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4. Presubscription

4.1 IntraLATA Toll Presubscription

- (A) Presubscription is a procedure whereby an end user, or a Pay Telephone Service Provider, may select and designate an IntraLATA Toll Provider (ITP) to access for intraLATA toll calls without dialing an access code. The end user or Pay Telephone Service Provider may designate an ITP for intraLATA toll, a different carrier for interLATA toll, or the same carrier for both. This ITP is referred to as the end user's, or Pay Telephone Service Provider's, preferred intraLATA toll provider. (C)

Each carrier will have one or more access codes assigned to it for various types of service. When an end user, or Pay Telephone Service Provider, selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user or Pay Telephone Service Provider without dialing an access code. Should the same end user or Pay Telephone Service Provider wish to use other services of the same carrier, it will be necessary for the end user or Pay Telephone Service Provider to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider. All intraLATA toll providers must submit a Letter of Intent (LOI) to the Telephone Company at least forty-five days prior to the intraLATA toll presubscription conversion date or, if later, forty-five days prior to the date on which the carrier proposes to begin participating in intraLATA toll presubscription.

Selection of an intraLATA toll provider by an end user or Pay Telephone Service Provider is subject to the terms and conditions following.

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4. Presubscription (Cont'd)

4.1 IntraLATA Toll Presubscription (Cont'd)

4.1.1 Presubscription Charge Application

(A) Existing end users or Pay Telephone Service Providers may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within ninety days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be payable by the new ITP. End user or Pay Telephone Service Provider choices which constitute exercising the free initial choice are:

- (1) Designating an ITP as the primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- (2) Choosing no carrier as a primary carrier thus requiring 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company.

Following an existing end user's or Pay Telephone Service Provider's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth in 4.1.5(A) following.

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4. Presubscription (Cont'd)

4.1 IntraLATA Toll Presubscription (Cont'd)

- B. At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided in 4.1.5 (A) following, may be billed to the ITP, instead of the end user.

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Direct Billing

The direct billing option is available when an ITP initiates an intraLATA PIC change order.

The ITP can designate direct billing on any intraLATA PIC change orders it chooses. The nonrecurring charge for a change in presubscription will then be assessed to the ITP, instead of the end user.

The direct billing option is not available for orders placed via the Telephone Company's Residence or Business Service Centers.

Reverse Billing

The Reverse Billing Option is available to ITPs for end user-initiated intraLATA PIC change orders placed at the Telephone Company's Residence or Business Service Centers. The nonrecurring charge for all of the ITP's end user-initiated intraLATA PIC change orders placed at the Telephone Company's Residence or Business Service Centers will then be assessed to the ITP, instead of the end user.

The ITP must notify the Telephone Company in writing of its election to establish and/or cancel the Reverse Billing Option. Establishment and/or cancellation will be effective within ten business days from the date the Telephone Company receives written notification and must be in effect for a minimum of six months.

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4. Presubscription (Cont'd)

4.1 IntraLATA Toll Presubscription (Cont'd)

4.1.1 Presubscription Charge Application (Cont'd)

(B) New end users or Pay Telephone Service Providers who subscribe to service after the presubscription implementation date (including and existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the customer will have thirty days following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls. The free selection period available to new end users or Pay Telephone Service Providers is the period within thirty days of installation of the new service.

Initial free selections available to new end users or Pay Telephone Service Providers are:

- Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 101XXXX or other required codes.
- Choose no carrier as a primary carrier thus requiring 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company. In addition, new end users or Pay Telephone Service Providers that do not select a preferred carrier will be assigned a "No-Pic."

Following a new end user's or Pay Telephone Service Provider's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth in 4.1.5 (A) following.

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4. Presubscription (Cont'd)4.1 IntraLATA Toll Presubscription (Cont'd)4.1.1 Presubscription Charge Application (Cont'd)

- (C) If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users or Pay Telephone Service Providers, who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users or Pay Telephone Service Providers that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided in 4.1.5(A), following. The ITP must provide written notification (C) to Verizon Pennsylvania Inc. that this activity has taken place.

(D) Unauthorized Preferred Carrier Change Option

An unauthorized preferred carrier change is a change in the preferred intraLATA toll provider that the end user or Pay Telephone Service Provider denies authorizing.

If an end user or Pay Telephone Service Provider denies authorizing a change in intraLATA toll presubscription, as submitted by the alleged unauthorized toll provider, the alleged unauthorized toll provider will be assessed the intraLATA toll presubscription change charge, as specified in 4.1.5(A), for:

(C)

- The previously disputed carrier change charges to the end user or Pay Telephone Service Provider, and
- The restoral charges for returning the end user or Pay Telephone Service provider to his or her previous preferred intraLATA toll provider.

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4. Presubscription (Cont'd)4.1 IntraLATA Toll Presubscription (Cont'd)4.1.1 Presubscription Charge Application (Cont'd)

(D) (Cont'd)

The Telephone Company offers a service to assist customers in preventing unauthorized changes to their preferred local, intraLATA and/or interLATA toll provider. Customers may have a freeze placed on their account, after which changes in providers may be made only at the customer's request

(E) Non-Recurring Waiver for Business IntraLATA Toll PIC

(C)

Business end user customers who select Verizon as their IntraLATA Toll Provider (ITP) will receive a waiver of the applicable IntraLATA Toll Presubscription change charge associated with the business customer's selection of Verizon for intra-LATA toll service.

Full non-recurring waiver will be charged back when business end user customers cancel their ITP or change their intra-LATA carrier from Verizon to another carrier within 12 months after selecting Verizon as their ITP.

4.1.2 End User/Pay Telephone Service Provider Charge Discrepancy

(A) When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date determines customer choice.

If an end user or Pay Telephone Service Provider denies requesting a change in intraLATA toll presubscription as submitted by an ITP, the ITP will be assessed all applicable change charges for the previous change to the ITP and current change to return to the preferred carrier. The nonrecurring change charge is provided in 4.1.5(A) following.

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4. Presubscription (Cont'd)

4.1 IntraLATA Toll Presubscription (Cont'd)

4.1.3 Equal Access Recovery Charge

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The Equal Access Recovery Charge recovers the costs that the Telephone Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers. The charge is provided in 4.1.5(B) following.

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4. Presubscription (Cont'd)4.1 IntraLATA Toll Presubscription (Cont'd)4.1.4 Coin Sent-Paid IntraLATA Toll Presubscription

(C)

Coin sent-paid intraLATA toll calls provides the ability for the Telephone Company to route directly dialed coin sent-paid intraLATA toll from a Network Controlled Coin Line to the 0+ presubscribed provider or, to its subcontracted provider. The presubscribed provider may: 1) receive all intraLATA toll calls originating from a Network Controlled Coin Line; 2) select one subcontracted provider per LATA to receive the coin sent-paid intraLATA traffic, or 3) it can continue to default the coin sent-paid intraLATA toll traffic to the existing carrier handling coin sent-paid intraLATA toll calls from a Network Controlled Coin Line until the 0+ presubscribed provider elects to handle such traffic. 0+ presubscribed providers choosing to either carry or subcontract coin sent-paid intraLATA toll calls must provide a Letter of Intent (LOI) to the Telephone Company.

If the 0+ presubscribed provider does not submit an LOI specifying the routing for intraLATA toll calls all coin sent-paid intraLATA traffic will continue to be routed to the existing coin sent-paid intraLATA carrier until such time as the 0+ presubscribed provider submits an LOI followed by an Access Service Request. If the 0+ presubscribed provider subcontracts the coin sent-paid intraLATA toll calls, the presubscribed provider remains responsible for all 0+ and direct dialed intraLATA toll calls originating from a Network Controlled Coin Line.

Network Controlled Coin Line any arrangements will be solely between the presubscribed provider and its subcontracted provider.

Where a presubscribed provider which handles 0+ intraLATA traffic from a Network Controlled Coin Line selects, on a LATA by LATA basis, a subcontracted provider to handle the coin sent-paid intraLATA traffic, it shall be the sole duty and obligation of the 0+ presubscribed intraLATA toll provider to make any and all arrangements for access billing and settlement with the subcontracted provider. The Telephone Company shall be indemnified, defended and held harmless by the presubscribed provider and the subcontracted provider for any and all claims arising out of any act or omission of the presubscribed provider and/or subcontracted provider relating to access billing, settlement of arrangements and any other issue concerning the relationship between the presubscribed provider and its subcontracted provider.

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4. Presubscription (Cont'd)4.1 IntraLATA Toll Presubscription (Cont'd)4.1.5 Rates and Charges

	<u>RATE</u>	
(A) The charge for a change in IntraLATA Toll Presubscription ¹	\$5.00	(C)
(B) Equal Access Recovery Charge	0.00	

1 See 4.1.1, (E) for NRC business end user wavier terms and conditions. (C)