ISSUED: December 5, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 16, 2001

DIRECTORY LISTINGS/ASSISTANCE

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DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings

Directory listings encompassed by this Tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.1.2 Rates

		Monthly Rates	
a.	Primary Service Listings		
(1)	Primary Station		
(a)	Individual line service, each	No Charge	
(2)	Joint user services, each	No Charge	
(3)	Private branch exchange service, each	No Charge	
(4)	Radio telephone service	No Charge	
b.	Additional listings, per line of information requested by customer	$ 3.00 ALB, ALTB	
	Alternate listing, each	3.00 ALR, ALTR	
c.	Non-listed, (see Condition e.)	3.00 NLN	
d.	Non-published, (see Condition f.)	3.75 NPN	(I)
e.	Foreign listing, each (see Condition d)	3.00 FLBS, 3.00 FLRS	
f.	Dual Name Listing, (see Condition i.)		
(1)	Primary Service Listing	No Charge	
(2)	Additional Listing, each	3.00 ALDR 3.00 ALDB	
g.	Customized Number Service* (see 6.1.3 j.) (additional line with alpha)	3.95 VL	

(*) Only available with customized number service.

6.1.3 Conditions

a. Primary listing; which may include the name, address and telephone number of the individual, organization, firm, or corporation for whom the service has been contracted; will be furnished without additional charge.

(1) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(2) The length of a listing may be limited by the use of abbreviations where the clarity of the listings and the identification of the customer will not be impaired.

(3) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

DIRECTORY LISTINGS/ASSISTANCE

6.2 Directory Listings

Directory listings encompassed by this Tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.1.2 Rates

		Monthly Rates	
a.	Primary Service Listings		
(5)	Primary Station		
(a)	Individual line service, each	No Charge	
(6)	Joint user services, each	No Charge	
(7)	Private branch exchange service, each	No Charge	
(8)	Radio telephone service	No Charge	
b.	Additional listings, per line of information requested by customer	$ 3.00 ALB, ALTB	(I)
	Alternate listing, each	3.00 ALR, ALTR	(I)
c.	Non-listed, (see Condition e.)	3.00 NLN	(I)
d.	Non-published, (see Condition f.)	3.50 NPN	(I)
e.	Foreign listing, each (see Condition d)	3.00 FLBS,	(I)
		3.00 FLRS	(I)
f.	Dual Name Listing, (see Condition i.)		
(1)	Primary Service Listing	No Charge	
(2)	Additional Listing, each	3.00 ALDR	(I)
		3.00 ALDB	(I)
g.	Customized Number Service* (see 6.1.3 j.) (additional line with alpha)	3.95 VL	

(*) Only available with customized number service.

6.1.3 Conditions

a. Primary listing; which may include the name, address and telephone number of the individual, organization, firm, or corporation for whom the service has been contracted; will be furnished without additional charge.

(4) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(5) The length of a listing may be limited by the use of abbreviations where the clarity of the listings and the identification of the customer will not be impaired.

(6) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

DIRECTORY LISTINGS/ASSISTANCE

6.3 Directory Listings

Directory listings encompassed by this Tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.1.2 Rates

		Monthly Rates	
a.	Primary Service Listings		
(9)	Primary Station		
(a)	Individual line service, each	No Charge	
(10)	Joint user services, each	No Charge	
(11)	Private branch exchange service, each	No Charge	
(12)	Radio telephone service	No Charge	
b.	Additional listings, per line of information requested by customer	$ 2.50 ALB, ALTB	(I)
	Alternate listing, each	2.30 ALR, ALTR	(I)
c.	Non-listed, (see Condition e.)	2.50 NLN	(I)
d.	Non-published, (see Condition f.)	3.00 NPN	(I)
e.	Foreign listing, each (see Condition d)	2.50 FLBS,	(I)
		2.30 FLRS	(N)
f.	Dual Name Listing, (see Condition i.)		
(1)	Primary Service Listing	No Charge	
(2)	Additional Listing, each	2.30 ALDR	(I)
		2.50 ALDB	(N)
g.	Customized Number Service* (see 6.1.3 j.) (additional line with alpha)	3.95 VL	

(*) Only available with customized number service.

6.1.3 Conditions

a. Primary listing; which may include the name, address and telephone number of the individual, organization, firm, or corporation for whom the service has been contracted; will be furnished without additional charge.

(7) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(8) The length of a listing may be limited by the use of abbreviations where the clarity of the listings and the identification of the customer will not be impaired.

(9) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

DIRECTORY LISTINGS/ASSISTANCE

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DIRECTORY LISTINGS/ASSISTANCE

6.4 Directory Listings

Directory listings encompassed by this Tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.1.2 Rates	Monthly Rates	
a. Primary Service Listings		
(13) Primary Station		
(a) individual line service, each	No Charge	
(2) Joint user services, each	No Charge	
(3) Private branch exchange service, each	No Charge	
(4) Radio telephone service	No Charge	
b. Additional listings, per line of information requested by customer	$1.30 ALB, ALR	
Alternate listing, each	1.30 ALTB, ALTR	
c. Non-listed, (see Condition e.)	2.30 NLN	(T)
d. Non-published, (see Condition f.)	2.30 NPN	
e. Foreign listing, each (see Condition d)	2.30 FLBS, FLRS	
f. Dual Name Listing, (see Condition i.)		
(1) Primary Service Listing	No Charge	
(2) Additional Listing, each	1.30 ALDR	
g. Customized Number Service* (see 6.1.3 j.) (additional line with alpha)	3.95 VL	

(*) Only available with customized number service.

6.1.3 Conditions

a. Primary listing; which may include the name, address and telephone number of the individual, organization, firm, or corporation for whom the service has been contracted; will be furnished without additional charge.

(10) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(11) The length of a listing may be limited by the use of abbreviations where the clarity of the listings and the identification of the customer will not be impaired.

(12) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

DIRECTORY LISTINGS/ASSISTANCE

6.5 Directory Listings

Directory listings encompassed by this Tariff are applicable to listings in the alphabetical section in the telephone directory covering the exchange from which such customers receive service.

6.1.2 Rates

	Monthly Rates	
a. Primary Service Listings		
(14) Primary Station		
(a) individual line service, each	No Charge	
(2) Joint user services, each	No Charge	
(3) Private branch exchange service, each	No Charge	
(4) Radio telephone service	No Charge	
b. Additional listings, per line of information requested by customer	$1.30 ALB, ALR	
Alternate listing, each	1.30 ALTB, ALTR	
c. Unlisted, (see Condition e.)	2.30 NLN	(C)
d. Non-published, (see Condition f.)	2.30 NPN	(C)
e. Foreign listing, each (see Condition d)	2.30 FLBS, FLRS	
f. Dual Name Listing, (see Condition i.)		
(1) Primary Service Listing	No Charge	
(2) Additional Listing, each	1.30 ALDR	
g. Customized Number Service* (see 6.1.3 j.) (additional line with alpha)	3.95 VL	

(*) Only available with customized number service.

6.1.3 Conditions

a. Primary listing; which may include the name, address and telephone number of the individual, organization, firm, or corporation for whom the service has been contracted; will be furnished without additional charge.

(13) Listings will be limited to such information as is necessary for identification to facilitate use of the service.

(14) The length of a listing may be limited by the use of abbreviations where the clarity of the listings and the identification of the customer will not be impaired.

(15) The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

b. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with business service for persons who occupy the same premises as the rates shown above. (See Joint User Service.)

c. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

d. A foreign or non-customer listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate applicable in the directory where the listing appears.

e. Non-listed service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from Directory Assistance. The rate for unlimited service is specified in 6.1.2. above except as noted in f.(2) below. (T)

f. Non-published service is the withholding of a customer's listing from both the telephone directory and Directory Assistance Records.

1. When non-published service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listing.

2. The rate for non-published and non-listed service is specified in 6.1.2 above except for the following: (T)

(1) Customer with a Published Listing

If a customer has both published and non-published/non-listed listings for the same address and class of service, the non-published/non-listed monthly recurring charge will not apply. (T) (T)

(2) Customer with a Non-Published/Non-listed Listing (T)

If a customer has a non-published/non-listed listing, only one monthly recurring charge will be applied for any non-published and/or non-listed listings for the same customer with the same class of service at the same address. If the customer has a combination of non-published and non-listed listings at the same address, the non-listed monthly recurring charge will apply. (T) (T) (T) (T)

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

b. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with business service for persons who occupy the same premises as the rates shown above. (See Joint User Service.)

c. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

d. A foreign or non-customer listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate applicable in the directory where the listing appears.

e. Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from Directory Assistance. The rate for unlimited service is specified in 6.1.2. above except as noted in f.(2) below. (C) (C)

f. Non-published service is the withholding of a customer's listing from both the telephone directory and Directory Assistance Records.

1. When non-published service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listing.

2. The rate for non-published and unlisted service is specified in 6.1.2 above except for the following: (C)

(1) Customer with a Published Listing (N)

If a customer has both published and non-published/unlisted listings for the same address and class of service, the non-published/unlisted monthly recurring charge will not apply.

(2) Customer with a Non-Published/Unlisted Listing

If a customer has a non-published/unlisted listing, only one monthly recurring charge will be applied for any non-published and/or unlisted listings for the same customer with the same class of service at the same address. If the customer has a combination of non-published and unlisted listings at the same address, the unlisted monthly recurring charge will apply. (N)

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

b. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer. Additional listings may be furnished with business service for persons who occupy the same premises as the rates shown above. (See Joint User Service.)

c. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

d. A foreign or non-customer listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate applicable in the directory where the listing appears.

e. Unlisted service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from Directory Assistance.

f. Non-published service is the withholding of a customer's listing from both the telephone directory and Directory Assistance Records.

(1) When non-published service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listing.

(2) The rate for non-published service is specified in 6.1.2 above.

(3) Should a call be placed from a customer's telephone number to either 911 or E911 emergency services, the customer's name, address and/or telephone number will be released to the appropriate governmental authority. (N) | (N)

g. The charge for additional, alternate, unlisted or non-published listings begin on the day the information records are posted.

h. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for 30 days.

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

f. (Cont'd)

2. The rate for non-published and non-listed service is specified in 6.1.2 above except for the following: (Cont'd) (T)

(3) Pay Telephone Service

(4) Special Reversed Long Distance Service

(5) Foreign Exchange/Zone Service

(6) Temporary Service (service provided for a period not more than 30 days)

(7) Special services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.

(8) Local Exchange Service for customers living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

(9) New listings provided to a customer because of unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more that 30 days).

3. Should a call be placed from a customer's telephone number to either 911 or E911 emergency services, the customer's name, address and/or telephone number will be released to the appropriate governmental authority.

g. The charge for additional, alternate, non-listed or non-published listings begin on the day the information records are posted. (T)

h. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for 30 days.

ISSUED: December 5, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 16, 2001

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

f. (Cont'd)

2. The rate for non-published and unlisted service is specified in 6.1.2 above except for the following: (Cont'd) (N)

(3) Pay Telephone Service

(4) Special Reversed Long Distance Service

(5) Foreign Exchange/Zone Service

(6) Temporary Service (service provided for a period not more than 30 days)

(7) Special services such as teletypewriters or data services provided for customers with impaired hearing having a limited requirement for voice communication.

(8) Local Exchange Service for customers living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

(9) New listings provided to a customer because of unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more that 30 days). (N)

3. Should a call be placed from a customer's telephone number to either 911 or E911 emergency services, the customer's name, address and/or telephone number will be released to the appropriate governmental authority. (M)

g. The charge for additional, alternate, unlisted or non-published listings begin on the day the information records are posted.

h. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for 30 days. (M)

(M) Material previously appeared on Page 2. (N)

DIRECTORY LISTINGS/ASSISTANCE

6.1 Directory Listings (Cont'd)

6.1.3 Conditions (Cont'd)

i. Dual name listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

Dual name listings may be provided as the primary listing at no recurring charge for the addition of the second name to the listing.

Dual name listings may be provided as an additional listing at the customers option at the regular additional listing rate.

j. Customized number listing provides for the listing of a customer requested telephone number that is in alpha format.

k. By not requesting a non-published telephone number, the customer agrees to the release of his name, address, and/or telephone number.

6.2 Directory Assistance - Local

6.2.1 General

The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

The rates and allowances set forth below will apply for all subscribers requesting Directory Assistance Service for assistance in determining the telephone number of any customer located in the Telephone Company's local exchange area.

6.2.2 Concurrence

This Company concurs in the rates and charges governing Directory Assistance Service - Local - as filed by GTE South Incorporated (South Carolina) with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation. (C)

DIRECTORY LISTINGS/ASSISTANCE

6.3 National Directory Assistance/Customer Name and Address Service

6.3.1 General

National Directory Assistance (NDA) will provide the customer with directory listings from GTE's Directory Assistance database. This database will make all GTE listings available to any operator workstation along with national listings from other provider databases. GTE will provide listings for residential, business, government, GTE 1-800/877/888, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the Directory Assistance operator a complete telephone number.

6.3.2 Conditions

a. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing, or two CNA listings.

b. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

c. The customer will have access to any number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

d. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospital or hotel patient or guest rooms, nor to calls placed by customers who certify they are unable to use a directory because of a visual or physical handicap.

e. National Directory Assistance/Customer Name and Address Service will be available where technology permits.

f. Directory Assistance call allowances are not applicable for National Directory Assistance/Customer Name and Address Service calls.

6.3.3 Rates

a. For each call to the National Directory Assistance/Customer Name and Address Service $ 1.50 (I)

DIRECTORY LISTINGS/ASSISTANCE

6.3 National Directory Assistance/Customer Name and Address Service

6.3.1 General

National Directory Assistance (NDA) will provide the customer with directory listings from GTE's Directory Assistance database. This database will make all GTE listings available to any operator workstation along with national listings from other provider databases. GTE will provide listings for residential, business, government, GTE 1-800/877/888, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the Directory Assistance operator a complete telephone number.

6.3.2 Conditions

a. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing, or two CNA listings.

b. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

c. The customer will have access to any number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

d. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospital or hotel patient or guest rooms, nor to calls placed by customers who certify they are unable to use a directory because of a visual or physical handicap.

e. National Directory Assistance/Customer Name and Address Service will be available where technology permits.

f. Directory Assistance call allowances are not applicable for National Directory Assistance/Customer Name and Address Service calls.

6.3.3 Rates

a. For each call to the National Directory Assistance/Customer Name and Address Service $ 1.25 (I)

ISSUED: February 5, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 9, 1999

DIRECTORY LISTINGS/ASSISTANCE

6.3 National Directory Assistance/Customer Name and Address Service (N)

6.3.1 General

National Directory Assistance (NDA) will provide the customer with directory listings from GTE's Directory Assistance database. This database will make all GTE listings available to any operator workstation along with national listings from other provider databases. GTE will provide listings for residential, business, government, GTE 1-800/877/888, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the Directory Assistance operator a complete telephone number.

6.3.2 Conditions

a. The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing, or two CNA listings.

b. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.

c. The customer will have access to any number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.

d. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospital or hotel patient or guest rooms, nor to calls placed by customers who certify they are unable to use a directory because of a visual or physical handicap.

e. National Directory Assistance/Customer Name and Address Service will be available where technology permits.

f. Directory Assistance call allowances are not applicable for National Directory Assistance/Customer Name and Address Service calls.

6.3.3 Rates

a. For each call to the National Directory Assistance/Customer Name and Address Service $ .95 (N)