

SUSPENSION OF SERVICE AT CUSTOMER'S REQUEST

Service will be temporarily suspended upon request by the customer. (Also referred to as VACATION SERVICE)

A. CONDITIONS

1. In view of the possibility of error, the Telephone Company shall have the right to require customer requests for suspension and restoration of service be made in writing at least five days prior to the suspension and restoration.
2. The period of suspension shall be not less than one month nor more than nine months. Regular charges for one month will apply for service between each subsequent period of suspension.
3. Bills will be rendered each month at the reduced rate during the period of suspension.
4. During the period of suspension, the Telephone Company will advise anyone calling the suspended service telephone number that the service is temporarily suspended or upon customer request, will arrange for an operator to refer the calling party to the telephone number of another service designated by the customer.
5. Temporary suspension is available to a customer for a maximum period of nine (9) months. The customer's number must be working for at least 90 days in a calendar year.¹

B. RATES

1. The monthly rate for suspended flat rate business service is 50% of the regular monthly charge for the entire service, including mileage, zone increments and listings charges in effect when the service is suspended.
2. The monthly rate for suspended residence service is 50% of the monthly rate for the primary residence service and no charge is made for mileage, zone increments or listings.
3. This service is not available for use with Pay Telephone Line Service.
4. Periods of suspension do not apply toward the minimum contract period for any service with a minimum contract period of more than one month. (C)
5. The Subsequent Service Order charge and Access Line Connection charge, specified in Section 3, for a customer requesting temporary suspension of their service will incur these charges at the time of the suspension. There will be no charge upon the subsequent restoral of service. (C)

Some material now appearing on this sheet previously appeared on 2nd Revised Sheet 2.

¹ In compliance with FCC 01-362 Third Report and Order adopted December 12, 2001.

(C) Indicates Change

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B. RATES (Cont'd)

Reserved for Future Use (C)

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Material previously appearing on this sheet now appears on 6th Revised Sheet 1.

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