CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

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ISSUED: **February 16, 1996**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: March 26, 1996

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ISSUED: **February 16, 1996**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: March 26, 1996

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ISSUED: **February 16, 1996**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: March 26, 1996

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VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 24
Canceling First Revised Sheet 24
P.S.C. - S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service

10.1.1 General

a. CentraNet® Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. The service may be analog or digital. Digital (ISDN) CentraNet® is provided using Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A CentraNet® system may not be provided for stand alone service only; access to the Company's exchange network must be provided.

10.1.2 Conditions

a. CentraNet®/Digital (ISDN) CentraNet® Service is available on Flat Rate Trunks where central office and operating facilities and conditions permit. Digital (ISDN) CentraNet® Circuit Switched Data (CSD) calls are provided on a usage basis.

b. A minimum of 2 CentraNet® (Analog or Digital) Service lines are required.

c. If the CentraNet system falls below two lines, it will no longer be considered a CentraNet system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply. (N) | (N)

d. A customer may select only one analog CentraNet® Feature Package per system and one digital CentraNet® Voice package per system. Digital (ISDN) CentraNet® Data Feature packages may be selected on a per line basis. (T)

e. One bill will be rendered for each CentraNet®/Digital (ISDN) CentraNet® Service system. Separate bills are rendered monthly for Special Service access lines. (T)

f. The Company will furnish two alphabetical directory listings per CentraNet® customer group without charge. Additional listings may be purchased at rates listed under the Directory Service section of this tariff. (T)

g. CentraNet® Service is offered on a term commitment basis commencing on the date the service is established. (T)

h. The Network Access Establishment Primary charge, the Network Access Establishment Change charge, the Central Office Line Connection charge, the Initial and Subsequent Nonrecurring Charge for 12 month service, and the Subsequent Nonrecurring Charge for 12, 36, 60 and 84 month service will not apply to the initial installation of analog CentraNet lines when installed at tariff rates under a term commitment. (T)

i. Digital (ISDN) CentraNet® requires a minimum service period of three months for each line which is composed of a Local Loop and a Service Type, Access Service. (T)

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(M) Material moved to Sheet 25. (N)

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VERIZON SOUTH INC.
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Section 10
First Revised Sheet 24
Canceling Original Sheet 24
P.S.C. - S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service

10.1.1 General

a. CentraNet® Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. The service may be analog or digital. Digital (ISDN) CentraNet® is provided using Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A CentraNet® system may not be provided for stand alone service only; access to the Company's exchange network must be provided.

10.1.2 Conditions

a. CentraNet®/Digital (ISDN) CentraNet® Service is available on Flat Rate Trunks where central office and operating facilities and conditions permit. Digital (ISDN) CentraNet® Circuit Switched Data (CSD) calls are provided on a usage basis.

b. A minimum of 2 CentraNet® (Analog or Digital) Service lines are required.

c. A customer may select only one analog CentraNet® Feature Package per system and one digital CentraNet® Voice package per system. Digital (ISDN) CentraNet® Data Feature packages may be selected on a per line basis.

d. One bill will be rendered for each CentraNet®/Digital (ISDN) CentraNet® Service system. Separate bills are rendered monthly for Special Service access lines.

e. The Company will furnish two alphabetical directory listings per CentraNet® customer group without charge. Additional listings may be purchased at rates listed under the Directory Service section of this tariff.

f. CentraNet® Service is offered on a term commitment basis commencing on the date the service is established. (T)

g. The Network Access Establishment Primary charge, the Network Access Establishment Change charge, the Central Office Line Connection charge, the Initial and Subsequent Nonrecurring Charge for 12 month service, and the Subsequent Nonrecurring Charge for 12, 36, 60 and 84 month service will not apply to the initial installation of analog CentraNet lines when installed at tariff rates under a term commitment. (N) (N)

h. Digital (ISDN) CentraNet® requires a minimum service period of three months for each line which is composed of a Local Loop and a Service Type, Access Service. (T)

i. CentraNet®/Digital (ISDN) CentraNet® Service Line and Feature Packages rates apply each month from the time the system is placed in service until the CentraNet®/ Digital (ISDN) CentraNet® Service is discontinued. (T)

j. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with CentraNet®/Digital (ISDN) CentraNet® Service are provided by and remain the property of the Company. (T)

k. Rotary dial stations may not be capable of accessing all CentraNet® Service features. (T)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service

10.1.1 General

a. CentraNet® Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. The service may be analog or digital. Digital (ISDN) CentraNet® is provided using Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A CentraNet® system may not be provided for stand alone service only; access to the Company's exchange network must be provided.

10.1.2 Conditions

a. CentraNet®/Digital (ISDN) CentraNet® Service is available on Flat Rate Trunks where central office and operating facilities and conditions permit. Digital (ISDN) CentraNet® Circuit Switched Data (CSD) calls are provided on a usage basis.

b. A minimum of 2 CentraNet® (Analog or Digital) Service lines are required.

c. A customer may select only one analog CentraNet® Feature Package per system and one digital CentraNet® Voice package per system. Digital (ISDN) CentraNet® Data Feature packages may be selected on a per line basis.

d. One bill will be rendered for each CentraNet®/Digital (ISDN) CentraNet® Service system. Separate bills are rendered monthly for Special Service access lines.

e. The Company will furnish two alphabetical directory listings per CentraNet® customer group without charge. Additional listings may be purchased at rates listed under the Directory Service section of this tariff.

f. CentraNet® Service is offered on a contractual basis commencing on the date the service is established.

g. Digital (ISDN) CentraNet® requires a minimum service period of three months for each line which is composed of a Local Loop and a Service Type, Access Service.

h. CentraNet®/Digital (ISDN) CentraNet® Service Line and Feature Packages rates apply each month from the time the system is placed in service until the CentraNet®/ Digital (ISDN) CentraNet® Service is discontinued.

i. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with CentraNet®/Digital (ISDN) CentraNet® Service are provided by and remain the property of the Company.

j. Rotary dial stations may not be capable of accessing all CentraNet® Service features.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Third Revised Sheet 25
Canceling Second Revised Sheet 25
P.S.C. - S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

j. CentraNet®/Digital (ISDN) CentraNet® Service Line and Feature Packages rates apply each month from the time the system is placed in service until the CentraNet®/ Digital (ISDN) CentraNet® Service is discontinued. (M)(T)

k. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with CentraNet®/Digital (ISDN) CentraNet® Service are provided by and remain the property of the Company. (T)

l. Rotary dial stations may not be capable of accessing all CentraNet® Service features. (M)(T)

m. Rates and charges for CentraNet®/Digital (ISDN) CentraNet® Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein. (T)

n. If a customer chooses to combine CentraNet®/Digital (ISDN) CentraNet® Service stations terminating at different locations into a single CentraNet® Service system, all stations must be served by the same central office switching equipment. (T)

In order for systems over 25 lines to qualify for quantity discounts, CentraNet® Service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than 30% of the lines terminating at a resale location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to term commitment to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end-user customers of record.

o. A customer with multiple CentraNet®/Digital (ISDN) CentraNet® Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply. (T)

p. Where the CentraNet®/Digital (ISDN) CentraNet® station line is located in a different central office area of the serving exchange, the Foreign Central Office Charge and measurement as specified in Section 9, is applicable. For Digital (ISDN) CentraNet®, this capability is only supported from ISDN-capable base unit central offices. (T)

q. Where the CentraNet®/Digital (ISDN) CentraNet® station line of the same system is located in a different exchange area, the Local Channel and Interoffice Channel Line Charges apply for each interexchange channel as specified in 20.3. For Digital (ISDN) Centranet®, this capability is only supported from ISDN-capable base unit central offices. (T)

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(M) Material moved from Sheet 24. (N)
(M[1]) Material moved to Sheet 26. (N)

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VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 25
Canceling First Revised Sheet 25
P.S.C. - S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

l. Rates and charges for CentraNet®/Digital (ISDN) CentraNet® Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein. (T)

m. If a customer chooses to combine CentraNet®/Digital (ISDN) CentraNet® Service stations terminating at different locations into a single CentraNet® Service system, all stations must be served by the same central office switching equipment. (T)

In order for systems over 25 lines to qualify for quantity discounts, CentraNet® Service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than 30% of the lines terminating at a resale location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to term commitment to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end-user customers of record. (T)

n. A customer with multiple CentraNet®/Digital (ISDN) CentraNet® Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply. (T)

o. Where the CentraNet®/Digital (ISDN) CentraNet® station line is located in a different central office area of the serving exchange, the Foreign Central Office Charge and measurement as specified in Section 9, is applicable. For Digital (ISDN) CentraNet®, this capability is only supported from ISDN-capable base unit central offices. (T)

p. Where the CentraNet®/Digital (ISDN) CentraNet® station line of the same system is located in a different exchange area, the Local Channel and Interoffice Channel Line Charges apply for each interexchange channel as specified in 20.3. For Digital (ISDN) Centranet®, this capability is only supported from ISDN-capable base unit central offices. (T)

q. Private Line arrangements, Special Access Services, or foreign dial tone connected with CentraNet®/Digital (ISDN) CentraNet® Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs. (T)

r. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features. (T)

s. Space Requirements (T)

(1) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

(2) Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

(3) Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

k. Rates and charges for CentraNet®/Digital (ISDN) CentraNet® Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.

l. If a customer chooses to combine CentraNet®/Digital (ISDN) CentraNet® Service stations terminating at different locations into a single CentraNet® Service system, all stations must be served by the same central office switching equipment.

In order for systems over 25 lines to qualify for quantity discounts, CentraNet® Service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than 30% of the lines terminating at a resale location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to contract to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end-user customers of record. (N)

m. A customer with multiple CentraNet®/Digital (ISDN) CentraNet® Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply.

n. Where the CentraNet®/Digital (ISDN) CentraNet® station line is located in a different central office area of the serving exchange, the Foreign Central Office Charge and measurement as specified in Section 9, is applicable. For Digital (ISDN) CentraNet®, this capability is only supported from ISDN-capable base unit central offices.

o. Where the CentraNet®/Digital (ISDN) CentraNet® station line of the same system is located in a different exchange area, the Local Channel and Interoffice Channel Line Charges apply for each interexchange channel as specified in 20.3. For Digital (ISDN) Centranet®, this capability is only supported from ISDN-capable base unit central offices.

p. Private Line arrangements, Special Access Services, or foreign dial tone connected with CentraNet®/Digital (ISDN) CentraNet® Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

q. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

r. Space Requirements

(1) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

(2) Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

(3) Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Fifth Revised Sheet 26
Canceling Fourth Revised Sheet 26
P.S.C. - S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

r. Private Line arrangements, Special Access Services, or foreign dial tone connected with CentraNet®/Digital (ISDN) CentraNet® Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs. (M)(T)

s. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features. (T)

t. Space Requirements (T)

(1) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

(2) Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

(3) Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises. (M)

u. Subsequent Additions, Deletions and Changes (T)

(1) Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment

(2) If a customer requests an upgrade or downgrade of an existing Feature Package (e.g., from Package 1000 to 2000, from Feature Package 3000 to 2000 etc.), his existing per line term commitment rate will be changed to reflect the new Feature Package rate. The new term rate will apply for the duration of the existing term period.

(3) The term period for CentraNet® / Digital (ISDN) CentraNet ® Optional Features is based upon the initial term period for the CentraNet® / Digital (ISDN) CentraNet System. Subsequent additions of Optional Features will be rated under a new term or an addendum to an existing term based upon the remaining period of the initial term commitment.

v. Termination Liability (T)

In the event CentraNet® Service/Digital (ISDN) CentraNet® Service is terminated by the customer prior to completion of the initial term commitment period, the customer will be liable for early termination charges. (See General Regulations, Section 2)

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VERIZON SOUTH INC.
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Section 10
Fourth Revised Sheet 26
Canceling Third Revised Sheet 26
P.S.C. - S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

t. Subsequent Additions, Deletions and Changes (T)

(4) Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment

(5) If a customer requests an upgrade or downgrade of an existing Feature Package (e.g., from Package 1000 to 2000, from Feature Package 3000 to 2000 etc.), his existing per line term commitment rate will be changed to reflect the new Feature Package rate. The new term rate will apply for the duration of the existing term period.

(6) The term period for CentraNet® / Digital (ISDN) CentraNet ® Optional Features is based upon the initial term period for the CentraNet® / Digital (ISDN) CentraNet System. Subsequent additions of Optional Features will be rated under a new term or an addendum to an existing term based upon the remaining period of the initial term commitment. (T) (T)

u. Termination Liability (T)

In the event CentraNet® Service/Digital (ISDN) CentraNet® Service is terminated by the customer prior to completion of the initial term commitment period, the customer will be liable for early termination charges. (See General Regulations, Section 2) (T)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

s. Subsequent Additions, Deletions and Changes

(7) Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment (T) (T)

(8) If a customer requests an upgrade or downgrade of an existing Feature Package (e.g., from Package 1000 to 2000, from Feature Package 3000 to 2000 etc.), his existing per line contract rate will be changed to reflect the new Feature Package rate. The new term rate will apply for the duration of the existing term period. (T)

(9) The term period for CentraNet® / Digital (ISDN) CentraNet ® Optional Features is based upon the initial term period for the CentraNet® / Digital (ISDN) CentraNet System. Subsequent additions of Optional Features will be rated under a new term or an addendum to an existing contract based upon the remaining period of the initial contract. (T) (T)

t. Termination Liability

In the event CentraNet® Service/Digital (ISDN) CentraNet® Service is terminated by the customer prior to completion of the initial contract period, the customer will be liable for early termination charges. (See General Regulations, Section 2) (C) (C)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Termination Liability (Continued)

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VERIZON SOUTH CAROLINA INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 28
Canceling First Revised Sheet 28
P.S.C. - S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

w. General - Digital (ISDN) CentraNet® (T)

(1) Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) CentraNet® services will be provided where central office capabilities and conditions permit.

(2) Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.

(3) The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

(4) Customer requested temporary disconnections of Digital (ISDN) CentraNet® services are not permitted.

(5) The Company will provide two alphabetical directory listings per Digital (ISDN) CentraNet® customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions in this tariff under Directory Listings.

(6) A change in service from Analog CentraNet®, from Digital Channel Service, or from a basic exchange service to Digital (ISDN) CentraNet® service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) CentraNet® services apply.

(7) Flat Rate and Measured Service (for voice grade) cannot be mixed on a customer's premises. All data calls will be charged measured rates at the charges stated elsewhere in this tariff with the following exception. Data calls within the same business group within the same wire center (intercom calls) do not incur usage.

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VERIZON SOUTH CAROLINA INC.
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Section 10
First Revised Sheet 28
Canceling Original Sheet 28
P.S.C. - S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

v. General - Digital (ISDN) CentraNet® (T)

(1) Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) CentraNet® services will be provided where central office capabilities and conditions permit.

(2) Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.

(3) The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

(4) Customer requested temporary disconnections of Digital (ISDN) CentraNet® services are not permitted.

(5) The Company will provide two alphabetical directory listings per Digital (ISDN) CentraNet® customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions in this tariff under Directory Listings.

(6) A change in service from Analog CentraNet®, from Digital Channel Service, or from a basic exchange service to Digital (ISDN) CentraNet® service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) CentraNet® services apply.

(7) Flat Rate and Measured Service (for voice grade) cannot be mixed on a customer's premises. All data calls will be charged measured rates at the charges stated elsewhere in this tariff with the following exception. Data calls within the same business group within the same wire center (intercom calls) do not incur usage.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

u. General - Digital (ISDN) CentraNet®

(1) Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) CentraNet® services will be provided where central office capabilities and conditions permit.

(2) Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.

(3) The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

(4) Customer requested temporary disconnections of Digital (ISDN) CentraNet® services are not permitted.

(5) The Company will provide two alphabetical directory listings per Digital (ISDN) CentraNet® customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions in this tariff under Directory Listings.

(6) A change in service from Analog CentraNet®, from Digital Channel Service, or from a basic exchange service to Digital (ISDN) CentraNet® service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) CentraNet® services apply.

(7) Flat Rate and Measured Service (for voice grade) cannot be mixed on a customer's premises. All data calls will be charged measured rates at the charges stated elsewhere in this tariff with the following exception. Data calls within the same business group within the same wire center (intercom calls) do not incur usage.

VERIZON SOUTH CAROLINA INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 29
Canceling First Revised Sheet 29
P.S.C. - S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

x. Digital (ISDN) CentraNet® Services (T)

(1) Digital (ISDN) CentraNet® Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with CentraNet® services.

(2) Digital (ISDN) CentraNet® Services offered from this tariff include from two to 200 digital local loops with a Digital (ISDN) CentraNet® service line.

(3) Each Packaged Service is associated with a digital local loop, not with a channel.

(4) Each digital local loop within a business system may be uniquely arranged with a Packaged Service and with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

(5) The Digital (ISDN) CentraNet® service line is a service which terminates digital local loops at the central office and permits access to the exchange network. Only one Digital (ISDN) CentraNet® service line is required for each digital local loop, since this service line provides any configuration of the basic elements and includes one access to the network line termination.

(6) A Digital (ISDN) CentraNet® service line arranges a digital local loop ISDN-BRI access.

(7) The B Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

(8) Data sent to locations within a business system and to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

(9) Data sent to locations within other business systems can be transported at a speed of either 64 Kbps or 56 Kbps in accordance with the rates, charges, and conditions specified by the Company's tariffs, where 64 Kbps is offered.

(10) The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

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VERIZON SOUTH CAROLINA INC.
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 29
Canceling Original Sheet 29
P.S.C. - S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

w. Digital (ISDN) CentraNet® Services (T)

(1) Digital (ISDN) CentraNet® Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with CentraNet® services.

(2) Digital (ISDN) CentraNet® Services offered from this tariff include from two to 200 digital local loops with a Digital (ISDN) CentraNet® service line.

(3) Each Packaged Service is associated with a digital local loop, not with a channel.

(4) Each digital local loop within a business system may be uniquely arranged with a Packaged Service and with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

(5) The Digital (ISDN) CentraNet® service line is a service which terminates digital local loops at the central office and permits access to the exchange network. Only one Digital (ISDN) CentraNet® service line is required for each digital local loop, since this service line provides any configuration of the basic elements and includes one access to the network line termination.

(6) A Digital (ISDN) CentraNet® service line arranges a digital local loop ISDN-BRI access.

(7) The B Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

(8) Data sent to locations within a business system and to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

(9) Data sent to locations within other business systems can be transported at a speed of either 64 Kbps or 56 Kbps in accordance with the rates, charges, and conditions specified by the Company's tariffs, where 64 Kbps is offered.

(10) The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

v. Digital (ISDN) CentraNet® Services

(1) Digital (ISDN) CentraNet® Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with CentraNet® services.

(2) Digital (ISDN) CentraNet® Services offered from this tariff include from two to 200 digital local loops with a Digital (ISDN) CentraNet® service line.

(3) Each Packaged Service is associated with a digital local loop, not with a channel.

(4) Each digital local loop within a business system may be uniquely arranged with a Packaged Service and with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

(5) The Digital (ISDN) CentraNet® service line is a service which terminates digital local loops at the central office and permits access to the exchange network. Only one Digital (ISDN) CentraNet® service line is required for each digital local loop, since this service line provides any configuration of the basic elements and includes one access to the network line termination.

(6) A Digital (ISDN) CentraNet® service line arranges a digital local loop ISDN-BRI access.

(7) The B Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

(8) Data sent to locations within a business system and to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

(9) Data sent to locations within other business systems can be transported at a speed of either 64 Kbps or 56 Kbps in accordance with the rates, charges, and conditions specified by the Company's tariffs, where 64 Kbps is offered.

(10) The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

VERIZON SOUTH CAROLINA INC.
d/b/a Verizon South Carolina

Section 10
Third Revised Sheet 30
Cancels Second Revised Sheet 30
P.S.C. - S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

x. Digital (ISDN) CentraNet® Services (Continued) (T)

(11) Additional Telephone Numbers

(a) Up to two primary telephone numbers are provided with each activated Digital (ISDN) CentraNet® line, one for each of 2 channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.

(b) One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however 101XXXX access to other carriers is provided. All digital local loops within the same business system must be associated with the same carrier.

(12) Digital (ISDN) CentraNet® Access

(a) Digital (ISDN) CentraNet® Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

(b) Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

(c) Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

(d) A maximum of eight terminals belonging to the same customer are permitted per ISDN-BRI line.

(13) Individual Line Loop Extension

(a) Digital (ISDN) CentraNet® Individual Line Loop Extension provides a physical extension of the Digital (ISDN) CentraNet® loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

(b) The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the GTE engineering practice of maximum loss for the Digital (ISDN) CentraNet® loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) CentraNet® line.

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VERIZON SOUTH CAROLINA INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 30
Cancels First Revised Sheet 30
P.S.C. - S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

w. Digital (ISDN) CentraNet® Services (Continued) (T)

(11) Additional Telephone Numbers

(a) Up to two primary telephone numbers are provided with each activated Digital (ISDN) CentraNet® line, one for each of 2 channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.

(b) One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however 101XXXX access to other carriers is provided. All digital local loops within the same business system must be associated with the same carrier.

(12) Digital (ISDN) CentraNet® Access

(a) Digital (ISDN) CentraNet® Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

(b) Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

(c) Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

(d) A maximum of eight terminals belonging to the same customer are permitted per ISDN-BRI line.

(13) Individual Line Loop Extension

(a) Digital (ISDN) CentraNet® Individual Line Loop Extension provides a physical extension of the Digital (ISDN) CentraNet® loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

(b) The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the GTE engineering practice of maximum loss for the Digital (ISDN) CentraNet® loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) CentraNet® line.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

v. Digital (ISDN) CentraNet® Services (Continued)

(11) Additional Telephone Numbers

(a) Up to two primary telephone numbers are provided with each activated Digital (ISDN) CentraNet® line, one for each of 2 channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.

(b) One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however 101XXXX access to other carriers is provided. All digital local loops within the same business system must be associated with the same carrier. (C)

(12) Digital (ISDN) CentraNet® Access

(a) Digital (ISDN) CentraNet® Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

(b) Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

(c) Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

(d) A maximum of eight terminals belonging to the same customer are permitted per ISDN-BRI line.

(13) Individual Line Loop Extension

(a) Digital (ISDN) CentraNet® Individual Line Loop Extension provides a physical extension of the Digital (ISDN) CentraNet® loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.

(b) The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the GTE engineering practice of maximum loss for the Digital (ISDN) CentraNet® loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) CentraNet® line.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Fifth Revised Sheet 31
Canceling Fourth Revised Sheet 31
P.S.C. - S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

x. Digital (ISDN) CentraNet® Services (Continued) (T)

(13) Individual Line Loop Extension (Continued)

(c) The customer's network access line is preengineered to determine when the U-Repeater/ power module are required. The customer will not be charged the Digital (ISDN) CentraNet® Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) CentraNet® Services.

10.1.3 Features

a. Analog or Digital (ISDN) CentraNet® Service offers Feature Packages 1000, 2000, 3000, CentraNet® CCLASS or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Tariff. Feature capabilities may vary depending on the host central office equipment. CentraNet® Feature Packages 1000, 2000, and 3000 only apply on a per line basis to analog phones connected to a digital CentraNet® line.

In addition, Digital (ISDN) CentraNet® Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package, and Optional Line and System Features at the rates and charges set forth in the tariff. Feature capabilities may vary depending on the host central office equipment.

(1) Analog CentraNet® Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Digital (ISDN) CentraNet® Service Basic Operating Features:

Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Caller ID-Number Delivery.

(3) CentraNet® Feature Package 1000:

Call Alternation, Call Forwarding/Call Forwarding Busy Line Don't Answer, Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Dialing Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

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VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Fourth Revised Sheet 31
Canceling Third Revised Sheet 31
P.S.C. - S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

w. Digital (ISDN) CentraNet® Services (Continued) (T)

(13) Individual Line Loop Extension (Continued)

(c) The customer's network access line is preengineered to determine when the U-Repeater/ power module are required. The customer will not be charged the Digital (ISDN) CentraNet® Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) CentraNet® Services.

10.1.3 Features

a. Analog or Digital (ISDN) CentraNet® Service offers Feature Packages 1000, 2000, 3000, CentraNet® CCLASS or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Tariff. Feature capabilities may vary depending on the host central office equipment. CentraNet® Feature Packages 1000, 2000, and 3000 only apply on a per line basis to analog phones connected to a digital CentraNet® line.

In addition, Digital (ISDN) CentraNet® Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package, and Optional Line and System Features at the rates and charges set forth in the tariff. Feature capabilities may vary depending on the host central office equipment.

(1) Analog CentraNet® Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Digital (ISDN) CentraNet® Service Basic Operating Features:

Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Caller ID-Number Delivery.

(3) CentraNet® Feature Package 1000:

Call Alternation, Call Forwarding/Call Forwarding Busy Line Don't Answer, Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Dialing Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

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VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Third Revised Sheet 31
Canceling Second Revised Sheet 31
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

v. Digital (ISDN) CentraNet® Services (Continued)

(13) Individual Line Loop Extension (Continued)

(c) The customer's network access line is preengineered to determine when the U-Repeater/ power module are required. The customer will not be charged the Digital (ISDN) CentraNet® Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) CentraNet® Services.

10.1.3 Features

a. Analog or Digital (ISDN) CentraNet® Service offers Feature Packages 1000, 2000, 3000, CentraNet® CCLASS or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Tariff. Feature capabilities may vary depending on the host central office equipment. CentraNet® Feature Packages 1000, 2000, and 3000 only apply on a per line basis to analog phones connected to a digital CentraNet® line.

In addition, Digital (ISDN) CentraNet® Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package, and Optional Line and System Features at the rates and charges set forth in the tariff. Feature capabilities may vary depending on the host central office equipment.

(1) Analog CentraNet® Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Digital (ISDN) CentraNet® Service Basic Operating Features:

Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Caller ID-Number Delivery.

(3) CentraNet® Feature Package 1000:

Call Alternation, Call Forwarding/Call Forwarding Busy Line Don't Answer, Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Dialing Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction. (T) (T)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.2 Conditions (Continued)

v. Digital (ISDN) CentraNet® Services (Continued)

(13) Individual Line Loop Extension (Continued)

(c) The customer's network access line is preengineered to determine when the U-Repeater/ power module are required. The customer will not be charged the Digital (ISDN) CentraNet® Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) CentraNet® Services.

10.1.3 Features

a. Analog or Digital (ISDN) CentraNet® Service offers Feature Packages 1000, 2000, 3000, CentraNet® CCLASS or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Tariff. Feature capabilities may vary depending on the host central office equipment. CentraNet® Feature Packages 1000, 2000, and 3000 only apply on a per line basis to analog phones connected to a digital CentraNet® line.

In addition, Digital (ISDN) CentraNet® Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package, and Optional Line and System Features at the rates and charges set forth in the tariff. Feature capabilities may vary depending on the host central office equipment.

(1) Analog CentraNet® Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Digital (ISDN) CentraNet® Service Basic Operating Features:

Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Caller ID-Number Delivery. (C)

(3) CentraNet® Feature Package 1000:

Call Alternation, Call Forward (All, Busy, No Answer-Fixed/ Variable), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Call Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Eighth Revised Sheet 32
Canceling Seventh Revised Sheet 32
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

a. (Continued)

(4) CentraNet® Feature Package 2000:

Feature Package 1000 plus the following features: Automatic Callback (Camp-On), Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Call Long List (System), and Uniform Call Distribution.

(5) CentraNet® Feature Package 3000:

Feature Packages 1000 and 2000 plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Call Long List (Individual), and Within Group Call Forward.

(6) CentraNet® CCLASS Feature Package:

Automatic Busy Redial, Automatic Call Return, Call Block, Do Not Disturb, Select Call Forwarding, and Special Call Waiting. (T)

(7) Attendant Feature Package:

Access to Paging, Autodial, Automatic Recall, Busy Verification, Call Hold, Call Park, Call Selection, Camp On, Code Calling Line Termination, Conference, Console Activation of Call Forward, Console Test, Control of Trunk Group Access, Control of Virtual Facility Group, Delayed Operation, Display of Queued Calls by ICI Key, Flexible Console Alerting, Interposition Calls, Locked-Loop Operation, Lockout, Multiple Listed Directory Numbers, Position Busy, Priority Console Alerting, Recorded Announcement, Secrecy, Serial Call, Speed Call, Transfer, Two-Way Split, Wildcard Key.

(8) Optional System Features:

Attendant Data Link Console Interface, Attendant Flexible Night Answer, Attendant Identification-Multiple Directory Numbers, Attendant Pre-determined Night Answer (PNA), Attendant Universal Night Answer (UNA), Authorization Codes (per group of 10), Automatic Route Selection (ARS), Call Trace, Caller ID, (T)
Caller ID-Number Only, Complete Blocking (Per Line), Facilities Restriction Level (part of ARS), Time of (T)
Day Routing (part of ARS), Expensive Route Warning (part of ARS), Code Calling Access, Conference Calling (6, 8, 12, 16, 18, 24 port), Dictation Access, FX/FCO Access, Music-On-Hold, Paging/Public Address Access, Pilot Number of Hunt Groups, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Recorded Announcement (Custom), Selective Blocking (Per Call), Speed Call Long List (Additional System), Stop Hunt, Terminal Make Busy, Tie Facility Access, T1 Access, Priority Call, WATS Access, 800/877/888 Access. (T)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

a. (Continued)

(4) CentraNet® Feature Package 2000:

Feature Package 1000 plus the following features: Automatic Callback (Camp-On), Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Call Long List (System), and Uniform Call Distribution.

(5) CentraNet® Feature Package 3000:

Feature Packages 1000 and 2000 plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Call Long List (Individual), and Within Group Call Forward.

(6) CentraNet® CCLASS Feature Package:

Automatic Busy Redial, Automatic Call Return, Call Block, Special Call Acceptance, Special Call Forwarding, and Special Call Waiting.

(7) Attendant Feature Package:

Access to Paging, Autodial, Automatic Recall, Busy Verification, Call Hold, Call Park, Call Selection, Camp On, Code Calling Line Termination, Conference, Console Activation of Call Forward, Console Test, Control of Trunk Group Access, Control of Virtual Facility Group, Delayed Operation, Display of Queued Calls by ICI Key, Flexible Console Alerting, Interposition Calls, Locked-Loop Operation, Lockout, Multiple Listed Directory Numbers, Position Busy, Priority Console Alerting, Recorded Announcement, Secrecy, Serial Call, Speed Call, Transfer, Two-Way Split, Wildcard Key.

(8) Optional System Features:

Attendant Data Link Console Interface, Attendant Flexible Night Answer, Attendant Identification-Multiple Directory Numbers, Attendant Pre-determined Night Answer (PNA), Attendant Universal Night Answer (UNA), Authorization Codes (per group of 10), Automatic Route Selection (ARS), Call Tracing Service, Caller ID-Name and Number, Caller ID-Number (CNID), Complete Blocking (Per Line), Facilities Restriction Level (part of ARS), Time of Day Routing (part of ARS), Expensive Route Warning (part of ARS), Code Calling Access, Conference Calling (6, 8, 12, 16, 18, 24 port), Dictation Access, FX/FCO Access, Music-On-Hold, Paging/Public Address Access, Pilot Number of Hunt Groups, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Recorded Announcement (Custom), Selective Blocking (Per Call), Speed Call Long List (Additional System), Stop Hunt, Terminal Make Busy, Tie Facility Access, T1 Access, VIP Alert, WATS Access, 800/877/888 Access. (D)

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 33
Canceling First Revised Sheet 33
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

a. (Continued)

(9) Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic Package:

Analog Shared Directory Number, Automatic Call Back on Busy, Bridging, Call Alternation, Call Forwarding, Call Pickup, Conference Calling, Digital Data Intercom Dialing, Drop, Feature Function Buttons, Flex Calling, Hold, Intercom Function, Key System Coverage for Analog Lines, Manual Exclusion, Multiple Directory Number, Privacy Release, Ring Again, Shared Call Appearances of Directory Number, Speed Calling, Station Restriction and Transfer.

(10) Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Deluxe Package:

Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic Package plus: Called Line Identification, Delayed and Abbreviated Ringing, Display for Ringing Call Appearance Only, Intercom Alerting, Outgoing Called Line Identification for ISDN Terminals, and Priority Calling.

(11) Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) 3000 Deluxe:

Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Deluxe Package plus: Executive Busy Override, Incoming Call Forwarding, and Within Group Call Forwarding.

(12) Circuit Switched Data 1000 Package:

Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

(13) Circuit Switched Data 2000 Package:

Data 1000 Package plus: Data Call Back, Data Circular Hunting, Data Group Speed Dialing 30, and Data Speed Call-Long List. (T)

(14) X.25 Deluxe Package:

X.25 Basic Service plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

(15) X.25 Basic Package:

X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

a. (Continued)

(9) Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic Package: (T)

Analog Shared Directory Number, Automatic Call Back on Busy, Bridging, Call Alternation, Call Forwarding, Call Pickup, Conference Calling, Digital Data Intercom Dialing, Drop, Feature Function Buttons, Flex Calling, Hold, Intercom Function, Key System Coverage for Analog Lines, Manual Exclusion, Multiple Directory Number, Privacy Release, Ring Again, Shared Call Appearances of Directory Number, Speed Calling, Station Restriction and Transfer.

(10) Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Deluxe Package: (T)

Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Basic Package plus: Called Line Identification, Delayed and Abbreviated Ringing, Display for Ringing Call Appearance Only, Intercom Alerting, Outgoing Called Line Identification for ISDN Terminals, and Priority Calling.

(11) Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) 3000 Deluxe: (T)

Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) Deluxe Package plus: Executive Busy Override, Incoming Call Forwarding, and Within Group Call Forwarding.

(12) Circuit Switched Data 1000 Package: (T)

Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

(13) Circuit Switched Data 2000 Package: (T)

Data 1000 Package plus: Data Call Back, Data Circular Hunting, Data Group Speed Calling 30, and Data Speed Call-Long List.

(14) X.25 Deluxe Package: (T)

X.25 Basic Service plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

(15) X.25 Basic Package: (T)

X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices

(1) The following feature matrices indicate the availability of each feature with either Analog or Digital (ISDN) CentraNet® Service.

(a) Basic Operating Features

Feature Name	Analog	Digital
Direct Inward Dialing	X	X
Direct Outward Dialing	X	X
Automatic Identification of Outward Dial	X	X
Distinctive Ringing	X	X
Touch Call	X	X
Station-to-Station Calling	X	X
Incoming Caller ID-Number Delivery		X

(C)

(b) Attendant Package Features - Analog CentraNet®

Access to Paging	X	X
Autodial	X	X
Automatic Recall	X	X
Busy Verification	X	X
Call Hold	X	X
Call Park	X	X
Call Selection	X	X
Camp On	X	X
Code Calling Line Termination	X	X
Conference	X	X
Console Activation of Call Forward	X	X
Control of Trunk Group Access	X	X
Control of Virtual Facility Groups	X	X
Delayed Operation	X	X
Display of Queued Calls by ICI Key	X	X
Flexible Console Alerting	X	X
Interposition Calls	X	X
Locked-Loop Operation	X	X
Lockout	X	X
Multiple Listed Directory Numbers	X	X
Position Busy	X	X
Priority Console Alering	X	X
Recorded Announcement	X	X
Secrecy	X	X
Serial Call	X	X
Speed Call	X	X
Transfer	X	X
Two-Way Split	X	X
Wildcard Key	X	X

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(c) Voice Packages Features

Feature Name	Analog 1000 2000 3000 CCLASS[3]	MBKS[1] Service/ Digital BASIC DELUXE 3000-DELUXE
Call Alternation/Flip-Flop	XXX	XXX
Call Forwarding	XXX	XXX
Call Hold	XXX	XXX
Call Pick Up	XXX	XXX
Call Transfer	XXX	XXX
Call Waiting	XXX	XX
Consultation Hold	XXX	XXX
Dial Call Waiting	XXX	XX
Hunting	XXX	XX
Last Number Redial[2]	XXX	XXX
Speed Calling 6 or 8	XXX	XXX
Station Restriction	XXX	XXX
Three Way Calling	XXX	XXX
Toll Restriction	XXX	XXX
Call Park	XX	XXX
Automatic Callback	XX	XXX
Data Line Security[2]	XX	
Saved Number Redial[2]	XX	
Circular Hunting	XX	XXX
Uniform Call Distribution Hunting	XX	XXX
Multiple Classes of Service	XX	XXX
System Speed Call 30	XX	XXX
Off-Hook Queuing	X	XX
Individual Speed Call 30	X	XXX
Ringback Queuing	X	XX
Basic Message Service[4]		XX
Delayed and Abbreviated Ringing		XX
Display for Ringing Call Appearance Only		XX
Intercom Alerting		XX
Outgoing Called Line ID for ISDN Terminal		XX
Priority Calling Incoming Only		XX
Executive Busy Override	X	X
Incoming Call Forwarding	X	X
Within Group Call Forwarding	X	X
Automatic Call Return	X	
Automatic Busy Redial	X	
Special Call Forwarding	X	
Special Busy Redial	X	
Call Block	X	
Special Call Waiting[2,4]	X	
Bridging		XXX
Conference Calling		XXX

(D)

1 An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) CentgraNet® line must subscribe to analog CentraNet® voice feature packages, not Digital (ISDN) CentraNet® MBKS Service feature packages.

2 Not available on 5ESS.

3 CCLASS Package can be used with Analog or Digital CentraNet®

4 Not available on DMS100.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(c) Voice Packages Features (Continued)

Feature Name	Analog 1000 2000 3000 CCLASS[2]	MBKS[1] Service/ Digital BASIC DELUXE 3000-DELUXE
Drop		X X X
Key System Coverage for Analog Lines		X X X
Manual Exclusion		X X X
Multiple Directory Number Buttons		X X X
Shared Call Appearances of Directory Number		X X X
Analog Shared Directory Number		X X X
Feature Function Buttons		X X X
Digital Data Intercom Dialing		X X X

(d) Data Packages Features

Feature Name	CSD1000	CSD2000	X.25 BASIC	X.25 DELUXE
Data Speed Call - Short List	X	X		
Data Call Forward	X	X		
Data Toll Restriction	X	X		
Data Multi-Line Hunt Group	X	X		
Data Call Back		X		
Data Circular Hunt		X		
Data Group Speed Call 30		X		
Data Speed Call - Long List		X		
X.25 Flow Control Parameters Negotiation			X	X
X.25 Incoming Calls Barred			X	X
X.25 Outgoing Calls Barred			X	X
X.25 Reverse Charge			X	X
X.25 Reverse Charge Acceptance			X	X
X.25 Throughput Class Negotiation			X	X
X.25 Transmit Delay Selection/ Indication			X	X
X.25 Closed User Groups				X
X.25 Fast Select				X
X.25 Fast Select Acceptance				X
X.25 Hunt Groups				X
X.25 One-Way Outgoing Logical Channel				X
X.25 Permanent Virtual Circuit				X

1 An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) CentraNet® line must subscribe to analog CentraNet® voice feature packages, not Digital (ISDN) CentraNet® MBKS Service feature packages.

2 CCLASS Package can be used with Analog or Digital CentraNet®.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(e) Optional Features

Feature Name	Analog	Digital
Additional Numbers	X	X
Attendant Data Link Console Interface	X	
Attendant Flexible Night Answer	X	
Attendant ID Multiple Directory Nos.	X	
Attendant Pre-determined Night Answer	X	
Attendant Universal Night Answer	X	
Authorization Codes	X	X
Automatic Route Selection	X	X
Call Tracing Service	X	X
Caller ID-Name and Number	X	X
Caller ID-Number	X	X
Circuit Switched Data Direct Connect		X
Circuit Switched Data Closed User Group		X
Code Call Access	X	
Conference Calling	X	X
Dictation Access and Control	X	
Digital Data Intercom Dialing		X
Music On Hold	X	X
Paging/Public Address Access	X	
Pilot Number of Hunt Groups	X	
Preferential Hunt	X	X
Priority Queuing	X	X
Proprietary Set Interface	X	
Recorded Announcement	X	X
Speed Call 30	X	X
Stop Hunt	X	X
Terminal Make Busy	X	
Tie Line Facility/Access	X	X
T-1 Access	X	X
VIP Alert	X	X
WATA/800/888 Access	X	X

(D)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features

a. CentraNet® Basic Operating Features:

Automatic Identification of Outward Dial:

This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Common Recorded Announcement on Intercept:

This provides a standard recording for intercept of calls to unassigned numbers.

Direct Inward Dialing:

This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing:

This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing:

This feature permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling:

This feature allows station users to call each other using abbreviated dialing.

Touch Call:

This feature equips all station lines for touch call dialing.

b. Feature Package 1000

Call Alternation:

This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding:

This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Call Hold:

Allows a Main Station user to place any call involving their Main Station on hold by flashing and dialing a special code. The Main Station is then free to originate another call. The call is then retrieved by dialing the hold code a second time or by hanging up the phone.

Call Pick-Up Direct:

This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick-Up-Extended:

This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick-Up-Group:

This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick-up group.

Call Transfer:

Call Transfer provides for the transfer, by a CentraNet® station, of calls within or outside the business group. The Three-Way Calling feature is needed in addition to Call Transfer for this feature to work.

Call Waiting Cancel:

Call Waiting Cancel allows the customer with Call Waiting Service to inhibit the operation of Call Waiting for one call.

Call Waiting Dial:

This feature provides the ability for originating Main Stations to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the called station. This differs from Call Waiting Originating in that the call wait tone activation is selective, rather than automatic, on all calls.

Call Waiting Originating:

This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Call Waiting Terminating:

Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Consultation Hold:

This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

Directory Number Hunting:

This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Distributed):

Only a pilot DN is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached.

Hunting (Pilot Number):

This feature provides for an incoming call to a fictitious pilot number to hunt through a rotary group of main station lines to the end of that group.

Hunting (Secretarial):

This feature provides hunting within a department to hunt to the secretary last.

Last Number Redial:

This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Calling Short List (Individual):

Lets the Main Station user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Where technology exists, up to 24 dialed digits can be stored.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Station Restriction:

Semi-restricted permits the customer to have selected Main Stations restricted from receiving any calls from outside the business customer group or from making any calls outside the business customer group. Intercom calling and private facilities are accessible. Fully restricted blocks calls to and from the attendant in addition to those from/to outside the customer business group.

Three-Way Calling:

This feature permits a station user using the Consultation Hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll-Code Restriction:

This feature prevents customer designated stations from placing any chargeable calls. Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in other sections of this tariff. Nonrecurring charges will be waived for customers subscribing to the 900/976 Toll Restriction Only Option (Series 1000).

c. Feature Package 2000 (The features below are in addition to the Feature Package 1000 features).

Automatic Callback:

Automatic Callback permits a Main Station user who attempts an intercommunication call to a busy Main Station to be automatically connected to that line when both called and calling lines are subsequently idle.

Call Park-Multiple:

This feature permits a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer business group.

Circular Hunting:

This system tests all lines in the multiline hunt group regardless of the point of entry.

Data Line Security:

This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

c. Feature Package 2000 (Continued)

Multiple Classes of Service:

This option gives each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial:

This feature permits a station user to store a number in memory and then later redial the number using a code.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. One list is provided with Package 2000. Additional lists are available (see optional system features).

Uniform Call Distribution (UCD) Hunting:

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual Main Stations of a hunt group and includes Circular Hunt. Also may include queue Status Lamp, which will provide an indication at the customer premises of how long the first call in the incoming-call queue has been waiting.

d. Feature Package 3000 (The features below are in addition to the Feature Package 1000 and Feature Package 2000 features).

Call Forwarding/Incoming:

When activated by a Main Station user, automatically routes incoming calls from outside the CentraNet® System intended for his Main Station to any other Main Station selected within the same system or outside the CentraNet® system. The Main Station selected may also be the attendant. The attendant may also activate call forwarding for a Main Station.

Call Forwarding/Within Group:

This feature restricts a station user so that calls may only be forwarded to other stations in the business group.

Executive Busy Override:

This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Offhook Queuing:

When used with Automatic Route Selection (ARS), queuing is available on primary (first choice) routes in ARS patterns. The text and announcement provided with the optional Recorded Announcement feature will be provided by the Company. The music or music-on-queue will be provided by the customer. This requires a voice-grade channel between the central office and the customer-provided music source, and the optional Music-On-Hold feature. This feature is only available with off-hook queuing. The customer must specify the length of time

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

d. Feature Package 3000 (Continued)

Off-Hook Queuing: (Continued)

a call is held in the queue before being routed to a reorder tone. Incoming tie lines have only Off-hook queuing. All main station lines must be equipped with the same type of queuing. Off-hook queuing must have either a recorded announcement or music.

The audio input is applied to incoming calls waiting in the attendant queue or in the UCD queue. The customer must specify the length of time (etc.).

Remote Access to Features: (O)

This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. (O)

Ringback Queuing:

This feature permits a station user with activated queuing to go on-hook and be called when the busy facility becomes available.

Speed Call Long List (Individual):

This feature allows a station user to place calls to 30 commonly called destinations using two to four digits.

(O) Material has been transferred to Section 110, Page 19. (N)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

e. CentraNet® CCLASS

Automatic Busy Redial:

This feature is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return (*69): (C)

Allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing “1”. *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial “1” to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service.

General Disclaimer/Conditions:
Custom Local Area Signaling Service are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges:
Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. (C)

Call Block:

This feature allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Do Not Disturb:

This feature allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

(M) Material relocated to Sheet 44. (N)

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VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 43.1
Canceling Origianl Sheet 43.1
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

e. CentraNet® CCLASS

Automatic Busy Redial:

This feature is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return:

This feature allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

Call Block:

This feature allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Do Not Disturb: (T)

This feature allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Select Call Forwarding: (T)

This feature is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the pre-specified number will be forwarded. (T)

Special Call Waiting:

This feature allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.3 Features (Continued)

e. CentraNet® CCLASS (N)

Automatic Busy Redial:

This feature is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return:

This feature allows a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the number of the most recent party who called is announced if it is available and the delivery has not been cancelled. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

Call Block:

This feature allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

Special Call Acceptance:

This feature allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Special Call Forwarding:

This feature is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the pre-specified number will be forwarded.

Special Call Waiting:

This feature allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

Section 10
VERIZON SOUTH INC.
d/b/a Verizon South Carolina
Second Revised Sheet 44
Canceling First Revised Sheet 44
P.S.C. - S.C. No. 1

ISSUED: August 24, 2007
BY: Vice President
Durham, North Carolina
EFFECTIVE: September 7, 2007

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

f. Attendant Feature Package - These features will be provided where facilities are available.

Select Call Forwarding: (M)

This feature is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the pre-specified number will be forwarded.

Special Call Waiting:

This feature allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line. (M)

Access to Paging - This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - This feature permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - This feature allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - This feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - This feature allows an Attendant to hold a call manually on the loop by pressing a key.

Call Park - This feature allows the attendant to park calls against any directory number in the customer group.

Call Selection - This feature enables an attendant to answer incoming calls using either of the following methods:

. in the order they are received, regardless of the incoming call type;
. by manually selecting a specific incoming call type.

Camp-On: This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Code Calling Line Termination - With this feature, the Attendant can access customer provided code-call equipment using an access code and a called party code.

Conference - This feature allows the attendant to establish a conference with up to 30 conferees.

Console Activation of Call Forward - This feature allows attendants to activate, deactivate, and program Call Forwarding for stations.

(M) Material Relocated from Sheet 43.1 (N)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

f. Attendant Feature Package - These features will be provided where facilities are available. (T)

Access to Paging - This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

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Autodial - This feature permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

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Conference - This feature allows the attendant to establish a conference with up to 30 conferees.

Console Activation of Call Forward - This feature allows attendants to activate, deactivate, and program Call Forwarding for stations.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

f. Attendant Feature Package (Continued) (T)

Console Test - Allows attendant to test the functional operations of a console.

Control of Trunk Group Access - This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Control of Virtual Facility Groups - This feature allows the attendant to control the access of all stations and incoming trunks to VFGs by a single key.

Delayed Operation - This feature allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - This feature provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - Allows an attendant to be alerted to a call requiring attention.

Interposition Calls - This feature allows an attendant to call, speak to, and transfer a call to another attendant.

Locked-Loop Operation - This feature allows an attendant to hold a call on loop. Attendant Locked Loop Operation consists of two hold types, manual and automatic. Both types are attendant console features.

. in the order they are received, regardless of the incoming call type,
. by manually selecting a specific incoming call type.

Lockout - Prevents the attendant from re-entering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers - Each directory number is assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - This feature allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - This feature allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - This feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

f. Attendant Feature Package (Continued) (T)

Serial Call - This feature allows an attendant to extend a call to more than one station.

Speed Call - This feature allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short list, one Long List, and can be a user of a Long list.

Transfer - This feature allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - This feature allows the attendant to talk privately to either the calling party or the called party.

Wildcard Key - This feature allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.

g. Optional System Features: (T)
(The features below can be ordered individually at applicable rates).

Additional Numbers - A software number which has the characteristics of a basic exchange access line. A Feature Package rate is applicable to each Additional Number.

Attendant Data Link Console Interface:

This interface allows the use of a proprietary data-link multiplexed console which is connected to the central office and includes the following features. (Requires three (3) additional CentraNet® lines at applicable rates). Provided where facilities are available.

Call Hold: This feature allows an attendant to hold a call on the loop.

Call Hold Recall: This feature is used for attendant-extended calls to stations. It also applies to calls held on the loop and calls that the attendant releases from the console after keying the station number or destination number.

Camp-On With Music: This feature will allow the connection of a customer provided music source to the calling party when the caller is camped-on the destination.

Code Call Line Termination: This feature allows attendant access to customer provided Code Calling equipment.

Console Display: This console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued) (T)

Attendant Data Link Console Interface: (Continued)

Multiple Listed Directory Numbers: A customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit to the number of listed directory numbers that can be assigned is the number of available lamps and keys on the Attendant Console.

Recorded Announcement: This feature permits the routing of either originated or extended attendant calls to an announcement.

Trouble Key on Console: This feature allows customers to define categories of trouble codes, which can be activated by the attendant during call processing.

Attendant Flexible Night Answer:

This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number.

Attendant Identification-Multiple Directory Numbers:

This feature enables the attendant to identify an incoming call by Directory Number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called.

Attendant Predetermined Night Answer:

This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure.

Attendant Universal Night Answer:

When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commerical power failure.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued) (T)

Authorization Codes (AC):

The AC feature allows the customer to define a set or sets of dialing privileges, to associate an AC with each set, and to use the AC to restrict the dialing privileges to authorized personnel. The AC must be dialed before a call can be advanced. A customer cannot have authorization codes with a different amount of digits.

Automatic Route Selection (ARS):

ARS provides for the origination of ten-digit, off-network calls to a public telephone number. An access code is dialed followed by the destination digits. A pattern is selected and the route list is checked for an idle route with the proper FRL (if a feature). If no idle route is available, the call is put into queue for the primary route or sent to reorder tone. Routes may include Foreign Exchange, WATS, and interexchange carrier lines. A maximum of 3 patterns will be allowed for each NPA or NPA NXX list. A maximum of 10 routes is allowed per pattern. Each WATS band is considered a separate route. A maximum of 64 NPA NXX lists will be allowed. ARS does not allow for toll restriction or toll diversion. This feature may also include:

Expensive Route Warning (ERWT): A tone will be assigned to certain routes as designated by the customer. When one of these designated routes is selected, a tone will be returned to the originating caller. The caller has a specified number of seconds to hang up or the call will be advanced on the expensive route.

Facilities Restriction Level (FRL): Each main station line is assigned an FRL as is every facility in all routes. When a call is originated, the FRL of the main station line is compared to the FRL of the facility selected for routing. If the FRL on the facility is equal to or less than the main station FRL, the call is advanced. If the FRL on the facility is greater than the FRL on the line, a tone is returned. An Authorization Code can be dialed to override the FRL. FRL's are furnished only with ARS. The maximum number of FRL's available is 8. All main station lines and incoming tie-line terminations with ARS capability must be assigned a FRL.

Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Third Revised Sheet 48.1
Canceling Second Revised Sheet 48.1
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Call Trace: (T)

This feature allows the customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Telephone Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and in no way identifies the person(s) actually placing the call(s). The customer acknowledges his understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten days after activating a call trace or the trace record will automatically be deleted from the system. (T)

Caller ID: (T)

This feature is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed. (T) (T) (T)

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

Caller ID-Number Delivery (CNID):

This feature is an arrangement which permits a customer with Local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. The calling telephone number is unavailable from calls made via some large PABX systems within the Custom Calling Local Area Signaling Service calling area, from most cellular radio calls, and currently from inter-exchange carrier calls. Compatible customer provided display equipment is required for this service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Call Tracing Service:

This feature allows the customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes the Telephone Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and in no way identifies the person(s) actually placing the call(s). The customer acknowledges his understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten days after activating a call trace or the trace record will automatically be deleted from the system.

Caller ID-Name and Number: (N)

This feature is an arrangement that is provided as an enhancement to Caller ID-Number and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID-Name and Number customer from seeing the calling telephone name and number display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID-Name and Number customer will receive an indication on the Caller ID-Name and Number equipment that the display of the calling telephone name and number has been suppressed.

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name. (N)

Caller ID-Number Delivery (CNID):

This feature is an arrangement which permits a customer with Local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. The calling telephone number is unavailable from calls made via some large PABX systems within the Custom Calling Local Area Signaling Service calling area, from most cellular radio calls, and currently from inter-exchange carrier calls. Compatible customer provided display equipment is required for this service.

(M) Material has been moved to Page 48.2. (M)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Selective Blocking (Per Call): (M)

This feature provides free per call blocking in exchanges where Caller ID-Number Delivery is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Selective Blocking (Per Call) activation code prior to placing the call.

Complete Blocking (Per Line):

This feature allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/ removed via a service order. (M)

(M) Material transferred from Page 48.1. (N)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued) (T)

Code Call Access:

Code Calling provides dial access to customer premises located code calling equipment by Main Station attendant access of a CentraNet^{R} system. The dialed two- or three- digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any Main Station in the system. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on the customer premises, refer to Section 20 of this Tariff for Private Line rates.

Conference Calling:

This feature permits a station user or attendant to form a conference with a maximum of twenty-four parties, including other stations and/or parties reached over trunks. The capability for offering the feature is provided in multiples of eight.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Dictation Access and Control:

This feature provides for station access to customer provided dictation equipment. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, refer to Section 20 of this Tariff for Private Line rates.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued) (T)

FX/FCO Access:

This feature provides access to and from an InterLATA or IntraLATA Foreign Exchange Circuit or Foreign Central Office Circuit.

Music-on-Hold:

This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

Paging/Public Address Access:

This feature provides a central office interface to a customer premises for paging and/or public address.

Pilot Number of Hunt Groups:

A directory number used to access a hunt group. (No associated cable pair required.)

Preferential Hunting:

Permits a prehunt over a subset or preferential group of main stations before hunting through the entire multiline hunt group. The hunt through the group may be a regular or a circular hunt. Each main station may have its own preferential group or list.

Priority Queuing:

This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility that goes on-hook.

Proprietary Set Interface:

This interface provides capability to connect business sets to CentraNet®. When Display sets are used, this will allow the activation, where available, of calling number display (intra-business group only), call announce, and visual message waiting indication.

Recorded Announcement:

This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Call Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. The first list is included in the Series 2000 package rate. This rate is for an additional list (not to exceed eight (8) lists).

ISSUED: February 14, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 14, 2000

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

(D)
|
(D)

Stop Hunt:

This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

Terminal Make Busy:

This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access:

This feature provides access to and from an InterLATA or IntraLATA tie facility.

T1 Access:

This feature provides a trunk side connection to a High Capacity Digital Channel within the CentraNet® system. Each T1 Access termination is equivalent to 24 derived voice grade circuits.

VIP Alert:

This feature allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive Call Waiting tone.

WATS Access:

This feature provides the customer access to an inter-exchange carrier for bulk toll calling.

800-Service Access:

This feature permits 800 Service Access to terminate in the CentraNet® Service System.

h. Digital (ISDN) CentraNet®

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two 64 Kilobits per second (Kbps) B-Channels and one 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

h. Digital (ISDN) CentraNet® (Continued) (T)

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN-BRI) CentraNet®. CentraNet® Service provided by ISDN-BRI.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

IntraSystem Caller ID. A function which allows a station within a system to identify a caller calling from another station within the same system.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

Multi-Button Key Set (MBKS) Service. A Basic or Deluxe package of central office functions operated or activated by customer premises equipment.

Multipoint - Any digital local loop supporting more than one user.

User. A member of a business system.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

i. Digital (ISDN) CentraNet®: Multi-Button Key Set (MBKS) Basic Package (T)

Analog Shared Directory Number - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. This analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Automatic Callback on Busy allows the user to activate Automatic Callback on Busy when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the caller. When the caller goes off-hook, the call is placed.

Bridging allows a party to establish a conference call within a customer group by bridging into a call. Only one party can bridge into a call. Bridging can be inhibited by activating Manual Exclusion.

Call Alternation See CentraNet® Feature Package 1000.

Call Forwarding allows a user to forward calls to a specified number.

Call Pickup allows a user to pick up a call directed to another station in the customer group.

Conference Calling allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six parties can be connected.

Drop allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Feature Function Button is a button on the telephone that features and functions may be assigned (Example: Three-Way Calling and Call Forward).

Flex Calling allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine parties can be connected simultaneously.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

i. Digital (ISDN) CentraNet®: Multi-Button Key Set (MBKS) Basic Package (T)
(Continued)

Hold allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Intercom Function allows the station set to emulate a dedicated wire to another station for priority conversations without tying up the station set from active or incoming calls.

Key System Coverage for Analog Lines allows an analog station set to share calls with the ISDN station set.

Manual Exclusion allow an MBKS set user to inhibit other stations from picking up a call on hold or bridging onto a call that is active at that station.

Multiple Directory Number Buttons provides access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.).

Privacy Release allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)

Ring Again allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed.

Shared Call Appearances of a Directory Number allows several MBKS station sets to share one or more Directory Numbers. Originating and terminating events on one station set affect all stations sharing that Directory Number. The shared Directory Numbers can have multiple call appearances, multiple calls can exist on one Directory Number, and more than one station sharing the Directory Number can have a call active on that shared Directory Number.

Speed Calling (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Calling Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Calling lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

i. Digital (ISDN) CentraNet®: Multi-Button Key Set (MBKS) Basic Package (T)
(Continued)

Station Restriction See CentraNet® Feature Package 1000.

Transfer allows the MBKS set user to transfer a call to another Directory Number in the customer group by pressing the transfer button, dialing the Directory Number, and pressing the button again.

j. Digital ISDN CentraNet®: Multi-Button Key Set (MBKS) Deluxe Package (T)

Multi-Button Key Set (MBKS) Basic Package, plus

Called Line Identification (CLID) provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The CLID information provided is:

o Call Appearance Identification
o Called Directory Number (DN)
o ISDN Call Identification (ICI)

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Delayed and Abbreviated Ringing alerts MBKS set for a predetermined interval before ringing another designated MBKS set.

Display for Ringing Call Appearances Only will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.

Incoming Priority Calling permits calls outside the business group to be terminated to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

Intercom Alerting provides a distinctive ring and/or visual indicator to alert the MBKS set user of an intercom call.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

j. Digital ISDN CentraNet®: Multi-Button Key Set (MBKS) Deluxe Package (Continued) (T)

Outgoing Called Line Identification for ISDN Terminals provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The OCLID information provided is:

- Call Appearance Identification
- Called DN
- ICI

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Priority Calling Incoming Only provides an ISDN equivalent of Call Waiting-Incoming Only. With this feature, calls outside the business group can terminate to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

k. Digital (ISDN) CentraNet® Multi-Button Key Set (MBKS) 3000-Deluxe Package (T)

Multi-Button Key Set (MBKS) Deluxe Package plus:

Call Forwarding/Incoming - See CentraNet® Feature Package 3000

Call Forwarding/Within Group - See CentraNet® Feature Package 3000

Executive Busy Override - See CentraNet® Feature Package 3000

l. Digital (ISDN) CentraNet®: Circuit Switched Data 1000 Package (T)

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Call-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

m. Digital (ISDN) CentraNet®: Circuit Switched Data 2000 Package (T)

Data Call Back notifies a calling party after a busy line becomes idle and then automatically establishes the call.

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Group Speed Calling 30 permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.

Data Speed Call-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty numbers.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

n. Digital (ISDN) CentraNet®: X.25 Basic Package (T)

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

o. Digital (ISDN) CentraNet®: X.25 Enhancement Package: (T)
Includes X.25 Basic Package Plus

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.4 Definition of Features (Continued)

o. Digital (ISDN) CentraNet®: X.25 Enhancement Package: (T)
(Continued)

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

p. Digital (ISDN) CentraNet®: Individual Services: (T)

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number using a Circuit Switched Data Channel.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.5 Regulations

a. Service Line

(1) Rates are determined by the total system size. Total system size will be a combination of Analog and Digital (ISDN-BRI) Service lines. For example, if a customer requests 28 Analog/Digital lines, all 28 lines will be billed at the 26-50 lines group, per Analog/Digital line rate. Arrangements exceeding 200 lines will be offered on an individual case basis. The following rates apply during the contract period and until the service is discontinued:

Pricing Example:

Customer requests 50 stations split evenly between Analog CentraNet® and Digital (ISDN) CentraNet®, 12-month contract.

25 Analog stations = 25 Analog lines
25 Digital (ISDN) stations = 25/2 = 12.5 = 13 Digital (ISDN) lines [Each Digital (ISDN) CentraNet® supports 2 stations]

Total system (Analog+Digital) = 38 lines (50 stations)

Price using "26-50 lines" line range since total system is 38 lines.

12-Month Contract, 26-50 lines, Analog = ($17.15/line) (25 lines) = $428.75
12-Month Contract, 26-50 lines, Digital = ($29.30/line) (13 lines) = $380.90

Other rate elements will apply as required.

b. Digital (ISDN) CentraNet® Service Channel Capability

(1) With each Digital (ISDN) CentraNet® Service Line, the customer has two B-channels and one D-channel. The following options apply:

(a) B-Voice
(b) B-Voice/CSD
(c) D-Packet

c. Feature Packages

(1) Analog CentraNet® Service Feature Packages per analog service line **or** per digital service voice channel, when MBKS does not apply:

(a) 1000 Package
(b) 2000 Package
(c) 3000 Package
(d) CentraNet® Analog/Digital CCLASS (N)
(e) Attendant Feature Package (T)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.5 Regulations (Continued)

c. Feature Packages (Continued)

(2) Digital CentraNet® (ISDN-BRI) Service Feature Packages:

(a) MBKS - Basic Package
(b) MBKS - Deluxe Package
(c) MBKS 3000 - Deluxe Package[1]
(d) Circuit Switched Data 1000 Package
(e) Circuit Switched Data 2000 Package
(f) X.25 Deluxe Package
(g) X.25 Basic Package

d. Optional Features

(1) CentraNet®

(a) Additional Numbers
(b) Attendant Data Link Console Interface
(c) Attendant Flexible Night Answer
(d) Attendant Identification - Multiple Directory Numbers
(e) Attendant Pre-Determined Night Answer
(f) Attendant Universal Night Answer (UNA)
(g) Authorization Codes
(h) Automatic Route Selection
(i) Call Tracing Service
(j) Caller ID-Name and Number
(k) Caller ID-Number
(l) Complete Blocking (Per line)
(m) Code Calling Access
(n) Conference Calling
(o) Dictation Access
(p) FX/FCO Access
(q) Music On Hold
(r) Paging/Public Address Access
(s) Pilot Number of Hunting Groups
(t) Preferential Hunting
(u) Priority Queuing
(v) Proprietary Set Interface
(w) Recorded Announcement-Custom
(y) (D)
(z) Stop Hunt
(aa) Terminal Make Busy
(bb) Tie Facility Access
(cc) T1 Access
(dd) VIP Alert
(ee) WATS Access
(ff) 800 Service Access

[1] If a customer orders Digital CentraNet® (ISDN-BRI) and chooses to use an analog phone option, one voice feature package will apply per channel.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.5 Regulations (Continued)

d. Optional Features (Continued)

(2) Digital CentraNet® (ISDN-BRI)

(a) Additional Numbers
(b) Circuit Switched Data Direct Connect
(c) Circuit Switched Data Closed User Group

e. Data Base Changes

(1) Major Software Additions
Add Customized Dialing Plan
Add Customer Requested Data Base Profile

(2) Routine Software Change
Change Trunk Group
Change Customer Recording
Change ARS Translations
Change Translations Tables
Change Digital System Configuration

(3) Minor Software Change
Change Subgroup
Hunt Groups
ACD Hunt Group
Simulated Facility Group (NAR)
Queuing Groups
Night Answer (UNA/PNA)
Paging/Public Address/Code Calling
Conference Calling - 6, 8, 12, 16, 18, 24 Ports
Remote Access Directory Number
Authorization Code Validation
Music on Hold Access
Dictation Link Access
Standard Recording
Extended Pick Up Code
Executive Busy Override
Add Line Features

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.6 Assigned CentraNet Telephone Numbers Not in Use.

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by Verizon to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer. (C)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.6 Assigned CentraNet Telephone Numbers Not in Use.

Customers are required to keep fifty percent (50%) or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. The Company must be notified by customers if their usage level drops below fifty percent (50%) so that action can be initiated to reclaim numbers. (C) (C)

(D)

(D)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.6 Assigned CentraNet Telephone Numbers Not in Use. (T)

a. General

Assigned telephone numbers without facilities will be provided to meet growth requirements of a CentraNet Type Service subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block/business group without being associated with a working station line and will be converted to active station lines as requested by the subscriber. (C)

b. Regulations:

1) The assignment of telephone numbers and the sequence of numbers assigned to a CentraNet Type Services subscriber's system will be made at the discretion of the Company.

2) The service is furnished subject to the availability of telephone numbers.

3) The Company does not guarantee to provide consecutive telephone numbers.

4) Calls to these assigned telephone numbers (not in use) will be routed to a customized-recorded announcement.

5) Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate CentraNet Type Services station line.

6) Directory listings will not be provided with these assigned telephone numbers.

7) These telephone numbers will be billed at the following rates until utilized on an active CentraNet Type Services station line.

8) A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time.

9) The Company will make every effort to insure the correct assignment and control of Assigned CentraNet Type Services Telephone Numbers Not In Use. The Company's liability for any damages or harm that may occur as the result of incorrect assignment for control of the numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. (C)

c. Rates and Charges: (N)

Assigned CentraNet Type Services Telephone Numbers Not In Use

	Installation Charge	Monthly Rate	
Per Telephone Number Assigned	$1.00	$ .15	(N)

Note: Custom Recorded Announcement charges apply as indicated in Section 4 - Optional Features in the CentraNet/Digital (ISDN) CentraNet Service Price List. (N) (N)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.1 CentraNet®/Digital (ISDN) CentraNet® Service (Continued)

10.1.6 Telephone Numbers and Facilities Reserved for Future Use

a. General

(1) A customer may reserve preassigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserved telephone numbers, timely main station additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.

(2) Telephone numbers reserved for future use services include preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as required by the customer.

(3) The assignment of telephone numbers and the sequence of numbers assigned to a CentraNet® system is made at the discretion of the Company.

(4) The service is furnished subject to the availability of facilities and telephone numbers.

(5) Calls to reserved (unassigned) telephone numbers will be routed to intercept over CentraNet® common recorded announcement facilities.

(6) Telephone numbers furnished herein retain their reserve status until assigned to a main station at which time the service assumes applicable rates and charges.

(7) Reserved numbers not assigned to a main station as agreed in 10.1.6 will be billed at applicable rates until removed from reserved status or billed as an active CentraNet® main station.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.2 Multi-Account Service

10.2.1 General

a. Multi-Account Service is a fully partitioned CentraNet®/Digital (ISDN) CentraNet® service for use in an environment serving multiple tenants located in the building or buildings on the same continuous or contiguous properties. The property area for each Multi-Account Service must be specifically identified and under the control of a single owner or management unit. Areas so designated may be intersected or transversed by public and semi-public thoroughfares, provided that the adjacent property segments created by such intersecting or transversing thoroughfares would be continuous or contiguous in the absence of the thoroughfare. The designated service area must be wholly within the confines of the serving wire center boundary. In any instance, Multi-Account service shall be offered at the sole discretion of Contel of South Carolina, d/b/a GTE (South Carolina).

b. Rates and conditions for Multi-Account Service as specified following and where applicable are in addition to the rates and conditions specified for CentraNet®/Digital (ISDN) CentraNet® Service in other sections of this Tariff.

10.2.2 Regulations

a. The provision of Multi-Account Service is dependent upon the establishment of a Primary Account. All other customers to Multi-Account Service are considered Secondary Accounts. All Secondary Account agreements for Multi-Account Service must terminate on the expiration date of the Primary Account's subscription agreement for Multi-Account Service. New Secondary Account agreements will be coterminous with the Primary Account's existing contract agreement.

b. The Primary Account accepts responsibility for assisting in the training of Secondary Accounts and will provide assistance in the coordination of service for Secondary Accounts. The Primary Account is also responsible for insuring that the minimum system size established for Multi-Account Service is maintained throughout the life of the agreement.

c. Multi-Account Service will provide partitioned CentraNet®/Digital (ISDN) CentraNet® Service for each account subscribing to Multi-Account Service. Each Multi-Account Service subscriber is required to have separate Network Access Registers (NARs) to provide network access.

d. Station-to-Station calling is limited to CentraNet®/ Digital (ISDN) CentraNet® Service main station lines within each Multi-Account Service. Intercom calling between unaffiliated accounts is not permitted under Multi-Account Service.

e. Each subscriber to Multi-Account Service is subject to all rates, rules and regulations of CentraNet®/Digital (ISDN) CentraNet® Service as specified and where applicable in Section 10.1 of this Tariff.

f. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account directly for its service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.2 Multi-Account Service (Continued)

10.2.2 Regulations (Continued)

g. System size will be determined by the total number of main station lines in a Multi-Account System. The minimum number of main station lines per Multi-Account System will be six (6).

CentraNet®/Digital (ISDN) CentraNet® Service's Service Type (lines) will be rated per account based on the cumulative line count of the Primary and Secondary Accounts.

h. Each account must designate its preferred carrier for long distance service.

i. CentraNet® Service features are provided individually to each account.

10.2.3 Definitions

Account: A customer of Multi-Account CentraNet® Service may be either a Primary Account or a Secondary Account.

Multi-Account System: Consists of a Primary Account with Secondary Account(s).

Primary Account: The customer who accepts responsibility for the coordinating role of the Multi-Account system as specified in this Section.

Secondary Account: Any Multi-Account CentraNet® service customer of a system other than the Primary Account.

10.2.4 Conversion

a. Conversion from CentraNet®/Digital (ISDN) CentraNet® Service to Multi-Account Service.

(1) When a customer with CentraNet®/Digital (ISDN) CentraNet® service elects to convert to a Multi-Account Service, the following conditions apply:

(a) When a CentraNet®/Digital (ISDN) CentraNet® account with a minimum of 6 station lines wants to become the Primary Account, conversion must be for at least the remaining term commitment if any. (T)

(b) When a CentraNet®/Digital (ISDN) CentraNet® account wants to become a Secondary Account, conversion to the new rates must be for at least the remaining term commitment , if any. (T)

b. Conversion from Multi-Account Service to CentraNet®/ Digital (ISDN) CentraNet® Service.

(1) When a customer with Multi-Account Service elects to convert to CentraNet®/Digital (ISDN) CentraNet® Service, the following conditions apply:

(a) The Primary Account will not be allowed to convert unless there are no remaining Secondary Accounts. Each conversion will be for at least the remaining term commitment, if any. (T)

(b) When a Secondary Account wants to become a CentraNet®/ Digital (ISDN) CentraNet® Account, conversion to the new rates must be for at least the remaining contract terms, if any.

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(T)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.2 Multi-Account Service (Continued)

10.2.2 Regulations (Continued)

g. System size will be determined by the total number of main station lines in a Multi-Account System. The minimum number of main station lines per Multi-Account System will be six (6).

CentraNet®/Digital (ISDN) CentraNet® Service's Service Type (lines) will be rated per account based on the cumulative line count of the Primary and Secondary Accounts.

h. Each account must designate its preferred carrier for long distance service.

i. CentraNet® Service features are provided individually to each account.

10.2.3 Definitions

Account: A customer of Multi-Account CentraNet® Service may be either a Primary Account or a Secondary Account.

Multi-Account System: Consists of a Primary Account with Secondary Account(s).

Primary Account: The customer who accepts responsibility for the coordinating role of the Multi-Account system as specified in this Section.

Secondary Account: Any Multi-Account CentraNet® service customer of a system other than the Primary Account.

10.2.4 Conversion

a. Conversion from CentraNet®/Digital (ISDN) CentraNet® Service to Multi-Account Service.

(1) When a customer with CentraNet®/Digital (ISDN) CentraNet® service elects to convert to a Multi-Account Service, the following conditions apply:

(a) When a CentraNet®/Digital (ISDN) CentraNet® account with a minimum of 6 station lines wants to become the Primary Account, conversion must be for at least the remaining contract term, if any.

(b) When a CentraNet®/Digital (ISDN) CentraNet® account wants to become a Secondary Account, conversion to the new rates must be for at least the remaining contract term, if any.

b. Conversion from Multi-Account Service to CentraNet®/ Digital (ISDN) CentraNet® Service.

(1) When a customer with Multi-Account Service elects to convert to CentraNet®/Digital (ISDN) CentraNet® Service, the following conditions apply:

(a) The Primary Account will not be allowed to convert unless there are no remaining Secondary Accounts. Each conversion will be for at least the remaining contract term, if any.

(b) When a Secondary Account wants to become a CentraNet®/ Digital (ISDN) CentraNet® Account, conversion to the new rates must be for at least the remaining contract terms, if any.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

10.2 Multi-Account Service (Continued)

10.2.4 Conversion (Continued)

c. Rates and Charges

(1) Common Equipment - The following rates and charges are for the Multi-Account CentraNet® Service feature only and are in addition to the appropriate and applicable service charges, monthly rates and nonrecurring charges for CentraNet® Service, Network Access Registers, and other services to which Multi-Account CentraNet® Service customers may subscribe. Rates and charges for Multi-Account CentraNet® Service apply only to each Secondary Account.

(2)

	Term Payment Plan Monthly Rate				
	1 Mo.	12 Mos.	36 Mos.	60 Mos.	84 Mos.
Per Secondary Account	Apply appropriate rates and charges as specified in Section 10.1.				

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VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 66
Canceling Original Sheet 66
P.S.C. – S.C. No. 1

ISSUED: December 4, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 19, 2006

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service

10.3.1 General

CentraNet® CustoPAK is a non-engineered CentraNet®-based service, with a pre-positioned switch which does not require operations provisioning at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls.

CentraNet® CustoPAK is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately.

CentraNet® CustoPAK is customized for businesses with a minimum of 2 lines, not to exceed a maximum of 30 lines. (Exception: There is a six-line limit in the DMS 10 Central Office). CentraNet® CustoPAK provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

CentraNet® CustoPAK is furnished from compatible digital-type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between CentraNet® lines within the customer's system. CentraNet® CustoPAK includes local Exchange Service (no dial "9" required), direct inward-dialing to CentraNet® lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch-tone Calling Service and intercept to the main listed number. Network Access Register (NARs) is not required for local access.

No other CentraNet® Classes of Service can be mixed with CentraNet® CustoPAK Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing features from within the offered CentraNet® CustoPAK package for each line or hunt group.

If the CentraNet CustoPAK system falls below two lines, it will no longer be considered a CentraNet CustoPAK system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply. (N) | (N)

10.3.2 Service Options

A. Basic Standard Services – Services included with a CentraNet® CustoPAK service line: [1]

Assume Dial "9"
- Call Transfer – (All Calls)
- Call Hold
- Consultation Hold
- Distinctive Ringing (Inside/Outside) [2]
- Intercom Dialing
- Three-Way Calling

[1] The CentraNet® CustoPAK service line includes a Central Office Located Trunk with Touch-Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

[2] This feature is specific to CentraNet® CustoPAK Service. See Feature Descriptions beginning on Page 73.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 66
P.S.C. – S.C. No. 1

ISSUED: August 24, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service

10.3.1 General

CentraNet® CustoPAK is a non-engineered CentraNet®-based service, with a pre-positioned switch which does not require operations provisioning at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls.

CentraNet® CustoPAK is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately.

CentraNet® CustoPAK is customized for businesses with a minimum of 2 lines, not to exceed a maximum of 30 lines. (Exception: There is a six-line limit in the DMS 10 Central Office). CentraNet® CustoPAK provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

CentraNet® CustoPAK is furnished from compatible digital-type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between CentraNet® lines within the customer's system. CentraNet® CustoPAK includes local Exchange Service (no dial "9" required), direct inward-dialing to CentraNet® lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch-tone Calling Service and intercept to the main listed number. Network Access Register (NARs) is not required for local access.

No other CentraNet® Classes of Service can be mixed with CentraNet® CustoPAK Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing features from within the offered CentraNet® CustoPAK package for each line or hunt group.

10.3.2 Service Options

A. Basic Standard Services – Services included with a CentraNet® CustoPAK service line: [1]

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside) [2]
Intercom Dialing
Three-Way Calling

[1] The CentraNet® CustoPAK service line includes a Central Office Located Trunk with Touch-Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

[2] This feature is specific to CentraNet® CustoPAK Service. See Feature Descriptions beginning on Page 73.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 67
Canceling Original Sheet 67
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service

10.3.2 Service Options (Continued)

B. Selectable Standard Services [1] – Services listed in this section are available for each CentraNet® CustoPAK line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual CentraNet® CustoPAK line:

Automatic Callback (within system only)
Call Forwarding - Busy
Call Forwarding - No Answer
Call Forwarding (T)
Call Restrictions: [2]
Call Restriction One
Call Restriction Two
Call Restriction Three
Call Restriction Four
Call Restriction Five
Call Restriction Six
Call Restriction Seven
Call Waiting/Cancel Call Waiting
Call Pick-up Group
Dial Call Waiting-Originating
Hunting-Series
Hunting-Multi-line
Speed Dialing 6 (T)
Speed Dialing 8 (T)

Options not available in all areas.

1 Offered where facilities are available.
2 No call restrictions are required with CentraNet® CustoPAK Service. Call Restrictions One through Seven are specific to CentraNet® CustoPAK.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service

10.3.2 Service Options (Continued)

B. Selectable Standard Services [1] – Services listed in this section are available for each CentraNet® CustoPAK line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual CentraNet® CustoPAK line:

Automatic Callback (within system only)
Call Forwarding - Busy
Call Forwarding - No Answer
Call Forwarding Variable (All Calls)
Call Restrictions: [2]
Call Restriction One
Call Restriction Two
Call Restriction Three
Call Restriction Four
Call Restriction Five
Call Restriction Six
Call Restriction Seven
Call Waiting/Cancel Call Waiting
Call Pick-up Group
Dial Call Waiting-Originating
Hunting-Series
Hunting-Multi-line
Speed Calling (6 or 8)

Options not available in all areas.

1 Offered where facilities are available.
2 No call restrictions are required with CentraNet® CustoPAK Service. Call Restrictions One through Seven are specific to CentraNet® CustoPAK.

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VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 68
Canceling First Revised Sheet 68
P.S.C. – S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service

10.3.2 Service Options (Continued)

C. Optional Services [1] are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Automatic Busy Redial
Automatic Call Return (*69)
Call Block (*60)
Call Park
Call Park Directed
Caller ID-Number Only
Caller ID-Name & Number
Call Trace [2]
Executive Busy Override
Last Number Redial [3]
Select Call Forwarding
Priority Call

1 Offered where facilities are available.
2 See Basic Local Exchange Service, Section 3 in this tariff for description and rate.
3 This feature is specific to CentraNet® CustoPAK Service.

10.3.3 Conditions

A. Term Options

CentraNet® CustoPAK customers may select either a month–to-month or a two-year term. The term agreement becomes effective upon the installation date of the service.

CentraNet® CustoPAK payment options may be selected by billing account number within a customer's system.

B. Adding Lines Under Term Option

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period. For customers subscribing to the two-year term plan, the term obligation with respect to any additional lines will be coterminous with such two-year term.

C. Term Option Nonrecurring Charge Waiver (N)

The Initial Connection Charge, the Secondary Service Order Charge, and the Central Office Work Charge, per line, will not apply to the initial installation of CentraNet® CustoPAK Service when installed under a term commitment. Additional Service Order Charges (Section 4 of this tariff) and the Minor Software Change charge (Section 10 of this tariff) are applicable. (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 68
Canceling Original Sheet 68
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service

10.3.2 Service Options (Continued)

C. Optional Services [1] are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Automatic Busy Redial	(T)
Automatic Call Return (*69)	
Call Block (*60)	
Call Park	
Call Park Directed	
Caller ID-Number Only	(T)
Caller ID-Name & Number	
Call Trace [2]	
Executive Busy Override	
Last Number Redial [3]	
Select Call Forwarding	(T)
Priority Call	(T)

1 Offered where facilities are available.
2 See Basic Local Exchange Service, Section 3 in this tariff for description and rate.
3 This feature is specific to CentraNet® CustoPAK Service.

10.3.3 Conditions

A. Term Options

CentraNet® CustoPAK customers may select either a month–to-month or a two-year term. The term agreement becomes effective upon the installation date of the service.

CentraNet® CustoPAK payment options may be selected by billing account number within a customer's system.

B. Adding Lines Under Term Option

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period. For customers subscribing to the two-year term plan, the term obligation with respect to any additional lines will be coterminous with such two-year term.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 68
P.S.C. – S.C. No. 1

ISSUED: **August 24, 2001**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service

10.3.2 Service Options (Continued)

C. Optional Services [1] are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Automatic Busy Redial (*66)
Automatic Call Return (*69)
Call Block (*60)
Call Park
Call Park Directed
Caller ID-Number
Caller ID-Name & Number
Call Trace [2]
Executive Busy Override
Last Number Redial [3]
Special Call Forwarding
VIP Alert

1 Offered where facilities are available.
2 See Basic Local Exchange Service, Section 3 in this tariff for description and rate.
3 This feature is specific to CentraNet® CustoPAK Service.

10.3.3 Conditions

A. Term Options

CentraNet® CustoPAK customers may select either a month–to-month or a two-year term. The term agreement becomes effective upon the installation date of the service.

CentraNet® CustoPAK payment options may be selected by billing account number within a customer's system.

B. Adding Lines Under Term Option

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period. For customers subscribing to the two-year term plan, the term obligation with respect to any additional lines will be coterminous with such two-year term.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 69
Canceling Original Sheet 69
P.S.C. – S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3. CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

D. Termination Liability (T)

1. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the Monthly Recurring Charge(s) (MRCs) for the remainder of the term. For example:

   25% X MRC X # of Lines/Channels/Paths X # of Months Remaining = Termination Charge

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

3. Renewal Options

   Prior to the end of the term commitment period, the customer may:

   a) Renew their term commitment,

   b) Commit to a new term period,

   c) Change service, or

   d) May arrange for termination of the service at the end of term.

   In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3. CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

C. Termination Liability

1. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the Monthly Recurring Charge(s) (MRCs) for the remainder of the term. For example:

   25% X MRC X # of Lines/Channels/Paths X # of Months Remaining = Termination Charge

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.

3. Renewal Options

   Prior to the end of the term commitment period, the customer may:

   a) Renew their term commitment,

   b) Commit to a new term period,

   c) Change service, or

   d) May arrange for termination of the service at the end of term.

   In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 70
Canceling Original Sheet 70
P.S.C. – S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

D. Termination Liability (Continued) (T)

4. Early termination charges will not be assessed under the following circumstances:

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

Customer moves existing service to a new location where the service is unavailable.

Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

a. The value of the new term commitment is of equal or greater monetary value than the initial term commitment.

b. The Company provides the new service via tariff or on an individual case basis (ICB).

c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

E. Transfer of Term Options (T)

With the written permission of the Company, the obligation to pay the CentraNet® CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. Refer to Termination Liability exceptions in Rules and Regulations, above.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 70
P.S.C. – S.C. No. 1

ISSUED: August 24, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

C. Termination Liability (Continued)

4. Early termination charges will not be assessed under the following circumstances:

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

Customer moves existing service to a new location where the service is unavailable.

Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

a. The value of the new term commitment is of equal or greater monetary value than the initial term commitment.

b. The Company provides the new service via tariff or on an individual case basis (ICB).

c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

D. Transfer of Term Options

With the written permission of the Company, the obligation to pay the CentraNet® CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. Refer to Termination Liability exceptions in Rules and Regulations, above.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 71
Canceling Original Sheet 71
P.S.C. – S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

F. CentraNet CustoPAK Service System (T)

CentraNet® CustoPAK service lines sharing a common intercom arrangement and a primary Directory listing will be considered a CentraNet® CustoPAK Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty CentraNet® CustoPAK Service lines. CentraNet® CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

G. Subscriber Line Charge (T)

An applicable interstate Subscriber Line Charge will be applied to all CentraNet® CustoPAK lines. Refer to the SLC tariff in FCC Tariff No. 14 or FCC Tariff No. 16.

H. Incoming Toll Free Service Access Arrangement (T)

Incoming calls on Toll Free Service access lines can be terminated on a CentraNet® CustoPAK Service System. Incoming calls terminated in this manner may be transferred to other lines of the same CentraNet® CustoPAK Service System.

I. Off-Premises Lines (T)

CentraNet® CustoPAK Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same CentraNet® CustoPAK Service system that are located at different premises but situated within the same wire center serving area.

J. Optional CentraNet® CustoPAK Services (T)

Optional services may be available where Company facilities permit at the rates specified in Section C. following. These services descriptions and regulations are specified in Section C of this tariff. Only the CentraNet® services specified in this section will be available under CentraNet® CustoPAK Service. Other CentraNet® Services are not available under the CentraNet® CustoPAK Service. The Custom Calling and CLASS services that are not identified in this tariff are not offered.

K. Feature Restriction (T)

Call Transfer, Three-Way Calling, Call Forwarding-Busy, Call Forwarding-No Answer and Call Forwarding-Variable may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 71
P.S.C. – S.C. No. 1

ISSUED: August 24, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

E. CentraNet CustoPAK Service System

CentraNet® CustoPAK service lines sharing a common intercom arrangement and a primary Directory listing will be considered a CentraNet® CustoPAK Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty CentraNet® CustoPAK Service lines. CentraNet® CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

F. Subscriber Line Charge

An applicable interstate Subscriber Line Charge will be applied to all CentraNet® CustoPAK lines. Refer to the SLC tariff in FCC Tariff No. 14 or FCC Tariff No. 16.

G. Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a CentraNet® CustoPAK Service System. Incoming calls terminated in this manner may be transferred to other lines of the same CentraNet® CustoPAK Service System.

H. Off-Premises Lines

CentraNet® CustoPAK Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same CentraNet® CustoPAK Service system that are located at different premises but situated within the same wire center serving area.

I. Optional CentraNet® CustoPAK Services

Optional services may be available where Company facilities permit at the rates specified in Section C. following. These services descriptions and regulations are specified in Section C of this tariff. Only the CentraNet® services specified in this section will be available under CentraNet® CustoPAK Service. Other CentraNet® Services are not available under the CentraNet® CustoPAK Service. The Custom Calling and CLASS services that are not identified in this tariff are not offered.

J. Feature Restriction

Call Transfer, Three-Way Calling, Call Forwarding-Busy, Call Forwarding-No Answer and Call Forwarding-Variable may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 72
Canceling First Revised Sheet 72
P.S.C. – S.C. No. 1

ISSUED: June 9, 2010
BY: Vice President
Durham, North Carolina

EFFECTIVE: June 19, 2010

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

L. Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option, or the 24[1] or 36-month option of CentraNet® CustoPAK Service, he must request that the Company disconnect the service within 30 calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their CentraNet® CustoPAK Service may have their previous Verizon service reinstalled, at no cost, in accordance with the following terms and conditions: (C)

Customers who had no previous service and subsequently elect to have their CentraNet® CustoPAK Service disconnected will be converted by the Company to Verizon Business Lines or Trunks at no additional non-recurring charge to them. However, the lines cannot exceed the total number of lines in the CentraNet® CustoPAK system that the customer is disconnecting, without incurring non-recurring charges. Customers will not be permitted to convert back to a service which has been grandfathered.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

[1] The CentraNet® CustoPAK 24-Month Term Option is no longer available to new subscribers as of June 19, 2010. Existing subscribers may move, add, or delete lines to their existing service and may continue their 24-Month term option up to December 18, 2012, or until the expiration of their current contract. (N) | (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 72
Canceling Original Sheet 72
P.S.C. – S.C. No. 1

ISSUED: September 5, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 19, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

L. Customer Satisfaction Guarantee (T)

When a customer subscribes to the month-to-month option or the 24-month option of CentraNet® CustoPAK Service, he must request that the Company disconnect the service within 30 calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their CentraNet® CustoPAK Service may have their previous Verizon service reinstalled, at no cost, in accordance with the following terms and conditions:

Customers who had no previous service and subsequently elect to have their CentraNet® CustoPAK Service disconnected will be converted by the Company to Verizon Business Lines or Trunks at no additional non-recurring charge to them. However, the lines cannot exceed the total number of lines in the CentraNet® CustoPAK system that the customer is disconnecting, without incurring non-recurring charges. Customers will not be permitted to convert back to a service which has been grandfathered.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 72
P.S.C. – S.C. No. 1

ISSUED: August 24, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.3 Conditions (Continued)

K. Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option or the 24-month option of CentraNet® CustoPAK Service, he must request that the Company disconnect the service within 30 calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their CentraNet® CustoPAK Service may have their previous Verizon service reinstalled, at no cost, in accordance with the following terms and conditions:

Customers who had no previous service and subsequently elect to have their CentraNet® CustoPAK Service disconnected will be converted by the Company to Verizon Business Lines or Trunks at no additional non-recurring charge to them. However, the lines cannot exceed the total number of lines in the CentraNet® CustoPAK system that the customer is disconnecting, without incurring non-recurring charges. Customers will not be permitted to convert back to a service which has been grandfathered.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 73
P.S.C. – S.C. No. 1

ISSUED: August 24, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions

A. CENTRANET® CUSTOPAK BASIC STANDARD SERVICES

The services listed here are automatically included on every CentraNet® CustoPAK line, and are the backbone of the CentraNet® CustoPAK offering:

Assume Dial "9" **-** Allows the customer to place calls outside the group without having to dial the access code "9".

Touch Tone **-** Provides push button tone signaling for dialing calls, and accessing services. Rotary dial telephones are not compatible with CentraNet® CustoPAK.

Direct Inward Dial (DID) - The ability of each member of the CentraNet® CustoPAK group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) **-** The ability of each member of the CentraNet® CustoPAK group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside Ringing) - This feature allows the user to distinguish between calls originating from within the CentraNet® CustoPAK group and Calls originated from outside the CentraNet® CustoPAK group. Calls originating from inside the group will receive one ring, and calls originated from outside the group will receive a double ring.

Call Transfer – (All Calls) **-** The ability for a CentraNet® CustoPAK line to transfer an established incoming call to another line. The "transfer to line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet CustoPAK customer.

Call Hold - The ability to place an established call on hold for an extended period of time by dialing the feature code *01. This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Consultation Hold **-** A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Three Way Calling **-** Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer.

Intercom Dialing **-** Provides the customer with the ability to communicate between lines within your own CentraNet® CustoPAK group by dialing a two digit code instead of having to dial the full 7 or 10 digit telephone number.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 74
Canceling Original Sheet 74
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

B. CENTRANET® CUSTOPAK SELECTABLE SERVICES

The following services may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customers choosing.

Automatic Call Back (within system only) **-** When a CentraNet® CustoPAK user reaches a busy line within the CentraNet® CustoPAK group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the CentraNet® CustoPAK group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated, by dialing a code (#52), earlier by the originator.

Call Forwarding – Busy **-** A fixed feature, provisioned by the telephone company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is busy. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Forwarding - No Answer **-** A fixed feature, provisioned by the telephone company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Forwarding - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded to number, and may change the forwarded to number as often as they wish. The user also has the ability to turn the feature off and on as needed to better serve the users needs. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer. (T)

Call Waiting/ Cancel Call Waiting **-** When a busy CentraNet® CustoPAK line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing their present call on hold and answering the incoming call or to disregard the call. The calling party will receive ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code *70. Canceling the Call Waiting Feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating **-** When a user calls another member of the CentraNet® CustoPAK group, and reaches a busy signal, this feature will automatically send a call waiting tone to the line when the user dial the code *54. This feature can be activated or deactivated by the user. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 74
P.S.C. – S.C. No. 1

ISSUED: **August 24, 2001**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

B. CENTRANET® CUSTOPAK SELECTABLE SERVICES

The following services may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customers choosing.

Automatic Call Back (within system only) **-** When a CentraNet® CustoPAK user reaches a busy line within the CentraNet® CustoPAK group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the CentraNet® CustoPAK group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated, by dialing a code (#52), earlier by the originator.

Call Forwarding – Busy **-** A fixed feature, provisioned by the telephone company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is busy. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Forwarding - No Answer **-** A fixed feature, provisioned by the telephone company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Forwarding - Variable (All Calls) **-** Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded to number, and may change the forwarded to number as often as they wish. The user also has the ability to turn the feature off and on as needed to better serve the users needs. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Waiting/ Cancel Call Waiting **-** When a busy CentraNet® CustoPAK line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing their present call on hold and answering the incoming call or to disregard the call. The calling party will receive ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code *70. Canceling the Call Waiting Feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating **-** When a user calls another member of the CentraNet® CustoPAK group, and reaches a busy signal, this feature will automatically send a call waiting tone to the line when the user dial the code *54. This feature can be activated or deactivated by the user. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 75
Canceling Original Sheet 75
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

B. CENTRANET® CUSTOPAK SELECTABLE SERVICES (Continued)

Call Pick-Up Group - This feature allows the user to answer (pick-up) any call directed to any other line within the users Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-line only) - Hunting allows the customer to eliminate busy signals and increase the Company's accessibility by expanding call coverage. Hunting begins with a call to a Lead number or Pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for CentraNet® CustoPAK Customers will be provided in a Series or Multi-line arrangement only, and must be programmed by Verizon from data provided by the customer.

Note: No other type hunting sequence (Rotary, Directory Number, Pilot Number or Secretarial) is available to CentraNet® CustoPAK customers.

Speed Dialing (6 or 8) - This feature allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of 8 numbers in all switch types except the 5ESS, which will only provide 6. This is a customer programmable feature. (T)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 75
P.S.C. – S.C. No. 1

ISSUED: **August 24, 2001**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

B. CENTRANET® CUSTOPAK SELECTABLE SERVICES (Continued)

Call Pick-Up Group - This feature allows the user to answer (pick-up) any call directed to any other line within the users Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-line only) - Hunting allows the customer to eliminate busy signals and increase the Company's accessibility by expanding call coverage. Hunting begins with a call to a Lead number or Pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for CentraNet® CustoPAK Customers will be provided in a Series or Multi-line arrangement only, and must be programmed by Verizon from data provided by the customer.

Note: No other type hunting sequence (Rotary, Directory Number, Pilot Number or Secretarial) is available to CentraNet® CustoPAK customers.

Speed Calling (6 or 8) - This feature allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of 8 numbers in all switch types except the 5ESS, which will only provide 6. This is a customer programmable feature.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 76
P.S.C. – S.C. No. 1

ISSUED: August 24, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

B. CENTRANET® CUSTOPAK SELECTABLE SERVICES (Continued)

Call Restriction Options (7 options) **-** The customer has the option of choosing the type call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code, and call blocking services.

Types of call restrictions are:

No Call Restriction - This option allows user to make and receive calls without any restrictions of any kind.

Call Restriction One - This option block all outgoing chargeable toll calls including all operator calls. It does allow outgoing local calls (outside the group), 8XX calls, local DA calls, repair calls, and 911 calls only. This option allows all incoming calls with no restrictions.

Call Restriction Two - This option block all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (3rd number, collect, or credit card only), local calls (outside the group), 8XX calling, local DA calls, repair calls, and 911 calls. This option allows all incoming calls with no restrictions.

Call Restriction Three - The user is not permitted to make any outgoing calls to numbers outside the CentraNet® CustoPAK group (toll or local, Including 911). This option allows all incoming calls with no restrictions.

Call Restriction Four - The user cannot make or receive calls to or from outside the CentraNet® CustoPAK group (including 911). Only inside the group (intercom) calling is allowed.

Call Restriction Five – This option block all 900, 700 and 976 type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

Call Restriction Six – This option block all casual dialing (101XXXX) type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

Call Restriction Seven – This option block all international type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 77
Canceling First Revised Sheet 77
P.S.C. – S.C. No. 1

ISSUED: August 24, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 7, 2007

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing. There will be additional charges for these services.

Automatic Busy Redial - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

***69** - *69 allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back. (C)

If possible, the service may also allow a customer to return the call automatically by dialing “1”. *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial “1” to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service.

General Disclaimer/Conditions:
Custom Local Area Signaling Service are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges:
Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. (C)

(M) Material relocated to Sheet 78. (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 77
Canceling Original Sheet 77
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing. There will be additional charges for these services.

Automatic Busy Redial - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

*69 - *69 will automatically store and allow you to redial the number of the last person who called you. *69 can be used to return a call whether you answered the call or not. *69 works only on calls made from numbers within your defined calling area. If you choose to return the call, and the number is busy, *69 Call will place your call next in line. In most cases, your phone will ring with a series of short-short-long rings when the number you called are no longer busy. If you have Call Waiting and hear the Call Waiting tone while you are talking to another person, you have two choices. You can use *69 to call back later or you can use Call Waiting during the call. (T) (T) (T)

Call Block **-** This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

Caller ID-Number Only - This feature allows the user (with compatible CPE) to view the telephone Number, of the incoming call, before answering the call or choosing to ignore the call. (T)

Caller ID - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it. (T)

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VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 77
P.S.C. – S.C. No. 1

ISSUED: **August 24, 2001**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing. There will be additional charges for these services.

Automatic Busy Redial - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

Automatic Call Return - *69 Call Return will automatically store and allow you to redial the number of the last person who called you. *69 Call Return can be used to return a call whether you answered the call or not. *69 Call Return works only on calls made from numbers within your defined calling area. If you choose to return the call, and the number is busy, *69 Call Return will place your call next in line. In most cases, your phone will ring with a series of short-short-long rings when the number you called are no longer busy. If you have Call Waiting and hear the Call Waiting tone while you are talking to another person, you have two choices. You can use *69 Call Return to call back later or you can use Call Waiting during the call.

Call Block **-** This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

Caller ID-Number - This feature allows the user (with compatible CPE) to view the telephone Number, of the incoming call, before answering the call or choosing to ignore the call.

Caller ID-Name and Number - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it.

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VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 10
Second Revised Sheet 78
Canceling First Revised Sheet 78
P.S.C. – S.C. No. 1

ISSUED: August 24, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 7, 2007

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES (Continued)

Call Block - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing. (M)

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

Caller ID-Number Only - This feature allows the user (with compatible CPE) to view the telephone Number, of the incoming call, before answering the call or choosing to ignore the call.

Caller ID - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it. (M)

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the CentraNet ®CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

Priority Call - This feature provides the user the ability to identify up to twelve numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company.

(M) Material relocated from Sheet 77. (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 78
Canceling Original Sheet 78
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES (Continued)

Executive Busy Override **-** This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the CentraNet ®CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature. (T)

Priority Call - This feature provides the user the ability to identify up to twelve numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number. (T)

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company. (T)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.4 Feature Descriptions (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES (Continued)

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the CentraNet ®CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Special Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

VIP Alert - This feature provides the user the ability to identify up to twelve numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates

A. CENTRANET® CUSTOPAK BASIC FEATURES

	Monthly Rate	IOSC	24-Month Term Rate	IOSC	36-Month Term Rate	(N)	IOSC	(N)	
Basic Service, each line	$48.00	57860 57821	$42.00 [3]	57822	$40.00	(N)	57720	(N)	(C)

Includes the following Basic Standard Features [1]:

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside) [2]
Intercom Dialing
Three-Way Calling

1 The CentraNet® CustoPAK service line includes a Central Office Located Trunk with Touch Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

2 This feature is specific to CentraNet® CustoPAK Service. See Feature Descriptions beginning on Page 73.

3 The CentraNet® CustoPAK 24-Month Term Option is no longer available to new subscribers as of June 19, 2010. Existing subscribers may move, add, or delete lines to their existing service and may continue their 24-Month term option up to December 18, 2012, or until the expiration of their current contract. (N)

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates

A. CENTRANET® CUSTOPAK BASIC FEATURES

	Monthly Rate	IOSC	24-Month Term Rate	IOSC
Basic Service, each line	$48.00 (I)	57860 57821	$42.00	57822

Includes the following Basic Standard Features [1]:

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside) [2]
Intercom Dialing
Three-Way Calling

[1] The CentraNet® CustoPAK service line includes a Central Office Located Trunk with Touch Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

[2] This feature is specific to CentraNet® CustoPAK Service. See Feature Descriptions beginning on Page 73.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates

A. CENTRANET® CUSTOPAK BASIC FEATURES

	Monthly Rate	IOSC	24-Month Term Rate	IOSC
Basic Service, each line	$46.00 (I)	57860 57821	$42.00	57822

Includes the following Basic Standard Features [1]:

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside) [2]
Intercom Dialing
Three-Way Calling

[1] The CentraNet® CustoPAK service line includes a Central Office Located Trunk with Touch Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

[2] This feature is specific to CentraNet® CustoPAK Service. See Feature Descriptions beginning on Page 73.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates

A. CENTRANET® CUSTOPAK BASIC FEATURES

	Monthly Rate	IOSC	24-Month Term Rate	IOSC
Basic Service, each line	$45.00	57860 57821	$42.00	57822

Includes the following Basic Standard Features [1]:

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Distinctive Ringing (Inside/Outside) [2]
Intercom Dialing
Three-Way Calling

1 The CentraNet® CustoPAK service line includes a Central Office Located Trunk with Touch Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

2 This feature is specific to CentraNet® CustoPAK Service. See Feature Descriptions beginning on Page 73.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 80
Canceling Original Sheet 80
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates (Continued)

B CENTRANET® CUSTOPAK SELECTABLE SERVICES [1]
(See Feature Descriptions beginning on Sheet 73)

	Monthly Rate	IOSC	
Automatic Callback (within system only)	--	57825	
Call Forwarding - Busy	--	57826	
Call Forwarding - No Answer	--	57827	(T)
Call Forwarding	--	57828	
Call Restrictions: [2]	--	57829	
Call Restriction One	--	57830	
Call Restriction Two	--	57831	
Call Restriction Three	--	57833	
Call Restriction Four	--	57834	
Call Restriction Five	--	57835	
Call Restriction Six	--	57857	
Call Restriction Seven	--	57858	
Call Waiting/Cancel Call Waiting	--	57836	
Call Pick-up Group	--	57839	
Dial Call Waiting-Originating	--	57837	
Hunting-Series	--	57841	
Hunting-Multi-line	--	57859	
Speed Dialing (6 or 8)	--	57842	(T)

1 Offered where facilities are available.
2 No call restrictions are required with CentraNet® CustoPAK Service. Call Restrictions One through Seven are specific to CentraNet® CustoPAK.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates (Continued)

B CENTRANET® CUSTOPAK SELECTABLE SERVICES [1]
(See Feature Descriptions beginning on Sheet 73)

	Monthly Rate	IOSC
Automatic Callback (within system only)	--	57825
Call Forwarding - Busy	--	57826
Call Forwarding - No Answer	--	57827
Call Forwarding Variable (All Calls)	--	57828
Call Restrictions: [2]	--	57829
Call Restriction One	--	57830
Call Restriction Two	--	57831
Call Restriction Three	--	57833
Call Restriction Four	--	57834
Call Restriction Five	--	57835
Call Restriction Six	--	57857
Call Restriction Seven	--	57858
Call Waiting/Cancel Call Waiting	--	57836
Call Pick-up Group	--	57839
Dial Call Waiting-Originating	--	57837
Hunting-Series	--	57841
Hunting-Multi-line	--	57859
Speed Calling (6 or 8)	--	57842

1 Offered where facilities are available.

2 No call restrictions are required with CentraNet® CustoPAK Service. Call Restrictions One through Seven are specific to CentraNet® CustoPAK.

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VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
First Revised Sheet 81
Canceling Original Sheet 81
P.S.C. – S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES [1]
(See Feature Descriptions beginning on Sheet 73)

	Additional MRC Per Month	IOSC	
Automatic Busy Redial	$ 4.00	57843	(T)
Automatic *69	4.00	57847	(T)
Call Block (*60)	3.00	57844	
Call Park	3.00	57845	
Call Park Directed	4.00	57846	
Caller ID-Number Only	9.00	57848	(T)
Caller ID	10.50	57849	(T)
Call Trace, per line [2]			
Executive Busy Override	4.00	57850	
Last Number Redial [3]	4.00	57851	
Select Call Forwarding	4.00	57852	(T)
Priority Call	3.00	57853	(T)

1 Offered where facilities are available.
2 See Calling Services section in this tariff for description and rate.
3 This feature is specific to CentraNet® CustoPAK Service.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates (Continued)

C. CENTRANET® CUSTOPAK OPTIONAL SERVICES [1]
(See Feature Descriptions beginning on Sheet 73)

	Additional MRC Per Month	IOSC
Automatic Busy Redial (*66)	$ 4.00	57843
Automatic Call Return (*69)	4.00	57847
Call Block (*60)	3.00	57844
Call Park	3.00	57845
Call Park Directed	4.00	57846
Caller ID-Number	9.00	57848
Caller ID-Name & Number	10.50	57849
Call Trace, per line [2]		
Executive Busy Override	4.00	57850
Last Number Redial [3]	4.00	57851
Special Call Forwarding	4.00	57852
VIP Alert	3.00	57853

1 Offered where facilities are available.
2 See Calling Services section in this tariff for description and rate.
3 This feature is specific to CentraNet® CustoPAK Service.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 10
Original Sheet 82
P.S.C. – S.C. No. 1

ISSUED: August 24, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 6, 2001

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

10.3 CentraNet® CustoPAK Service (Continued)

10.3.5 Rates (Continued)

D. Foreign Exchange Telephone Service

When the CentraNet® CustoPAK station line is located in a different central office area of the serving exchange, the Foreign Exchange Telephone Service Charge apply as specified in Tariff No.1, Section 9, Foreign Exchange Service and Foreign Central Office Service.

E. Service Charges -

Some Service Order charges will apply for CentraNet® CustoPAK, as specified in Tariff No. 1, Section 3, Basic Local Exchange Service.

If a customer elects to change from a business line or another CentraNet® service to the CentraNet® CustoPAK Service or from the CentraNet® CustoPAK Service to another CentraNet® service, a Service Ordering Charge applies, rather than a Line Connection charge.

No service charges will apply for CentraNet® CustoPAK Custom Calling and CLASS Services, if installed initially with the CentraNet® CustoPAK system. When services are added or rearranged on an existing line subsequent to the installation of the CentraNet® CustoPAK System, the appropriate service charges, as specified in the General Exchange tariff will apply.

F. Calling Plans

For rates, see Section 3 of this tariff for the Local Calling Plan options for a CentraNet® CustoPAK customer. A CentraNet® CustoPAK customer is also eligible for a toll Discount Calling Plan. Refer to Section 18 of this tariff for the rates of the Discount Calling Plans.

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