RESIDENCE TWO-POINT MESSAGE TOLL SERVICE

A. APPLICATION OF GUIDE

This Guide applies to Residence Two-Point Message Toll Service between points within a Local Access and Transport Area (LATA) and within the State of Pennsylvania. The points between which service is furnished on a local basis are indicated by the Local General Tariffs governing the rates for exchange service.

B. GENERAL REGULATIONS

1. DEFINITION

Residence Two-Point Message Toll Service is that of furnishing facilities for communication between stations in different local service areas of the same LATA in accordance with the regulations and system of rates specified in this Guide. The rates specified in this Guide are in payment for all service furnished between the calling and called stations.

2. UNDERTAKING OF COMPANY

The Telephone Company offers, subject to the terms and conditions specified in this Guide, the use of its facilities where available for communication between customers.

3. PRIORITY OF SERVICE

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of message toll service shall take precedence over the use of lines between central offices for the furnishing of special services.

4. LIABILITY OF TELEPHONE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failures or defects in the Company's equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defet in transmission, or failure or defect in the Company's equipment occurs. Adjustments within the limits provided herein may be made by direct payment to the customer or by credit to the customer's account.

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B. GENERAL REGULATIONS (Cont'd)

5. USE

a. Use of Service

Service is provided for use by the customer and may be used by others, when so authorized by the customer, provided that all such usage shall be subject to the provisions of this Guide.

b. Use of Service for Unlawful Purposes

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Company receives other evidence that such service is being or will be so used.

c. Use of Service With Customer-Provided Equipment

Customer-provided terminal equipment and communications systems may be connected to exchange facilities of the Company subject to the regulations, rates and charges applicable to the connection of such facilities as provided for in the Company's Tariffs or Guides.

6. SERVICE USED FOR DATA TRANSMISSION

a. Message toll service is available for use on a two-point service basis with data transmitting and/or receiving equipment for the transmission and reception of data signals.

b. The regulations and rates for each call made for the purpose of transmitting data signals are those applicable in this Guide for Residence Two-Point Service.

C. RESIDENCE TWO-POINT MESSAGE TOLL SERVICE

1. DEFINITIONS

Station

The term "Station" denotes the network control signaling unit and any other equipment provided at a customer's premises which enables a customer to establish communications connections and to effect communications through such connections.

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C. RESIDENCE TWO-POINT MESSAGE TOLL SERVICE (Cont'd)

1. DEFINITIONS (Cont'd)

Station-to-Station

The classes of Residence Two-Point service offered are as follows:

Residence Two-Point Service is that service where the person originating the call dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number.

2. PROCEDURE FOR DETERMINING A RATE

a. In order to determine the rate between two points within a LATA and within the State of Pennsylvania, the steps to be followed are:

(1) Refer to the Rate Guide and note the V and H coordinates for the rate centers involved, together with any other rate information in the V-H coordinate columns. In accordance with the instructions therein determine the rate airline distance between the rate centers involved.

(2) For Harrisburg, Philadelphia, and Pittsburgh, to points for which the direct distance is 40 miles or less from the respective zones, toll rates are based on the airline distance between the points. To points for which the direct distances to the respective zones are more than 40 miles, toll rates are based on the distances to Zone 1 with a minimum of 41 miles.

(3) Refer to the Table of Rates in 7.a. following. Opposite the rate mileage step which includes the mileage determined as in (1) preceding will be found the rates for service between the rate centers involved.

3. METHOD OF APPLYING RATES

Message toll service rates between points within a LATA in Pennsylvania are based on the airline distance between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest and in the large metropolitan areas there are several rate centers. Each exchange area has one rate center except the Harrisburg, Philadelphia, Pittsburgh, Philadelphia Suburban and Pittsburgh Suburban exchange areas which are divided into zones each of which has a separate rate center.

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3. METHOD OF APPLYING RATES (Cont'd)

For the purpose of determining the rate distances a vertical (V) and horizontal (H) coordinate system is used. The V-H system consists of a series of coordinates which represent a theoretical grid of vertical and horizontal lines covering the State of Pennsylvania. The spacing between these lines is about 1670 feet and an intersection of any two grid lines represents the center of an area approximately one-tenth of a square mile designated by the two coordinates.

The location of a rate center expressed in latitude and longitude can be converted mathematically to its grid location, i.e., vertical (V) and horizontal (H) coordinates. These coordinates permit calculation of the distance between any two such rate centers. The rate applicable for the distance so obtained is as provided in 7.a. following.

The V and H coordinates for each rate center, and the rate center for each central office, within the LATA(s) within the State of Pennsylvania are listed in the Rate Guide.

When service is available to a point not listed in the Rate Guide the rate center is the rate center for the central office through which exchange telephone service is furnished.

Rates for messages are based upon the day of the week and the time of day that each initial minute or additional minute begins.

4. INITIAL MINUTE AND ADDITIONAL MINUTES

Rates are provided in terms of initial minute and additional minutes for Day, Evening (Off-Peak) and Night & Weekend rate periods.

a. Two-Point Message Toll Service

Initial minute rates given in the Table of Rates in 7.a. following are for connections of one minute or any fraction thereof.

b. All additional minute rates given in the Table of Rates in 7.a. following are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.

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5. TIMING OF MESSAGES

a. The time when the connection is established, (determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station) determines whether Day, Evening (Off-Peak) or Night & Weekend rates apply.

(1) In cases where a message begins in one rate period and ends in another, the rate in effect at that time the connection is established applies to the initial minute. The rate for each additional minute is the rate in effect at the beginning of each additional minute of usage.

(2) Chargeable time begins when connection is established between the calling station and the called station.

b. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network.

c. Chargeable time does not include time lost because of faults or defects in the service.

d. When exchange service used for Residence Two-Point Message Toll Service is connected through a Service Terminating Arrangement or Connecting Arrangement at a customer's premises to a communications system, chargeable time for all calls begins when a call from the telecommunications network terminates in or passes through the first terminal equipment on that communications system. It is the customer's responsibility to furnish answer supervision so that chargeable time may begin.

6. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening (Off-Peak) rate, unless a lower rate would normally apply.

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C. RESIDENCE TWO-POINT MESSAGE TOLL SERVICE (Cont'd)

7. TABLE OF RATES

a. Toll Rate Schedule

DAY	EVENING (OFF-PEAK)	NIGHT & WEEKEND
$0.25	$0.20	$0.12

b. TIME SCHEDULE:

Day, Evening (Off Peak) and Night/Weekend Rates Apply As Follows:

(1) Day:	8:00 AM to 5:00 PM, Monday through Friday
(2) Evening	5:00 PM to 10:00 PM, Monday through Friday
(3) Night/Weekend:	10:00 PM to 8:00 AM, All Days 8:00 AM to 10:00 PM, Saturday and Sunday

8. RATES APPLICABLE ON MESSAGES PLACED BY CERTIFIED SPEECH AND/OR HEARING DISABLED

On messages placed by certified speech and/or hearing disabled customers who are incapable of verbal communication and use a telecommunications device (e.g. teletypewriter or similar keyboard communications terminal device) for communicating over the Message Toll Service network, the rates in 9.a. following will apply.

Certification of the speech and/or hearing disability requires the completion of an application form certified by an agency designated by the Telephone Company, or physician, otolarynologist or licensed speech-language pathologist or audiologist.

The rates in 9.a. following also apply on all intraLATA toll messages placed through the Pennsylvania Relay Service. No certification is required for such rate application.

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C. RESIDENCE TWO-POINT MESSAGE TOLL SERVICE (Cont'd)

9. TABLE OF RATES APPLICABLE TO MESSAGES PLACED BY CERTIFIED SPEECH AND/OR HEARING DISABLED RESIDENCE CUSTOMERS

a. Toll Rate Schedule

DAY		EVENING (OFF-PEAK)		NIGHT & WEEKEND	
Init. Minute	Each Add'l Minute	Init. Minute	Each Add'l. Minute	Init. Minute	Each Add'l. Minute
$.19	$.19 *	$.15	$.15 *	$.05	$.05 *

b. TIME SCHEDULE:

Day, Evening (Off Peak) and Night/Weekend Rates Apply As Follows:

(1)	Day:	8:00 AM to 5:00 PM, Monday through Friday
(2)	Evening:	5:00 PM to 10:00 PM, Monday through Friday
(3)	Night/Weekend:	10:00 PM to 8:00 AM, All Days 8:00 AM to 10:00 PM, Saturday and Sunday

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C. RESIDENCE TWO-POINT MESSAGE TOLL SERVICE (Cont'd)

10. Automatic Savings: (Cont'd)

B. REGULATIONS (Cont'd)

8. Residence customers currently rated under Messages Placed by Certified Speech and/or Hearing Disabled Toll Rate Schedule, will also receive the following percent discount for qualifying Automatic Savings calls.

C. RATES

Qualifying Monthly Usage Table	Percent Discount
$ 0.00 to 4.99	None
5.00 to 19.99	10%
20.00 or more	20%

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C. RESIDENCE TWO-POINT MESSAGE TOLL SERVICE (Cont'd)

10. IntraLATA Toll Provider (ITP) Credit or Check Offering

a. Description:

A $5.00 bill credit or check (method of payment to be determined by the Company) will apply for each qualified Verizon Pennsylvania Inc., residence Dial Tone Line (see Regulations below) where the customer changes their intraLATA toll provider to Verizon Pennsylvania Inc.

b. Regulations:

1. Qualifying residence customers are those who change their presubscribed intraLATA toll service provider to Verizon Pennsylvania Inc.

2. Qualifying customers will receive either a credit on their bill, or a check (payable to Verizon Pennsylvania Inc.) to be used as payment against their Verizon montly telephone bill, equal to $5.00 per presubscribed line changed to Verizon Pennsylvania Inc., with the method of payment to be determined by the Company.

3. This offer does not apply to those qualifying customer Dial Tone Line(s) whose presubscribed intraLATA toll service is being restored to Verizon Pennsylvania Inc., in order to correct an unauthorized transfer to another intraLATA toll service provider.