

GENERAL CUSTOMER SERVICES TARIFF

GENERAL TELEPHONE COMPANY
SOUTH CAROLINA

ISSUED: March 27, 1985
BY: Vice President
Durham, North Carolina

Original Contents Page 1

EFFECTIVE: March 27, 1985
In Compliance with the Commission's
Order No. 85-200 in Docket No. 84-390-C

S8. TELEPHONE ANSWERING SERVICE FACILITIES

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GTE SOUTH INCORPORATED
SOUTH CAROLINA

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.1 General Provisions

S8.1.1 Facilities and Equipment

- a. The Company will provide facilities, as outlined herein, for telephone answering bureaus (secretarial firms) for their use in furnishing telephone answering service to customers to exchange service when they are absent or do not desire to answer their calls personally.
- b. Specially designed telephone answering equipment, as shown in T3, is available for terminating a number of secretarial lines extending from telephone customer's service so that an attendant may answer incoming calls to the lines of customers who contract with the telephone answering bureau. The equipment is designed to prevent the attendant from placing outgoing calls over such secretarial lines.
- c. Main station and local private line terminations may also be provided where the customer contracts with a telephone answering bureau to receive all incoming calls or where the Telephone answering bureau wishes to terminate administrative service for answering purposes only.
- d. Outward Wide Area Telephone Service access lines or extensions therefrom may not be terminated in telephone answering equipment. Extensions on Inward Wide Area Telephone Service access lines may be terminated in telephone answering equipment for the purpose of answering calls at such times as the customer is not available at the main station.
- e. Foreign exchange service and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes only.
- f. Local exchange trunks may be terminated in a telephone answering switchboard for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering switchboard.
- g. The Telephone Answering Bureau may forward calls from secretarial lines to the general exchange network over local exchange central office lines furnished the bureau for its administrative user; however, the secretarial service facilities furnished by the Company are not designed for such call forwarding. The answering bureau forwards calls at its own risk and the Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from this type of connection.

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.2 Rates and Charges

Telephone answering service facilities are billed at the rates and charges indicated herein to the telephone answering bureau with the exception of the facilities outlined in T3, which are billed to the client of the telephone answering bureau.

S8.2.1 **Central Office Lines and Stations for Administrative Use**

- a. Associated with key equipment, consoles and switchboards not arranged for making connections to administrative stations.

Rates and charges for Business Individual Lines. Station rates and charges apply for those stations in excess of the number of central office lines.

- b. Associated with switchboards arranged for making connections to administrative stations.

Rates and charges for automatic access lines and stations.

- c. Call Forwarding Arrangements (Patching)

Charges based on Cost will apply.

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GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 3

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BY: Vice President
Durham, North Carolina

S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.2 Rates and Charges

S8.2.2 Billing to the Client

The following rates and charges are billed directly by the Company to the client of the telephone answering bureau:

	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>GSEC Codes</u>
a. Secretarial Line Terminations - for lines terminating directly from the central office, each			
Business	\$ 2.95	None	SCLNTMB, SCLNTM
Residence	2.45	None	SCLNTMR
b. Secretarial Line Mileage:			
(1) Line terminating directly in the telephone answering equipment:			
(a)			(D)
(b) Where different buildings are involved, mileage charges are computed on airline measurements from the points where the secretarial lines leaves the building in which is located the main station or private branch exchange switchboard to the place of location of the telephone answering firm, except that in those cases where the secretarial lines is bridged to the main line in the central office, mileage charges are computed on the airline measurement from the location of the central office where			(D)

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GTE SOUTH INCORPORATED
SOUTH CAROLINA

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Durham, North Carolina

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.2 Rates and Charges (Continued)

S8.2.2 Billing to the Client (Continued)

b. Secretarial Line Mileage (Continued)

(1) (Continued)

(b) (Continued)

bridged, to the place of location of the telephone answering firm. In cases where secretarial line service involves more than one central office, the mileage measurement will be determined from the central office of the main line to the central office where the off-premises service is to be located and then to the location of the telephone answering firm.

	Monthly <u>Rate</u>	<u>GSEC Code</u>
For each quarter mile or fraction thereof, airline measurement, per month	\$ 5.00(I)	SCLMQM

NOTE: In connection with the provision of a secretarial extension line where the client is located in a building other than that in which the telephone answering firm is located, mileage measurements shall be computed to produce the lowest total mileage charge to the customer, e.g., if the client's location is closer to the telephone answering firm, then the mileage measurement is computed from the client's location rather than the central office location where bridged.

c. Service Connection Charges:

(1) Secretarial lines connected to the telephone answering facility.

The charges specified in the "Service Charges" section of this tariff for stations apply; however, where the secretarial line is bridged in the central office this charge does not apply in connection with a main station change of address within the same central office area.

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.2 Rates and Charges (Continued)

S8.2.2 Billing to the Client (Continued)

c. Service Connection Charges (Continued)

(2) Main Telephone Lines

The charges specified in the "Service Charges" section of this tariff for main station service apply.

d. Main telephone lines of clients terminated only in telephone answering facilities for answering purposes only.

The rate quoted in the "Basic Exchange Service" section of this tariff for individual line service applies, plus the charge specified in a. above for a secretarial line termination.