

Verizon Pennsylvania LLC

SECRETARIAL LINES AND ASSOCIATED TELEPHONE ANSWERING EQUIPMENT*

A. GENERAL

1. FUNCTION

These services are furnished to permit a telephone answering company to answer incoming calls on the central office lines of one or more of their clients by means of customer-provided secretarial equipment.

2. COMMUNICATIONS BETWEEN CLIENT AND SECRETARIAL ATTENDANT

Means of communication between the client and the secretarial attendant over the secretarial lines are not provided.

3. CONCENTRATOR - IDENTIFIER USED IN TELEPHONE ANSWERING SERVICE

This equipment permits common use of up to six interoffice lines to connect telephone answering bureaus with their clients in central office districts other than those in which the telephone answering bureau is located, thus eliminating the necessity of providing a separate channel extension from each client's line to the telephone answering bureau.

a. TYPE 1¹

Type 1 concentrator-identifier equipment may serve a maximum of 100 clients. One signaling channel and two to four telephone channels are required between the concentrator located at a central office and identifier equipment located on the same premises as the secretarial equipment.

This service is furnished subject to the working limits of the concentrator-identifier equipment.

* Effective February 13, 2026, this service is no longer available to new customers. Moves, changes, or modifications to this service will no longer be supported. Service modifications for customers with existing contracts are subject to the terms of their contracts.

¹ Effective February 10, 1985, Type 1 is not available for new installations or additions. Maintenance replacements furnished only to the extent of available stock.

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A. GENERAL (Cont'd)

3. CONCENTRATOR-IDENTIFIER USED IN TELEPHONE ANSWERING SERVICE (Cont'd)

b. TYPE 2 ¹

Type 2 concentrator-identifier equipment may serve a maximum of 100 clients. One signaling channel and two to six telephone channels are required between the concentrator located at a central office and identifier equipment located on the same premises as the secretarial equipment. Concentrators equipped for less than 100 secretarial lines may be expanded to a larger capacity only when the number of connected secretarial lines equals 90% of the equipped capacity and after notification from the telephone secretarial service bureau.

This service is furnished subject to the working limits of the concentrator-identifier equipment.

c. TYPE 3 ¹

Type 3 concentrator equipment may serve a maximum of five client lines, which must be located in the same central office district as the concentrator, and be served by the central office equipment with which the concentrator is associated. No identifier equipment is available with Type 3 concentrator equipment. One telephone channel is required between the concentrator located at a central office and the secretarial equipment. A customer-provided switching key is required at each telephone station of lines connected to the concentrator. The customer-provided key is used to connect or disconnect the line from the concentrator. When the customer-provided key is operated, the client's line is disconnected from the concentrator, and outgoing calls can be made by the client. When the key is in the normal position, incoming calls can be answered only at the telephone secretarial bureau via the concentrator, and no outgoing calls can be made by the client.

B. REGULATIONS

1. LINES CONNECTED

Lines of the following kinds may be connected to customer-provided equipment for telephone answering service -

- a. Secretarial lines from business or residence individual non-coin or branch exchange trunk lines of designated clients.

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¹ Effective February 10, 1985, Type 2 and Type 3 are furnished only to the extent of available stock.

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B. REGULATIONS (Cont'd)

1. LINES CONNECTED (Cont'd)

- b. Business individual lines of clients receiving secretarial service, designated as client direct lines and terminated directly in the secretarial or concentrator-identifier equipment.

2. CONTRACTS FOR SERVICE

Each secretarial line is contracted for by the client to whose central office line the secretarial line is connected.

3. USE OF SECRETARIAL AND CLIENT DIRECT LINES

The client who subscribes to the secretarial line service is responsible for payment of all message toll and local usage calls placed over the central office line, whether originated at the client's main location or at the telephone answering service company's location.

4. SECRETARIAL LINES CONNECTED TO TELEPHONE ANSWERING SERVICE EQUIPMENT(TYPE 2040 CHANNEL)

- a. When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided.
- b. When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.

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B. REGULATIONS (Cont'd)

5. SECRETARIAL LINES CONNECTED TO CONCENTRATOR EQUIPMENT LOCATED IN THE CENTRAL OFFICE (TYPE 2041 CHANNEL)

- a. When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no mileage measurement.
- b. When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- c. When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

6. SECRETARIAL LINE MASS MOVE CHARGES

When, because of the move of a telephone secretarial service bureau, secretarial lines presently connected are reconnected at the new telephone secretarial service location, the telephone secretarial service bureau has the option of paying the cost of connecting the secretarial lines at the new location, in lieu of the applicable charges as specified in this Guide and the Telephone Company's Pa. P.U.C. -No. 1 Tariff.

C. RATES AND CHARGES.

1. GENERAL

- a. Rates for channels between Concentrator and Identifier (Voice Grade channel) can be found in the Special Services Tariff (Pa. P.U.C.-No. 304).
- b. No secretarial line charge applies for terminating business individual lines directly in the Demarcation Point established for the secretarial or concentrator-identifier equipment. Established Tariff or Guide rates apply for such lines.

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C. RATES AND CHARGES (Cont'd)

2. CONCENTRATOR-IDENTIFIER EQUIPMENT

a. TYPE 1 ¹

	<u>Product/ Service Charge</u>	<u>Monthly Rate ²</u>	<u>USOC</u>
(1) Concentrator Equipment for 100 or less secretarial lines and a maximum of 4 telephone lines between the concentrator and identifier equipment.....	-	\$157.00	ST4
(2) Identifier Equipment for 100 secretarial lines.....	-	74.00	ST7

b. TYPE 2 ³

(1) Concentrator Equipment for 100 or less secretarial lines and a maximum of 6 telephone lines between the concentrator and identifier equipment	\$225.00	157.00	2SX
(2) Identifier Equipment for 100 secretarial lines.....	225.00	80.80	SNV

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² Flexibly Priced.

³ Effective February 10, 1985, Type 2 is furnished only to the extent of available stock.

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C. RATES AND CHARGES (Cont'd)

2. CONCENTRATOR-IDENTIFIER EQUIPMENT (Cont'd)

		Product/ Service Charge	Monthly Rate ¹	USOC
c.	SUPPLEMENTAL EQUIPMENT - TYPE 1 AND TYPE 2 ²			
(1)	All trunk busy registers, each	\$16.25	\$ 1.30	STB
(2)	All trunk busy lamps, each	16.25	1.30	STD
(3)	Signaling Channel			
	No charges apply for the signaling channel required between the concentrator and identifier equipment.			
d.	TYPE 3 ²			
(1)	Equipment for 5 secretarial lines and one telephone line between the concentrator and the secretarial equipment	-	15.80	7SX
(2)	Channel charges for an additional secretarial line apply for the customer- provided key at the client's telephone			

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¹ Flexibly Priced.

² Effective February 10, 1985, Type 2 and Type 3 are furnished only to the extent of available stock.

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C. RATES AND CHARGES (Cont'd)

3. SECRETARIAL LINES CONNECTED TO TELEPHONE ANSWERING EQUIPMENT

a. Types 2040 and 2041 Channels

(1) For each Type 2040 Secretarial Line, the following charges apply:

When the customer and the secretarial equipment locations are;

	Product/Service Charge ^{1,2}				Monthly Rate ²	
	Same Central Office		Different Central Office		Same Central Office	Different Central Office
	<u>Init.</u>	<u>Add'l.</u>	<u>Init.</u>	<u>Add'l.</u>		
(a) not on the same or connected premises but in the same exchange. A Local Channel measured in 1/4 mile increments is furnished between the customer's serving wire center and the center of the building in which the secretarial equipment is located						
1/4 mile or less	\$30.00	\$30.00	\$30.00	\$30.00	\$5.15	\$5.15
more than 1/4 mile, first 1/4 mile	30.00	30.00	30.00	30.00	5.15	5.15
each add'l. 1/4 mile	-	-	-	-	2.65	2.65
connection of local channel to demarcation point	25.00	5.00	25.00	5.00	-	-

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¹ Product/Service charge applies per channel

² Flexibly priced.

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C. RATES AND CHARGES (Cont'd)

3. SECRETARIAL LINES CONNECTED TO TELEPHONE ANSWERING EQUIPMENT (Cont'd)

a. Types 2040 and 2041 Channels (Cont'd)

(1) For each Type 2040 Secretarial Line, the following charges apply: (Cont'd)

(b) in different exchanges

(b.1) an interexchange channel, per mile and fixed (Rates for Series 2000 Channel mileage can be found in Section 14 of this Guide).

(b.2) Local Channel, between the secretarial equipment and its serving wire center (Rates for Series 2000 Local Channels can be found in Section 14 of this Guide).

		Product/Service Charge ¹		Monthly Rate ¹
		Init.	Add'l.	Different Central Office
(b.3)	transmission function (one required per local channel)	\$700.00	\$440.00	\$35.65
(b.4)	connection of local channel to demarcation point	25.00	5.00	-

(2) For each Type 2041 Secretarial line the following charges apply:

When the customer's service is connected to a concentrator located;

		Product/Service Charge ¹		Monthly Rate ¹
		Init.	Add'l.	
(a)	in the same central office,	\$30.00	\$30.00	\$5.25
(b)	in a different central office within the same or different exchange, the following charges apply:			
(b.1)	Interoffice and Interexchange channel, per mile and fixed (Rates for Interoffice and Interexchange mileage can be found in Section 14 of this Guide.)			

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C. RATES AND CHARGES (Cont'd)

3. SECRETARIAL LINES CONNECTED TO TELEPHONE ANSWERING EQUIPMENT (Cont'd)

a. Types 2040 and 2041 Channels (Cont'd)

(2) For each Type 2041 Secretarial line, the following charges apply: (Cont'd)

When the customer's service is connected to a concentrator located; (Cont'd)

(b) in a different central office within the same or different exchange, the following charges apply: (Cont'd)

		Product/Service Charge ¹		Monthly Rate ¹
				Different Central Office
		Init.	Add'l.	
(b.2)	a transmission function, each (two required)	\$285.00	\$185.00	\$7.00

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