*Easy Number℠ CALL ROUTING SERVICE

A. GENERAL

Easy Number Call Routing Service permits customized call routing to a specific location using: 1) a defined subscription area; or 2) the caller's NXX.

B. REGULATIONS

1. **Easy Number** Call Routing Service is available as a Basic or Deluxe service with several rate options including volume discounts with 3 or 5 year Agreements. A Pay-Per-Call billing service is available to **Easy Number** subscribers who require direct billing of charges for informational program services to their customers.

   Easy Number Call Routing Service - Basic
   Easy Number Call Routing Service - Basic provides for a unique local call routing to a specific location using: 1) a defined subscription area; or 2) the caller's NXX. Billing of per-call charges for informational program service is also available with **Easy Number** Basic service.

   Easy Number Call Routing Service - Deluxe
   Easy Number Call Routing Service - Deluxe provides a premium 555 telephone number call routing to a specific location using: 1) a defined subscription area; or 2) the caller's NXX. Billing of per-call charges for informational program service is also available with **Easy Number** Deluxe service.

2. **Easy Number** Call Routing Service is subject to the availability of the Advanced Intelligent Network capability, network facilities and Billing capabilities. No mass calling type services will be permitted until such time as Network Management capability is available. In no event shall Verizon PA be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities or for any act, omission or failure of performance by Verizon PA, or employees, or agents.

3. **Easy Number** Call Routing Service calls from customers of Independent and Other Facilities-Based Local Exchange Carriers will require special access charge and billing arrangements with Verizon PA before **Easy Number** Call Routing Service is available.

4. **Easy Number** Call Routing Service is furnished upon the condition that the Subscriber obtain adequate terminating facilities to permit the use of **Easy Number** Call Routing Service without injurious effect upon it or any other services rendered by the Company. Verizon PA may terminate or refuse to furnish service to any Subscriber, without incurring any liability, if use of the service would interfere with or impair other services provided by the Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the customer by mail, or in person, of Verizon PA's intention to terminate the service for such cause.

5. All calls must originate and terminate within the same LATA.

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***Easy Number**SM CALL ROUTING SERVICE

B. REGULATIONS (Cont'd)

6. Callers to an **Easy Number** Call Routing Service telephone number will be charged for a local call. In addition, if an **Easy Number** call is to a Pay-Per-Call service, the charges as specified by the **Easy Number** subscriber will appear as a separate billing charge on the caller's Bell Atlantic-PA bill.

7. Information providers must abide by the limitations, restrictions, disclosures and other requirements set forth in the Telephone Disclosure and Dispute Resolution Act (TDDRA) of 1992. Under the statute, Federal Communications Commission's (FCC) regulations impose obligations and constraints on information providers and common carriers that transmit or bill for informational program services. Information providers must also abide by the requirements set forth in the Federal Trade Commission (FTC) Telemarketing Act. Information providers must also comply with the provisions of S.2905 of the Public Utility Code, 66 PA. C.S.A. Section 2905, relating to Telephone Messaging Services. These requirements control the activities of information providers that produce pay-per-call programs and other entities, including common carriers, that perform pay-per-call billing and collection. Service to **Easy Number** Pay-Per-Call numbers with informational programs not in compliance with these requirements shall be terminated promptly after Bell Atlantic-PA's discovery of such programs' noncompliance.

8. A clear and distinct Preamble of less than 15 seconds to a Pay-Per-Call informational program must notify the caller of the charges to be billed for this call and that the call will be itemized on the caller's telephone bill. The Preamble must notify and give the caller sufficient time to hang up before Pay-Per-Call charges are charged. Callers will be charged for calls longer than 15 seconds.

9. At the initial request of any business customer of Bell Atlantic-PA, access to **Easy Number** Basic or Deluxe Pay-Per-Call numbers may be blocked on an individual line basis without charge. This arrangement would prevent completion of all **Easy Number** Pay-Per-Call calls within the LATA. Access to Non-pay-per-call services would not be blocked. Rates for subsequent requests for blocking are specified in Section C. following.

10. An exception to line restriction is 555-1212. In the Code of Federal Regulations Title 47, Part 64, Subpart 0 Section 64.1501 (a)(4) directory services provided by a common carrier or its affiliate or by a local exchange carrier or its affiliate, or any service for which users are assessed charges only after entering into a presubscription or comparable arrangement with the provider of such service are not pay per call services.

11. Bell Atlantic-PA is only responsible for the maintenance and operation of the **Easy Number** network facilities, and assumes no liability for the content(s) or accuracy of messages provided by the information provider. Informational Programs, both live and recorded whose message is sexually explicit, lewd, or otherwise considered to be adult as that term is commonly understood, are not available, acceptable or permissible with **Easy Number**. Services to **Easy Number** Pay-Per-Call numbers with informational programs not in compliance with these requirements shall be terminated promptly after Bell Atlantic-PA's discovery of such programs' noncompliance.

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B. REGULATIONS (Cont'd)

12. Number Reservation. All **Easy Number** Call Routing Service-Basic and Deluxe Numbers are software design only.

    a. **Easy Number** Call Routing Service-Basic

    Bell Atlantic will assign **Easy Number** Call Routing Service Basic numbers using a unique NPA-NXX for the service. Specific Numbers will be reserved at no charge for a maximum of three months only.

    b. **Easy Number** Call Routing Service-Deluxe

    Subscribers must reserve and be assigned a (NPA-555-XXXX) number by the North American Numbering Plan Administrator, the custodian of "555" NXX codes, prior to activation of the service in each NPA. 555 Line Numbers will be assigned on either a national or non-national basis. National assignment means that the 555 Line Number assignee may use that number in any NPA in the North American Numbering Plan (NANP) area. A non-national assignment means the 555 Line Number may be used in a specific geographical area by one entity and the same 555 Line Number may be assigned and used by other entities in other geographical areas. Subscribers must render to Bell Atlantic a copy of the "Administrator's Response/Confirmation Form" prior to service activation of the NPA 555-XXXX number. For further details, reference BellCore IL-94/05-004 and ICCF 94-0429-002.

    c. In cases of future geographic NPA relief activity accomplished by either NPA splits, overlays, boundary realignments, etc., the number assignees of a **Easy Number** Call Routing Service-Basic or **Easy Number** Call Routing Service-Deluxe number must reserve and request activation of the same number in the new NPA. A one-time service establishment charge will apply for service activation of the new NPA.

13. Call Routing Database.

    a. The service logic in the call routing database will determine the route of the call using the calling party's NPA or NPA-NXX. The **Easy Number** Call Routing Service subscriber is required to supply an information table where calls are to be routed for each subscriber terminating call location. Most **Easy Number** Call Routing Service applications are not expected to exceed the maximum allowable database size. If large, complex, and/or sophisticated routing applications exceed the maximum allowable database size, these applications will be handled on a Custom Routing basis. All Percentage Routing and Time-of-Day applications are considered Custom Routing.

    b. Custom Routing applications are designed and priced on an Individual Case Basis (ICB).

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B. REGULATIONS (Cont'd)

14. Pay-Per-Call calls to **Easy Number** telephone numbers will not be completed from the following types of services:

- Operator Handled Calls (O+ and O-)
- Hotel/Motel/Hospital Services
- Inmate Service
- Cellular Service
- Pay Telephone Lines
- Independent or Other Facilities-Based Local Exchange Carriers unless access charges and billing arrangements have been established
- Services with Selective Class of Call Screening

15. Bell Atlantic-PA will track all adjustments for customer calls made to each **Easy Number** Pay-Per-Call service number. A summary of adjustments including uncollectibles will appear on the Payment Statement to the **Easy Number** Service Subscriber. Bell Atlantic-PA will make adjustments at its sole discretion for Pay-Per-Call charges as follows:

When a caller makes a first time claim for credit on the basis that: (1) the caller did not approve or have awareness that the call(s) was made, or (2) the caller did not have knowledge of the price per call.

By accepting an Adjustment, the caller waives any future claims for an automatic adjustment on Pay-Per-Call(s).

Bell Atlantic-PA will initiate line blocking for those callers who receive a one-time adjustment of $20.00 or more.

A twenty-five percent (25%) Revenue Adjustment Surcharge will be assessed the **Easy Number** Subscriber on the dollar value of all Pay-Per-Call calls adjusted.

16. The callers Pay-Per-Call charges for information programs provided by the **Easy Number** Service subscriber cannot be greater than $5.00 per call.

17. A monthly remittance check will be sent to the **Easy Number** Pay-Per-Call subscriber. The amount will include directly billed charges to the caller plus applicable local and state taxes less the amount of charges written off as an adjustment or uncollectible less **Easy Number** local and toll transport, Query and billing charges less any Revenue Adjustment Surcharges and any other Bell Atlantic charges due.

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***Easy Number**SM CALL ROUTING SERVICE

B. REGULATIONS (Cont'd)

18. Calls to disconnected **Easy Number** Call Routing Service telephone numbers will be routed to a Vacant Code Announcement recording.

19. **Easy Number** Call Routing Service numbers will not be listed in any Bell Atlantic Directory.

C. RATES

1. Application of Rates

a. The Subscriber is responsible for all local and intraLATA toll call transport rate charges from the calling party's central office to the terminating central office, as outlined below.

b. All rates for **Easy Number** Call Routing Service are applied on a jurisdictional IntraLATA basis.

c. Rates and regulations as specified in other Bell Atlantic-PA tariffs would apply, as appropriate, for sufficient lines/trunks to the Subscriber's terminating equipment.

d. An intra-office local call will be charged the calling party in accordance with the class of service of the caller dialing a **Easy Number** Call Routing Service-Basic or Deluxe call.

e. One-time Service Establishment charges for **Easy Number** Call Routing Service-Basic & Deluxe include activation of the advertised number and one "default" forward-to telephone number. Supplemental "default" telephone numbers will be assessed a one-time charge per number.

f. A Subscriber of **Easy Number** Call Routing Service-Basic or **Easy Number** Call Routing Service-Deluxe service may choose from three local transport rating options:

(1) 60 Month Agreement
(2) 36 Month Agreement
(3) Month-to-Month (Initial 3 month minimum)

Each transport rating option has a Minimum dollar amount requirement. The subscriber will be billed monthly for actual usage times the Agreement rate. Bell Atlantic-Pa. will perform a 12 month annual "true-up" subsequent to the annual anniversary date of the 60 month or 36 month Agreement option. Bell Atlantic-Pa. will bill the **Easy Number** Call Routing Service subscriber any difference between the Minimum Annual Charges indicated in C.2.d. below, if greater than the Total 12 Months actual billings. With Month-to-Month service the subscriber will be billed the greater of either Actual Monthly charges or the Monthly Minimum charge indicated in C.2.d. below.

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***Easy Number**SM CALL ROUTING SERVICE

C. RATES (Cont'd)

1. Application of Rates (Cont'd)

g. If **Easy Number** Call Routing Service is disconnected prior to the expiration of an Agreement, a single payment for early termination of $1,000, plus one-twelfth of the Minimum Annual Charges times the number of remaining months of the Agreement, plus any "true-up" for months with actual usage is due with the Final Bill.

h. Business Two-Point Message Toll Service rates in Bell Atlantic-Pa. tariff P.U.C.-Toll No. 1A, Section 2 or Interstate IntraLATA Business Class of Service Dial Station Rates found in The Bell Atlantic Telephone Companies FCC tariff No.5, Section 3.1 apply, as appropriate.

A Subscriber will be billed the applicable tariff rate times the actual minutes. These calls are not applied to the Local Transport Agreement minimums.

i. Local Transport service rates will be billed to the Subscriber per telephone number in each LATA monthly and at the Agreement rate.

j. An **Easy Number** Call Routing Service Query charge is assessed the Subscriber based on each query of the Basic or Deluxe Data Base, regardless of whether or not the call is completed.

k. Local transport and IntraLATA toll calls charges apply only on completed calls which exclude Ring No Answer and Busy lines.

l. Charges for Custom Reports to meet informational or analytical needs of the Subscriber are available on an Individual Case Basis (ICB). Such information might include summaries or distribution of calls by time-of-day, day-of-week, lengths of calls, etc.

2. Rates and Charges

	RATE
a. Service Establishment Charges	
One-time service establishment charge-Basic per number per LATA	$1,600.00
One-time service establishment charge-Deluxe per number per LATA	2,500.00
One-time service establishment charge-Pay Per Call per number per LATA	100.00
One-time service establishment charge-Custom Routing Applications	ICB
Supplemental forward to or default number- per number	225.00

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***Easy Number**SM CALL ROUTING SERVICE

C. RATES (Cont'd)

2. Rates and Charges (Cont'd)

	RATE
b. Rearrangements and Changes	
Premium Routing Query Data Base Changes per change per number	$225.00
Change in Subscriber Pay-Per-Call price	225.00
c. Routing Feature Query Charge per query	.01

d. Local Calling Transport

(1) Basic Local Calling

per call of 10 minutes or less duration per number per LATA

Month-To-Month	RATE	Minimum Monthly Charge
750 to 2,999	$.11	$ 82.50
3,000 to 29,999	.10	300.00
30,000 to 74,999	.09	2,700.00
75,000+	.08	6,000.00
36 Month Agreement		**Minimum Annual Charge**
750 to 2,999	.09	$ 810.00
3,000 to 29,999	.08	2,880.00
30,000 to 74,999	.07	25,200.00
75,000+	.06	54,000.00
60 Month Agreement		
750 to 2,999	.07	630.00
3,000 to 29,999	.06	2,160.00
30,000 to 74,999	.05	18,000.00
75,000+	.04	36,000.00

In addition to the above rates, each call over 10 minutes duration will be billed an additional charge 4.00

(2) Deluxe Local Calling

per minute/call or fraction thereof per number per LATA

Month-To-Month	RATE	Minimum Monthly Charge
1,000 to 5,999	$.0555	$ 55.50
6,000 to 59,999	.0505	303.00
60,000 to 149,999	.0455	2,730.00
150,000+	.0405	6,075.00

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***Easy Number**SM CALL ROUTING SERVICE

C. RATES (Cont'd)

2. Rates and Charges (Cont'd)

d. Local Calling Transport (Cont'd)

(2) Deluxe Local Calling (Cont'd)
per minute/call or fraction thereof
per number per LATA

36 Month Agreement	Rate	Minimum Annual Charge
1,000 to 5,999	$.0455	$ 546.00
6,000 to 59,999	.0405	2,916.00
60,000 to 149,999	.0355	25,560.00
150,000+	.0305	54,900.00
60 Month Agreement		
1,000 to 5,999	.0405	486.00
6,000 to 59,999	.0355	2,556.00
60,000 to 149,999	.0305	21,960.00
150,000+	.0255	45,900.00

e. Custom Reports

One time development charge per Report	ICB
Monthly Report per Report per month	ICB

f. Enhanced Billing Report

One time service establishment charge per Report per NPA	ICB
Enhanced Billing Report per Report per month per NPA	ICB

g. Pay-Per-Call billing

	Monthly Charge
Per number per LATA	$75.00

Per call billed per number per LATA per month	Rate
1 to 5,999	$ .05
6,000 to 59,999	.04
60,000 to 149,999	.03
150,000+	.02

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C. RATES (Cont'd)

2. Rates and Charges (Cont'd)

h. Pay Per-Call Blocking and Unblocking

	Nonrecurring Charge
Residence (per line)	
Initial blocking	-
Subsequent requests, same number	$10.00
Business (per central office or terminating location)	
Initial blocking	-
Subsequent requests,	100.00
Per line equipped	3.00
Centrex/Custoflex/CustoPAK services	
Initial blocking	-
Subsequent requests,	100.00
Per line equipped	3.00

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