
COIN/COINLESS PAY TELEPHONE SERVICE

INDEX

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COIN/COINLESS PAY TELEPHONE SERVICE

COIN LINE SERVICE

A. GENERAL

Applicable to public and semipublic telephone services and within all exchange areas as those areas are defined by maps filed as part of the tariff schedules.

B. DESCRIPTION

Coin Line Service is a coin voice grade exchange line available, where equipment and operating conditions permit, that provides switch based dial tone first (DTF) coin line functionalities for the connection of customer-owned pay telephones (COPT).

The term "customer" is defined as the party subscribing to a Coin Line for the purpose of connecting a COPT to the local exchange. Coin Line Rates are found under Network Access Service.

C. CONDITIONS

1. Coin Line Service is provided at the request of a COPT provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
2. The provision and use of this service is subject to the conditions of this tariff, and any other applicable rules, conditions, or regulations of the California Public Utility Commission.
3. A Coin Line customer must use a separate Coin Line for each pay telephone instrument installed and will be billed the tariffed rate for each line. Off-premise extensions to Coin Line Service are not permitted.
4. Where Coin Line Service is provided, any type of grade of residence or business service offered regularly at that location may also be furnished, provided such residence or business service is confined to locations solely for use by the particular establishment.

COIN/COINLESS PAY TELEPHONE SERVICE

COIN LINE SERVICE (Continued)

C. CONDITIONS (Continued)

5. The Company shall not be liable for shortages of coins deposited and/or collected from the Coin Line customer's equipment.
6. The Company shall not be liable for end-user fraud associated with failure of the customer's equipment to perform.
7. Suspension of service for nonpayment as specified in this tariff is applicable to Coin Line Service.
8. The carriage and completion of local and intraLATA toll messages are provided by the Company.
9. The customer is subject to the requirements for COPT Service as set forth previously.
10. The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
11. Special billing and coin sharing arrangements between a Coin Line customers and another carrier are the responsibility of the Coin Line customer.
12. It is the customer's responsibility to ensure instruments used in conjunction with the Coin Line Service are compatible with the Company's network.
13. Coin sent paid interLATA calls from Coin Lines may be routed to any Interexchange Carrier selected by the customer who has the required coin signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

COIN/COINLESS PAY TELEPHONE SERVICE

COIN LINE SERVICE (Continued)

D. FEATURES

1. Service is provided in equal access Stored Program Control (SPC) central offices where coin line control equipment is available.
2. Service is provided on a one-way or a two-way basis at the customer's option.
3. Coin signaling, including coin collect and coin return, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
4. Billed Number Screening (BNS) is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
5. Selective Class of Call Screening is provided to alert operator services systems (live and mechanical) that a call is originating from a Coin Line which may require special handling and billing treatment.
6. Central office 900 and 976 blocking is provided.
7. Standard recorded announcements provided by the Company are used for calls that originate from a Coin Line.
8. All 0-, 0+ and 1+ intraLATA toll calls and 0+ local calls are handled by the Company's operator service system.
9. All 0+ interLATA calls are routed to the presubscribed carrier.

COIN/COINLESS PAY TELEPHONE SERVICE

COIN LINE SERVICE (Continued)

E. Rates and Charges

1. Coin Line Service is provided on a fixed rate basis. The monthly rate is applicable for Coin Line Service on a per-line basis.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Coin Line, per line	(20230) (20231)	See Coin Line Service Schedule No. A-1 Network Access Service

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE

A. General

Customer Owned Pay Telephone (COPT) Service is an access line composed of the serving central office line equipment, with Selective Coinless Class of Call Screening treatment at applicable rates where facilities are available, and all outside plant facilities needed to connect the serving central office with the customer's premises. These facilities are Telephone Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.

COPT Service is offered for use with a customer-provided coin telephone instrument at the request of the customer. For purposes of this tariff, the term "customer" is defined as the party who subscribes to Customer Owned Pay Telephone Service.

COPT Service will only be provided by and connected to the Telephone Company network under the auspices of this tariff.

This service provides for information designating the customer's line as having a requirement for special handling and defines these requirements for the GTE operator.

Selective Class of Call Screening (SCCS) is an optional service available to the Company's local exchange service customers and is offered on a per line basis. The service is offered to provide customers with a choice of originating screening options. The screening provides information that will allow the restriction of originating toll calls to be billed to a credit card, a third number or to the called party.

The customer will specify, at the time of the order, the restriction or restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:

A Credit Card
A Third Number
Collect to the Called Number

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

A. General (Continued)

Selective Class of Call Screening service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the GTE operator.

The Utility makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening Service for calls outside the GTE calling area. The customer agrees fully and completely to indemnify and hold safe and harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service.

The minimum period for Selective Class of Call Screening Services is one month.

No additional service charge applies when Selective Class of Call Screening is installed at the initial establishment of service. When Selective Class of Call Screening is added to or removed from an existing line, applicable service charges will apply.

No variation, alteration, or refashion of the screening codes, billing restrictions, applicable access, or other general provision of this Selective Class of Call Screening will be permitted.

All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance Service and public emergency service numbers, such as 9-1-1, will be permitted from the COPT line.

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

A. General (Continued)

A maximum of one COPT instrument may be connected to any one party COPT line.

A COPT instrument cannot be used with any other class of service. No extension service will be provided in conjunction with COPT service. COPT Service is restricted from use with Foreign Exchange, Wide Area Telecommunication Service, CentraNet, SmartCall, and Custom Calling Services, Remote Call Forwarding and Private Line Services. Joint user service is not furnished with this service. Aggregating is allowed on trunk lines, if it allows a 9-1-1 dispatcher to determine the geographical origin of emergency calls.

COPT lines will be installed for use by the public at locations chosen or accepted by the customer, provided Utility facilities are available.

Directory Listings may be provided under the regulations governing the furnishing of listings for business customers. Reference nonpublished service Section 9.

COPT Service will be subject to all Rules and Regulations contained in this tariff. All rates, charges, and special conditions associated with this class of service as authorized in this tariff or other tariff sections are applicable.

B. Responsibility of the Customer

The customer shall be responsible for the installation, operation, and maintenance inside wire and of the COPT instrument used in connection with this service.

The customer shall be responsible for the payment of charges for all local exchange services, for all toll messages originating from or accepted at this type of service, and for all directory assistance charges incurred by the service. In addition, the customer shall be responsible for the payment of the Public Policy Payphone Surcharge and the Public Enforcement Program Surcharge (see I. Rates). The Utility will not investigate disputed local or toll calls, except for obvious billing errors, and will not offer refunds to subscribers and/or users of COPT instruments.

Advice Letter No. 487
Decision No.

Issued By
Lida C. Tong, Director
Regulatory and Gov't Affairs

Date Filed MAR 17, 2000
Effective APR 01, 2000
Resolution No. T-16364

(N)
(N)

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

A. General (Continued)

A maximum of one COPT instrument may be connected to any one party COPT line.

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COPT lines will be installed for use by the public at locations chosen or accepted by the customer, provided Utility facilities are available.

Directory Listings may be provided under the regulations governing the furnishing of listings for business customers. Reference nonpublished service Section 9.

COPT Service will be subject to all Rules and Regulations contained in this tariff. All rates, charges, and special conditions associated with this class of service as authorized in this tariff or other tariff sections are applicable.

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The customer shall be responsible for the payment of charges for all local exchange services, for all toll messages originating from or accepted at this type of service, and for all directory assistance charges incurred by the service. In addition, the customer shall be responsible for the payment of the Public Policy Payphone Surcharge (see I. Rates). The Utility will not investigate disputed local or toll calls, except for obvious billing errors, and will not offer refunds to subscribers and/or users of COPT instruments.

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Decision No.

Issued By
Lida C. Tong, Director
Regulatory and Gov't Affairs

Date Filed FEB 24, 2000
Effective MAR 01, 2000
Resolution No. T-16364 (N)
(N)

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

B. Responsibility of the Customer (Continued)

The customer shall be responsible for payment of premises visit charges and costs incurred for service visits by a Utility employee to the customer's premises when a service difficulty or trouble report results from the use or presence of a COPT, even if the service difficulty is reported by persons other than the customer. (See Rules and Regulations, Section 2, and Section 5, Service Charges.)

COPT instruments must be in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler, must be installed in compliance with the NARUC generally accepted telecommunications industry technical standards and the current National Electric Code and National Electric Safety Code, meet handicapped access specifications of the FCC, the Public Utility Commission of California and the California Uniform building code, and have the following operational characteristics:

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

B. Responsibility of the Customer (Continued)

- COPT sets must comply with the matrix following:

	<u>LOCAL</u>		<u>INTRATA</u>	<u>TOLL/INTERLATA</u>
	<u>Sent Paid</u>	<u>Non-Sent Paid</u>	<u>Sent Paid</u>	<u>Non-Sent Paid</u>
Coin-Single Denomination	X	X		X
Coin-Multiple Denomination	X	X	X	X
Non-Coin		X		X
Universal Coin/Credit	X	X	X	X

Note 1: Exception: Services provided to the U.S. Government and State of California locations requiring special handling of telephone calls are exempt from these requirements.

If coin operated the COPT Instrument:

Must be able to accept nickels, dimes, and quarters.

Must contain all the circuitry required for coin acceptance and other coin related functions within the instrument itself.

Must return the coins to the caller in the case of an incomplete call. GTE West Coast Incorporated will not offer or make refunds, that is the responsibility of the COPT provider.

Must be able to access 911 Emergency Service, when available, at no charge and without using a coin.

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

B. Responsibility of the Customer (Continued)

If coin operated the COPT Instrument: (Continued)

Must be able to access Directory Assistance. (The customer will be responsible for payment of appropriate charges for Directory Assistance Calls.)

Must be able to complete local and toll calls.

Must be able to provide access to all interexchange carriers certificated to do business in California.

Must provide free access to the following:

- 950-XXXX where utility facilities permit
- 800-XXX-XXX
- 10XXX only where Feature Group D Service is available
- COPT trouble reports, COPT complaints, COPT refunds
- 9-1-1 Emergency Telephone Service
- 6-1-1 Utility Repair
- 4-1-1 Directory Assistance
- 0 Plus intraLATA, interLATA
- Must be able to access the "0" Utility-provided Operator at no charge and without using a coin.

Must provide instructions (Signage or screen in close proximity to the set) for use including specific instructions for the above requirements, refunds and complaints, responsibility for coin return, long distance access instructions, repair or out of service conditions, and (in close proximity to the set) the telephone number of the COPT, and notice that the COPT set is not a GTE West Coast Incorporated Public Telephone.

- (1) Cost Information
 - o local call rate
 - o local calls made by use of 10XXX, calling card, or operator handled services may cost more than directly dialing the local number
 - o any time limit on a local call
 - o long distance rates

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

B. Responsibility of the Customer (Continued)

Must provide and prominently display (signage or screen in close proximity to the set):

- (2) Dialing Instructions
 - o dialing sequence (coin or dial first)
 - o how to reach the Utility operator
 - o how to reach long distance operator
 - o 1 plus and 0 plus dialing instructions
- (3) No Charge Telephone Numbers
 - o 911 Emergency or other dialing sequence
 - o owner/operator of telephone
 - o refunds, repairs, complaints
 - o IntraLATA Directory Assistance (411 or equivalent)
 - o 611 Utility repair service
- (4) Identification
 - o Name and no charge telephone number of the owner/operator who can assist with a problem about the pay telephone for an end user within the LATA of the pay telephone
 - o Name of Operator Service Provider
 - o Name of Long Distance Carrier (optional)
 - o State if no incoming calls allowed
 - o Address of pay telephone
 - o Telephone number of identification number of pay telephone

The COPT customer, by accepting COPT service, agrees to indemnify and hold GTE West Coast Incorporated harmless from any and all loss, damage, and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of detailed billing records to the COPT customer by GTE West Coast Incorporated, including but not limited to, any disclosure of said detailed billing records by the COPT customer.

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

B. Responsibility of the Customer (Continued)

Connections to the network of COPT instruments shall be limited to those telephones which charge no more for directory assistance calls than the rate charged by GTE West Coast Incorporated to the COPT customer.

Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled and/or hearing impaired persons.

Must provide a local telephone directory in close proximity to each COPT.

Must comply with the Public Utility Commission's rules and regulations regarding the use of COPT instruments.

C. Violation of Regulations

Where any COPT instrument is in violation of this tariff, the Utility will notify the customer, in writing, of the violation.

Upon notification, the customer shall discontinue use of the COPT or correct the violation and notify the Utility, in writing, within five (5) days after receipt of such notice, that the violation has been corrected.

Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

C. Violation of Regulations (Continued)

When a COPT instrument is discovered to be connected to the network, and is being billed under any tariff other than the COPT Service Tariff, the Telephone Company shall back-bill the difference between the COPT rate, for six (6) months' basic charge, plus a monthly flat rate usage charge of \$36.00, and the rate the customer actually paid, unless the customer can show that the COPT Service was connected at a later date, in which case the back billing shall run from the date of connection. Subsequent to any such adjustment date, the customer will be billed the appropriate COPT rates.

If a customer fails to pay the amount back-billed pursuant to the above-stated provision, the Telephone Company shall suspend service, pursuant to applicable PUC Rules and Regulations, on the COPT Line and on any other business telephone service provided by the Telephone Company to the customer, until such time as the back-billed amount is paid in full.

D. Special Conditions

The Utility will not provide coin collection service of deposited coins for calls made from COPT instruments.

No operator services will be provided by the Utility to identify coin deposit requirements to the customer and/or user of a COPT.

The Utility will not assure privacy of communications when COPT instruments are connected to the exchange network.

COPT will not be provided in conjunction with foreign exchange service, optional calling plans and services, or rotary line service.

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

D. Special Conditions (Continued)

Customer-owned Pay Telephone Service Rates and Charges

COPT Service will be offered in all GTE West Coast Incorporated central office locations.

E. Billed Number Screening - Incoming collect and third number billed calls to the PAL from most points in the United States and many foreign countries may be screened at a computerized customer data base. When the call originates from a carrier who participates in the screening, the collect or third number billed call is denied by the originating Operator who informs the calling party that a different billing method must be arranged. When the call originates from a carrier who does not participate in the screening, the call will go through to the called party and will be billed as requested, collect or third number. It is the carrier at the originating point of a call that determines where BNS will be successful in restricting the call, not the carrier at the terminating end of the call (location of subscriber to BNS). (N)

F. 900 Call Restriction - Blocking of all Intrastate 1+ and 0+(900)XXX-XXXX calls when the PAL customer elects to have such calls blocked. 900 Call Restriction Service is available at no charge to PAL customers if the order is placed at the same time as an initial order or subsequent order for other services. A nonrecurring charge as listed under rates applies for removal or reinstallation of the service.

G. Answer Supervision

Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. Answer Supervision will be provided for use with COPT Service as specified in this tariff to assist in determining when billing for a specific call should commence. (L)

(N)

(T)

(L) Material formerly on this sheet moved to Section 8, Original Sheet 15.

Advice Letter No. 435
Decision No.

Issued By
Lida C. Tong, State Director
External Affairs

Date Filed MAY 19, 1997
Effective JUL 11, 1997
Resolution No.

(L)

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

H. International Blocking - Upon request, GTE will provide the PAL customer with end office blocking of only end user direct dial 011+ and 10XXX+011+ calls from an end user's location. This optional service is offered on a per line basis where facilities permit.

I. Rates

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC/ IOSC</u>	<u>Monthly Rate</u>	
Customer Owned Pay Telephone Service Access Line	COPTNRC	(2)	COPT	(1)	
Selective Class of Call Screening(3)	SCCSCOCTNRC	(4)	SCCSCOCT	\$2.01	
Billed Number Screening		(4)		1.00	
900 Call Restriction		(5)		0.00	
Answer Supervision Per Line		(4)	(20232) OPTANS	3.20	
International Blocking per line or trunk	INTLBLK	\$19.95		0.00	
Public Policy Payphone Surcharge			42010	0.00	(R)
Public Enforcement Program Surcharge			42011	0.10	

- (1) Business Service One Party Network Access Line Rate (Section 4) as applicable to each COPT line.
- (2) Appropriate Service Charges from Section 5 will apply.
- (3) Available only in exchanges where necessary equipment is available.
- (4) Charge the applicable subsequent Service Order Charge from Section 5.
- (5) 900 Call Restriction Services are available at no charge to COPT customers if the order is placed at the same time as an initial order or subsequent order for other service charges. A \$15.00 NRC charge applies for removal or reinstallation.

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

H. International Blocking - Upon request, GTE will provide the PAL customer with end office blocking of only end user direct dial 011+ and 10XXX+011+ calls from an end user's location. This optional service is offered on a per line basis where facilities permit.

I. Rates

	<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC/ IOSC</u>	<u>Monthly Rate</u>	
Customer Owned Pay Telephone Service Access Line	COPTNRC	(2)	COPT	(1)	
Selective Class of Call Screening(3)	SCCSCOCTNRC	(4)	SCCSCOCT	\$2.01	
Billed Number Screening		(4)		1.00	
900 Call Restriction		(5)		0.00	
Answer Supervision Per Line		(4)	(20232) OPTANS	3.20	
International Blocking per line or trunk	INTLBLK	\$19.95		0.00	
Public Policy Payphone Surcharge			42010	0.08	(R)
Public Enforcement Program Surcharge			42011	0.10	

- (1) Business Service One Party Network Access Line Rate (Section 4) as applicable to each COPT line.
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COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

H. International Blocking - Upon request, GTE will provide the PAL customer with end office blocking of only end user direct dial 011+ and 10XXX+011+ calls from an end user's location. This optional service is offered on a per line basis where facilities permit.

I. Rates

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Customer Owned Pay Telephone Service Access Line	COPTNRC	(2)	COPT	(1)		
Selective Class of Call Screening(3)	SCCSCOCTNRC	(4)	SCCSCOCT	\$2.01		
Billed Number Screening			(4)		1.00	
900 Call Restriction		(5)		0.00		
Answer Supervision Per Line		(4)	(20232)	3.20 OPTANS		
International Blocking per line or trunk INTLBLK		\$19.95		0.00		
Public Policy Payphone Surcharge			42010	0.24		
Public Enforcement Program Surcharge			42011	0.10		(N) (N)

(1) Business Service One Party Network Access Line Rate (Section 4) as applicable to each COPT line.

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(4) Charge the applicable subsequent Service Order Charge from Section 5.

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Advice Letter No. 487
Decision No.

Issued By
Lida C. Tong, Director
Regulatory and Gov't Affairs

Date Filed MAR 17, 2000
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Resolution No. T-16364

COIN/COINLESS PAY TELEPHONE SERVICE

CUSTOMER OWNED PAY TELEPHONE SERVICE (Continued)

H. International Blocking - Upon request, GTE will provide the PAL customer with end office blocking of only end user direct dial 011+ and 10XXX+011+ calls from an end user's location. This optional service is offered on a per line basis where facilities permit.

I. Rates

		<u>GSEC</u>	<u>Nonrecurring Charge</u>	<u>GSEC/ IOSC</u>	<u>Monthly Rate</u>	
Customer Owned Pay Telephone Service Access Line	COPTNRC	(2)	COPT	(1)		
Selective Class of Call Screening(3)	SCCSCOCTNRC	(4)	SCCSCOCT	\$2.01		
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900 Call Restriction		(5)		0.00		
Answer Supervision Per Line		(4)	(20232)	3.20 OPTANS		
International Blocking per line or trunk INTLBLK		\$19.95		0.00		
Public Policy Payphone Surcharge			42010	0.24		(N) (N)

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