

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 16, 2007
BY: Vice President
Durham, North Carolina

Eighteenth Revised Contents Page 1
Cancels Seventeenth Revised Contents Page 1
EFFECTIVE: January 31, 2007

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
S13.1	<u>Provision for Circuits Connecting Stations</u>	1
S13.2	<u>Touch Calling Service</u>	3
S13.3	<u>Subscriber Transfer Service</u>	5
S13.4	<u>Three-Digit Dialing Service (811)</u>	6 (C)
	S13.4.1 General	6
	S13.4.2 Conditions	7
	S13.4.3 Limitations on Liability	7 (C)
	S13.4.4 Rates	
S13.5	<u>Reserved for Future Use</u>	7
S13.6	<u>Automatic Time and Charge Reporting Service</u>	9
S13.7	<u>Remote Call Forwarding</u>	9
S13.8	<u>Verizon Calling Services</u>	12
S13.9	<u>Direct Inward Dialing Service</u>	15.6
	S13.9.1 General	15.6
	S13.9.2 Direct Inward/Outward Dialing (DIOD) Service	16
	S13.9.3 Rates and Charges	16.1
S13.10	<u>Customized Code Restrictions (CCR)</u>	17
S13.11	<u>Volume Control Equipment</u>	19
S13.12	<u>Portable Communications Terminal for the Deaf</u>	19
S13.13	<u>Telecommunications Service Priority (TSP) System</u>	22
S13.14	<u>Duplicate Bill Charges</u>	28
S13.15	<u>Billed Number Screening</u>	29
S13.16	<u>Selective Class of Call Screening (SCCS)</u>	31
S13.17	<u>Customized Number Service</u>	33
	S13.17.1 General	33
	S13.17.2 Conditions	34
	S13.17.3 Rates and Charges	35

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 17, 2002
BY: Vice President
Durham, North Carolina

Seventeenth Revised Contents Page 1

EFFECTIVE: August 1, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
S13.1	<u>Provision for Circuits Connecting Stations</u>	1
S13.2	<u>Touch Calling Service</u>	3
S13.3	<u>Subscriber Transfer Service</u>	5
S13.4	<u>Reserved for Future Use</u>	6 (T)
S13.5	<u>Reserved for Future Use</u>	7
S13.6	<u>Automatic Time and Charge Reporting Service</u>	9
S13.7	<u>Remote Call Forwarding</u>	9
S13.8	<u>Verizon Calling Services</u>	12
S13.9	<u>Direct Inward Dialing Service</u>	15.6
S13.9.1	General	15.6
S13.9.2	Direct Inward/Outward Dialing (DIOD) Service	16
S13.9.3	Rates and Charges	16.1
S13.10	<u>Customized Code Restrictions (CCR)</u>	17
S13.11	<u>Volume Control Equipment</u>	19
S13.12	<u>Portable Communications Terminal for the Deaf</u>	19
S13.13	<u>Telecommunications Service Priority (TSP) System</u>	22
S13.14	<u>Duplicate Bill Charges</u>	28
S13.15	<u>Billed Number Screening</u>	29
S13.16	<u>Selective Class of Call Screening (SCCS)</u>	31
S13.17	<u>Customized Number Service</u>	33
S13.17.1	General	33
S13.17.2	Conditions	34
S13.17.3	Rates and Charges	35

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Sixteenth Revised Contents Page 1

ISSUED: July 11, 2002
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 26, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
S13.1	<u>Provision for Circuits Connecting Stations</u>	1
S13.2	<u>Touch Calling Service</u>	3
S13.3	<u>Subscriber Transfer Service</u>	5
S13.4		
S13.5	<u>Reserved for Future Use</u>	7 (T)
S13.6	<u>Automatic Time and Charge Reporting Service</u>	9
S13.7	<u>Remote Call Forwarding</u>	9
S13.8	<u>Verizon Calling Services</u>	12 (T)
S13.9	<u>Direct Inward Dialing Service</u>	15.6
S13.9.1	General	15.6
S13.9.2	Direct Inward/Outward Dialing (DIOD) Service	16
S13.9.3	Rates and Charges	16.1
S13.10	<u>Customized Code Restrictions (CCR)</u>	17
S13.11	<u>Volume Control Equipment</u>	19
S13.12	<u>Portable Communications Terminal for the Deaf</u>	19
S13.13	<u>Telecommunications Service Priority (TSP) System</u>	22
S13.14	<u>Duplicate Bill Charges</u>	28
S13.15	<u>Billed Number Screening</u>	29
S13.16	<u>Selective Class of Call Screening (SCCS)</u>	31
S13.17	<u>Customized Number Service</u>	33
S13.17.1	General	33
S13.17.2	Conditions	34
S13.17.3	Rates and Charges	35

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Fourteenth Revised Contents Page 1

ISSUED: April 30, 2001
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 1, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
S13.1	1	<u>Provision for Circuits Connecting Stations</u>
S13.2	3	<u>Touch Calling Service</u>
S13.3	5	<u>Subscriber Transfer Service</u>
S13.4	6	<u>Temporary Suspension of Service</u>
S13.5	8	<u>711 Dialing Code for Telephone Relay Service (TRS)</u>
S13.6	9	<u>Automatic Time and Charge Reporting Service</u>
S13.7	9	<u>Remote Call Forwarding</u>
S13.8	12	<u>GTE Calling Services</u>
S13.9	15.6	<u>Direct Inward Dialing Service</u>
S13.9.1	15.6	General
S13.9.2	16	Direct Inward/Outward Dialing (DIOD) Service
S13.9.3	16.1	Rates and Charges
S13.10	17	<u>Customized Code Restrictions (CCR)</u>
S13.11	19	<u>Volume Control Equipment</u>
S13.12	19	<u>Portable Communications Terminal for the Deaf</u>
S13.13	22	<u>Telecommunications Service Priority (TSP) System</u>
S13.14	28	<u>Duplicate Bill Charges</u>
S13.15	29	<u>Billed Number Screening</u>
S13.16	31	<u>Selective Class of Call Screening (SCCS)</u>
S13.17	33	<u>Customized Number Service</u>
S13.17.1	33	General
S13.17.2	34	Conditions
S13.17.3	35	Rates and Charges

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Thirteenth Revised Contents Page 1

ISSUED: March 9, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 28, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
S13.1	<u>Provision for Circuits Connecting Stations</u>	1
S13.2	<u>Touch Calling Service</u>	3
S13.3	<u>Subscriber Transfer Service</u>	5
S13.4	<u>Temporary Suspension of Service</u>	6
S13.5	(Reserved for Future Use)	
S13.6	<u>Automatic Time and Charge Reporting Service</u>	9
S13.7	<u>Remote Call Forwarding</u>	9
S13.8	<u>GTE Calling Services</u>	12
S13.9	<u>Direct Inward Dialing Service</u>	15.6
S13.9.1	General	15.6 (N)
S13.9.2	Direct Inward/Outward Dialing (DIOD) Service	16
S13.9.3	Rates and Charges	16.1 (N)
S13.10	<u>Customized Code Restrictions (CCR)</u>	17
S13.11	<u>Volume Control Equipment</u>	19
S13.12	<u>Portable Communications Terminal for the Deaf</u>	19
S13.13	<u>Telecommunications Service Priority (TSP) System</u>	22
S13.14	<u>Duplicate Bill Charges</u>	28
S13.15	<u>Billed Number Screening</u>	29
S13.16	<u>Selective Class of Call Screening (SCCS)</u>	31
S13.17	<u>Customized Number Service</u>	33
S13.17.1	General	33
S13.17.2	Conditions	34
S13.17.3	Rates and Charges	35

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

First Revised Contents Page 2
Cancels Original Contents Page 2
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

		<u>Page No.</u>	
S13.18	<u>Services for Enhanced Service Providers (ESPs)</u>	36	
	S13.18.1 General	36	
	S13.18.2 Enhanced Service Providers (ESP)		
	Services	36	
	S13.18.3 ESP Client Services	38	
	S13.18.4 Definitions	39	
	S13.18.5 Regulations and Conditions	39	
	S13.18.6 Rate and Charge Regulations	43	
	S13.18.7 Rates and Charges	44	
S13.19	<u>Custom Redirect Service</u>	46	(N)
	S13.19.1 General	46	
	S13.19.2 Regulations	46	
	S13.19.3 Rates and Charges	53	(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Contents Page 2

ISSUED: March 2, 1994
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 12, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

	<u>Page No.</u>	
S13.18	<u>Services for Enhanced Service Providers (ESPs)</u>	36 (N)
S13.18.1	General	36
S13.18.2	Enhanced Service Providers (ESP) Services	36
S13.18.3	ESP Client Services	38
S13.18.4	Definitions	39
S13.18.5	Regulations and Conditions	39
S13.18.6	Rate and Charge Regulations	43
S13.18.7	Rates and Charges	44
		(N)

(N)* Similar language originally in Section T2.

□

(N)

(D)

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 2

ISSUED:

EFFECTIVE: May 29, 1991

BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 Provisions for Circuits Connecting Stations (Continued)

S13.1.2 Rates and Charges (Continued)

a.

b. Off-Premises Mileage Charges: (T)

(1) Between locations on different premises within the same exchange:

(a) For each quarter mile or fraction thereof, airline measurement, per month (XMI) (U) \$5.00(I)

(2) Between locations in different exchanges:

See Private Line Service and Channels Tariff.

(3) Mileage charges are computed on airline measurement and are computed separately for each line. Extension service may be provided in accordance with S13.1.1.a.

(D)*

(D)* This service is now provided under Section S13.1.2.b.(1) preceding.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 3

ISSUED: April 14, 1994
BY: Vice President
Durham, North Carolina

EFFECTIVE: May 1, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 Provisions for Circuits Connecting Stations (Continued)

S13.1.2 Rates and Charges (Continued)

b.

S13.2

(D)

S13.2.1

(D)

GENERAL CUSTOMER SERVICES TARIFF

**GTE SOUTH INCORPORATED
SOUTH CAROLINA**

Fifth Revised Page 4

ISSUED: April 14, 1994
BY: Vice President
Durham, North Carolina

EFFECTIVE: May 1, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.2

(D)

S13.2.2

S13.2.3

(D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 5

ISSUED: March 27, 1985
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 27, 1985

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.3 Subscriber Transfer Service

S13.3.1 General

- a. Subscriber transfer service is an arrangement which enables a customer to have calls incoming on one line transferred to a second previously designated line at a different location when there is no one available to answer on the first line. The transfer arrangement is restricted to business or domestic establishments on the same or different premises of the same customer, his representatives and associates or to members of the customer's immediate family.
- b. Subscriber transfer service may be used in connection with individual line service.
- c. When subscriber transfer service is established between central offices in a multi-office exchange, foreign central office mileage charges as set forth in Section S9 will apply.

S13.3.2 Charges

- a. Subscriber transfer arrangement including transfer key, each, per month:

<u>Rate</u>	<u>GSEC</u>
\$6.35(l)	STRSVC

- b. Change from one line to another
- Applicable Service
Charges appear in
Section S4.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 16, 2007
BY: Vice President
Durham, North Carolina

Third Revised Page 6
Cancels Second Revised Page 6
EFFECTIVE: January 31, 2007

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.4 Three-Digit Dialing Service (811)

(N)

S13.4.1 General

811 Dialing Service (811) is a custom call-routing application utilizing a three-digit local dialing arrangement, terminating to a customer-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three-digit dialing code with call delivery to established 811 subscribers. The 811 code was assigned for this purpose pursuant to the Sixth Report and Order, released March 14, 2005 by the Federal Communications Commission in CC Docket No. 92-105, which specifies that such calls be delivered to a number provided by the relevant 811 subscriber that is not a toll call for the party dialing the number (i.e., either a toll-free (8XX) or local number). This tariff covers calls originating on lines terminating in a Verizon switch (i.e., originating and terminating within the same MSA); it does not cover 1+, 0+, 0-operator-assisted, 101XXXX, or inmate calls). If the customer requires a change to the terminating numbers, additional charges may apply. 811 does not provide Caller ID information on a real-time basis.

S13.4.2 Conditions

Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which the customer must provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the service is provided. The customer shall provide Verizon with this number in advance so that Verizon may properly translate its central office switches. If charges are required to re-route the call to the terminating number, they will be cared for by the use of a customer-provided toll-free number. The customer is responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The customer shall provide sufficient terminating number paths to its toll-free or local terminating number so as to not clog nor impair Verizon's network.

The rates and terms of this tariff are premised on the customer's commitments, unique network design requirements, and the customer's service mix, usage patterns and concentration, and other characteristics. Verizon's offering of 811 to the customer also is conditioned on the customer's representation that it has been authorized by appropriate state authorities to receive and respond to 811 calls from the public within the areas served by Verizon, and that the customer has obtained all licenses, authorizations, and other prerequisites necessary to provide that service, and will at all times comply with all applicable laws and regulations.

The 811 service period is five (5) years. At the end of the service period, 811 will continue on a month-to-month basis.

The 811 service establishment rate is based on the current number of switches in Verizon's network utilized to provide 811 service. The Company reserves the right to file tariffs at a later date if network rearrangements made by the Company or at customer request require Verizon to incur additional costs.

The Company reserves the right to discontinue the service, with notice, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect Verizon's personnel, facilities or services.

811 is not available for resale.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 17, 2002
BY: Vice President
Durham, North Carolina

Second Revised Page 6

EFFECTIVE: August 1, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.4 Reserved for Future Use

(T)

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 6

ISSUED:

EFFECTIVE: May 29, 1991

BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.4 Temporary Suspension of Service

S13.4.1 General

- a. Upon request, a customer to business or residence service may arrange for the temporary suspension of such service. Suspension of service is available on the customer's complete service or on such portion thereof as can be suspended.
- b. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
- c. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will not be reduced while the service is on a suspended basis. (C)
(C)
- d. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the customer, inward calls to a station at which service is suspended may be referred to the call number of another station in the same exchange, providing facilities for referral are available.
- e. The charge for the total suspension period may be collected in advance.
- f. There is no reduction in the charge for foreign central and foreign exchange line mileage during the period of suspension.
- g. In connection with "Employee Telephone Service," the charge for service during the period of suspension is 50 percent of the rate regularly charged for service furnished without the reduction as specified in Section S3.
- h. Service may not be suspended for more than six months of any consecutive 12 month period.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 16, 2007
BY: Vice President
Durham, North Carolina

Seventh Revised Page 7
Cancels Sixth Revised Page 7
EFFECTIVE: January 31, 2007

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.4 Three-Digit Dialing Service (811) (Continued)

(N)

S13.4.3 Limitations on Liability

The Company assumes no liability for any issue arising from the fact that, in some 811 applications, physical call routing boundaries may not match exactly with the boundary of the subscriber's requested service area, e.g., state boundaries. In these cases, calling parties could have access to another state and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company occurring in the course of furnishing service or other facilities (Service Problems) and not caused by the negligence of the customer, or by the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed 1/1824th of the 811 Nonrecurring Charge (the number of days in the five year service period), multiplied by each day during which the Service Problem giving rise to liability continues (the Pro Rata Amount).. The Company shall be indemnified and saved harmless by the customer against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company. Neither the Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of another company or companies furnishing a portion of such service. The Company is not responsible to the customer, authorized user, joint user, sharer of service or patron of a reseller for damages arising out of Service Problems or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company caused by terminal equipment, except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company will not exceed the Pro Rata Amount. The Company is not responsible to the customer, authorized user, joint user, sharer of service or patron of a reseller for injuries or damages to persons or property arising from the existence of customer-provided power supply.

S13.4.4 Rates

Nonrecurring
Charge

Establishment of 811 Dialing Service	\$6,110.00
--------------------------------------	------------

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 17, 2002
BY: Vice President
Durham, North Carolina

Sixth Revised Page 7

EFFECTIVE: August 1, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 24, 2002
BY: Vice President
Durham, North Carolina

Fifth Revised Page 7

EFFECTIVE: July 24, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

(M)

(M)

(M) Material moved to Section 16.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: April 30, 2001
BY: Vice President
Durham, North Carolina

Fourth Revised Page 7

EFFECTIVE: July 1, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.4 Temporary Suspension of Service (Continued)

S13.4.1 General (Continued)

- i. Charges for restoration of service will apply as specified in Section S4.6.

S13.4.2 Application of Charges

- a. Exchange Service

- (1) The charge for exchange service during the period of suspension is 100 percent of the rate regularly charged.

S13.5 711 Dialing Code - Telephone Relay Service (TRS)

(N)

S13.5.1 General

- a. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
- b. 711 is available from Verizon in Verizon Territory only. To provide 711 access to end users in an independent company territory or to a facility based Competitive Local Exchange Carriers' (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customer will be able to reach relay services provided by dialing 711.
- c. This service is subject to the availability of the 711 dial code.

S13.5.2 Conditions

Verizon intends to offer this service on a Contract/Individual Case Basis (ICB)

(N)

GTE SOUTH INCORPORATED
SOUTH CAROLINA

ISSUED:

**BY: Vice President
Durham, North Carolina**

S13.4 Temporary Suspension of Service (Continued)

i. Charges for restoration of service will apply as specified in Section S4.6.

a. Exchange Service

- (1) The charge for exchange service during the period of suspension is 100 percent of the rate regularly charged.

S13.5 (Reserved for Future Use) (T)

GENERAL CUSTOMER SERVICES TARIFF

**VERIZON SOUTH INC.
SOUTH CAROLINA**

First Revised Page 8

**ISSUED: April 30, 2001
BY: Vice President
Durham, North Carolina**

EFFECTIVE: July 1, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

RESERVED FOR FUTURE USE

(T)

GENERAL CUSTOMER SERVICES TARIFF

**GTE SOUTH INCORPORATED
SOUTH CAROLINA**

First Revised Page 8

ISSUED:

EFFECTIVE: June 21, 1988

**BY: Vice President
Durham, North Carolina**

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.5 (D)

S13.5.1

S13.5.2 (D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 9

ISSUED: July 20, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 18, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 Automatic Time and Charge Reporting Service
(Autoquote Service)

S13.6.1 **General**

Automatic Time and Charge Reporting Service is available to customers requiring billing information on paid toll messages routed through the Traffic Service Position System (T.S.P.S.) facilities, where those facilities are equipped to provide this service. (ATCRS)

S13.7 Remote Call Forwarding (RCF)

S13.7.1 **General**

- a. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station) which is located in a different or same exchange.
- b. RCF will not be offered as a means to allow toll bypass.
- c. RCF international is not allowed. (N)

S13.7.2 **Limitations**

- a. RCF service is offered subject to availability of suitable facilities.
- b. RCF service is not offered when the terminating station is a coin telephone.
- c. The Telephone Company will not provide identification of the originating telephone number to the remote call forwarding customer.
- d. Transmission characteristics may vary depending on the distance and routing necessary to complete the remote forwarded call.
- e. RCF is not represented as suitable for satisfactory transmission of data.
- f. Call forwarding/fixed call forwarding will not be offered as a feature at the RCF terminating station.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 10

ISSUED: October 23, 1996
BY: Vice President
Durham, North Carolina

EFFECTIVE: December 23, 1996

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 Remote Call Forwarding (RCF) (Continued)

S13.7.2 Limitations (Continued)

- g. RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional RCF features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- h. When the call forwarding number is to be located in a multioffice exchange, the Company will determine the serving central office.
- i. RCF will be provided when the call forwarding number and the terminating station are both located in the same exchange. RCF will be provided interexchange where the RCF serving exchange and the exchange serving the forward to location have the same calling scope. RCF will also be provided interexchange where the forward to location is within the EAS calling scope. (C)
(C)
- j. RCF is offered on an individual service or on an additional feature with multiline hunt Foreign Exchange Service for overflow when the Foreign Exchange Service is busy.
- k. An RCF Service number is not to be used as a terminating station number to which calls are forwarded from another RCF Service.
- l. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues.
- m. If the use of RCF service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, i.e., nonresidential, or if the listing used is such as to indicate nonresidential use, then calls will not be forwarded to any telephone number for which residential rates apply.

S13.7.3 Directory Listings

- a. One listing in the alphabetical section of the Directory covering the exchange in which the call forwarding central office is located is provided without additional charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
VERIZON SOUTH CAROLINA
ISSUED: March 14, 2008
BY: Vice President
Durham, North Carolina

Sixth Revised Page 11
Cancels Fifth Revised Page 11
EFFECTIVE: April 2, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 Remote Call Forwarding (RCF) (Continued)

S13.7.4 Rates and Charges

- a. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used (the terminating station). Residence and business exchange service line rates do not apply at the call forwarding location.

	<u>Monthly Rate</u>	<u>GSEC</u>
Remote Call Forwarding		
Per feature arranged	\$ 25.00 (I)	RCF
Per additional access facility	25.00 (I)	RCFA

S13.7.5 Message Charges

- a. Between the RCF location and the terminating station -

The RCF customer is responsible for the applicable customer dialed station-to-station charges specified in Section 18 of this tariff or charges specified in Section 19 when an intrastate INWATS (800/877/888 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S13.7.6 Service Charges as shown in Section 4 of this tariff apply as follows:

- a. The Network Access Establishment charge and the Central Office Line Connection Work charge apply when the RCF feature is initially installed or when an additional access facility is provided.
- b. The Network Access Change charge and Central Office Line Connection Work charge apply for all subsequent number changes, either the call forwarding location number or the terminating location number.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
VERIZON SOUTH CAROLINA
ISSUED: March 15, 2007
BY: Vice President
Durham, North Carolina

Fifth Revised Page 11
Cancels Fourth Revised Page 11
EFFECTIVE: April 1, 2007

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 Remote Call Forwarding (RCF) (Continued)

S13.7.4 Rates and Charges

- a. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used (the terminating station). Residence and business exchange service line rates do not apply at the call forwarding location.

	Monthly <u>Rate</u>	<u>GSEC</u>
Remote Call Forwarding		
Per feature arranged	\$ 23.00 (I)	RCF
Per additional access facility	23.00 (I)	RCFA

S13.7.5 Message Charges

- a. Between the RCF location and the terminating station -

The RCF customer is responsible for the applicable customer dialed station-to-station charges specified in Section 18 of this tariff or charges specified in Section 19 when an intrastate INWATS (800/877/888 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S13.7.6 Service Charges as shown in Section 4 of this tariff apply as follows:

- a. The Network Access Establishment charge and the Central Office Line Connection Work charge apply when the RCF feature is initially installed or when an additional access facility is provided.
- b. The Network Access Change charge and Central Office Line Connection Work charge apply for all subsequent number changes, either the call forwarding location number or the terminating location number.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

Fourth Revised Page 11

VERIZON SOUTH CAROLINA

ISSUED: November 25, 2002

EFFECTIVE: December 9, 2002

BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 Remote Call Forwarding (RCF) (Continued)

S13.7.4 Rates and Charges

- a. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used (the terminating station). Residence and business exchange service line rates do not apply at the call forwarding location.

	Monthly Rate	GSEC	
Remote Call Forwarding			
Per feature arranged	\$ 20.00	RCF	(I)
Per additional access facility	20.00	RCFA	(I)

S13.7.5 Message Charges

- a. Between the RCF location and the terminating station -

The RCF customer is responsible for the applicable customer dialed station-to-station charges specified in Section 18 of this tariff or charges specified in Section 19 when an intrastate INWATS (800/877/888 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S13.7.6 Service Charges as shown in Section 4 of this tariff apply as follows:

- a. The Network Access Establishment charge and the Central Office Line Connection Work charge apply when the RCF feature is initially installed or when an additional access facility is provided.
- b. The Network Access Change charge and Central Office Line Connection Work charge apply for all subsequent number changes, either the call forwarding location number or the terminating location number.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 11

ISSUED: June 4, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 7, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 Remote Call Forwarding (RCF) (Continued)

S13.7.4 Rates and Charges

- a. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used (the terminating station). Residence and business exchange service line rates do not apply at the call forwarding location.

	<u>Monthly Rate</u>	<u>GSEC</u>
Remote Call Forwarding		
(1) Per feature arranged	\$ 18.75	RCF
(2) Per additional access facility	18.75	RCFA

S13.7.5 Message Charges

- a. Between the RCF location and the terminating station -

The RCF customer is responsible for the applicable customer dialed station-to-station charges specified in Section 18 of this tariff or charges specified in Section 19 when an intrastate INWATS (800/877/888 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. (C)

S13.7.6 Service Charges as shown in Section 4 of this tariff apply as follows:

- a. The Network Access Establishment charge and the Central Office Line Connection Work charge apply when the RCF feature is initially installed or when an additional access facility is provided.
- b. The Network Access Change charge and Central Office Line Connection Work charge apply for all subsequent number changes, either the call forwarding location number or the terminating location number.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Eighth Revised Page 12
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 **Verizon Calling Services** (T)

S13.8.1 **General**

- a. The following services are limited to those areas served by central offices arranged for Verizon Calling services, and are subject to the availability of facilities. (T)
- b. These services are available to individual line residence and business customers, dependent upon the serving central office, exclusive of Coin Telephone Service. Verizon Calling services are available on an individual feature basis or defined combination thereof. (T)
- c. Within ninety days from the date Verizon Calling service features are made available in the central office, customers may subscribe at the monthly rates specified in S13.8.3. Nonrecurring charges will not apply during this ninety-day period. (T)
- d. Call Forwarding shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. (T)
- e. Call Forwarding should not be offered as a feature at the Call Forwarding terminating station. (T)
- f. Satisfaction Guarantee

If at anytime the customer notifies the Company he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. The Company will remove the service from the customer's account. (T)

(D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Seventh Revised Page 12

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (C)

S13.8.1 **General**

- a. The following services are limited to those areas served by central offices arranged for GTE calling services, and are subject to the availability of facilities. (C)
- b. These services are available to individual line residence and business customers, dependent upon the serving central office, exclusive of Coin Telephone Service. GTE calling services are available on an individual feature basis or defined combination thereof. (C)
- c. Within ninety days from the date GTE calling service features are made available in the central office, customers may subscribe at the monthly rates specified in S13.8.3. Nonrecurring charges will not apply during this ninety-day period. (C)
- d. Call Forwarding-Variable shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.
- e. Call Forwarding-Variable should not be offered as a feature at the Call Forwarding terminating station.
- f. Satisfaction Guarantee

If at anytime the customer notifies GTE he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. GTE will remove the service from the customer's account.

(D)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 9, 2001

BY: Vice President
Durham, North Carolina

Sixth Revised Page 12.1

EFFECTIVE: March 26, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.1 General (Continued)

f. Satisfaction Guarantee (Continued)

The Satisfaction Guarantee will apply to all GTE calling services/features listed in Section S13.8 of this Tariff.

g. WorkSmart - Business

WorkSmart offers small business customers a choice of three pre-defined packages containing four to six calling services with value-added features. Customers who commit to a term agreement ranging from one to three years will receive a discount off the current individual monthly tariffed rates for those packaged features.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Fifth Revised Page 12.1

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.1 General (Continued)

f. Satisfaction Guarantee (Continued)

The Satisfaction Guarantee will apply to all GTE calling services/features listed in Section S13.8 of this Tariff.

g.

(M)

(M)

(D)

(D)

(M)

(M)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: March 9, 2001

BY: Vice President
Durham, North Carolina

Fourth Revised Page 12.2

EFFECTIVE: March 26, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.1 General (Continued)

Reserved For Future Use

(T)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 12.2

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.1 General (Continued)

g.

(M)

(M)

(D)

(D)

(M)

(M)

(M) Material transferred to Section S113.3.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Third Revised Page 12.3
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.1 Definitions (Continued)

a. Choice Pac

- (1) Choice Pac offers a monthly discount on specific Verizon Calling Services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer. (T)

Choice Pac is available to all business customers. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections S13.8.3 and S13.8.4 of this Tariff will apply.

- (2) The following services are eligible for the Choice Pac discount offering.¹

Automatic Busy Redial	
Automatic Call Return	
Call Block	
Call Forwarding	(T)
Call Waiting	
Caller ID	(T)
Caller ID-Number Only	(T)
Distinctive Ring	
Do Not Disturb	(T)
Select Call Forwarding	
8-Number Speed Dialing	
30-Number Speed Dialing	(T)
Three-Way Calling	
Priority Call	(T)

¹ - Anonymous Call Block and Cancel Call Waiting are included toward the threshold. However, the rate(s) will be discounted if the threshold quantity is met.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 9, 2001
BY: Vice President
Durham, North Carolina

Second Revised Page 12.3

EFFECTIVE: March 26, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.1 Definitions (Continued) (T)

a. Choice Pac (T)

- (1) Choice Pac offers a monthly discount on specific GTE calling services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer.

Choice Pac is available to all business customers. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections S13.8.3 and S13.8.4 of this Tariff will apply.

- (2) The following services are eligible for the Choice Pac discount offering.¹

Automatic Busy Redial
Automatic Call Return
Call Block
Call Forwarding-Variable
Call Waiting
Caller ID-Name and Number
Caller ID-Number

Distinctive Ring
Special Call Acceptance
Special Call Forwarding
8-Number Speed Calling
30-Number Speed Calling
Three-Way Calling
VIP Alert

¹ - Anonymous Call Block and Cancel Call Waiting are included toward the threshold. However, the rate(s) will be discounted if the threshold quantity is met.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 12.3

ISSUED: March 8, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 13, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 TE Calling Services (Continued)

S13.8.2 Definitions (Continued)

h. Choice Pac

- (1) Choice Pac offers a monthly discount on specific GTE calling services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer.

Choice Pac is available to all business customers. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections S13.8.3 and S13.8.4 of this Tariff will apply.

- (2) The following services are eligible for the Choice Pac discount offering.¹

Automatic Busy Redial
Automatic Call Return
Call Block
Call Forwarding-Variable
Call Waiting
Caller ID-Name and Number
Caller ID-Number

(D)

Distinctive Ring
Special Call Acceptance
Special Call Forwarding
8-Number Speed Calling
30-Number Speed Calling
Three-Way Calling
VIP Alert

¹ - Anonymous Call Block and Cancel Call Waiting are included toward the threshold. However, the rate(s) will be discounted if the threshold quantity is met. (C)
(C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Third Revised Page 12.4
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Verizon Calling Services (Continued) (T)

S13.8.1 Definitions (Continued)

a. Choice Pac (Continued)

(3) The applicable monthly discount for Choice Pac is 30%.

(4) Service charges are not applicable:

- when an order is placed which qualifies the customer for the Choice Pac discount, or

- when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section S13.8.1h.(2).

(5) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Charge charge.

b. Call Forwarding - Provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. This service may be provided to a group of individual lines arranged for rotary hunting, where network switching facilities will permit. (T)

- | | | |
|----|---|----------------------------|
| b. | <u>Call Forwarding-Variable</u> - Provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. This service may be provided to a group of individual lines arranged for rotary hunting, where network switching facilities will permit. | (T)

(C)

(C) |
|----|---|----------------------------|

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 9, 2001

BY: Vice President
Durham, North Carolina

First Revised Page 12.4

EFFECTIVE March 26, 2001:

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.1 Definitions (Continued) (T)

a. Choice Pac (Continued) (T)

(3) The applicable monthly discount for Choice Pac is 30%.

(4) Service charges are not applicable:

- when an order is placed which qualifies the customer for the Choice Pac discount, or

- when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section S13.8.1h.(2).

(5) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Charge charge.

b. Call Forwarding-Variable - This provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. (T)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 12.4

ISSUED: November 18, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 13, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.1 General (Continued)

- h. Choice Pac (Continued) (N)
- (3) The applicable monthly discount for Choice Pac is 30%.
- (4) Service charges are not applicable:
- when an order is placed which qualifies the customer for the Choice Pac discount, or
 - when a Choice Pac customer repackages his services, provided he retains at least three (3) services specified in Section S13.8.1h.(2).
- (5) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Change charge. (N)

S13.8.2 Definitions (M)

- a. Call Forwarding-Variable - This provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. (M)
- b. (M)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Eighth Revised Page 13
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.2 Definitions (Continued)

- c. Multipath allows a Call Forwarding customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number. (T)

Multipath is available only as an enhancement to Call Forwarding. (T)

- d. Call Waiting/Cancel Call Waiting – Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three – way conference cannot be established.

Cancel Call Waiting permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect.

- e. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173)

- f. Speed Dialing - This provides for the calling of a telephone number by dialing an abbreviated code. The two (T)
arrangements available are an eight number capacity (8-Number Speed Dialing) and a thirty number capacity (30- (T)
Number Speed Dialing). (T)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 24, 2001

BY: Vice President
Durham, North Carolina

Seventh Revised Page 13

EFFECTIVE: February 1, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.2 Definitions (Continued)

- c. Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding-Variable.

- e. Call Waiting/Cancel Call Waiting – Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three – way conference cannot be established. (T)
(C)

Cancel Call Waiting permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect. (C)

- e. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173)

- f. Speed Calling - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Calling) and a thirty number capacity (30-Number Speed Calling).

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Sixth Revised Page 13

ISSUED: June 17, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 13, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.2 Definitions (Continued)

- c. Multipath allows a Call Forwarding-Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding-Variable.

- d. Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that number. The customer may alternately talk to either the first or second party through the use of hook switch flashes; or he may terminate the first call and receive the second call; or he can put the first call on hold so that the second call can be answered.

- e. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173)

(N)

(N)

- f. Speed Calling - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Calling) and a thirty number capacity (30-Number Speed Calling).

(M)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 24, 2001

BY: Vice President
Durham, North Carolina

1st Revised Page 13.0.1

EFFECTIVE: February 1, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.2 Definitions (Continued)

- g. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.

- h. (C)

- i. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code.

(C) Call Waiting and Cancel Call Waiting combined as a new service offering.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 13.0.1

ISSUED: June 17, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 13, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.2 Definitions (Continued)

- g. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance. (M)

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.
- h. Cancel Call Waiting - This service allows a customer to cancel the Call Waiting feature on a per call basis using a specific code.
- i. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code. (M)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Seventh Revised Page 13.1
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.2 Definitions (Continued)

- j. Saved Number Redial - This allows a customer to save a number in memory, make other outbound calls, and then, via an access code, redial the stored-in-memory number.
- k. Busy Number Redial - This service allows a customer to "camp-on" to a number that is busy and automatically calls both lines when the number becomes available. This feature works only within the same serving central office and can only "camp-on" to one number at a time for each customer.
- l. Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in Section S6 of this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "Distinctive Ring" number, regardless of the class of service.

m. WorkSmart Business

1. WorkSmart Basic
 - Call Waiting/Cancel Call Waiting
 - Three Way Calling
 - Caller ID (CWID) (T)
 - Select Call Forwarding |
 - Caller ID with ACB – Bus (T)
2. WorkSmart Complete -
 - Call Forwarding (T)
 - Three Way Calling
 - Call Waiting/Cancel Call Waiting
 - Caller ID (T)
 - Caller ID with ACB – Bus (T)
3. WorkSmart Deluxe
 - Caller ID (T)
 - Call Waiting/Cancel Call Waiting
 - Three Way Calling
 - Call Forwarding (T)
 - Automatic Call Return
 - Distinctive Ring
 - Caller ID with ACB – Bus (T)
5. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. If the customer terminates service within 60 days then Termination Liability is waived. If customer terminates after 60 days and prior to the completion of the initial term commitment period, the customer shall be liable for an early termination charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: October 11, 2001

BY: Vice President
Durham, North Carolina

Sixth Revised Page 13.1

EFFECTIVE: October 30, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.2 Definitions (Continued)

- j. Saved Number Redial - This allows a customer to save a number in memory, make other outbound calls, and then, via an access code, redial the stored-in-memory number.
- k. Busy Number Redial - This service allows a customer to "camp-on" to a number that is busy and automatically calls both lines when the number becomes available. This feature works only within the same serving central office and can only "camp-on" to one number at a time for each customer.
- l. Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in Section S6 of this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "Distinctive Ring" number, regardless of the class of service.

m. WorkSmart Business

2. WorkSmart Basic

Call Waiting/Cancel Call Waiting
Three Way Calling
Caller ID Name and Number (CWID)
Special Call Forwarding
Caller ID Name and Number with ACB – Bus

(N)

2. WorkSmart Complete -

Call Forwarding – Variable
Three Way Calling
Call Waiting/Cancel Call Waiting
Caller ID Name and Number
Caller ID Name and Number with ACB – Bus

(N)

3. WorkSmart Deluxe

Caller ID Name and Number
Call Waiting/Cancel Call Waiting
Three Way Calling
Call Forwarding – Variable
Automatic Call Return
Distinctive Ring
Caller ID Name and Number with ACB – Bus

(N)

(D)

6. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. If the customer terminates service within 60 days then Termination Liability is waived. If customer terminates after 60 days and prior to the completion of the initial term commitment period, the customer shall be liable for an early termination charge.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 9, 2001
BY: Vice President
Durham, North Carolina

Fifth Revised Page 13.1

EFFECTIVE: March 26, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.2 Definitions (Continued)

- j. Saved Number Redial - This allows a customer to save a number in memory, make other outbound calls, and then, via an access code, redial the stored-in-memory number.
- k. Busy Number Redial - This service allows a customer to "camp-on" to a number that is busy and automatically calls both lines when the number becomes available. This feature works only within the same serving central office and can only "camp-on" to one number at a time for each customer.
- l. Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in Section S6 of this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "Distinctive Ring" number, regardless of the class of service.

(M)

m. WorkSmart Business

(N)

3. WorkSmart Basic

Call Waiting/Cancel Call Waiting
Three Way Calling
Caller ID Name and Number (CWID)
Special Call Forwarding

2. WorkSmart Complete -

Call Forwarding - Variable
Three Way Calling
Call Waiting/Cancel Call Waiting
Caller ID Name and Number

3. WorkSmart Deluxe

Caller ID Name and Number
Call Waiting/Cancel Call Waiting
Three Way Calling
Call Forwarding - Variable
Automatic Call Return
Distinctive Ring

4. WorkSmart is available on a subscription basis; one to two-line (voice) small business customers only.

7. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term.

(N)

(M) Material moved to page 13.2

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Fourth Revised Page 13.1

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued) (C)

S13.8.2 Definitions (Continued)

- j. Saved Number Redial - This allows a customer to save a number in memory, make other outbound calls, and then, via an access code, redial the stored-in-memory number.
- k. Busy Number Redial - This service allows a customer to "camp-on" to a number that is busy and automatically calls both lines when the number becomes available. This feature works only within the same serving central office and can only "camp-on" to one number at a time for each customer.
- l. Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time. (C) (C)

Regulations for Directory Listings set forth in Section S6 of this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "Distinctive Ring" number, regardless of the class of service. (C)

S13.8.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for GTE calling services at a range falling between the minimum and maximum rates listed below. (C)

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF

**VERIZON SOUTH INC.
SOUTH CAROLINA**

**Section 13
Thirteenth Revised Page 13.2
Cancels Twelfth Revised Page 13.2
EFFECTIVE: February 6, 2008**

**ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina**

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon Calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - one Calling service per line.

		<u>Monthly Rate Residence</u>	<u>Monthly Rate Business</u>	<u>Installation Charge</u>	<u>GSEC Code</u>	
(1)	Call Forwarding ¹ , per line					
	Present	\$ 3.50	\$ 5.85 (I)	\$ -	SCCFR, SCCFB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
(2)	Multipath, per line*					
	Present	3.50	4.50	-	SCCFAR,	
	Minimum	2.00	4.00	-	SCCFAB	
	Maximum	5.00	8.00	-		
(3)	Call Waiting/Cancel Call Waiting ^{1,4} , per line					(T)
	Present	4.50	7.15 (I)	-		
	Minimum	2.50	5.00	-		
	Maximum	8.00	12.00	-		
(4)	Three-Way Calling ^{1,2} , per line					
	Present	4.25	6.50 (I)	5.00	TWCR, TWCB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
	Per Activation ³	.75	.75	-		
(5)	8-Number Speed Dialing ¹ , per line					
	Present	3.25	4.55 (I)	-	SC8R, SC8B	
	Minimum	1.50	2.00	-		
	Maximum	5.00	6.00	-		
(6)	30-Number Speed Dialing ¹ , per line					
	Present	4.25	6.50 (I)	-	SC30R, SC30B	
	Minimum	2.00	3.00	-		
	Maximum	6.00	8.00	-		

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

Note 4: Call Waiting and Cancel Call Waiting combined as a new service offering.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Twelfth Revised Page 13.2
Cancels Eleventh Revised Page 13.2
EFFECTIVE: September 1, 2007

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon Calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - one Calling service per line.

		Monthly Rate <u>Residence</u>	Monthly Rate <u>Business</u>	Installation <u>Charge</u>	<u>GSEC Code</u>
(1)	Call Forwarding ¹ , per line				
	Present	\$ 3.50	\$ 4.50	\$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(3)	Call Waiting ^{1,4} , per line				
	Present	4.50 (I)	6.00	-	
	Minimum	2.50	5.00	-	
	Maximum	8.00	12.00	-	
(4)	Three-Way Calling ^{1,2} , per line				
	Present	4.25 (I)	5.00	5.00	TWCR, TWCB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation ³	.75	.75	-	
(5)	8-Number Speed Dialing ¹ , per line				
	Present	3.25 (I)	3.50	-	SC8R, SC8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	
(6)	30-Number Speed Dialing ¹ , per line				
	Present	4.25 (I)	5.00	-	SC30R, SC30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

Note 4: Call Waiting and Cancel Call Waiting combined as a new service offering.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Eleventh Revised Page 13.2
Cancels Tenth Revised Page 13.2
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon Calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - one Calling service per line.

		Monthly Rate <u>Residence</u>	Monthly Rate <u>Business</u>	Installation <u>Charge</u>	<u>GSEC Code</u>	
(1)	Call Forwarding ¹ , per line					
	Present	\$ 3.50	\$ 4.50	\$ -	SCCFR, SCCFB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
						(D)
(2)	Multipath, per line*					(T)
	Present	3.50	4.50	-	SCCFAR,	
	Minimum	2.00	4.00	-	SCCFAB	
	Maximum	5.00	8.00	-		
(3)	Call Waiting ^{1,4} , per line					(T)
	Present	4.20	6.00	-		
	Minimum	2.50	5.00	-		
	Maximum	8.00	12.00	-		
(4)	Three-Way Calling ^{1,2} , per line					(T)
	Present	4.00 (I)	5.00	5.00	TWCR, TWCB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
	Per Activation ³	.75	.75	-		
(5)	8-Number Speed Dialing ¹ , per line					(T)
	Present	2.75 (I)	3.50	-	SC8R, SC8B	
	Minimum	1.50	2.00	-		
	Maximum	5.00	6.00	-		
(6)	30-Number Speed Dialing ¹ , per line					(T)
	Present	3.75 (I)	5.00	-	SC30R, SC30B	
	Minimum	2.00	3.00	-		
	Maximum	6.00	8.00	-		

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

Note 4: Call Waiting and Cancel Call Waiting combined as a new service offering.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Tenth Revised Page 13.2
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.3 **Rates**

Following a 30 day advance notice to existing customers, the Company may set rates for Verizon Calling services at a range falling between the minimum and maximum rates listed below. (T)

a. Single Service - one Calling service per line. (T)

		<u>Monthly Rate Residence</u>	<u>Monthly Rate Business</u>	<u>Installation Charge</u>	<u>GSEC Code</u>	
(1)	Call Forwarding ¹ , per line					(T)
	Present	\$ 3.50	\$ 4.50	\$ -	SCCFR, SCCFB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
(2)						
(3)	Multipath, per line*					
	Present	3.50	4.50	-	SCCFAR,	
	Minimum	2.00	4.00	-	SCCFAB	
	Maximum	5.00	8.00	-		
(4)	Call Waiting ^{1,4} , per line					
	Present	4.20	6.00	-		
	Minimum	2.50	5.00	-		
	Maximum	8.00	12.00	-		
(5)	Three-Way Calling ^{1,2} , per line					
	Present	3.75	5.00	5.00	TWCR, TWCB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
	Per Activation ³	.75	.75	-		
(6)	8-Number Speed Dialing ¹ , per line					(T)
	Present	2.50	3.50	-	SC8R, SC8B	
	Minimum	1.50	2.00	-		
	Maximum	5.00	6.00	-		
(7)	30-Number Speed Dialing ¹ , per line					(T)
	Present	3.50	5.00	-	SC30R, SC30B	
	Minimum	2.00	3.00	-		
	Maximum	6.00	8.00	-		

* Multipath is available only as an enhancement to Call Forwarding. (T)

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

Note 4: Call Waiting and Cancel Call Waiting combined as a new service offering.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 9, 2001

BY: Vice President
Durham, North Carolina

Ninth Revised Page 13.2

EFFECTIVE: March 26, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for GTE calling services at a range falling between the minimum and maximum rates listed below.

(M)
|
(M)

a. Single Service - one GTE calling service per line

		Monthly	Rate	Instal-	GSEC Code
		<u>Residence</u>	<u>Business</u>	<u>lation Charge</u>	
(1)	Call Forwarding-Variable ¹ , per line				
	Present	\$3.50	\$4.50	\$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)					
(3)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(4)	Call Waiting ¹ , per line				
	Present	3.70	5.50	-	CWR, CWB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(5)	Three-Way Calling ^{1,2} , per line				
	Present	3.75	5.00	5.00	TWCR, TWCB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation ³	.75	.75	-	
(6)	8-Number Speed Calling ¹ , per line				
	Present	2.50	3.50	-	SC8R, SC8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	
(7)	30-Number Speed Calling ¹ , per line				
	Present	3.50	5.00	-	SC30R, SC30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	

* Multipath is available only as an enhancement to Call Forwarding-Variable.

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

(M) Material previously appeared on page 13.1

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Eighth Revised Page 13.2

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates (Continued)

a. Single Service - one GTE calling service per line

		Monthly Residence	Rate Business	Instal- lation Charge	GSEC Code	
(1)	Call Forwarding-Variable ¹ , per line					(T)
	Present	\$3.50	\$4.50	\$ -	SCCFR, SCCFB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
(2)						
(3)	Multipath, per line*					
	Present	3.50	4.50	-	SCCFAR,	
	Minimum	2.00	4.00	-	SCCFAB	
	Maximum	5.00	8.00	-		
(4)	Call Waiting ¹ , per line					(T)
	Present	3.70	5.50	-	CWR, CWB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
(5)	Three-Way Calling ^{1,2} , per line					(T)
	Present	3.75	5.00	5.00	TWCR, TWCB	
	Minimum	2.00	4.00	-		
	Maximum	5.00	8.00	-		
	Per Activation ³	.75	.75	-		(T)
(6)	8-Number Speed Calling ¹ , per line					(T)
	Present	2.50	3.50	-	SC8R, SC8B	
	Minimum	1.50	2.00	-		
	Maximum	5.00	6.00	-		
(7)	30-Number Speed Calling ¹ , per line					(T)
	Present	3.50	5.00	-	SC30R, SC30B	
	Minimum	2.00	3.00	-		
	Maximum	6.00	8.00	-		

* Multipath is available only as an enhancement to Call Forwarding-Variable.

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

(D)

(T)

(T)

(T)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 24, 2001

BY: Vice President
Durham, North Carolina

Nineth Revised Page 13.2

EFFECTIVE: February 1, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates (Continued)

a. Single Service - one GTE calling service per line

		Monthly <u>Residence</u>	Rate <u>Business</u>	Instal- lation <u>Charge</u>	<u>GSEC Code</u>
(1)	Call Forwarding-Variable ¹ , per line				
	Present	\$3.50	\$4.50	\$ -	SCCFR, SCCFB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
(2)					
(3)	Multipath, per line*				
	Present	3.50	4.50	-	SCCFAR,
	Minimum	2.00	4.00	-	SCCFAB
	Maximum	5.00	8.00	-	
(4)	Call Waiting/Cancel Call Waiting ^{1,4} , per line				
	Present	4.20	6.00	-	(C)
	Minimum	2.50	5.00	-	
	Maximum	8.00	12.00	-	(C)
(5)	Three-Way Calling ^{1,2} , per line				
	Present	3.75	5.00	5.00	TWCR, TWCB
	Minimum	2.00	4.00	-	
	Maximum	5.00	8.00	-	
	Per Activation ³	.75	.75	-	
(6)	8-Number Speed Calling ¹ , per line				
	Present	2.50	3.50	-	SC8R, SC8B
	Minimum	1.50	2.00	-	
	Maximum	5.00	6.00	-	
(7)	30-Number Speed Calling ¹ , per line				
	Present	3.50	5.00	-	SC30R, SC30B
	Minimum	2.00	3.00	-	
	Maximum	6.00	8.00	-	

* Multipath is available only as an enhancement to Call Forwarding-Variable.

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

Note 4: Call Waiting and Cancel Call Waiting combined as a new service offering.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Ninth Revised Page 13.3
Cancels Eighth Revised Page 13.3
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates (Continued)

- a. Single Service - one Verizon calling service per line
(Continued)

		<u>Monthly Rate</u>		<u>Installation</u>	<u>GSEC Code</u>	
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>		
(7)	Toll Denial, per line					
	Present	\$ 2.75	\$ 4.75	-	TRR,	TRB
	Minimum	-	-	-		
	Maximum	-	-	-		
(8)	(Combined as New Service. See S13.8.3[4])					
(9)	(Obsolete - See Section S113)					
(10)	(Obsolete - See Section S113)					
(11)	(Obsolete - See Section S113)					
(12)	Distinctive Ring ² , per line					
	Present	6.00	7.80 (I)	-	SRR,	SRB
	Minimum	4.00	4.00	-		
	Maximum	8.00	8.00	-		

(C) Call Waiting/Cancel Call Waiting combined as a new service offering.

Note 1: Cancel Call Waiting is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Eighth Revised Page 13.3
Cancels Seventh Revised Page 13.3
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.3 Rates (Continued)

a. Single Service - one Verizon calling service per line (Continued) (T)

		<u>Monthly Rate</u>		<u>Installation</u>	<u>GSEC Code</u>	
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>		
(7)	Toll Denial, per line					(T)
	Present	\$ 2.75	\$ 4.75	-	TRR, TRB	
	Minimum	-	-	-		
	Maximum	-	-	-		
(8)	(Combined as New Service. See S13.8.3[4])					(T)
(9)	(Obsolete - See Section S113)					(T)
(10)	(Obsolete - See Section S113)					(T)
(11)	(Obsolete - See Section S113)					(T)
(12)	Distinctive Ring ² , per line					(T)
	Present	6.00	6.00	-	SRR, SRB	
	Minimum	4.00	4.00	-		
	Maximum	8.00	8.00	-		

(C) Call Waiting/Cancel Call Waiting combined as a new service offering.

Note 1: Cancel Call Waiting is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 24, 2001

BY: Vice President
Durham, North Carolina

Seventh Revised Page 13.3

EFFECTIVE: February 1, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates (Continued)

- a. Single Service - one GTE calling service per line
(Continued)

		<u>Monthly Rate</u>		<u>Instal- lation Charge</u>	<u>GSEC Code</u>
		<u>Residence</u>	<u>Business</u>		
(8)	Toll Denial, per line				
	Present	\$ 2.75	\$ 4.75	-	TRR, TRB
	Minimum	-	-	-	
	Maximum	-	-	-	
(9)	(Combined as New Service. See S13.8.3[4])				
(10)	(Obsolete - See Section S113)				
(11)	(Obsolete - See Section S113)				
(12)	(Obsolete - See Section S113)				
(13)	Distinctive Ring ² , per line				
	Present	6.00	6.00	-	SRR, SRB
	Minimum	4.00	4.00	-	
	Maximum	8.00	8.00	-	

(G)
|
(C)

(C) Call Waiting/Cancel Call Waiting combined as a new service offering.

(N)

Note 1: Cancel Call Waiting is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Seventh Revised Page 13.3

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates (Continued)

- a. Single Service - one GTE calling service per line
(Continued)

		<u>Monthly Rate</u>		<u>Instal- lation Charge</u>	<u>GSEC Code</u>	
		<u>Residence</u>	<u>Business</u>			
(8)	Toll Denial, per line					
	Present	\$ 2.75	\$ 4.75	-	TRR, TRB	
	Minimum	-	-	-		
	Maximum	-	-	-		
(9)	Cancel Call Waiting ^{1,2} , per line					(T)
	Present	1.00	2.00	-	CCWR, CCWB	
	Minimum	.50	1.00	-		
	Maximum	3.00	4.00	-		
(10)	(Obsolete - See Section S113)					
(11)	(Obsolete - See Section S113)					
(12)	(Obsolete - See Section S113)					
(13)	Distinctive Ring ² , per line					(T)
	Present	6.00	6.00	-	SRR, SRB	
	Minimum	4.00	4.00	-		
	Maximum	8.00	8.00	-		

Note 1: Cancel Call Waiting is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met. (D)
(T)

(D)

(D)

Note 2: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount. (T)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Thirteenth Revised Page 14
Cancels Twelfth Revised Page 14
EFFECTIVE: September 1, 2007

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more Verizon Calling Services on same line

		<u>Monthly Rate</u>		<u>Installation</u>	<u>IOSC</u>
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>	
(1)	Big Deal Calling Service Option A ¹ (Includes Anonymous Call Block, Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8- Number Speed Dialing, Three- Way Calling and Priority Call)	\$18.00 (I)	\$ -	\$ -	03850

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Twelfth Revised Page 14
Cancels Eleventh Revised Page 14
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more Verizon Calling Services on same line

	<u>Monthly Rate</u>		<u>Installation Charge</u>	<u>IOSC</u>	
	<u>Residence</u>	<u>Business</u>			
					(D)
					(D)
(1) Big Deal Calling Service Option A ¹ (Includes Anonymous Call Block, Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8-Number Speed Dialing, Three-Way Calling and Priority Call)	\$17.00 (I)	\$ -	\$ -	03850	(T)

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Eleventh Revised Page 14
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.3 Rates (Continued)

b. Package - two or more Verizon Calling Services on same line (T)

	<u>Monthly Rate</u>		<u>Installation Charge</u>	<u>IOSC</u>	
	<u>Residence</u>	<u>Business</u>			
(1)					
(2)					
(3)	Big Deal Calling Service Option A ¹ (Includes Anonymous Call Block, Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8- Number Speed Dialing, Three- Way Calling and Priority Call)				(T)
	\$16.00	\$ -	\$ -	03850	(T)

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Tenth Revised Page 14

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates (Continued)

b. Package - two or more GTE calling services on same line

		<u>Monthly Rate</u> <u>Residence</u>	<u>lating</u> <u>Business</u>	<u>Instal-</u> <u>Charge</u>	<u>IOSC</u>	(T)
(1)						(O)
(2)						(O)
(3)	Big Deal Calling Service Option A ¹ (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Call Waiting ID, Caller ID-Name and Number, Cancel Call Waiting, Distinctive Ring, Special Call Acceptance, Special Call Forwarding, 8- Number Speed Calling, Three- Way Calling and VIP Alert)	\$16.00	\$ -	\$ -	03850	(N)

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued. (T)

(O) Material transferred to Section S113.1.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Eleventh Revised Page 14.1
Cancels Tenth Revised Page 14.1
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more Verizon Calling services on same line
(Continued)

		<u>Monthly Rate</u>		<u>Installation</u>	<u>IOSC</u>
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>	
(2)	Big Deal Calling Service Option B ¹ (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	\$ 11.00	\$ -	\$ -	03851
(3)	WorkSmart - Per business line				
	WorkSmart - Basic				1343
	1 yr		\$20.76 (I)		1340
	2 yr		19.04		1341
	3 yr		17.30		1342
	WorkSmart Complete				1344
	1 yr		\$19.59		1340
	2 yr		17.97		1341
	3 yr		16.33		1342
	WorkSmart Deluxe				1345
	1 yr		\$28.95		1340
	2 yr		26.54		1341
	3 yr		24.13 (I)		1342

- c. The applicable service charges as shown in Section S4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Tenth Revised Page 14.1
Cancels Ninth Revised Page 14.1
EFFECTIVE: September 1, 2007

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more Verizon Calling services on same line
(Continued)

		<u>Monthly Rate</u>		<u>Installation</u>	<u>IOSC</u>
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>	
(2)	Big Deal Calling Service Option B ¹ (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	\$ 11.00 (I)	\$ -	\$ -	03851
(3)	WorkSmart - Per business line				
	WorkSmart - Basic				1343
	1 yr		\$17.10		1340
	2 yr		15.68		1341
	3 yr		14.25		1342
	WorkSmart Complete				1344
	1 yr		\$16.20		1340
	2 yr		14.85		1341
	3 yr		13.50		1342
	WorkSmart Deluxe				1345
	1 yr		\$23.40		1340
	2 yr		21.45		1341
	3 yr		19.50		1342

- c. The applicable service charges as shown in Section S4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Ninth Revised Page 14.1
Cancels Eighth Revised Page 14.1
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more Verizon Calling services on same line
(Continued)

		<u>Monthly Rate</u>		<u>Installation</u>	<u>IOSC</u>	
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>		
(2)	Big Deal Calling Service Option B ¹ (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	\$ 10.00 (I)	\$ -	\$ -	03851	(T)
(3)	WorkSmart - Per business line					(T)
	WorkSmart - Basic				1343	
	1 yr		\$17.10		1340	
	2 yr		15.68		1341	
	3 yr		14.25		1342	
	WorkSmart Complete				1344	
	1 yr		\$16.20		1340	
	2 yr		14.85		1341	
	3 yr		13.50		1342	
	WorkSmart Deluxe				1345	
	1 yr		\$23.40		1340	
	2 yr		21.45		1341	
	3 yr		19.50		1342	

- c. The applicable service charges as shown in Section S4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003

BY: Vice President
Durham, North Carolina

Section 13

Eighth Revised Page 14.1

EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.3 Rates (Continued)

b. Package - two or more Verizon Calling services on same line (Continued) (T)

		<u>Monthly Rate</u>		<u>Installation Charge</u>	<u>IOSC</u>	
		<u>Residence</u>	<u>Business</u>			
(4)	Big Deal Calling Service Option B ¹ (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	\$ 9.00	\$ -	\$ -	03851	(T)
(5)	WorkSmart - Per business line					
	WorkSmart - Basic				1343	
	1 yr		\$17.10		1340	
	2 yr		15.68		1341	
	3 yr		14.25		1342	
	WorkSmart Complete				1344	
	1 yr		\$16.20		1340	
	2 yr		14.85		1341	
	3 yr		13.50		1342	
	WorkSmart Deluxe				1345	
	1 yr		\$23.40		1340	
	2 yr		21.45		1341	
	3 yr		19.50		1342	

c. The applicable service charges as shown in Section S4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 9, 2001
BY: Vice President
Durham, North Carolina

Seventh Revised Page 14.1

EFFECTIVE: March 26, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more GTE calling services on same line
(Continued)

	<u>Monthly Residence</u>	<u>Rate Business</u>	<u>Instal- lation Charge</u>	<u>IOSC</u>	
(4) Big Deal Calling Service Option B ¹ (Includes Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Cancel Call Waiting and Three-Way Calling)	\$ 9.00	\$ -	\$ -	03851	
(5) WorkSmart - Per business line					(N)
WorkSmart - Basic				1343	
1 yr		\$17.10		1340	
2 yr		15.68		1341	
3 yr		14.25		1342	
WorkSmart Complete				1344	
1 yr		\$16.20		1340	
2 yr		14.85		1341	
3 yr		13.50		1342	
WorkSmart Deluxe				1345	
1 yr		\$23.40		1340	
2 yr		21.45		1341	
3 yr		19.50		1342	(N)

- c. The applicable service charges as shown in Section S4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Sixth Revised Page 14.1

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more GTE calling services on same line
(Continued)

		<u>Monthly Residence</u>	<u>Rate Business</u>	<u>Instal- lation Charge</u>	<u>IOSC</u>	(T)
(4)	Big Deal Calling Service Option B ¹ (Includes Automatic Call Return, Call Block, Call Forwarding-Variable, Call Waiting, Cancel Call Waiting and Three-Way Calling)	\$ 9.00	\$ -	\$ -	03851	(N)
(5)	(Obsolete - See Section S113)					(N)
(6)	(Obsolete - See Section S113)					

- c. The applicable service charges as shown in Section S4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Big Deal Calling Services are established or discontinued.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: August 24, 2007
BY: Vice President
Durham, North Carolina

Section 13
Eighth Revised Page 15
Cancels Seventh Revised Page 15
EFFECTIVE: September 7, 2007

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.3 Rates (Continued)

- d. When features are added or rearranged on an existing line, the Network Access Change Charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply for features added or rearranged).
- e. In addition to the monthly rate in this tariff for the Call Forwarding feature, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply for all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S13.8.4 Custom Calling Local Area Signaling Service

a. Conditions

- (1) Custom Calling Local Area Signaling Service is a group of Verizon Calling service features offered to single line residential and single line business customers subscribing to one party local exchange service.
- (2) Custom Calling Local Area Signaling Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.
- (3) Operator assisted calls are designed to override the feature calls for emergency purposes.

(C)
|
(C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Seventh Revised Page 15
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.3 Rates (Continued)

- d. When features are added or rearranged on an existing line, the Network Access Change Charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply for features added or rearranged).
- e. In addition to the monthly rate in this tariff for the Call Forwarding feature, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply for all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. (T)

S13.8.4 Custom Calling Local Area Signaling Service

- a. Conditions
 - (1) Custom Calling Local Area Signaling Service is a group of Verizon Calling service features offered to single line residential and single line business customers subscribing to one party local exchange service. (T)
 - (2) The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Calling Local Area Signaling Service features are applicable only to local calls placed to/from compatible central offices within the same Local Calling Area offering the service.
 - (3) Operator assisted calls are designed to override the feature calls for emergency purposes.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Sixth Revised Page 15

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

(C)

S13.8.3 Rates (Continued)

- d. When features are added or rearranged on an existing line, the Network Access Change Charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply for features added or rearranged).
- e. In addition to the monthly rate in this tariff for the Call Forwarding-Variable feature, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply for all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S13.8.4 Custom Calling Local Area Signaling Service

- a. Conditions
 - (1) Custom Calling Local Area Signaling Service is a group of GTE calling service features offered to single line residential and single line business customers subscribing to one party local exchange service. (C)
 - (2) The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Calling Local Area Signaling Service features are applicable only to local calls placed to/from compatible central offices within the same Local Calling Area offering the service.
 - (3) Operator assisted calls are designed to override the feature calls for emergency purposes.

(D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Seventh Revised Page 15.1

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued) (C)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

a. Conditions (Continued)

(4) Coin phones will not be enabled with Custom Calling Local Area Signaling Service features, just as they are not enabled with other GTE calling services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted. (C)

(5)

(6) Satisfaction Guarantee

If at anytime the customer notifies GTE he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. GTE will remove the service from the customer's account.

The Satisfaction Guarantee will apply to all GTE calling services/features listed in Section S13.8 of this Tariff. (C)
(C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: August 24, 2007
BY: Vice President
Durham, North Carolina

Section 13
Third Revised Page 15.1.1
Cancels Second Revised Page 15.1.1
EFFECTIVE: September 7, 2007

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description

- (1) Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

- (2) Automatic Call Return allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using *69 will apply.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

(C)

(C)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Second Revised Page 15.1.1

ISSUED: May 18, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: June 29, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description

- (1) Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

(N)

(N)

- (2) Automatic Call Return allows a customer to automatically return the last incoming call whether it is answered or not. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Second Revised Page 15.2
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(3) Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (T)

(4) Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

If the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

(5) Select Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the prespecified numbers will be forwarded. (T)

(6) Special Call Waiting allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting as shown in Section S13.8.3.a., and Special Call Waiting on the same line. This service is not available in all Custom Calling Local Area Signaling Service capable central offices.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 15.2

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

(C)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(3) VIP Alert allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

(4) Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

If the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

(5) Special Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

(6) Special Call Waiting allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting as shown in Section S13.8.3.a., and Special Call Waiting on the same line. This service is not available in all Custom Calling Local Area Signaling Service capable central offices.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Fifth Revised Page 15.3
Cancels Fourth Revised Page 15.3
EFFECTIVE: March 8, 2010

ISSUED: February 19, 2010
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (7) Special Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- (8) Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.
- (9) Caller ID-Number Only is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service, subject to technical and other limitations including the availability of the number for forwarding. (C)
The calling telephone number typically will be delivered by the second ring. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device may show "OUT OF AREA" and, in some cases, dashes (--- ---), for the non-available numbers. (C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Fourth Revised Page 15.3
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (7) Special Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- (8) Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system. (T)
- (9) Caller ID-Number Only is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ---), for the non-available numbers. (T)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 15.3

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

(C)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (7) Special Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- (8) Call Tracing Service allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes GTE South to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.
- (9) Caller ID-Number is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ---), for the non-available numbers.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Fourth Revised Page 15.3.1
Cancels Third Revised Page 15.3.1
EFFECTIVE: March 8, 2010

ISSUED: February 19, 2010
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(9) Caller ID-Number Only (Continued)

The calling telephone number is unavailable from calls made via Automatic Access Lines within the Custom Calling Local Area Signalling Service calling area, from cellular calls and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service. (T)

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff.

- (10) Selective Blocking (Per Call) allows a single-line customer to make a call and temporarily mark the delivery of his/her calling number identification (CNI) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number.

This feature will be available, subject to the availability of facilities, without presubscription, and at no charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Third Revised Page 15.3.1
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(9) Caller ID-Number Only (Continued) (T)

The calling telephone number is unavailable from calls made via Automatic Access Lines within the Custom Calling Local Area Signalling Service calling area, from cellular radio calls and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. (T)

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff. (T)

(10) Selective Blocking (Per Call) allows a single-line customer to make a call and temporarily mark the delivery of his/her calling number identification (CNI) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number.

This feature will be available, subject to the availability of facilities, without presubscription, and at no charge.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Second Revised Page 15.3.1

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

(C)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(9) Caller ID-Number (Continued)

The calling telephone number is unavailable from calls made via Automatic Access Lines within the Custom Calling Local Area Signalling Service calling area, from cellular radio calls and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number are intended solely for the use of the Caller ID-Number subscriber. Resale of this information is prohibited by this Tariff.

- (10) Selective Blocking (Per Call) allows a single-line customer to make a call and temporarily mark the delivery of his/her calling number identification (CNI) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number.

This feature will be available, subject to the availability of facilities, without presubscription, and at no charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Third Revised Page 15.3.2
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

(T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(10) Selective Blocking (Per Call) (Continued)

Feature Interactions:

Automatic Call Return - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

Caller ID-Number Only - The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "PRIVATE", OR "PRIVATE NUMBER" or such similar indicator on that call. (T)

Call Trace - This service is unaffected, and will record the calling number.

(11) Complete Blocking (Per Line) allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Complete Blocking (Per Line) is dialed, the calling number WILL be delivered on that call. The line reverts back to Complete Blocking at the end of the call.

Complete Blocking (Per Line) is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Feature Interactions are the same as in Item (10) above.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Second Revised Page 15.3.2

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

(C)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(10) Selective Blocking (Per Call) (Continued)

Feature Interactions:

Automatic Call Return - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

Caller ID-Number - The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "PRIVATE", OR "PRIVATE NUMBER" or such similar indicator on that call.

Call Trace - This service is unaffected, and will record the calling number.

- (11) Complete Blocking (Per Line) allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Complete Blocking (Per Line) is dialed, the calling number WILL be delivered on that call. The line reverts back to Complete Blocking at the end of the call.

Complete Blocking (Per Line) is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Feature Interactions are the same as in Item (10) above.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Second Revised Page 15.3.3
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (12) Anonymous Call Block is an arrangement, available to Caller ID-Number Only customers; non-Caller ID- (T)
Number Only customers; Caller ID customers; and non-Caller ID customers; that allows a called party to (T)
reject calls from parties that have activated the Complete Blocking (Per Line) or Selective Blocking (Per
Call) feature to prevent the display of their telephone number and/or name to Caller ID-Number Only or
Caller ID customers. When Anonymous Call Block is activated, such calls will be routed to an (T)
announcement which tells the calling party that the called party will not accept calls from callers who have
chosen to prevent the display of their telephone number and/or name. The calling party will be instructed
to hang up and place the call again, without activating the Complete Blocking (Per Line) or Selective
Blocking (Per Call) feature. Customers may activate or deactivate this arrangement by dialing a
preassigned activation code.

This feature will be available, subject to the capability of the facilities at no charge to Caller ID-Number (T)
Only and Caller ID customers. A charge will apply to non-Caller ID-Number Only and non-Caller ID (T)
customers who subscribe to the Anonymous Call Block feature.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 15.3.3

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued) (C)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (12) Anonymous Call Block is an arrangement, available to Caller ID-Number customers; non-Caller ID-Number customers; Caller ID-Name and Number customers; and non-Caller ID-Name and Number customers; that allows a called party to reject calls from parties that have activated the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature to prevent the display of their telephone number and/or name to Caller ID-Number or Caller ID-Name and Number customers. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone number and/or name. The calling party will be instructed to hang up and place the call again, without activating the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature. Customers may activate or deactivate this arrangement by dialing a preassigned activation code. (C)

This feature will be available, subject to the capability of the facilities at no charge to Caller ID-Number and Caller ID-Name and Number customers. A charge will apply to non-Caller ID-Number and non-Caller ID-Name and Number customers who subscribe to the Anonymous Call Block feature. (C)

(D)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Third Revised Page 15.3.4
Cancels Second Revised Page 15.3.4
EFFECTIVE: March 8, 2010

ISSUED: February 19, 2010
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (13) Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded (typically by the second ring) from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service, subject to limitations such as those described below. The name and telephone number of the caller may not be displayed for every incoming call. "Out of Area," "Unavailable," the calling party's state name, or a similar message may appear for certain calls, including (i) calls made through certain networks, (ii) operator-assisted calls, calls from toll-free numbers, calling card calls, and international calls, (iii) when phone number or caller name information is not made available to Verizon, (iv) for certain telephone numbers for which Verizon does not purchase Caller ID information, and (v) for other technical reasons. In addition, "Private," "Anonymous" or a similar message may appear when the caller has blocked caller identification information.

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

(C)
|
(C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Second Revised Page 15.3.4
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (13) Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (Per Call) or Complete Blocking (Per Line). When the calling party uses one of these blocking options, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed. (T)

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 15.3.4

ISSUED: August 12, 1997
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 16, 1997

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

(C)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (13) Caller ID-Name and Number is an arrangement that is provided as an enhancement to Caller ID-Number and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (Per Call) or Complete Blocking (Per Line). When the calling party uses one of these blocking options, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

(D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 15.3.5

ISSUED: September 1, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: October 6, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (14) Call Waiting ID alerts the customer that there is another call by providing a call waiting tone and the display unit or screen phone will display the number or name and number of the calling party. At that time, the customer can decide whether to answer the call or not. (N)
- (a) Utilization of this service requires the use of a Call Waiting-ID compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of the customer.
- (b) The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.
- (c) All terms and conditions, including rates, for the other services associated with the line are as described in the service-specific sections of this Tariff. Those services must be ordered separately.
- (d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to CentraNet®, DID or Coin Telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations. (N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
First Revised Page 15.3.6
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(14) Call Waiting ID (Continued)

- (e) To use this service, the customer must not have Cancel Call Waiting activated.
- (f) Customers wishing to have Call Waiting ID must also subscribe to Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID. (T)
- (g) The customer must request Call Waiting ID although there are no additional charges for this service.
- (h) Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply. (T)
(T)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 15.3.6

ISSUED: September 1, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: October 6, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(14) Call Waiting ID (Continued)

(N)

- (e) To use this service, the customer must not have Cancel Call Waiting activated.
- (f) Customers wishing to have Call Waiting ID must also subscribe to Call Waiting, Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number.
- (g) The customer must request Call Waiting ID although there are no additional charges for this service.
- (h) Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number or Caller ID Name and Number. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number), no service charges shall apply.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Ninth Revised Page 15.4
Cancels Eighth Revised Page 15.4
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

- (1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Busy Redial ¹ , per line			
Present	\$7.80 (I)	\$5.50	AUTBSYRDR
Minimum	3.00	2.00	AUTBSYRDB
Maximum	7.80 (I)	6.00	
Per Activation ²	.75	.75	
Automatic Call Return ¹ , per line			
Present	7.80 (I)	5.50	AUTCLRETR
Minimum	3.00	2.00	AUTCLRETB
Maximum	7.80 (I)	6.00	
Per Activation ²	.75	.75	
Priority Call ¹ , per line			
Present	5.20 (I)	3.50	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this feature as follows:

- 1) On a per line basis which allows an unlimited number of activations; or
- 2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Eighth Revised Page 15.4
Cancels Seventh Revised Page 15.4
EFFECTIVE: September 1, 2007

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

- (1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Busy Redial ¹ , per line			
Present	\$6.00	\$5.50 (I)	AUTBSYRDR
Minimum	3.00	2.00	AUTBSYRDB
Maximum	6.00	6.00	
Per Activation ²	.75	.75	
Automatic Call Return ¹ , per line			
Present	6.00	5.50 (I)	AUTCLRETR
Minimum	3.00	2.00	AUTCLRETB
Maximum	6.00	6.00	
Per Activation ²	.75	.75	
Priority Call ¹ , per line			
Present	4.00	3.50 (I)	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this feature as follows:

- 1) On a per line basis which allows an unlimited number of activations; or
- 2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Seventh Revised Page 15.4
Cancels Sixth Revised Page 15.4
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

- (1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Busy Redial ¹ , per line			
Present	\$6.00	\$5.25 (I)	AUTBSYRDR
Minimum	3.00	2.00	AUTBSYRDB
Maximum	6.00	6.00	
Per Activation ²	.75	.75	
Automatic Call Return ¹ , per line			
Present	6.00	5.25 (I)	AUTCLRETR
Minimum	3.00	2.00	AUTCLRETB
Maximum	6.00	6.00	
Per Activation ²	.75	.75	
Priority Call ¹ , per line			
Present	4.00	3.25 (I)	VIPALERTR
Minimum	3.00	2.00	VIPALERTB
Maximum	6.00	6.00	

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this feature as follows:

- 1) On a per line basis which allows an unlimited number of activations; or
- 2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Sixth Revised Page 15.4
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

- (1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>		<u>GSEC</u>	
	<u>Business</u>	<u>Residence</u>		
Busy Redial ¹ , per line				(T)
Present	\$6.00	\$5.00	AUTBSYRDR	
Minimum	3.00	2.00	AUTBSYRDB	
Maximum	6.00	6.00		
Per Activation ²	.75	.75		
Automatic Call Return ¹ , per line				
Present	6.00	5.00	AUTCLRETR	
Minimum	3.00	2.00	AUTCLRETB	
Maximum	6.00	6.00		
Per Activation ²	.75	.75		
Priority Call ¹ , per line				(T)
Present	4.00	3.00	VIPALERTR	
Minimum	3.00	2.00	VIPALERTB	
Maximum	6.00	6.00		

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this feature as follows:

- 1) On a per line basis which allows an unlimited number of activations; or
- 2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Fifth Revised Page 15.4

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

- (1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4 of this tariff, except as shown herein.

	<u>Monthly</u> <u>Business</u>	<u>Rate</u> <u>Residence</u>	<u>GSEC</u>	
Automatic Busy Redial ¹ , per line				(T)
Present	\$6.00	\$5.00	AUTBSYRDR	
Minimum	3.00	2.00	AUTBSYRDB	
Maximum	6.00	6.00		
Per Activation ²	.75	.75		(T)
Automatic Call Return ¹ , per line				(T)
Present	6.00	5.00	AUTCLRETR	
Minimum	3.00	2.00	AUTCLRETB	
Maximum	6.00	6.00		
Per Activation ²	.75	.75		(T)
VIP Alert ¹ , per line				(T)
Present	4.00	3.00	VIPALERTR	
Minimum	3.00	2.00	VIPALERTB	
Maximum	6.00	6.00		

(D)
(D)

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

(T)

Note 2: The customer may subscribe to this feature as follows:

(T)

- 1) On a per line basis which allows an unlimited number of activations; or
- 2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Fifth Revised Page 15.4.0.1
Cancels Fourth Revised Page 15.4.0.1
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Call Block ¹ , per line			
Present	\$ 5.20 (I)	4.25	CALLBLOCKR
Minimum	3.00	2.00	CALLBLOCKB
Maximum	6.00	6.00	
Select Call Forwarding ¹ , per line			
Present	7.80 (I)	5.25	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	7.80 (I)	6.00	
(Obsolete - See Section S113)			
Do Not Disturb ¹ , per line			
Present	5.20 (I)	3.25	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Call Trace, per line			
Present	7.80 (I)	5.50	CALLTRACER
Minimum	7.80	5.00	CALLTRACEB
Maximum	7.80 (I)	10.00	

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Fourth Revised Page 15.4.0.1
Cancels Third Revised Page 15.4.0.1
EFFECTIVE: September 1, 2007

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Call Block ¹ , per line			
Present	\$ 4.00	4.25 (I)	CALLBLOCKR
Minimum	3.00	2.00	CALLBLOCKB
Maximum	6.00	6.00	
Select Call Forwarding ¹ , per line			
Present	6.00	5.25	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
(Obsolete - See Section S113)			
Do Not Disturb ¹ , per line			
Present	4.00	3.25	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Call Trace, per line			
Present	6.00	5.50 (I)	CALLTRACER
Minimum	6.00	5.00	CALLTRACEB
Maximum	6.00	10.00	

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Third Revised Page 15.4.0.1
Cancels Second Revised Page 15.4.0.1
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Call Block ¹ , per line			
Present	\$ 4.00	3.50 (I)	
CALLBLOCKR			
Minimum	3.00	2.00	CALLBLOCKB
Maximum	6.00	6.00	
Select Call Forwarding ¹ , per line			
Present	6.00	5.25 (I)	
SPLCLFWDR			
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
(Obsolete - See Section S113)			
Do Not Disturb ¹ , per line			
Present	4.00	3.25 (I)	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Call Trace, per line			
Present	6.00	5.25 (I)	CALLTRACER
Minimum	6.00	5.00	CALLTRACEB
Maximum	6.00	10.00	

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: January 29, 2003

BY: Vice President
Durham, North Carolina

Section 13

Second Revised Page 15.4.0.1

EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

(T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Call Block ¹ , per line			
Present	\$ 4.00	3.00	CALLBLOCKR
Minimum	3.00	2.00	CALLBLOCKB
Maximum	6.00	6.00	
Select Call Forwarding ¹ , per line			
Present	6.00	5.00	SPLCLFWDR
Minimum	3.00	2.00	SPLCLFWDB
Maximum	6.00	6.00	
(Obsolete - See Section S113)			
Do Not Disturb ¹ , per line			
Present	4.00	3.00	SPLCLACPR
Minimum	3.00	2.00	SPLCLACPB
Maximum	6.00	6.00	
Call Trace, per line			
Present	6.00	5.00	CALLTRACER
Minimum	6.00	5.00	CALLTRACEB
Maximum	6.00	10.00	

(T)

(T)

(T)

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 15.4.0.1

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Business	Rate Residence	GSEC	
Call Block ¹ , per line				(T)
Present	\$ 4.00	3.00	CALLBLOCKR	
Minimum	3.00	2.00	CALLBLOCKB	
Maximum	6.00	6.00		
Special Call Forwarding ¹ , per line				(T)
Present	6.00	5.00	SPLCLFWDR	
Minimum	3.00	2.00	SPLCLFWDB	
Maximum	6.00	6.00		
(Obsolete - See Section S113)				
Special Call Acceptance ¹ , per line				(T)
Present	4.00	3.00	SPLCLACPR	
Minimum	3.00	2.00	SPLCLACPB	
Maximum	6.00	6.00		
Call Tracing Service, per line				
Present	6.00	5.00	CALLTRACER	
Minimum	6.00	5.00	CALLTRACEB	
Maximum	6.00	10.00		

(D)

(D)

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

(T)

GENERAL CUSTOMER SERVICES TARIFF

**VERIZON SOUTH INC.
SOUTH CAROLINA**

**Section 13
Tenth Revised Page 15.4.1
Cancels Ninth Revised Page 15.4.1
EFFECTIVE: August 30, 2008**

**ISSUED: August 15, 2008
BY: Vice President
Durham, North Carolina**

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		
	<u>Business</u>	<u>Residence</u>	<u>GSEC</u>
Caller ID	\$ 12.50	\$ 8.75 (I)	
Caller ID – Number Only	12.00	7.50	
Caller ID-Number Only with Anonymous Call Block ³ , per line			
Present	12.00	8.50	CNIDACRJR
Minimum	7.00	5.00	CNIDACRJB
Maximum	20.00	12.00	
Selective Blocking (Per Call)	-	-	-
Complete Blocking (Per Line)	2.00	2.00	CANCNDLAR CANCNDLAB
Complete Blocking (Per Line)*			CANCNDLR CANCNDLB
Anonymous Call Block ² , per line To Non-Caller ID-Number Only and Non-Caller ID Customers ¹			
Present	1.30	1.00	ACRJR, ACRJB
Minimum	.50	.50	
Maximum	4.00	4.00	
Caller ID with Anonymous Call Block ³ , per line			
Present	12.50	8.75 (I)	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.95	

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number Only and Caller ID customers.

Note 2: Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 3: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

* This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Ninth Revised Page 15.4.1
Cancels Eighth Revised Page 15.4.1
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Caller ID	\$ 12.50 (I)	\$ 8.50	
Caller ID – Number Only	12.00 (I)	7.50	
Caller ID-Number Only with Anonymous Call Block ³ , per line			
Present	12.00 (I)	8.50	CNIDACRJR
Minimum	7.00	5.00	CNIDACRJB
Maximum	20.00	12.00	
Selective Blocking (Per Call)	-	-	-
Complete Blocking (Per Line)	2.00	2.00	CANCNDLR CANCNDLAB
Complete Blocking (Per Line)*			CANCNDLR CANCNDLB
Anonymous Call Block ² , per line To Non-Caller ID-Number Only and Non-Caller ID Customers ¹			
Present	1.30 (I)	1.00	ACRJR, ACRJB
Minimum	.50	.50	
Maximum	4.00	4.00	
Caller ID with Anonymous Call Block ³ , per line			
Present	12.50 (I)	8.50	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.95	

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number Only and Caller ID customers.

Note 2: Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 3: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

* This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Eighth Revised Page 15.4.1
Cancels Seventh Revised Page 15.4.1
EFFECTIVE: September 1, 2007

ISSUED: August 17, 2007
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Caller ID	\$ 11.50	\$ 8.50	(N)
Caller ID – Number Only	10.00	7.50	(N)
Caller ID-Number Only with Anonymous Call Block ³ , per line			
Present	10.00	8.50 (I)	CNIDACRJR
Minimum	7.00	5.00	CNIDACRJB
Maximum	20.00	12.00	
Selective Blocking (Per Call)	-	-	-
Complete Blocking (Per Line)	2.00	2.00	CANCNDLR CANCNDLAB
Complete Blocking (Per Line)*			CANCNDLR CANCNDLB
Anonymous Call Block ² , per line To Non-Caller ID-Number Only and Non-Caller ID Customers ¹			
Present	1.00	1.00	ACRJR, ACRJB
Minimum	.50	.50	
Maximum	4.00	4.00	
Caller ID with Anonymous Call Block ³ , per line			
Present	11.50	8.50 (I)	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.95	

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number Only and Caller ID customers.

Note 2: Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 3: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

* This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Seventh Revised Page 15.4.1
Cancels Sixth Revised Page 15.4.1
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>
	<u>Business</u>	<u>Residence</u>	
Caller ID-Number Only with Anonymous Call Block ³ , per line			
Present	\$10.00	\$ 7.95 (I)	CNIDACRJR
Minimum	7.00	5.00	CNIDACRJB
Maximum	20.00	12.00	
Selective Blocking (Per Call)	-	-	-
Complete Blocking (Per Line)	2.00	2.00	CANCNDLAR CANCNDLAB
Complete Blocking (Per Line)*			CANCNDLR CANCNDLB
Anonymous Call Block ² , per line To Non-Caller ID-Number Only and Non-Caller ID Customers ¹			
Present	1.00	1.00	ACRJR, ACRJB
Minimum	.50	.50	
Maximum	4.00	4.00	
Caller ID with Anonymous Call Block ³ , per line			
Present	11.50	8.25 (I)	CNNDACRJR
Minimum	8.50	5.95	CNNDACRJB
Maximum	21.50	12.95	

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number Only and Caller ID customers.

Note 2: Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 3: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

* This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Sixth Revised Page 15.4.1
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

(T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>GSEC</u>	
	<u>Business</u>	<u>Residence</u>		
Caller ID-Number Only with Anonymous Call Block ³ , per line				(T)
Present	\$10.00	\$ 7.00	CNIDACRJR	
Minimum	7.00	5.00	CNIDACRJB	
Maximum	20.00	12.00		
Selective Blocking (Per Call)	-	-	-	
Complete Blocking (Per Line)	2.00	2.00	CANCNDLAR CANCNDLAB	
Complete Blocking (Per Line)*			CANCNDLR CANCNDLB	(T)
Anonymous Call Block ² , per line To Non-Caller ID-Number Only and Non-Caller ID Customers ¹				(T)
Present	1.00	1.00	ACRJR, ACRJB	(T)
Minimum	.50	.50		
Maximum	4.00	4.00		
Caller ID with Anonymous Call Block ³ , per line				(T)
Present	11.50	7.95	CNNDACRJR	
Minimum	8.50	5.95	CNNDACRJB	
Maximum	21.50	12.95		

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number Only and Caller ID customers. (T)

Note 2: Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met. (T)

Note 3: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

* This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Fifth Revised Page 15.4.1

ISSUED: March 1, 2000
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 28, 2000

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Business</u>	<u>Rate Residence</u>	<u>GSEC</u>	
Caller ID-Number with Anonymous Call Block ³ , per line				(T)
Present	\$10.00	\$ 7.00	CNIDACRJR	
Minimum	7.00	5.00	CNIDACRJB	
Maximum	20.00	12.00		
Selective Blocking (Per Call)	-	-	-	
Complete Blocking (Per Line)	2.00	2.00	CANCNDLR CANCNDLAB	
Complete Blocking (Per Line)*			CANCNDLR CANCNDLB	
Anonymous Call Block ² , per line				(T)
To Non-Caller ID-Number and Non-Caller ID-Name and Number Customers ¹				
Present	1.00	1.00	ACRJR, ACRJB	
Minimum	.50	.50		
Maximum	4.00	4.00		
Caller ID-Name and Number with Anonymous Call Block ³ , per line				(T)
Present	11.50	7.95	CNNDACRJR	
Minimum	8.50	5.95	CNNDACRJB	
Maximum	21.50	12.95		

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number and Caller ID-Name and Number customers.

(D)

(D)

Note 2: Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met. (T)(D)

Note 3: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount. (T)

* This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Sixth Revised Page 15.5
Cancels Fifth Revised Page 15.5
EFFECTIVE: February 27, 2004

ISSUED: February 13, 2004
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>IOSC</u>
	<u>Business</u>	<u>Residence</u>	
Call Waiting ID, per line*	\$ -	\$ -	40439, 40432

(2) Service charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established.

(3) When features are added or rearranged on an existing line, the Network Access Change charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply when features are added or rearranged).

(4) Service charges will not be applicable to residence and business customers who subscribe to Custom Calling Local Area Signaling Service during a six (6) month period after the effective date of this service or for six (6) months after a central office conversion which makes Custom Calling Local Area Signaling Service available for the first time.

S13.8.5 Verizon Local Packagesm /Verizon Local Package Extrasm (T)

a. General

Verizon Local Packagesm or Verizon Local Package Extrasm offers a combination of services available to residential customers only. (T)

Verizon Local Packagesm or Verizon Local Package Extrasm is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service. (T)

* Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina

Section 13
Fifth Revised Page 15.5
EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>		<u>IOSC</u>
	<u>Business</u>	<u>Residence</u>	
Call Waiting ID, per line*	\$ -	\$ -	40439, 40432

(2) Service charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established.

(3) When features are added or rearranged on an existing line, the Network Access Change charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply when features are added or rearranged).

(4) Service charges will not be applicable to residence and business customers who subscribe to Custom Calling Local Area Signaling Service during a six (6) month period after the effective date of this service or for six (6) months after a central office conversion which makes Custom Calling Local Area Signaling Service available for the first time.

S13.8.5 Local Package/Local Package Standard

a. General

Local Package or Local Package Standard offers a combination of services available to residential customers only.

Local Package or Local Package Standard is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

* Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID- (T)
Number Only or Caller ID), no service charges shall apply. (T)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Fourth Revised Page 15.5

ISSUED: September 5, 2002
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 20, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued) (T)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

		<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>	<u>IOSC</u>
Call Waiting ID, per line*	\$ -	\$ -	40439, 40432

(2) Service charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established.

(3) When features are added or rearranged on an existing line, the Network Access Change charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply when features are added or rearranged).

(4) Service charges will not be applicable to residence and business customers who subscribe to Custom Calling Local Area Signaling Service during a six (6) month period after the effective date of this service or for six (6) months after a central office conversion which makes Custom Calling Local Area Signaling Service available for the first time.

S13.8.5 Local Package/Local Package Standard (N)

a. General

Local Package or Local Package Standard offers a combination of services available to residential customers only.

Local Package or Local Package Standard is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service. (N)

* Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number or Caller ID Name and Number. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number), no service charges shall apply.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 15.5

ISSUED: September 1, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: October 6, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 GTE Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly</u> <u>Business</u>	<u>Rate</u> <u>Residence</u>	<u>IOSC</u>	(C)
Call Waiting ID, per line*	\$ -	\$ -	40439, 40432	(N) (N)

(2) Service charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established.

(3) When features are added or rearranged on an existing line, the Network Access Change charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply when features are added or rearranged).

(4) Service charges will not be applicable to residence and business customers who subscribe to Custom Calling Local Area Signaling Service during a six (6) month period after the effective date of this service or for six (6) months after a central office conversion which makes Custom Calling Local Area Signaling Service available for the first time.

* Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number or Caller ID Name and Number. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number or Caller ID-Name and Number), no service charges shall apply. (N)
I
(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 16, 2009
BY: Vice President
Durham, North Carolina

Fifth Revised Page 15.5.1
Cancels Fourth Revised Page 15.5.1
EFFECTIVE: April 1, 2009

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.5 Verizon Local Packagesm /Verizon Local Package Extrasm (Continued)

b. Services

The following services are eligible for the Verizon Local Packagesm /Verizon Local Package Extrasm offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extrasm – Choice of any of the following Calling Services:

Verizon Local Packagesm – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Packagesm /Verizon Local Package Extrasm includes unlimited local Directory Assistance.

c. Rates

Monthly Rate

Verizon Local Package Extra sm *	\$37.99 (l)
Verizon Local Package sm *	34.99 (l)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Packagesm or Verizon Local Package Extrasm.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 14, 2008
BY: Vice President
Durham, North Carolina

Fourth Revised Page 15.5.1
Cancels Third Revised Page 15.5.1
EFFECTIVE: April 2, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.5 Verizon Local Packagesm /Verizon Local Package Extrasm (Continued)

b. Services

The following services are eligible for the Verizon Local Packagesm /Verizon Local Package Extrasm offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extrasm – Choice of any of the following Calling Services:

Verizon Local Packagesm – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Packagesm /Verizon Local Package Extrasm includes unlimited local Directory Assistance.

d. Rates

Monthly Rate

Verizon Local Package Extra sm *	\$35.99 (l)
Verizon Local Package sm *	32.99 (l)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Packagesm or Verizon Local Package Extrasm.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: March 15, 2007
BY: Vice President
Durham, North Carolina

Third Revised Page 15.5.1
Cancels Second Revised Page 15.5.1
EFFECTIVE: April 1, 2007

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.5 Verizon Local Packagesm /Verizon Local Package Extrasm (Continued)

b. Services

The following services are eligible for the Verizon Local Packagesm /Verizon Local Package Extrasm offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extrasm – Choice of any of the following Calling Services:

Verizon Local Packagesm – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Packagesm /Verizon Local Package Extrasm includes unlimited local Directory Assistance.

e. Rates

Monthly Rate

Verizon Local Package Extra sm *	\$33.99 (l)
Verizon Local Package sm *	30.99 (l)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Packagesm or Verizon Local Package Extrasm.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: February 13, 2004
BY: Vice President
Durham, North Carolina

Second Revised Page 15.5.1
Cancels First Revised Page 15.5.1
EFFECTIVE: February 27, 2004

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.5 Verizon Local Packagesm /Verizon Local Package Extrasm (Continued) (T)

b. Services

The following services are eligible for the Verizon Local Packagesm /Verizon Local Package Extrasm offering: (T)

Local Calling Plan Community Plus Option (where available)
Flat Rate service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Verizon Local Package Extrasm – Choice of any of the following Calling Services: (T)

Verizon Local Packagesm – Choice of any three of the following Calling Services: (T)

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8 (N)
Distinctive Ring	Speed Dial 30 (T)
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Verizon Local Packagesm /Verizon Local Package Extrasm includes unlimited local Directory Assistance. (T)

f. Rates

Monthly Rate

Verizon Local Package Extra sm *	\$31.95	(T)
Verizon Local Package sm *	28.95	(T)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Verizon Local Packagesm or Verizon Local Package Extrasm. (T)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 7, 2003
BY: Vice President
Durham, North Carolina

First Revised Page 15.5.1
Cancels Original Page 15.5.1
EFFECTIVE: July 21, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.5 Local Package/Local Package Standard (Continued)

b. Services

The following services are eligible for the Local Package/Local Package Standard offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Local Package – Choice of any of the following Calling Services:

Local Package Standard – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Call 30
Distinctive Ring	Caller ID Name and Number
Anonymous Call Block	Automatic Busy Redial
Automatic Call Return	Call Block
Special Call Acceptance	Special Call Forwarding
VIP Alert	

Local Package/Local Package Standard includes unlimited local Directory Assistance.

g. Rates

	<u>Monthly Rate</u>	
Local Package *	\$31.95	(T)
Local Package Standard *	28.95	(T)

* The Verizon Five Cents Plan is available to Residential customers subscribing to Local Package or Local Package Standard. (N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Original Page 15.5.1

ISSUED: September 5, 2002
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 20, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.5 Local Package/Local Package Standard (Continued)

(N)

b. Services

The following services are eligible for the Local Package/Local Package Standard offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Local Package – Choice of any of the following Calling Services:

Local Package Standard – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Call 30
Distinctive Ring	Caller ID Name and Number
Anonymous Call Block	Automatic Busy Redial
Automatic Call Return	Call Block
Special Call Acceptance	Special Call Forwarding
VIP Alert	

Local Package/Local Package Standard includes unlimited local Directory Assistance.

h. Rates

Monthly Rate

Local Package	\$31.95
Local Package Standard	28.95

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: February 13, 2004

BY: Vice President
Durham, North Carolina

First Revised Page 15.5.2

Cancels Original Page 15.5.2

EFFECTIVE: February 27, 2004

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.5 VERIZON FIVE CENTS PLANsm

a. General

The Verizon Five Cents Plan is an optional 1+ intrastate intraLATA direct dialed call service. The plan offers Five Cents flat rate pricing to residential customers in Verizon exchanges that subscribe to Verizon Local Packagesm or Verizon Local Package Extrasm. The service is available 24 hours a day, seven days a week. (T)

b. Regulations

- (1) Calls will be billed in one minute increments.
- (2) The minimum service period for the Five Cents Plan for Residence is one month.
- (3) Directory assisted, operator assisted, and calling card calls are excluded from this service.
- (4) This service is available on the line equipped with Verizon Local Packagesm or Verizon Local Package Extrasm service only. (T)
- (5) Should a customer cancel their Verizon Local Packagesm or Verizon Local Package Extrasm, the customer may select an alternative calling service plan. If the customer does not select an alternative calling service plan, the customer will default to standard MTS rates as specified in this Company's Long Distance Message Telecommunications Service Tariff. (T)

c. Rates

Residential customers who subscribe to the Verizon Five Cents Plansm for Residence will be billed for all Intrastate IntraLATA toll calls qualifying for this Plan. The rate is as follows:

Each Minute of Use	IOSC
\$.05	99991

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

Original Page 15.5.2

SOUTH CAROLINA

ISSUED: July 7, 2003
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 21, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

(N)

S13.8.5 VERIZON FIVE CENTS PLANsm

a. General

The Verizon Five Cents Plan is an optional 1+ intrastate intraLATA direct dialed call service. The plan offers Five Cents flat rate pricing to residential customers in Verizon exchanges that subscribe to Local Package or Local Package Standard. The service is available 24 hours a day, seven days a week.

b. Regulations

- (1) Calls will be billed in one minute increments.
- (2) The minimum service period for the Five Cents Plan for Residence is one month.
- (3) Directory assisted, operator assisted, and calling card calls are excluded from this service.
- (6) This service is available on the line equipped with Local Package or Local Package Standard service only.
- (7) Should a customer cancel their Local Package or Local Package Standard service, the customer may select an alternative calling service plan. If the customer does not select an alternative calling service plan, the customer will default to standard MTS rates as specified in this Company's Long Distance Message Telecommunications Service Tariff.

c. Rates

Residential customers who subscribe to the Verizon Five Cents Plansm for Residence will be billed for all Intrastate IntraLATA toll calls qualifying for this Plan. The rate is as follows:

Each Minute of Use	<u>IOSC</u>
\$.05	99991

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: July 18, 2008

BY: Vice President
Durham, North Carolina

Second Revised Page 15.5.3

Cancels First Revised Page 15.5.3

EFFECTIVE: August 6, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.6 ONE TIME CREDIT OFFERS

- 1) Residence customers who contact or are contacted by Verizon and meet the following criteria and agree not to disconnect their service may receive a one time \$25 benefit that may take the form of either a gift card or bill credit:

- a) request to have voice service disconnected as a result of a network related repair problem, or
- b) have been identified by Verizon as likely to disconnect service based upon criteria determined by Verizon.

The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

- 2) Residence customers who are responding to a Verizon direct mailing, advertisement, or other Verizon marketing activity, may receive a one time \$50 benefit that may take the form of either a gift card or bill credit. (C)

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: May 14, 2008
BY: Vice President
Durham, North Carolina

First Revised Page 15.5.3
Cancels Original Page 15.5.3
EFFECTIVE: May 28, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.6 ONE TIME CREDIT OFFERS

(D)
|
(D)

- 1) Residence customers who contact or are contacted by Verizon and meet the following criteria and agree not to disconnect their service may receive a one time \$25 benefit that may take the form of either a gift card or bill credit: (T)
(C)

- a) request to have voice service disconnected as a result of a network related repair problem, or
b) have been identified by Verizon as likely to disconnect service based upon criteria determined by Verizon.

The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

- 2) Residence customers who are responding to a Verizon marketing letter, sent after their disconnection request, may receive a one time \$50 benefit that may take the form of either a gift card or bill credit. (T)

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

Original Page 15.5.3

SOUTH CAROLINA

ISSUED: February 20, 2008

EFFECTIVE: March 7, 2008

BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 Verizon Calling Services (Continued)

S13.8.6 ONE TIME CREDIT OFFERS

(N)

- 1) Residence customers who change their local service from another provider to Verizon, or who contact Verizon to disconnect their service but ultimately retain Verizon may receive a one time \$25 benefit that may take the form of either a gift card or bill credit.
- 2) Residence customers who contact or are contacted by Verizon and meet the following criteria and agree not to disconnect their service may receive a one time \$25 bill credit:
 - a) request to have voice service disconnected as a result of a network related repair problem, or
 - b) have been identified by Verizon as likely to disconnect service based upon criteria determined by Verizon.

The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

- 3) Residence customers who are responding to a Verizon marketing letter, sent after their disconnection request, may receive a one time \$50 benefit that may take the form of either a gift card or bill credit.

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: April 17, 2001

BY: Vice President
Durham, North Carolina

Second Revised Page 15.6

EFFECTIVE: April 30, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID

S13.9.1 General

- a. Direct Inward Dialing Service (DID) is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant. This service is provisioned with 4-wire or 2-wire connection at the customer's premises.
- b. Terms and Conditions
 - (1) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company.
 - (2) The customer must subscribe to a number of trunks sufficient to insure service standards as determined by the Company.
 - (3) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number. (C)
|
(C)
 - (4) Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward/Outward Dialing (DIOD) Service. Overflow of calls between the two arrangements is not permitted.
 - (5) DID service is provided from central offices equipped to provide this service and subject to the availability of facilities.
 - (6) One alpha and one classified directory listing are provided without additional charge for each PBX system customer or Telephone Answering Service customer. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings as specified in Section S6 of this Tariff.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 15.6

ISSUED: February 24, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 6, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID

S13.9.1 General

- a. Direct Inward Dialing Service (DID) is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant. This service is provisioned with 4-wire or 2-wire connection at the customer's premises. (C)
- b. Terms and Conditions
 - (1) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company.
 - (2) The customer must subscribe to a number of trunks sufficient to insure service standards as determined by the Company.
 - (3) The customer is responsible for providing intercept on assigned but unused telephone numbers associated with DID service.
 - (4) Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward/Outward Dialing (DIOD) Service. Overflow of calls between the two arrangements is not permitted.
 - (5) DID service is provided from central offices equipped to provide this service and subject to the availability of facilities.
 - (6) One alpha and one classified directory listing are provided without additional charge for each PBX system customer or Telephone Answering Service customer. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings as specified in Section S6 of this Tariff. (C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: April 17, 2001

BY: Vice President
Durham, North Carolina

First Revised Page 15.7

EFFECTIVE: April 30, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.1 General (Continued)

b. Terms and Conditions (Continued)

- (7) If a customer's normal serving central office is not equipped to provide DID service or the customer so requests, the service may be provided, where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same Local Access and Transport Area (LATA), at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) Service, as specified in Section S9 of this Tariff.
- (8) When DID service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.
- (9) A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. GTE South Incorporated makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.
- (10) When optional, usage sensitive service is prohibited for DID trunks.
- (11) DID service works in conjunction with local Automatic Access Line service and the charges specified in S13.9.3a. following are in addition to applicable rates and charges for Automatic Access Line service as specified in Section S3.2.1.

(12)

(D)
|
(D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 15.7

ISSUED: February 24, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 6, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.1 General (Continued)

b. Terms and Conditions (Continued)

- (7) If a customer's normal serving central office is not equipped to provide DID service or the customer so requests, the service may be provided, where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same Local Access and Transport Area (LATA), at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) Service, as specified in Section S9 of this Tariff.
- (8) When DID service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.
- (9) A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. GTE South Incorporated makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.
- (10) When optional, usage sensitive service is prohibited for DID trunks.
- (11) DID service works in conjunction with local Automatic Access Line service and the charges specified in S13.9.3a. following are in addition to applicable rates and charges for Automatic Access Line service as specified in Section S3.2.1.
- (12) DID number blocks may be reserved for future use at the same monthly and nonrecurring rates as active number blocks.

(C)

(C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: JULY 11, 2001

BY: Vice President
Durham, North Carolina

First Revised Page 15.8

EFFECTIVE

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.1 General (Continued)

c. Termination Liability

In the event DID Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section S2.10)

(C)

(C)

(D)

(D)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 15.8

ISSUED: February 24, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 6, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.1 General (Continued)

c. Contract Termination Liability

- (1) In case the contract is terminated before the agreed upon contracted period ends, the customer will pay a termination penalty of 90% of the term monthly rates applied to the initial ordered quantities, for the number of months remaining (unbilled) in the agreed upon contracted period.
- (2) If, before the end of a term agreement, the customer wants to change to a longer term or a different service of the same or greater value with the same or longer term, no termination liability will apply to this change in service. A new termination agreement, based on the new service or term, will replace the original termination agreement.
- (3) If, before the end of a term agreement, GTE South Incorporated files and gains appropriate approvals for lower rates for the contracted service, GTE South Incorporated will apply the new lower rates, but the original termination liability remains and will be calculated on the original rates.

(C)

(C)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Sixth Revised Page 16

ISSUED: February 24, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 6, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.1 General (Continued)

(D)
|
(D)

S13.9.2 Direct Inward/Outward Dialing (DIOD) Service

a. General

- (1) Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

b. Conditions

- (1) The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to DID service are applicable to DIOD service.
- (2) This service is subject to the availability of existing equipment and facilities.
- (3) CentraNet® Services are exempt from this offering.
- (4) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide DID service. Overflow of calls between the two arrangements is not permitted.
- (5) Where the DIOD service is provided from a different central office area of the serving exchange, special transport charges as specified in Section S9.2 of this Tariff will apply.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: JULY 11, 2001

BY: Vice President
Durham, North Carolina

Third Revised Page 16.1

EFFECTIVE

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.2 Direct Inward/Outward Dialing (DIOD) Service
(Continued)

b. Conditions (Continued)

- (6) Where the DIOD service is provided from a different exchange area, the special transport charges as specified in Section S9.1 of this Tariff apply for each interexchange channel.
- (7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).
- (8) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number.

c. Termination Liability

In the event DIOD Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section S2.10)

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: April 17, 2001

BY: Vice President
Durham, North Carolina

Second Revised Page 16.1

EFFECTIVE: April 30, 2001

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.2 Direct Inward/Outward Dialing (DIOD) Service
(Continued)

b. Conditions (Continued)

- (6) Where the DIOD service is provided from a different exchange area, the special transport charges as specified in Section S9.1 of this Tariff apply for each interexchange channel.
- (7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).
- (8) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number.

(C)
|
(C)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 16.1

ISSUED: February 24, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 6, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.2 Direct Inward/Outward Dialing (DIOD) Service
(Continued)

b. Conditions (Continued)

- (6) Where the DIOD service is provided from a different exchange area, the special transport charges as specified in Section S9.1 of this Tariff apply for each interexchange channel.
- (7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).
- (8) The customer is responsible for providing intercept on assigned unused telephone numbers associated with DIOD service.

(M)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: JULY 11, 2001

BY: Vice President
Durham, North Carolina

First Revised Page 16.1.1

EFFECTIVE

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.3 Rates and Charges (Continued)

a. Direct Inward Dialing Service-DID

	<u>Installation Charge¹</u>	<u>Monthly IOSC</u>	<u>Rate</u>	<u>IOSC</u>	
Service arrangement in central office necessary to provide DID Service					
a. DID Number Blocks					
Each block of 20 numbers					
Month-to-month	\$100.00	49363	\$10.00	60601	
One-year term	100.00	49363	8.00	25230	(T)
Three-year term	100.00	49363	5.00	25234	(T)
Each block of 100 DID numbers					
Month-to-month	100.00	49363	50.00	03234	
One-year term	100.00	49363	25.00	25232	(T)
Three-year term	100.00	49363	15.00	25236	(T)
b. DID Trunk Termination, per trunk ²					
Month-to-Month	NA	-	15.00	15998	
One-year term	NA	-	12.00	10835	(T)
Three-year term	NA	-	8.00	10836	(T)

Note 1: NRC is applicable on a per service order basis only.

Note 2: The DID trunk rate is in addition to the monthly rates for Dial Tone Access Line and Unlimited Usage for Automatic Access Lines. Access lines furnished in connection with the provision of DID will be charged for at the Dial Tone Access Line Rate and Unlimited Usage Rate for Automatic Access Lines specified in Section S3.2.1 for the applicable exchange, together with the service charges in Section S4.3. Access lines associated with an existing PABX system will be converted for DID service at the service connection charge(s) shown in Section S4.3.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 16.1.1

ISSUED: February 24, 1999
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 6, 1999

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.3 Rates and Charges (Continued)

a. Direct Inward Dialing Service-DID

	<u>Installation Charge¹</u>	<u>Monthly IOSC</u>	<u>Rate</u>	<u>IOSC</u>
Service arrangement in central office necessary to provide DID Service				
a. DID Number Blocks				
Each block of 20 numbers				
Month-to-month	\$100.00	49363	\$10.00	60601
One-year contract	100.00	49363	8.00	25230
Three-year contract	100.00	49363	5.00	25234
Each block of 100 DID numbers				
Month-to-month	100.00	49363	50.00	03234
One-year contract	100.00	49363	25.00	25232
Three-year contract	100.00	49363	15.00	25236
b. DID Trunk Termination, per trunk ²				
Month-to-Month	NA	-	15.00	15998
One-year contract	NA	-	12.00	10835
Three-year contract	NA	-	8.00	10836

Note 1: NRC is applicable on a per service order basis only.

Note 2: The DID trunk rate is in addition to the monthly rates for Dial Tone Access Line and Unlimited Usage for Automatic Access Lines. Access lines furnished in connection with the provision of DID will be charged for at the Dial Tone Access Line Rate and Unlimited Usage Rate for Automatic Access Lines specified in Section S3.2.1 for the applicable exchange, together with the service charges in Section S4.3. Access lines associated with an existing PABX system will be converted for DID service at the service connection charge(s) shown in Section S4.3.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 16.2

ISSUED: March 9, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 28, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.3 Rates and Charges (Continued)

b. Direct Inward/Outward Dialing (DIOD) Service

	<u>Monthly Rate</u>	<u>IOSC</u>	<u>Nonrecurring¹ Charge</u>	<u>IOSC</u>
Per Trunk - Month-to-Month	\$15.00	22200	\$100.00	22203
Per Trunk - One-Year Term	8.00	22201	100.00	22203
Per Trunk - Three-Year Term	6.00	22202	100.00	22203

(N)

(N)

Note 1: The nonrecurring charge is applicable on the initial service request. The DID Installation Charges as specified in Section S13.9.2 of this Tariff are not applicable in addition to this charge; however, the Service Charges as specified in Section S4 are applicable. On subsequent service requests, applicable service charges shall apply.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 17

ISSUED: June 4, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 7, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.10 Customized Code Restrictions (CCR)

S13.10.1 **General**

- a. Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 800/877/888 calling. (C)
- b. Customized Code Restrictions will be available to exchange customers with Individual Line Residence Service, Business Service, Semipublic telephone service, Automatic and Manual Access Lines.
- c. Customized Code Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.
- d. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

S13.10.2 **Customized Code Restrictions Options**

a. Option #1 Restricted Codes

976
1 + 976
1 + 900

b. Option #2 Restricted Codes

All access is restricted to the Long Distance Telecommunications Network except 0+ dialing and as stated in S13.10.1.a.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Fifth Revised Page 18
Cancels Fourth Revised Page 18
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.10 Customized Code Restrictions (CCR) (Continued)

S13.10.3 Rates and Charges

- a. The following rates and charges are for Customized Code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

(1) Option #1

		Nonrecurring Charge	Monthly Rate	GSEC	
(a)	Residence line, each	\$ 2.50*		\$ -	BLOCKNRNC
(b)	Business line, each	2.50*		-	BLOCKBNRC

(2) Option #2

		Nonrecurring Charge	Monthly Rate	GSEC	
(a)	Residence line, each	\$ -		\$ 2.75	BLTOLLR
(b)	Business line, each	-		6.00 (I)	BLTOLLB

* This charge will not be applicable to residence or business customers who subscribe to CCR Option #1 for the first time. The Network Access Change charge (as specified in S4.3) will not be applicable to customers who subscribe to CCR Option #1. Only the nonrecurring charge (\$2.50) listed above will apply.
The Network Access Change charge (as specified in S4.3) is applicable to customers who subscribe to CR Option #2.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Fourth Revised Page 18

ISSUED: May 17, 1993
BY: Vice President
Durham, North Carolina

EFFECTIVE: June 22, 1993

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.10 Customized Code Restrictions (CCR) (Continued)

S13.10.3 Rates and Charges

- a. The following rates and charges are for Customized Code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

(1) Option #1

		Nonrecurring Charge	Monthly Rate	GSEC		
(a)	Residence line, each	\$ 2.50*		\$ -	BLOCKRNRC	(R)
(b)	Business line, each	2.50*		-	BLOCKBNRC	(R)

(2) Option #2

		Nonrecurring Charge	Monthly Rate	GSEC		
(a)	Residence line, each	\$ -		\$ 2.75	BLTOLLR	
(b)	Business line, each	-		4.75	BLTOLLB	

* This charge will not be applicable to residence or business customers who subscribe to CCR Option #1 for the first time. (C)
The Network Access Change charge (as specified in S4.3) will not be applicable to customers who subscribe to CCR Option #1. Only the nonrecurring charge (\$2.50) listed above will apply.
The Network Access Change charge (as specified in S4.3) is applicable to customers who subscribe to CR Option #2. (R)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 19

ISSUED: November 27, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 1, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.11 Volume Control Equipment

- a. Equipment to amplify speech is furnished for use by customers where hearing or speech is impaired at the following monthly rates which are in addition to the regular monthly rate for the class of service furnished, plus any service connection charge applicable.

		Monthly Rate	GSEC
(1)	Volume Control Set for -		
	(a) Impaired Hearing	\$ 1.90	SDBRH, SDBRT
	(b) Impaired Speech	1.90	VCSIS
	(c)		
	(d)		

(2)

S13.12 Portable Communications Terminal for the Deaf

S13.12.1 General

- a. The Portable Communications Terminal for the Deaf is a portable unit which permits a hearing or voice impaired person who has basic local exchange telephone service to communicate with persons using compatible equipment over the telephone network.
- b. The Terminal is acoustically coupled, and can be used with all standard telephone sets. The Terminal is battery operated and a rechargeable battery pack is included in the central component of the system.
- c. It is the customer's responsibility to pick up or return the Portable Terminal, at designated Company locations in connection with establishment, discontinuance, or repair of service.
- d. The Portable Communications Terminal is intended solely to assist deaf, hearing-impaired or speech-impaired individuals to communicate. Business applications are restricted to those intended to assist handicapped persons in their employment.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 20

ISSUED: November 27, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 1, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 Portable Communications Terminals for the Deaf (Continued)

(X)

S13.12.2 Rates and Charges

The following rates and charges are in addition to regular rates for the associated line and applicable service charges. (T)

		<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>GSEC</u>
a.	SSI System 1000 Communi- cator			
	The central component of the system. The Communi- cator features a keyboard and video display screen. With the included re- chargeable battery pack, the unit is entirely portable.	\$.70	\$576.00*	SSI100C
b.	SSI System 1000 Answerer			
	The Answerer is jacked into the telephone line and separately connected to the Communicator. It functions as an ordinary magnetic tape answering device by receiving messages at unattended telephones.	.50	470.00*	SSI100A

*NOTE: The installation charges for the Portable Communica-
tions Terminal for the Deaf may be paid in 36 equal
payments over a three year period.

(X)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 21

ISSUED: November 27, 1990

EFFECTIVE: January 1, 1991

BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 Portable Communications Terminals for the Deaf (Continued)

(M)

S13.12.2 Rates and Charges (Continued)

		<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>GSEC</u>
c.	SSI System 100 Master Ring Signaler The Master Signaler plugs into an electrical outlet. Since it is acoustically responsive to a ringing telephone, it must be located in close proximity to the telephone and in the same room. When the telephone rings, the Master Signaler will cause a light, (customer provided), which is plugged into the Master Signaler, to flash.	\$.50	\$ 58.00*	SSI100MS
d.	SSI System 100 Remote Ring Signaler The Remote Signaler will cause a light to flash in a similar fashion to the Master Signaler. However, the Remote Signaler is activated by a signal sent by the Master Signaler through the electrical wiring of the house.	.50	56.00*	SSI100RS
e.	Teletype Removal Charge The Teletype Removal Charge applies if the Company has to remove the equipment from the subscriber's premise.	Removal Charge - \$10.85		

*NOTE: The installation charges for the Portable Communications Terminal for the Deaf may be paid in 36 equal payments over a three year period.

(M)

(M) This material previously appeared in Section T2.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 22

ISSUED: November 16, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 15, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 Telecommunications Service Priority (TSP) System

(N)

S13.13.1 Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Central Office Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for NSEP service by the Telephone Company.

The rates and charges associated with a customer subscribing to the TSP System are as specified in Section S13.13.7.

S13.13.2 Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 23

ISSUED: November 16, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 15, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 **Telecommunications Service Priority (TSP) System**
(Continued)

(N)

S13.13.3 **Provisioning Priority**

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date. Rates and charges associated with "E" provisioning are as specified in Section S13.13.7.b.(1).

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

S13.13.4 **Restoration Priority**

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 24

ISSUED: November 16, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 15, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 **Telecommunications Service Priority (TSP) System**
(Continued)

(N)

S13.13.4 **Restoration Priority (Continued)**

When the Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

S13.13.5 **Obligations of the Customer**

- a. In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.
- b. The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer or its authorized agent as indicated in a letter of agency on file with the Telephone Company is allowed to order TSP System service.
- c. All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.
- d. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the NSEP service.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 25

ISSUED: November 16, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 15, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 Telecommunications Service Priority (TSP) System (Continued)

(N)

S13.13. 5 **Obligations of the Customer (Continued)**

- e. When a customer invokes NSEP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking NSEP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after provisioning of the service.
- f. During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.
- g. The customer must request and justify revalidation of all priority level assignments at least every three years.
- h. Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated July 9, 1990 prescribes specific conditions which warrant NSEP Treatment and related procedures.

S13.13.6 **Obligations of the Telephone Company**

- a. The Telephone Company will allocate resources to ensure best efforts to provide NSEP services by the time required.
- b. The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:
 - Restore NSEP services assigned restoration priority 1
 - Provision Emergency (E) NSEP services
 - Restore NSEP services assigned restoration priority 2, 3, 4 or 5
 - Provision NSEP services assigned provisioning priority 1, 2, 3, 4 or 5.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 26

ISSUED: November 16, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 15, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 Telecommunications Service Priority (TSP) System
(Continued)

(N)

S13.13.6 **Obligations of the Telephone Company (Continued)**

- c. The Telephone Company will work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.
- d. Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.

S13.13.7 **Rates and Charges**

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

a. Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC), per access line and/or circuit, in the amount of \$14.50 (GSEC TSP SERV NRC) which applies when the service is ordered with provisioning and/or restoration priority. If both (provisioning and restoration priority) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

b. Provisioning Priority

There are two basic levels of priority provisioning, Emergency (Provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth in S5, Charges Applicable Under Special Conditions.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 27

ISSUED: November 16, 1990
BY: Vice President
Durham, North Carolina

EFFECTIVE: January 15, 1991

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 Telecommunications Service Priority (TSP) System
(Continued)

(N)

S13.13.7 Rates and Charges (Continued)

b. Provisioning Priority (Continued)

(2) Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date.

c. Restoration Priority

Restoration Priority is a monthly rate, per access line and/or circuit, for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code. The monthly rate, per access line and/or circuit, is in the amount of \$4.90.

(GSEC TSP PRI SERV; TSP SEC SERV).

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 28

ISSUED: May 5, 1992
BY: Vice President
Durham, North Carolina

EFFECTIVE: June 16, 1992

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 Duplicate Bill Charges (N)

S13.14.1 General

- a. A Duplicate Bill Charge will be applied upon a customer's request for duplicate copies of the telephone bill(s) in accordance with the charges specified following. Employee Telephone Service concessions are not applicable for this service.
- b. A Duplicate Bill Charge will not be applied in the following instances:
- (1) When customers programmatically receive additional copies of their bills each month.
 - (2) When customers request a copy of the bill because of nonreceipt of an initial bill after new connect, transfer, or change of address orders.
 - (3) When customers have not received a bill due to Company error in the address of the bill.
 - (4) When customers request a copy of a final bill.
 - (5) When customers request a copy of the current month bill.

S13.14.2 Charges

a. Duplicate Bill Charge

- (1) Per copy of bill requested

		<u>Residence</u>	<u>Business</u>
(a)	Previous month	\$ 3.50	\$ 4.50
(b)	3 months or older	4.50	6.00

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Second Revised Page 29
Cancels First Revised Page 29
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15 Billed Number Screening (BNS)

S13.15.1 General

- a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.
- b. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately.
- c. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on 50 lines or more.

S13.15.2 Rates and Charges

- a. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

Monthly
Rate

- | | | |
|-----|---|-------------|
| (1) | Option A - No Collect or Third-Number Billing | |
| | (a) Per billing line screened (BNSA) | \$ 2.60 (l) |
| (2) | Option B - No Third-Number Billing | |
| | (a) Per billing line screened (BNSB) | 2.60 (l) |
| (3) | Option C - No Collect Billing | |
| | (a) Per billing line screened (BNSC) | 2.60 (l) |

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 29

ISSUED: August 16, 1993
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 31, 1993

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15 Billed Number Screening (BNS)

S13.15.1 General

- a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.
- b. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed (C) together or separately.
- c. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on 50 lines or more.

S13.15.2 Rates and Charges

- a. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

Monthly
Rate

(1) Option A - No Collect or Third-Number Billing

(a) Per billing line screened (BNSA)

\$ 2.00

(2) Option B - No Third-Number Billing

(a) Per billing line screened (BNSB)

2.00

(3) Option C - No Collect Billing

(a) Per billing line screened (BNSC)

2.00

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
First Revised Page 30
Cancels Original Page 30
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15 Billed Number Screening (BNS)

S13.15.2 Rates and Charges (Continued)

- b. The following monthly rates are applicable for Bulk Billed Number Screening (BBNS) on 50 lines and above:

		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
(a)	Per billing line screened (BNSBLKA)	\$ 1.30 (l)
(2)	Option B - No Third-Number Billing	
(a)	Per billing line screened (BNSBLKB)	1.30 (l)
(3)	Option C - No Collect Billing	
(a)	Per billing line screened (BNSBLKC)	1.30 (l)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 30

ISSUED: June 12, 1992
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 21, 1992

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15	<u>Billed Number Screening (BNS)</u>	(N)
S13.15.2	Rates and Charges (Continued)	
b.	The following monthly rates are applicable for Bulk Billed Number Screening (BBNS) on 50 lines and above:	
		Monthly Rate
(1)	Option A - No Collect or Third-Number Billing	
(a)	Per billing line screened (BNSBLKA)	\$ 1.00
(2)	Option B - No Third-Number Billing	
(a)	Per billing line screened (BNSBLKB)	1.00
(3)	Option C - No Collect Billing	
(a)	Per billing line screened (BNSBLKC)	1.00 (N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 31

ISSUED: May 28, 1993
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 24, 1993

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.16 Selective Class of Call Screening (SCCS)

(N)

S13.16.1 General

- a. Selective Class of Call Screening (SCCS) is an optional service available to the Company's local exchange service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer.

S13.16.2 Regulations

- a. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options.
- b. On all operator assisted calls originating from the specified line or local trunk, the options available are:
 - (1) Bill to a Calling Card Account (specify at the time of the call).
 - (2) Bill to a Third Number (specify at the time of the call).
 - (3) Collect to the Called Number (specify "collect" at the time of the call).
 - (4) Prohibit all operator assisted sent paid calls.
- c. Selective Class of Call Screening (SCCS) service is offered subject to the availability of suitable facilities.
- d. Subscribers to Selective Class of Call Screening (SCCS) service are responsible to notify the Company of any failure of the feature to perform as requested.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
First Revised Page 32
Cancels Original Page 32
EFFECTIVE: February 6, 2008

ISSUED: January 18, 2008
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.16 Selective Class of Call Screening (SCCS) (Continued)

S13.16.2 Regulations (Continued)

- e. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.
- f. The minimum period for Selective Class of Call Screening (SCCS) service is one month.
- g. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

S13.16.3 Rates and Charges

- a. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company's tariffs.

	<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>
(1) Selective Class of Call Screening (SCCS), per line equipped	\$ 21.00	SCCSNRC	\$4.00 (I)	SCCS
(2) Selective Class of Call Screening (SCCS), per local trunk equipped	21.00	SCCSNRC	8.00 (I)	SCCSM

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 32

ISSUED: May 28, 1993
BY: Vice President
Durham, North Carolina

EFFECTIVE: September 24, 1993

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.16 Selective Class of Call Screening (SCCS) (Continued)

(N)

S13.16.2 Regulations (Continued)

- e. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.
- f. The minimum period for Selective Class of Call Screening (SCCS) service is one month.
- g. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

S13.16.3 Rates and Charges

- a. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company's tariffs.

		<u>Nonrecurring Charge</u>	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>
(1)	Selective Class of Call Screen- ing (SCCS), per line equipped	\$ 21.00	SCCSNRC	\$ 3.00	SCCS
(2)	Selective Class of Call Screening (SCCS), per local trunk equipped	21.00	SCCSNRC	6.00	SCCSM

N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 33

ISSUED: September 17, 1993
BY: Vice President
Durham, North Carolina

EFFECTIVE: October 28, 1993

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 Customized Number Service

(N)

S13.17.1 General

- a. Customized Number Service (CNS) provides for the assignment of a customer requested telephone number (last four digits) other than the next available number from the assignment control list.
- b. Customized Number Service is provided to business or residence customers and is furnished subject to the availability of facilities and requested telephone numbers.
- c. This service is offered to customers who request a unique or specific line number, providing that the exchange prefix number is not changed.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the customized number at the tariffed rate with the consent of the former customer.
- e. A Customized Number directory listing in the white pages will be provided only as a numeric listing. The customer may promote their CNS number as an alpha listing at their discretion.
- f. Existing customers who have a specific number prior to the establishment of this service will not be charged for CNS.
- g. The Company reserves and retains the right:
 - (1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company will attempt to assign another specialized number of the customer's choice without applying service charges.
 - (2) To reject any request for specialized telephone numbers and to refuse requests for specialized numbers for any reasons including, but not limited to, numbers that may in the Company's judgment, be offensive to good taste, limited central office capacity, or relocation of a central office.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 34

ISSUED: September 17, 1993
BY: Vice President
Durham, North Carolina

EFFECTIVE: October 28, 1993

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 Customized Number Service (Continued)

(N)

S13.17.1 General (Continued)

g. (Continued)

- (3) Of ownership of all telephone numbers, and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff.
- (4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

S13.17.2 Conditions

a. The Customized Number Charge applies when a customer:

- (1) Requests a telephone number other than the next available number from the assignment control list. A customer whose service has been terminated may be reassigned his previous telephone number, if available, without additional service charges applying, if reassignment occurs within twelve months.
- (2) Requests a number change from his present number to a customized telephone number.

b. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to, or after establishment of service. In no case, shall the Company be liable to any person, firm, or corporation for an amount greater than such person, firm, or corporation has actually paid to the Company for the Customized Number Service.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 35

ISSUED: September 17, 1993
BY: Vice President
Durham, North Carolina

EFFECTIVE: October 28, 1993

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 Customized Number Service (Continued)

(N)

S13.17.3 Rates and Charges

- a. The following charges apply in addition to appropriate Service Charges as found elsewhere in this Tariff and to all other applicable rates and charges.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>GSEC</u>
(1) Each Customized Telephone Number			
Business	\$ 20.00	\$ 2.00	CNSBNRC CNSB
Residence	10.00	-	CNSRNRC -

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 36

ISSUED: March 2, 1994
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 12, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs)

(N)

S13.18.1 General

- a. This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities expand the ability of Enhanced Service Providers (ESPs) to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by GTE South Incorporated, hereinafter referred to as the Telephone Company.
- b. Services in this tariff are furnished only in central office areas where facilities and equipment, as determined by the Telephone Company, permit.
- c. Services in this tariff, designed primarily for Enhanced Service Providers (ESPs), are also available to others.

S13.18.2 Enhanced Service Provider (ESP) Services

- a. ESP Services are offered by the Telephone Company in conjunction with exchange access line service as outlined in Section S13.18.5b.(8) of this tariff. Customers may order and utilize these services to connect to the Telephone Company's local exchange network to provide enhanced services to the customer's clients. These services are as follows:

- (1) Message Waiting Indication - Audible. This service provides the ability for a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that information is waiting for them.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

ISSUED: March 2, 1994
BY: Vice President
Durham, North Carolina

Original Page 37

EFFECTIVE: April 12, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 **Services for Enhanced Service Providers (ESPs)**
(Continued)

(N)

S13.18.3 **Enhanced Service Provider (ESP) Services (Continued)**

a. (Continued)

- (2) Forwarded Call Information - Intraoffice. This service provides the information on the calling number (the customer's client line which was busy or did not answer and is equipped with call forwarding), the called number (the customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. The reasons for forwarding information may include when a client's line is:
 - busy;
 - not answered;
 - either busy or not answered; or
 - used to call the customer directly.
- (3) Data Link. This service, which must be established between the customer's location and the Telephone Company's central office, provides the capability of delivering to the customer the called number, the calling number, and the type of forwarding from each central office serving area in which the customer wishes to offer enhanced services.
- (4) Queuing. This service provides customers subscribing to Automatic Access Lines or CentraNet^R lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.
- (5) User Transfer. This service provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2002
BY: Vice President
Durham, North Carolina

Third Revised Page 37.1

EFFECTIVE: July 18, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.2 Enhanced Service Provider (ESP) Services (Continued)

a. (Continued)

- (6) Message Waiting Indication - Audible Ring Burst. In addition to the stutter dial tone that a client receives to let him know a message is waiting, Verizon South can provide ringing at a special cadence to signal the client that a message is waiting. This reminder will be repeated at a specific interval programmed by Verizon South. (T)
- (7) Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available where facilities and conditions permit and is offered to customers who have existing facilities and do not require any additional equipment for connectivity.
- (8) Message Waiting Indication-Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end-user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end-user that a message(s) is waiting.
- (9) Inter-Switch Voice Messaging (ISVM) is available as an optional enhancement to Data Link service. (N)
With the combination of Data Link, which operates on an intra-switch basis only, and ISVM, voice mail and call answering capabilities can be extended to customer via intra- and inter-switch connectivity, thereby allowing the ESP to serve any client within a Local Access Transport Area (LATA). (Requires subscription to Data Link). (N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Second Revised Page 37.1

ISSUED: July 9, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 11, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.2 Enhanced Service Provider (ESP) Services (Continued)

a. (Continued)

- (6) Message Waiting Indication - Audible Ring Burst. In addition to the stutter dial tone that a client receives to let him know a message is waiting, GTE South can provide ringing at a special cadence to signal the client that a message is waiting. This reminder will be repeated at a specific interval programmed by GTE South.
- (7) Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available where facilities and conditions permit and is offered to customers who have existing facilities and do not require any additional equipment for connectivity.
- (8) Message Waiting Indication-Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end-user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end-user that a message(s) is waiting. (N)
(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: January 29, 2003

BY: Vice President
Durham, North Carolina

Section 13

Second Revised Page 38

EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.3 ESP Client Services

- a. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide enhanced services to their clients. These client services are as follows:
- (1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, CentraNet[®] line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
 - (2) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, CentraNet[®] line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.
 - (3) Call Forwarding Busy Line Don't Answer. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, CentraNet[®] line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition. (T)
 - (4) Customer Controllable Ringing. This service provides clients the ability to adjust the number of ring cycles that should be used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the client will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

First Revised Page 38

ISSUED: January 25, 1995
BY: Vice President
Durham, North Carolina

EFFECTIVE: March 7, 1995

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.3 ESP Client Services

- a. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide enhanced services to their clients. These client services are as follows:

- (1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, CentraNet[®] line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
- (2) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, CentraNet[®] line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.
- (3) Call Forwarding Busy Line/No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, CentraNet[®] line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition.
- (4) Customer Controllable Ringing. This service provides clients the ability to adjust the number of ring cycles that should be used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the client will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place. (N)
|
(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

ISSUED: March 2, 1994
BY: Vice President
Durham, North Carolina

Original Page 39

EFFECTIVE: April 12, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (N)
(Continued)

S13.18.4 Definitions

- a. ESP Bill Option. This is an ordering and billing option that allows a customer to order and pay for the provisioning and monthly recurring charges of only those services provided under this section of the tariff. An agency agreement between the customer and the customer's client is necessary before the customer may exercise this option. Customers will be held liable for orders involving clients for whom no agency agreement exists.
- b. Client. The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.
- c. Customer. The term "Customer(s)" denotes any ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.
- d. Enhanced Service Provider. An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

S13.18.5 Regulations and Conditions

- a. Undertaking of the Telephone Company
 - (1) The limitation of the Telephone Company's liability is set forth in Section S2.5 of this tariff.
 - (2) The Telephone Company may disconnect the customer's service for failure to comply with any provision(s) of this tariff or any tariff of the Telephone Company. (N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 40

ISSUED: March 2, 1994
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 12, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

(N)

S13.18.5 Regulations and Conditions (Continued)

a. Undertaking of the Telephone Company (Continued)

- (3) ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.
- (4) If the Telephone Company finds the provision of ESP Services and ESP Client Services, as outlined herein, is adversely affecting or would adversely affect the Telephone Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Telephone Company may refuse to provide or may discontinue providing such services.
- (5) Late payment charges as defined in Section S2.4.3 of this tariff, will apply to all services contained in this tariff.
- (6) ESP and ESP Client Services will not be provided in connection with Public Coin Telephone Service, Semipublic Coin Telephone Service or Public Telephone Access Service for Customer-Provided Equipment (CPE).
- (7) Charges for calls between the originating location and the call forwarded equipped line are applicable in accordance with regularly filed tariffs for local message units, dial station, operator station or person toll.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Original Page 41

ISSUED: March 2, 1994
BY: Vice President
Durham, North Carolina

EFFECTIVE: April 12, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

(N)

S13.18.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations

- (1) Customer services as outlined herein and the promotion and provision thereof must comply with all applicable federal, state and local laws, rules and regulations.
- (2) The customer shall indemnify, defend, protect and save harmless the Telephone Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.
- (3) The customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the customer's client and/or the Telephone Company has temporarily suspended or disconnected that client's service.
- (4) The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Second Revised Page 42

ISSUED: July 9, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 11, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

- (5) The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP and ESP Client Services wherein the Telephone Company's name or language, signs, markings or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.
- (6) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's tariffs.
- (7) The customer's premises equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Section S15, Connections with Certain Facilities and/or Equipment of Others. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.
- (8) Customers subscribing to the services outlined in Section S13.18.2a.(1),(2),(3),(4),(5),(6),(7) and (8) of this tariff, are required to subscribe to Automatic Access lines or CentraNet[®] lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional Automatic Access Lines or CentraNet[®] lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others. (C)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2002
BY: Vice President
Durham, North Carolina

First Revised Page 43

EFFECTIVE: July 18, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

- (9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.
- (10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.
- (11) Customers may subscribe to Inter-Switch Voice Messaging (ISVM) subject to the availability of the required Data Link facilities. The Company will determine which central office and transmission facilities are used to provide service. Signaling, control and data communication protocols are defined by the Company, and the Company retains the right to change these products. (N)
|
(N)

c. Client Obligations

- (1) The client whose line is equipped with Call Forwarding Busy Line and/or No Answer - Fixed is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

d. Billing and Remittance

- (1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.
- (2) The customer's services may be discontinued pursuant to the procedures set forth in S2 of this tariff, for failure to make full payment for the Telephone Company's services provided under this tariff.

S13.18.6 Rate and Charge Regulations

- a. Any change to the customer's preselected telephone number to which client's telephone calls are redirected, as described in Section S13.18.3a.(1),(2), and (3) of this tariff, will incur applicable service charges.
- b. The ESP Bill Option as defined in Section S13.18.4a. of this section of the tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer an enhanced service.

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

ISSUED: March 2, 1994
BY: Vice President
Durham, North Carolina

Original Page 43

EFFECTIVE: April 12, 1994

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

(N)

S13.18.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

- (9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.
- (10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.

c. Client Obligations

- (1) The client whose line is equipped with Call Forwarding Busy Line and/or No Answer - Fixed is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

d. Billing and Remittance

- (1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.
- (2) The customer's services may be discontinued pursuant to the procedures set forth in S2 of this tariff, for failure to make full payment for the Telephone Company's services provided under this tariff.

S13.18.6 Rate and Charge Regulations

- a. Any change to the customer's preselected telephone number to which client's telephone calls are redirected, as described in Section S13.18.3a.(1),(2), and (3) of this tariff, will incur applicable service charges.
- b. The ESP Bill Option as defined in Section S13.18.4a. of this section of the tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer an enhanced service.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

Section 13
Fifth Revised Page 44
Cancels Fourth Revised Page 44
EFFECTIVE: August 31, 2006

ISSUED: August 16, 2006
BY: Vice President
Durham, North Carolina

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.7 Rates and Charges

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>GSEC/IOSC</u>
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	\$ 1.50 (I)	\$ -	ESPCFBF
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.50 (I)	-	ESPCFNAF
c.	Call Forwarding, Busy Line Don't Answer, Per Line Arranged	1.50	-	ESPCFBNAF
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-	ESPMWI
e.	Forwarded Call Information-- Intraoffice, Per Line Arranged	1.00	-	ESPFCI
f.	Data Link Termination, per Data Link Arranged	250.00	500.00	ESPLINK, ESPLINKNRC
g.	Queuing, Per Line or Trunk Arranged	1.50	-	ESPQUE
h.	User Transfer, Per Line or Trunk Arranged	1.50	-	ESPTRANS
i.	Customer Controllable Ringing, Per Line Arranged	1.00	-	ESPCCR
j.	Message Waiting Indication - Audible Ring Burst, Per Line Arranged	1.50	-	ESPARB
k.	Enhanced Call Transfer, per trunk	20.00	25.00 ¹	ECT, ECTNRC
l.	Message Waiting Indi- cation-Visual (MWI-V), Per line arranged	.50	-	42555
m.	Automatic Access Line, Line Rate	(Refer to Section S3.2 for applicable rate)		

¹ - Nonrecurring charge is applied per customer. Nonrecurring charges from Section S4 of this Tariff are applicable in addition to this charge.

GENERAL CUSTOMER SERVICES TARIFF

**VERIZON SOUTH INC.
SOUTH CAROLINA**

**ISSUED: January 29, 2003
BY: Vice President
Durham, North Carolina**

**Section 13
Fourth Revised Page 44
EFFECTIVE: February 14, 2003**

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

**S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)**

S13.18.7 Rates and Charges

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>GSEC/IOSC</u>	
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	\$ 1.25	\$ -	ESPCFBF	
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.25	-	ESPCFNAF	
c.	Call Forwarding, Busy Line Don't Answer, Per Line Arranged	1.50	-	ESPCFBNAF	(T) (T)
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-	ESPMWI	
e.	Forwarded Call Information-- Intraoffice, Per Line Arranged	1.00	-	ESPFCI	
f.	Data Link Termination, per Data Link Arranged	250.00	500.00	ESPLINK, ESPLINKNRC	
g.	Queuing, Per Line or Trunk Arranged	1.50	-	ESPQUE	
h.	User Transfer, Per Line or Trunk Arranged	1.50	-	ESPTRANS	
i.	Customer Controllable Ringing, Per Line Arranged	1.00	-	ESPCCR	
j.	Message Waiting Indication - Audible Ring Burst, Per Line Arranged	1.50	-	ESPARB	
k.	Enhanced Call Transfer, per trunk	20.00	25.00 ¹	ECT, ECTNRC	
l.	Message Waiting Indi- cation-Visual (MWI-V), Per line arranged	.50	-	42555	
m.	Automatic Access Line, Line Rate	(Refer to Section S3.2 for applicable rate)			

¹ - Nonrecurring charge is applied per customer. Nonrecurring charges from Section S4 of this Tariff are applicable in addition to this charge.

GENERAL CUSTOMER SERVICES TARIFF

**GTE SOUTH INCORPORATED
SOUTH CAROLINA**

Third Revised Page 44

**ISSUED: July 9, 1998
BY: Vice President
Durham, North Carolina**

EFFECTIVE: August 11, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

**S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)**

S13.18.7 Rates and Charges

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>GSEC/IOSC</u>	(C)
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	\$ 1.25	\$ -	ESPCFBF	
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.25	-	ESPCFNAF	
c.	Call Forwarding, Busy/No Answer- Fixed, Per Line Arranged	1.50	-	ESPCFBNAF	
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-	ESPMWI	
e.	Forwarded Call Infor- mation-Intraoffice, Per Line Arranged	1.00	-	ESPFCI	
f.	Data Link Termina- tion, per Data Link Arranged	250.00	500.00	ESPLINK, ESPLINKNRC	
g.	Queuing, Per Line or Trunk Arranged	1.50	-	ESPQUE	
h.	User Transfer, Per Line or Trunk Arranged	1.50	-	ESPTRANS	
i.	Customer Controllable Ringing, Per Line Arranged	1.00	-	ESPCCR	
j.	Message Waiting Indication - Audible Ring Burst, Per Line Arranged	1.50	-	ESPARB	
k.	Enhanced Call Transfer, per trunk	20.00	25.00 ¹	ECT, ECTNRC	
l.	Message Waiting Indi- cation-Visual (MWI-V), per line arranged	.50	-	42555	(N) (N)
m.	Automatic Access Line, Line Rate				(T)

(Refer to Section S3.2 for applicable rate)

¹ - Nonrecurring charge is applied per customer. Nonrecurring charges from Section S4 of this Tariff are applicable in addition to this charge.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: January 29, 2003

BY: Vice President
Durham, North Carolina

Section 13

Fifth Revised Page 45

EFFECTIVE: February 14, 2003

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.7 Rates and Charges (Continued)

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	
n.	CentraNet [®] Line, Line Rate	**	***		
o.	ESP Package 1 (includes Call Forwarding, Busy Line Don't Answer, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice), Per Line Arranged	\$ 2.00	-	ESPVMPKG	(T) (T)
p.	ESP Package 2 (includes Call Forwarding, Busy Line Don't Answer, Message Waiting Indication-Audible, Forwarded Call Information, Message Waiting Indication- Audible Ring Burst, and Customer Con- trollable Ringing	2.75	-	ESPVMPKG2	(T) (T)
q.	Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link) per arrangement	3,000.00	\$2,000.00		
r.	The Network Access Change charge as shown in Section S4 will apply when ESP services are added or rearranged on an existing line. (Note: Central Office Line Connection Work charge does not apply for ESP services added or rearranged).				

** Monthly rates and charges for CentraNet[®] Services are as found in Section S12 of this Tariff.

*** Nonrecurring charges for CentraNet[®] Services are as found in Sections S4 and S12 of this Tariff.

® Registered Trademark of Verizon.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

Fourth Revised Page 45

SOUTH CAROLINA

ISSUED: July 3, 2002
BY: Vice President
Durham, North Carolina

EFFECTIVE: July 18, 2002

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.7 Rates and Charges (Continued)

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	
n.	CentraNet [®] Line, Line Rate	**	***		
o.	ESP Package 1 (includes Call Forwarding, Busy/ No Answer-Fixed, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice), Per Line Arranged	\$ 2.00	-	ESPVMPKG	
p.	ESP Package 2 (includes Call Forwarding, Busy/ No Answer-Fixed, Message Waiting Indication-Audible, Forwarded Call Information, Message Waiting Indication- Audible Ring Burst, and Customer Con- trollable Ringing	2.75	-	ESPVMPKG2	
r.	Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link) per arrangement	3,000.00	\$2,000.00		(N) (N)
r.	The Network Access Change charge as shown in Section S4 will apply when ESP services are added or rearranged on an existing line. (Note: Central Office Line Connection Work charge does not apply for ESP services added or rearranged).				(T)

** Monthly rates and charges for CentraNet[®] Services are as found in Section S12 of this Tariff.

*** Nonrecurring charges for CentraNet[®] Services are as found in Sections S4 and S12 of this Tariff.

® Registered Trademark of Verizon.

(T)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

Third Revised Page 45

ISSUED: July 9, 1998
BY: Vice President
Durham, North Carolina

EFFECTIVE: August 11, 1998

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs) (Continued)

S13.18.7 Rates and Charges (Continued)

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>GSEC</u>	
n.	CentraNet [®] Line, Line Rate	**	***		(T)
o.	ESP Package 1 (includes Call Forwarding, Busy/ No Answer-Fixed, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice), Per Line Arranged	\$ 2.00	-	ESPVMPKG	(T)
p.	ESP Package 2 (includes Call Forwarding, Busy/ No Answer-Fixed, Message Waiting Indication-Audible, Forwarded Call Information, Message Waiting Indication- Audible Ring Burst, and Customer Con- trollable Ringing	2.75	-	ESPVMPKG2	(T)
q.	The Network Access Change charge as shown in Section S4 will apply when ESP services are added or rearranged on an existing line. (Note: Central Office Line Connection Work charge does not apply for ESP services added or rearranged).				

** Monthly rates and charges for CentraNet[®] Services are as found in Section S12 of this Tariff.

*** Nonrecurring charges for CentraNet[®] Services are as found in Sections S4 and S12 of this Tariff.

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 46
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service

(N)

S13.19.1 General

Custom Redirect Service (CRS) enables customers to redirect all or a part of their incoming switched voice and data calls to other telephone numbers. The redirection may be on a permanent basis, automatically according to predetermined parameters, and/or upon command by the customer. This service may be used in the event of a communications failure, cable cut, fire, flood, or any other event requiring calls to be handled from alternate telephone numbers or an alternate location.

Basic Custom Redirect Service offers three options to redirect calls. The first option is usually a basic redirect to the dialed number. The customer may designate that the basic redirection feature be used in each of the options or, the customer may select a Custom Redirect Optional Feature as described herein.

S13.19.2 Regulations

a. Explanation of Terms

Equipped Number

Equipped Number is the subscriber's called telephone number that has Custom Redirect Service.

Group

A group is the collection of Equipped Numbers that will be redirected in the same way, at the same time. For example, if redirection is requested, all telephone numbers within that group will be redirected. If the customer chooses to have option three "active" in a particular group, then all equipped numbers in the group will be redirected according to the direction in option three.

Every group must have the same optional features in each of the options. For example, if the option column has time-of-day redirection, then the times that the numbers are redirected are the same for all the numbers in that group. The actual telephone numbers that the calls are redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 47
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

a. Explanation of Terms (Continued)

Option Column

An option column is a table of telephone numbers that are treated the same. Custom Redirect has three option columns per group with the basic service. Up to six additional options may be provisioned as an enhancement. If more than three options are chosen the Additional Option charge applies per additional option chosen. Only one option is active for a group at any given time. For example, in a particular group the first option may be the original dialed number, the second option may be the home telephone number, and the third might be a telephone number in an affiliate office in another city. If option two were selected (i.e., "active"), all telephone numbers in this group would be redirected to the respective telephone number in option column two. Similarly, if the customer selected option column three to be in effect, and if option three were provisioned with a Custom Redirect Service optional feature then all telephone numbers in this option column would have the optional feature.

Redirecting Telephone Number

A redirecting telephone number will have no office equipment associated with it and will be used solely for the purpose of redirecting call traffic from the telephone number dialed to the Custom Redirect Service customer's intended destination.

b. Conditions

This service is subject to the following conditions:

1. Custom Redirect is available where Company facilities permit
2. Custom Redirect service may be provisioned with group sizes as small as one.
3. Tariff rates will not apply to numbers requiring excessive translations work. Customers whose numbers meet this criterion will need to apply for Individual Case Basis pricing.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 48
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

(N)

S13.19.2 Regulations (Continued)

b. Conditions (Continued)

4. Each group may have up to three options for the basic rate. In most cases, the first option will be the called number leaving two additional options for the customer to define. If more than three options are requested, the Additional Option charges apply per additional option chosen. Up to six additional options may be provisioned as an enhancement to the Basic service.
5. Calls to telephone numbers associated with Custom Redirect Service must be redirected to a customer-assigned number terminating in either a customer location, an inter-exchange carrier's point of presence, a voice mail system, an auto attendant system, or an announcement frame within the LATA of call termination. A redirecting telephone number cannot be used to trigger another redirecting telephone number.
6. It is the responsibility of the Custom Redirect Customer redirecting calls to a third party to obtain, when appropriate, the third party's permission prior to the calls being redirected.
7. Charges for calls between the Custom Redirect Service equipped telephone number and the telephone number to which these calls are redirected are the responsibility of the Custom Redirect customer.
8. The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with exchange or toll service. The Company reserves the right to disconnect the service immediately in accordance with the regulations contained in General Rules and Regulations.
9. Custom Redirect Service is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.
10. Initial Average Monthly Query Volumes are estimates only. After installation, Verizon will periodically and at our discretion, complete audits of number of queries and billing will be corrected if necessary to make adjustments to the monthly charges based upon the results of the audit.

c. Redirection Charges

When calls are redirected, the Custom Redirect Subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 49
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

d. Modification of Active Option

When the customer elects to redirect calls, the customer calls into the Company platform using a TOUCH-TONE telephone. Upon reaching the platform, the customer must pass through a series of security blocks to get into the system. Calls may also be redirected by calling a live attendant, who, after verifying security information, will establish the redirection of the calls.

After authorization is confirmed, the customer specifies which group and which option the customer wishes to activate. A group may be a floor, department, building, or some other customer-defined list of numbers. These groups are pre-assigned upon the establishment of the service.

The customer may call in to have the active option modified as frequently as desired. When calls are terminated to any number other than the originally dialed number redirection charges will apply.

e. Termination Liability

When the service is originally ordered, a twelve-month termination liability will apply. If Custom Redirect Service is cancelled prior to the twelve-month period, the full monthly rate for each remaining month, or part thereof, will be charged. Changes to the original configuration shall not constitute a cancellation.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 50
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

f. 5 Year Contract

Customers with more than 500 lines provisioned may choose to sign a five-year contract, which will lower the monthly line rate. In the event the customer wishes to terminate the service prior to the end of the commitment period the rate will be recalculated to the month-by-month rate and the twelve-month termination liability will apply.

g. Custom Redirect Optional Features

Time-of-Day/Day-of-Week Redirection

An optional feature which allows customers to redirect the customer's calls to another location at pre-designated times. For example, particular numbers can be redirected to another location after 5 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes the specifications. This will allow the customer to use a single office to perform the work of many locations during the off-peak hours. Time-of-Day/Day-of-Week Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

Percentage Redirection

As an optional feature, redirecting may be done by percentages. For example, when Percentage Redirecting is activated, the customer may direct 20% of the incoming calls to location A, 30% to location B, and 50% to location C. The customer may choose up to ten percentages, but the total must always equal 100%. The Percentage Redirecting feature may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 51
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

g. Custom Redirect Optional Features (Continued)

Number Identification Redirecting

Number Identification Redirection is an optional feature. It allows the customer to redirect calls based upon the originating telephone number, NXX, LATA, or NPA of the incoming caller. This allows the customer to direct particular callers to specific numbers, based upon their telephone number. If an incoming caller's number is on the list, the call will be redirected to the "on-list" number. If the incoming caller's telephone number is not on the list, the call will be completed as dialed.

The customer may have as many numbers as desired on the list. The customer will be billed for each 100 numbers or any fraction thereof. Number Identification Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

Number Identification may not be used to pass the calling party's number to the customer.

SuperGroups

The customer may choose to group their groups into SuperGroups. A SuperGroup is similar to a distribution list of groups and will allow the customer to modify the active option of multiple groups at the same time. For example; if groups 101, 102, and 105 belong to SuperGroup 001, setting SuperGroup 001 to option 3 would set 101, 102 and 105 to option 3.

The same group may belong to multiple SuperGroups and the active option would be the last option set. For example, using the definition of SuperGroup 001 above and an additional SuperGroup 002 includes groups 103, 104 and 105. If after SuperGroup 001 is set to option 3, SuperGroup 002 is set to option 2. Group 105 would be set to option 2.

Single Number Destination Service

This feature will allow customers to redirect an entire group to a single number provided at the time of activation. At the time of provisioning, customers must designate an inter-exchange carrier of their choice to carry the redirected traffic.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 52
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

g. Custom Redirect Optional Features (Continued)

Custom Applications

Although most customer applications are provided using the optional features listed above, custom applications may also be provisioned. Custom applications will include the inclusion in the call processing record, a single table or single field manipulation, to meet a specific customer's need. Dialed Number Recovery (DNR) is an example of a Custom Application.

Dialed Number Recovery (DNR) is a Custom Application where the original dialed number is presented to a new customer location.

It is not the intent to provide all custom applications through this tariff item. Very complex applications, and applications for purposes other than the directing of incoming calls will not be considered part of this feature and will require special assemblies.

Alternate Central Office Triggering

The ability to place triggers in central offices switches, other than the original terminating central office allows customers to redirect from the office in which the call originates without requiring the call to complete to the terminating central office. In the event that the terminating central office is out of service, Custom Redirect Service may be activated and all call processing in an office with an alternate office trigger will be redirected per the current active option at that time. A trigger is associated with a specific customer NPA-NNX.

Allowing triggers to be placed in more than the terminating central office may increase the call volumes processed because a portion of the calls may actually be processed by more than one office. The customer's Group charges would be reflective of this increased query volume.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 53
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges

a. Application of Rates

(1) Service Establishment Charges

Charges will apply for the original order for Custom Redirect Service per Service Order or per Account. This charge will apply to New Orders of Custom Redirect Service. If a customer is modifying the existing order, including adding additional numbers, the Rearrangement Charge would apply. The addition of a new group, or a request for additional security forms, will result in a Service Establishment Charge.

(2) Equipped Number

There will be a monthly rate, in addition to a nonrecurring charge for each equipped number. The monthly rate per number will be based on the quantity of equipped numbers within the customer's account. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.

(3) Average Monthly Group Volume (Partition/Group Charges)

A monthly rate, in addition to a nonrecurring charge, will apply for each group of equipped numbers the customer designates. The monthly rate will be based on the estimated monthly volume of queries expected by the equipped numbers. A query is launched to the AIN database when a trigger is encountered. In basic implementations, query volume is equal to the call volume. As enhancements to the call processing logic are added and additional triggers placed, the query volume may exceed the call volume.

(4) Rearrangement Charges

A non-recurring charge will apply to each rearrangement. This is in addition to any normal service order charge. Each change to an equipped number will result in a nonrecurring charge for each number modified.

(5) Password Initialization

This charge applies each time, after service establishment, that the customer requests that the Company reinitializes the pass code to the default pass code or is requested to modify existing security profiles.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 54
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

(N)

S13.19.3 Rates and Charges (Continued)

a. Application of Rates (Continued)

(6) Redirection Charges

There is no charge associated with modifying the active option. Customers may select to activate options as frequently as desired.

When calls are redirected, the Custom Redirect Subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.

(7) Redirecting Telephone Numbers

A monthly charge and a non-recurring installation charge for each telephone number assigned that will be used solely for the purpose of provisioning Custom Redirect Service. This telephone number will have no office equipment associated with it and will be used solely for the purpose of generating a trigger.

(8) Optional Feature Charges

Time-of-Day/Day-of-Week

A non-recurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply

Percentage Redirecting

A non-recurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Number Identification Redirection

A monthly charge and a non-recurring charge will apply at the first 100 telephone numbers listed for Number Identification Redirecting. Each additional 100 numbers or fraction thereof, will incur a non-recurring charge and a monthly recurring charge.

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 55
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

a. Application of Rates (Continued)

(8) Optional Feature Charges (Continued)

SuperGroups

A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each group with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Single Number Destination

A monthly and nonrecurring charge will apply for each group on which this feature is ordered.

Custom Application

A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Alternate Central Office Trigger

A nonrecurring charge will apply at the time of the establishment of the trigger and a flat monthly rate will be billed for each central office switch in which a trigger is placed, per customer NPA-NXX. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

(9) Special Custom Redirect Service Transactions

Occasionally customers will require a one-time effort related to their Custom Redirect Service. This may include the generation of a special report, out of hours programming support for testing, or other special handling of the service that was not included in the rate development for the service. This item will allow customers to request such services and the Company to recover the costs associated with these special requests. Special charges will apply.

(10) Tariff rates will not apply to numbers requiring excessive translations work. Customers whose numbers meet this criteria will need to apply for Individual Case Basis pricing.

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 56
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

	<u>Description</u>	<u>Non-recurring</u>	<u>Monthly Rate</u>
	Service Establishment (Per Service Order or Account)	\$500.00	
	Equipped Number		
1 – 50	(Per Line)	2.35	\$2.50
51 – 100	(Per Line)	2.35	2.35
101 – 500	(Per Line)	2.35	2.00
501 – 1000	(Per Line)	2.35	1.50
> 1000	(Per Line)	2.35	1.10
	CRS Line Feature w/5-yr. contract (min. 500 lines)	2.35	1.10

Average Monthly Group Volume (Queries/Mo./Grp.)

Up to 1,000	50.00	25.00
Up to 10,000	50.00	80.00
Up to 25,000	50.00	150.00
Up to 50,000	50.00	280.00
Up to 75,000	50.00	425.00
Up to 100,000	50.00	550.00
Up to 250,000	50.00	1,300.00
Up to 500,000	50.00	2,500.00
Up to 750,000	50.00	3,600.00
Up to 1,000,000	50.00	4,500.00
Over 1,000,000	Multiples of the above may be applied. EX: 1,500,000 R8G1C and R8G5B may be applied for a monthly total of \$7,000.00	

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.

SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 57
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

<u>Description</u>	<u>Non-recurring</u>	<u>Monthly Rate</u>
Pass Code Initialization, Security Profile Modification (Per Occasion)	\$ 50.00	-
Change per occasion for Rearrangement/Change	250.00	-
Per Number Rearrangement/ Change	2.35	-
<u>OPTIONAL FEATURES</u>		
Time-of-Day, Day-of-Week Feature	100.00	\$25.00
Percentage Redirecting Feature	100.00	25.00
Number Identification Redirection Feature (Includes first 100)	500.00	50.00
Number Identification Redirection Feature (Per 100 numbers after initial 100)	100.00	10.00
Redirecting Telephone Number (Per Number)	5.00	1.00
Additional Option (Per Option over three)	200.00	25.00

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: July 3, 2008
BY: Vice President
Durham, North Carolina

Section 13
Original Page 58
EFFECTIVE: JULY 18, 2008

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

b. Conditions (Continued)

<u>Description</u>	<u>Non-recurring</u>	<u>Monthly Rate</u>
Super Groups (Per Super Group)	\$50.00	\$1.00
Single Number Destination (Per Group)	50.00	10.00
Custom Application	200.00	25.00
Alternate Central Office Trigger (Per Switch, Per Customer NPA-NXX)	500.00	1.00
Special Custom Redirect Service Transaction	Special Charges Apply	

(N)

(N)