PRIVATE BRANCH EXCHANGE SERVICE

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PRIVATE BRANCH EXCHANGE SERVICE

11.1 General

Private Branch Exchange (PBX) service is the provision of exchange service to customers who access the telecommunications network by means of a system consisting of switchboards, stations, equipment and facilities enabling interconnections between the stations on the system and between stations on the system and other stations using the general exchange and toll networks for local and toll calls.

11.2 Rates

		Monthly Rate	Service Charge
11.2.1	Trunks	The appropriate PBX trunk rate See Section 3.	See Section 4

11.3 Direct Inward Dialing Service

11.3.1 General

a. Direct Inward Dialing Service (DID) is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant. This service is provisioned with 4-wire or 2-wire connection at the customer's premises.

b. Terms and Conditions

(1) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company.

(2) The customer must subscribe to a number of trunks sufficient to insure service standards as determined by the Company.

(3) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number. (C)

(4) Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward/ Outward Dialing (DIOD) Service. Overflow of calls between the two arrangements is not permitted.

(5) DID service is provided from central offices equipped to provide this service and subject to the availability of facilities.

(6) One alpha and one classified directory listing are provided without additional charge for each PBX system customer or Telephone Answering Service customer. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings as specified in Section 6 of this Tariff.

PRIVATE BRANCH EXCHANGE SERVICE

11.1 General

Private Branch Exchange (PBX) service is the provision of exchange service to customers who access the telecommunications network by means of a system consisting of switchboards, stations, equipment and facilities enabling interconnections between the stations on the system and between stations on the system and other stations using the general exchange and toll networks for local and toll calls.

11.2 Rates

		Monthly Rate	Service Charge
11.2.1	Trunks	The appropriate PBX trunk rate See Section 3.	See Section 4

11.3 Direct Inward Dialing Service

11.3.1 General (C)

a. Direct Inward Dialing Service (DID) is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant. This service is provisioned with 4-wire or 2-wire connection at the customer's premises.

b. Terms and Conditions

(1) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company.

(2) The customer must subscribe to a number of trunks sufficient to insure service standards as determined by the Company.

(3) The customer is responsible for providing intercept on assigned but unused telephone numbers associated with DID service.

(4) Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward/ Outward Dialing (DIOD) Service. Overflow of calls between the two arrangements is not permitted.

(5) DID service is provided from central offices equipped to provide this service and subject to the availability of facilities.

(6) One alpha and one classified directory listing are provided without additional charge for each PBX system customer or Telephone Answering Service customer. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings as specified in Section 6 of this Tariff. (C)

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.1 General (Cont'd)

b. Terms and Conditions (Continued)

(7) If a customer's normal serving central office is not equipped to provide DID service or the customer so requests, the service may be provided, where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same Local Access and Transport Area (LATA), at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) Service, as specified in Section 9 of this Tariff.

(8) When DID service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.

(9) A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. Verizon South Inc. (formerly Contel Properties) makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment. (T)

(10) When optional, usage sensitive service is prohibited for DID trunks.

(11) DID service works in conjunction with local PBX Trunk service and the charges specified in Section 11.3.3 following are in addition to applicable rates and charges for PBX Trunk service as specified in Section 3.

c. Termination Liability (C)

In the event Direct Inward Dialing Service is terminated by the customer prior to completion of the initial contract period, the customer will be liable for early termination charges. (See General Regulations, Section 2) (C)

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.1 General (Cont'd)

b. Terms and Conditions (Continued)

(7) If a customer's normal serving central office is not equipped to provide DID service or the customer so requests, the service may be provided, where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same Local Access and Transport Area (LATA), at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) Service, as specified in Section 9 of this Tariff.

(8) When DID service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.

(9) A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. GTE South Carolina Incorporated (formerly Contel Properties) makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.

(10) When optional, usage sensitive service is prohibited for DID trunks.

(11) DID service works in conjunction with local PBX Trunk service and the charges specified in Section 11.3.3 following are in addition to applicable rates and charges for PBX Trunk service as specified in Section 3.

(D)
|
(D)

c. Contract Termination Liability

(1) In case the contract is terminated before the agreed upon contracted period ends, the customer will pay a termination penalty of 90% of the term monthly rates applied to the initial ordered quantities, for the number of months remaining (unbilled) in the agreed upon contracted period.

(2) If, before the end of a term agreement, the customer wants to change to a longer term or a different service of the same or greater value with the same or longer term, no termination liability will apply to this change in service. A new termination agreement, based on the new service or term, will replace the original termination agreement.

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.1 General (Cont'd)

b. Terms and Conditions (Continued) (C)

(7) If a customer's normal serving central office is not equipped to provide DID service or the customer so requests, the service may be provided, where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same Local Access and Transport Area (LATA), at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) Service, as specified in Section 9 of this Tariff.

(8) When DID service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.

(9) A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. GTE South Carolina Incorporated (formerly Contel Properties) makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.

(10) When optional, usage sensitive service is prohibited for DID trunks.

(11) DID service works in conjunction with local PBX Trunk service and the charges specified in Section 11.3.3 following are in addition to applicable rates and charges for PBX Trunk service as specified in Section 3.

(12) DID number blocks may be reserved for future use at the same monthly and nonrecurring rates as active number blocks.

c. Contract Termination Liability

(1) In case the contract is terminated before the agreed upon contracted period ends, the customer will pay a termination penalty of 90% of the term monthly rates applied to the initial ordered quantities, for the number of months remaining (unbilled) in the agreed upon contracted period.

(2) If, before the end of a term agreement, the customer wants to change to a longer term or a different service of the same or greater value with the same or longer term, no termination liability will apply to this change in service. A new termination agreement, based on the new service or term, will replace the original termination agreement. (C)

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.1 General (Cont'd)

c. See Definitions of Terms. (D)

(D)

11.3.2 Direct Inward/Outward Dialing (DIOD) Service

a. General

(1) Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

b. Conditions

(1) The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to D.I.D. service are applicable to DIOD service.

(2) This service is subject to the availability of existing equipment and facilities.

(3) CentraNet® Services are exempt from this offering.

(4) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide D.I.D. service. Overflow of calls between the two arrangements is not permitted.

(5) Where the DIOD service is provided from a different central office area of the serving exchange, interoffice channel and terminal charges as specified in Section 9.5 of this Tariff will apply.

(6) Where the DIOD service is provided from a different exchange area, the interoffice channel and terminal charges as specified in Section 9.3 of this Tariff apply for each interexchange channel.

(7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).

(8) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number.

c. Termination Liability (N)

In the event DIOD Service is terminated by the customer prior to completion of the initial contract period, the customer will be liable for early termination charges. (See General Regulations, Section 2) (N)

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PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.1 General (Cont'd)

c. Contract Termination Liability (Continued)

(3) If, before the end of a term agreement, GTE South Carolina Incorporated (former Contel Properties) files and gains appropriate approvals for lower rates for the contracted service, GTE South Carolina Incorporated (formerly Contel Properties) will apply the new lower rates, but the original termination liability remains and will be calculated on the original rates.

11.3.2 Direct Inward/Outward Dialing (DIOD) Service

a. General

(1) Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

b. Conditions

(1) The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to D.I.D. service are applicable to DIOD service.

(2) This service is subject to the availability of existing equipment and facilities.

(3) CentraNet® Services are exempt from this offering.

(4) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide D.I.D. service. Overflow of calls between the two arrangements is not permitted.

(5) Where the DIOD service is provided from a different central office area of the serving exchange, interoffice channel and terminal charges as specified in Section 9.5 of this Tariff will apply.

(6) Where the DIOD service is provided from a different exchange area, the interoffice channel and terminal charges as specified in Section 9.3 of this Tariff apply for each interexchange channel.

(7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).

(8) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number. (C)

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.1 General (Cont'd)

c. Contract Termination Liability (Continued) (C)

(3) If, before the end of a term agreement, GTE South Carolina Incorporated (former Contel Properties) files and gains appropriate approvals for lower rates for the contracted service, GTE South Carolina Incorporated (formerly Contel Properties) will apply the new lower rates, but the original termination liability remains and will be calculated on the original rates. (C)

11.3.2 Direct Inward/Outward Dialing (DIOD) Service

a. General

(1) Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

b. Conditions

(1) The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to D.I.D. service are applicable to DIOD service.

(2) This service is subject to the availability of existing equipment and facilities.

(3) CentraNet® Services are exempt from this offering.

(4) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide D.I.D. service. Overflow of calls between the two arrangements is not permitted.

(5) Where the DIOD service is provided from a different central office area of the serving exchange, interoffice channel and terminal charges as specified in Section 9.5 of this Tariff will apply.

(6) Where the DIOD service is provided from a different exchange area, the interoffice channel and terminal charges as specified in Section 9.3 of this Tariff apply for each interexchange channel.

(7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).

(8) The customer is responsible for providing intercept on assigned unused telephone numbers associated with DIOD service.

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PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.3 Rates

a. Direct Inward Dialing Service-DID

	Installation Charge[1]	IOSC	Monthly Rate[2]	IOSC	
Service arrangement in central office necessary to provide DID Service					
(1) Direct Inward Dialing Number					
(a) DID Number Blocks Each block of 20 numbers					
Month-to-month	$100.00	49363	$10.00	60601	
One-year term	100.00	49363	8.00	25230	(T)
Three-year term	100.00	49363	5.00	25234	(T)
(b) Each block of 100 DID numbers					
Month-to-month	100.00	49363	50.00	03234	
One-year term	100.00	49363	25.00	25232	(T)
Three-year term	100.00	49363	15.00	25236	(T)

b. DIOD Rates

	Monthly Rate	IOSC	Nonrecurring Charge[3]	IOSC
Per Trunk - Month-to-Month	$ 10.00	22200	$ 100.00	22203
Per Trunk - One-Year Term	8.00	22201	100.00	22203
Per Trunk - Three-Year Term	6.00	22202	100.00	22203

Note 1: NRC is applicable on a per service order basis only.

Note 2: The DID trunk rate is in addition to the monthly rate for PBX Trunks. Access lines furnished in connection with the provision of DID will be charged for at the PBX Trunk rate specified in Section 3 for the applicable exchange, together with the service charges in Section 4. Access lines associated with an existing PABX system will be converted for DID service at the service connection charge(s) shown in Section 4.

Note 3: The nonrecurring charge is applicable on the initial service request. The DID Equipment Work Charges as specified in Section 11.3.2 of this Tariff are not applicable in addition to this charge; however, the Service Charges as specified in Section 4 are applicable. On subsequent service requests, applicable service charges shall apply.

PRIVATE BRANCH EXCHANGE SERVICE

11.3 Direct Inward Dialing Service (Cont'd)

11.3.3 Rates

a. Direct Inward Dialing Service-DID (C)

	Installation Charge[1]	IOSC	Monthly Rate[2]	IOSC
Service arrangement in central office necessary to provide DID Service				
(1) Direct Inward Dialing Number				
(a) DID Number Blocks Each block of 20 numbers				
Month-to-month	$100.00	49363	$10.00	60601
One-year contract	100.00	49363	8.00	25230
Three-year contract	100.00	49363	5.00	25234
(b) Each block of 100 DID numbers				
Month-to-month	100.00	49363	50.00	03234
One-year contract	100.00	49363	25.00	25232
Three-year contract	100.00	49363	15.00	25236 (C)

b. DIOD Rates

	Monthly Rate	IOSC	Nonrecurring Charge[3]	IOSC (T)
Per Trunk - Month-to-Month	$ 10.00	22200	$ 100.00	22203
Per Trunk - One-Year Term	8.00	22201	100.00	22203
Per Trunk - Three-Year Term	6.00	22202	100.00	22203

Note 1: NRC is applicable on a per service order basis only. (C)

Note 2: The DID trunk rate is in addition to the monthly rate for PBX Trunks. Access lines furnished in connection with the provision of DID will be charged for at the PBX Trunk rate specified in Section 3 for the applicable exchange, together with the service charges in Section 4. Access lines associated with an existing PABX system will be converted for DID service at the service connection charge(s) shown in Section 4. (C)

Note 3: The nonrecurring charge is applicable on the initial service request. The DID Equipment Work Charges as specified in Section 11.3.2 of this Tariff are not applicable in addition to this charge; however, the Service Charges as specified in Section 4 are applicable. On subsequent service requests, applicable service charges shall apply. (T)