N11 CODE DIALING SERVICES (N)

Contents

			Sheet No.	
22.1	211 Dialing Services			(T)
	22.1.1	General	1	
	22.1.2	Availability of Service	1	
	22.1.3	Limitations of Liability	2	
	22.1.4	Rate and Charges	3	
22.2	311 Dialing Services			
	22.2.1	General	3	
	22.2.2	Availability of Service	4	
	22.2.3	Limitations of Liability	4	
	22.2.4	Rates and Charges	5	
22.3	511 Dialing Services			
	22.3.1	General	5	
	22.3.2	Availability of Service	6	
	22.3.3	Limitations of Liability	6	
	22.3.4	Rates and Charges	7	
22.4	711 Dialing Service – Telephone Relay Service (TRS)			
	22.4.1	General	7	
	22.4.2	Conditions	7	(N)

Reserved for Future Use

N11 CODE DIALING SERVICES (N)

22.1 211 Dialing Service

22.1.1 General

a. 211 Dialing Service ("211") utilizes a three digit local arrangement to permit voice access to designated community information and referral services. The 211 code was assigned for this purpose pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105.

b. 211 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 211 service subscribers. Calls placed using 211 are automatically routed to the 211 subscribers terminating telephone number. 211 utilizes various forms of call routing depending on the 211 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, NPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 211 subscriber, e.g., a specific county.

22.1.2 Availability of Service

a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.

b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction. (N)

N11 CODE DIALING SERVICES (N)

22.1 211 Dialing Service (Cont'd)

22.1.2 Availability of Service (Cont'd)

c. The FCC will reexamine deployment of the service five years after the effective date of the original order. At that time, the FCC will decide to continue the service, alter the service for another use, or remove the requirement for the service. If the FCC recalls the code, the subscriber will return the code upon receipt of 6-months written notice of such a recall from the Company. The Company will work with all subscribers affected by such recall to transfer their service arrangements to a 7- or 10- digit dialing arrangement within the 6-month notice period. The subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

22.1.3 Limitations of Liability

a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.

b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service. (N)

N11 CODE DIALING SERVICES (N)

22.1 211 Dialing Service (Cont'd)

22.1.3 Limitations of Liability (Cont'd)

d. The Company assumes no liability for any issue arriving from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

22.1.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

22.2 311 Dialing Service

22.2.1 General

a. 311 dialing service ("311") utilizes a three digit local dialing arrangement for access to non-emergency police and other government services. The 311 code was assigned for this purpose pursuant to Order 00-256 issued by the Federal Communications Commission (FCC) in CC Docket 97-51.

b. 311 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 311 service subscribers. Calls placed using 311 are automatically routed to the 311 subscribers terminating telephone number. 311 utilizes various forms of call routing depending on the 311 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, MPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 311 subscriber, e.g., a specific county. (N)

N11 CODE DIALING SERVICES (N)

22.2 311 Dialing Service (Cont'd)

22.2.2 Availability of Service

a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.

b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.

c. If the Federal Communications Commission (FCC) reassigns the 311 code for another purpose, the Company has the right to terminate existing service arrangements.

d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

22.2.3 Limitations on Liability

a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly form the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.

b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (N)

N11 CODE DIALING SERVICES (N)

22.2 311 Dialing Service (Cont'd)

22.2.3 Limitations of Liability (Cont'd)

c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.

d. The Company assumes no liability for any issue arriving from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability die to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

22.2.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

22.3 511 Dialing Service

22.3.1 General

a. 511 dialing service ("511") utilizes a three digit local dialing arrangement for access to travel information services. The 511 code was assigned for this purpose pursuant to Order 00-256 issued by the Federal Communications Commission (FCC) in CC Docket 92-105.

b. 511 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 511 service subscribers. Calls placed using 511 are automatically routed to the 511 subscribers terminating telephone number. 511 utilizes various forms of call routing depending on the 511 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, NPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 511 subscriber, e.g., a specific county. (N)

N11 CODE DIALING SERVICES (N)

22.3 511 Dialing Service (Cont'd)

22.3.2 Availability of Service

a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.

b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.

c. If the Federal Communications Commission (FCC) reassigns the 511 code for another purpose, the Company has the rate to terminate existing service arrangements.

d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

22.3.3 Limitations on Liability

a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly form the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.

b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (N)

N11 CODE DIALING SERVICES (N)

22.3 511 Dialing Service (Cont'd)

22.3.3 Limitations of Liability (Cont'd)

e. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.

f. The Company assumes no liability for any issue arriving from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability die to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

22.3.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval. (N)

22.4 711 Dialing Service – Telephone Relay Service (TRS) (M)

22.4.1 General

a. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

b. 711 is available from Verizon in Verizon Territory only. To provide 711 access to end users in an independent company territory or to a facility based Competitive Local Exchange Carriers' (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customer will be able to reach relay services provided by dialing 711.

c. This service is subject to the availability of the 711 dial code.

22.4.2 Conditions

Verizon intends to offer this service on a Contract/Individual Case Basis (ICB). (M)

(M) Material moved from Section 13. (N)