

ISSUED: April 9, 2002
BY: Vice President
Durham, North Carolina

DEFINITION OF TERMS

ACCESS LINE - A circuit directly connecting the central office switching equipment with the subscriber's termination point.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular listing.

AUTHORIZED USER - A person, firm or corporation (other than the customer on whose premises a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BUSINESS SERVICE - Telephone service furnished to customers where the actual or obvious use is of a business, professional or occupational nature.

BUSINESS TRAFFIC STUDY SERVICE - Provides performance reports of call capacity for originating and terminating traffic on (N)
access line or hunt groups. (N)

CENTRAL OFFICE - An operating office in the Telephone Company where connections are made and switching is accomplished between telephone access lines.

CENTRAL OFFICE LINE - A circuit directly connecting an individual main station, private branch exchange switchboard or an intercommunicating system with a central office.

CHANNEL - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communications services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, public, or semipublic service.

COIN TELEPHONE SERVICE - See "Public Telephone".

COMMISSION - South Carolina Public Service Commission.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided or deregulated Company provided terminal equipment or stations.

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Issued By: W. O. Houman, President
Effective: January 1, 1989

DEFINITION OF TERMS

COMPANY - A corporation, association, partnership, or individual engaged in the business of furnishing telephone and other communications services to the public.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by the public highways or separated by a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT - The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER PREMISES INSIDE WIRE - All wiring within the same building or between buildings on the same continuous property of a customer and located on the customer's side of the Standard Network Interface. In the absence of a network interface, the customer premises inside wire is all wiring on the customer's side of the first point of connection at a customer's premise. Effective January 1, 1987 the maintenance and installation of inside wire is the responsibility of the customer and will only be provided by the Company on a deregulated basis.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

Issued By: W. O. Houman, President
Effective: January 1, 1988

DEFINITION OF TERMS

DIAL DATA SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

DIRECTORY ASSISTANCE CHARGE - A charge made for placing requests for telephone numbers from the Directory Assistance Operators.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the building in which the station or switchboard is located.

DUAL NAME LISTING - Provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two names.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises to which service is furnished.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town, village, and its environs. It may contain one or more central offices together with the associated plant, equipment, and facilities used in furnishing communication service within that area.

EXCHANGE ACCESS LINE - The serving Central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company provided and maintained and provide access to and from the telecommunication network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

EXCHANGE AREA - The territory served by an exchange.

EXCHANGE LINE - Any circuit for connecting an exchange station with a central office.

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Tariff. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or extended area service calls.

EXCHANGE STATION - A station connected with a central office of the Company over its own lines.

EXTENDED AREA-CALLING - Local calling extended to areas outside an exchange's existing calling scope for which charges to (N)
those areas are paid on a usage pricing basis. (N)

Issued By: W. O. Houman, President
Effective: June 14, 1990

DEFINITION OF TERMS

EXTENDED AREA SERVICE.- Interexchange telephone service furnished at a flat rate between one or more exchange areas.

EXTENSION (OFF-PREMISES AND P.B.X. STATION) MILEAGE - The charges made for the additional circuit required to furnish off (T) premises or extension service beyond the premises to which the primary service is provided.

EXTRA LISTING - See "Additional Listing".

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including extended area service where applicable.

FOREIGN ATTACHMENT - Lines not owned or furnished by the Company.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's standard network interface for which a monthly charge is made in addition to the rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

INDIVIDUAL ACCESS LINE - An exchange line designed for the connection of one station. (Not a private branch exchange trunk line.)

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or three stations which enables a user to signal and connect with other stations in the system.

JACK EQUIPMENT - Equipment designed to give access to a line at one or more points by means of a station equipped with a cord and plug to connect to the line. Effective January 1, 1987, the maintenance and installation of jack equipment is the responsibility of the customer and will only be provided by the Company on a deregulated basis.

Issued By: W. O. Houman, President
Effective: June 14, 1990

DEFINITION OF TERMS

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of a customer..doc

LOCAL CHANNEL - That portion of a channel which connects a station to an interexchanging channel or a channel connecting two or more stations within an exchange area.

LOCAL SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's tariffs.

LOCAL MESSAGE - A completed communication between customers' stations located within the same Exchange Area or Local Service Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

LONG DISTANCE MESSAGE - See "Toll Message".

LONG DISTANCE TERMINAL - See "Telephone Station".

MESSAGE - A completed customer call.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, extension, tie and private lines.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Issued By: W. O. Houman, President
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DEFINITION OF TERMS

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premises.

OPTIONAL CALLING PLANS - Specially designed toll plans furnishing a reduction in cost of intrastate subscriber sent paid toll messages.

"OUT OF SERVICE" CONDITION - An "out of service" condition exists when there is a complete interruption of incoming service, (N)
outgoing service, or both. (N)

PREMISES - The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE SYSTEM - A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers. Effective October 1, 1987, Private Branch Exchange Station sets, switchboard and auxiliary equipment will be provided by the Company on a deregulated basis.

- A. P.B.X. Trunk: A circuit connecting a P.B.X. system with a central office.
- B. P.B.X. Station: Any station connected with a P.B.X. system.
- C. Ringing Current: Current furnished by means of a circuit from a central office or some other source of supply, to enable signaling within a P.B.X. system.

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Effective: May 15, 1990

ISSUED: October 29, 1991
BY: Vice President
Durham, North Carolina

DEFINITION OF TERMS

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PROTECTOR - A device used as protection from hazardous voltages. It may be mounted either inside or outside the premises. If mounted outside, it will be covered with a plastic or metal housing.

PUBLIC TELEPHONE - An exchange station, equipped with a coin collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

ROTARY LINE SERVICE - A service that allows the completion of an incoming call from a line that is called but is in use, to another line, by means of central office equipment.

SEMI-PUBLIC TELEPHONE - An exchange station, equipped with a coin collecting device, designed for a combination of customer and public use at locations more or less public in character. Semipublic telephone service is considered as a form of customer service.

SERVICE CHARGE - A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and subsequent alterations to that service.

STANDARD NETWORK INTERFACE -

- A. The Standard Network Interface is a standard registration program jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Services.
- B. For single unit premises, the Company will terminate its network facilities no further than 12 inches upon entering the customer's premises. A single unit location is a premises or building occupied by a single customer. (C)
(C)
- C. In locations with multiple customers, i.e., multiple premises, the Company will terminate its network facilities no further than 12 inches at the minimum point of entry to the building or property. (N)
- D. The Company will allow customers access to inside wiring at points up to and including the point of demarcation. The customer is no longer required to interconnect through a plug and jack arrangement where a customer's premises is served by no more than two lines. This refers to all one and two-line telephone wiring (including associated jacks) on the customer's side of the demarcation point, whether owned and installed by the customer, premises owner, agent, or another vendor. (N)
- E. All premises services will connect to the telecommunications network through the Standard Network Interface. (T)

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BY: Vice President
Durham, North Carolina

DEFINITION OF TERMS

STANDARD NETWORK INTERFACE (Cont'd)

For existing installations, excluding residential, single-unit locations the Company will terminate its network facilities no further than 12 inches upon entering the customer's building or property. A company-provided standard registration program jack is to be used as the point of connection to the telecommunications network. All newly constructed customer premises will be provided with a Standard Network Interface. (C)
(C)

STATION - See "Telephone Service".

SUBSCRIBER - See "Customer".

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company and accepted by the South Carolina Public Service Commission.

TELEPHONE COMPANY - See "Company".

TELEPHONE STATION - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone messages.

1. Company Station: A station owned by the Company, receiving service through central office equipment and lines normally owned, maintained and operated by the Company, and provided on a deregulated basis as a part of the Company's service.
2. Customer-Provided Station: A station owned by the customer receiving service through central office equipment and lines normally owned, maintained and operated by the Company.
3. Private Branch Exchange Station: Any station (including the operator's set or sets) connected with a private branch exchange system.

TELETYPEWRITER - A teletypewriter consists of apparatus designed for the sending and receiving, or receiving only, of typewritten messages transmitted electrically.

TERMINAL EQUIPMENT - All equipment provided by common carriers on a deregulated basis and located on customer premises except over voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer. Mobile radio equipment and transmit earth stations are also not considered to be terminal equipment.

TERMINATION CHARGE - A charge applying under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contact period.

TIE LINE - A circuit connecting two private branch exchange systems for the purpose of interconnection between the stations connected with such systems.

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BY: Vice President
Durham, North Carolina

DEFINITION OF TERMS

THE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's switchboard is based.

TOLL CENTER - A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of "Message Toll Telephone Service", Section 18.

- A. PERSON TO PERSON TOLL MESSAGE - A toll message in which the user stipulates a desire for communication with a specified person or station at a specified location.
- B. STATION TO STATION TOLL MESSAGE - A toll message in which the user stipulates a desire for communication only with a specified access line.
- C. COLLECT MESSAGE - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. CORRECTIONS COLLECT - A charge applied where the person originating the call is placing a station-to-station call from (N) a correctional facility using special restricted corrections service. (N)
- E. THIRD NUMBER MESSAGE - A toll message in which associated charges are billed neither to the calling station nor to (T) the called station, but rather to a station not involved in the message.
- F. CREDIT CARD MESSAGE - A toll message in which associated charges are billed to a credit card number assigned by a (T) telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon a minimum period and distance between exchange.

TOLL SERVICE - Toll service (Long Distance Service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE - A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTION - A customer's "drop" wire which is run underground from an aerial or an underground distributing cable.

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Issued By: W. O. Houman, President
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DEFINITION OF TERMS

Symbols

- (C) Denotes a change in: Listing, general regulations, or conditions, which may affect a rate or charge.
- (D) Denotes discontinued material including: listing, general regulations, condition, rate or charge.
- (I) Denotes increase in rate or charge.
- (L) Denotes material relocated from or to another part of the tariff, with no change in text, regulations rate or condition.
- (N) Denotes new material including: listing, general regulation, rate charge or condition.
- (R) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

Sheet 11 has been deleted.

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