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1. These services can be added, changed or canceled by calling 1-800-483-4000 or online at www.verizon.com.
2. For additional information and descriptions of service choices, go to web-site www.verizon.com/tariffs.
3. For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff section for each basic and optional service choice. For tariff sheet numbers, see Table of Contents.
4. For Non-Recurring Charges see Tariff Section No. 5.
5. Includes an alphabetical listing in the local telephone directory. See Section 4 for Local Calling Area.
6. A Federal Communications Commission (FCC) imposed End User Common Line Charge for Residential Single Line-Primary and Residential Single Line-Non Primary applies per line. For further information go to F.C.C. web-site at www.fcc.gov. under the Common Carrier Bureau or Verizon Telephone Operating Companies Tariff, FCC No. 14 at www.verizon.com/tariffs.
7. In addition to utility charges, Federal and State taxes apply as mandated by Federal and State laws.
8. Depending on the number of Custom Calling features ordered, customer may qualify for package discount rates offered under Smarter Call PAK, Smartest Call PAK and Flexible Packaging in Section 6, Custom Calling Service.

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Emergency Telephone Users Surcharge information can be found at CA State Board of Equalization website, www.boe.ca.gov . Click on Special Tax Programs, Excise Taxes Division, and then click on Emergency Telephone Users Surcharge. The toll-free phone number is 1-800-400-7115.	
Federal Excise Tax	
Federal Excise Tax information can be found at www.irs.gov by typing "federal excise tax" into the Forms & Publications Finder window, clicking on Instruction 720 and reading the Communications Tax section. The IRS toll-free phone number is 1-800-829-1040.	
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CentraNet ^(R) Network Access Register ^{5,6,7}	11
Class A Trunk Service ^{5,6,7}	4
Class B Trunk Service ^{5,6,7}	4
Coin Line.....	4
Flat Rate One-Party Service ^{5,6,7}	4
Foreign Exchange Service ^{5,6,7}	10
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5. Business Optional Features/Services^{2,3}

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Business Line 800 (See Wide Area Telecommunications Tariff)	4
CentraNet® Service	11
Custom Calling Service and CLASS ⁸	6
Anonymous Call Rejection (ACR)	6
Automatic Busy Redial	6
Automatic Call Return.....	6
Busy Number Redial.....	6
Call Forwarding:	6
Busy-Line - Fixed.....	6
Busy-Line No Answer Fixed	6
No Answer Fixed.....	6
Busy/No Answer Variable	6
Call Block	6
Call Trace.....	6
Call Waiting/Cancel Call Waiting	6
Caller ID – Number w/ACR.....	6
Caller ID – Name and Number w/ACR.....	6
Choice PAC.....	6
Complete Blocking.....	6
Distinctive Ring	6
Smarter Call® Pak.....	6
Smartest Call® Pak	6

1. These services can be added, changed or canceled by calling 1-800-483-5000 or online at www.verizon.com.
2. For additional information and descriptions for service choices, go to web-site www.verizon.com/tariffs.
3. For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff section for each basic and optional service choice. For tariff sheet numbers, see Table of Contents.
4. For Non-Recurring Charges see Tariff Section No. 5.
5. Includes an alphabetical listing in the local telephone directory. See Section 4 for Local Calling Area.
6. A Federal Communications Commission (FCC) imposed End User Common Line Charge for Business Single Line, Business Multi-line, and CentraNet apply per line. For further information go to F.C.C. web-site at www.fcc.gov under the Common Carrier Bureau or Verizon Telephone Operating Companies Tariff, FCC No. 14 at www.verizon.com/tariffs/.
7. In addition to utility charges, Federal and State taxes apply as mandated by Federal and State laws.
8. Depending on the number of Custom Calling Features ordered, customer may qualify for package discount rates offered under Smarter Call PAK, Smartest Call PAK and Choice PAC in Section 6, Custom Calling Service.

(N)

BASIC AND OPTIONAL SERVICE CHOICES INDEX^{1,2}

(N)

Section Tariff Section Reference³

5. Business Optional Features^{2,4} (Cont'd)

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Last Number Redial	6
Remote Call Forwarding	6
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Special Call Acceptance	6
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Special Telephone Numbers	5
Stop Hunting Control Arrangement	10
Switched Data Services	7
Telephone Answering Service	10
Transfer Service	10

(N)

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2. For additional information and descriptions of service choices, go to web-site www.verizon.com/tariffs.
3. For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff section for each basic and optional service choice. For tariff sheet numbers, see Table of Contents.
4. For Non-Recurring Charges see Tariff Section No. 5.

(N)

(N)

BASIC AND OPTIONAL SERVICE CHOICES INDEX^{1,2}

(N)

<u>Section</u>	<u>Tariff Section Reference</u> ³
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California Relay Service and Communications Device Fund Billing Surcharge Services for the Deaf, Hearing Impaired, Motion Impaired, Speech Impaired and Vision Impaired	2
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Federal Excise Tax (See CA filing, Schedule No. AA)	
General Rate Case Surcredit	2
Surcharge to Fund Public Utilities Commission Reimbursement Fee	2
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(N)

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2. For additional information and descriptions of service choices, go to web-site www.verizon.com/tariffs.
3. For description of service, detail of rates and charges, terms and conditions, refer to the corresponding tariff section for each basic and optional service choice. For tariff sheet numbers, see Table of Contents.

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SYMBOLS

The following symbols are applicable to all tariff schedules and rules of GTE West Coast Incorporated:

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify increase.
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate rule or condition.
- (R) To signify reduction.
- (T) To signify change in wording of text but no change in rate, rule or condition.