SERVICE CHARGES

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SERVICE CHARGES

4.1 General

a. Service Charges apply to services ordered at the customer's request including moves, changes, number changes, and restoration of service.

Service Charges are comprised of the following work functions, one or more of which is applicable based upon the service requested by a customer.

b. Except as provided in this paragraph, Service Charges are required to be paid at the same time of application for service. Service Charges may be paid in monthly installments of not less than $10.00 if the total sale charge is more than $36.00. All installment payments must be completed within 90 days from the establishment of service.

(1) Initial Connection Charge
Applicable for work performed by the Telephone Company in connection with the initial establishment of service.

(2) Secondary Service Order Charge
Applicable for work performed by the Telephone Company in connection with receiving, recording, and processing of customer requests for service subsequent to the initial establishment of service.

(3) Central Office Work Charge
The charge that applies for functions required within the central office.

(4) Premises Visit Charge
The charge for a trip to the customer's premises, when required by his request for service.

SERVICE CHARGES

4.2 Charges

		Residence	Business
1.	Initial Connection Charge, each	$38.00	$38.00
2.	Secondary Service Order Charge, each	11.00	11.00
3.	Central Office Work Charge, per line	9.00	9.00
4.	Premises Visit Charge, per visit	15.00	15.00

4.3 Application of Service Charges

Service Charges as used herein and in other sections of this Tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service, and other telephone facilities. The charges apply as follows except as provided hereinafter in other sections of this Tariff.

a. Initial Connection Charge

The initial connection charge applies for work performed by the Telephone Company in connection with the initial establishment of service.

b. Secondary Service Order Charge

(1) Only one secondary service order charge is applicable for all requests for the same subscriber made at one time, for service at one premise, with the same requested completion date.

(2) The secondary service order charge applies to all customer requests for installing, moving, changing or rearranging telephone service not covered by the initial connection charge.

c. Central Office Work Charge

(1) Applies for work including but not limited for:

(a) Changes to (from) touch calling
(b) Changes in custom calling features
(c) Restoration of Service
(d) Number change on a local exchange central office line or trunk (one charge per item).

d. Premises Visit Charge

(1) Applies for requested number charges.

(2) For the installation of a standard Network Interface Device (NID) when the premises visit is made specifically for the installation of a NID at the request of the customer, a premises visit charge applies.

(3) When more than one visit is necessary, for Telephone Company reasons, to complete the work, only one Premises Visit Charge applies.

SERVICE CHARGES

4.3 Application of Service Charges (Cont'd)

e. Except as provided hereinafter, the following services are subject to service charges:

Basic Local Exchange Service
Semipublic Coin Service
Public Telephone Access
Service for Customer
Provided Equipment
PBX Trunks
Tie Lines
Telephone Answering Service

SERVICE CHARGES

4.3 Application of Service Charges (Cont'd)

e. (Cont'd)

Foreign Exchange and Foreign Central Office Service

Miscellaneous Service Arrangements
Connections with Certain Facilities of Others

Directory Listings

(1) Where the service desired necessitates the use of more than one item of service subject to the service charge, the total charge is the sum of the separate service charges for each item of service furnished except as hereinafter provided.

(2) For the re-establishment of service for a customer whose premises has been destroyed by fire, windstorm, or flood or made untenantable by fire, windstorm or flood, service charges do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, the service charge will apply covering the establishment of service at the temporary location, but no service charge will apply when service is re-established at the former location.

(3) Service charges may be required to be paid at the time of application of service.

(4) Where service is established at a concession rate, except employee's concessions, no concession is allowed from the regular service charges.

SERVICE CHARGES

4.4 Installation Charges

Installation Charges where applicable are identified and presented throughout this tariff as part of the offering of individual terms of service features. This installation charge is in addition to the appropriate elements listed in this section.

4.5 Miscellaneous Charges

a. Restoration Charge

(1) When exchange service is reconnected after suspension for nonpayment, a $25.00 charge will apply.

(2) An additional charge of $25.00 will apply if service is restored in other than normal working hours. The charge applies both to business and residence service.

b. Number Changes

(1) One secondary Service Order Charge applies when a customer requests a change in the telephone number.

(2) A Central Office Work Charge applies for each number changed.

(3) When in the judgment of the Company, a change in a telephone number is necessary for continuation of satisfactory service, there will be no charges applied.

(4) Premises Visit Charge of $15 will apply, if a visit is required.

c. Termination Charge

(1) A Termination Charge will apply when a customer terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified for that service.

(2) Regulations for and application of termination charges are contained in Section 2, Sheet 3.

d. Custom Calling Services

(1) A secondary service order charge will apply when a customer requests custom calling services. (C)

SERVICE CHARGES

4.6 Link-Up

a. General

(1) Link-Up is offered in all exchanges to provide subsidized assistance to qualifying applicants. Funding for Link-Up service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. It is intended to promote subscribership among low-income households by providing a credit to and a deferred schedule for payment of the installation and connection charges applicable to the provisioning of residential service.

(2) The payment plan as specified in Section 4.1b. of this Tariff is available for Link-Up customers.

b. Regulations

(1) Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residential customers, and will be applied to the nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence.

(2) The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.

(3) The subscriber must be currently on Medicaid, the Food Stamp Program or Temporary Assistance to Needy Families (TANF), previously known as AFDC. (C) (C)

c. Rates and Charges

(1) Federal Credit[1]

	Nonrecurring Charge
(a) Each	$ --

Note [1]: Credit is 50 percent of the total of Service Connection Charge plus Central Office Work Charge (and Premises Visit Charge if applicable) or a $30 reduction (whichever is less).

ISSUED: **November 4, 2002**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: November 18, 2002

SERVICE CHARGES

4.7 Return Payment Charge (N)

a. General

A return payment charge will be applied to each payment dishonored by the bank in compliance with Section 34-11-70, as amended, Code of Laws of South Carolina, 1976.

Return Payment Charge applies to any payments which are unable to be processed, but is not limited to: Insufficient funds; unable to locate account; account closed; balance held; drawn against uncollected funds; account garnished; payment stopped; no funds; account frozen; or post no debits.

b. Regulation

GENERAL ASSEMBLY BILL - ACT NO. 291

When a payment, a draft, or other written order is not paid by the drawer because the maker or drawer did not have an account with or sufficient funds on deposit with the bank or the person upon which it was drawn when presented or the draft, payment or other written order has an incorrect or insufficient signature on it, and the maker or drawer does not pay the amount due on it, together with a service charge of thirty ($30.00) dollars within ten days after written notice has been sent by certified mail to the address printed on the payment or given at the time it is tendered or provided on a payment-cashing identification card stating that payment was refused upon the instrument, then it constitutes prima facie evidence of fraudulent intent against the maker. Service charges collected pursuant to this section must be paid to the payee of the instrument.

c. Rates and Charges

A return payment charge will be applied to each payment dishonored by the bank.

Each payment, each instance,.....$30.00 (N)