

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.1 Unlimited Local* and Toll Usage Plan For Business

a. **General**

Unlimited Local* and Toll Usage Plan for Business is an optional calling plan which includes unlimited local* and intraLATA toll voice usage for a flat monthly rate, available only to customers with Business (B1) Network Access Line(s), CentraNet® and/or CentraNet® Custopak Service, as set forth below. The Network Access Line (B1), CentraNet® and/or CentraNet Custopak Service is not included in the Unlimited Local* and Toll Usage Plan for Business rate and must be subscribed to separately from the Company's General Customer Services Tariff.

b. **Conditions**

Monthly rates for the Unlimited Local* and Toll Usage Plan for Business apply per line in addition to the customer's Business (B1) Network Access Line CentraNet®, or Centranet® Custopak Service.

Unlimited Local* and Toll Usage Plan for Business is available only to customers who subscribe to the Company as their carrier for all local* and intraLATA toll calls.

Unlimited Local* and Toll Usage Plan for Business applies per telephone line.

Eligible business customers are those who subscribe to 25 or fewer Company lines (voice grade or voice grade equivalent) per customer location at the time of subscription to the Unlimited Local* and Toll Usage Plan for Business.

Eligible business customers may subscribe to the Unlimited Local* and Toll Usage Plan for Business plan for up to ten (10) lines per customer location.

Unlimited Local* and Toll Usage Plan for Business is not available with FlexGrow Service, Enhanced FlexGrow Service, PBX trunks, ground start lines or trunks, ISDN Single Line Service (BRI), ISDN Primary Rate Interface Service (PRI), Remote Call Forwarding Service, Foreign Exchange Service, Foreign Central Office Service, Coin Service or Public Access Line Service.

* Local usage is included in the line rate for former Contel exchanges.

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S2.1 Unlimited Local* and Toll Usage Plan For Business (Continued)

b. **Conditions (Continued)**

Unlimited Local* and Toll Usage Plan for Business is not available with the following business packages or optional plans: Business Optional Calling Plan, Business Special Toll Plan, Corporate Rewards, Customer Specific Pricing Plans (CSP), Grandfathered Rewarding Connections, and Virtual Private Network Service (VPNS).

Unlimited Local* and Toll Usage Plan for Business does not apply to the following calls and services:

- | | |
|---|---|
| - Any Operator Handled Calls | - Group Bridge Service |
| - Busy Line Verification | - Intercept Call Completion |
| - Busy Redial, *69, Call Trace (per activation) | - Mass Announcement Services |
| - Collect Calls | - Person-to-Person Calls |
| - Calling Card | - Repeat Calls, Return Calls (per activation) |
| - Directory Assistance (Local and National) | - Three-Way Calling (per activation) |
| - Directory Assistance Call Completion (Local and National) | - Third Number Billed |
| - Emergency Interrupt | - Time, Lottery and Weather |
| - 555, 700, 900, 976 Services (Audiotex) | |

Unlimited Local* and Toll Usage Plan for Business applies to voice traffic and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may not be used for autodialing. The Company reserves the right to restrict the number and amount of other services and equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the Customer uses this Service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the Service. Call detail is not available for this service.

Unlimited Local* and Toll Usage Plan for Business is available under a Month-to-Month plan or a One-Year Term Commitment.

Customers may discontinue the Month-to-Month plan at any time upon request to the Company.

* Local usage is included in the line rate for former Contel exchanges.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.1 Unlimited Local* and Toll Usage Plan For Business (Continued)

b. **Conditions (Continued)**

One-Year Term Commitments apply per line and are not required to be co-terminus. At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for successive One-Year Terms at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period to allow the subscriber to remove the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change.

In the event the customer terminates the One-Year service within the first 60 days, starting on the Order Completion Date, the customer will be liable for the monthly charges up to the date of termination, and the termination liability will be waived. If the customer terminates service after 60-calendar days and prior to the completion of the term commitment period, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge per line for the remainder of the term.

An early termination charge will not apply under the following circumstances:

- (1) Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term; or
- (2) Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- (3) Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

* Local usage is included in the line rate for former Contel exchanges.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.1 Unlimited Local* and Toll Usage Plan For Business (Continued)

c. **Rates**

The Unlimited Local* and Toll Usage Plan for Business monthly rate applies in addition to and does not include the Business (B1) Network Access Line, CentraNet® and/or CentraNet® CustoSak Service.

Nonrecurring Service Ordering Charges (NRCs) do not apply to an existing customer who chooses to add Unlimited Local* and Toll Usage Plan for Business to a line(s). Service charges will be waived in the event a class of service change is required in order to have Unlimited Local* and Toll Usage Plan for Business.

fGTE and fContel Exchanges

Unlimited Local* and Toll Usage Plan for Business	
Month-to-Month	\$ 11.00
One Year Term Option	\$7.00

* Local usage is included in the line rate for former Contel exchanges.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.2 Unlimited Local* and Toll Usage Plan For Business with Feature Packages

a. **General**

Feature Packages One, Two and Three are available to business customers who subscribe to Unlimited Local* and Toll Usage for Business.

b. **Services**

Feature Packages One, Two and Three for Business

Feature Packages One, Two and Three are available only to Business customers with Premium Business (B1) Network Access Line, CentraNet® or CentraNet® Custopak Service. The feature packages do not include the Customer's Network Access Line (B1), CentraNet® or CentraNet® Custopak Service which must be purchased separately from the Company's General Customer Services Tariff.

Feature Package One

Feature Package One is available to business customers with Unlimited Local* and Toll Usage for Business on a B1 on a Business (B1) Network Access Line. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or Three Way Calling. The customer may choose any single feature, a combination of any two of the features, or all three features.

Feature Package Two

Feature Package Two is available to business customers with Unlimited Local* and Toll Usage for Business on a Business (B1) Network Access Line, CentraNet®, or CentraNet® Custopak Service. Feature Package Two includes Caller ID with Name and Voice Messaging¹. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at no additional charge.

Feature Package Three

Feature Package Three is available to business customers who subscribe to a Business (B1). Network Access Line, CentraNet®, or CentraNet® Custopak Service. Feature Package Three includes Caller ID with Name and One Point Voice Messaging². The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at no additional charge.

* Local usage is included in the line rate for former Contel exchanges.

¹ Voice Messaging is a non-regulated service and included for informational purposes.

² One Point Voice Messaging is a non-regulated service and included for informational purposes.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.2 Unlimited Local* and Toll Usage Plan For Business with Feature Packages (Continued)

c. **Conditions**

Verizon's Feature Packages One, Two and Three for Business are only available to business customers who subscribe to 25 or fewer Company lines (voice grade or voice grade equivalent) at the time of subscription to the Feature Packages for Business. Business customers may subscribe to Feature Packages One, Two or Three for up to ten (10) lines. These Feature Packages are not available with FlexGrow Service, Enhanced FlexGrow Service, PBX trunks, ground start lines or trunks, ISDN Single Line Service (BRI), ISDN Primary Rate Interface Service (PRI), Remote Call Forwarding Service, Foreign Exchange Service, Foreign Central Office Service, Coin Service or Public Access Line Service.

d. **Rates**

The monthly rate for Feature Package One, Two or Three for Business applies in addition to and does not include a customer's Business (B1) Network Access Line, CentraNet and/or Custopak line.

Nonrecurring Service Order Charges in Section 4 of the Company's Tariff do not apply to existing customers who choose to add Feature Package One, Two or Three for Business to their line(s). Nonrecurring Service Order Charges will be waived in the event a class of service change is required in order to subscribe to Feature Package One, Two or Three for Business.

	<u>Monthly Rate</u>
<u>Feature Package One, Two or Three for Business</u>	<u>fGTE and fContel Exchanges</u>
Feature Package One	\$ 8.00
Feature Package Two	\$14.00
Feature Package Three	\$17.00

* Local usage is included in the line rate for former Contel exchanges.

¹ As described in S4 of the Company's General Services, which is incorporated herein by reference.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.3 Unlimited Dial Tone (DTL) Package For Business and Unlimited CentraNet® CustoPAK For Business

a. **General**

Unlimited DTL and Unlimited CentraNet® CustoPAK Basic Packages are optional business flat-rated usage packages with a network access line, calling features and Voice Messaging¹ offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

b. **Services**

1. Unlimited Dial Tone (DTL) Package For Business

The following two (2) options are available:

a) Unlimited DTL Basic Package includes the following:

- 1) Network access line
- 2) Unlimited local calling
- 3) Unlimited Extended Area Service (EAS) calling
- 4) Unlimited IntraLATA toll calling
- 5) Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging¹

b) Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

1) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with unlimited local, EAS and IntraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging¹

2) Expansion Lines without unlimited calling²

DTL Expansion Lines are available for a monthly rate, per line, with the choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging¹.

¹ Voice Messaging is a non-regulated service and listed for informational purposes only.

² Local, EAS and IntraLATA toll usage rates specified in the Company's General Services Tariff apply in addition to the monthly rate.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.3 Unlimited Dial Tone (DTL) Package For Business and Unlimited CentraNet® Custopak For Business (Continued)

b. **Services (Continued)**

2. Unlimited CentraNet® Custopak For Business

The following two (2) options are available:

a) Unlimited CentraNet® Custopak Basic Package includes the following:

- 1) One (1) CentraNet® Custopak Line
- 2) Unlimited local calling
- 3) Unlimited Extended Area Service (EAS) calling
- 4) Unlimited IntraLATA toll calling
- 5) Choice of one or both of the following calling features:

Caller ID and Voice Messaging¹.

b) Unlimited CentraNet® Custopak Expansion Lines

At least one (1) CentraNet® Custopak Expansion Line is required with each Unlimited CentraNet® Custopak Basic Package. The following two (2) options are available:

- 1) Expansion Lines with unlimited calling

CentraNet® Custopak Expansion Lines are available for a monthly rate, per line, with unlimited local, EAS and IntraLATA toll usage calling and a choice of one or both of the following calling features:

Caller ID and Voice Messaging¹.

- 2) Expansion Lines without unlimited calling²

CentraNet® Custopak Expansion Lines are available for a monthly rate, per line, with the choice of one or both of the following calling features:

Caller ID and Voice Messaging¹.

¹ Voice Messaging is a non-regulated service and listed for informational purposes only.

² Local, EAS and IntraLATA toll usage rates specified in the Company's General Services Tariff, apply in addition to the monthly rate.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.3 Unlimited Dial Tone (DTL) Package For Business and Unlimited CentraNet® CustopAK For Business (Continued)

c. **Conditions**

Unlimited DTL and CentraNet® CustopAK Basic Packages are available only where facilities and conditions permit.

Unlimited DTL and CentraNet® CustopAK Basic Packages are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only.

Unlimited DTL and CentraNet® CustopAK Basic Packages are only available with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance and Verizon high speed internet service. Each Expansion Line must also subscribe to a business long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance.

Unlimited DTL and CentraNet® CustopAK Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is initiated.

Customers are allowed up to 24 Expansion Lines per customer location. A maximum of nine (9) such lines per customer location can have Unlimited Calling either with this plan or any other toll product offered by Verizon.

Unlimited DTL and CentraNet® CustopAK Basic Packages are not available with the following services:

- Flexgrow Service
- ISDN Service
- Remote Call Forwarding Service
- Enhanced Call Forwarding Service – Personal Number
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.3 Unlimited Dial Tone (DTL) Package For Business and Unlimited CentraNet® CustopAK For Business (Continued)

c. **Conditions (Continued)**

Unlimited DTL and CentraNet® CustopAK Basic Packages are not available in combination with other optional calling plans or virtual private network services.

Unlimited DTL and CentraNet® CustopAK Basic Packages do not apply to the following calls or services:

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service
- Operator Assist Credit/Calling Card Calls
- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- Three Way Calling (per activation)
- *69 (per activation) Operator Assist Person-to-Person Service

Unlimited DTL and CentraNet® CustopAK Basic Packages may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or CentraNet® CustopAK Basic Packages.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.3 Unlimited Dial Tone (DTL) Package For Business and Unlimited CentraNet® Custopak For Business (Continued)

c. **Termination Liability**

Unlimited DTL and Unlimited CentraNet® Custopak Basic Packages are offered on a one-year or a three-year term agreement.

Early termination of a Unlimited DTL Basic Package or Unlimited CentraNet® Custopak Package term agreement by the customer will result in a one-time flat Termination Charge of:

1-year term agreement

\$75

3-year term agreement

\$225 for default within the 1st year of the term

\$150 for default within the 2nd year of the term

\$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the Company's tariff rate associated with that component.

The customer can add, delete or change the Expansion Lines without termination charges as long as two (2) lines (the Basic Package core line and one Expansion Line) remain on the account. If the one Expansion Line is removed, the remaining elements will revert to the Company's tariff rates. If the Basic Package core line is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.3 Unlimited Dial Tone (DTL) Package For Business and Unlimited CentraNet® Custopak For Business (Continued)

d. Rates and Charges

	<u>fGTE Exchanges</u>	
	<u>1-Year Term</u>	<u>3-Year Term</u>
Unlimited DTL Basic Packages ¹	\$78.00	\$58.00
	<u>Monthly Rate</u>	
Expansion Line with Unlimited Calling, per line ²	35.00	
Expansion Line without Unlimited Calling, per line, ^{2, 3}	30.00	
	<u>1-Year Term</u>	<u>3-Year Term</u>
Unlimited CentraNet® Custopak Basic Packages ¹	83.00	63.00
	<u>Monthly Rate</u>	
Expansion Line with Unlimited Calling, per line ²	35.00	
Expansion Line without Unlimited Calling, per line ^{2, 3}	40.00	

¹ At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Unlimited CentraNet® Custopak Basic Package ordered.

² Customers may have any combination of Expansion Lines but the combined total number allowed is 24 per customer location and may not exceed nine (9) Expansion Lines with Unlimited Calling per customer location.

³ IntraLATA toll usage rates apply in addition to the monthly rate.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.3 Unlimited Dial Tone (DTL) Package For Business and Unlimited CentraNet® CustoPAK For Business (Continued)

d. Rates and Charges (Continued)

fContel Exchanges

1-Year Term

3-Year Term

Unlimited DTL Basic Packages¹

\$63.00

\$48.00

Monthly Rate

Expansion Line with
Unlimited Calling, per line²

35.00

Expansion Line without
Unlimited Calling, per line, ^{2, 3}

30.00

1-Year Term

3-Year Term

Unlimited CentraNet® CustoPAK Basic Packages¹

83.00

63.00

Monthly Rate

Expansion Line with
Unlimited Calling, per line²

35.00

Expansion Line without
Unlimited Calling, per line ^{2, 3}

40.00

¹ At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Unlimited CentraNet® CustoPAK Basic Package ordered.

² Customers may have any combination of Expansion Lines but the combined total number allowed is 24 per customer location and may not exceed nine (9) Expansion Lines with Unlimited Calling per customer location.

³ IntraLATA toll usage rates apply in addition to the monthly rate.

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S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.4 Single Line Business PAK

a. General

Single Line Business PAK is an optional business flat-rated usage package with a network access line, calling features and specified non-regulated services offered for a one-year or three-year term commitment:

Single Line Business PAK includes the following:

- One (1) Dial Tone Line with touch-tone
- Unlimited local voice usage
- Unlimited intraLATA direct distance dialed unassisted toll calling
- Choice of zero to five (0 - 5) of the following calling features:
Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and a specified non-regulated service.

Note: Additional credit will apply if provisioned with Verizon Broadband Service (Verizon High-Speed Internet service.)

b. Regulations

1. Single Line Business PAK is available only where facilities and conditions permit.
 - 1a. Single Line Business PAK is available only to customers who subscribe to the company for their local usage and intraLATA toll calls
2. Single Line Business PAK is available only on a one-year or three-year term agreement.
3. Single Line Business PAK is only available with subscription to a business unlimited nationwide long distance calling plan through Bell Atlantic Communications, Inc. d/b/a/ Verizon Long Distance and Verizon High-Speed Internet service.

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S2.4 Single Line Business PAK (continued)

b. Regulations (continued)

4. Single Line Business PAK is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.
5. Customers may only have one Single Line Business PAK per account. A maximum of ten lines can have Unlimited Calling either with this plan or any other Unlimited Local or Local and Toll Usage Product offered by Verizon. Customers may not combine this package with the Unlimited Dialtone and CustoSak Packages.
6. Single Line Business PAK is not available with the following services:
 - CentraNet, CustoSak
 - ISDN Service
 - Remote Call Forwarding Service
 - Auto Universal Call Distribution (ACD/UCD)
 - PBX Trunks
 - Foreign Exchange Service
 - Foreign Central Office Service
 - Customer Owned Pay Telephone (COPT)
 - Ground Start Lines or Trunks
7. Single Line Business PAK is not available in combination with other optional calling plans or virtual private network services.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.4 Single Line Business PAK (continued)

b. Regulations (continued)

8. Single Line Business PAK does not apply to the following calls or services:
 - Operator Handled Calls
 - Calling Card - Emergency Interrupt
 - Per Activation Calls (Busy Redial, *69, Three-Way Calling, Call Trace)
 - Directory Assistance Service (Local and National)
 - Directory Assistance Call Completion Service
 - Verification and Emergency Interrupt
 - 555, 700, 900, 976 Services
 - Mass announcement services
 - Time, lottery or weather calls
9. Single Line Business PAK may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.
10. Customers may not subscribe to both the Single Line Business PAK and Unlimited Dial Tone (DTL) Package for Business or Unlimited CentraNet® CustoPAK Package for Business on the same account.
11. Details on calls made will not be available for this service.
12. Service Connection Charges will be waived in the event a class of service change is required in order to have a Single Line Business PAK.
13. Applicable Service Charges will be waived for customers subscribing to a three-year agreement.

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S2.4 Single Line Business PAK (continued)

c. Termination Liability

Single Line Business PAK is offered on a one-year or a three-year term agreement.

Early termination of an Single Line Business PAK term agreement by the customer will result in a one-time flat Termination Charge of:

1-year term agreement:

\$75

3-year term agreement

\$125 for default within the 1st year of the term

\$100 for default within the 2nd year of the term

\$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Unlimited DTL Single Line Package, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

If the Daltone Line (DTL) is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.4 Single Line Business PAK (continued)

c. Termination Liability (continued)

At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

An early termination charge will not apply under the following circumstances:

- 1) Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;
- 2) Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- 3) Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

d. Rates

fGTE Exchanges

	<u>3-Year Term</u>	<u>1-Year Term</u>
Single Line Business PAK	\$46.00	\$48.00
Verizon Broadband Credit	\$8.00	\$0.00

fContel Exchanges

	<u>3-Year Term</u>	<u>1-Year Term</u>
Single Line Business PAK	\$58.00	\$59.00
Verizon Broadband Credit	\$15.00	\$1.00

EFFECTIVE: January 31, 2010

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.5 Regional Value

a. **General**

This offering is a combination of services available as a package to residential customers only.

b. **Features**

1. This offering includes the following services:
 - a) Flat-rated network access line with touch-tone calling
 - b) Direct dialed intraLATA regional toll:
Unlimited minutes of anytime usage per month
 - c) Waiver of Service Charges for following:
Primary Service Order
Secondary Service Order
Central Office Line Connection

c. **Conditions**

Regional Value is only available on flat-rated one-party single-line residential service.
Regional Value is not available with:

- any other packaged or bundled offering on the same line
- Employee concession service
- ISDN Service
- Foreign Exchange Service

d. **Rates**

Monthly Rate
\$30.04

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.6 Regional Essentials

a. **General**

This offering is a combination of services available as a package to residential customers only.

b. **Features**

1. This offering includes the following services:

- a) Flat-rated network access line with touch-tone calling
- b) Direct dialed intraLATA regional toll:
Unlimited minutes of anytime usage per month
- c) Waiver of Service Charges for following:
Primary Service Order
Secondary Service Order
Central Office Line Connection
- d) Choice of any of the listed Custom Calling Services
Call Waiting / Cancel Call Waiting
Caller ID
- e) Feature Package that includes Call Forwarding and Three-Way Calling
when the customer also subscribes to a qualifying unlimited long distance
calling plan.

(N)
|
(N)

c. **Conditions**

Regional Essentials is only available on flat-rated one-party single-line residential service.

Regional Essentials is not available with:

- any other packaged or bundled offering on the same line
- Employee concession service
- ISDN Service
- Foreign Exchange Service

d. **Rates**

Monthly Rate
\$32.04 *

* Regional Essentials includes Voice Mail.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.6 Regional Essentials

a. **General**

This offering is a combination of services available as a package to residential customers only.

b. **Features**

1. This offering includes the following services:
 - a) Flat-rated network access line with touch-tone calling
 - b) Direct dialed intraLATA regional toll:
Unlimited minutes of anytime usage per month
 - c) Waiver of Service Charges for following:
Primary Service Order
Secondary Service Order
Central Office Line Connection
 - d) Choice of any of the listed Custom Calling Services
Call Waiting / Cancel Call Waiting
Caller ID

c. **Conditions**

Regional Essentials is only available on flat-rated one-party single-line residential service.
Regional Essentials is not available with:

- any other packaged or bundled offering on the same line
- Employee concession service
- ISDN Service
- Foreign Exchange Service

d. **Rates**

Monthly Rate
\$32.04 *

* Regional Essentials includes Voice Mail.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.7 Regional Essentials Bundle Discounts

- a. Regional Essentials customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have one of the following:

Regional Essentials Discount

Monthly Discount

Verizon Online Broadband
(Up to 3.1Mbps or up to 7.1Mbps package),

\$3.00
(through October 31, 2008)

(D)
(D)

Direct TV® through Verizon (Total Choice or higher), or

\$2.99
(through April 30, 2008)

Verizon Online Broadband
(Up to 3.1Mbps or up to 7.1Mbps package), and
Direct TV® through Verizon (Total Choice or higher)

\$0.00
(through October 31, 2008)

(C)

- b. Customers who subscribed to the Regional Essentials Bundle Discounts may continue receiving the monthly discount listed below upon expiration of their initial twelve month discount, when the expiration date of their initial 12-month discount is April 17, 2009 or earlier.

Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package)

\$3.00

Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package)
and Direct TV® through Verizon (Total Choice or higher)

\$0.00

(C)

- c. Beginning April 18, 2009, customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer. Customers whose initial 12-month term expired prior to April 18, 2009 will receive the monthly discount listed directly above..
- d. Customers are limited to one discount only and cannot combine discounts.
- e. Each product must be purchased through or billed by Verizon South Inc.
- f. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Domestic Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.
- g. Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package) refers to a specific Verizon offering that offers a maximum speed of 3.1Mbps or 7.1Mbps, and does not refer to other products that offer lower maximum speeds.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.7 Regional Essentials Bundle Discounts

- a. Regional Essentials customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have one of the following:

Regional Essentials Discount

Monthly Discount

Verizon Online Broadband
(Up to 3.1Mbps or up to 7.1Mbps package),

\$3.00
(through October 31, 2008)

(D)

(D)

Direct TV® through Verizon (Total Choice or higher), or

\$2.99
(through April 30, 2008)

Verizon Online Broadband
(Up to 3.1Mbps or up to 7.1Mbps package), and
Direct TV® through Verizon (Total Choice or higher)

\$0.00
(through October 31, 2008)

(C)

- b. Customers who subscribed to the Regional Essentials Bundle Discounts may continue receiving the monthly discount listed below upon expiration of their initial twelve month discount, when the expiration date of their initial 12-month discount is April 17, 2009 or earlier.

Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package)

\$3.00

Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package)
and Direct TV® through Verizon (Total Choice or higher)

\$0.00

(C)

- c. Beginning April 18, 2009, customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer. Customers whose initial 12-month term expired prior to April 18, 2009 will receive the monthly discount listed directly above..
- d. Customers are limited to one discount only and cannot combine discounts.
- e. Each product must be purchased through or billed by Verizon South Inc.
- f. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Domestic Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.
- g. Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package) refers to a specific Verizon offering that offers a maximum speed of 3.1Mbps or 7.1Mbps, and does not refer to other products that offer lower maximum speeds.

EFFECTIVE: January 31, 2010

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.7 Regional Essentials Bundle Discounts

- a. Regional Essentials customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have one of the following:

<u>Regional Essentials Discount</u>	<u>Monthly Discount</u>
Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package),	\$3.00 (through October 31, 2008)
Verizon Wireless One-Bill®,	\$0.00 (through April 30, 2008)
Direct TV® through Verizon (Total Choice or higher), or	\$2.99 (through April 30, 2008)
Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package), and either or both Verizon Wireless One-Bill® or Direct TV® through Verizon (Total Choice or higher)	\$0.00 (through October 31, 2008)

- b. Customers who subscribed to the Regional Essentials Bundle Discounts may continue receiving the monthly discount listed below upon expiration of their initial twelve month discount, when the expiration date of their initial 12-month discount is April 17, 2009 or earlier.

Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package)	\$3.00
Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package) and either or both Verizon Wireless One-Bill® or Direct TV® through Verizon (Total Choice or higher)	\$0.00

- c. Beginning April 18, 2009, customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer. Customers whose initial 12-month term expired prior to April 18, 2009 will receive the monthly discount listed directly above..
- d. Customers are limited to one discount only and cannot combine discounts.
- e. Each product must be purchased through or billed by Verizon South Inc.
- f. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Domestic Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.
- g. Verizon Online Broadband (Up to 3.1Mbps or up to 7.1Mbps package) refers to a specific Verizon offering that offers a maximum speed of 3.1Mbps or 7.1Mbps, and does not refer to other products that offer lower maximum speeds.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.8 Regional Value Bundle Discounts

- a. A monthly discount may apply when Regional Value is bundled with an unlimited long distance calling plan plus the following:

Regional Value Discount

One Bill ¹ with a Verizon wireless plan as specified by Verizon.	\$8.00 ^{2,3}	(T)
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- b. Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer.
- c. Customer's are limited to one discount only and cannot combine discounts.
- d. Each product must be billed by Verizon South Inc.
- e. Qualifying unlimited long distance calling plans must be consistent with the Plan O service – Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

¹ As of February 24, 2010, Verizon will no longer offer One-Bill. Any customer receiving a Wireless Bundle Discount at that time will continue to receive that discount until the end of the additional 12 month term originally allowed for as long as they meet the additional requirements of this tariff. (N)

² Customers who were previously on a 12 month commitment may receive an additional 12 months of discounts. (N)

³ Existing discounts expire at the end of the 12 month term and will not be offered after October 31, 2008. (T)

S2.9 Regional Essentials/Regional Value PSTN Bundles

- a. A monthly discount may apply when Regional Essentials or Regional Value is bundled with an unlimited long distance calling plan plus the following services as specified by Verizon.

	<u>Regional Essentials Discount</u>	<u>Regional Value Discount</u>
Verizon Online Broadband	\$5.00	\$ 8.00
Direct TV® through Verizon	\$5.00	\$ 8.00
Verizon Online Broadband (Up to 1.0 Mbps package) and Direct TV® through Verizon	\$5.00	\$13.00
Verizon Online Broadband (Up to 3.0 Mbps or Up to 7.1Mbps packages) and Direct TV® through Verizon	\$5.00	n/a

- b. Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon South Inc.
- c. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.8 Regional Value Bundle Discounts

- a. A monthly discount may apply when Regional Value is bundled with an unlimited long distance calling plan plus the following:

Regional Value Discount

One Bill with a Verizon wireless plan as specified by Verizon.	\$8.00 ^{1,2}
--	-----------------------

- b. Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer.
- c. Customer's are limited to one discount only and cannot combine discounts.
- d. Each product must be billed by Verizon South Inc.
- e. Qualifying unlimited long distance calling plans must be consistent with the Plan O service – Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

¹ Customers who were previously on a 12 month commitment may receive an additional 12 months of discounts.

² Existing discounts expire at the end of the 12 month term and will not be offered after October 31, 2008.

S2.9 Regional Essentials/Regional Value PSTN Bundles

- a. A monthly discount may apply when Regional Essentials or Regional Value is bundled with an unlimited long distance calling plan plus the following services as specified by Verizon.

	<u>Regional Essentials Discount</u>	<u>Regional Value Discount</u>
Verizon Online Broadband	\$5.00	\$ 8.00
Direct TV® through Verizon	\$5.00	\$ 8.00
Verizon Online Broadband (Up to 1.0 Mbps package) and Direct TV® through Verizon	\$5.00	\$13.00
Verizon Online Broadband (Up to 3.0 Mbps or Up to 7.1Mbps packages) and Direct TV® through Verizon	\$5.00	n/a

- b. Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer. Customers are limited to one discount only and cannot combine discounts. Each product must be billed by Verizon South Inc.
- c. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

EFFECTIVE: January 31, 2010

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.10 Voice Discount Plan

- a. Residence customers who call to disconnect their primary lines, customers who change their local service from another provider to Verizon, customers who have changed their local service from another provider to Verizon and have initiated local service with Verizon within the past 30 days and specifically request these rates in response to direct mailings, advertising or other Verizon marketing activities, or customers who have Verizon Online high speed internet service but no local service from Verizon South Inc. and accept this offer in response to a direct mailing, advertising, or other Verizon marketing activity, will be eligible for the following Voice Discount Plan.

	<u>Discount</u>
Regional Value	\$ 17.05
Regional Essentials ^{1, 3}	\$14.05
Regional Value ²	\$ 13.00
Regional Essentials ^{2, 3}	\$10.00

- b. Customers who subscribed to the Voice Discount Plan or the promotional offer titled Regional Value/Essentials Discount Offer may receive an additional twelve-month discount as listed below upon expiration of their initial 12 month discount.

	<u>Renewal Discount</u>	
	<u>Through Mar 31, 2009</u>	<u>On or After Apr 1, 2009</u>
Regional Value	\$ 7.05	\$17.05
Regional Value ²	\$ 10.00	\$13.00
Regional Essentials ^{1, 3}	\$ 4.05	\$14.05
Regional Essentials ^{2, 3}	\$ 7.00	\$10.00

¹ Purchased with additional line.

² Bundled with a qualifying unlimited long distance calling plan.

³ Discounts for additional line customers will not be offered after September 14, 2008.

- c. The applicable discount will expire 12 months from the date it is implemented on a customer's account unless extended in response to competition as determined by Verizon. Discontinuance of any one of the services listed above will result in immediate termination of the discount.
- d. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

S2.11 Residence Retention and Reconnect Offer

- a. Verizon South Inc. may offer residence customers who contact Verizon to disconnect their telephone service or change their local service from another provider to Verizon, a one time benefit of either \$25 or \$50 that may either take the form of a gift card or bill credit.
- b. Eligible customers, identified by criteria determined by Verizon, may receive the \$25 benefit.
- c. Eligible customers who are responding to a Verizon direct mailing, advertisement, or other marketing activity, may receive the \$50 benefit.
- d. The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.
- e. The offers are not available to customers disconnecting dial tone service for seasonal service.
- f. The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.12 Residence Retention and Reconnect Offer (T)

- a. Verizon South Inc. may offer residence customers who contact Verizon to disconnect their telephone service or change their local service from another provider to Verizon, a one time benefit of either \$25 or \$50 that may either take the form of a gift card or bill credit.
- b. Eligible customers, identified by criteria determined by Verizon, may receive the \$25 benefit.
- c. Eligible customers who are responding to a Verizon direct mailing, advertisement, or other marketing activity, may receive the \$50 benefit.
- d. The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.
- e. The offers are not available to customers disconnecting dial tone service for seasonal service.
- f. The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

EFFECTIVE: January 31, 2010

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.12 Regional Essentials FiOS Bundle Discounts

- a. Regional Essentials customers who subscribe to an unlimited long distance calling plan are eligible for a discount when they have a FiOS data product
- b. Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer.
- c. Customer's are limited to one discount only and cannot combine discounts.
- d. Each product must be billed by Verizon South Inc.
- e. Qualifying unlimited long distance calling plans must be consistent with the Plan O service – Unlimited as found in the Bell Atlantic Communications, Inc. d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.
- f. Discounts:

For customers already subscribed to the Regional Essentials Bundle with FiOS® as of February 16, 2008:

	12 Month Term	24 Month Term
With Verizon FiOS® Internet	\$0.01	\$5.01

For customers who subscribed to the Regional Essentials Bundle with FiOS® between February 17, 2008 and October 3, 2008:

	12 Month Term	24 Month Term
With Verizon FiOS® Internet	\$8.01	\$3.01

For customers who subscribed to the Regional Essentials Bundle with FiOS® between October 4, 2008 and June 20, 2009.

	12 Month Term
With Verizon FiOS® Internet	\$8.01

For customers newly subscribing to the regional Essential Bundle with FiOS between June 21, 2009 and January 16, 2010.

	6 or 12 Month Term
With Verizon FiOS® Internet	\$5.01

For customers newly subscribing to the regional Essentials bundle with FiOS on or after January 17, 2010.

	Month to Month Term	24 Month Term
With Verizon FiOS® Internet	\$5.00	\$10.00

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.13 Regional Value Price Guarantee

- a. The Freedom Value Price Guarantee Offer provides a discounted offer for Regional Value to qualifying residential customers.
- b. Qualified residential customers are those customers who meet all of the following criteria:
 - (1) Must be a new residential customer;
 - (2) Must reside in a service area not eligible for Verizon Online Broadband or Verizon FiOS Products;
 - (3) Must subscribe to Regional Value service; and
 - (4) Must subscribe to a qualifying unlimited long distance calling plan.
- c. The monthly rate is guaranteed for as long as the customer remains at the same service address.
- d. Discontinuance of any one of the qualifying services will result in immediate termination of this offer.
- e. Each service must be billed by Verizon South Inc.
- f. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.
- g. Customers meeting all of the specific criteria set forth in Conditions above will be eligible to receive Regional Value for a monthly rate of \$22.04.

S2.14 Regional Essentials Feature PAK

A Regional Essentials customer is eligible to receive a Feature Package at no additional charge when the customer also subscribes to a qualifying unlimited long distance calling plan. The feature package includes the following features:

Call Forwarding and Three-Way Calling

The Feature Package will automatically be provided to customers newly subscribing to Regional Essentials. The Feature Package will be provided to existing Regional Essentials customers upon customer request.

If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. If the customer requests the removal of any of the individual features included in the feature package, the entire feature package will be removed.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc d/b/a Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon South Inc. South Carolina.

(N)

(N)

S2. BUSINESS AND RESIDENTIAL BUNDLED SERVICES

S2.13 Regional Value Price Guarantee

- a. The Freedom Value Price Guarantee Offer provides a discounted offer for Regional Value to qualifying residential customers.
- h. Qualified residential customers are those customers who meet all of the following criteria:
 - (1) Must be a new residential customer, or an existing customer who contacts Verizon and requests disconnection of their telephone service. (C)
 - (2) Must reside in a service area not eligible for Verizon Online Broadband or Verizon FiOS Products;
 - (3) Must subscribe to Regional Value service; and
 - (4) Must subscribe to a qualifying unlimited long distance calling plan. (C)
- i. The monthly rate is guaranteed for as long as the customer remains at the same service address.
- j. Discontinuance of any one of the qualifying services will result in immediate termination of this offer.
- k. Each service must be billed by Verizon South Inc.
- l. Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.
- m. Customers meeting all of the specific criteria set forth in Conditions above will be eligible to receive Regional Value for a monthly rate of \$22.04.