

COMPETITIVE LOCAL CARRIER

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Account Code: An Account code is a numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of service user so it may rate and bill the call. All Account codes shall be the sole property of the company and no Customer shall have any property or other right or interest in the use of any particular account code.

Applicant: Applicant is any entity or individual who applies for service under this Tariff.

Blocking: Blocking is a temporary condition that may be initiated by the Company so that the Customer cannot complete a telephone call.

Business Customer: A Business Customer is a Customer whose use of service is for a business, professional, institutional, or occupational purpose.

Class of Service: The type of calling associated with exchange service, such as measured or message rate or business or residential service.

CLEC: CLEC stands for Competitive Local Exchange Carrier and is any carrier or reseller offering local exchange telecommunications services other than the LEC.

Company: Company refers to Verizon Avenue Corp.

(C)

Commission: Commission refers to the California Public Utilities Commission.

C.P.U.C.: Refers to the California Public Utilities Commission.

Credit Card: Credit card refers to Visa®, MasterCard®, or other credit card companies as appropriate.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (Continued)

Custom Calling Features: Custom Calling services are optional features available for use in conjunction with a Customer's local exchange service.

Customer: The Customer is a person or legal entity which subscribes to the Company's services and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff regulations.

DUC: DUC stands for Designated Underlying Carrier.

Directory Services: Directory services are provided to help customers determine telephone numbers and to be reached by other customers.

End User: End user is the person or legal entity that uses the service provided by the Company.

Enhanced Services: Enhanced services are optional services and features available for use in conjunction with a Customer's local exchange service.

Equal Access: Equal access is the ability to access all long distance carriers by dialing 1 and not a string of long dialing codes. Equal access provides the Company the ability to serve Customers on a presubscribed basis rather than through the use of dial access codes.

Exchange: A geographical area established for the administration of communication services and consists of one or more central offices together with associated facilities used in providing exchange services.

Exchange Area: An exchange area is the entire area within which are located the stations that a customer may call at the rates and charges specified in the local exchange services.

Exchange Services: Exchange services are lines and services that give Customers access to the telecommunications network.

Facilities: Facilities means any central office equipment, supplemental equipment, apparatus, wiring, cables, and other materials and mechanisms necessary to or furnished in connection with telephone service.

F.C.C.: F.C.C. stands for Federal Communications Commission.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (Continued)

Feature Group D: Feature Group D is a class of service associated with equal access arrangements.

ILEC: ILEC stands for Incumbent Local Exchange Carrier for that specific area.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

InterLATA: An InterLATA call is any call that originates in one LATA and terminates in a different LATA.

IntraLATA: An IntraLATA call is any call that originates and terminates within the same LATA.

IXC: IXC stands for Interexchange Carrier.

LATA: LATA stands for Local Access Transport Area that is a geographic boundary established by the Modification of Final Judgement.

Modification of Final Judgment: Modification of Final Judgment refers to the judicial opinion set forth at United States vs. American Telephone & Telegraph Company, 552 F. Supp. 131 (D.C. 1982). See United States vs. Western Electric Co., 552 F. Supp. 131 (D.D.C. 1982), affd sub nom. Maryland v. United States, 460 U.S. 1001 (1983).

Nonrecurring Charges: The one time charges for services or order processing including, but not limited to installation, special fees at time of ordering service.

Operator Services: Operator services are operator provided services that help Customers to complete calls.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (Continued)

Person-to-Person: A Person-to-Person call is any call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Person-to-Person calls are provided by an operator.

PIC: PIC stands for Primary Interexchange Carrier and is identified by a code number which is assigned by the ILEC to the telephone numbers of all the Customers presubscribed to that carrier to ensure the calls are routed over the correct network. When a subscriber switches long distance carriers, it often is referred to as a PIC change.

POP: POP is an acronym for Point-of-Presence and is the central office of where the ILEC hands off the traffic of the Company's Customers or where the Customer's access facility interconnects with the long distance network.

Promotions: Promotions are offerings of service that may include waivers or reductions in rates, that may be limited in term, dates, times and locations.

Presubscription: Presubscription is an arrangement whereby a Customer may select and designate an exchange carrier that it wishes to use for toll calling.

Residential Customer: A residential Customer is a Customer who subscribes to a service for a non-business, non-trade, or non-professional purpose.

Restriction Services: Restriction services allow Customers to customize the outbound calling capabilities of their lines.

Service Charges: Service charges are charges for services performed by the Company with respect to establishment and altering of Customer's lines and associated services and features.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (Continued)

Special Charges: Special charges are administrative fees associated with payment.

State: State refers to the State of California.

Station-to-Station: For the purposes of this Tariff, Station-to-Station is any operator handled call that is not a Person-to-Person call.

Terminate: Terminate means to permanently disconnect service.

Underlying Carrier: Underlying Carrier refers to any carrier that provides local exchange services resold by the Company pursuant to this Tariff.

V&H: V&H stands for vertical and horizontal.

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