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(M)

(M) Material moved to Section 22.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING

13.1.1 General

a. Remote Call Forwarding (PCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station).

b. Remote Call Forwarding service is offered subject to availability of suitable facilities.

c. RCF service is not offered where the terminating station is a coin telephone.

d. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.

e. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

f. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

g. Call Forwarding should not be offered as a feature at the RCF terminating station.

h. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities said customer's RCF service shall be subject to termination.

i. When the Call Forwarding number is to be located in a multi-office exchange, the Company will determine the serving the central office.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING (Continued)

13.1.1 General (Cont'd)

j. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.

k. Remote Call Forwarding will not be offered as a means to allow toll by-pass.

l. One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

m. The minimum contract period for this service is three months. In the event of discontinuance of reduction of service within the minimum contract period, a basic termination charge, equal to three month s revenue reduced by one third for each full month of service provided, shall be applied.

n. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues.

o. RCF international is not allowed.

13.1.2 Rates and Charges

a. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used. Residence and business exchange service line rated do not apply at the call forwarding location

(1) Remote Call Forwarding

	Monthly Rate	GSEC
Remote Call Forwarding		
Per feature arranged	$ 25.00 (I)	RCF
Per additional access facility	25.00 (I)	RCFA

ISSUED: March 15, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 1, 2007

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING (Continued)

13.1.1 General (Cont'd)

j. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.

k. Remote Call Forwarding will not be offered as a means to allow toll by-pass.

l. One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

m. The minimum contract period for this service is three months. In the event of discontinuance of reduction of service within the minimum contract period, a basic termination charge, equal to three month s revenue reduced by one third for each full month of service provided, shall be applied.

n. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues.

o. RCF international is not allowed.

13.1.2 Rates and Charges

a. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used. Residence and business exchange service line rated do not apply at the call forwarding location

(1) Remote Call Forwarding

	Monthly Rate	GSEC
Remote Call Forwarding		
Per feature arranged	$ 23.00 (I)	RCF
Per additional access facility	23.00 (I)	RCFA

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING (Continued)

13.1.1 General (Cont'd)

j. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.

k. Remote Call Forwarding will not be offered as a means to allow toll by-pass.

l. One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

m. The minimum contract period for this service is three months. In the event of discontinuance of reduction of service within the minimum contract period, a basic termination charge, equal to three month s revenue reduced by one third for each full month of service provided, shall be applied.

n. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues.

o. RCF international is not allowed.

13.1.2 Rates and Charges

a. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used. Residence and business exchange service line rated do not apply at the call forwarding location (N) (N)

(1) Remote Call Forwarding

	Monthly Rate	GSEC	
Remote Call Forwarding			
Per feature arranged	$ 20.00	RCF	(I)
Per additional access facility	20.00	RCFA	(I)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING (Continued)

13.1.1 General (Cont'd)

j. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area.

k. Remote Call Forwarding will not be offered as a means to allow toll by-pass. (C)
(C)

l. One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

m. The minimum contract period for this service is three months. In the event of discontinuance of reduction of service within the minimum contract period, a basic termination charge, equal to three month s revenue reduced by one third for each full month of service provided, shall be applied.

n. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues. (N)

o. RCF international is not allowed. (N)

13.1.2 Rates and Charges

a. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

(1) Remote Call Forwarding

(a) Per feature, per month:

1/2 the applicable individual line rate plus the recurring rate for local call forwarding (Section 13.3.3).

(b) A one time charge will be assessed for implementation of service. Charges assessed will be at the rate specified in Section 4. 2 for a Central Office Work Charge and an Initial Connection Charge.

(c) Changes at the request of the customer in either the number at the call forwarding location or the number to which calls are forwarded to will be assessed a Central Office Work Charge and a Secondary Service Order Charge as specified in Section 4.2.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.1 REMOTE CALL FORWARDING (Cont'd)

13.1.2 Rates and Charges (Cont'd)

b. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

1) Between the originating station and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Tariff for the type of call involved.

2) Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for all local and toll charges as specified in the applicable tariff. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

3) Remote Call Forwarding via the toll network will be limited to those exchanges which have equipment available for identification of toll billing.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.2 CUSTOMER REFERRAL ON DISCONNECT

a. Existing subscribers who are disconnecting their present service can arrange for calls to be forwarded to a new location. This service is available for a maximum of 120 days subject to the conditions stated in "Remote Call Forwarding" (Section 13.1 above).

b. The subscriber will be responsible for all rates and charges specified in 13.1.2 above with the exception of the non-recurring charge. The non-recurring charge assessed will be a Secondary Service Order Charge as specified in Section 4. 1.2.

c. No directory listing will be provided with Customer Referral on Disconnect.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Eighth Revised Sheet 5
Canceling Seventh Revised Sheet 5
P.S.C. - S.C. No. 1
EFFECTIVE: February 14, 2003

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (T)

13.3.1 General

a. The following services are limited to those areas served by central offices arranged for Verizon calling services, and are subject to the availability of facilities. (T)

b. These services are available to individual line residence and business customers, dependent upon the serving central office, exclusive of Coin Telephone Service. Verizon calling services are available on an individual feature basis or defined combination thereof. (T)

c. Within ninety days from the date Verizon calling service features are made available in the central office, customers may subscribe at the monthly rates specified in 13.3.3. Nonrecurring charges will not apply during this ninety-day period. (T)

d. Call Forwarding shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. (T)

e. Call Forwarding should not be offered as a feature at the Call Forwarding terminating station. (T)

f. Satisfaction Guarantee

If at anytime the customer notifies Verizon South Carolina he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Verizon will remove the service from the customer's account. (T) (T)

The Satisfaction Guarantee will apply to all Verizon calling services/features listed in Section 13.3 of this Tariff. (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (C)

13.3.1 General

a. The following services are limited to those areas served by central offices arranged for GTE calling services, and are subject to the availability of facilities. (C)

b. These services are available to individual line residence and business customers, dependent upon the serving central office, exclusive of Coin Telephone Service. GTE calling services are available on an individual feature basis or defined combination thereof. (C)

c. Within ninety days from the date GTE calling service features are made available in the central office, customers may subscribe at the monthly rates specified in 13.3.3. Nonrecurring charges will not apply during this ninety-day period. (C)

d. Call Forwarding-Variable shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

e. Call Forwarding-Variable should not be offered as a feature at the Call Forwarding terminating station.

f. Satisfaction Guarantee

If at anytime the customer notifies GTE South Carolina Incorporated (formerly Contel Properties) he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. GTE will remove the service from the customer's account. (C)

The Satisfaction Guarantee will apply to all GTE calling services/features listed in Section 13.3 of this Tariff. (C)

(D)

(D)

VERIZON SOUTH INC.
d/b/a VERIZON SOUTH CAROLINA

Section 13
Fifth Revised Sheet 5.1
Canceling Fourth Sheet 5.1
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.1 General (Continued)

g. WorkSmart - Business

1. WorkSmart Basic -

Call Waiting/Cancel Call Waiting
Three Way Calling
Caller ID (T)
Select Call Forwarding
Caller ID with ACB (T)

2. WorkSmart Complete - (T)

Call Forwarding
Three Way Calling
Call Waiting/Cancel Call Waiting (T)
Caller ID
Caller ID with ACB (T)

3. WorkSmart Deluxe (T)

Caller ID
Call Waiting/Cancel Call Waiting (T)
Three Way Calling
Call Forwarding
Automatic Call Return
Distinctive Ring
Caller ID with ACB (T)

4. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. If the customer terminates service within 60 days, then Termination Liability is waived. If termination after 60 days and prior to completion of the initial term commitment period then the customer is liable for Termination Liability. (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (C)

13.3.1 General (Continued)

g. WorkSmart - Business

1. WorkSmart Basic -

Call Waiting/Cancel Call Waiting
Three Way Calling
Caller ID Name and Number
Special Call Forwarding
Caller ID Name and Number with ACB (N)

2. WorkSmart Complete -

Call Forwarding - Variable
Three Way Calling
Call Waiting/Cancel Call Waiting
Caller ID Name and Number
Caller ID Name and Number with ACB (N)

3. WorkSmart Deluxe

Caller ID Name and Number
Call Waiting/Cancel Call Waiting
Three Way Calling
Call Forwarding - Variable
Automatic Call Return
Distinctive Ring
Caller ID Name and Number with ACB (N)

(D)
(D)

5. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. If the customer terminates service within 60 days, then Termination Liability is waived. If termination after 60 days and prior to completion of the initial term commitment period then the customer is liable for Termination Liability. (N) | (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.1 General (Continued)

g. WorkSmart - Business (N)

1. WorkSmart Basic -

   Call Waiting/Cancel Call Waiting
   Three Way Calling
   Caller ID Name and Number
   Special Call Forwarding

2. WorkSmart Complete -

   Call Forwarding - Variable
   Three Way Calling
   Call Waiting/Cancel Call Waiting
   Caller ID Name and Number

3. WorkSmart Deluxe

   Caller ID Name and Number
   Call Waiting/Cancel Call Waiting
   Three Way Calling
   Call Forwarding - Variable
   Automatic Call Return
   Distinctive Ring

4. WorkSmart is available on a subscription basis; one to two-line (voice) small business customers only.

5. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 TE Calling Services (Continued)

13.3.1 General (Continued)

g. (L)

(L)

(D)

(D)

(L)

(L)

(D)

(D)

(L)

(L)

(L) Material transferred to Section 113.3. (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Second Revised Sheet 5.2
Canceling First Revised Sheet 5.2
P.S.C. - S.C. No. 1
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Durham, North Carolina

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.1 General (Continued)

h. Choice Pac

(1) Choice Pac offers a monthly discount on specific Verizon calling services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer. (T)

Choice Pac is available to all business customers. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections 13.3.3 and 13.3.4 of this Tariff will apply.

(2) The following services are eligible for the Choice Pac discount offering.[1]

Automatic Busy Redial	
Automatic Call Return	
Call Block	
Call Forwarding	(T)
Call Waiting	
Caller ID	(T)
Caller ID-Number Only	(T)
Distinctive Ring	
Do Not Disturb	(T)
Select Call Forwarding	
8-Number Speed Dialing	
30-Number Speed Dialing	(T)
Three-Way Calling	
Priority Call	(T)

(3) The applicable monthly discount for Choice Pac is 30%.

(4) Service charges are not applicable:

- when an order is placed which qualifies the customer for the Choice Pac discount, or
- when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section 13.3.1h.(2).

(5) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Secondary Service Order charge.

[1] - Anonymous Call Block and Cancel Call Waiting are included toward the threshold. However, the rate(s) will be discounted if the threshold quantity is met.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.1 General (Continued)

h. Choice Pac

(1) Choice Pac offers a monthly discount on specific GTE calling services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer.

Choice Pac is available to all business customers. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections 13.3.3 and 13.3.4 of this Tariff will apply.

(2) The following services are eligible for the Choice Pac discount offering.[1]

Automatic Busy Redial
Automatic Call Return
Call Block
Call Forwarding-Variable
Call Waiting
Caller ID-Name and Number
Caller ID-Number

(D)

Distinctive Ring
Special Call Acceptance
Special Call Forwarding
8-Number Speed Calling
30-Number Speed Calling
Three-Way Calling
VIP Alert

(3) The applicable monthly discount for Choice Pac is 30%.

(4) Service charges are not applicable:

- when an order is placed which qualifies the customer for the Choice Pac discount, or
- when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section 13.3.1h.(2).

(5) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Secondary Service Order charge.

[1] - Anonymous Call Block and Cancel Call Waiting are included toward the threshold. However, the rate(s) will be discounted if the threshold quantity is met. (C) (C)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

i. Verizon Local Package[sm] or Verizon Local Package Extra[sm]

(1) Verizon Local Package[sm] or Verizon Local Package Extra[sm] offers a combination of services available to residential customers only.

Verizon Local Package[sm] or Verizon Local Package Extra[sm] is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

(2) The following services are eligible for the Verizon Local Package[sm] /Verizon Local Package Extra[sm] offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate Service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extra[sm] – Choice of any of the following Calling Services:
Verizon Local Package[sm] – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Package[sm] /Verizon Local Package Extra[sm] includes unlimited local Directory Assistance.

(3) Rates

	Monthly Rate
Verizon Local Package Extra[sm] *	$37.99 (I)
Verizon Local Package[sm] *	34.99 (I)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Package[sm] or Verizon Local Package Extra[sm].

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

i. Verizon Local Package[sm] or Verizon Local Package Extra[sm]

(1) Verizon Local Package[sm] or Verizon Local Package Extra[sm] offers a combination of services available to residential customers only.

Verizon Local Package[sm] or Verizon Local Package Extra[sm] is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

(2) The following services are eligible for the Verizon Local Package[sm] /Verizon Local Package Extra[sm] offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate Service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extra[sm] – Choice of any of the following Calling Services:
Verizon Local Package[sm] – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Package[sm] /Verizon Local Package Extra[sm] includes unlimited local Directory Assistance.

(4) Rates

	Monthly Rate
Verizon Local Package Extra[sm] *	$35.99 (I)
Verizon Local Package[sm] *	32.99 (I)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Package[sm] or Verizon Local Package Extra[sm].

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

i. Verizon Local Package[sm] or Verizon Local Package Extra[sm]

(1) Verizon Local Package[sm] or Verizon Local Package Extra[sm] offers a combination of services available to residential customers only.

Verizon Local Package[sm] or Verizon Local Package Extra[sm] is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

(2) The following services are eligible for the Verizon Local Package[sm] /Verizon Local Package Extra[sm] offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate Service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extra[sm] – Choice of any of the following Calling Services:
Verizon Local Package[sm] – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Package[sm] /Verizon Local Package Extra[sm] includes unlimited local Directory Assistance.

(5) Rates

	Monthly Rate
Verizon Local Package Extra[sm] *	$33.99 (I)
Verizon Local Package[sm] *	30.99 (I)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Package[sm] or Verizon Local Package Extra[sm].

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

i. Verizon Local Package[sm] or Verizon Local Package Extra[sm] (T)

(1) Verizon Local Package[sm] or Verizon Local Package Extra[sm] offers a combination of services available to residential customers only. (T)

Verizon Local Package[sm] or Verizon Local Package Extra[sm] is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service. (T)

(2) The following services are eligible for the Verizon Local Package[sm] /Verizon Local Package Extra[sm] offering: (T)

Local Calling Plan Community Plus Option (where available)
Flat Rate Service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extra[sm] – Choice of any of the following Calling Services: (T)
Verizon Local Package[sm] – Choice of any three of the following Calling Services: (T)

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8 (N)
Distinctive Ring	Speed Dial 30 (T)
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Package[sm] /Verizon Local Package Extra[sm] includes unlimited local Directory Assistance. (T)

(6) Rates

	Monthly Rate	
Verizon Local Package Extra[sm] *	$31.95	(T)
Verizon Local Package[sm] *	28.95	(T)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Package[sm] or Verizon Local Package Extra[sm]. (T) (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

i. Local Package or Local Package Standard

(1) Local Package or Local Package Standard offers a combination of services available to residential customers only.

Local Package or Local Package Standard is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

(2) The following services are eligible for the Local Package/Local Package Standard offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate Service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Local Package – Choice of any of the following Calling Services:
Local Package Standard – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Call 30
Distinctive Ring	Caller ID Name and Number
Anonymous Call Block	Automatic Busy Redial
Automatic Call Return	Call Block
Special Call Acceptance	Special Call Forwarding
VIP Alert	

Local Package/Local Package Standard includes unlimited local Directory Assistance.

(7) Rates

	Monthly Rate	
Local Package *	$31.95	(T)
Local Package Standard *	28.95	(T)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Local Package or Local Package Standard. (N)

ISSUED: **September 5, 2002**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: September 20, 2002

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 **Verizon Calling Services (Continued)** (N)

13.3.1 **General (Continued)**

i. Local Package or Local Package Standard

(1) Local Package or Local Package Standard offers a combination of services available to residential customers only.

Local Package or Local Package Standard is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

(2) The following services are eligible for the Local Package/Local Package Standard offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate Service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Local Package – Choice of any of the following Calling Services:
Local Package Standard – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Call 30
Distinctive Ring	Caller ID Name and Number
Anonymous Call Block	Automatic Busy Redial
Automatic Call Return	Call Block
Special Call Acceptance	Special Call Forwarding
VIP Alert	

Local Package/Local Package Standard includes unlimited local Directory Assistance.

(8) Rates

	Monthly Rate	
Local Package	$31.95	
Local Package Standard	28.95	(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

j. Verizon Five Cents Plan℠

(1) The Verizon Five Cents Plan is an optional 1+ intrastate intraLATA direct dialed call service. The plan offers Five Cents flat rate pricing to residential customers in Verizon exchanges that subscribe to Verizon Local Package℠ or Verizon Local Package Extra℠. The service is available 24 hours a day, seven days a week. (T)

(2) Regulations

(a) Calls will be billed in one minute increments.

(b) The minimum service period for the Five Cents Plan for Residence is one month.

(c) Directory assisted, operator assisted, and calling card calls are excluded from this service.

(d) This service is available on the line equipped with Verizon Local Package℠ or Verizon Local Package Extra℠ service only. (T)

(e) Should a customer cancel their Verizon Local Package℠ or Verizon Local Package Extra℠ service, the customer may select an alternative calling service plan. If the customer does not select an alternative calling service plan, the customer will default to standard MTS rates as specified in this Company's Long Distance Message Telecommunications Service Tariff. (T)

(3) Rates

Residential customers who subscribe to the Verizon Five Cents Plan℠ for Residence will be billed for all Intrastate IntraLATA toll calls qualifying for this Plan. The rate is as follows:

Each Minute of Use	IOSC
$.05	99991

ISSUED: July 7, 2003
BY: Vice President
Durham, North Carolina

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (N)

13.3.1 General (Continued)

j. Verizon Five Cents Plan℠

(1) The Verizon Five Cents Plan is an optional 1+ intrastate intraLATA direct dialed call service. The plan offers Five Cents flat rate pricing to residential customers in Verizon exchanges that subscribe to Local Package or Local Package Standard. The service is available 24 hours a day, seven days a week.

(2) Regulations

(a) Calls will be billed in one minute increments.

(b) The minimum service period for the Five Cents Plan for Residence is one month.

(c) Directory assisted, operator assisted, and calling card calls are excluded from this service.

(d) This service is available on the line equipped with Local Package or Local Package Standard service only.

(e) Should a customer cancel their Local Package or Local Package Standard service, the customer may select an alternative calling service plan. If the customer does not select an alternative calling service plan, the customer will default to standard MTS rates as specified in this Company's Long Distance Message Telecommunications Service Tariff.

(3) Rates

Residential customers who subscribe to the Verizon Five Cents Plan℠ for Residence will be billed for all Intrastate IntraLATA toll calls qualifying for this Plan. The rate is as follows:

Each Minute of Use	IOSC	
$.05	99991	(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

k . One Time Credit Offers

1) Residence customers who contact or are contacted by Verizon and meet the following criteria and agree not to disconnect their service may receive a one time $25 benefit that may take the form of either a gift card or bill credit:

a) request to have voice service disconnected as a result of a network related repair problem, or

b) have been identified by Verizon as likely to disconnect service based upon criteria determined by Verizon.

The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

2) Residence customers who are responding to a Verizon direct mailing, advertisement, or other Verizon marketing activity, may receive a one time $50 benefit that may take the form of either a gift card or bill credit. (C) (C)

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

k . One Time Credit Offers

(D)
|
(D)

1) Residence customers who contact or are contacted by Verizon and meet the following criteria and agree not to disconnect their service may receive a one time $25 benefit that may take the form of either a gift card or bill credit: (T) (C) (C)

   a) request to have voice service disconnected as a result of a network related repair problem, or

   b) have been identified by Verizon as likely to disconnect service based upon criteria determined by Verizon.

   The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

2) Residence customers who are responding to a Verizon marketing letter, sent after their disconnection request, may receive a one time $50 benefit that may take the form of either a gift card or bill credit. (T)

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

ISSUED: February 20, 2008
BY: Vice President
Durham, North Carolina

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.1 General (Continued)

k . One Time Credit Offers (N)

1) Residence customers who change their local service from another provider to Verizon, or who contact Verizon to disconnect their service but ultimately retain Verizon may receive a one time $25 benefit that may take the form of either a gift card or bill credit.

2) Residence customers who contact or are contacted by Verizon and meet the following criteria and agree not to disconnect their service may receive a one time $25 bill credit:

a) request to have voice service disconnected as a result of a network related repair problem, or

b) have been identified by Verizon as likely to disconnect service based upon criteria determined by Verizon.

The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

3) Residence customers who are responding to a Verizon marketing letter, sent after their disconnection request, may receive a one time $50 benefit that may take the form of either a gift card or bill credit.

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon. (N)

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Thirteenth Revised Sheet 6
Canceling Twelfth Revised Sheet 6
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.2 Definitions

a. Call Forwarding - Provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. This service may be provided to a group of individual lines arranged for rotary hunting, where network facilities will permit. (T)

b. WorkSmart Business - WorkSmart is a calling service which offers customers a choice of three pre-defined packages containing four to six calling services with value-added features. Customers who commit to a term agreement ranging from one to three years will receive a discount off the current individual monthly tariffed rates for these packaged features. Subscribers may choose from WorkSmart Basic, WorkSmart Complete or WorkSmart Deluxe packages.

c. Multipath allows a Call Forwarding customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number. (T)

Multipath is available only as an enhancement to Call Forwarding.

d. Call Waiting/Cancel Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

Cancel Call Waiting permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect.

e. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173)

f. Speed Dialing - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Dialing) and a thirty number capacity (30-Number Speed Dialing). (T) | (T)

g. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.

h. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd) (T)

13.3.2 Definitions

a. Call Forwarding-Variable - Provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. This service may be provided to a group of individual lines arranged for rotary hunting, where network switching facilities will permit. (T) (C) (C)

b. Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding-Variable.

c. Call Waiting/Cancel Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

Cancel Call Waiting permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect.

d. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173)

e. Speed Calling - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Calling) and a thirty number capacity (30-Number Speed Calling).

f. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.

g. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code. (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.2 Definitions

a. Call Forwarding-Variable - This provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities.

b. WorkSmart Business - WorkSmart offers small business customers a choice of three pre-defined packages containing four to six calling services with value-added features. Customers who commit to a term agreement ranging from one to three years will receive a discount off the current individual monthly tariffed rates for these packaged features: (N) (N)

c. Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding-Variable.

d. Call Waiting – By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that number. The customer may alternately talk to either the first or second party through the use of hook switch flashes; or he may terminate the first call and receive the second call; or he can put the first call on hold so that the second call can be answered.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.2 Definitions

a. Call Forwarding-Variable - This provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities.

b. Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number. (T)

Multipath is available only as an enhancement to Call Forwarding-Variable.

d. Call Waiting/Cancel Call Waiting (T)

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established. (C)

Cancel Call Waiting permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect. (C)

d. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired. (T) (M)

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173)

e. Speed Calling - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Calling) and a thirty number capacity (30-Number Speed Calling). (T)

f. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance. (T)

g. (C) (T)

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.

h. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code. (T) (M)

(C) Material combined to make new service. (N)
(M) Material appearing on this Sheet formerly appeared on Sheet 6.0.0.1. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd) (C)

13.3.2 Definitions

a. Call Forwarding-Variable - This provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities.

b.

c. Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding-Variable.

d. Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that number. The customer may alternately talk to either the first or second party through the use of hook switch flashes; or he may terminate the first call and receive the second call; or he can put the first call on hold so that the second call can be answered.

(D)

ISSUED: January 24, 2001
BY: Vice President
Durham, North Carolina

MISCELLANEOUS SERVICE ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this sheet now appears on Sheet 6.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.2 Definitions (Cont'd)

e. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173) (N)
(N)

f. Speed Calling - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Calling) and a thirty number capacity (30-Number Speed Calling).

g. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.

h. Cancel Call Waiting - This service allows a customer to cancel the Call Waiting feature on a per call basis using a specific code.

i. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Twelfth Revised Sheet 6.0.1
Canceling Eleventh Revised Sheet 6.0.1
P.S.C. - S.C. No. 1

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 6, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - One Verizon calling service per line:

		Monthly Rate		Installation	
		Residence	Business	Charge	GSEC Code
(1)	Call Forwarding[1], per line				
	Present	$3.50	$5.85 (I)	$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(3)	Call Waiting/Cancel Call Waiting[1,4,] per line				
	Present	4.50	7.15 (I)	-	
	Minimum	2.50	5.00	-	
	Maximum	8.00	12.00	-	
(4)	Three-Way Calling[1,2], per line				
	Present	4.25	6.50 (I)	5.00	SCTWR, SCTWB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation[3]	.75	.75	-	
(5)	8-Number Speed Dialing[1], per line				
	Present	3.25	4.55 (I)	-	SCS8R, SCS8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.
Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.
Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.
Note 4: Call Waiting/Cancel Call Waiting combined as new service.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Eleventh Revised Sheet 6.0.1
Canceling Tenth Revised Sheet 6.0.1
P.S.C. - S.C. No. 1

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 1, 2007

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - One Verizon calling service per line:

		Monthly Rate Residence	Monthly Rate Business	Installation Charge	GSEC Code
(1)	Call Forwarding[1], per line				
	Present	$3.50	$4.50	$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(3)	Call Waiting Cancel Call Waiting[1,4,] per line				
	Present	4.50 (I)	6.00	-	
	Minimum	2.50	5.00	-	
	Maximum	8.00	12.00	-	
(4)	Three-Way Calling[1,2], per line				
	Present	4.25 (I)	5.00	5.00	SCTWR, SCTWB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation[3]	.75	.75	-	
(5)	8-Number Speed Dialing[1], per line				
	Present	3.25 (I)	3.50	-	SCS8R, SCS8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.
Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.
Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.
Note 4: Call Waiting/Cancel Call Waiting combined as new service.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Tenth Revised Sheet 6.0.1
Canceling Ninth Revised Sheet 6.0.1
P.S.C. - S.C. No. 1

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 2006

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - One Verizon calling service per line:

		Monthly Rate Residence	Monthly Rate Business	Installation Charge	GSEC Code	
(1)	Call Forwarding[1], per line					(D)
	Present	$3.50	$4.50	$ -	SCCFR, SCCFB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
(2)	Multipath, per line*					(T)
	Present	3.50	4.50	-	SCCFAR,	
	Minimum	2.00	4.00	-	SCCFAB	
	Maximum	5.00	8.00	-		
(3)	Call Waiting Cancel Call Waiting[1,4,] per line					(T)
	Present	4.20	6.00	-		
	Minimum	2.50	5.00	-		
	Maximum	8.00	12.00	-		
(4)	Three-Way Calling[1,2], per line					(T)
	Present	4.00 (I)	5.00	5.00	SCTWR, SCTWB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
	Per Activation[3]	.75	.75	-		
(5)	8-Number Speed Dialing[1], per line					(T)
	Present	2.75 (I)	3.50	-	SCS8R, SCS8B	
	Minimum	1.50	2.00	-		
	Maximum	5.00	6.00	-		

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.
Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.
Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.
Note 4: Call Waiting/Cancel Call Waiting combined as new service.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Ninth Revised Sheet 6.0.1
Canceling Eighth Revised Sheet 6.0.1
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd) (T)

13.3.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon calling services at a range falling between the minimum and maximum rates listed below. (T)

a. Single Service - One Verizon calling service per line: (T)

		Monthly Rate		Installation Charge	GSEC Code
		Residence	Business		
(1)	Call Forwarding[1], per line				(T)
	Present	$3.50	$4.50	$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)					
(3)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(4)	Call Waiting Cancel Call Waiting[1,4,] per line				
	Present	4.20	6.00	-	
	Minimum	2.50	5.00	-	
	Maximum	8.00	12.00	-	
(5)	Three-Way Calling[1,2], per line				
	Present	3.75	5.00	5.00	SCTWR, SCTWB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation[3]	.75	.75	-	
(6)	8-Number Speed Dialing[1], per line				(T)
	Present	2.50	3.50	-	SCS8R, SCS8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	

* Multipath is available only as an enhancement to Call Forwarding. (T)

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.
Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.
Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.
Note 4: Call Waiting/Cancel Call Waiting combined as new service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for GTE calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - One GTE calling service per line:

		Monthly Rate Residence	Monthly Rate Business	Installation Charge	GSEC Code
(1)	Call Forwarding-Variable[1], per line				
	Present	$3.50	$4.50	$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)					
(3)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(4)	Call Waiting Cancel Call Waiting[1,4,] per line				(C)
	Present	4.20	6.00	-	
	Minimum	2.50	5.00	-	
	Maximum	8.00	12.00	-	(C)
(5)	Three-Way Calling[1,2], per line				
	Present	3.75	5.00	5.00	SCTWR, SCTWB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation[3]	.75	.75	-	
(6)	8-Number Speed Calling[1], per line				
	Present	2.50	3.50	-	SCS8R, SCS8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	

* Multipath is available only as an enhancement to Call Forwarding-Variable.

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.
Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.
Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.
Note 4: Call Waiting/Cancel Call Waiting combined as new service. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for GTE calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - One GTE calling service per line:

		Monthly Rate		Instal-lation	
		Residence	Business	Charge	GSEC Code
(1)	Call Forwarding-Variable[1], per line				
	Present	$3.50	$4.50	$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)					
(3)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(4)	Call Waiting[1], per line				
	Present	3.70	5.50	-	SCCWR, SCCWB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(5)	Three-Way Calling[1,2], per line				
	Present	3.75	5.00	5.00	SCTWR, SCTWB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation[3]	.75	.75	-	
(6)	8-Number Speed Calling[1], per line				
	Present	2.50	3.50	-	SCS8R, SCS8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	

(T) (T) (T) (T) (T) (D)

* Multipath is available only as an enhancement to Call Forwarding-Variable. (D)

(T)

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount. (T)

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. (T)

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Eleventh Revised Sheet 6.0.2
Canceling Tenth Revised Sheet 6.0.2
P.S.C. - S.C. No. 1

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 6, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

a. Single Service - One Verizon calling service per line: (Cont'd)

		Monthly Rate		Installation	
		Residence	Business	Charge	GSEC Code
(6)	30-Number Speed Dialing[2], per line				
	Present	$4.25	$6.50 (I)	$ -	SCS30R, SCS30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	
(7)	Toll Denial, per line				
	Present	2.75	4.75	-	TRR, TRB
	Minimum	-	-	-	
	Maximum	-	-	-	
(8)	(Combined as New Service. See 13.3.3[4])				
(9)	(Obsolete - See Section 113)				
(10)	(Obsolete - See Section 113)				
(11)	(Obsolete - See Section 113)				
(12)	Distinctive Ring[2], per line				
	Present	6.00	7.80 (I)	-	SCSRR, SCSRB
	Minimum	4.00	4.00	-	
	Maximum	8.00	8.00	-	

Note 4: Call Waiting and Cancel Call Waiting combined as new service.

Note 1: Cancel Call Waiting is not included toward the flexible packaging and/or Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Tenth Revised Sheet 6.0.2
Canceling Ninth Revised Sheet 6.0.2
P.S.C. - S.C. No. 1

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 1, 2007

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

a. Single Service - One Verizon calling service per line: (Cont'd)

		Monthly Rate Residence	Monthly Rate Business	Installation Charge	GSEC Code
(6)	30-Number Speed Dialing[2], per line				
	Present	$4.25 (I)	$5.00	$ -	SCS30R, SCS30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	
(7)	Toll Denial, per line				
	Present	2.75	4.75	-	TRR, TRB
	Minimum	-	-	-	
	Maximum	-	-	-	
(8)	(Combined as New Service. See 13.3.3[4])				
(9)	(Obsolete - See Section 113)				
(10)	(Obsolete - See Section 113)				
(11)	(Obsolete - See Section 113)				
(12)	Distinctive Ring[2], per line				
	Present	6.00	6.00	-	SCSRR, SCSRB
	Minimum	4.00	4.00	-	
	Maximum	8.00	8.00	-	

Note 4: Call Waiting and Cancel Call Waiting combined as new service.

Note 1: Cancel Call Waiting is not included toward the flexible packaging and/or Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Ninth Revised Sheet 6.0.2
Canceling Eighth Revised Sheet 6.0.2
P.S.C. - S.C. No. 1

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 2006

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

a. Single Service - One Verizon calling service per line: (Cont'd)

		Monthly Rate		Installation		
		Residence	Business	Charge	GSEC Code	
(6)	30-Number Speed Dialing[2], per line					(T)
	Present	$3.75 (I)	$5.00	$ -	SCS30R, SCS30B	
	Minimum	2.00	3.00	-		
	Maximum	6.00	8.00	-		
(7)	Toll Denial, per line					(T)
	Present	2.75	4.75	-	TRR, TRB	
	Minimum	-	-	-		
	Maximum	-	-	-		
(8)	(Combined as New Service. See 13.3.3[4])					(T)
(9)	(Obsolete - See Section 113)					(T)
(10)	(Obsolete - See Section 113)					(T)
(11)	(Obsolete - See Section 113)					(T)
(12)	Distinctive Ring[2], per line					(T)
	Present	6.00	6.00	-	SCSRR, SCSRB	
	Minimum	4.00	4.00	-		
	Maximum	8.00	8.00	-		

Call Waiting and Cancel Call Waiting combined as new service.

Note 1: Cancel Call Waiting is not included toward the flexible packaging and/or Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Eighth Revised Sheet 6.0.2
Canceling Seventh Revised Sheet 6.0.2
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd) (T)

13.3.3 Rates (Cont'd)

a. Single Service - One Verizon calling service per line: (Cont'd) (T)

		Monthly Rate		Installation	
		Residence	Business	Charge	GSEC Code
(7)	30-Number Speed Dialing[2], per line				(T)
	Present	$3.50	$5.00	$ -	SCS30R, SCS30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	
(8)	Toll Denial, per line				
	Present	2.75	4.75	-	TRR, TRB
	Minimum	-	-	-	
	Maximum	-	-	-	
(9)	(Combined as New Service. See 13.3.3[4])				
(10)	(Obsolete - See Section 113)				
(11)	(Obsolete - See Section 113)				
(12)	(Obsolete - See Section 113)				
(13)	Distinctive Ring[2], per line				
	Present	6.00	6.00	-	SCSRR, SCSRB
	Minimum	4.00	4.00	-	
	Maximum	8.00	8.00	-	

Call Waiting and Cancel Call Waiting combined as new service.

Note 1: Cancel Call Waiting is not included toward the flexible packaging and/or Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

a. Single Service - One GTE calling service per line: (Cont'd)

		Monthly Rate Residence	Business	Installation Charge	GSEC Code
(7)	30-Number Speed Calling[2], per line				
	Present	$3.50	$5.00	$ -	SCS30R, SCS30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	
(8)	Toll Denial, per line				
	Present	2.75	4.75	-	TRR, TRB
	Minimum	-	-	-	
	Maximum	-	-	-	
(9)	(Combined as New Service. See 13.3.3[4])				(C) (C)
(10)	(Obsolete - See Section 113)				
(11)	(Obsolete - See Section 113)				
(12)	(Obsolete - See Section 113)				
(13)	Distinctive Ring[2], per line				
	Present	6.00	6.00	-	SCSRR, SCSRB
	Minimum	4.00	4.00	-	
	Maximum	8.00	8.00	-	

(C) Call Waiting and Cancel Call Waiting combined as new service. (N)

Note 1: Cancel Call Waiting is not included toward the flexible packaging and/or Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

a. Single Service - One GTE calling service per line: (Cont'd)

		Monthly Rate		Instal-lation	
		Residence	Business	Charge	GSEC Code
(7)	30-Number Speed Calling[2], per line				
	Present	$3.50	$5.00	$ -	SCS30R, SCS30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	
(8)	Toll Denial, per line				
	Present	2.75	4.75	-	TRR, TRB
	Minimum	-	-	-	
	Maximum	-	-	-	
(9)	Cancel Call Waiting[1,2], per line				
	Present	1.00	2.00	-	SCCCWR, SCCCWB
	Minimum	.50	1.00	-	
	Maximum	3.00	4.00	-	
(10)	(Obsolete - See Section 113)				
(11)	(Obsolete - See Section 113)				
(12)	(Obsolete - See Section 113)				
(13)	Distinctive Ring[2], per line				
	Present	6.00	6.00	-	SCSRR, SCSRB
	Minimum	4.00	4.00	-	
	Maximum	8.00	8.00	-	

Note 1: Cancel Call Waiting is not included toward the flexible packaging and/or Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Eleventh Revised Sheet 6.0.3
Canceling Tenth Revised Sheet 6.0.3
P.S.C. - S.C. No. 1

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 6, 2008

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more Verizon calling services on same line:

		Monthly Rate		Installation	
		Residence	Business	Charge	IOSC
(1)	WorkSmart Per business line				
	WorkSmart - Basic				1343
	1 yr		$20.76 (I)		1340
	2 yr		19.04		1341
	3 yr		17.30		1342
	WorkSmart - Complete				1344
	1 yr		$19.59		1340
	2 yr		17.97		1341
	3 yr		16.33		1342
	WorkSmart - Deluxe				1345
	1 yr		$28.95		1340
	2 yr		26.54		1341
	3 yr		24.13 (I)		1342
(2)	Big Deal Calling Service Option A[1] (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8-Number Speed Dialing, Three-Way Calling and Priority Call)	$ 18.00	$ -	$ -	03850

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Tenth Revised Sheet 6.0.3
Canceling Ninth Revised Sheet 6.0.3
P.S.C. - S.C. No. 1

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 1, 2007

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more Verizon calling services on same line:

		Monthly Rate		Installation	
		Residence	Business	Charge	IOSC
(1)	WorkSmart Per business line				
	WorkSmart - Basic				1343
	1 yr		$17.10		1340
	2 yr		15.68		1341
	3 yr		14.25		1342
	WorkSmart - Complete				1344
	1 yr		$16.20		1340
	2 yr		14.85		1341
	3 yr		13.50		1342
	WorkSmart - Deluxe				1345
	1 yr		$23.40		1340
	2 yr		21.45		1341
	3 yr		19.50		1342
(2)	Big Deal Calling Service Option A[1] (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8-Number Speed Dialing, Three-Way Calling and Priority Call)	$ 18.00 (I)	$ -	$ -	03850

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Ninth Revised Sheet 6.0.3
Canceling Eighth Revised Sheet 6.0.3
P.S.C. - S.C. No. 1

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 2006

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more Verizon calling services on same line:

		Monthly Rate		Installation	
		Residence	Business	Charge	IOSC
(1)	WorkSmart Per business line				
	WorkSmart - Basic				1343
	1 yr		$17.10		1340
	2 yr		15.68		1341
	3 yr		14.25		1342
	WorkSmart - Complete				1344
	1 yr		$16.20		1340
	2 yr		14.85		1341
	3 yr		13.50		1342
	WorkSmart - Deluxe				1345
	1 yr		$23.40		1340
	2 yr		21.45		1341
	3 yr		19.50		1342
(2)	Big Deal Calling Service Option A[1] (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8-Number Speed Dialing, Three-Way Calling and Priority Call)	$ 17.00 (I)	$ -	$ -	03850

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Eighth Revised Sheet 6.0.3
Canceling Seventh Revised Sheet 6.0.3
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd) (T)

13.3.3 Rates (Cont'd)

b. Package - two or more Verizon calling services on same line: (T)

		Monthly Rate Residence	Monthly Rate Business	Installation Charge	IOSC	
(1)	WorkSmart Per business line					
	WorkSmart - Basic				1343	
	1 yr		$17.10		1340	
	2 yr		15.68		1341	
	3 yr		14.25		1342	
	WorkSmart - Complete				1344	
	1 yr		$16.20		1340	
	2 yr		14.85		1341	
	3 yr		13.50		1342	
	WorkSmart - Deluxe				1345	
	1 yr		$23.40		1340	
	2 yr		21.45		1341	
	3 yr		19.50		1342	
(2)	Big Deal Calling Service Option A[1] (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8-Number Speed Dialing, Three-Way Calling and Priority Call)	$ 16.00	$ -	$ -	03850	(T) (T) (T) I (T) (T)

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more GTE calling services on same line:

		Monthly Rate Residence	Monthly Rate Business	Installation Charge	IOSC	
(1)	e. WorkSmart					(N)
	Per business line					
	WorkSmart - Basic				1343	
	1 yr		$17.10		1340	
	2 yr		15.68		1341	
	3 yr		14.25		1342	
	WorkSmart - Complete				1344	
	1 yr		$16.20		1340	
	2 yr		14.85		1341	
	3 yr		13.50		1342	
	WorkSmart - Deluxe				1345	
	1 yr		$23.40		1340	
	2 yr		21.45		1341	
	3 yr		19.50		1342	(N)
(2)	Big Deal Calling Service Option A[1] (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Call Waiting ID, Caller ID-Name and Number, Cancel Call Waiting, Distinctive Ring, Special Call Acceptance, Special Call Forwarding, 8-Number Speed Calling, Three-Way Calling and VIP Alert)	$ 16.00	$ -	$ -	03850	(T)

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more GTE calling services on same line:

		Monthly Rate Residence	Monthly Rate Business	Installation Charge	IOSC	
(1)						(L)
(2)						(L)
(3)	Big Deal Calling Service Option A[1] (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Call Waiting ID, Caller ID-Name and Number, Cancel Call Waiting, Distinctive Ring, Special Call Acceptance, Special Call Forwarding, 8-Number Speed Calling, Three-Way Calling and VIP Alert)	$ 16.00	$ -	$ -	03850	(N) (N)

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued. (T) (T)

(O) Material transferred to Section S113.1. (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Eighth Revised Sheet 6.0.4
Canceling Seventh Revised Sheet 6.0.4
P.S.C. - S.C. No. 1

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 1, 2007

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more Verizon calling services on same line: (Cont'd)

		Monthly Rate		Installation	
		Residence	Business	Charge	IOSC
(4)	Big Deal Calling Service Option B[1] (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	11.00 (I)	-	-	03851
(5)	(Obsolete - See Section 113)				
(6)	(Obsolete - See Section 113)				

c. The applicable service charges as shown in Section 4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Seventh Revised Sheet 6.0.4
Canceling Sixth Revised Sheet 6.0.4
P.S.C. - S.C. No. 1

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 2006

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more Verizon calling services on same line: (Cont'd)

		Monthly Rate		Installation	
		Residence	Business	Charge	IOSC
(4)	Big Deal Calling Service Option B[1] (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	10.00 (I)	-	-	03851
(5)	(Obsolete - See Section 113)				
(6)	(Obsolete - See Section 113)				

c. The applicable service charges as shown in Section 4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Sixth Revised Sheet 6.0.4
Canceling Seventh Revised Sheet 6.0.4
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd) (T)

13.3.3 Rates (Cont'd)

b. Package - two or more Verizon calling services on same line: (Cont'd) (T)

		Monthly Rate		Installation	
		Residence	Business	Charge	IOSC
(4)	Big Deal Calling Service Option B[1] (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	9.00	-	-	03851 (T)

(5) (Obsolete - See Section 113)

(6) (Obsolete - See Section 113)

c. The applicable service charges as shown in Section 4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd)

13.3.3 Rates (Cont'd)

b. Package - two or more GTE calling services on same line: (Cont'd)

		Monthly Rate		Installation Charge	IOSC	
		Residence	Business			(T)
(4)	Big Deal Calling Service Option B[1] (Includes Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Cancel Call Waiting and Three-Way Calling)	9.00	-	-	03851	(N) (N)

(5) (Obsolete - See Section 113)

(6) (Obsolete - See Section 113)

c. The applicable service charges as shown in Section 4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section 4, are not applicable when Big Deal Calling Services are established or discontinued. (N) (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Fourth Revised Sheet 6.0.5
Canceling Third Revised Sheet 6.0.5
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Verizon Calling Services (Cont'd) (T)

13.3.3 Rates (Cont'd)

d. When features are added or rearranged on an existing line, the Secondary Service Order Charge as shown in Section 4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Secondary Service Order Charge shall apply. (Note: Central Office Work charge does not apply for features added or rearranged).

e. In addition to the monthly rate in this tariff for the Call Forwarding feature, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply for all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 GTE Calling Services (Cont'd) (C)

13.3.3 Rates (Cont'd)

d. When features are added or rearranged on an existing line, the Secondary Service Order Charge as shown in Section 4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Secondary Service Order Charge shall apply. (Note: Central Office Work charge does not apply for features added or rearranged).

e. In addition to the monthly rate in this tariff for the Call Forwarding-Variable feature, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply for all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

(D)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service

a. Conditions

(1) Custom Calling Local Area Signaling Service is a group of Custom Calling Service features offered to single line residential and single line business customers subscribing to one party local exchange service.

(2) Custom Calling Local Area Signaling Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. (C) (C)

(3) Coin phones will not be enabled with Custom Calling Local Area Signaling Service features, just as they are not enabled with other Custom Calling Services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.

(4) Satisfaction Guarantee

If at anytime the customer notifies Verizon South Inc. (formerly Contel Properties) he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. GTE will remove the service from the customer's account. (T)

The Satisfaction Guarantee will apply to all Smart Call[sm] services/features listed in Section 13.3 of this Tariff.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued) (C)

13.3.4 Custom Calling Local Area Signaling Service

a. Conditions

(1) Custom Calling Local Area Signaling Service is a group of Custom Calling Service features offered to single line residential and single line business customers subscribing to one party local exchange service.

(2) The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Calling Local Area Signaling Service features are applicable only to local calls placed to/from compatible central offices within the same Local Calling Area offering the service.

(3) Coin phones will not be enabled with Custom Calling Local Area Signaling Service features, just as they are not enabled with other Custom Calling Services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.

(4) Satisfaction Guarantee

If at anytime the customer notifies GTE South Carolina Incorporated (formerly Contel Properties) he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. GTE will remove the service from the customer's account. (C)

The Satisfaction Guarantee will apply to all Smart Call[sm] services/features listed in Section 13.3 of this Tariff.

(D)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description

(1) Anonymous Call Block is an arrangement, available to Caller ID-Number customers; non-Caller ID-Number customers; Caller ID-Name and Number customers; and non-Caller ID-Name and Number customers; that allows a called party to reject calls from parties that have activated the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature to prevent the display of their telephone number and/or name to Caller ID-Number or Caller ID-Name and Number customers. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone number and/or name. The calling party will be instructed to hang up and place the call again, without activating the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature. Customers may activate or deactivate this arrangement by dialing a preassigned activation code.

This feature will be available, subject to the capability of the facilities at no charge to Caller ID-Number and Caller ID-Name and Number customers. A charge will apply to non-Caller ID-Number and non-Caller ID-Name and Number customers who subscribe to the Anonymous Call Block feature.

(2) Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

(3) Automatic Call Return allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back. (C)

If possible, the service may also allow a customer to return the call automatically by dialing “1”. *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial “1” to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing “1” and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using *69 will apply. (C)

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description

(1) Anonymous Call Block is an arrangement, available to Caller ID-Number customers; non-Caller ID-Number customers; Caller ID-Name and Number customers; and non-Caller ID-Name and Number customers; that allows a called party to reject calls from parties that have activated the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature to prevent the display of their telephone number and/or name to Caller ID-Number or Caller ID-Name and Number customers. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone number and/or name. The calling party will be instructed to hang up and place the call again, without activating the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature. Customers may activate or deactivate this arrangement by dialing a preassigned activation code.

This feature will be available, subject to the capability of the facilities at no charge to Caller ID-Number and Caller ID-Name and Number customers. A charge will apply to non-Caller ID-Number and non-Caller ID-Name and Number customers who subscribe to the Anonymous Call Block feature.

(2) Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge. (N)

(3) Automatic Call Return allows a customer to automatically return the last incoming call whether it is answered or not. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge. (N)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Fourth Revised Sheet 6.3
Canceling Third Revised Sheet 6.3
P.S.C. - S.C. No. 1

ISSUED: February 19, 2010
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 8, 2010

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(4) Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

(5) Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes Verizon South Carolina Incorporated to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

(6) Caller ID-Number Only is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for non-blocked calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service, subject to technical and other limitations including the availability of the number for forwarding. The calling telephone number typically will be delivered by the second ring. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display may show "OUT OF AREA" and, in some cases, dashes (--- ----), for the non-available numbers. (C) (C) (C) (C)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Third Revised Sheet 6.3
Canceling Second Revised Sheet 6.3
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(4) Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

(5) Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes Verizon South Carolina Incorporated to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system. (T) (T)

(6) Caller ID-Number Only is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ----), for the non-available numbers. (T)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued) (C)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(4) Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

(5) Call Tracing Service allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes GTE South Carolina Incorporated (C) (formerly Contel Properties) to store the results of any and all traces initiated by the customer in the (C) Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

(6) Caller ID-Number is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ----), for the non-available numbers.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Fourth Revised Sheet 6.4
Canceling Third Revised Sheet 6.4
P.S.C. - S.C. No. 1

ISSUED: February 19, 2010
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 8, 2010

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(6) Caller ID-Number Only (Continued)

The calling telephone number is unavailable from calls made via PBX Trunks within the Custom Calling Local Area Signalling Service calling area, from cellular calls and currently from interexchange carrier calls. (T)
Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff.

The calling party can prevent the Caller ID-Number Only customer from seeing the calling telephone number display by dialing a special code prior to placing each call. This is known as Complete Blocking (Per Line) or Selective Blocking (Per Call). When the calling party uses this blocking capability, the Caller ID-Number Only customer will receive an indication on the Caller ID-Number Only equipment that the display of the calling telephone number has been suppressed. There is no charge for using Complete Blocking (Per Line) or Selective Blocking (Per Call). Caller ID-Number Only customers may re-direct to an announcement, incoming calls with Complete Blocking (Per Line) or Selective Blocking (Per Call) activated, by activating the Anonymous Call Block arrangement.

Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Calling Number Identification customers.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Third Revised Sheet 6.4
Canceling Second Revised Sheet 6.4
P.S.C. - S.C. No. 1

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Durham, North Carolina

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(6) Caller ID-Number Only (Continued) (T)

The calling telephone number is unavailable from calls made via PBX Trunks within the Custom Calling Local Area Signalling Service calling area, from cellular radio calls and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (T)

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff. (T) (T)

The calling party can prevent the Caller ID-Number Only customer from seeing the calling telephone number display by dialing a special code prior to placing each call. This is known as Complete Blocking (Per Line) or Selective Blocking (Per Call). When the calling party uses this blocking capability, the Caller ID-Number Only customer will receive an indication on the Caller ID-Number Only equipment that the display of the calling telephone number has been suppressed. There is no charge for using Complete Blocking (Per Line) or Selective Blocking (Per Call). Caller ID-Number Only customers may re-direct to an announcement, incoming calls with Complete Blocking (Per Line) or Selective Blocking (Per Call) activated, by activating the Anonymous Call Block arrangement. (T) (T) (T) (T) (T)

Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Calling Number Identification customers.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued) (C)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(6) Caller ID-Number (Continued)

The calling telephone number is unavailable from calls made via PBX Trunks within the Custom Calling Local Area Signalling Service calling area, from cellular radio calls and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number are intended solely for the use of the Caller ID-Number subscriber. Resale of this information is prohibited by this Tariff.

The calling party can prevent the Caller ID-Number customer from seeing the calling telephone number display by dialing a special code prior to placing each call. This is known as Complete Blocking (Per Line) or Selective Blocking (Per Call). When the calling party uses this blocking capability, the Caller ID-Number customer will receive an indication on the Caller ID-Number equipment that the display of the calling telephone number has been suppressed. There is no charge for using Complete Blocking (Per Line) or Selective Blocking (Per Call). Caller ID-Number customers may re-direct to an announcement, incoming calls with Complete Blocking (Per Line) or Selective Blocking (Per Call) activated, by activating the Anonymous Call Block arrangement. (C)

Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Calling Number Identification customers. (C)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Third Revised Sheet 6.5
Canceling Second Revised Sheet 6.5
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(7) Selective Blocking (Per Call) allows a single-line customer to make a call and temporarily mark the delivery of his/her calling number identification (CNI) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number.

This feature will be available, subject to the availability of facilities, without presubscription, and at no charge.

Feature Interactions:

Automatic Call Return - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

Caller ID-Number Only- The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "PRIVATE", OR "PRIVATE NUMBER" or such similar indicator on that call. (T)

Call Trace - This service is unaffected, and will record the calling number.

(8) Complete Blocking (Per Line) allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Complete Blocking (Per Line) is dialed, the calling number WILL be delivered on that call.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued) (C)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(7) Selective Blocking (Per Call) allows a single-line customer to make a call and temporarily mark the delivery of his/her calling number identification (CNI) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number.

This feature will be available, subject to the availability of facilities, without presubscription, and at no charge.

Feature Interactions:

Automatic Call Return - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

Caller ID-Number - The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "PRIVATE", OR "PRIVATE NUMBER" or such similar indicator on that call.

Call Trace - This service is unaffected, and will record the calling number.

(8) Complete Blocking (Per Line) allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Complete Blocking (Per Line) is dialed, the calling number WILL be delivered on that call.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Fourth Revised Sheet 6.6
Canceling Third Revised Sheet 6.6
P.S.C. - S.C. No. 1

ISSUED: February 19, 2010
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 8, 2010

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(8) Complete Blocking (Per Line) (Continued)

Complete Blocking (Per Line) is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Feature Interactions are the same as in Item (7) above.

(9) Do Not Disturb allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

(10) Select Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

(11) Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

(12) Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded (typically by the second ring) from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. “Out of Area,” “Unavailable,” the calling party’s state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, “Private,” “Anonymous” or a similar message may appear when the caller has blocked caller identification information. (C)

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Third Revised Sheet 6.6
Canceling Second Revised Sheet 6.6
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(8) Complete Blocking (Per Line) (Continued)

Complete Blocking (Per Line) is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Feature Interactions are the same as in Item (7) above.

(9) Do Not Disturb allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. (T)

(10) Select Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the prespecified numbers will be forwarded. (T) (T)

(11) Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (T)

(12) Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (Per Call) or Complete Blocking (Per Line). When the calling party uses one of the blocking options, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed. (T)

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued) (C)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(8) Complete Blocking (Per Line) (Continued)

Complete Blocking (Per Line) is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Feature Interactions are the same as in Item (7) above.

(9) Special Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

(10) Special Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

(11) VIP Alert allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

(12) Caller ID-Name and Number is an arrangement that is provided as an enhancement to Caller ID-Number and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (Per Call) or Complete Blocking (Per Line). When the calling party uses one of the blocking options, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
First Revised Sheet 6.6.0.1
Canceling Original Sheet 6.6.0.1
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(14) Call Waiting ID alerts the customer that there is another call by providing a call waiting tone and the display unit or screen phone will display the number or name and number of the calling party. At that time, the customer can decide whether to answer the call or not.

(a) Utilization of this service requires the use of a Call Waiting-ID compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of the customer.

(b) The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.

(c) All terms and conditions, including rates, for the other services associated with the line are as described in the service-specific sections of this Tariff. Those services must be ordered separately.

(d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to CentraNet®, DID or Coin Telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

(e) To use this service, the customer must not have Cancel Call Waiting activated.

(f) Customers wishing to have Call Waiting ID must also subscribe to Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID. (T)

(g) The customer must request Call Waiting ID although there are no additional charges for this service.

(h) Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID-Number Only or Caller ID. If the customer already subscribes to these (T) services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service (T) charges shall apply.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(14) Call Waiting ID alerts the customer that there is another call by providing a call waiting tone and the display unit or screen phone will display the number or name and number of the calling party. At that time, the customer can decide whether to answer the call or not. (N)

(a) Utilization of this service requires the use of a Call Waiting-ID compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of the customer.

(b) The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.

(c) All terms and conditions, including rates, for the other services associated with the line are as described in the service-specific sections of this Tariff. Those services must be ordered separately.

(d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to CentraNet®, DID or Coin Telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

(e) To use this service, the customer must not have Cancel Call Waiting activated.

(f) Customers wishing to have Call Waiting ID must also subscribe to Call Waiting, Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number.

(g) The customer must request Call Waiting ID although there are no additional charges for this service.

(h) Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number or Caller ID Name and Number. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number), no service charges shall apply. (N)

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Sixth Revised Sheet 6.6.1
Canceling Fifth Revised Sheet 6.6.1
P.S.C. - S.C. No. 1

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 6, 2008

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

(1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section 4 of this tariff, except as shown herein.

	Monthly Rate		
	Business	Residence	GSEC
Anonymous Call Block, per line			
To Non-Caller ID-Number Only and			
Caller ID Customers[1,2]			
Present	$ 1.30 (I)	$ 1.00	ACRJR, ACRJB
Minimum	.50	.50	
Maximum	4.00	4.00	

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number and Caller ID-Name and Number customers.

Note 2: Anonymous Call Block is not included toward the threshold. The rate, however, will be discounted if the threshold quantity is met.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Fifth Revised Sheet 6.6.1
Canceling Fourth Revised Sheet 6.6.1
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

(1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section 4 of this tariff, except as shown herein.

	Monthly Rate		
	Business	Residence	GSEC
Anonymous Call Block, per line			
To Non-Caller ID-Number Only and			(T)
Caller ID Customers[1,2]			(T)
Present	$ 1.00	$ 1.00	ACRJR, ACRJB
Minimum	.50	.50	
Maximum	4.00	4.00	

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number and Caller ID-Name and Number customers.

Note 2: Anonymous Call Block is not included toward the threshold. The rate, however, will be discounted if the threshold quantity is met.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

(1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section 4 of this tariff, except as shown herein.

	Monthly Rate		
	Business	Residence	GSEC
Anonymous Call Block, per line			
To Non-Caller ID-Number and			
Caller ID-Name and Number Customers[1,2]			
Present	$ 1.00	$ 1.00	ACRJR, ACRJB
Minimum	.50	.50	
Maximum	4.00	4.00	

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number and Caller ID-Name and Number customers.

Note 2: Anonymous Call Block is not included toward the threshold. The rate, however, will be discounted if the threshold quantity is met. (D)

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Tenth Revised Sheet 6.7
Canceling Ninth Revised Sheet 6.7
P.S.C. - S.C. No. 1

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 6, 2008

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate Business	Residence	GSEC
Automatic Busy Redial[2], per line			
Present	$ 7.80 (I)	$ 5.50	AUTBSYRDR
Minimum	3.00	2.00	AUTBSYRDB
Maximum	6.00	6.00	
Per Activation[3]	.75	.75	
Automatic Call Return[2], per line			
Present	7.80 (I)	5.50	AUTCLRETR
Minimum	3.00	2.00	AUTCLRETB
Maximum	6.00	6.00	
Per Activation[3]	.75	.75	
Call Block[2], per line			
Present	5.20 (I)	4.25	CALLBLOCKR
Minimum	3.00	2.00	CALLBLOCKB
Maximum	6.00	6.00	
Call Trace, per line			
Present	7.80 (I)	5.50	CALLTRACER
Minimum	6.00	5.00	CALLTRACEB
Maximum	7.80 (I)	10.00	
Caller ID-Number with Anonymous Call Block[2], per line			
Present	12.00 (I)	8.50	CNIDACRJR
Minimum	7.00	5.00	CNIDACRJB
Maximum	20.00	12.00	
Selective Blocking (Per Call)	-	-	-
Complete Blocking (Per Line)			
Present	2.00	2.00	CANCNDLAR
Minimum	2.00	2.00	CANCNDLAB
Maximum	3.00	3.00	
Per line[1]	-	-	CANCNDLR CANCNDLB

Note 1: This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 3: The customer may subscribe to this feature as follows:

1) On a per line basis which allows an unlimited number of activations; or
2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Ninth Revised Sheet 6.7
Canceling Eighth Revised Sheet 6.7
P.S.C. - S.C. No. 1

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 1, 2007

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate Business	Residence		GSEC
Automatic Busy Redial[2], per line				
Present	$ 6.00	$ 5.50	(I)	AUTBSYRDR
Minimum	3.00	2.00		AUTBSYRDB
Maximum	6.00	6.00		
Per Activation[3]	.75	.75		
Automatic Call Return[2], per line				
Present	6.00	5.50	(I)	AUTCLRETR
Minimum	3.00	2.00		AUTCLRETB
Maximum	6.00	6.00		
Per Activation[3]	.75	.75		
Call Block[2], per line				
Present	4.00	4.25	(I)	CALLBLOCKR
Minimum	3.00	2.00		CALLBLOCKB
Maximum	6.00	6.00		
Call Trace, per line				
Present	6.00	5.50	(I)	CALLTRACER
Minimum	6.00	5.00		CALLTRACEB
Maximum	6.00	10.00		
Caller ID-Number with Anonymous Call Block[2], per line				
Present	10.00	8.50	(I)	CNIDACRJR
Minimum	7.00	5.00		CNIDACRJB
Maximum	20.00	12.00		
Selective Blocking (Per Call)	-	-		-
Complete Blocking (Per Line)				
Present	2.00	2.00		CANCNDLAR
Minimum	2.00	2.00		CANCNDLAB
Maximum	3.00	3.00		
Per line[1]	-	-		CANCNDLR CANCNDLB

Note 1: This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 3: The customer may subscribe to this feature as follows:

1) On a per line basis which allows an unlimited number of activations; or
2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Eighth Revised Sheet 6.7
Canceling Seventh Revised Sheet 6.7
P.S.C. - S.C. No. 1

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 2006

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate Business	Residence		GSEC
Automatic Busy Redial[2], per line				
Present	$ 6.00	$ 5.25	(I)	AUTBSYRDR
Minimum	3.00	2.00		AUTBSYRDB
Maximum	6.00	6.00		
Per Activation[3]	.75	.75		
Automatic Call Return[2], per line				
Present	6.00	5.25	(I)	AUTCLRETR
Minimum	3.00	2.00		AUTCLRETB
Maximum	6.00	6.00		
Per Activation[3]	.75	.75		
Call Block[2], per line				
Present	4.00	3.50	(I)	CALLBLOCKR
Minimum	3.00	2.00		CALLBLOCKB
Maximum	6.00	6.00		
Call Trace, per line				
Present	6.00	5.25	(I)	CALLTRACER
Minimum	6.00	5.00		CALLTRACEB
Maximum	6.00	10.00		
Caller ID-Number with Anonymous Call Block[2], per line				
Present	10.00	7.95	(I)	CNIDACRJR
Minimum	7.00	5.00		CNIDACRJB
Maximum	20.00	12.00		
Selective Blocking (Per Call)	-	-		-
Complete Blocking (Per Line)				
Present	2.00	2.00		CANCNDLAR
Minimum	2.00	2.00		CANCNDLAB
Maximum	3.00	3.00		
Per line[1]	-	-		CANCNDLR CANCNDLB

Note 1: This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 3: The customer may subscribe to this feature as follows:

1) On a per line basis which allows an unlimited number of activations; or
2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Seventh Revised Sheet 6.7
Canceling Sixth Revised Sheet 6.7
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate Business	Monthly Rate Residence	GSEC
Automatic Busy Redial[2], per line			
Present	$ 6.00	$ 5.00	AUTBSYRDR
Minimum	3.00	2.00	AUTBSYRDB
Maximum	6.00	6.00	
Per Activation[3]	.75	.75	
Automatic Call Return[2], per line			
Present	6.00	5.00	AUTCLRETR
Minimum	3.00	2.00	AUTCLRETB
Maximum	6.00	6.00	
Per Activation[3]	.75	.75	
Call Block[2], per line			
Present	4.00	3.00	CALLBLOCKR
Minimum	3.00	2.00	CALLBLOCKB
Maximum	6.00	6.00	
Call Trace, per line			(T)
Present	6.00	5.00	CALLTRACER
Minimum	6.00	5.00	CALLTRACEB
Maximum	6.00	10.00	
Caller ID-Number with Anonymous Call Block[2], per line			
Present	10.00	7.00	CNIDACRJR
Minimum	7.00	5.00	CNIDACRJB
Maximum	20.00	12.00	
Selective Blocking (Per Call)	-	-	-
Complete Blocking (Per Line)			
Present	2.00	2.00	CANCNDLAR
Minimum	2.00	2.00	CANCNDLAB
Maximum	3.00	3.00	
Per line[1]	-	-	CANCNDLR CANCNDLB

Note 1: This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 3: The customer may subscribe to this feature as follows:

1) On a per line basis which allows an unlimited number of activations; or
2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate Business	Residence	GSEC	
Automatic Busy Redial[2], per line				(T)
Present	$ 6.00	$ 5.00	AUTBSYRDR	
Minimum	3.00	2.00	AUTBSYRDB	
Maximum	6.00	6.00		
Per Activation[3]	.75	.75		(T)
Automatic Call Return[2], per line				(T)
Present	6.00	5.00	AUTCLRETR	
Minimum	3.00	2.00	AUTCLRETB	
Maximum	6.00	6.00		
Per Activation[3]	.75	.75		(T)
Call Block[2], per line				(T)
Present	4.00	3.00	CALLBLOCKR	
Minimum	3.00	2.00	CALLBLOCKB	
Maximum	6.00	6.00		
Call Tracing Service, per line				
Present	6.00	5.00	CALLTRACER	
Minimum	6.00	5.00	CALLTRACEB	
Maximum	6.00	10.00		
Caller ID-Number with Anonymous Call Block[2], per line				(T)
Present	10.00	7.00	CNIDACRJR	
Minimum	7.00	5.00	CNIDACRJB	
Maximum	20.00	12.00		
Selective Blocking (Per Call)	-	-	-	
Complete Blocking (Per Line)				
Present	2.00	2.00	CANCNDLAR	
Minimum	2.00	2.00	CANCNDLAB	
Maximum	3.00	3.00		
Per line[1]	-	-	CANCNDLR CANCNDLB	

Note 1: This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices. (D) (D)

Note 2: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount. (T)

Note 3: The customer may subscribe to this feature as follows: (T)

1) On a per line basis which allows an unlimited number of activations; or
2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Eleventh Revised Sheet 6.8
Canceling Tenth Revised Sheet 6.8
P.S.C. - S.C. No. 1

ISSUED: **EFFECTIVE:**
BY: **Vice President**
Durham, North Carolina

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate		
	Business	Residence	GSEC/IOSC
Do Not Disturb[1], per line			
Present	$ 5.20	$ 3.25	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Select Call Forwarding[1], per line			
Present	7.80	5.25	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
Priority Call[1], per line			
Present	5.20	3.50	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	
Caller ID-Name and Number with Anonymous Call Block[1], per line			
Present	12.50	8.75 (I)	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.9	
Caller ID	12.50	8.75 (I)	
Caller ID – Number Only	12.00	7.50	
Call Waiting ID, per line	-	-	40439, 40432

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 2: Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Tenth Revised Sheet 6.8
Canceling Ninth Revised Sheet 6.8
P.S.C. - S.C. No. 1

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 6, 2008

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate		
	Business	Residence	GSEC/IOSC
Do Not Disturb[1], per line			
Present	$ 5.20 (I)	$ 3.25	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Select Call Forwarding[1], per line			
Present	7.80 (I)	5.25	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
Priority Call[1], per line			
Present	5.20 (I)	3.50	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	
Caller ID-Name and Number with Anonymous Call Block[1], per line			
Present	12.50 (I)	8.50	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.9	
Caller ID	12.50 (I)	8.50	
Caller ID – Number Only	12.00 (I)	7.50	
Call Waiting ID, per line	-	-	40439, 40432

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 2: Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Ninth Revised Sheet 6.8
Canceling Eighth Revised Sheet 6.8
P.S.C. - S.C. No. 1

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 1, 2007

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate		
	Business	Residence	GSEC/IOSC
Do Not Disturb[1], per line			
Present	$ 4.00	$ 3.25	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Select Call Forwarding[1], per line			
Present	6.00	5.25	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
Priority Call[1], per line			
Present	4.00	3.50 (I)	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	
Caller ID-Name and Number with Anonymous Call Block[1], per line			
Present	11.50	8.50 (I)	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.9	
Caller ID	11.50	8.50	(N)
Caller ID – Number Only	10.00	7.50	(N)
Call Waiting ID, per line	-	-	40439, 40432

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 2: Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Eighth Revised Sheet 6.8
Canceling Seventh Revised Sheet 6.8
P.S.C. - S.C. No. 1

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 2006

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate		
	Business	Residence	GSEC/IOSC
Do Not Disturb[1], per line			
Present	$ 4.00	$ 3.25 (I)	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Select Call Forwarding[1], per line			
Present	6.00	5.25 (I)	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
Priority Call[1], per line			
Present	4.00	3.25 (I)	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	
Caller ID-Name and Number with Anonymous Call Block[1], per line			
Present	11.50	8.25 (I)	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.9	
Call Waiting ID, per line	-	-	40439, 40432

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 2: Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Seventh Revised Sheet 6.8
Canceling Sixth Revised Sheet 6.8
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 Verizon Calling Services (Continued) (T)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate		
	Business	Residence	GSEC/IOSC
Do Not Disturb[1], per line			(T)
Present	$ 4.00	$ 3.00	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Select Call Forwarding[1], per line			(T)
Present	6.00	5.00	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
Priority Call[1], per line			(T)
Present	4.00	3.00	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	
Caller ID-Name and Number with Anonymous Call Block[1], per line			
Present	11.50	7.95	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.95	
Call Waiting ID, per line	-	-	40439, 40432

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount.

Note 2: Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply. (T) (T)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate			
	Business	Residence	GSEC/IOSC	
Special Call Acceptance[1], per line				(T)
Present	$ 4.00	$ 3.00	SPLCLACPR	
Minimum	3.00	2.00	SPLCLACPB	
Maximum	6.00	6.00		
Special Call Forwarding[1], per line				(T)
Present	6.00	5.00	SPLCLFWDR	
Minimum	3.00	2.00	SPLCLFWDB	
Maximum	6.00	6.00		
VIP Alert[1], per line				(T)
Present	4.00	3.00	VIPALERTR	
Minimum	3.00	2.00	VIPALERTB	
Maximum	6.00	6.00		
Caller ID-Name and Number with Anonymous Call Block[1], per line				(T)
Present	11.50	7.95	CNNDACRJR	
Minimum	8.50	5.95	CNNDACRJB	
Maximum	21.50	12.95		
Call Waiting ID, per line	-	-	40439, 40432	(D) (D)

Note 1: Refer to Section 13.3.1h. for Choice Pac offer and applicable rate discount. (T)

Note 2: Service charges as specified in Section 4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number or Caller ID Name and Number. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number), no service charges shall apply. (T)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.3 GTE Calling Services (Continued) (C)

13.3.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(2) Service charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established.

(3) When features are added or rearranged on an existing line, the Secondary Service Order Charge as shown in Section 4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Secondary Service Order Charge shall apply. (Note: Central Office Work charge does not apply when features are added or rearranged).

(4) Service charges will not be applicable to residence and business customers who subscribe to Custom Calling Local Area Signaling Service during a six (6) month period after the effective date of this service or for six (6) months after a central office conversion which makes Custom Calling Local Area Signaling Service available for the first time.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 Three-Digit Dialing Service (811) (N)

13.4.1 General

Verizon South Inc., d/b/a Verizon South Carolina concurs in the regulations governing Three-Digit Dialing Service (811) as filed by Verizon South Inc. in its General Customer Services Tariff, Section S13.4 and to amendments authorized by the South Carolina Public Service Commission or applicable law.

13.4.2 Rates and Charges

Verizon South Inc., d/b/a Verizon South Carolina concurs in the rates and charges as filed by Verizon South Inc. in its Section 13.4.4. (N)

(D)

MISCELLANEOUS SPECIAL ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this page has been moved to Section 17. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service** (C)*

13.4.1 **General**

a. 9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.

b. Basic 911 (B911) Service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone calls by persons within the serving area who dial 911. This service automatically routes 911 calls to a Public Safety Answering Point (PSAP), but provides no information about the location or telephone number of the caller.

c. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911 is a telephone exchange communication service similar to Basic 911 Service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone calls by persons within the serving area who dial 911. Enhanced 911 is different from Basic 911 primarily in the provisioning of Automatic Location Identification (ALI) which provides the customer's name, primary service address (street name and number), and telephone number associated with the calling party's telephone line and is forwarded to the Enhanced 911 display unit on a per call basis.

d. The 911 customer may be a municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire and other emergency services within the telephone central office areas arranged for 911 calling. (C)

(C)* Similar information previously appearing on this page has been moved to Section 113. (N)
(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this page has been moved to Section 17. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.1 General (Continued)

e. These service arrangements will provide a 911 Emergency System that will provide use of the exchange network at no charge to the caller on a per call basis. Calls from a pay telephone shall not require a coin to be deposited or payment of any charge. The ability to transfer calls from a Public Safety Answering Point (PSAP) to the proper Emergency Response Agency (ERA) will also be provided.

f. Rates and charges for this service are specified in Section 13.4.5.

g. Publishing, reproducing, re-selling, disclosing, tampering with, modifying, allowing access to, or using for any reason other than emergency response purposes associated with the public safety, any of the 911 database information is prohibited. (T)

h. Directory rules and regulations regarding 911 Service are covered in Section 6 of this tariff.

i. Alternate Network Routing Service is offered to provide options to E911 systems in order to provide another route path from the caller to the PSAP. The option is established to provide a higher level of network reliability in cases of disasters. The choices involve establishing a path that is not in the dedicated 911 network, such as routing via the Public Switched Telephone Network, cellular radio or full-duplex radio, such as microwave. The components offered in this Tariff include the terminating telephone network equipment and the cellular radios, but only a connection to other radio paths (i.e., microwave services are not included in this Tariff).

j. The Alternate Network Routing Service path is actuated upon a signal reporting that a dedicated 911 network path is not available to handle a call. Thus, the call may be alternate network routed upon loss of a dedicated 911 trunk, failure of an intermediate central office in the dedicated 911 network path to the PSAP, or network overload such as All Trunk Busy (ATB).

k. The Public Switched Telephone Network equipment consists of Call Dial Units installed in a central office on the outgoing side of a 911 trunk and a Call Answer Unit installed on the PSAP premises. When the cellular path is used, a cellular transceiver is installed at each end (i.e., at the originating central office and at the PSAP) to connect to the Call Dial/Answering Units.

MISCELLANEOUS SPECIAL ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this page has been moved to Section 17. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.1 **General (Continued)**

l. Alternate Network Routing Service is offered with two categories of Call Dial/Answering terminal equipment: (N)

(1) Without Monitoring. The Call Dial Unit performs the functions of receiving the 911 call from the originating switch, storing the ANI, dialing the telephone number of the Call Answering Unit at the PSAP, handshaking with the Call Answering Unit to establish voice connection, and sending the caller's ANI to the Call Answering Unit. The Call Answering Unit will have an output connection that may be connected to the PSAP's E911 customer premises equipment so that the ANI may be provided to answering attendant's console and be used to retrieve the associated ALI.

(2) With Monitoring. Similar functions and terminal equipment are provided as in Section (1) above, with the addition of using sensors to monitor the outgoing trunk to detect signalling problems. Upon detecting a problem it will seize control of the 911 call and establish an alternate path over the public switched network or cellular network to complete delivery of the voice and ANI.

m. Private Switch ALI Service (PS 911 Service) is a service offering which enables either (1) Automatic Number Identification (ANI) or (2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 911 calls originating from stations assigned a Directory Number that is directly accessible from the Public Switched Network and served by a Private Switch.

(1) The ANI and ALI option is available if the 911 customer subscribes to E911 service and establishes dedicated routing from the central office serving the PSP to a Point of Concentration or to the serving PSAP; and if the Private Switch Provider (PSP):

(a) Orders a block(s) of sequential Directory Numbers (DNs), from which each of its Private Switch End Users (PSEUs) is assigned an individual DN;

(b) Orders two "PS 911 Service" trunks or that quantity necessary to provide P.01 Grade of Service, whichever is the higher standard to connect the PSP's PS to its serving central office;

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this page has been moved to Section 17.

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.1 General (Continued)

m. (Continued) (N)

(1) (Continued)

(c) Has a PS capable of forwarding the ANI of each Private Switch End User's DN to the 911 Service trunk when either 911 or 9-911 is dialed; and

(d) Uses the PS ALI entry software to maintain and forward PSEU DNs and location information in the NENA Standard format to the Company, with updates as necessary to keep records current, and responds to requests from the Company to make corrections to record errors by uploading the corrected records within one working day.

n. Service availability is dependent upon the type and configuration of the 911 network that is in place for the service area.

(1) Private Switch to serving Central Office: The basic requirement is for the Private switch to be treated as if it were a Central Office, so that dedicated PS 911 Service trunks are required from the Private Switch to its service Central Office. There must be a minimum of two PA 911 Service trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard. The cost for this local loop connection is the responsibility of the Private Service Provider (PSP).

(2) Point of Concentration: The 911 customer is required to order network facilities in order to provide a minimum of two E911 Service trunks or that quantity which will provide a minimum of P.01 Transmission Grade of Service, whichever is higher standard, from the PSP's serving Central Office to the PSAP. This may be done via dedicated trunking from the PS to the PSAP, or it may be done via a Point of Concentration. Thus, there may arise a need to install an E911 Selective Router or Tandem in order to handle the traffic from numerous PSPs. If so, the cost for this network modification is the responsibility of the 911 customer.

(3) Termination at the PSAP: If additional lines, trunks, or terminations are required from the Point of Concentration to the PSAP to handle PS 911 Service, and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 911 Customer.

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this page has been moved to Section 17.

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.1 **General (Continued)**

o. The customer for this service may be any PSP whose participation in the 911 system is accepted by the 911 customer. The PSP referred to in this Tariff may include, but is not restricted to, such organizations as: residential multitenant services (RMTS), schools, nursing homes, hospitals, planned communities, and shared tenant services (STS). (N)

13.4.2 **Definitions** (L)

Additional 911 Exchange Line

Additional terminating lines at a PSAP that may be ordered by the customer. (L)

Administrative Site (N)

A location responsible for administration of end user records associated with one or more private switches. This location has the capability of creating and conveying Private Service End User (PSEU) information to the Company's ALI ENTRY GATEWAY. The PS 911 Administrator is responsible for the functioning of this location. (N)

Alternate PSAP (L)

A feature provided to allow 911 calls to be routed to a designated alternate location if the 911 exchange lines to the primary PSAP (see definition of PSAP following) are out of service for any reason.

Alternate Routing

A feature that will route a 911 call to a location other than the primary PSAP, should some temporary condition prevent the primary PSAP from answering the call. (L)

(L) Material previously appeared on Sheet 7.1.

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this page has been moved to Section 17. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.2 Definitions (Continued)

Automatic Location Identification (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Telephones associated with a calling party's telephone number but which are physically located elsewhere (off-premises extensions, secondary locations, etc.) can also be identified with the same address associated with the calling party's telephone number at the primary location if the customer enters this same information into the remarks section of the ALI record. No ALI data is provided when a call is sent to Default Routing (DR).

ALI Database

A database of ALI records containing access line customers' names, addresses, telephone numbers, and ESNs to be used for 911 purposes. This database, once provided to the customer, may include additional information about that location. Customer names may be omitted as a local option.

Automatic Number Identification (ANI)

A feature by which the calling party's ANI telephone number is fowarded to the PSAP and displayed on the PSAP monitor.

Call Answer Unit (CAU) (N)

A terminal equipment installed at a PSAP that will accept calls from a Call Dial Unit, including the ANI of the 911 callers and pass the voice and ANI to the E911 system's customer premises equipment.

Call Transfer Unit (CTU)

Consists of a 19" shelf, one Call Transfer Unit (CTU) circuit card, relay rack, fuse panel, and miscellaneous hardware needed to install the system in the telephone company central office. The CTU is installed on the incoming trunk of the 911 selective router. (N)

Called Party Hold

Enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.

Caller

An individual who places a 911 call in order to obtain emergency assistance. May also be referred to as an end user.

MISCELLANEOUS SPECIAL ARRANGEMENTS

(M)

(M)

(M) Material formerly appearing on this page has been moved to Section 17. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.2 Definitions (Continued)

Cellular Transceiver (N)

A radio transceiver that will interface one loop start or ground start telephone line to the cellular network. The transceivers are available in one-, two-, or four- channel models and are installed with a 3 dB gain antenna. To establish cellular connection, one unit is installed at the originating central office, connected to one through four CDUs, and the second unit is installed at the PSAP, connected to one through four CAUs. The number of pairs of CDUs and CAUs will match the number of channels established with the cellular transceivers.

Central Office (CO) Responder

The Central Office Responder consists of a 19" shelf, one Central Office Responder circuit card, relay rack, fuse panel and miscellaneous hardware needed to install the system in the telephone company central office. The central office responder is installed on the incoming trunk of the 911 selective router. (N)

Default Routing (DR)

A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits, or other causes. Such incoming calls are routed from the 911 Control Office to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of 911 Service. All party line services will be default routed. No ANI/ALI data is provided when a call is sent to Default Routing.

Directory Number (DN)

(N)

A seven-digit number assigned in an area code to uniquely identify a telephone subscriber. The ANI generated with each 911 call forwards the DN digits to the PSAP. (N)

Display and Transfer Unit

A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.

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(L) Material has been moved to Sheet 7.3.1.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.2 **Definitions (Continued)**

Emergency Response Agency (L)

For the purpose of this Tariff, an Emergency Response Agency (ERA) is a functional division of an agency authorized to respond to requests from the public to meet emergencies related to safety and/or health. The agency is prepared to provide its service(s) in response to a 911 call received at, or transferred from, a PSAP.

Emergency Ringback

Allows the PSAP attendant to ring back the caller's line. This feature may only be available if the call is routed to the PSAP via dedicated facilities. This feature may not be available with arrangements using tandem switching. Where the caller's line is other than one party service, operating this feature may also ring any additional parties on that line. (L)

(L) Material previously appeared on Sheet 7.3. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.2 **Definitions (Continued)**

Emergency Service Number (ESN)

An Emergency Service Number (ESN) is assigned by the customer to all end users served by each combination of Emergency Response Agencies (i.e., which police, fire, and ambulance service is responsible for that end user's location). Thus, the service area of each PSAP and Secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant which ERA is responsible for each 911 caller's location and in the Selective Routing records (where Selective Routing is established) to assist in determining call routing to the correct PSAP.

End Office

The Central Office(s) in the 911 System from which 911 calls are originated.

Expansion Shelf (N)

An Expansion Shelf consists of the Trunk Expansion Circuit (TEC) card installed in the Instant Network Backup (INB) Main Shelf, Expansion Shelf, and miscellaneous material needed to install the Expansion Shelf in the telephone company central office. Each Expansion Shelf can hold up to ten additional Trunk Diverter Cards (TDCs), or five pairs of TDUs and Line Switch circuit cards. (N)

Fixed Transfer

A feature which enables a PSAP attendant to transfer incoming 911 calls to secondary PSAP's by use of a single button on the Display and Transfer Unit.

Forced Disconnect

Enables the PSAP attendant to release a connection on a 911 call, even if the calling party remains off-hook.

Host Provider

The telephone company that serves exchanges within the customer's serving area and provides 911 service to the customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as secondary providers within the customer's serving area.

Instant Network Backup (INB) Mini-Pac (N)

This is a compact rack mounted trunk version of the INB System which includes the Mini-Pac unit with or without monitoring option, relay rack, fuse panel, and miscellaneous hardware needed to install the unit in the telephone company central office. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.2 Definitions (Continued)

Line Switch & 4/2-Wire Converter Card

Available only when the "with monitoring" feature is chosen. It provides two output ports from the CDU, one to divert calls to the PSTN, the other to divert calls to a cellular network. This card will also convert an incoming 4-wire E&M trunk to a 2-wire ground start line circuit (GSLC).

Manual Transfer

A feature that enables the PSAP attendant to transfer an incoming call by accessing a dial tone line and dialing either a seven-digit or ten-digit telephone number. Manual transfer is associated with the 911 trunk unit and is a standard feature of 911 Service.

Master Street Address Guide (MSAG)

A perpetual database defining the geographic area of a 911 service, such as by an alphabetical listing of the street names, high-low house number ranges, community names, PSAP identification codes, and Emergency Service Number (ESNs).

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.2 Definitions (Continued)

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Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. The PSAP responds first; the Emergency Response Agencies (ERAs) receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau serving a group of such entities.

Public Safety Answering Point (PSAP) Responder

Consists of a single unit, mounting shelf, and miscellaneous hardware needed for installation at the customer premises. Each unit interfaces with two central office ground start line circuits.

Secondary Provider

A regulated telephone company that participates in offering 911 service under an agreement with the host provider.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.2 **Definitions (Continued)**

Selective Routing (L)

A service that routes calls to the correct PSAP based on the caller's ANI. This service is available when an E911 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 services. (L)

(L) Material previously appeared on Sheet 7.5. (N)

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.2 **Definitions (Continued)**

Selective Transfer

A feature providing persons at the PSAP the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire", on the Display and Transfer Unit. For a given 911 caller, the unique combination of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 Service area is defined by an "Emergency Service Number" (ESN).

Serving Central Office

The Central Office from which a PSAP, either primary or secondary, is served.

Shelf System (N)

Consists of the 19" shelf, common control card, one Trunk Diverter Card (TDC) with or without mintoring option, relay rack, fuse panel and miscellaneous hardware needed to install the system in the telephone company central office.

Site Administrator

Person assigned and authorized by the PSP to act as agent of the PSP with responsibility for managing the PSP's responsibilities within the scope of this tariff.

Trunk Dial Unit (TDU)

The TDU receives the 911 call and the Automatic Number Identification (ANI). It then dials the programmed primary number and sends the call to the Call Answer Unit (CAU) at the PSAP. Within the TDU are all of the tone generators and detectors needed to create in the telephone network. The TDU is able to perform both self-test and external (call processing and transmission) diagnostics for use in maintaining the system. (N)

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(L) Material has been moved to Sheet 7.6.1. (N)

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.2 Definitions (Continued)

Universal Emergency Number Service (L)

A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included.

Universal Emergency Number Service Customer

A municipality or other state or local government unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls at the minimum for police and fire service. (L)

3 dB Antenna (N)

An omni-directional 3 db antenna used with the Instant Network Backup (INB) Cellular Transceiver.

9 dB Antenna

A cellular radio antenna to be used with a cellular transceiver in those locations where the standard 3 dB antenna does not offer sufficient gain to establish acceptable signal reception.

12 dB Antenna

This optional antenna is used in place of the standard 3 db gain antenna where additional antenna gain is needed for acceptable reception. (N)

911 Service Area (L)

The geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance. (L)

(L) Material previously appeared on Sheet 7.6.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued) (N)

13.4.3 Rules and Regulations

a. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for use with Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP.

b. 911 Service is provided by the Company where facilities and operating conditions permit, subject to rules and regulations in Sections 2, 3, and other applicable areas of this Tariff.

c. 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP with the potential for extending 911 calls to the appropriate Emergency Response Agency.

d. This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any central office, although there may be a means to selectively route certain users in order to comply with county boundaries and/or emergency districts. The Company shall not be required to provide 911 Service to less than an entire central office (switching entity). Selective routing is described in 13.4.4.f.

e. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

f. The service is furnished to municipalities and other government agencies only for the purpose of voice reporting emergencies by the public. (N)

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MISCELLANEOUS SPECIAL ARRANGEMENTS (N)

13.4 **911 Emergency Telephone Service (Continued)**

13.4.3 **Rules and Regulations (Continued)**

g. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited by the terms set forth in the following conditions, the General Regulations section of this tariff, and in all applicable sections of any other tariff in which an element of 911 Service may reside.

The Company shall not be liable to any person who dials the digits "911" or for whom such digits are dialed, or to the family of such person, for any loss or damages arising out of errors, mistakes, omissions, interruptions, defects, failures, or malfunctions of 911 Service, including any and all equipment, including but not limited to transmission equipment and data processing equipment, associated therewith, unless the Company has been notified and has had reasonable time to repair the defects, failures, or malfunctions that caused the loss or damage. In no event shall the Company's liability to any person on account of 911 Service exceed an amount equivalent to the charges made for the service affected for the period following such notice until service is restored.

The customer agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operations, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Company in connection with 911 Service, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder.

The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff.

Any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of customer provided facilities or equipment shall relieve the Company from all liability whatsoever. (N)

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MISCELLANEOUS SPECIAL ARRANGEMENTS (N)

13.4 911 Emergency Telephone Service (Continued)

13.4.3 Rules and Regulations (Continued)

g. (Continued)

Where a 911 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said call, the quality of the call, or any features that may otherwise be provided with 911 service. Because the addresses of these service providers' end users are not provided to the regulated telecommunications service providers, the Universal Emergency Number Service Customer must obtain them directly.

The Company accepts no responsibility for obtaining end user record information from private telecommunications systems, such as PBXs, unless provided to the Company by a customer. At the rates set forth herein, the Company will integrate any records provided to it by the customer in a Company-standard format for inclusion in a 911 database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a customer and shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of this data by the customer, which may be asserted by any person, business, government agency, or other entity against the Company.

The Company shall not be liable or responsible for any indirect incidental, or consequential damages associated with the provision of 911 service when there is a failure of or interruption in 911 service due to the attachment of any equipment by a customer to Company facilities. The customer may, with the prior written consent of the Company, which consent shall not be reasonably withheld, attach features, devices, or equipment or other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 911 system ordered by the customer, Company facilities, or otherwise affect its telephone operations. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

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MISCELLANEOUS SPECIAL ARRANGEMENTS (N)

13.4 911 Emergency Telephone Service (Continued)

13.4.3 Rules and Regulations (Continued)

g. (Continued)

The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted end user information to emergency service providers responding to calls placed to a 911 service or host providers using such information to provide a 911 service.

h. Temporary suspension of service is not provided for any part of the 911 Service.

i. The rates charged for 911 Service do not contemplate the constant monitoring or inspection to discover errors, defects and malfunctions in the service; nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

j. If a central office serves telephones located both within and outside the 911 customer's public safety jurisdiction, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices.

k. Application for 911 Service must be executed in writing by the customer. The 911 customer must furnish the Company, in writing, its agreement to the following terms and conditions:

(1) That at least one PSAP will be provided and staffed on a 24 hour, seven days per week basis.

(2) That the 911 customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.

(3) That the 911 customer will develop an appropriate method of responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties. (N)

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.3 Rules and Regulations (Continued)

k. (Continued)

(4) That the 911 customer will subscribe to a sufficient number of interoffice and 911 access lines to provide a P.01 transmission grade of service to adequately handle incoming calls, as determined by the County in consultation with the Company; but in all cases subject to a minimum of two lines required from serving central offices to the 911 PSAP.

(5) That the 911 customer will subscribe for additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.

(6) That the 911 customer shall establish a contract that protects end user information. (N)

(7) That the 911 customer shall be responsible for adequate and continuous maintenance with a minimum first tier response time of no greater than two (2) hours and be accessible twenty-four (24) hours a day. If Contel of South Carolina, Inc., d/b/a GTE (South Carolina), is not the equipment provider, maintenance responsibility shall end at the point of demarcation. (N)

l. Any terminal equipment used in connection with 911 Emergency Telephone Service shall be configured to restrict the customer from removing and/or changing the data provided by the Company.

The end user records shall be downloaded electronically for the initial and update information, if technically feasible. The processor shall be secured from outside entry and password protected. (N) (N)

m. Equipment, used in conjunction with any 911 Emergency Telephone Service, located at the PSAP(s) may be provided by the Company or the customer subject to the approval by the Company for compatibility with the 911 system. Any additional costs associated with bringing incompatible equipment into compliance with the 911 system will be the responsibility of the customer. Contel of South Carolina Inc., d/b/a GTE (South Carolina), shall not be required to modify its network operations or protocols to accommodate PSAP equipment. (N) (N)

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.3 **Rules and Regulations (Continued)**

m. (Continued)

The equipment provided by vendors shall be registered under Part 68 of the Federal Communications Commission's rules governing customer premise equipment (CPE). The equipment shall also comply with Part 15 of the Federal Communications Commission's rules governing customer premise equipment (CPE). The equipment shall be compatible with national standards for interfaces of Enhanced 911 Emergency Response Systems.

n. With alternate routing, the 911 customer will subscribe to a business access line for each outgoing CDU circuit and an incoming business access line or DID line to each CAU, and will be responsible for all normal subscriber access line charges and toll calls billed to those circuits.

o. Where the 911 customer selects to establish a cellular radio circuit as the alternate network routing path, the 911 customer will obtain the cellular radio license and pay for all charges related to its use.

13.4.4 **Application of Rates** (C)

a. The tariff provisions in 13.4.4.f. following are applicable only to those local exchange end users served by the 911 Service who reside in the Company's serving area.

b. The ultimate responsibility for paying the sums due under the contract provisions in 13.4.4.f. is the customers.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.4 **Application of Rates (Continued)** (C)

c. When an order for 911 Service or requests for additions, rearrangements, relocations or modifications of service are cancelled in whole or in part prior to completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

d. There is no charge per message for calls placed to the 911 number.

e. Charges for applicable local and/or toll messages transferred over exchange facilities from a PSAP are billed as covered in other sections of this Tariff based on rates applicable from the Central Office serving the PSAP initiating the transfer to the point of termination of the transfer.

f. The following monthly Application of Rates are applicable to the customer subscribing to the 911 Service:

B911 (Basic 911 Service)

B911 Service provides for routing all 911 calls originated by stations with given central office prefix codes to a single PSAP which is prepared to receive those calls via a 911 Service line.

Interoffice 911 service is provided via dedicated trunking. 911 service from the central office serving the PSAP is provided over dedicated lines or trunks.

(1) The following rate elements apply to a typical B911 arrangement:

(a.) 911 Central Office Enabling - Enables the central office to perform two tasks required for 911 service: (1) To recognize 911 as a valid number and connect a 911 call to a 911 Service Line or dedicated 911 trunk, and (2) (for E911) To generate ANI for the caller's telephone number and provide it to the 911 service Line or dedicated 911 trunk.

MISCELLANEOUS SPECIAL ARRANGEMENTS

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.4 **Application of Rates (Continued)** (C)

f. (Continued)

B911 (Basic 911 Service) (Continued)

(1) (Continued)

(b.) 911 Service Line - A business network access line connecting the PSAP and its serving central office.

(c.) Interoffice Trunk - A dedicated facility between central offices (intra- or interexchange). The Interoffice Trunking Charges apply to each trunk ordered. A minimum of two trunks is required on each interoffice route.

i. Mileage - Applicable to each trunk on a per airline mile basis.

ii. Trunk Termination - Applicable to each end of each trunk terminated.

(2) Basic 911 Additional Features - The following features may be provided in addition to Basic 911 Service, where conditions permit:

(a.) Forced Disconnect
(b.) Called Party Hold
(c.) Emergency Ringback

Enhanced 911 Service

(1) The following rate elements apply to a typical E911 arrangement:

(a.) 911 Central Office Enabling - Enables the central office to recognize 911 as a valid number and to connect such calls to a 911 Service Line or dedicated 911 trunk. Also enables the central office to generate ANI for the caller's telephone number and provide it to the 911 Service Line or dedicated 911 trunk.

MISCELLANEOUS SPECIAL ARRANGEMENTS

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.4 **Application of Rates (Continued)** (C)

f. (Continued)

Enhanced 911 Service (Continued)

(1) (Continued)

(b.) 911 Service Line - A business network access line connecting the PSAP and its serving central office

(c.) Interoffice Trunk - A dedicated facility between central offices (intra- or interexchange). The Interoffice Trunking Charges apply to each trunk ordered. A minimum of two trunks is required on each interoffice route.

i. Mileage - Applicable to each trunk on a per airline mile basis.

ii. Trunk Termination - Applicable to each end of each trunk terminated.

(d.) Automatic Location Identification (ALI) Database - An E911 database that contains end user names, telephone numbers, addresses and Emergency Service Number (ESNs), and is periodically updated by the Company. A per record charge is applicable to all records in each database. When GTE is not responsible for the system's ALI database, a per record charge will apply to all GTE records provided to the ALI database manager. The customer is responsible for the following:

i. Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with ESNs assigned to each address. This must include all Company and participating telecommunication service end user addresses and be based upon Company standards.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.4 **Application of Rates (Continued)** (C)

f. (Continued)

Enhanced 911 Service (Continued)

(1) (Continued)

(d.) (Continued)

ii. Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.

(2) In the event that the customer requests to begin construction of an MSAG/ALI database prior to full application to E911 service, charges for ALI database construction and maintenance will apply.

(3) Selective Routing is available on an optional basis with E911 Service.

Selective Routing Service routes calls to the correct PSAP based on the caller's ANI. This service is available when an E911 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 services. The customer is responsible for the following:

i. Providing street address validation and PSAP routing information for each central office.
ii. Verifying the accuracy of the routing information provided.
iii. Advising the Company of any changes in the routing information on a timely basis.

The following rate elements apply to Selective Routing:

i. Database Administration - The per database charge to create and maintain the MSAG and ALI database structure.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.4 **Application of Rates (Continued)**

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued)

ii. Database - The charge on a per record basis to develop and update street ranges, list correct addresses, assign ESNs and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates and nonrecurring charges for:

- each database
- each GTE end user record where GTE is the host provider
- each connecting company record where GTE is the host provider.
- each GTE end user record provided to a host provider.

iii. Selective Router - The hardware and software that provides selective routing assignment codes to a central office for a 911 call and connects the incoming 911 trunks to the central office that will route the calls.

Trunk termination charges do not apply to the end of any interoffice trunks that terminate on a Selective Router.

iv. Selective Router Port Connectivity - This establishes the hardware connection on the Selective Routing switch that provides connectivity for the incoming 911 trunk circuits to enable Local Service Providers and Private Switch Providers (e.g., PBX users, Alternate Local Exchange Carriers and Wireless Service Providers) access to the Emergency Services network. Selective Router Port Connectivity is required for each individual trunk circuit.

Wireless Additive - In addition to the standard connectivity fee, which is applied in all cases, there are additional charges (identified as a Wireless Additive in Section 13.4.5) specifically for software/firmware required only by Wireless Service Providers to provide for multiple 10-digit data streams using a CAS (Call Associated Signaling) solution. (T) (T) (T)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.4 **Application of Rates (Continued)** (C)

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued)

ii. Database - The charge on a per record basis to develop and update street ranges, list correct addresses, assign ESNs and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates and nonrecurring charges for:

- each database
- each GTE end user record where GTE is the host provider
- each connecting company record where GTE is the host provider.
- each GTE end user record provided to a host provider.

iii. Selective Router - The hardware and software that provides selective routing assignment codes to a central office for a 911 call and connects the incoming 911 trunks to the central office that will route the calls.

Trunk termination charges do not apply to the end of any interoffice trunks that terminate on a Selective Router.

iv. Selective Router Port Connectivity - This establishes the hardware connection on the Selective Routing switch that provides connectivity for the incoming 911 trunk circuits to enable Local Service Providers and Private Switch Providers (e.g., PBX users, Alternate Local Exchange Carriers and Wireless Service Providers) access to the Emergency Services network. Selective Router Port Connectivity is required for each individual trunk circuit. (C)

In addition to the standard connectivity fee, which is applied in all cases, there are additional charges (identified as a Wireless Additive in Section 13.4.5) specifically for software/firmware required only by Wireless Service Providers to provide for multiple 10-digit data streams. (C)

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(4) Additional E911 Features - A package of additional central office features is available where Selective Routing is not used. The following features are available only where operating conditions permit:

i. Forced Disconnect - Enables the PSAP attendant to release a connection on a 911 call even if the calling party remains off-hook.

ii. Called Party Hold - Enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.

iii. Emergency Ringback - Allows a PSAP attendant to ring back the caller's line.

(5) 3rd Party FRAD Connectivity - A service created to provide access to a non-Company controlled database to retrieve information for a given call for emergency assistance. Upon receipt of a call at the PSAP location a request is forwarded through the ANI/ALI Controller that first queries a Company-controlled database for specific caller information via a full period data circuit. If the information is unavailable within the Company-controlled database, software "broadcasts" a request for data through a Frame Relay network to 3rd Party-controlled databases to retrieve the data. 3rd Party FRAD Connectivity is composed of two components, Frame Relay Access and Steerable ALI Software Service. (N)

i. Frame Relay Access Service establishes a Frame Relay connection at the central office as well as whatever data circuits are needed to gain access to the Frame Relay network provider. Data connectivity a 3rd Party Frame Relay service is additional and must be coordinated by the customer requiring service.

ii. Steerable ALI is required for each CLEC or Wireless vendor or their agent for each Company-controlled database platform to which an NCAS connection is required. Steerable ALI is a software product that provides a means of "broadcasting" a request for data across all active channels to retrieve the proper ANI/ALI information for a given request. (N)

(L)

(L) Material moved to Sheet 7.17.1.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Application of Rates (Continued) (C)

f. (Continued)

Enhanced 911 Service (Continued)

(4) Additional E911 Features - A package of additional central office features is available where Selective Routing is not used. The following features are available only where operating conditions permit:

i. Forced Disconnect - Enables the PSAP attendant to release a connection on a 911 call even if the calling party remains off-hook.

ii. Called Party Hold - Enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.

iii. Emergency Ringback - Allows a PSAP attendant to ring back the caller's line.

Alternate Network Routing (C)

(1) Network Routing Without Monitoring (C)

This service routes 911 calls that are refused by the 911 dedicated network as the result of an All Trunks Busy (ATB) signal or network failure. Upon actuation, the Call Dial Unit (CDU) will access the PSTN and dial the telephone number of the Call Answer Unit (CAU) that has been programmed in the CDU. The CAU will be located at the PSAP serving the 911 caller. Upon establishing voice connection with the CAU, the CAU will forward the caller's ANI and stay connected until completion of the call. The CAU will connect to the PSAP's E911 customer premises equipment to establish a voice path to the attendant and to forward the ANI.

The components required include: (T)

(a) A Call Dial Unit
(b) A Call Answer Unit
(c) Business Line for the CDU
(d) Incoming business line or DID line for the CAU

(2) Network Routing with Monitoring (T)

This service provides the same connectivity as the "Alternate Network Routing without Monitoring," (T) but adds a sensor to the dedicated 911 trunk. The sensor will switch the route to the CDU upon detection of certain singalling problems.

MISCELLANEOUS SPECIAL ARRANGEMENTS

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(M) Material formerly appearing on this page has been moved to Section 17.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Application of Rates (Continued)

f. (Continued)

Alternate Network Routing (L)

(1) Network Routing Without Monitoring
This service routes 911 calls that are refused by the 911 dedicated network as the result of an All Trunks Busy (ATB) signal or network failure. Upon actuation, the Call Dial Unit (CDU) will access the PSTN and dial the telephone number of the Call Answer Unit (CAU) that has been programmed in the CDU. The CAU will be located at the PSAP serving the 911 caller. Upon establishing voice connection with the CAU, the CAU will forward the caller's ANI and stay connected until completion of the call. The CAU will connect to the PSAP's E911 customer premises equipment to establish a voice path to the attendant and to forward the ANI.

The components required include:
(a) A Call Dial Unit
(b) A Call Answer Unit
(c) Business Line for the CDU
(d) Incoming business line or DID line for the CAU

(2) Network Routing with Monitoring
This service provides the same connectivity as the "Alternate Network Routing without Monitoring," but adds a sensor to the dedicated 911 trunk. The sensor will switch the route to the CDU upon detection of certain signaling problems. (L)

The components required include:
(a) A Call Dial Unit with Monitoring Capability
(b) A Call Answer Unit with Monitoring Capability
(c) Business Line for the CDU
(d) Incoming business line or DID line for the CAU

(3) Network Routing via Cellular Transceivers
This service may be selected with either of the two "Alternate Network Routing" services listed above to add cellular path connectivity. This service requires a cellular transceiver to be installed at each end of the path: one at the originating central office connected to a CDU, the other at the terminating PSAP connected to a CAU. The transceivers come in three sizes: one channel, two channel, and four channel. A pair of CDUs and CAUs, and a cellular license must be purchased with each channel activated. If the PSAP or originating central office is outside the normal service area of a cellular radio cell, the 9 dB antenna should be installed to ensure adequate signal strength for radio communications.

The additional components required include:
(a) A pair of one, two or four channel cellular transceivers
(b) Cellular license for each channel (not a tariffed item)
(c) 10 dB Gain Antenna (optional)

(L) Material previously appeared on Sheet 7.17.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 **911 Emergency Telephone Service (Continued)**

13.4.4 **Application of Rates (Continued)** (C)

f. (Continued)

Alternate Network Routing (Continued) (C)

(2) Network Routing with Monitoring (Continued) (T)

The components required include:

(a) A Call Dial Unit with Monitoring Capability
(b) A Call Answer Unit with Monitoring Capability
(c) Business Line for the CDU
(d) Incoming business line or DID line for the CAU

(3) Network Routing via Cellular Transceivers (T)

This service may be selected with either of the two "Alternate Network Routing" services listed above to add cellular path connectivity. This service requires a cellular transceiver to be installed at each end of the path: one at the originating central office connected to a CDU, the other at the terminating PSAP connected to a CAU. The transceivers come in three sizes: one channel, two channel, and four channel. A pair of CDUs and CAUs, and a cellular license must be purchased with each channel activated. If the PSAP or originating central office is outside the normal service area of a cellular radio cell, the 9 dB antenna should be installed to ensure adequate signal strength for radio communications. (T)

The additional components required include: (T)

(a) A pair of one, two or four channel cellular transceivers (T)
(b) Cellular license for each channel (not a tariffed item) (T)
(c) 10 dB Gain Antenna (optional) (T)

(L)

(L) Material previously appearing on this page has been transferred to Page 7.17.2. (N)

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

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(M) Material formerly appearing on this page has been moved to Section 17.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Application of Rates (Continued)

f. (Continued)

Inter-Office Facilities

When inter-office facilities are provided from central offices other than that in which the PSAP is located due to the customer's request, applicable mileage charges for the interexchange and/or interexchange facility will apply as specified in Section 20 of this Tariff.

Access to Interexchange Carriers and Company flat rate Business Individual line, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate tariffs.

Appropriate service charges as covered in Section 4 are in addition to any other applicable rates covered in this tariff.

13.4.5 Rates and Charges

	Monthly Rate	Nonrecurring Charge	GSEC/IOSC	
911 Service Line	Note 1	-	-	
Selective Routing[2]				
- Selective Router PortCharge (Per Trunk)	$ 43.52	-	90296	
- Wireless Additive (Per Wireless Service Trunk)	81.99	-	00664	
FRAD Access	63.44	-	99819	(N)
Steerable ALI	71.42 (99818)	$1,000.00 (99817)	99818/99817	(N)
Central Office Trunk Termination (each Termination per Trunk)	24.00	216.00	911COTERM 911COTERM NRC	

Note 1: The applicable Business One-Party, Manual, or Automatic Access Line rate from Section S3 of this Tariff shall apply.

Note 2: These rates are in addition to the ALI Database rates. Also, Trunk Termination Charges do not apply to the end of any interoffice trunks that terminate on a Selective Router.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Application of Rates (Continued) (C)

f. (Continued)

Inter-Office Facilities

When inter-office facilities are provided from central offices other than that in which the PSAP is located due to the customer's request, applicable mileage charges for the interexchange and/or interexchange facility will apply as specified in Section 20 of this Tariff. (L)

Access to Interexchange Carriers and Company flat rate Business Individual line, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate tariffs.

Appropriate service charges as covered in Section 4 are in addition to any other applicable rates covered in this tariff. (L)

13.4.5 Rates and Charges (C) (L)[1]

	Monthly Rate	Nonrecurring Charge	GSEC/IOSC	(C)
911 Service Line	Note 1	-	-	(L)[1]
Selective Routing[2]				(O)
- Selective Router Port Charge (Per Trunk)	$43.52	-	90296	(L)[1]
- Wireless Additive (Per Wireless Service Trunk)	81.99	-	00664	(L)[1]
Central Office Trunk Termination (each Termination per Trunk)	24.00	216.00	911COTERM 911COTERM NRC	(L) (L)

Note 1: The applicable Business One-Party, Manual, or Automatic Access Line rate from Section S3 of this Tariff shall apply. (L)[1]

Note 2: These rates are in addition to the ALI Database rates. Also, Trunk Termination Charges do not apply to the end of any interoffice trunks that terminate on a Selective Router. (L)[1]

(L) Material previously appeared on Page 7.19. (N)
(L)[1] Material previously appeared on Page 7.17.1.
(O) Material previously appearing on this page has been transferred to Page 10.1, Section 113. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

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(M) Material formerly appearing on this page has been moved to Section 17.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Rates and Charges (Continued)

f. (Continued)

Rates (Continued)

	Monthly Rate	Nonrecurring Charge	GSEC	
Selective Routing[1] (Continued)				
- Database Processing, per Record	$ .01	$ .14	911SRDBLINE 911SRDBLINE NRC	
per System	11.00	2,986.00	911SRDBASE 911SRDBASE NRC	(T)
- Common Equipment, per system				(C)
3 Counties/Systems	410.00	1,500.00	911SRCE3 911SRCENRC	
4 Counties/Systems	303.00	1,500.00	911SRCE4 911SRCENRC	
5 Counties/Systems	239.00	1,500.00	911SRCE5 911SRCENRC	(C)
Automatic Number Identification[2]				(T)
Central Office Enabling	24.00	-	911TRKENABLE	
Automatic Location Identification				
- Database Processing,				
- per GTE provided Record	.08	.74	911PSAPDBRC 911PSAPDBRC NRC	
- per non-GTE provided Record	.08	.34	911PSAPDBNGR 911PSAPDBNGR NRC	
- per System	370.00	-	911PSAPDBPS	(T)

Note 1: These rates are in addition to the ALI Database rates.

Note 2: Special Construction Charges (in addition to this charge) may be required.

MISCELLANEOUS SPECIAL ARRANGEMENTS

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(M) Material formerly appearing on this page has been moved to Section 17.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Rates and Charges (Continued)

f. (Continued)

Alternate Routing Service (N)

	Monthly Rate	Nonrecurring Charge	GSEC
Trunk Dial Unit Without Monitoring			
First Trunk	$126.94	$572.00	911CDU, 911CDUNRC
Each Additional Trunk	109.88	440.00	911CDUA, 911CDUANRC
Call Answer Unit Without Monitoring			
First Trunk	76.86	477.00	911CAU, 911CAUNRC
Each Additional Trunk	59.06	345.00	911CAUA, 911CAUANRC
Call Transfer Unit Without Monitoring			
First Trunk	107.36	642.00	911CTU, 911CTUNRC
Each Additional Trunk	51.79	321.00	911CTUA, 911CTUANRC
Mini-pack Without Monitoring			
First Trunk	140.08	572.00	911MINP, 911MINPNRC
Each Additional Trunk	122.28	440.00	911MINPA, 911MINPANRC
Mini-pack With Monitoring			
First Trunk	156.47	572.00	911MINPM, 911MINPMNRC
Each Additional Trunk	138.67	440.00	911MINPMA, 911MINPMANRC
Shelf System Without Monitoring			
First Trunk	197.30	642.00	911CDUPSS, 911CDUPSSNRC
Each Additional Trunk	66.31	321.00	911CDUPSSA, 911CDUPSSANRC
Shelf System With Monitoring			
First Trunk	227.10	642.00	911CDUM, 911CDUMNRC
Each Additional Trunk	71.53	321.00	911CDUMA, 911CDUMANRC
Expansion Shelf	93.50	321.00	911CDUSSX, 911CDUSSXNRC
First PSAP Responder	157.58	498.00	911CAUM, 911CAUMNRC
Additional PSAP Responder, Each	153.67	498.00	911CAUMA, 911CAUMANRC
First Central Office Responder	97.06	498.00	911CTUCO, 911CTUCONRC
Additional Central Office Responder, Each	61.64	498.00	911CTUCOA, 911CTUCOANRC
Optional 4/2-Wire Converter Card	18.21	11.00	911CONV2W, 911CONV2WNRC
Cellular Transceiver	80.72	440.00	911CELLTRP, 911CELLTRPNRC
3 dB Cellular Antenna	2.42	11.00	911CELLANT3, 911CELLANT3NRC
9 dB Cellular Antenna	13.18	114.00	911CELLANTP9, 911CELLANTP9NRC
12 dB Cellular Antenna	5.36	114.00	911CELLANTT12, 911CELLANTT12NRC

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MISCELLANEOUS SPECIAL ARRANGEMENTS

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(M) Material formerly appearing on this page has been moved to Section 17.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Application of Rates (Continued)

f. (Continued)

Alternate Routing Service (Continued)

	Monthly Rate	Nonrecurring Charge	GSEC
Phonecell 1M Transceiver Single Channel	$ 46.92	$ 687.00	911CELLTR1, 911CELLTR1NRC
Phonecell 4M Transceiver Four Channel	148.42	768.00	911CELLTR4, 911CELLTR4NRC

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MISCELLANEOUS SPECIAL ARRANGEMENTS

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.4 911 Emergency Telephone Service (Continued)

13.4.4 Application of Rates (Continued)

f. (Continued)

(L)

(L)

(L) Material previously appearing on this page has been transferred to Page 7.17.2. (N)

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.5 Integrated Business Service (IBS) - II

13.5.1 General

Integrated Business Service (IBS) - II allows business customers to purchase a variety of custom features either individually or in groups to enhance and facilitate business telephone usage.

13.5.2 Available Features

a. Busy Transfer - Allows calls outside the group encountering a busy condition to be transferred to an alternative line in the same group.

b. Call Hold - Allows the user to place an established call on hold by flashing the switch hook and dialing a code. This opens the line to allow another call to be received, the held call retrieved or for the use of Call Pick Up.

c. Call Pick Up - Allows a user to answer any call within the group by dialing a code.

d. Distinctive Ringing - Allows called members of a group to distinguish between intragroup calls and calls from outside the group by providing two different ring patterns.

e. User Transfer - Allows the user to transfer an established call to another line within the group.

f. Call Waiting - Signals the subscriber talking on his line that another call has been placed to his line. The subscriber may place either call on hold while talking to the other.

g. Call Forwarding - Forwards all incoming calls to another telephone number. This arrangement may be activated by dialing a code and the telephone number of the service to which calls are to be forwarded and is deactivated by dialing another code. The Call Forwarding customer is responsible for the payment of any applicable message unit charge to direct distance dialed message toll charge for each call between his Call Forwarding telephone and the telephone to which the call is be forwarded. The charge applies to all calls that are answered at the telephone to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering service.

h. Conferencing - Enables a third party to be added to a two way conversation without operator assistance.

i. Speed Call - Offers two distinct dialing options.

1. Individual Short List - Allows an IBS member to access eight frequently dialed numbers by dialing the feature access code followed by a single digit. It may not be used with the individual long list.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.5 Integrated Business Service (IBS) II (Cont'd)

13.5.2 Available Features (Cont'd)

i. Speed Call (Cont'd)

2. Individual Long List - Allows an IBS customer to access up to 30 frequently dialed numbers (maximum 15 digits each) by dialing the feature access code followed by two digits. A controller can also be assigned in the group. This controller would be the only access line from which additions or changes to the list could be made. It may not be used with any other types of speed call.

j. Group Speed Call - Allows IBS members who belong to the same speed call group to access up to 30 frequently dialed numbers by dialing the feature access code followed by two digits. Only a predesignated "controller" can establish or update the list.

k. Don't Answer Transfer - Allows the transferring of a call after a predetermined number of rings from a called number to an assigned number within the group.

l. Intercom Calling - Provides intra-group communications. This is accomplished by dialing a preassigned station code.

13.5.3 Conditions

a. Equipment on the customer's premises must be compatible with the services and facilities provided by the Company.

b. Integrated Business Service's features are offered only with central offices equipped to provide such features.

c. The minimum charge for service provided under this section shall be one month.

d. Touch calling service is necessary in order to have IBS II features. (C)

VERIZON SOUTH INC.
d/b/a Verizon South Carolina

Section 13
Second Revised Sheet 10
Canceling First Revised Sheet 10
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.5 Integrated Business Service (IBS) II (Cont'd)

13.5.3 Conditions (Cont'd)

e. Availability of IBS-II is limited to Bowman, Elloree and Santee exchanges.

f. Any combinations of IBS-II features listed in paragraph 13.5.2 may be added to a one-party Touch-Calling access line with the exception of Group Speed Call and Speed Call which are not available on the same access line.

g. Individual access lines may be grouped in communications groups of 2 or more lines. A communications group provides the path through which features will travel.

13.5.4 Rates

a. The rates set forth below are for switching equipment located in the Company's central offices.

b. In addition to the rates as specified in the following, rates for Local Exchange Service contained in Section 3 of this tariff apply.

c. Installation and move or change charges are applicable as set forth in Section 4, Service Charges, of this tariff.

d. All feature rates listed below are per Access Line for features listed in paragraph 13.5.2.

	Monthly Rate	
1) Per IBS II feature -	$ 2.25	
Per IBS II package*		
(a) All Features -	14.60	
(b) Any 8 Features -	12.60	
(c) Any 4 Features	6.75	
2) Speed Dialing - Individual/Long List -	5.00	(T)
3) Group Speed Dialing -	5.00	(T)

*Does not include Speed Dialing - Individual/Long List or Group Speed Dialing. (T)

e. For customers with ten (10) access lines or more, a discount of 15 percent applies to the above rates. (Discount does not apply to local access, touchtone, etc.)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.5 Integrated Business Service (IBS) II (Cont'd)

13.5.3 Conditions (Cont'd)

e. Availability of IBS-II is limited to Bowman, Elloree and Santee exchanges.

f. Any combinations of IBS-II features listed in paragraph 13.5.2 may be added to a one-party Touch-Calling access line with the exception of Group Speed Call and Speed Call which are not available on the same access line.

g. Individual access lines may be grouped in communications groups of 2 or more lines. A communications group provides the path through which features will travel.

13.5.4 Rates

a. The rates set forth below are for switching equipment located in the Company's central offices.

b. In addition to the rates as specified in the following, rates for Local Exchange Service contained in Section 3 of this tariff apply.

c. Installation and move or change charges are applicable as set forth in Section 4, Service Charges, of this tariff.

d. All feature rates listed below are per Access Line for features listed in paragraph 13.5.2.

	Monthly Rate
1) Per IBS II feature -	$ 2.25
Per IBS II package*	
(a) All Features -	14.60
(b) Any 8 Features -	12.60
(c) Any 4 Features	6.75
2) Speed Calling - Individual/Long List -	5.00
3) Group Speed Calling -	5.00

*Does not include Speed Calling - Individual/Long List or Group Speed Calling.

e. For customers with ten (10) access lines or more, a discount of 15 percent applies to the above rates. (Discount does not apply to local access, touchtone, etc.)

Issued By: W. O. Houman, President
Effective: January 1, 1988

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.6 CUSTOMIZED NUMBER SERVICE

13.6.1 General

a. Customized Number Service (CNS) provides for the assignment of a customer requested telephone number (last four digits) other than the next available number from the assignment control list. (C)

b. Customized Number Service is provided to Business or Residence customers and is furnished subject to the availability of facilities and requested telephone numbers.

c. This service is offered to customers who request a unique or specific line number, providing that the exchange prefix number is not changed. (C) (C)

d. Existing customers who have a specific number prior to the establishment of this service will not be charged for CNS. (C) (C)

e. (D) (D)

f. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the customized number at the tariffed rate with the consent of the former subscriber. (C)

g. The Company reserves and retains the right:

(1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company will attempt to assign another customized number of the customer's choice without applying service

(2) To reject any request for customized telephone numbers and to refuse requests for customized numbers for any reasons, including, but not limited to, numbers that may, in the Company's judgement, be offensive to good taste, limited central office capacity, or relocation of a central office.

(3) Of ownership of all telephone numbers and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this tariff.

(4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business. (T)

h. A Customized Number directory listing in the white pages will be provided only as a numeric listing. The customer may promote their CNS number as an alpha listing at their discretion. (C) (C)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.6 CUSTOMIZED NUMBER SERVICE (Cont'd)

13.6.2 Rates and Charges

a. The following charges apply in addition to appropriate Service Charges as found in Section 4 of this tariff and to all other applicable rates and charges.

		Nonrecurring Charge	Monthly Rate	GSEC	
(1)	Each Customized Telephone Number				(C)
	Business	$ 20.00		CNSBNRC	
			$ 2.00	CNSB	
	Residence	10.00	-	CNSRNRC	(C)

13.6.3 Conditions

a. The Customized Number Charge applies when a customer:

(1) Requests a telephone number other than the next available number from the assignment control list. A customer whose service has been terminated may be reassigned his previous telephone number, if available, without additional service charges applying, if reassignment occurs within 12 months. (C) (T)

(2) Requests a number change from his present number to a customized telephone number. (T)

b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after establishment of service. In any case, the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.7 Billed Number Screening (BNS)

13.7.1 General

a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.

b. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately.

c. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on 50 lines or more.

13.7.2 Rates and Charges

a. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

			Monthly Rate
(1)	Option A - No Collect or Third-Number Billing		
	(a)	Per billing line screened (BNSA)	$ 2.60 (I)
	(a)	Per billing line screened (BNSB)	2.60 (I)
	(a)	Per billing line screened (BNSC)	2.60 (I)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.7 Billed Number Screening (BNS)

13.7.1 General

a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.

b. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately. (C)

c. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on 50 lines or more.

13.7.2 Rates and Charges

a. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
	(a) Per billing line screened (BNSA)	$ 2.00
(2)	Option B - No Third-Number Billing	
	(a) Per billing line screened (BNSB)	2.00
(3)	Option C - No Collect Billing	
	(a) Per billing line screened (BNSC)	2.00

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.7 Billed Number Screening (BNS)

13.7.1 General

a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.

b. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately. (C)

c. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on 50 lines or more.

13.7.2 Rates and Charges

a. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
(a)	Per billing line screened (BNSA)	$ 2.00
(2)	Option B - No Third-Number Billing	
(a)	Per billing line screened (BNSB)	2.00
(3)	Option C - No Collect Billing	
(a)	Per billing line screened (BNSC)	2.00

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 6, 2008

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.7 Billed Number Screening (BNS)

13.7.2 Rates and Charges (Continued)

b. The following monthly rates are applicable for Bulk Billed Number Screening (BBNS) on 50 lines and above:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
	(a) Per billing line screened (BNSBLKA)	$ 1.30 (I)
(2)	Option B - No Third-Number Billing	
	(a) Per billing line screened (BNSBLKB)	1.30 (I)
(3)	Option C - No Collect Billing	
	(a) Per billing line screened (BNSBLKC)	1.30 (I)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.7 Billed Number Screening (BNS) (N)

13.7.2 Rates and Charges (Continued)

b. The following monthly rates are applicable for Bulk Billed Number Screening (BBNS) on 50 lines and above:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
(a)	Per billing line screened (BNSBLKA)	$ 1.00
(2)	Option B - No Third-Number Billing	
(a)	Per billing line screened (BNSBLKB)	1.00
(3)	Option C - No Collect Billing	
(a)	Per billing line screened (BNSBLKC)	1.00 (N)

MISCELLANEOUS SERVICE AND FACILITIES

13.8 Customized Code Restrictions (CCR) (N)

13.8.1 General

a. Customized Code restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 800 calling.

b. Customized Code restrictions will be available to exchange customers with Individual Line residence Service, Business service, Semipublic Telephone Service, and PBX Trunk Service.

c. Customized Code Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.

d. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

13.8.2 Customized Code Restrictions Options

a. Option #1 Restricted Codes

976
1 + 976
1 + 900

b. Option #2 Restricted Codes

All access is restricted to the Long distance Telecommunications Network except 0+ dialing and as stated in S13.8.1a. (N)

MISCELLANEOUS SERVICE AND FACILITIES

13.8 Customized Code Restrictions (CCR) (Continued)

13.8.2 Rates and Charges

a. The following rates and charges are for Customized code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

(1) Option #1

		Nonrecurring Charge	Monthly Rate	GSEC
(a)	Residence line, Each	$ 2.50	$ -	BLOCKBNRC
(b)	Business line, Each	2.50	-	BLOCKBNRC

(2) Option #2

		Nonrecurring Charge	Monthly Rate	GSEC
(a)	Residence line, Each	-	$ 2.75	BLTOLLR
(b)	Business line, Each	-	6.00 (I)	BLTOLLB

- This charge will not be applicable to residence or business customers who subscribe to CCR Option #1 for the first time.

  The secondary Service Order Charge (as specified in 4.2) will not be applicable to customers who subscribe to CCR Option #1. Only the nonrecurring charge (2.50) listed above will apply.

  The Secondary Service Order Charge (as specified in 4.2) is applicable to customers who subscribe to CCR Option #2.

MISCELLANEOUS SERVICE AND FACILITIES

13.8 Customized Code Restrictions (CCR) (Continued) (N)

13.8.2 Rates and Charges

b. The following rates and charges are for Customized code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

(3) Option #1

		Nonrecurring Charge	Monthly Rate	GSEC
(c)	Residence line, Each	$ 2.50	$ -	BLOCKBNRC
(d)	Business line, Each	2.50	-	BLOCKBNRC

(4) Option #2

		Nonrecurring Charge	Monthly Rate	GSEC
(c)	Residence line, Each	-	$ 2.75	BLTOLLR
(d)	Business line, Each	-	4.75	BLTOLLB

- This charge will not be applicable to residence or business customers who subscribe to CCR Option #1 for the first time.

The secondary Service Order Charge (as specified in 4.2) will not be applicable to customers who subscribe to CCR Option #1. Only the nonrecurring charge (2.50) listed above will apply.

The Secondary Service Order Charge (as specified in 4.2) is applicable to customers who subscribe to CCR Option #2. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.9 Selective Class of Call Screening (SCCS) (N)

S13.9.1 General

a. Selective Class of Call Screening (SCCS) is an optional service available to the Company's local exchange service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer.

S13.9.2 Regulations

a. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options.

b. On all operator assisted calls originating from the specified line or local trunk, the options available are:

(1) Bill to a Calling Card Account (specify at the time of the call).

(2) Bill to a Third Number (specify at the time of the call).

(3) Collect to the Called Number (specify "collect" at the time of the call).

(4) Prohibit all operator assisted sent paid calls.

c. Selective Class of Call Screening (SCCS) service is offered subject to the availability of suitable facilities.

d. Subscribers to Selective Class of Call Screening (SCCS) service are responsible to notify the Company of any failure of the feature to perform as requested. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.9 Selective Class of Call Screening (SCCS) (Continued)

S13.9.2 Regulations (Continued)

e. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.

f. The minimum period for Selective Class of Call Screening (SCCS) service is one month.

g. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

S13.9.3 Rates and Charges

a. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company's tariffs.

		Nonrecurring Charge	GSEC	Monthly Rate	GSEC
(1)	Selective Class of Call Screening (SCCS), per line equipped	$ 21.00	SCCSNRC	$ 4.00 (I)	SCCS
(2)	Selective Class of Call Screening (SCCS), per local trunk equipped SCCSM	21.00	SCCSNRC	8.00 (I)	

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.9 **Selective Class of Call Screening (SCCS) (Continued)** (N)

S13.9.2 **Regulations (Continued)**

e. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.

f. The minimum period for Selective Class of Call Screening (SCCS) service is one month.

g. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

S13.9.3 **Rates and Charges**

a. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company's tariffs.

		Nonrecurring Charge	GSEC	Monthly Rate	GSEC	
(1)	Selective Class of Call Screening (SCCS), per line equipped	$ 21.00	SCCSNRC	$ 3.00	SCCS	
(2)	Selective Class of Call Screening (SCCS), per local trunk equipped	21.00	SCCSNRC	6.00	SCCSM	(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (N)

13.10.1 General

a. This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities expand the ability of Enhanced Service Providers (ESPs) to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by Contel of South Carolina, Inc., d/b/a GTE (South Carolina), hereinafter referred to as the Telephone Company.

b. Services in this tariff are furnished only in central office areas where facilities and equipment, as determined by the Telephone Company, permit.

c. Services in this tariff, designed primarily for Enhanced Service Providers (ESPs), are also available to others.

13.10.2 Enhanced Service Provider (ESP) Services

a. ESP Services are offered by the Telephone Company in conjunction with exchange access line service as outlined in Section 13.10.5b.(8) of this tariff. Customers may order and utilize these services to connect to the Telephone Company's local exchange network to provide enhanced services to the customer's clients. These services are as follows:

(1) Message Waiting Indication - Audible. This service provides the ability for a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that information is waiting for them.

(2) Forwarded Call Information - Intraoffice. This service provides the information on the calling number (the customer's client line which was busy or did not answer and is equipped with call forwarding), the called number (the customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. The reasons for forwarding information may include when a client's line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly.

(3) Data Link. This service, which must be established between the customer's location and the Telephone Company's central office, provides the capability of delivering to the customer the called number, the calling number, and the type of forwarding from each central office serving area in which the customer wishes to offer enhanced services. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.2 Enhanced Service Provider (ESP) Services (Continued)

a. (Continued)

(4) Queuing. This service provides customers subscribing to PBX Trunks or CentraNet® lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.

(5) User Transfer. This service provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

(6) Message Waiting Indication - Audible Ring Burst. In addition to the stutter dial tone that a client receives to let him know a message is waiting, Verizon South Inc. can provide ringing at a special cadence to signal the client that a message is waiting. This reminder will be repeated at a specific interval programmed by Verizon South Inc. (T) (T)

(7) Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available where facilities and conditions permit and is offered to customers who have existing facilities and do not require any additional equipment for connectivity.

(8) Message Waiting Indication-Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end-user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end-user that a message(s) is waiting.

(9) Inter-Switch Voice Messaging (ISVM) is available as an optional enhancement to Data Link service. With the combination of Data Link, which operates on an intra-switch basis only, and ISVM, voice mail and call answering capabilities can be extended to customers via intra- and inter-switch connectivity, thereby allowing the ESP to serve any client within a Local Access Transport Area (LATA). (Requires subscription to Data Link). (N) (N)

13.10.3 ESP Client Services

a. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide enhanced services to their clients. These client services are as follows:

(1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, CentraNet® line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.2 Enhanced Service Provider (ESP) Services (Continued)

a. (Continued)

(4) Queuing. This service provides customers subscribing to PBX Trunks or CentraNet® lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.

(5) User Transfer. This service provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

(6) Message Waiting Indication - Audible Ring Burst. In addition to the stutter dial tone that a client receives to let him know a message is waiting, Contel of South Carolina can provide ringing at a special cadence to signal the client that a message is waiting. This reminder will be repeated at a specific interval programmed by Contel of South Carolina.

(7) Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available where facilities and conditions permit and is offered to customers who have existing facilities and do not require any additional equipment for connectivity.

(8) Message Waiting Indication-Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end-user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end-user that a message(s) is waiting. (N)

13.10.3 ESP Client Services

a. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide enhanced services to their clients. These client services are as follows:

(1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, CentraNet® line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
First Revised Sheet 21
Canceling Original Sheet 21
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.3 ESP Client Services (Continued)

a. (Continued)

(2) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, CentraNet® line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.

(3) Call Forwarding Busy Line Don't Answer. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, CentraNet® line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition. (T)

(4) Customer Controllable Ringing. This service provides clients the ability to adjust the number of ring cycles that should be used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the client will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.

13.10.4 Definitions

a. ESP Bill Option. This is an ordering and billing option that allows a customer to order and pay for the provisioning and monthly recurring charges of only those services provided under this section of the tariff. An agency agreement between the customer and the customer's client is necessary before the customer may exercise this option. Customers will be held liable for orders involving clients for whom no agency agreement exists.

b. Client. The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.

c. Customer. The term "Customer(s)" denotes any ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.

d. Enhanced Service Provider. An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued) (N)

13.10.3 ESP Client Services (Continued)

a. (Continued)

(2) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, CentraNet® line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.

(3) Call Forwarding Busy Line/No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected PBX trunk number, CentraNet® line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition.

(4) Customer Controllable Ringing. This service provides clients the ability to adjust the number of ring cycles that should be used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the client will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.

13.10.4 Definitions

a. ESP Bill Option. This is an ordering and billing option that allows a customer to order and pay for the provisioning and monthly recurring charges of only those services provided under this section of the tariff. An agency agreement between the customer and the customer's client is necessary before the customer may exercise this option. Customers will be held liable for orders involving clients for whom no agency agreement exists.

b. Client. The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.

c. Customer. The term "Customer(s)" denotes any ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.

d. Enhanced Service Provider. An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 **Services for Enhanced Service Providers (ESPs) (Continued)** (N)

13.10.5 Regulations and Conditions

a. Undertaking of the Telephone Company

(1) The limitation of the Telephone Company's liability is set forth in Section 2 of this tariff.

(2) The Telephone Company may disconnect the customer's service for failure to comply with any provision(s) of this tariff or any tariff of the Telephone Company.

(3) ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.

(4) If the Telephone Company finds the provision of ESP Services and ESP Client Services, as outlined herein, is adversely affecting or would adversely affect the Telephone Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Telephone Company may refuse to provide or may discontinue providing such services.

(5) Late payment charges as defined in Section 2.3.6 of this tariff, will apply to all services contained in this tariff.

(6) ESP and ESP Client Services will not be provided in connection with Public Coin Telephone Service, Semipublic Coin Telephone Service or Public Telephone Access Service for Customer-Provided Equipment (CPE).

(7) Charges for calls between the originating location and the call forwarded equipped line are applicable in accordance with regularly filed tariffs for local message units, dial station, operator station or person toll.

b. Enhanced Service Provider's Obligations

(1) Customer services as outlined herein and the promotion and provision thereof must comply with all applicable federal, state and local laws, rules and regulations.

(2) The customer shall indemnify, defend, protect and save harmless the Telephone Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.

(3) The customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the customer's client and/or the Telephone Company has temporarily suspended or disconnected that client's service.

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

(4) The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(5) The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP and ESP Client Services wherein the Telephone Company's name or language, signs, markings or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.

(6) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's tariffs.

(7) The customer's premises equipment shall be interconnected in accordance with the General Regulations and applicable rates as set forth in Section 15, Interconnection with Communications Equipment and Systems Provided by the Customer. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.

(8) Customers subscribing to the services outlined in Section 13.10.2a.(1),(2),(3),(4),(5),(6), (7) and (8) of this tariff, are required to subscribe to PBX trunks or CentraNet® lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional PBX trunks or CentraNet® lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others.

(9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.

(10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.

(11) Customers may subscribe to Inter-Switch Voice Messaging (ISVM) subject to the availability of the required Data Link facilities. The Company will determine which central office and transmission facilities are used to provide service. Signaling, control and data communication protocols are defined by the Company, and the Company retains the right to change these products. (N) (N)

® - Registered Trademark of Verizon. (T)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

(4) The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(5) The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP and ESP Client Services wherein the Telephone Company's name or language, signs, markings or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.

(6) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's tariffs.

(7) The customer's premises equipment shall be interconnected in accordance with the General Regulations and applicable rates as set forth in Section 15, Interconnection with Communications Equipment and Systems Provided by the Customer. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.

(8) Customers subscribing to the services outlined in Section 13.10.2a.(1),(2),(3),(4),(5),(6), (7) and (8) of this tariff, are required to subscribe to PBX trunks or CentraNet® lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional PBX trunks or CentraNet® lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others. (C)

(9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.

(10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.

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VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
Second Revised Sheet 24
Canceling First Revised Sheet 24
P.S.C. - S.C. No. 1

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 2006

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.5 Regulations and Conditions (Continued)

c. Client Obligations

(1) The client whose line is equipped with Call Forwarding Busy Line Don't Answer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

d. Billing and Remittance

(1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.

(2) The customer's services may be discontinued pursuant to the procedures set forth in Section 2 of this tariff, for failure to make full payment for the Telephone Company's services provided under this tariff.

13.10.6 Rate and Charge Regulations

a. Any change to the customer's preselected telephone number to which client's telephone calls are redirected, as described in Section 13.10.3a.(1),(2), and (3) of this tariff, will incur applicable service charges.

b. The ESP Bill Option as defined in Section 13.10.4a. of this section of the tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer an enhanced service.

13.10.7 Rates and Charges

		Monthly Rate	Nonrecurring Charge	GSEC
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	$ 1.50 (I)	$ -	ESPCFBF
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.50 (I)	-	ESPCFNAF
c.	Call Forwarding, Busy Line Don't Answer, Per Line Arranged	1.50	-	ESPCFBNAF
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-	ESPMWI
e.	Forwarded Call Information-Intraoffice, Per Line Arranged	1.00	-	ESPFCI

VERIZON SOUTH INCORPORATED
d/b/a Verizon South Carolina

Section 13
First Revised Sheet 24
Canceling Original Sheet 24
P.S.C. - S.C. No. 1

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: February 14, 2003

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.5 Regulations and Conditions (Continued)

c. Client Obligations

(1) The client whose line is equipped with Call Forwarding Busy Line Don't Answer is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded. (T)

d. Billing and Remittance

(1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.

(2) The customer's services may be discontinued pursuant to the procedures set forth in Section 2 of this tariff, for failure to make full payment for the Telephone Company's services provided under this tariff.

13.10.6 Rate and Charge Regulations

a. Any change to the customer's preselected telephone number to which client's telephone calls are redirected, as described in Section 13.10.3a.(1),(2), and (3) of this tariff, will incur applicable service charges.

b. The ESP Bill Option as defined in Section 13.10.4a. of this section of the tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer an enhanced service.

13.10.7 Rates and Charges

		Monthly Rate	Nonrecurring Charge	GSEC	
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	$ 1.25	$ -	ESPCFBF	
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.25	-	ESPCFNAF	
c.	Call Forwarding, Busy Line Don't Answer, Per Line Arranged	1.50	-	ESPCFBNAF	(T) (T)
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-	ESPMWI	
e.	Forwarded Call Information-Intraoffice, Per Line Arranged	1.00	-	ESPFCI	

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued) (N)

13.10.5 Regulations and Conditions (Continued)

c. Client Obligations

(1) The client whose line is equipped with Call Forwarding Busy Line and/or No Answer - Fixed is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

d. Billing and Remittance

(1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.

(2) The customer's services may be discontinued pursuant to the procedures set forth in Section 2 of this tariff, for failure to make full payment for the Telephone Company's services provided under this tariff.

13.10.6 Rate and Charge Regulations

a. Any change to the customer's preselected telephone number to which client's telephone calls are redirected, as described in Section 13.10.3a.(1),(2), and (3) of this tariff, will incur applicable service charges.

b. The ESP Bill Option as defined in Section 13.10.4a. of this section of the tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer an enhanced service.

13.10.7 Rates and Charges

		Monthly Rate	Nonrecurring Charge	GSEC
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	$ 1.25	$ -	ESPCFBF
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.25	-	ESPCFNAF
c.	Call Forwarding, Busy/No Answer-Fixed, Per Line Arranged	1.50	-	ESPCFBNAF
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-	ESPMWI
e.	Forwarded Call Information-Intraoffice, Per Line Arranged	1.00	-	ESPFCI

(N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.7 Rates and Charges (Continued)

		Monthly Rate	Nonrecurring Charge	GSEC/IOSC
f.	Data Link Termination, per Data Link Arranged	$250.00	$500.00	ESPLINK, ESPLINKNRC
g.	Queuing, Per Line or Trunk Arranged	1.50	-	ESPQUE
h.	User Transfer, Per Line or Trunk Arranged	1.50	-	ESPTRANS
i.	Customer Controllable Ringing, Per Line Arranged	1.00	-	ESPCCR
j.	Message Waiting Indication - Audible Ring Burst, Per Line Arranged	1.50	-	ESPARB
k.	Enhanced Call Transfer, per trunk	20.00	25.00[1]	ECT, ECTNRC
l.	Message Waiting Indication-Visual (MWI-V), per line arranged	.50	-	42555
m.	PBX Trunk Rate	(Refer to Section 3 for applicable rate)		
n.	CentraNet® Line, Line Rate	**	***	

(M)
(M)

[1] - Nonrecurring charge is applied per customer. Nonrecurring charges from Section 4 of this Tariff are applicable in addition to this charge.
** Monthly rates and charges for CentraNet® Services are as found in Section 10 of this Tariff.
*** Nonrecurring charges for CentraNet® Services are as found in Sections 4 and 10 of this Tariff.
(M) Material formerly appearing on this page has been moved to Sheet 26. (N)
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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.7 Rates and Charges (Continued)

		Monthly Rate	Nonrecurring Charge	GSEC/IOSC	
f.	Data Link Termination, per Data Link Arranged	$250.00	$500.00	ESPLINK, ESPLINKNRC	(C)
g.	Queuing, Per Line or Trunk Arranged	1.50	-	ESPQUE	
h.	User Transfer, Per Line or Trunk Arranged	1.50	-	ESPTRANS	
i.	Customer Controllable Ringing, Per Line Arranged	1.00	-	ESPCCR	
j.	Message Waiting Indication - Audible Ring Burst, Per Line Arranged	1.50	-	ESPARB	
k.	Enhanced Call Transfer, per trunk	20.00	25.00[1]	ECT, ECTNRC	
l.	Message Waiting Indication-Visual (MWI-V), per line arranged	.50	-	42555	(N) | (N)
m.	PBX Trunk Rate	(Refer to Section 3 for applicable rate)			(T)
n.	CentraNet® Line, Line Rate	**	***		(T)
o.	ESP Package 1 (includes Call Forwarding, Busy/No Answer-Fixed, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice), Per Line Arranged	2.00	-	ESPVMPKG	(T)
p.	ESP Package 2 (includes Call Forwarding, Busy/No Answer-Fixed, Message Waiting Indication-Audible, Forwarded Call Information, Message Waiting Indication-Audible Ring Burst, and Customer Controllable Ringing	2.75	-	ESPVMPKG2	(T)

[1] - Nonrecurring charge is applied per customer. Nonrecurring charges from Section 4 of this Tariff are applicable in addition to this charge.

** Monthly rates and charges for CentraNet® Services are as found in Section 10 of this Tariff.
*** Nonrecurring charges for CentraNet® Services are as found in Sections 4 and 10 of this Tariff.

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MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.7 Rates and Charges (Continued)

		Monthly Rate	Nonrecurring Charge	GSEC/IOSC	
o.	ESP Package 1 (includes Call Forwarding, Busy/No Answer-Fixed, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice Per Line Arranged	2.00	-	ESPVMPKG	(N[1])
p.	ESP Package 2 (includes Call Forwarding, Busy/No Answer-Fixed, Message Waiting Indication-Audible, Forwarded Call Information, Message Waiting Indication- Audible Ring Burst, and Customer Controllable Ringing	2.75	-	ESPVMPKG2	(N[1])
q.	Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link) per arrangement	3,000.00	$2,000.00		(N) (N)

r. The Secondary Service Order Charge as shown in Section 4 will apply when ESP services are added or rearranged on an existing line. (Note: Central Office Work Charge does not apply for ESP services added or rearranged). (T)

(N[1]) Indicates material formerly appearing on Sheet 25. (N)

MISCELLANEOUS SPECIAL ARRANGEMENTS

13.10 Services for Enhanced Service Providers (ESPs) (Continued)

13.10.7 Rates and Charges (Continued)

q. The Secondary Service Order Charge as shown in Section 4 will apply when ESP services are added or rearranged on an existing line. (Note: Central Office Work Charge does not apply for ESP services added or rearranged). (T)

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.11 Custom Redirect Service (C)

13.11.1 General (N)

Verizon South Inc., d/b/a Verizon South Carolina concurs in the regulations governing Custom Redirect Service as filed by Verizon South Inc. in its General Customer Services Tariff, Section S13.19 and to amendments authorized by the South Carolina Utilities Commission or applicable law.

13.11.2 Rates and Charges

Verizon South Inc., d/b/a Verizon South Carolina concurs in the rates and charges as filed by Verizon South Inc. in its Section S13.19.3. (N)

(D)

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.11 Reserved for Future Use (M) (T)

(M)

(N)

(M) Material moved to Section 22.

MISCELLANEOUS SPECIAL ARRANGEMENTS

S13.11 711 Dialing Code - Telephone Relay Service (TRS) (N)

S13.11.1 General

a. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

b. 711 is available from Verizon in Verizon Territory only. To provide 711 access to end users in an independent company territory or to a facility based Competitive Local Exchange Carriers' (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customer will be able to reach relay services provided by dialing 711.

c. This service is subject to the availability of the 711 dial code.

S13.11.2 Conditions

Verizon intends to offer this service on a Contract/Individual Case Basis (ICB). (N)