BUSINESS TRAFFIC STUDY SERVICE (N)

		Page No.	
16.1	General	1	
16.2	Description	1	
16.3	Conditions	2	
16.4	Application of Rates and Charges	2	
16.5	Rates and Charges	3	(N)

Reserved for Future Use

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BY: Vice President
Durham, North Carolina

EFFECTIVE: April 25, 2002

BUSINESS TRAFFIC STUDY SERVICE (N)

16.1 General

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access line or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

16.2 Description

Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.

For customers with access lines or hunt groups at more than one location, a separate Service Establishment Charge will apply for traffic studies at each location.

Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

- Individual Access Line
- Multiline Hunt Group
- PBX trunk group
- DID trunk group
- DOD trunk group
- ISDN BRI
- ISDN PRI trunk group
- Network Access Registers (NARs)/ business group or other trunk group
- DCS trunk group
- WorkSmart group
- CustoPAK group
- Remote Call Forwarding
- CentraNet single line system
- CentraNet multiline hunt group
- CentraNet Attendant
- CentraNet features – RCF/ACD

Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.

Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed. (N)

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16.3 Conditions

Business Traffic Study Service is available only to business customers.

Calls must be carried by the Company and billed by, or on behalf of, the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Charges in S14.5 following.

Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on CentraNet should include reports on both the Network Access Registers (NARs) and on the hunt group, in order to make sure that blockage is not occurring at either end.

16.4 Application of Rates and Charges

For the setup of each additional Business Traffic Study Report, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.

The Subsequent Service Order Charge in Section 4 of this Tariff will apply in addition to the Service Establishment Charge for initial setup for additional traffic studies and for any subsequent additions or changes to traffic study reports in a calendar year. (N)

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16.5 Rates and Charges

	Nonrecurring Charge
Service Establishment Charge, per customer location, per calendar year	
Initial One-Week Traffic Study	No Charge
Setup for Additional Traffic Study	$120.00[1]

	Monthly Rate
Traffic Study Reports per access line or hunt group, per calendar year	
Initial one-week study report	No Charge
Each additional study report, per 4-week billing cycle	
Weekly reporting (4 reports)	80.00
Bi-weekly reporting (2 reports)	60.00
Monthly reporting (1 report)	40.00

[1] A Subsequent Service Order Charge, Section 4, will apply in addition to the Service Establishment Charge for initial setup for additional traffic studies and for any subsequent additions or changes to Traffic Study Reports in a calendar year. (N)