
CUSTOM CALLING SERVICE

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CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE

(T)

A. GENERAL

GTE Calling Services_ is a family of enhanced network services available to business and residence single line customers. GTE (T)
Calling Services_ include both individual custom calling features and feature packages. (T)

Applicable to business and residence single line service only.

Within all exchange areas as said areas are defined on maps filed as part of the tariff schedules.

Custom Calling Local Area Signaling Service (CLASS_) is a group of GTE Calling Services_ offered to single line residential and single line business customers subscribing to one party local exchange service (Network Access Service).

(T)

New customers will have a 60-day window, from the time of the initial order placement, to add GTE Calling Services_ and CLASS_ Services to their basic service before they would be subject to a subsequent Service Order charge.

SATISFACTION GUARANTEE

If at anytime the customer notifies GTE he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC). If the subscription period is less than 30 days, the amount of the refund will be prorated for the appropriate portion of the monthly recurring charge. This refund will be applied as a credit on the customer's bill and GTE will remove the service from the customer's account. Each customer will be entitled to the credit one time per service. (N)

The Satisfaction Guarantee will apply to all GTE Calling Services_ and CLASS_ monthly charged services. (N)

(T)

(T)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (T)

B. CONDITIONS GTE Calling Services_ (T)

1. The service order activity charge as set forth in Section 5 will apply unless other work subject to service order charge is done at the same time on the same order.
2. The features of GTE Calling Services_ require special central office equipment and will be provided only where facilities are available. (T)
3. GTE Calling Services_ will not be provided in conjunction with Private Branch Exchange Trunk Line Service (Direct Inward Dialing) or CentraNet®. (T)
4. GTE Calling Services_ features may be provided to customers with either rotary dial or Touch Call Telephone Services.
5. GTE Calling Services_ will not be provided in conjunction with individual lines arranged for rotary hunting service, except (T)
under the following conditions.

Call Forwarding will be provided with individual lines arranged for rotary service in accordance with the specific (T)
capabilities of the designated electronic central office. This service arrangement will be subject to the limitations
of the central office.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued) (T)

B. CONDITIONS GTE Calling Services_ (Continued) (T)

6. Nonrecurring charges will be waived during special promotional periods that will not exceed 90 days in duration per promotion. There may be two promotional periods per year. Nonrecurring charges will also be waived within 90 days of central office conversion or program upgrade which makes these services available for the first time.
7. New customers (single line residential and single line business) will have a 60-day window from the time of initial order placement to add GTE Calling Services_ and CLASS_ Service to their basic service before they would be subject to a subsequent service order charge. (N)

C. DESCRIPTIONS GTE CALLING SERVICES_ (N)

1. Busy Number Redial - A service which allows a customer to "camp-on" a busy line until both parties are available. The service is activated by dialing a code. (T)
2. Call Forward Busy-Line-Fixed - A permanently activated service which automatically redirects calls placed to a customer's or a customer's (such as an ESP's) client's telephone number to another predetermined telephone number, if the caller encounters a normal busy-line condition.
3. Call Forward Busy-Line/No Answer-Fixed - A permanently activated service which automatically redirects calls placed to a customer's or a customer's (such as an ESP's) client's telephone number to another predetermined telephone number, if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.
4. Call Forwarding Busy/No Answer - Variable - A customer activated service which forwards incoming calls if the called number is busy or is not answered. The number to which calls are forwarded can be changed by the customer.
5. Call Forward No-Answer-Fixed - A permanently activated service which automatically redirects calls placed to a customer's or a customer's (such as an ESP's) client's telephone number to another predetermined telephone number, if the caller encounters a no answer condition after a specified number of rings.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued) (T)

C. DESCRIPTIONS GTE CALLING SERVICES_ (Continued) (T)

6. Call Waiting/Cancel Call Waiting - A service which notifies the customer that a call is waiting. (The caller hears a normal telephone ring.) The customer can terminate a call to receive the incoming call, or can place a call on hold and answer the second call. The customer can alternate conversation between two calls. Cancel Call Waiting is included with this service at no additional cost. It allows the customer with Call Waiting to deactivate the operation of Call Waiting for one call. (N)
7. Last Number Redial - A service which allows a customer to call the last number dialed by using a code. (N)
8. Remote Call Forwarding (RCF) - A central office provision call forwarding service requiring the assignment of a RCF telephone number from which calls to it are forwarded to the subscriber's designated service. (T)
9. Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two numbers a main number and a "Smart Ring" number will have uniquely distinctive ringing sounds for customer identification. (T)
10. Saved Number Redial - A service which allows the customer to store and call a specific number by dialing a code, even if the customer has made calls to other numbers.
11. Speed Call - Eight or Thirty Number - A service which allows a customer to place calls to another telephone number by dialing a one-digit or two-digit code rather than the complete telephone number. The service is available with an eight-number capacity or a thirty-number capacity and any of the numbers may be changed by the customer. (T)

(T)

(T)

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Lida C. Tong, State Director
External Affairs

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CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued) (T)

C. DESCRIPTIONS GTE CALLING SERVICES_ (Continued) (T)

12. Three Way Calling - A service which allows a customer to place a call on hold and call a third party. The customer may add the held call for a three-way conversation. (T)
13. Call Forwarding-Variable - A service which enables the customer to forward all incoming calls to another telephone number by dialing a code, plus the telephone number to which calls are to be referred. The service may be deactivated by dialing a code. (T)

Message charges may be incurred in addition to the Variable Call Forwarding Charge as follows:

- The calling party will be responsible for message toll charges between the rate center of the originating telephone number and the rate center of the called number.
- The called party will be responsible for message toll charges between the rate center of the called number and the rate center for the call forwarding location.
- The message charges billed to the customer will be those specified in the applicable tariffs for the type of call involved.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE_ (Continued) (T)

D. RATES GTE CALLING SERVICES (T)

1. Individual Features	IOSC Residence/ <u>Business</u>	<u>Monthly Rate</u> Residence/ <u>Business</u> ⁽¹⁾	
a. Busy Number Redial(2)	(40641/40441)	\$ 4.00	
b. Call Forwarding Busy-Line - Fixed	(40959/40966)	1.25	
c. Call Forwarding Busy-Line/ No Answer - Fixed	(40961/40968)	1.50	
d. Call Forwarding Busy/No Answer -Variable	(40013/40270)	3.00	
e. Call Forwarding No Answer - Fixed	(40960/40967)	1.25	
f. Call Waiting/Cancel Call Waiting	(40259/40261) (T)	3.50	(T)
g. Last Number Redial(2)	(40642/40442)	4.00	(D)
h. Remote Call Forwarding	(40613/40512)	16.00	(T)
i. Saved Number Redial(2)	(40642/40442)	4.00	
j. Distinctive Ring	(40644/40444)	6.00	
k. Speed Call			(T)
8 number capacity	(40669/40419)	2.50	
30 number capacity		3.50	
l. Three Way Calling	(40670/40420)	3.50	(T)
m. Call Forwarding-Variable	(40667/40417)	2.50	(T)

(1) The subsequent order charge will be waived for 90 days when a central office conversion or upgrade makes these services available for the first time. Also, see CONDITIONS for additional waiving of nonrecurring charges.

(2) This service is limited to existing customers at existing locations prior to the introduction of CLASS_ Service.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued) (T)

D. RATES GTE CALLING SERVICES_ (Continued) (T)

2. Package Features		<u>IOSC</u>	<u>Monthly Rate</u> <u>Residence/</u> <u>Business</u> ¹	
a.	Smarter Call® Pak, each line Includes: Call Forwarding, Call Waiting/Cancel Call Waiting, Three Way Calling, and Speed Calling 8.	(40525)	\$5.00	(T)
b.	Smartest Call® Pak, each line Includes: Call Forwarding, Call Waiting/Cancel Call Waiting, Three Way Calling, Cancel Call Waiting, Busy Number Redial, Save Number Redial, Last Number Redial, and Speed Calling 8.	(40445)	6.00	(T)
c.	Distinctive Ring when provided with a PAK, i.e. 1 or 2 above, each line above.	(40447)	3.00	(T)

¹ The subsequent order charge will be waived for 90 days when a central office conversion or upgrade makes these services available for the first time. Also, see CONDITIONS for additional waiving of nonrecurring charges.

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CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued) (T)

E. CONDITIONS Custom Calling Local Area Signaling Service (T)

1. General (T)

Custom Calling Local Area Signaling Service (CLASS_) is a group of GTE Calling Services_ offered to single line residential and single line business customers subscribing to one party local exchange service. (T)

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. CLASS_ features are applicable only to calls placed to/from compatible central offices within the customer's Signaling System (SS7) calling area offering the service.

Operator assisted calls are designed to override the function of some services for emergency purposes. The services include Call Block, VIP Alert and Special Call Forwarding.

Coin phones will not be enabled with CLASS_ features, just as they are not enabled with other GTE Calling Services_. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.

CLASS_ will not be offered to customers in conjunction with foreign exchange, CentraNet® or direct inward dial service. CLASS_ calls received from or placed to these customers may have the capability to interact with all the features. (T)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

(T)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description

Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the calling number will be automatically dialed. If the called line is busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network will periodically test the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the customer is alerted with a distinctive ring signifying that the call can now be completed.

Calls initiated by Automatic Call Return will appear on the subscriber's billing record by area code and prefix only.

VIP Alert allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

(T)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description (Continued)

Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. Callers diverted to the recorded announcement will not be billed usage charges.

Special Call Forwarding is an arrangement which permits a customer to prespecify a maximum of 12 telephone numbers from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

Special Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls originating from the customers exchange are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Callers diverted to the recorded announcement will not be billed usage charges.

Call Trace automatically initiates a trace of the last incoming calling number when activated by a customer. Information from the traced call is maintained in the utility security department's secured database. The customer requesting the Call Trace will not receive the traced calling number from GTE West Coast Incorporated. The call trace information will only be disclosed to a law enforcement agency for investigative purposes.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description (Continued)

Caller ID-Number w/Anonymous Call Rejection provides for the display of an incoming telephone number on a customer (T) provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Service can be provided to customers subscribing to rotary service. The Caller ID-Number feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Company will forward all non-blocked telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations.

All customer provided equipment used to interface with CNID must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID-Number service is prohibited. This service is available only where facilities and conditions permit.

Anonymous Call Rejection is included with this service at no additional cost where facilities and conditions permit.

Selective Blocking - Per Call provides free per-call blocking. Customers may prevent the delivery of their telephone number to the called party on a call by call basis. This is accomplished on a per call basis when the customer dials the Selective Blocking - Per Call activation code prior to placing the call. Selective Blocking does not prevent delivery of telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).

(N)
(N)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

(N)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description (Continued)

Anonymous Call Rejection allows customers to automatically reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Rejection is activated or deactivated by dialing a preassigned code. When Anonymous Call Rejection is activated, such calls will be routed to an announcement which tells the caller that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers. The calling party will be advised to hang up, deactivate the blocking feature and place the call again. Callers will not be charged for incomplete calls due to Anonymous Call Rejection. This service is available only where facilities and conditions permit.

Caller ID-Name and Number w/Anonymous Call Rejection provides for the display of an incoming telephone number and name on a customer-provided display device attached to a customer's telephone line or on a telephone or answering machine with a built-in display screen. The Caller ID-Name and Number feature will forward the calling name and number from the terminating central office to compatible customer-provided display equipment associated with the customer's Local Exchange Service. Telephone names and numbers transmitted via Caller ID-Name and Number Service are intended solely for the use of Caller ID-Name and Number Service subscribers. Resale is prohibited by this tariff.

(N)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES AND CLASS SERVICE (Continued)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description (Continued)

Caller ID-Name and Number w/Anonymous Call Rejection (Continued)

If the calling telephone number and name are not available for forwarding to the called party, a message indicating unavailability will be displayed. The calling party can prevent the Caller ID-Name and Number customer from seeing the calling name and telephone number display by activating Selective Blocking (per Call) or Complete Blocking (per Line) which also functions the same as previously described in this section of the tariff. Caller ID-Name and Number w/ACR can be provided to customers subscribing to rotary service. GTE will forward all non-blocked names and telephone numbers (including nonpublished and nonlisted telephone numbers) subject to technical limitations.

Anonymous Call Rejection is included with this service at no additional cost.

Caller ID-Name and Number w/ACR Service is available only where facilities and conditions permit.

Call Intercept is an optional enhancement to Caller ID or Caller ID - Number Only Service. It provides residential Caller ID customers with informed choices about accepting or rejecting unidentified calls that typically appear as "Anonymous", "Unavailable", "Out of Area" or "Private", by requiring identification of the calling party as a condition of call completion. The unidentified caller is prompted by a recorded message to record a personal or business name. Once recorded, Call Intercept calls the subscribing customer's line and displays the words "Call Intercept" on the Caller ID box. When the customer answers, Call Intercept plays the recorded name. The customer may then choose one of the following options: (N)

- accept the call
- decline the call which will begin an announcement to the caller, notifying the caller of the call denial
- refuse the sales/telemarketing call which then plays the Utility's sales screening announcement
- replay the recorded name

If the customer is not home, Call Intercept connects the caller to an answering device, e.g. answering machine if available. If these devices are not available, Call Intercept will play a Utility recorded message that the subscriber is not available. (N)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

(N)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description (Continued)

Caller ID-Name and Number w/Anonymous Call Rejection (Continued)

If the calling telephone number and name are not available for forwarding to the called party, a message indicating unavailability will be displayed. The calling party can prevent the Caller ID-Name and Number customer from seeing the calling name and telephone number display by activating Selective Blocking (per Call) or Complete Blocking (per Line) which also functions the same as previously described in this section of the tariff. Caller ID-Name and Number w/ACR can be provided to customers subscribing to rotary service. GTE will forward all non-blocked names and telephone numbers (including nonpublished and nonlisted telephone numbers) subject to technical limitations.

Anonymous Call Rejection is included with this service at no additional cost.

Caller ID-Name and Number w/ACR Service is available only where facilities and conditions permit.

(N)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES AND CLASS SERVICE (Continued)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description (Continued)

Call Intercept (Continued)

A PIN number is available to customers to be used as an override code by family or friends. By entering the PIN, the caller will bypass the Call Intercept screening and the call will complete as dialed. The customer's telephone will ring with a distinctive ringing pattern that differs from the normal ring and the words "Priority Caller" will be displayed on the Caller ID box.

Call Intercept is offered only where technically feasible.

Customers cannot subscribe to Remote Call Forwarding and Call Intercept on the same line.

Complete Blocking - Per Line provides free per-line blocking. The service prevents the delivery of the customer's telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating the blocking feature and forwarding their telephone number on a per call basis by dialing a code prior to placing the call. Complete Blocking does not prevent delivery of telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).

F. FLEXIBLE PACKAGING (RESIDENCE)

Flexible packaging offers a monthly discount on specific GTE Calling Services and CLASS Service features as listed on following pages.

Flexible packaging is available to residence individual line customers only.

When a customer orders four (4) or more of the eligible features, a discount applies to all of the eligible features. The discount percentage is applied to the total of the individual features rates subscribed to by the customer. To be eligible for the flexible packaging discount, all features ordered by the customer must be billed on the same residence account.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

(T)

E. CONDITIONS Custom Calling Local Area Signaling Service (Continued)

2. Description (Continued)

Complete Blocking - Per Line provides free per-line blocking. The service prevents the delivery of the customer's telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating the blocking feature and forwarding their telephone number on a per call basis by dialing a code prior to placing the call. Complete Blocking does not prevent delivery of telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).

F. FLEXIBLE PACKAGING (RESIDENCE)

Flexible packaging offers a monthly discount on specific GTE Calling Services_ and CLASS Service features as listed on following pages.

(T)

Flexible packaging is available to residence individual line customers only.

(T)

When a customer orders four (4) or more of the eligible features, a discount applies to all of the eligible features. The discount percentage is applied to the total of the individual features rates subscribed to by the customer. To be eligible for the flexible packaging discount, all features ordered by the customer must be billed on the same residence account.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

F. FLEXIBLE PACKAGING (RESIDENCE) Continued)

Any feature may be substituted for another, or additional features may be ordered at a later date. The combination of features is not important to qualify for the discount, only the number of features (minimum of 4).

When a customer subscribes to the quantity of four (or more) of the eligible features, the discount will automatically apply to these services.

If the customer removes an eligible feature (or features) so that the total number is less than four (4), the 40% discount no longer applies. The billing of those services will revert to the individual feature rate.

When 4 or more of the following features are ordered, the customer is eligible for the flexible packaging discount of 40%.

Automatic Busy Redial

Automatic Call Return

Call Block

Call Forwarding-Variable

Call Waiting/Cancel Call Waiting

Caller ID-Number w/ACR

Caller ID-Name and Number w/ACR

Distinctive Ring

Special Call Acceptance

Special Call Forwarding

Speed Calling (8-Code)

Speed Calling (30-Codes)

Three-Way Calling

VIP Alert

(T)

(N)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

F. FLEXIBLE PACKAGING (RESIDENCE) (Continued)

Neither Call Forwarding/Busy/No Answer nor the Fixed Call Forwarding options count toward the four services and will not be eligible for discount.

Anonymous Call Rejection does not count toward the four eligible services and it will not be discounted when the customer qualifies with four services from the list on Sheet No. 12.

Subsequent service order charges are not applicable, when:

- an order is placed which qualifies the customer for flexible packaging discount, or
- when a flexible packaging customer rearranges his/her features, provided at least four (4) of the eligible features are retained, or
- new customers (single line residential and single line business) order GTE Calling Services_ or CLASS Services within 60 days of initial order placement for new services.

G. CHOICE PAC (BUSINESS)

Choice PAC - offers a discount of 30% off tariffed rates to business customers who subscribe to individual GTE Calling Services_, as specified in Part E - Custom Calling Local Area Signaling Service, Part C - GTE Calling Services_, Part D - Rates GTE Calling Services_, and Part H - Rates CLASS Service. This discount applies only when the customer subscribes to three or more of the following features on the same business account:

Automatic Busy Redial
Automatic Call Return
Call Block
Call Forwarding Busy/No answer-Variable
Call Forwarding-Variable
Call Waiting/Cancel Call Waiting
Caller ID-Number w/ACR
Caller ID-Name and Number w/ACR
Distinctive Ring
Special Call Acceptance
Special Call Forwarding
Speed Call 8
Speed Call 30
Three-Way Calling
VIP Alert

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

G. CHOICE PAC (BUSINESS) (Continued)

When a customer orders three or more of the eligible features, a 30% discount will be applied to all of the eligible features. The discount percentage is applied to the total of the individual feature rates subscribed to by the customer.

Any feature may be substituted for another or additional features may be ordered at a later date. The combination of features is not important to qualify for the discount, only the number of features (three).

When a customer subscribes to the quantity of three or more of the eligible features, the 30% discount will automatically apply to his/her account.

Anonymous Call Rejection does not count toward the three eligible services and it will not be discounted when the customer qualifies with three services from the list on Sheet No. 13.

If the customer removes an eligible feature or features, such that the total subscription becomes less than three, the discount does not apply.

Customers who have three or more of eligible individual services at the time of this offering, will see an automatic reduction of 30% on their bill. (N)
(N)

Choice PAC is available to business individual line customers only.

Choice PAC will be available to all business customers who are served by a central office that is capable of providing GTE Calling Services_.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued) (T)

H. RATES CLASS SERVICE (T)

3. Custom Calling Local Area Signaling Service (CLASS)

	<u>GSEC</u>	<u>IOSC</u>	<u>Monthly Rate (1)</u>
a. Automatic Busy Redial, per line			
Business	AUTBSYRDB	(40710)	\$ 5.00
Residence	AUTBSYRDR	(40643)	5.00
b. Automatic Call Return, per line			
Business	AUTCLRETB	(40711)	5.00
Residence	AUTCLRETR	(40701)	5.00
c. Call Block, per line			
Business	CALLBLOCKB	(40714)	3.00
Residence	CALLBLOCKR	(40704)	3.00
d. Call Trace per trace activation (2)			
Business	CALLTRACEB	(40719)	5.00 each
Residence	CALLTRACER	(40709)	5.00 each
e. Special Call Acceptance, per line			
Business	SPLCLACPB	(40716)	2.50
Residence	SPLCLACPR	(40706)	2.50

- (1) The subsequent order charge will be waived for 90 days when a central office conversion or upgrade makes these services available for the first time. Also, see CONDITIONS for additional waiving of nonrecurring charges.
- (2) Call Trace is billed on a per activation basis. A maximum of two traces (\$10.00) to the same number during a billing period will be charged and a maximum of five traces (\$25.00) to any number during a billing period will be charged.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

H. RATES CLASS SERVICE (Cont'd)

3. Custom Calling Local Area Signaling Service (CLASS)

	<u>GSEC</u>	<u>IOSC</u>	<u>Monthly Rate (1)</u>	
f. Special Call Forwarding, per line				
Business	SPLCLFWDB	(40713)	5.00	
Residence	SPLCLFWDR	(40703)	5.00	
g. VIP Alert, per line				
Business	VIPALERTB	(40712)	3.00	
Residence	VIPALERTR	(40702)	3.00	
h. Caller ID-Number w/ACR				
Business	(D) (40348) (T)		7.00	(T)
Residence	(D) (40349) (T)		7.00	
i. Selective Blocking (Per Call)				
Per Call Business	CANCNDCB	(41006)	-0-	
Per Call Residence	CANCNDCR	(41007)	-0-	
j. Complete Blocking (Per Line)				
Per Line Business	CANCNDLB	(40108)	-0-	
per Line Residence	CANCNDLR	(41008)	-0-	
k. Flexible Packaging (Residence) (4 or more eligible services)	-		40% Discount	
l. Choice PAC (Business) (3 or more eligible services)			30% Discount	

(1) The subsequent order charge will be waived for 90 days when a central office conversion or upgrade makes these services available for the first time. Also, see CONDITIONS for additional waiving of nonrecurring charges.

CUSTOM CALLING SERVICE

GTE CALLING SERVICES AND CLASS SERVICE (Continued)

H. RATES CLASS SERVICE (Continued)

3. Custom Calling Local Area Signaling Service (CLASS)

	<u>IOSC</u>	<u>Monthly Rate</u>	(1)
M. Caller ID-Name and Number w/ACR			
Business	(04777)	7.95	
Residence	(04778)	7.95	
N. Anonymous Call Rejection (2)			
Business	(41015)	4.25	
Residence	(41009)	4.25	
O. Call Intercept (Residence) (3) (4)	(60400)	5.00	(N)

(1) The subsequent order charge will be waived for 90 days when a central office conversion or upgrade makes these services available for the first time. Also see CONDITIONS for additional waiving of nonrecurring charges.

(2) Anonymous Call Rejection is included with Caller ID-Number and Caller ID-Name and Number at no additional cost. It will be subject to either the Flexible Packaging or Choice PAC discounts only when it is packaged with Caller ID-Name or Caller ID-Name and Number. It is not subject to any type of discount when offered as a stand alone feature. It does not qualify as an eligible feature for Flexible Packaging or Choice PAC.

(3) Available only in conjunction with Caller ID.

(N)

(4) No nonrecurring charges apply.

(N)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

(N)

H. RATES CLASS SERVICE (Continued)

3. Custom Calling Local Area Signaling Service (CLASS)

	<u>IOSC</u>	<u>Monthly Rate</u> (1)
M. Caller ID-Name and Number w/ACR		
Business	(04777)	7.95
Residence	(04778)	7.95
N. Anonymous Call Rejection (2)		
Business	(41015)	4.25
Residence	(41009)	4.25

- (1) The subsequent order charge will be waived for 90 days when a central office conversion or upgrade makes these services available for the first time. Also see CONDITIONS for additional waiving of nonrecurring charges.
- (2) Anonymous Call Rejection is included with Caller ID-Number and Caller ID-Name and Number at no additional cost. It will be subject to either the Flexible Packaging or Choice PAC discounts only when it is packaged with Caller ID-Name or Caller ID-Name and Number. It is not subject to any type of discount when offered as a stand alone feature. It does not qualify as an eligible feature for Flexible Packaging or Choice PAC.

(N)

CUSTOM CALLING SERVICE

GTE CALLING SERVICES_ AND CLASS SERVICE (Continued)

I. WAIVERS AND PROMOTIONS

1. NRC Waiver Effective June 3, 1999 Through August 31, 1999

For RESIDENTIAL customers ordering CUSTOM CALLING AND/OR CUSTOM CALLING LOCAL AREA SIGNALING (CLASS) SERVICES during the period of June 3, 1999 through August 31, 1999, the subsequent service order charge of \$9.25 for residence services (see Section 5 of this tariff) will be waived. The following services are included in this waiver:

Anonymous Call Block
Automatic Busy Redial
Automatic Call Return
Call Block
Caller ID-Name and Number
Caller ID-Number
Special Call Acceptance
Special Call Forwarding
VIP Alert
Three-Way Calling
Call Forwarding
Call Waiting/Cancel Call Waiting
Distinctive Ring
Speed Calling 30
Speed Calling 8