ISSUED: **December 21, 1999**
BY: **Vice President**
Durham, North Carolina

EFFECTIVE: January 26, 2000

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

CONTENTS

			Sheet	
110.1	Centrex Service		1	
	110.1.1	General	1	
	110.1.2	Features for Use With Centrex Systems	2	
	110.1.3	Description of Centrex Features	5	
	110.1.4	Rates and Charges	16	
110.2	Line Feature Package – Series 3000 (with Remote Access to Features)		19	(N)
	110.2.1	Features	19	
	110.2.2	Definitions	19	
	110.2.3	Rates and Charges	19	(N)

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS- CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

CONTENTS

			Sheet	
110.1	Centrex Service		1	
	110.1.1	General	1	
	110.1.2	Features for Use With Centrex Systems	2	
	110.1.3	Description of Centrex Features	5	
	110.1.4	Rates and Charges	16	(N)

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS- CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service

Obsolete. The provision of Centrex Service will be continued for existing customers only under the following tariff. The service allows for normal station activity including moves, changes, deletions, and station additions to existing systems subject to the availability of existing outside plant facilities and Centrex Service serving capacity of the central office from which the service is furnished. (N)

110.1.1 General (N)[1]

a. Contel Digital Centrex Service provides premium advanced communications services from equipped digital offices. Centrex Basic Service includes basic custom calling features and the ability to establish groups of stations with common and/or unique characteristics. The basic Centrex system provides Central Office-based intercom and call handling services to customer premises. Optional Centrex Enhanced Service provides specialized functions. A list of Basic and Enhanced Centrex features may be found in Section 110.1.2 following.

b. The Centrex services listed under this section are available only in exchanges where Company equipment and facilities permit.

c. Rate elements for Centrex service can include one or more of the following charges; System Establishment Charge, Monthly Subscriber Line Charge, and/or other charges as described in Section 110.1.4 following.

d. The rates contained herein are for central office facilities and local intercom loops only. The applicable interexchange mileage and termination charges will be charged for private and foreign exchange lines, and toll charges may apply for interexchange calls within a particular subscriber's calling group.

e. Basic Centrex service includes Touchtone.

f. When service is initially established, the minimum revenue guarantee will be equal to the total revenue from 90% of the stations subscribed to or the differential between total monthly Centrex rates and any alternative monthly service rates subscribed to for the balance of the period, whichever is less when the Centrex system is disconnected in its entirety prior to the end of the contract period. The minimum term for small customers (24 or less stations) is six months, after which the service is provided on a month to month basis.

g. Customers with 25 to 50 Centrex stations will be required to enter into a two year lease for services requested to cover likely capital expenditures by the Company. Customers with 50 or more Centrex stations will be required to enter into a five year lease for service requested. In the event that a customer terminates this contract within the lease period, the present value of 85%* of the remaining Basic Service line charges will be accelerated, discounted at 10%. The termination agreement will be updated annually on the anniversary date of the contract to provide a new guaranteed payment period consistent with any additions in Centrex lines since the inception of service.

* 15% of the remaining Basic Service rate is eliminated for avoidable maintenance, administrative, and miscellaneous tax costs. (N)[1]

(N)[1] This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.1 General (Continued)

h. Under the Rate Stabilization Plan discounts are available to customers who contract for service beyond the minimum lease periods. Discounts for 3 year, 5 year, 7 year and 10 year contracts are available and contained in Section 110.1.4 following. The customer is responsible for paying basic line charges during the term of the lease at the minimum contracted number of Centrex stations supplied. In the event of service termination, the customer is liable for unpaid line charges, discounted as in (f.) and (g.) above.

i. Although Centrex service is normally offered on an individual station basis, Centrex features are available to PBX customers on a per-trunk basis as an additive to their basic PBX trunk rate. Trunk additive rates and Enhanced Feature rates may be found in Section 110.1.4.

j. Customers with 25 Centrex stations or more will be required to order Virtual Facility Group (VFG) trunks for calls outside their customer group intercom system. VFG's restrict the number of simultaneously active calls, emulating trunk groups in software without requiring physical resources.

k. Service charges as indicated in Section 4 will apply to all Centrex services.

l. When a customer orders Centrex service involving over 100 stations or when special conditions or circumstances dictate, the Company will develop a Centrex service rate based on the customer's needs and situation.

110.1.2 Features for Use with Centrex Systems

a. All basic features will be provided as a part of the basic Centrex Service.

b. All features designated as optional require subscription by the customer and will be charged for at the rates specified in 110.1.4.

c. System Features

	Basic	Optional
- Audio Interlude		X
- Automatic Route Selection (ARS) - Basic		X
- Call Back Queuing (CBQ)		X
- Expensive Route Warning Tone (ERWT)		X
- Off-Hook Queuing (OHQ)		X
- Call Restriction	X	
- Class of Service Restrictions	X	
- Fully Restricted Service	X	
- Semi-Restricted Service	X	
- Toll Restricted Service	X	
- Unrestricted Service	X	
- Code Call Access		X
- Common Control Switching Arrangement (CCSA) Access		X
- Datapath Modem Pooling		X
- Dictation Access and Control (DTMF only)		
- End to End Signalling		X

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

110.1 Centrex Service (Continued)

110.1.2 Features for Use with Centrex Systems (Continued)

c. System Features (Continued)

	Basic	Optional	
- Direct Inward System Access		X	
- Direct Outward Dialing (DOD)	X		
- Distinctive Ringing		X	
- Hunting	X		
- Large Conferencing		X	
- Loudspeaker and Radio Paging Access		X	
- Loudspeaker Paging-Line Termination		X	
- Meet-Me-Conference		X	
- Multiple Appearance Directory Number		X	
- Night Service[1]			
- Fixed	X		
- Flexible	X		
- Trunk Answer From Any Station (TAFAS)		X	
- Special Service Facilities Access	X		
- Station to Station Calling	X		(D) (D)
- Three Way Conference Transfer	X		
- Uniform Call Distribution (UCD)		X	

d. Station Features

- Automatic Call Back	X	
- Automatic Line	X	
- Business Set & Displays		X
- Call Back Queuing		X
- Call Forwarding		
- Busy Line	X	
- Don't Answer	X	
- Variable	X	
- Call Hold	X	
- Call Park	X	
- Call Pickup	X	
- Call Transfer of Incoming Calls	X	
- Call Transfer of Outgoing Calls	X	
- Call Transfer of All Calls	X	
- Call Waiting	X	
- Consultation Hold	X	
- Executive Busy Override		X
- Hunting	X	
- Directory Number Hunting	X	
- Multiline Hunting	X	
- Distributed Line Hunting	X	
- Line Overflow to Route	X	
- Line Overflow to Directory Number	X	
- Permanent Hold	X	
- Ring Again	X	
- Speed Calling		
- Individual - Short List	X	
- Individual - Long List		X
- Station Controlled Conference	X	
- Transfer to Attendant	X	
- Three-Way Conference	X	
- Voice Mail Visual Indicator		X

[1] Requires a compatible customer-premises console.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

(N)

110.1 Centrex Service (Continued)

110.1.2 Features for Use with Centrex Systems (Continued)

c. System Features (Continued)

	Basic	Optional
- Direct Inward System Access		
X		
- Direct Outward Dialing (DOD)	X	
- Distinctive Ringing		
X		
- Hunting	X	
- Large Conferencing		
X		
- Loudspeaker and Radio Paging Access		
X		
- Loudspeaker Paging-Line Termination		
X		
- Meet-Me-Conference		
X		
- Multiple Appearance Directory Number		
X		
- Night Service[1]		
- Fixed	X	
- Flexible	X	
- Trunk Answer From Any Station (TAFAS)		
X		
- Special Service Facilities Access	X	
- Station to Station Calling	X	
- Station Message Detail Recording (SMDR) - Basic		X
- Authorization Code		
X		
- Station Message Detail Recording Enhanced: Account Code Reporting		X
- Three Way Conference Transfer	X	
- Uniform Call Distribution (UCD)		
X		

d. Station Features

- Automatic Call Back	X	
- Automatic Line	X	
- Business Set & Displays		
X		
- Call Back Queuing		
X		
- Call Forwarding		
- Busy Line	X	
- Don't Answer	X	
- Variable	X	
- Call Hold	X	
- Call Park	X	
- Call Pickup	X	
- Call Transfer of Incoming Calls	X	
- Call Transfer of Outgoing Calls	X	
- Call Transfer of All Calls	X	
- Call Waiting	X	
- Consultation Hold	X	

	- Executive Busy Override			□
X				□
	- Hunting	X		□
	- Directory Number Hunting	X		□
	- Multiline Hunting	X		□
	- Distributed Line Hunting	X		□
	- Line Overflow to Route	X		(N)
	- Line Overflow to Directory Number	X		
	- Permanent Hold	X		
	- Ring Again	X		
	- Speed Calling			
	- Individual - Short List	X		
	- Individual - Long List		X	
	- Station Controlled Conference	X		
	- Transfer to Attendant	X		
	- Three-Way Conference	X		
	- Voice Mail Visual Indicator		X	

[1] Requires a compatible customer-premises console.

(N) This material originally appeared in Section 10.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.2 Features for Use with Centrex Systems (Continued)

e. Attendant Console Features

	Basic	Optional
- Attendant Auto Dial		X
- Attendant Call Park Reminder Timer		X
- Attendant Call Selection		X
- Attendant Camp-on		X
- Attendant Conference		X
- Attendant Console Display		X
- Attendant Control of Trunk Group Access		X
- Attendant Locked Loop Operation		X
- Attendant Release Upon Completion of Dialing		X
- Automatic Recall		X
- Busy Verification of Stations and Trunks		X
- Call Hold		X
- Call Park		X
- Code Calling Line Termination		X
- Console Test		X
- Delayed Operation		X
- Interposition Calls and Transfers		X
- Lockout		X
- Message Waiting		X
- Multiple Listed Directory Numbers		X
- Position Busy		X
- Priority Console Alerting		X
- Secrecy		X
- Serial Call		X
- Straight Forward Outward Completion		X
- Supervisory Console (Basic)		X
- Switched Loop Operation		X
- Through Dialing		X
- Trunk Group Busy/Trunk Group Access		X
- Trunk Group Busy Indication		X
- Two-Way Splitting		X
- Wild Card Key		X

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features

a. System

Audio Interlude - provides the ability of a customer group to have music and/or announcement applied to a line while on hold or in queue.

Automatic Route Selection - provides for dial completion of outgoing calls from Centrex station lines over a variety of available facilities subscribed to by the customer.

With this feature, trunk route lists are automatically searched for an idle outgoing trunk, and if no route is available, call overflows to either:

- The local exchange trunks provided with the Centrex system, or
- To reorder tone or recorded announcement.

The optional package called Automatic Route Selection - Basic includes the following additional features:

- Call Back Queuing (CBQ) - permits a station user, encountering an all-trunk-busy condition, to be notified when a trunk becomes idle, then to be automatically connected to the called number.
- Expensive Route Warning The (ERWT) - provides a warning tone to the caller that indicates the selection of an expensive route.
- Off-Hook Queuing (OHQ) - permits a station user to wait off-hook when a call cannot be completed because an idle outgoing trunk is not immediately available among the inexpensive route set.

Call Restriction - enables the customer to block or allow one or more 3- through 10-digit numbers when these numbers are dialed by selected stations within the customer group.

Class of Service Restrictions - provides the capability to allow or deny individual station features. The restrictions can be arranged to calls originating or terminating on stations or tie lines.

- Fully Restricted Service - Two types of Fully Restricted Service are applied to stations as described in the following:
  - o attendant restricted stations are denied access to the exchange network;
  - o attendant restricted stations are denied access to the exchange network and to the attendant.
- Semi-Restricted Service - allows access to the exchange network through the attendant only.
- Toll Restricted Service - enables stations to be either toll denied or assigned toll diversion to the attendant.
- Unrestricted Service - allows stations to access the exchange network, the MTS network or any service accessible by dialing.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

a. System (Continued)

Code Call Access - allows stations to access customer-provided code call equipment by dialing an access code and a called party code. The called party code is transferred to the code call equipment. The code call equipment activates the customer-provided signaling devices to alert the called Party. The called Party can be connected to the calling party by dialing a code call pickup code from any station.

Common Control Switching Arrangement (CCSA) Network Access - enables a station user to gain access to the CCSA network by using special access codes.

Datapath Modem Pooling - enables a Datapath user to communicate with other users by conventional analog modems. This feature supports two-wire modems that can typically transmit up to 4.8 Kbps, subject to operational limitations of the central office equipment and outside plant facilities.

Dictation Access and Control (DTMF only) - provides station access to customer-provided dictation recording equipment by dialing an access code. This feature also provides dictation equipment control functions, such as playback and correct, by transmitting Dial tone Multi Frequency (DTMF) tones to the dictation recording equipment.

Direct Inward System Access - permits selected outside callers to dial from the switched network directly into the customer's Centrex system and gain access to network facilities, without attendant assistance. Operationally, the caller dials a 7- or 10-digit directory number (or an INWATS number for an automatic answer), then an authorization code and the called number.

Direct Outward Dialing (DOD) - allows a station user to place external calls to the exchange network without attendant assistance, by dialing the DOD access code, receiving a second dial tone, then dialing the external number.

Distinctive Ringing - provides a different and distinct ringing cadence for intragroup and exchange network calls, to enable the called station user to identify the source of types of calls.

End-to-End Signaling - enables a station user, while in the talking state, to send DTMF digits to the other end by using a dial pad of a tone signaling type telephone set. This feature can be used for services such as dictation control.

Hunting - a call completion feature which increases the likelihood of an incoming call being completed within a customer defined group of lines.

Large Conferencing - Station controlled conference feature which allows a station to set up a conference call of up to 30 parties without the assistance of an attendant. This feature extends the maximum number of stations controlled conference conferees from 6 to 30.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

a. System (Continued)

Loudspeaker and Radio Paging Access - allows stations and attendants to access customer-provided loudspeaker and radio paging equipment located throughout the customer's premises.

Loudspeaker Paging-Line Termination - provides the capability to have loudspeaker paging equipment terminated on a line rather than trunk from the Centrex. Some paging equipment requires DTMF digits to be outpulsed from the switch.

Meet-Me-Conference - provides a 6-part conference bridge and directory number for conferees to dial at a specified time to hold a conference.

Multiple Appearance Directory Number (MADN) - This feature allows more than one directory number to be assigned to one or more business sets without more equipment or facilities.

With this feature two mutually exclusive arrangements are available:

- Single Call Arrangement - Allows only one telephone to be active (either originating or terminating) on MADN at any given time.

- Multiple Call Arrangement - Allows any station within the MADN group to originate calls without affecting the other stations in the MADN group.

Night Service (requires a customer-provided console) - provides for the handling of calls when the attendant is absent. Night Service may be manually activated by depressing the Night Service key on the attendant console. Night Service is a basic Centrex feature. Fixed or Flexible Night Service is always provided but Trunk Answer From Any Station (TAFAS) is optional.

- Fixed - allows calls that are normally routed to the attendant during the day, to be routed to predesignated locations at night. This predesignated route may be an individual directory number or a hunt group.

- Flexible - allows the attendant to program the Night Service routes for each Incoming Call Identification (ICI) classification assigned to the customer group.

- Trunk Answer From Any Station (TAFAS) - allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAFAS alerting device sounds.

Special Service Facilities Access - enables station users or the attendant to gain access to Foreign Exchange lines, tie lines, and WATS lines by dialing an access code.

Station to Station Calling - allows Centrex station users to complete calls to other stations without the assistance of an attendant, by dialing a 2- through 7-digit number.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

a. System (Continued)

(D)

(D)

Three-Way Conference Transfer - is a combination of the Three-Way Conference feature and the Call Transfer feature. Call Transfer is assigned to a customer group and a Three-Way Conference is assigned to a line.

Uniform Call Distribution (UCD) - provides for an even distribution of incoming calls to a Listed Directory Number (LDN) over a group of stations. This group of stations is called a UCD group. A delay announcement will be provided for overflow calls, this may be used in conjunction-with the optional Audio Interlude feature to provide music on hold.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

b. Station

Automatic Callback - permits a station user who attempts an intracommunication call to a busy station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic callback is only operational for intracommunication calls between station lines of the same customer group. Distinctive ringing is required. The optional feature CALL BACK QUEUING is available for callback of calls outside of the customer group but served by the same central office.

Automatic Line - provides an automatic connection between a calling station going off hook and a pre-determined terminating number.

Business Set & Displays - provides central office support for users whose phones are equipped with the optional 32-character alphanumeric LCD, with a visual display of the called number during the origination, termination, programming, and feature activation operations. The upper line of the display is used to reflect the condition of the call. The lower line is used to display the digits that are dialed.

Call Back Queuing - permits a station user encountering a busy line served by the same switch to activate this feature, hang up, and then be recalled by the system when the busy line becomes idle. The system then automatically places the call again.

Call Forwarding

Busy Line
- Individual - allows incoming calls from outside the system to a busy station line to be automatically routed to a preselected station line or to the attendant on the same system.
- All Calls - allows all incoming calls to a busy station line to be automatically routed to a preselected station line or to the attendant on the same system.

Don't Answer (T)
- Individual - allows incoming calls from outside the system to a station line to be automatically routed to a preselected station line or to the attendant on the same system when a called station is not answered after a preset number of ringing cycles.
- All Calls - allows all incoming calls to a station line to be automatically routed to a preselected station line or to the attendant when a called station is not answered after a preset number of ringing cycles.

(D)
|
(D)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

b. Station

Automatic Callback - permits a station user who attempts an intracommunication call to a busy station line to be automatically connected to that line when both called and calling lines are subsequently idle. Automatic callback is only operational for intracommunication calls between station lines of the same customer group. Distinctive ringing is required. The optional feature CALL BACK QUEUING is available for callback of calls outside of the customer group but served by the same central office.

Automatic Line - provides an automatic connection between a calling station going off hook and a pre-determined terminating number.

Business Set & Displays - provides central office support for users whose phones are equipped with the optional 32-character alphanumeric LCD, with a visual display of the called number during the origination, termination, programming, and feature activation operations. The upper line of the display is used to reflect the condition of the call. The lower line is used to display the digits that are dialed.

Call Back Queuing - permits a station user encountering a busy line served by the same switch to activate this feature, hang up, and then be recalled by the system when the busy line becomes idle. The system then automatically places the call again.

Call Forwarding

Busy Line
- Individual - allows incoming calls from outside the system to a busy station line to be automatically routed to a preselected station line or to the attendant on the same system.
- All Calls - allows all incoming calls to a busy station line to be automatically routed to a preselected station line or to the attendant on the same system.

No Answer
- Individual - allows incoming calls from outside the system to a station line to be automatically routed to a preselected station line or to the attendant on the same system when a called station is not answered after a preset number of ringing cycles.
- All Calls - allows all incoming calls to a station line to be automatically routed to a preselected station line or to the attendant when a called station is not answered after a preset number of ringing cycles.

Variable - permits a station user or attendant to establish automatic routing of all incoming calls to a station line to a preselected station line, to the attendant, or optionally to a line outside the system. When activated by the attendant, calls intended for station lines automatically route to another station line in the same system or to the attendant.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

b. Station (Continued)

Call Hold - Allows a station user to "hold" any call in progress by flashing and then dialing a "hold" code, thus freeing the same line for the purpose of originating another call or returning to a previously held call.

Call Park - Allows a station to park a call against its own directory number. The parked call can be retrieved from any station by dialing a feature code and the directory number against which the call is parked.

Call Pickup - Allows a station user to answer incoming calls to another station within a defined Call Pickup group. This feature is provided on individual stations within a customer group.

Call Transfer of Incoming Calls - enables a station with this feature to hold and transfer incoming Enhanced Private Switching Communication Service (EPSCS) exchange network and tie trunk calls. The station receiving the transferred call must be internal to the customer group.

Call Transfer of Outgoing Calls - enables a station with this feature to hold and transfer both incoming and outgoing calls. On outgoing calls, one station in the final connection must be internal to the customer group.

Call Transfer of All Calls - enables a station with this feature to hold and transfer incoming, outgoing and intragroup calls. On intragroup calls, trunk-to-trunk connections are permitted, provided one Centrex station line or trunk remains on the call.

The Call Transfer features for incoming, outgoing and intragroup calls include the following features:

- Consultation Hold - permits the transferring party to talk privately with the destination before transferring the call.

- Add-On - permits the transferring party to establish a Three-way Conference call before transferring the call.

Call Waiting - with this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a Call Waiting tone. The called busy station may then place the existing caller on hold and acknowledge the incoming caller, then alternate between the callers, or abandon one of the calls.

Executive Busy Override (EBO) - allows a station user to gain access to a busy station by flashing the switchhook during busy tone then dialing a feature code. The calling station must be a station line assigned to EBO feature. The called station must be in the same customer group as the calling station.

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

b. Station (Continued)

Hunting - Three different types of hunting are available with Centrex - DS service: directory number hunting, multi-line hunting and distributed line hunting.

- Directory Number Hunting (DNH) - each line in this hunt group has its own unique Directory Number (DN). The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (i.e., circular or sequential) assigned to the DNH group. Circular hunting hunts all lines in the hunting group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number in the group.

- Multiline Hunting (MH) - only the pilot DN is associated with this hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot DN and ending at the last line.

- Distributed Line Hunting (DLH) - only the pilot DN is associated with this hunt group. Hunt starts at the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH is assigned to large hunt groups requiring an equal distribution of calls.

  The following hunting features can be assigned to DNH, MLH, and DLH groups:

  ° Line Hunt Overflow to a Route (LOR) - when all lines in a hunt group are busy, this feature enables hunting to continue to a specified route index.

  ° Line Hunt Overflow to a DN (LOD) - when all lines in a hunt group are busy, this feature enables hunting to continue to a specified DN, which can also be part of a hunt group.

  When LOD or LOR is not assigned to a hunt group and the hunt group is busy, the caller receives busy tone.

Permanent Hold - allows a station to hold one active call against its directory number without attendant assistance. When Permanent Hold is active other calls cannot be originated or terminated, and other features cannot be activated by either station.

Ring Again - A station user encountering a busy directory number can choose to be notified when the busy station becomes idle and automatically re-rings the same number.

Speed Dialing - allows a user to place calls to a previously designated list of frequently dialed numbers. This is achieved by dialing a Speed Dialing code plus an asterisk plus one or two digits instead of all digits of the desired number. The desired number may be a directory number, authorization code, account code or access code. (T) (T)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

b. Station (Continued)

Hunting - Three different types of hunting are available with Centrex - DS service: directory number hunting, multi-line hunting and distributed line hunting.

- Directory Number Hunting (DNH) - each line in this hunt group has its own unique Directory Number (DN). The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (i.e., circular or sequential) assigned to the DNH group. Circular hunting hunts all lines in the hunting group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number in the group.

- Multiline Hunting (MH) - only the pilot DN is associated with this hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot DN and ending at the last line.

- Distributed Line Hunting (DLH) - only the pilot DN is associated with this hunt group. Hunt starts at the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH is assigned to large hunt groups requiring an equal distribution of calls.

  The following hunting features can be assigned to DNH, MLH, and DLH groups:

  ° Line Hunt Overflow to a Route (LOR) - when all lines in a hunt group are busy, this feature enables hunting to continue to a specified route index.

  ° Line Hunt Overflow to a DN (LOD) - when all lines in a hunt group are busy, this feature enables hunting to continue to a specified DN, which can also be part of a hunt group.

  When LOD or LOR is not assigned to a hunt group and the hunt group is busy, the caller receives busy tone.

Permanent Hold - allows a station to hold one active call against its directory number without attendant assistance. When Permanent Hold is active other calls cannot be originated or terminated, and other features cannot be activated by either station.

Ring Again - A station user encountering a busy directory number can choose to be notified when the busy station becomes idle and automatically re-rings the same number.

Speed Calling - allows a user to place calls to a previously designated list of frequently dialed numbers. This is achieved by dialing a Speed Calling code plus an asterisk plus one or two digits instead of all digits of the desired number. The desired number may be a directory number, authorization code, account code or access code.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

b. Station (Continued)

- Individual Short List - the use of Speed Calling short list is limited to single digit codes and can be assessed by only one user.

- Individual Lone List - the long list provides two-digit codes and is dedicated to an individual line.

Station Controlled Conference - allows a station user to establish a conference call consisting of more than three conferees (maximum of six) without the assistance of the attendant.

Transfer to Attendant - enables a station to transfer a call to the attendant by either depressing the switchhook only or by depressing the switchhook and dialing zero.

Three-Way Conference - allows a station with the Three-Way Conference feature to establish three-way conference calls beyond the limits of the transfer type defined for the customer group.

Voice Mail Visual Indicator - allows the user to be notified of unplayed messages in their voice mail box through a blinking message waiting light.

c. Attendant Console

The following attendant console features are program controlled in the serving Centrex - DS central office. These features are available only in conjunction with compatible customer-provided attendant consoles.

Attendant Auto Dial - permits an attendant to dial frequently called numbers by depressing the Auto Dial feature key which is programmed with the number.

Attendant Call Park Reminder Timer - provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking lot.

Attendant Call Selection - enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call types;
- by manually selecting a specific incoming call type.

Attendant Camp-On - allows an attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Attendant Conference - enables an attendant to establish a 6-port conference call (not including the attendant).

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

c. Attendant Console (Continued)

Attendant Console Display - assists attendants in handling calls efficiently. The display unit is a module and is attached to the attendant console. It consists of a 16-alphanumeric character display, 28 lamps and a 28-button keyboard.

Attendant Control of Trunk Group Access - allows the attendant to control access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Attendant Locked Look Operation - allows the attendant to hold a call on a loop.

Attendant Release Upon Completion of Dialing - allows an attendant to extend a call to a trunk, then release the call after the dialing is completed and before outpulsing to the trunk is completed.

Automatic Recall - provides two automatic recall timers: one for don't answer calls and Call Waiting recalls and one for capped-on recalls.

Busy Verification - allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - allows an attendant to manually hold a call on the loop by depressing the hold/release key, or automatically hold the call on the loop by depressing another loop key.

Call Park - allows the attendant to park calls against any directory number in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number. The attendant may also retrieve calls parked by stations and by attendants.

Code Calling Line Termination - allows an attendant to access customer-provided code call equipment by dialing an access code and a called party code.

The called party code is transferred to the code call equipment which activates customer-provided visual/audible signaling devices to alert the called party. The called party can be connected to the calling party by dialing a code call pickup code from any station.

Console Test - allows an attendant or maintenance personnel to test the functional operations of a console.

Delayed Operation - allows the attendant to place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

Interposition Calls and Transfers - allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

Lockout - denies an attendant the ability to re-enter a call unless the attendant is recalled by a station user or by Automatic Recall.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

c. Attendant Console (Continued)

Lockout (Continued)

Lockout applies only to connected calls that remain held on the attendant loop. The attendant is automatically denied access to calls that are released from the loop, except through Busy Verification.

Message Waiting - permits an attendant to activate Message Waiting for a station.

Multiple Listed Directory Numbers - a customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit on the number of listed directory numbers that can be assigned is the number of available lamps and keys on the attendant console.

Position Busy - allows the attendant to make the console unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the Position Busy state.

Priority Console Alerting - alerts an attendant to an emergency call by flashing lamp and, optionally, an alert tone while the console is in any of the following states: idle; activate on any type of call; position busy; night service.

Secrecy - allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call - allows an attendant to extend a call to more than one station.

When a caller wants to be extended to another station following a call to a called station, the attendant requests the caller to stay off-hook when the first call is finished.

The attendant then holds the loop so that recall occurs when the called station goes on-hook. The attendant then extends the caller to the other station. In this way, the caller does not have to dial the listed directory number again.

Straightforward Outward Completion - allows a station user in a customer group to have the attendant extend a call outside the customer group. The station user may remain off-hook while the attendant extends the call.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.3 Description of Centrex Features (Continued)

c. Attendant Console (Continued)

Supervisory Console (Basic) - allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

Switched Loop Operation - with the Switched Loop Operation (virtual loop concept), trunks and lines do not have direct termination on the consoles.

Each console may be assigned one through six loops to provide the attendant with voice-access to all calls routed to the console.
However, only one call is connected to a console at any one time.

Through Dialing - allows the attendant to select the trunk facility for a station in the same customer group and send dial tone to the station user. The station user then dials the called number. This feature is usually used to override station restrictions in the same customer group.

Trunk Group Busy/Trunk Group Access Control - provides special keys to serve as a common interface for trunk group busy and trunk group access control for all trunk groups allocated to the customer group.

Two feature keys on the attendant console are assigned to this feature:

- A group trunk busy key provides trunk group busy queries for any trunk group allocated to the customer group.

- A group trunk access control key allows an attendant to toggle the Trunk Access Control (TAC) of any trunk allocated to the attendant subgroup.

Trunk Group Busy Indication - allows for the displaying of the trunk group status on the attendant console. The lamp state associated with a trunk group shows the following:

- off, when one or more trunks in the group is idle;

- on, when all trunks in the group are busy.

Two-Way Splitting - allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the source and destination as required. Either the source or the destination can be excluded; both cannot be excluded simultaneously.

Wild Card Key - enables the attendant to invoke special features not directly available through a feature key on the console. Any special feature normally available through the user of a feature key may be invoked through the Wild Card Key, with the exception of incoming call identification.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

110.1 Centrex Service (Continued)

110.1.4 Rates and Charges

a. Basic Centrex Service

(1) Application

(a) Charges for intercom Centrex Service will be assessed for the appropriate exchange as shown in (2) below, with the exception of customers with less than four stations which are rated in (c) below.

Example: A customer is in the Simpsonville exchange wishing to subscribe to 35 stations would pay

$32.95 x 35 stations = $1,153.25*

* Virtual facility group charges (as specified in (b) below) and Customer Access Line Charges (CALC) will also be assessed.

(b) In addition to the intercom Centrex Service, customers with over 24 stations will be required to pay an exchange access rate as specified in (3) below for virtual facility group trunks (VFG) connecting the Centrex intercom service to the network.

(c) Charges for subscribers with 1-4 stations (Centrex Service Enhancements) are charged on a per station basis equivalent to an $11.25 additive applied to individual business line rates in the appropriate exchange as specified in Section 3.

(2) Subscriber Line Rates

(a) Customers subscribing to 1-4 stations will be assessed the B1 rate for their exchange plus $11.25. (T)

(b)

Exchange	Monthly Subscriber Lines Charges for Customers with More than 4 Lines		
	Block I 5-24 Lines	Block 2 25-49 Lines	Block 3 50+ Lines
Simpsonville	$36.45	$32.95	$29.25

(3) An exchange access rate will apply to customers subscribing to over 24 stations based on the virtual facility groups (VFG) required to connect the Centrex intercom lines with the network.

	Monthly Recurring
Exchange Access Charge (Per VFG outgoing trunk)	$6.60

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.4 Rates and Charges (Continued)

a. Basic Centrex Service (Continued)

(4) Nonrecurring Charge

A one time non-recurring charge will be assessed on each station subscribed to at the rate in the appropriate block in addition to applicable service charges as indicated in Section 4 of this tariff.

	Nonrecurring Charges/Station
Block I	$10
Block 2	$15
Block 3	$20

(5) Centrex Service and features may be extended to PBX customers at the rates per trunk as listed in (a). This rate will be applied in addition to the applicable trunk rates as specified in Section 3.

		Recurring Monthly
(a)	Centrex PBX Trunk Add-On Rate - Per Trunk	$45

(6) Adds, Moves, Changes Charge

Changes to the Centrex System, per customer's request, will be charged at the rates specified below on a per activity basis.

- Changing ARS patterns	$ 50.00
- Adding system features	50.00
- Adding new lines and station features	*

b. Rate Stabilization Plan

Under the rate stabilization plan customers who desire to enter into a lease ranging from 3-10 years will receive discounted basic line rates in accordance with the following schedule:

Lease Team	Line Charge Discount
3 yrs (up to 50 stns. only)	3%
5 (up to 50 stns. only)	4%
7	5%
10	7%

* See applicable service order charges from Section 4.

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING (N)

110.1 Centrex Service (Continued)

110.1.4 Rates and Charges (Continued)

c. Optional Features:

All optional features listed below may be subscribed to at the discretion of the customer at the rates shown.

	Nonrecurring Charge	Monthly Common Equipment	Monthly Other Station Charge	Basis Charge
Attendant Console Features	$100.00/con		$75.00	
Audio Interlude	50.00	$25.00		
Auto Route Selection - Basic	100.00	30.00	2.50	$60 maximum per facility
Business Sets & Displays $20/Station		3.50		
Call Queuing - Standard			1.25	
Code Call Access	30.00	25.00		
Datapath Services	150.00	15.00		2.50
Dictation Access & Control	50.00	35.00		
Direct Inward System Access	30.00	125.00		2.00/auth code
Distinctive Ringing			0.50	
Executive Busy Override			1.50	
Large Conferencing	35.00	50.00		
Long List Speed Call	30.00		1.75	
Loudspeaker Paging	50.00	25.00		
Meet Me Conference	20.00			9.50 per number
Multiple Appearance Directory Number			6.50	
SMDR Basic - Station Call Reporting	150.00	75.00	1.75	
SMDR Enhanced - Account Code Reporting	150.00	150.00	2.50	
SMDR - File Output	100.00	25.00		
Night Service				
Trunk Answer From Any Station	20.00	25.00		
Uniform Call Distribution	150.00	100.00		
Voice Mail Visual Indicator	25.00			0.75

(N) This material originally appeared in Section 10. (N)

DISCONTINUED SERVICE OFFERINGS-
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

110.2 Line Feature Package - Series 3000 (with Remote Access to Features) (N)

Obsolete. Remote Access to Features will no longer be offered as a feature of Line Feature Package - Series 3000 with the effective date of this Tariff. Existing customers subscribing to Line Feature Package - Series 3000 shall continue to receive Remote Access to Features until such time as the customer discontinues subscription to Line Feature Package - Series 3000 and/or CentraNet® Service. (N)

110.2.1 Features (L)

Line Feature Package - Series 3000 - CentraNet® 1000 and 2000 (as specified in Sections 10.1.3a (3) and (4) plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Call Long List (Individual), and Within Group Call Forward. (L)

110.2.2 Definition (L^1)

Remote Access to Features - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group. (L^1)

110.2.3 Rates and Charges (L^2)

	Rate	IOSC		
Feature Series 3000, per station	$4.00	74689	(L^2)	(T)

(T)

(L) Material previously appeared in Section 110, Page 32. (N)
(L^1) Material previously appeared in Section 110, Page 43.
(L^2) Material previously appeared in Section 110, Price List Page 4. (N)

(N) This material originally appeared in Section 10.