

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

ISSUED: April 18, 2003
BY: Vice President
Durham, North Carolina

Second Revised Contents Page 1
Cancels First Revised Contents Page 1
EFFECTIVE: May 1, 2003

S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

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				(D)
				(D)

* Material now appearing on this sheet previously appeared in S10, Contents Page 1.
(X) Limited to existing customers as of May 1, 2003.

(N)
(N)

GENERAL CUSTOMER SERVICES TARIFF

GTE SOUTH INCORPORATED
SOUTH CAROLINA

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S118. CANCELLED IN ITS ENTIRETY

*Cancels Original Contents Page 1
Cancels Original Pages 1 through 7
Cancels Price List Original Pages 1 and 2

(N)
|
(N)

GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service</u>	(X)
S118.1	General	(N)
	Effective May 1, 2003, Frame Relay Service is no longer available to new customers. Existing TPP/OPP customers may continue their service until their TPP/OPP expires or their service is disconnected, whichever occurs first. Existing month-to-month customers may continue their service until (5 years from the TED) or until their service is disconnected, whichever occurs first. Moves, additions, or changes will not be permitted.	(N)
a.	Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds from 56 Kbps to 1.544 Mbps using Permanent Virtual Circuits (PVCs).	(X)
b.	Permanent Virtual Circuits (PVCs) are logical circuits that define a specific one-way path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.	
c.	In the operation of Frame Relay Service, Customer Premises Equipment (CPE), such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.	
d.	The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.	
e.	Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards set forth in technical publications listed in this tariff under Reference to Technical Publications.	
f.	Frame Relay Service, as provided for in this Tariff section, is offered for intraLATA use only.	
g.	The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff.	
h.	The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.	(X)

* Material now appearing on this sheet previously appeared in S10, Page 30.
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GENERAL CUSTOMER SERVICES TARIFF

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SOUTH CAROLINA

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S118. DISCONTINUED SERVICE OFFERINGS -
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(N)

S118.1 Calling Plans - GTE Discount Calling Plans

Discontinued as a new service offering. The rates shown herein are applicable for existing customers only until such time as the customer requests a new or different Calling Plan or discontinues service. Should the existing customer request a change in his current, obsoleted Calling Plan, the Calling Plans as specified in Section 18 of this Tariff will become his Calling Plan options.

S118.1.1 Description of Service

- a. GTE Discount Calling Plans is a set of specially designed toll Optional Calling Plans applicable to intrastate long distance calls originated and terminated in the customer's home Calling Zone/LATA.
- b. Individual message detail is not included as part of this service.
- c. The Options listed in Section S118.1.5a. are only offered in connection with outward customer dialed station-to-station calling.
- d. The service is available to individual line, automatic access line, and CentraNet^R service.
- e. The service is available only where the billing capability exists.

(N)

(N) This material originally appeared in Section S18.

^R - Registered Trademark of GTE.

(N)

(N)

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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

(X)(T)

S118.2 Regulations

(T)

a. Explanation of Terms

Customer Designated Location (CDL) - The geographic location designated by the customer at which an access component of the customer's service is first considered to enter the Company's network.

Frame - A sequence of contiguous bits delimited by beginning and ending flag sequences.

Frame Relay Access Line (FRAL) - Frame Relay Access Lines provide access to the Frame Relay Service (FRS) Network, connecting customer facilities at the Network Interface with a corresponding Frame Relay Port.

Local Area Network (LAN) - A network permitting the interconnection and intercommunication of a group of computers, primarily for the sharing of resources such as data storage devices and printers.

Logical Channel - A communications channel through the network that allows simultaneous transmission of sequenced data packets through the network.

Network Interface (NI) - The point at which a customer's data transmission first enters the network supporting Frame Relay Service is the Network Interface (NI). It is the point of interconnection between Company communications facilities and customer terminal equipment.

Permanent Virtual Connection (PVC) - A Permanent Virtual Connection (PVC) is a logical channel from one Frame Relay Port to another Frame Relay Port within the Frame Relay Service (FRS) Network. PVCs are provisioned on either 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps ports, depending on the customer's data networking requirements. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.

(X)

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(N)
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S118. DISCONTINUED SERVICE OFFERINGS -
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(N)

S118.1 Calling Plans - GTE Discount Calling Plans (Continued)

S118.1.2 General Regulations

- a. The service is not subject to concessions.
- b. A customer may subscribe to only one Section S118 toll Optional Calling Plan options.
- c. Except as otherwise stated in this Tariff, the minimum service period is one month.
- d. Suspension of the service is allowed subject to the terms and conditions specified in S13.4 of this Tariff. During the suspension period the monthly recurring rates for the service are rated at one-half their normal amounts.
- e. This section sets forth a range of rates for rate elements applied to GTE Discount Calling Plans options. The applicable rates are those specified in the current Price List on file with the State Public Service Commission. The State Public Service Commission will be advised by the Company of any price changes at least 30 days prior to the effective date of the price change.

S118.1.3 Use of the Service

- a. Resale or shared use of GTE Discount Calling Plans options is permitted. Use of the service is subject to regulations in this Section and in Section S2 of this Tariff, with the exception of S2.2.1 which restricts the use of service and prohibits payment to the customer by another for use of the service.
- b. The service is offered on an account basis only which would include the number of individual lines, automatic access lines or CentraNet^R network access registers in the account.

(N) This material originally appeared in Section S18.

^R - Registered Trademark of GTE.

(N)

(N)

(N)

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

(X)(T)

S118.2 Regulations (Continued)

(T)

a. Explanation of Terms (Continued)

Permanent Virtual Connection (PVC) (Continued)

The PVC must be associated with at least one Frame Relay Port. A customer must subscribe to at least one Frame Relay Port. A Frame Relay Port can be associated with any number of PVCs. Since all PVCs need not be in use at the same time, it is possible for the total bandwidth of all PVCs associated with one Frame Relay Port to exceed the bandwidth of that Frame Relay Port. Such a relationship is referred to as over-subscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.

If the information provided by the Customer on the requested PVCs results in an interstate arrangement, the PVC falls under federal jurisdiction and the PVC CIR capacity as specified in the Company's FCC No. 1 Tariff apply.

No PVC can have a greater bit rate than the bit rate of the associated Frame Relay Port.

The Frame Relay access line and port may be ordered and billed separately from the PVC. This allows multiple party networks to be created. The party subscribing to the port and access line is the Controller of their Frame Relay service. A separate entity may subscribe, with the written authorization of the Controller, to a PVC which allows communication between the entities. A disconnect of a PVC, however, does not result in the disconnect of the underlying access line and port. Only the Controller of the service may order the disconnect of the access line and port.

(X)

* Material now appearing on this sheet previously appeared in S10, Page 32.
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(N)
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S118. DISCONTINUED SERVICE OFFERINGS -
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(N)

S118.1 Calling Plans - GTE Discount Calling Plans (Continued)

S118.1.4 Limitation of Service

- a. The service is not available for use with intraLATA only Outward WATS and combined Outward WATS in Section S19 of this Tariff, Foreign Exchange, Mobile Telephone Service, Public and Semi-public Telephone Service and Public Telephone Access Service for Customer-Provided Equipment.

S118.1.5 GTE Discount Calling Plans Options

- a. Depending upon the Option selected, a customer may use up to the initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be prorated based on the rate of the initial block.

(1) Method of Determining Monthly Usage Charges

(a) Total Minutes of Use

1. For the billing period, usage is accumulated in minutes and seconds for all rate periods specified in S18 of this Company's Tariff and for all lines in an account. The minutes and seconds are converted to minutes and rounded to the next whole minute.

(N)

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GENERAL CUSTOMER SERVICES TARIFF

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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

(X)(T)

S118.2 Regulations (Continued)

(T)

a. Explanation of Terms (Continued)

Port - In Frame Relay Service (FRS), ports are the physical entry points for Access Lines and the originating and terminating points for Permanent Virtual Connections (PVCs). Ports include the electronic equipment used in connecting these service elements to the FRS Network. Ports enable customers to access the Frame Relay network at customer-designated transmission speeds of 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps.

Protocol - A set of conditions for conducting interactions between two or more terminals, host or peripherals. These conditions consist of syntax (header structure), semantics (actions and reactions that are supposed to occur) and timing (relative ordering and duration of states and events).

Statistical Multiplexing - A multiplexing technique in which timeslots are dynamically allocated on the basis of need rather than being predefined. The data is typically transmitted on a first come, first served basis.

Virtual Circuit - A logical transmission channel established to a network address. The logical channel exists for a period of time until either end of the channel terminates the transmission.

b. Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of assigned virtual connections. Each frame is passed to the Frame Relay Network with an address that specifies the virtual connection.

c. Variable frame length capability is useful in communications between asynchronous Local Area Networks (LAN) and for transport of synchronous data traffic. Frame Relay is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.

d. Frame Relay service is available with a Port and Access Line or on a Port Only basis. In addition, one or more PVC's are required to establish communications paths between Customer ports. When purchased as a Port Only service, the Company may setup access arrangements on behalf of the Customer. Access facilities arranged by the Company will be billed at rates provided by the underlying carrier. Any special construction or non-standard charges assessed by carrier supplying the local access will also be the responsibility of the Customer.

e. The Company does not undertake to originate data, but offers the use of its service components, where available, to Customers for the purpose of transporting Customer-originated data.

(X)

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(N)

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S118. DISCONTINUED SERVICE OFFERINGS -
LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(N)

S118.1 Calling Plans - GTE Discount Calling Plans (Continued)

S118.1.5 GTE Discount Calling Plans Options (Continued)

a. (Continued)

(1) Method of Determining Monthly Usage Charges
(Continued)

(b) Determination of Charges

1. The fixed monthly rate (per account minimum) in (2) following is billed in advance.
For a partial month's service, the fixed monthly rate is prorated based on the number
of days in service divided by 30 days.

2. Additional usage, in excess of the minimum, is billed on a per minute of use basis.

(2) Minimum and Maximum Rates

(a) Minimum and Maximum Rates are applied according to the method specified in (1)
preceding. Rates may range between and include the minimums and maximums following.
The rates in effect are specified in the current Price List.

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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

(X)(T)

S118.3 Obligations of the Customer

(T)

- a. The customer's Frame Relay compatible terminal equipment has the responsibility for error correction. Frame Relay Service (FRS) nodes may discard frames with errors and may discard frames when the network supporting FRS is in a state of congestion.
- b. Where Frame Relay Service is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Company. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of the Company's employees or the public; damage, harm, require change in or alteration of the equipment or other services of the Company; interfere with the proper operation of the Company's equipment or otherwise injure the public in its use of the Company's services. Upon notice from Verizon South Inc. that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- c. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.

(X)

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(N)
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S118. DISCONTINUED SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(N)

S118.1 Calling Plans - GTE Discount Calling Plans (Continued)

S118.1.5 GTE Discount Calling Plans Options (Continued)

a. (Continued)

(2) Minimum and Maximum Rates (Continued)

(a) (Continued)

		<u>Monthly Rate</u>	<u>Rate Per Minute</u>			
		SEE CURRENT PRICE LIST				
		<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	<u>GSEC</u>
(1)	Business - Option A - Per Month					
a.	30 minute (1/2 hour) minimum, per account	\$ 7.00	\$10.00	\$ -	\$ -	OCPWS1BS
b.	Each add'l. minute of use	-	-	.233	.333	NA
(2)	Business - Option B - Per Month ¹					
a.	300 minute (5 hour) minimum, per account	36.00	54.00	-	-	OCPWS2BS
b.	Each add'l. minute of use	-	-	.120	.180	NA
(3)	Business - Option C - Per Month ¹					
a.	1080 minute (18 hour) minimum, per account	118.70	173.00	-	-	OCPWS3BS
b.	Each add'l. minute of use	-	-	.110	.160	NA

Note 1: If the customer decides to discontinue Options B through E, a minimum notice, on the part of the customer of ninety days is required for cancellation of service.

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GENERAL CUSTOMER SERVICES TARIFF

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service (Continued)</u>	(X)(T)
S118.3	<u>Obligations of the Customer (Continued)</u>	(T)
d.	It shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment that is used in conjunction with the Frame Relay Service. The CPE shall be in compliance with rules and regulations as specified in Section S15 of this tariff.	
e.	The customer shall be responsible for obtaining permission for Company agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of the Company.	
f.	The customer shall be responsible for the payment of a nonrecurring Maintenance of Service Charge as found in Section S4.7 of this Tariff for each repair visit to a premises of the customer or the premises of any other customer where the service difficulty or trouble results from the use of equipment or service components provided by the customer.	
f.	The Customer may only use a Frame Relay Access Line with Frame Relay Service.	(X)

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S118. DISCONTINUED SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(N)

S118.1 Calling Plans - GTE Discount Calling Plans (Continued)

S118.1.5 GTE Discount Calling Plans Options (Continued)

a. (Continued)

(2) Minimum and Maximum Rates (Continued)

(a) (Continued)

		<u>Monthly Rate</u>	<u>Rate Per Minute</u>			
		SEE CURRENT PRICE LIST				
		<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	<u>GSEC</u>
(4)	Business - Option D - Per Month					
a.	2280 minute (38 hour) minimum, per account	\$246.24	\$342.00	\$ -	\$ -	OCPWS4BS
b.	Each add'l. minute of use	-	-	.108	.150	NA
(5)	Business - Option E - Per Month ¹					
a.	3900 minute (65 hour) minimum, per account	413.40	546.00	-	-	OCPWS5BS
b.	Each add'l. minute of use	-	-	.106	.140	NA

Note 1: If the customer decides to discontinue Options B through E, a minimum notice, on the part of the customer of ninety days is required for cancellation of service.

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GENERAL CUSTOMER SERVICES TARIFF

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

S118.4 Obligations of the Company

- a. The responsibility of the Company shall be limited to furnishing network equipment suitable for Frame Relay Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by the customer-provided equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
- b. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. The Company is not responsible for adapting Frame Relay Service to the technological requirements of any specific customer equipment.
- c. When a customer orders a Permanent Virtual Connection (PVC) which is relayed to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, the Company will provide advisory assistance as a part of the establishment of this PVC.
- d. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of Verizon South Inc. used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law.
- e. The Company undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by the Company on the customer's premises shall be and remain the property of Verizon South Inc. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed by the Company without prior written consent by Verizon South Inc.
- f. The Company, by written notice to the customer, may immediately discontinue the furnishing of Frame Relay Service without incurring liability upon nonpayment of any sum due to the Company or a violation of any condition governing the furnishing of service.
- g. The Company has the service responsibility up to and including the network interface.

(X)(T)

(T)

(X)

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S118. DISCONTINUED SERVICE OFFERINGS - LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

(N)

S118.1 Calling Plans - GTE Discount Calling Plans (Continued)

S118.1.5 GTE Discount Calling Plans Options (Continued)

a. (Continued)

(2) Minimum and Maximum Rates (Continued)

(a) (Continued)

		<u>Monthly Rate</u>	<u>Rate Per Minute</u>			
		SEE CURRENT PRICE LIST				
		<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	<u>GSEC</u>
(6)	Residence - Per Month					
a.	30 minute (1/2 hour) minimum, per account	\$ 6.50	\$ 8.50	-	-	OCPWS1RS
b.	Each add'l. minute of use	-	-	.216	.283	NA

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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service (Continued)</u>	(X)(T)
S118.5	Rates and Charges	(T)
a.	The minimum contract period for Frame Relay Service is one month based on a month-to-month payment arrangement. Optional Payment Plans (OPP) for 12 months (one year), 36 months (three years) and 60 months (five years) are available. The customer must designate which payment option is desired at the time a firm order for service is placed.	
b.	A subsequent order to add Frame Relay Access Line(s) and Switching to an existing installation will be for a minimum contract period of one month.	
c.	The Company may setup access arrangements on behalf of the customer. Access facilities arranged by the Company will be billed at the rates provided by the underlying carrier. Any special construction or non-standard charges assessed by carrier supplying the local access will also be the responsibility of the customer. If the customer utilizes a special access line to access FRS, the associated regulations, rates and charges for such facilities shall apply in addition to the rates and charges associated with the FRS rate elements.	
d.	A customer utilizing private line facilities to access FRS would not incur a nonrecurring charge, or monthly rate for a Frame Relay Access Line, but would incur all other monthly rates and nonrecurring charges normally associated with the ordering, installation and provisioning of Frame Relay Service.	
e.	When a customer orders additional PVCs or changes PVC assignments on a given FRS port after the initial port installation, the Frame Relay PVC nonrecurring charge shall apply.	(X)

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service (Continued)</u>	(X)(T)
S118.5	<u>Rates and Charges (Continued)</u>	(T)
f.	Optional Payment Plan (OPP)	
(1)	A customer may convert a new OPP period at the completion of a selected OPP, subject to the following conditions:	
(a)	No credit toward the new payment period will be given for payments made under the original OPP arrangement.	
(b)	Nonrecurring charges will not be reapplied for existing services.	
(c)	If the new OPP period is shorter in length than the time remaining under the existing OPP, the change to the new OPP period constitutes a disconnect of the existing OPP service and termination liability charges will apply.	
(2)	At the expiration of an OPP, the Company will automatically renew the service at the same OPP period unless the customer chooses to convert to a different OPP period, convert to month-to-month rates or discontinue service.	
(3)	Conversion to a different OPP or to a month-to-month option will require the customer to submit a change order, however, no nonrecurring charges will apply.	(X)

* Material now appearing on this sheet previously appeared in S10, Page 38.
(X) Limited to existing customers as of May 1, 2003.

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GENERAL CUSTOMER SERVICES TARIFF

VERIZON SOUTH INC.
SOUTH CAROLINA

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BY: Vice President
Durham, North Carolina

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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service (Continued)</u>	(X)(T)
S118.5	<u>Rates and Charges (Continued)</u>	(T)
f.	Optional Payment Plan (OPP) (Continued)	
(4)	Termination Liability	
(a)	When an OPP service is discontinued prior to the end of the period, termination liability charges, as set forth below, will apply based on the remainder of the OPP period in effect at the time of disconnect.	
	One-Year OPP - 50% of any remaining portion of the first year's recurring charges.	
	Three-Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, the customer will be liable for 10% of the total monthly recurring charges in that time period.	
	Five-Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 10% of the total monthly recurring charges in that time period.	
(b)	During an OPP period, should the currently effective rate for a customer's service increase, the customer may, at their option, terminate the OPP arrangement without penalty or liability.	(X)

* Material now appearing on this sheet previously appeared in S10, Page 39.
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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service (Continued)</u>	(X)(T)
S118.5	<u>Rates and Charges (Continued)</u>	(T)
g.	Service Rearrangements	
(1)	Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the network interface. (Changes in the physical location of the network interface are treated as moves and are described and charged for as set forth herein.)	
(a)	Additions to Service	
1.	With the exception of Frame Relay Permanent Virtual Connections (PVCs), when service elements are added to an existing service, the added elements must meet the minimum period requirements associated with the service to which they are added.	
2.	When PVCs are added to an existing Frame Relay Service, the minimum period for the added PVCs is one month.	
3.	With the exception of Frame Relay PVCs, an addendum to the existing fixed-period service agreement is required when service elements are added to an existing fixed-period service. PVCs may be added to existing fixed-period service on a month-to-month basis without an addendum to the existing fixed-period service agreement.	
4.	Nonrecurring charges will apply for all additions to existing services, service elements, or optional features for which nonrecurring charges normally apply at installation.	
5.	Nonrecurring charges for additional PVCs will be required if PVCs are not purchased with a Frame Relay Port at the time of the original service request.	
6.	Related monthly rates and nonrecurring charges for addition(s) to service are the rates and charges in effect at the time of the addition(s).	(X)

* Material now appearing on this sheet previously appeared in S10, Page 40.
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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

(X)(T)

S118.5 Rates and Charges (Continued)

(T)

g. Service Rearrangements (Continued)

(1) (Continued)

(b) Upgrades in Speed or Capacity

1. Should the customer upgrade either a portion or the entire service provided under a fixed-period service agreement to a higher speed or greater capacity, discontinuance charges will not apply, provided all the following conditions are met:

- Both the existing and new services and/or service element(s) are of the same service type; e.g., both Frame Relay Service;
- Both the existing and the new services and/or service element(s) are provided solely by the Company;
- The order to discontinue a service at an existing speed or capacity and the order for the upgraded service are received by the Company at the same time;
- The new service will be provided at the same customer location as the discontinued service;
- The fixed-period plan for the upgraded service(s) and/or service element(s) meets or exceeds the remaining length of the existing fixed-period plan; and
- The total monthly rate of the new agreement is equal to or greater than the total monthly rate of the existing agreement period.

(X)

* Material now appearing on this sheet previously appeared in S10, Page 41.
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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service (Continued)</u>	(X)(T)
S118.5	<u>Rates and Charges (Continued)</u>	(T)
g.	Service Rearrangements (Continued)	
(1)	(Continued)	
(b)	Upgrades in Speed or Capacity (Continued)	
2.	The monthly rates for the upgraded services and/or service elements will be those rates in effect at the time of the service upgrade. The related nonrecurring charges which apply for the upgrade are the charges in effect at the time of the service upgrade.	
3.	Should the order to upgrade exclude one or more of the conditions of S118.5g. (1)(b)(1), it will be treated as a discontinuance of the existing service and the establishment of a new service. All outstanding minimum period charges and discontinuance charges will apply.	(X)

* Material now appearing on this sheet previously appeared in S10, Page 42.
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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118	<u>Frame Relay Service (Continued)</u>	(X)(T)
S118.5	<u>Rates and Charges (Continued)</u>	(T)
g.	Service Rearrangements (Continued)	
(1)	(Continued)	
(c)	Administrative Changes	
1.	Administrative changes to existing service will be made without charge(s) to the customer. Administrative changes are as follows:	
	- Change of customer name, i.e., the customer or record does not change but rather the customer of record changes its name, e.g., XYZ Company to XYZ Communications,	
	- Change of customer premises address when the change of address is not a result of a physical relocation of facilities,	
	- Change in billing data (name, address, or contact name or telephone number),	
	- Change of customer contact name or telephone number, and	
	- Change of customer service element identification.	(X)

* Material now appearing on this sheet previously appeared in S10, Page 43.
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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

(X)(T)

S118.5 Rates and Charges (Continued)

(T)

h. Rate Elements

(1) Frame Relay with Port and Access

A nonrecurring charge and monthly rate, both based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps), apply per port for each physical connection to the network supporting Frame Relay Service (FRS). Each port includes one PVC, and can accommodate multiple PVCs.

(2) Frame Relay with Port Only

A nonrecurring charge and a monthly rate, based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps) apply per port for each Frame Relay Access Line or digital private line connection to the network supporting FRS. Each port can have multiple PVCs. The first PVC is included with the purchase of the port.

(3) Frame Relay PVC (FR-PVC)

(a) A nonrecurring charge and a monthly rate apply for each PVC. A monthly rate based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps) and the number of PVCs assigned to the port, applies per port. PVC rates are applied and accumulated on a per port basis.

(b) A nonrecurring charge applies for each subsequent order of PVC(s) to be added to PVC assignment(s) changed on an existing FRS.

(c) If the information provided by the Customer on the requested PVCs results in an interstate arrangement, the PVC falls under the federal jurisdiction and the PVC CIR capacity as specified in the company's FCC No. 1 Tariff will apply.

(X)

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(N)

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S118. DISCONTINUED SERVICE OFFERINGS DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

S118.5 Rates and Charges (Continued)

i.		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1)	Frame Relay with Port and Access, each		
(a)	56 Kbps		
	Month-to-Month	\$ 295.00	\$110.00
	One Year	295.00	105.00
	Three Years	295.00	95.00
	Five Years	295.00	85.00
(b)	128 Kbps		
	Month-to-Month	395.00	200.00
	One Year	395.00	190.00
	Three Years	395.00	175.00
	Five Years	395.00	165.00
(c)	256 Kbps		
	Month-to-Month	395.00	285.00
	One Year	395.00	270.00
	Three Years	395.00	255.00
	Five Years	395.00	240.00
(d)	384 Kbps		
	Month-to-Month	395.00	365.00
	One Year	395.00	345.00
	Three Years	395.00	335.00
	Five Years	395.00	320.00
(e)	1.544 Mbps		
	Month-to-Month	595.00	530.00
	One Year	595.00	510.00
	Three Years	595.00	490.00
	Five Years	595.00	470.00

* Material now appearing on this sheet previously appeared in S10, Page 45.
(X) Limited to existing customers as of May 1, 2003.

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118 **Frame Relay Service (Continued)**

S118.5 **Rates and Charges (Continued)**

i.		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
(2)	Frame Relay with Port Only, each		
(a)	56 Kbps		
	Month-to-Month	\$95.00	\$45.00
	One Year	95.00	43.00
	Three Years	95.00	41.00
	Five Years	95.00	38.00
(b)	128 Kbps		
	Month-to-Month	295.00	90.00
	One Year	295.00	85.00
	Three Years	295.00	80.00
	Five Years	295.00	75.00
(c)	256 Kbps		
	Month-to-Month	295.00	135.00
	One Year	295.00	130.00
	Three Years	295.00	120.00
	Five Years	295.00	110.00
(d)	384 Kbps		
	Month-to-Month	295.00	190.00
	One Year	295.00	180.00
	Three Years	295.00	170.00
	Five Years	295.00	160.00
(e)	1.544 Mbps		
	Month-to-Month	495.00	300.00
	One Year	495.00	285.00
	Three Years	495.00	265.00
	Five Years	495.00	245.00

* Material now appearing on this sheet previously appeared in S10, Page 45.1.
(X) Limited to existing customers as of May 1, 2003.

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118 Frame Relay Service (Continued)

S118.5 Rates and Charges (Continued)

i.		Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
(3)	Additional Frame Relay PVC, each		
	Month-to-Month	\$20.00	\$8.00
	One Year	20.00	7.00
	Three Years	20.00	6.00
	Five Years	20.00	5.00
(4)	Maintenance of Service Charge		
	First 30 Minutes	47.30	--
	Each additional 30 minutes or fraction thereof	17.00	--

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* Material now appearing on this sheet previously appeared in S10, Page 46.
(X) Limited to existing customers as of May 1, 2003.

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