet Browser Software, late payment charges, surcharges and taxes, federal subscriber line charge, billing adjustments and credits, equipment and 900/976 usage charges.

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SECTION 4 - SERVICES IN GTE TERRITORY**4.2 Service Combination Packages - Residential (Continued)****4.2.1 Description (Continued)**

Carrier offers two types of residential packages in GTE Territory:

- A. Standard packages include flat-rate local service with touch tone and unlimited local calling from lines presubscribed to Carrier under a package and in the same residence for calls within Customer's local calling scope.
- B. Extended Metro Service (EMS) packages include an EMS line with unlimited 2-way calling in the Metro calling area. Carrier concurs in the extended calling scope of the underlying carrier.

In addition, both standard and EMS packages include the following additional features:

- A. Combination A - Package includes the following:

60 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account. Customers qualifying for Tel-Assistance are eligible for Package A at a discounted rate.

- B. Combination B - Package includes the following:

One Standard Call Management Feature and One Premium Call Management Feature or Two Standard Call Management Features

100 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

- C. Combination C - Package includes the following:

One Standard Call Management Feature and One Premium Call Management Feature or Two Standard Call Management Features

200 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

- D. Combination D - Package includes the following:

One Standard Call Management Feature and One Premium Call Management Feature or Two Standard Call Management Features

400 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

SECTION 4 - SERVICES IN GTE TERRITORY**4.2 Service Combination Packages - Residential (Continued)****4.2.1 Description (Continued)**

E. Combination E - Package includes the following:

One Standard Call Management Feature and One Premium Call Management Feature or Two Standard Call Management Features

650 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

F. Combination F - Package includes the following:

One Standard Call Management Feature and One Premium Call Management Feature or Two Standard Call Management Features

900 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

4.2.2 Rates

Standard Packages Price Groups 1 & 2	MRC Price Group 1	MRC Price Group 2	Minimum Bill Amount for Bonus Discount	Bonus Discount Percentage
Package A	\$22.95	\$27.95	\$75.00	10%
Package A (Tel-Assistance)	14.64	18.17	75.00	10%
Package B	34.95	39.95	75.00	10%
Package C	46.95	51.95	75.00	10%
Package D	70.95	75.95	100.00	10%
Package E	99.95	104.95	125.00	10%
Package F	128.95	133.95	150.00	10%
<u>EMS Packages</u>	<u>MRC</u>			
Package A	\$41.95		\$75.00	10%
Package B	53.95		75.00	10%
Package C	65.95		75.00	10%
Package D	89.95		100.00	10%
Package E	118.95		125.00	10%
Package F	146.95		150.00	10%

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SECTION 4 - SERVICES IN GTE TERRITORY**4.2 Service Combination Packages - Residential (Continued)****4.2.3 Additional Charges**

Additional Line Charges - Customer must continue to subscribe to Service Combination Package A, B, C, D, E, or F to be eligible for rates in this section. Additional lines are available under this section only at the same location as Customer's initial line. Additional residential lines include unlimited local calling usage from Customer's primary location for calls within Customer's local calling scope or EMS calling scope. NRCs may also apply.

	<u>MRC</u> <u>Price Group 1</u>	<u>MRC</u> <u>Price Group 2</u>
Per Additional Line	\$11.95	\$16.95
Per Additional EMS Line	<u>MRC</u> \$29.00	

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SECTION 4 - SERVICES IN GTE TERRITORY**4.3 Extended Area Calling Service (EACS) - Residential**

This service is no longer available to new Customers.

(C)

4.3.1 Description

EACS allows the subscriber to increase the local calling area. Optional EACS is a rate additive applied in addition to the service combination package charges established elsewhere in this Section. Optional EACS is only available to customers subscribing to a package. Carrier concurs in the extended area calling scope of the underlying carrier including the establishment of optional service along with the application of one-way and two-way extended area calling scopes.

In cases where a single working telephone number is used for multiple lines, if EACS is subscribed to, it must be purchased for all lines.

Optional EACS is not available with Tel-Assistance.

4.3.2 Rates

Optional EACS

<u>Exchange Area</u>	<u>Non-EMS MRC</u>	<u>EMS MRC</u>
Dallas/Fort Worth	\$30.00	\$15.00

4.4 Reserved for Future Use

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SECTION 4 - SERVICES IN GTE TERRITORY**4.5 Miscellaneous Charges/Features - Residential**

This service is no longer available to new Customers.

(C)

4.5.1 Call Management Features**A. Description**

Monthly recurring charges are charges in addition to features included in packages.

B. Rates - Non-Usage Sensitive Features**MRC****Standard Features**

Anonymous Call Rejection	\$3.00
Automatic Busy Redial	3.00
Automatic Call Return	3.00
Call Forward Busy	3.00
Call Forward Busy - No Answer	3.00
Call Forward No Answer	3.00
Call Forward Selective	3.00
Call Forward Variable	3.00
Call Waiting w/ Cancel Call Waiting	3.00
Call Waiting ID	3.50
Selective Call Acceptance	3.00
Selective Call Rejection	3.00
Speed Calling 8	3.00
Three Way Calling	3.00
VIP Alert	3.00

Premium Features

Caller ID - Number	\$5.00
Caller ID - Name and Number	7.00
Distinctive Ring	7.00

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SECTION 4 - SERVICES IN GTE TERRITORY**4.5 Miscellaneous Charges/Features - Residential (Continued)****4.5.1 Call Management Features (Continued)****C. Rates-Usage Sensitive Features**

	<u>Per Use Charge</u>
Call Trace, per use	\$10.00
Automatic Busy Redial	.75
Automatic Call Return	.75

4.5.2 Operator Services - All rates below are in addition to applicable usage charges.

	<u>Per Call</u>	<u>Per Minute</u>
Operator Handled		
- Person-to-Person IntraLATA	\$6.50	\$.25
- Station-to-Station IntraLATA	3.45	.25
Busy Line Verification	1.35	
Busy Line Interrupt	2.20	

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SECTION 4 - SERVICES IN GTE TERRITORY**4.5 Miscellaneous Charges/Features - Residential (Continued)****4.5.3 Call Restrictions/Blocking Services**

Customer must request services listed below. Service is offered subject to capability of underlying Carrier. Call Restriction 1 restricts direct dialed domestic and international, and operator handled domestic and international calls.

	<u>NRC</u>	<u>MRC</u>
Call Restriction/Blocking Services		
900/976 Call Blocking w/ initial line order	N/A	N/A
900/976 Call Blocking Change	\$7.00	N/A
Call Restriction 1	3.00	\$5.00

Billed Number Screening Service (BNS) is available to subscribers of Carrier's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a Customer's telephone account.

BNS is offered subject to the availability of underlying carrier facilities. The minimum contract period for BNS is one month.

	<u>NRC</u>	<u>MRC</u>
Option 1 - Collect and third number billing - per line screened	N/A	\$2.00
Option 2 - Third number billing - per line screened	N/A	2.00
Option 3 - Collect billing - per line screened	N/A	2.00

4.5.4 Personalized Telephone Number Service

	<u>NRC</u>	<u>MRC</u>
Personalized Tel. Number Search/Assign	\$20.00	\$3.50
Reservation of Telephone Number for Customer who subscribes to a Service Combination Package	N/A	4.40
Reservation of Telephone Number for Customer who does not subscribe to a Service Combination Package	N/A	4.84

SECTION 4 - SERVICES IN GTE TERRITORY (Continued)**4.5 Miscellaneous Charges/Features - Residential (Continued)**

4.5.5 Directory Assistance (DA) - See Carrier's Tariff No. 1 for long distance DA. In addition to the DA Call Completion (DACC) charge, normal DA service charges, operator assisted surcharges and usage charges apply.

A. Local Directory Assistance

	<u>Per Call</u>	<u>Per Minute</u>
DA (after four combined free calls per billing cycle)	\$.30	N/A
Operator Assisted DA	.30	N/A
DACC	.30	Per Customer's plan rate

B. National Directory Assistance

	<u>Per Call</u>	<u>Per Minute</u>
DA	\$ 1.10	N/A
DACC	N/A	Per Customer's plan rate

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SECTION 4 - SERVICES IN GTE TERRITORY**4.5 Miscellaneous Charges/Features - Residential (Continued)****4.5.6 Directory Listings**

Carrier will arrange for Customer, other than customers requesting non-published or non-listed service, to be listed in the directories and directory assistance records of underlying carrier in accordance with the listing service tariff schedules of that carrier.

Primary listings shall consist of a name, designation, address, and telephone number.

	<u>MRC</u>
Primary Listing	N/A
Primary Listing - Dual Name	N/A
Additional Listing	\$.55
Additional Lines of Information, per line	.55
Additional Spelling Listing	.55
Alternate (Directive) Listing	.55
Foreign Directory Listing	.55
Non-listed Service	1.65
Non-published Service	1.65
Residence Family Plan Listing	.85
Shared Tenant Service Listing	.55
Telephone Answering Service Listing	.55

No Charge Products

A charge does not apply when: 1) service is used by a hearing/speech impaired person; 2) subscriber has other service listed in the directory in the same name; 3) service is to a subscriber living in a hotel, apartment, retirement complex, etc., if subscriber is listed under the name of the PBX/Centrex service furnished to the establishment; or 4) service is temporary.

	<u>NRC</u>	<u>MRC</u>
No Charge - Non-published Service	N/A	N/A

4.5.7 Number Referral Service

The charges below apply to all customers for the 30-day period in which the referral message is active on Customer's disconnected line.

	<u>NRC</u>
Number Referral Service - 30 days	N/A
Number Referral Service - Additional Month	\$11.20

SECTION 4 - SERVICES IN GTE TERRITORY**4.5 Miscellaneous Charges/Features - Residential (Continued)****4.5.8 Miscellaneous Service Charges**NRC

New Line Installation - Primary Line	\$50.00
New Line Installation - 2nd Line	
Initial Order	20.00
Subsequent Order	40.00
Line Change	20.00
Call Mangement Feature Add / Change	8.00
Long Distance Carrier Change	10.00
Transfer of Service	40.00
Restore / Reconnect Service	20.00
Returned Check / Declined Credit Card	
Charge	25.00

4.5.9 Duplicate Bill - Charge applies per bill request, per month requested.Per Bill Requested/Per Month

Previous Bill 1 - 2 Months Old	\$4.50
Previous Bill - 3+ Months Old	\$6.00

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