ALERTING AND REPORTING SYSTEMS

A. GROUP ALERTING AND DISPATCHING TELEPHONE SYSTEM

1. GENERAL

A Group Alerting and Dispatching Telephone System is an arrangement of equipment furnished to municipalities, volunteer fire departments, military installations, industrial plants and similar organizations. This equipment is designed for use with all types of dial central offices, except electronic switching systems, to alert a group or groups of persons simultaneously over their regular exchange service telephones by dialing a prescribed code number from a control location. There may be more than one such location in any given system.

2. DESCRIPTION AND METHOD OF OPERATION

a. Central Office Equipment

The Group Alerting and Dispatching Telephone System utilizes common equipment and line and grouping facilities in the central office. The exchange lines associated with these facilities may be divided into several groups which are selected by code dialing so that connection may be established with a single group, a combination of groups or with all groups of the system. A particular customer-provided telephone may be associated with more than one such group. If a system encompasses more than one central office district, additional common, line and grouping equipment are required in each such subordinate central office added.

b. Control Station

The customer-provided control station or stations are connected to a grouping unit in the central office. The operation of the necessary customer-provided control keys and the dialing of a single digit connects the customer-provided control station to, and distinctively rings, all idle exchange services associated with the code. As the message is announced it is simultaneously recorded and repeated automatically thereafter for the predetermined period. The announcement may be reactivated by redialing the original code or terminated by dialing another predesignated code. If a line is in use, the equipment "camps" on the line throughout the duration of the announcement and the associated customer-provided telephone will distinctively ring when the call has been terminated.

ALERTING AND REPORTING SYSTEMS

A. GROUP ALERTING AND DISPATCHING TELEPHONE SYSTEM (Cont'd)

2. DESCRIPTION AND METHOD OF OPERATION (Cont'd)

c. Optional Equipment

(1) A warning tone may be provided for transmission over a busy line to indicate that an emergency call is waiting.

(2) Alternate line control equipment with an additional channel may be furnished for use in the event of a failure of the normal facilities between the customer-provided control station and the central office.

(3) Customer-provided monitoring equipment with an additional channel may be provided to enable the control station attendant to monitor the recorded message being transmitted.

3. REGULATIONS

a. A maximum number of 480 individual lines may be connected to a Group Alerting and Dispatching Telephone System. For each subordinate central office added, the maximum number of lines is reduced by eight.

b. Lines connected may be limited to a single group or divided into a maximum of eight groups, including one for the entire system, in the main and in each subordinate central office.

c. Customer-provided stations connected to the system can be associated with individual line non-coin telephone service.

d. The common equipment portion of a Group Alerting and Dispatching Telephone System is provided only upon contract for a minimum period of five years.

e. Whenever a Group Alerting and Dispatching Telephone System is to be connected to the exchange service of other subscribers, the customer shall obtain the consent of all such subscribers.

ALERTING AND REPORTING SYSTEMS

A. GROUP ALERTING AND DISPATCHING TELEPHONE SYSTEM (Cont'd)

4. RATES

	Product/ Service Charge	Monthly Rate
a. Common Equipment		
One of the following types of common equipment is required for each central office incorporated into a system.		
Controlling Central Office		
Single group system	$545.00	$58.06
Multi-group system	575.00	68.62
Subordinate Central Office		
Single group system	545.00	47.50
Multi-group system	575.00	52.78
b. Supplementary Equipment		
Line Equipment		
Each line connected	30.00	1.79
Grouping Equipment		
One required for each group in excess of one for each central office in which the group is used	25.00	1.85
c. Optional Equipment		
Alternate line control		
One per system	95.00	12.67
Monitoring line control		
One per system	30.00	1.79
Warning tone		
One per central office		
For the first 80 lines	19.00	1.85
For each additional 80 lines	13.00	1.32

ALERTING AND REPORTING SYSTEMS

A. GROUP ALERTING AND DISPATCHING TELEPHONE SYSTEM (Cont'd)

4. RATES (Cont'd)

d. Telephone Lines Between Customer-Provided Control Station and Central Office Equipment

Established Type 2011 channel rates and product/service charges apply for the control station line from the customer-provided control station location to the controlling central office and between controlling and subordinate central offices. One control station line from the controlling central office is required for each two groups used in each subordinate central office. For alternate control and monitoring lines, as required, established Type 2011 channel rates and product/service charges apply between the control station location and the controlling central office.

e. For connection or substitution of customer lines subsequent to the installation of the central office line units, the nonrecurring charge is $15.00 for the first line and $2.00 for each additional line connected or substituted at the same time.

B. PUBLIC EMERGENCY REPORTING SERVICE

1. GENERAL

Public emergency reporting service is furnished, when facilities permit, to fire companies as a means of providing multi-location answering points for emergency calls dialed to a central office number. The service permits all customer-provided telephones connected to the telephone exchange line to receive all calls and permits a person at the telephone which first answers a given call to converse and to operate alarm apparatus.

2. DESCRIPTION AND METHOD OF OPERATION

This service utilizes an individual business exchange line with a manual station line, on-premises and off-premises multi-point extension lines, with customer-provided manual station, Central Office auxiliary line equipment and customer-provided alarm control equipment. A call may be answered at any customer-provided station connected to the service by removing the handset and lifting the switchhook plunger. The party who first answers may converse with the calling party and may activate an alarm by operating the customer-provided key associated with each customer-provided station of the system. This alarm may not be activated if more than one switchhook plunger is in the lifted position.

ALERTING AND REPORTING SYSTEMS

B. PUBLIC EMERGENCY REPORTING SERVICE (Cont'd)

3. REGULATIONS

a. A maximum of six and a minimum of two customer-provided stations at various locations may be connected to this service.

b. Outward calls cannot be made from the customer-provided stations of this service.

c. All customer-provided stations connected to this service are manual (dialless) stations.

d. The customer shall obtain for the Telephone Company the consent of the owners, or lessees, of all premises upon which the equipment and circuits for this service are to be located.

e. Only one customer-provided answering station can answer each call. Lifting the switchhook plunger switches the telephone transmitter to the circuit for talking purposes. Prior to lifting the plunger, answering parties should first monitor the line to determine whether the call already has been answered by another.

f. Each such service, including all of its extension services, is provided only to a single customer, usually a fire company, and that customer alone is responsible for payment of the entire bill.

g. The Telephone Company shall not be liable for damages arising out of failure or malfunction of any of the customer-provided equipment which is interconnected with the Telephone Company's facilities, and the customer shall indemnify and save the Telephone Company harmless from any and all damages, losses, claims, expenses, or demands of any kind arising out of or in connection with any such failure or malfunction of such customer-provided equipment.

h. Calls to this public emergency reporting service normally cannot be traced to their source.

4. RATES

	Monthly Rate
Auxiliary Line Equipment at Central Office	$3.43

The line from the central office is furnished at the rates specified elsewhere in Tariffs or Guides of the Telephone Company for an individual business line.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

1. GENERAL

Wherever appropriate equipment and facilities are available, the Telephone Company will provide universal Central Office number "9-1-1" for the use of a Public Safety Answering Point engaged in assisting a Public Agency in the protection of the safety and/or property of the general public. It is intended that the use of the "9-1-1" telephone number will provide the public with rapid and direct telephone access to a Public Safety Answering Point.

2. GLOSSARY OF TERMS

Emergency Services - those services, including but not limited to fire fighting, law enforcement, ambulance and medical, provided for the protection and/or preservation of persons and/or property in circumstances of immediate and significant threat of injury or harm.

Local Government - any political subdivision or any combination or group thereof, within the Commonwealth of Pennsylvania.

Public Agency - the Commonwealth of Pennsylvania, or any city, county, municipal corporation, public district, or public authority located in whole or part within the Commonwealth which provides or has the authority to provide fire fighting, law enforcement, ambulance, medical, or other emergency services.

Public Safety Agency - a functional division of a Public Agency which provides fire fighting, law enforcement, ambulance, medical, or other emergency services.

Public Safety Answering Point - a location operated and maintained by a Public Agency or Public Safety Agency at which requests for fire fighting, law enforcement, ambulance, medical, or other emergency services are answered.

Control Central Office - a telephone company designated switching unit equipped to perform the routing of Type 3 "9-1-1" calls and to terminate Type 3 "9-1-1" dedicated lines from a central office and/or a Public Safety Answering Point.

Originating Central Office - a Telephone Company designated switching unit used for the provisioning of exchange service.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

2. GLOSSARY OF TERMS (Cont'd)

Dedicated Line - a communication path connecting a Public Safety Answering Point to one or more locations through other than Exchange Access Lines. This includes private lines, tie lines, and on-premises channels.

Dial Line - a communication path connecting a Public Safety Answering Point to various other points by dialing a numeric code or codes. This includes Exchange Access Lines, Private Branch Exchange Lines, Centrex Lines, and Intercommunication Lines.

Master Street Address Guide - a file containing all street names, house/building numbers, and address ranges in the "9-1-1" serving area.

Non-Switched Call - a telephone call carried over exchange facilities from the calling party (originating station) to the called party (terminating station) via a directly routed circuit.

Switched Call - a telephone call carried over exchange facilities which is routed in such a manner that a direct and continuous circuit is not provided.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

3. DESCRIPTION

a. In providing this service, the Telephone Company will arrange to route "9-1-1" telephone calls from telephones with a specified Numbering Plan Area Code and Central Office designation(s) to a Public Safety Answering Point specified by an appropriate Public Agency. A Public Safety Answering Point must be prepared to receive all "9-1-1" calls and to dispatch, or to request an appropriate person, organization or agency to dispatch police, fire, ambulance or other emergency services as reasonably available and required.

b. Three types of "9-1-1" service are available:

(1) Type 1 "9-1-1" service presents a "9-1-1" call to the Public Safety Answering Point in a manner similar to a normal exchange telephone network call.

(2) Type 2 "9-1-1" service provides the Public Safety Answering Point with Type 1 "9-1-1" service and the following features:

(a) Forced Disconnect

When the "9-1-1" Public Safety Answering Point attendant hangs up, the circuit is automatically disconnected at the Central Office despite the switchhook condition of the calling party.

(b) Idle Circuit Tone Application

Type 2 "9-1-1" lines are arranged for incoming only service, and do not have Central Office dial tone. This feature informs the Public Safety Answering Point attendant of the line status by applying two types of tones to the line under the following conditions:

If a call is abandoned prior to completion of a report to the Public Safety Answering Point, a tone consisting of 60 interruptions per minute (busy tone) is applied to the line.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

3. DESCRIPTION (Cont'd)

b. (Cont'd)

(2) Type 2 "9-1-1" service (Cont'd)

(b) Idle Circuit Tone Application (Cont'd)

If the Public Safety Answering Point attendant seizes an idle "9-1-1" circuit, or a caller abandons a "9-1-1" call before it is answered, a tone consisting of 120 interruptions per minute (re-order tone) is applied to the line.

(c) Called Party Hold

Once a "9-1-1" call is answered, the attendant retains control of the circuit, despite the switchhook condition of the originating station. By remaining off-hook or placing the call on hold, control of the circuit is maintained. This feature is available only where the "9-1-1" circuit is routed directly from the originating Central Office to the Public Safety Answering Point.

(d) Switchhook Status

When a Public Safety Answering Point attendant places an abandoned call on hold, this feature will provide an audible visual signal if the station originating the "9-1-1" call returns to an off-hook status. Direct trunking is required for operation of this feature.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

3. DESCRIPTION (Cont'd)

b. (Cont'd)

(2) Type 2 "9-1-1" Service (Cont'd)

(e) Emergency Ringback

When a "9-1-1" caller abandons a call, before all information necessary to provide aid is received, the Public Safety Answering Point attendant can activate this central office feature and ring the "on-hook" station which originated the call. This feature will operate only in systems where the "9-1-1" line is routed directly to the Public Safety Answering Point from the originating Central Office. Called Party Hold is required for the operation of this feature.

Note: Switchhook Status and Emergency Ringback are provided by addition of equipment to the Central Office line unit, and are designed to work with compatible customer-provided equipment. Both features are provided by a single Central Office line unit and cannot be offered separately.

(3) Type 3 "9-1-1" Enhanced Service provides the Public Safety Answering Point with Type 1 "9-1-1" service and the following standard features:

Automatic Number Identification
Forced Disconnect

The following optional features are available with this service configuration:

Alternate Routing (Night Service)
Central Office Transfer Arrangement
Selective Routing/Transfer
Automatic Location Identification

(a) Description of the features are as follows:

(a.1) Automatic Number Identification is a feature by which the telephone number from which the call originated is forwarded to the Compatible Customer Premises Equipment.

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

3. DESCRIPTION (Cont'd)

b. (Cont'd)

(3) Type 3 "9-1-1" Enhanced Service (Cont'd)

(a) Description of the features are as follows: (Cont'd)

(a.2) Alternate Routing allows "9-1-1" calls to be routed to a designated alternate location if (1) all "9-1-1" Service lines to the Primary Public Safety Answering Point are busy, or (2) the Primary Public Safety Answering Point closes down for a period (night service).

(a.3) Central Office Transfer Arrangements:

(a.3.a) Manual Transfer enables the Public Safety Answering Point attendant to transfer an incoming call by depressing the switchhook or button on compatible customer premises equipment and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code.

(a.3.b) Fixed Transfer enables a Public Safety Answering Point attendant to transfer incoming "9-1-1" calls to Secondary Public Safety Answering Points by use of a single button on compatible customer premises equipment.

(a.4) Selective Routing/Transfer is a feature that routes a "9-1-1" call to the pre-designated Public Safety Answering Point based upon the identified number of the calling party. If an incoming "9-1-1" call cannot be selectively routed due to an Automatic Number Identification failure, incoming calls are routed from the "9-1-1" Control Central Office to a default Public Safety Answering Point. Each incoming facility group in the "9-1-1" Control Central Office is assigned a designated default Public Safety Answering Point. Automatic Number

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

3. DESCRIPTION (Cont'd)

b. (Cont'd)

(3) Type 3 "9-1-1" Enhanced Service (Cont'd)

(a) Description of the features is as follows: (Cont'd)

(a.4) (Cont'd)

Identification and Automatic Location Identification data are not provided when a call is default routed. Selective Transfer provides the Public Safety Answering Point with the ability to transfer an incoming call to another responding agency by depressing a single button labeled with the type of agency, i.e., "FIRE", on the associated customer premises equipment.

(a.5) Automatic Location Identification is a feature which forwards a name and address associated with the telephone number from which the call originated to the Public Safety Answering Point for display on associated customer premises equipment. Additional telephones with the same number as the calling party's (secondary locations, off-premises extension lines, etc.) will be identified with the listed address of the calling party's listed number.

(a.6) Interim features of "9-1-1" Enhanced Service:

(a.6.a) Interim Selective Routing is a feature that the "9-1-1" network utilizes to route calls to a Public Safety Answering Point based on the Tax Area Record indicator contained in the Telephone Company's customer records information system. When this feature is purchased, the information in this database is the sole source of routing information and is used by the "9-1-1" system to perform interim selective routing.

The customer of record must designate a Public Safety Answering Point per Tax Area Record indicator and provide written jurisdictional agreements among the designated Public Safety Answering Points. Where a telephone exchange overlaps county boundaries, and the adjacent county does not have "9-1-1" service, calls can be routed to only one telephone number. The Telephone Company will provide this feature without a

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

3. DESCRIPTION (Cont'd)

b. (Cont'd)

(3) Type 3 "9-1-1" Enhanced Service (Cont'd)

(a) Description of the features is as follows: (Cont'd)

(a.6.a) (Cont'd)

Master Street Address Guide based on only one Tax Area Record code per county. Only those Tax Area Record codes associated with the Public Agencies authorized under Act 78, 35 P.S. Paragraph 7013 (c) will be used. No new Tax Area Record codes will be established for this feature. This feature will automatically change routing information in the "9-1-1" system consistent with the Tax Area Record changes made in the Telephone Company's billing system.

(a.6.b) Interim Automatic Location Identification is a feature that forwards, without any modifications, information contained in the name and address field on the billing record associated with the telephone number from which the call originated to the Public Safety Answering Point.

4. REGULATIONS

a. This offering is limited to the Central Office number "9-1-1" only.

b. "9-1-1" is offered on a Central Office District basis only, and the area to be served is that contained within the Central Office District boundary as identified by the Telephone Company.

c. Where the Central Office District boundary and community boundary do not coincide, applicants for this service must, at their cost and expense, arrange to answer and process all "9-1-1" calls made within the boundary of the Central Office District(s).

d. All "9-1-1" calls from a given Central Office District must be routed to the same answering lines unless Type 3 "9-1-1" Enhanced Service, equipped with the Selective Routing feature, is used.

e. It is the Public Agencies' responsibility to determine the quantity of "9-1-1" Service Lines and termination facilities which will provide adequate "9-1-1" service to the public. However, Public Agencies that apply for service must subscribe to a sufficient number of facilities which, in the judgment of the Telephone Company, provide an adequate level of service so as to avoid interfering with the service of others or preventing others from making or receiving calls over their telephone service.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

4. REGULATIONS (Cont'd)

f. Public Agencies that apply for service must provide, at their cost and expense, an adequate number of trained personnel to operate and maintain the Public Safety Answering Point(s) on a 24 hour basis or arrange for alternative routing of "9-1-1" calls.

g. The Universal "9-1-1" Emergency Number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. Normal exchange lines will be required for incoming telephone calls, other than local "9-1-1" calls, and for all outgoing telephone calls from the Public Safety Answering Point.

h. An application for "9-1-1" service must be executed by one or more appropriate Public Agency(s) or their duly constituted agent. If execution is by an agent, the Telephone Company must be provided with satisfactory evidence of authority to contract for such service.

i. Qualified applicants for "9-1-1" service will be provided service on a first-come, first-served basis.

j. Calls placed to "9-1-1" lines where the call is forwarded, switched, or provided on other than directly routed facilities, are not traceable to the originating caller.

k. Public Agencies who subscribe to "9-1-1" service agree to give the Telephone Company at least 60 days written notice before terminating the "9-1-1" service. Service and facilities associated with "9-1-1" service are subject to applicable minimum contract periods and termination liabilities as set forth in the Telephone Company's Pa. P.U.C.-No. 1 Tariff.

l. Customer-provided equipment may be connected to "9-1-1" service, subject to the regulations in Sections 1 and 31 of this Guide. It is the responsibility of the customer to conform its equipment to Telephone Company facilities. Any costs incurred due to modification, change or addition to customer-provided equipment shall be borne by the customer. The Telephone Company may, at its discretion, modify its facilities to conform to the customer's equipment. However, the customer assumes responsibility for all costs incurred by the Telephone Company for such modifications, additions or changes.

m. The Telephone Company's liability and its obligation to furnish "9-1-1" service are limited as set forth in Section 1 of the Telephone Company's Pa. P.U.C.-No. 1 Tariff and the Public Safety Emergency Telephone Act of the Commonwealth of Pennsylvania.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

4. REGULATIONS (Cont'd)

n. When Automatic Location Identification and/or Selective Routing/Transfer is provided, the Public Agency must provide the Telephone Company with all street names, house/building numbers, and address ranges in the "9-1-1" serving area. The Public Agency is also responsible for providing routing information to Public Safety Answering Point locations as well as combinations of police, fire, and ambulance or any other appropriate agencies responsible for providing emergency service in the "9-1-1" serving area. The customer will associate these agencies with a street address or other mutually agreed upon routing criterion in a format acceptable to the Telephone Company. The Telephone Company will estimate and advise the Public Agency of the time necessary for it to validate its customer records information system with the Master Street Address Guide supplied by the Public Agency, before the "9-1-1" Enhanced Service system can be implemented using the Master Street Address Guide.

After establishment of service, it is the Public Agency's responsibility to continue to verify the accuracy of the routing and street address information and to advise the Telephone Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance, or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities, or any other matter that will affect the routing of "9-1-1" calls to the proper Public Safety Answering Point.

o. The Telephone Company does not guarantee the accuracy of the routing and information provided in "9-1-1" Service.

p. Telephone number, name, and address identification associated with the call are considered proprietary information of the Telephone Company and may not be divulged to other parties, extracted from the "9-1-1" network, or used for any purposes other than the provisioning of emergency services by Public Agencies. The Public Agency indemnifies and saves the Telephone Company harmless from any and all claims (including any expense in connection with defending against such claims) arising out of the use of this information for any purposes other than the provisioning of emergency services by Public Agencies.

q. Subscribers to Non-Published Telephone Number service who dial "9-1-1" will have their telephone number and location displayed to the Public Agency if the Public Agency subscribes to Type 3 "9-1-1" Enhanced Service.

r. When Public Agencies subscribe to either Interim Selective Routing or Interim Automatic Location Identification, the following regulations apply:

- The Public Agency subscribing to any interim feature must have an approved "9-1-1" plan as required under Act 78, 35 P.S. Paragraph 7013 (c).

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

4. REGULATIONS (Cont'd)

r. (Cont'd)

- All provisions in Tariff Pa. P.U.C.-No. 1 governing "9-1-1" Enhanced Service will apply to this service except the requirement for the customer to provide all street names, house/building numbers, and address ranges in the "9-1-1" serving area during the interim period.

- At the time of application for service, the customer of record must:

  - Specifically provide the Telephone Company with a written request for interim features based on the current unavailability of a complete Master Street Address Guide.

  - If interim features are provided for telephone exchanges other than Bell of Pennsylvania exchanges, provide written concurrence from the other non-Bell telephone companies serving these exchanges.

  - Provide the Telephone Company, the Department of Community Affairs, and the Public Utility Commission with a written action plan detailing its plans for developing a Master Street Address Guide.

- The Public Agency will be provided a copy of Tax Area Record codes to be used in Interim Selective Routing. The Public Agency is required to verify the accuracy of the Tax Area Record codes.

- The Telephone Company does not verify or guarantee the accuracy of the routing or information provided in connection with any interim service.

- In order to subscribe to Interim Selective Routing, the customer must separately subscribe to the Interim Automatic Location Identification feature.

- The Public Agency must provide the Telephone Company with the following information regarding the Master Street Address Guide:

  - Within 36 months of the implementation of any interim feature, a Master Street Address Guide representing 70% of the total access lines in the "9-1-1" serving area, and

  - Within 60 months of the implementation of any interim feature, a Master Street Address Guide representing 100% of the total access lines in the "9-1-1" serving area. Once the customer has provided the Telephone Company with a valid Master Street Address Guide of an incorporated community, the interim features will be replaced with the permanent features described in this Guide for that community.

  Postponements of the foregoing deadlines will be considered only upon written request by the Department of Community Affairs. Otherwise, there will be no exceptions to these deadlines.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

5. APPLICATION OF RATES

a. No charge applies to the calling party for calls to the "9-1-1" emergency number.

b. Equipment and facilities will be provided to applicants contracting for "9-1-1" service at rates and conditions specified in appropriate Telephone Company Tariffs or Guides.

c. Charges for Foreign Central Office Service apply to Type 1 or 2 "9-1-1" Service Lines furnished between Central Office Districts in different zones of a multi-zone exchange, only.

d. In addition to the monthly rates and Product/Service Charges specified in this Section, appropriate charges specified in Section 22C of this Guide are also applicable.

e. Charges for messages transferred over exchange facilities from a Public Safety Answering Point are billed according to rates applicable in other Sections of this Guide from the Control Central Office serving the Public Safety Answering Point to the point of termination of the transfer.

f. When a Central Office, within a Type 3 "9-1-1" Enhanced Network, has exchange boundaries that do not coincide with community boundaries, and the Public Agency which subscribes to Type 3 "9-1-1" Enhanced Service arranges to automatically route emergency calls to other Public Agencies that are not part of their "9-1-1" network, charges are applied as follows:

(1) Rates for Type 3 "9-1-1" Enhanced Service Line terminations (from the originating Central Office to the Control Central Office) plus Voice Grade Channel Services apply to the originating Public Agency as shown in the Telephone Company's Special Services Tariff (Pa. P.U.C.-No. 304).

(2) Rates for Type 3 "9-1-1" Enhanced Service Line terminations (from the Control Central Office to the Public Safety Answering Point) plus Voice Grade Channel Services apply to the terminating Public Agency as shown in the Telephone Company's Special Services Tariff (Pa. P.U.C.-No. 304).

(3) Rates for Selective Routing and Automatic Location Identification associated with the geographic area that is routed to the Public Safety Answering Point apply to the terminating Public Agency. All other Selective Routing and Automatic Location Identification rates apply to the originating Public Agency.

g. When Interim Automatic Location Identification is purchased, only the recurring Automatic Location Identification rate applies.

h. When Interim Selective Routing is purchased, both the nonrecurring and recurring rates for Selective Routing apply.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

6. RATES

	Monthly Rate
Per Type 1 "9-1-1" Service Line	Appropriate Dial Tone Line rate applies

	Product/ Service Charge(1)	Monthly Rate
Per Type 2 "9-1-1" Service Line(2)	-	$18.00
Per Type 3 "9-1-1" Enhanced Service Line terminating (on an Originating Central Office and Control Central Office) per line, per Central Office	$135.00	11.00
Per Facility Group (on an Originating Central Office and Control Central Office), per Central Office(3)	325.00	-

NOTES:

(1) In lieu of a nonrecurring Product/Service Charge, customers may elect to be billed all or a portion of the nonrecurring charge in 36 or 60 monthly charges. The monthly charge billed will be $3.53 for each $100.00 of the nonrecurring charge for 36 consecutive months or $2.46 for each $100.00 of the nonrecurring charge for 60 consecutive months.

(2) This rate is in addition to the rate for Type 1 "9-1-1" Service Lines.

(3) This rate is in addition to rates for Voice Grade Channel Services as specified in the Special Services Tariff Pa. P.U.C.-No. 304. (for facilities interconnecting the originating Central Office to the Control Central Office or Public Safety Answering Point and for facilities interconnecting the Control Central Office to the Public Safety Answering Point).

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

6. RATES (Cont'd)

	Product/ Service Charge(1)	Monthly Rate
Optional Features:		
Per Control Central Office,	$3,150.00	$1,195.00
Equipped with Manual/Fixed Transfer arrangements	-	-
Equipped with Manual/Fixed/ Selective Transfer arrangements and Selective Routing capability (required for Selective Routing/Transfer feature)	-	-
Selective Routing/Transfer and/or Automatic Location Identification (required for one or both features), per 1,000 data entries	2,800.00(2)	33.00

NOTES:

(1) In lieu of a nonrecurring Product/Service Charge, customers may elect to be billed all or a portion of the nonrecurring charge in 36 or 60 monthly charges. The monthly charge billed will be $3.53 for each $100.00 of the nonrecurring charge for 36 consecutive months or $2.46 for each $100.00 of the nonrecurring charge for 60 consecutive months.

(2) This Product/Service Charge applies only for data entries associated with Verizon Pennsylvania, Inc. service areas.

ALERTING AND REPORTING SYSTEMS

C. UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1" (Cont'd)

6. RATES (Cont'd)

	Product/ Service Charge(1)	Monthly Rate
Optional Features (Cont'd):		
Public Safety Answering Point receiving Automatic Location Identification information.		
Per Public Safety Answering Point	$ 3,175.00	$ 995.00
Multiple Public Safety Answering Points(2)	115,000.00	10,700.00
Per Interactive Retrieval Facility and/or Enhanced Location Display(3)	895.00	200.00
Selective Routing/Transfer per 1,000 data entries(4)	115.00	4.25

NOTES:

(1) In lieu of a nonrecurring Product/Service Charge, customers may elect to be billed all or a portion of the nonrecurring charge in 36 or 60 monthly charges. The monthly charge billed will be $3.53 for each $100.00 of the nonrecurring charge for 36 consecutive months or $2.46 for each $100.00 of the nonrecurring charge for 60 consecutive months.

(2) Equips a maximum of twenty four Public Safety Answering Points within a Type 3 "9-1-1" Enhanced Network to receive Automatic Location Information.

(3) An Interactive Retrieval Facility enables a Public Safety Answering Point attendant to query a Type-3 "9-1-1" Enhanced Network for Location Information and/or provides an enhanced display of the location information. This feature is only available to Public Safety Answering Points receiving Automatic Location Identification Information. Rates for this service are in addition to rates for Public Safety Answering Points receiving Automatic Location Identification Information.

(4) The data entry count is rounded upward to the nearest 1000. This count is based upon the maximum number of a combination of customer accounts and access lines in the "9-1-1" serving area during the most current twelve-month period at the time service is established. This count is determined by the Telephone Company and will be adjusted annually, in a like manner thereafter, for purposes of updating customer billing. Where the count of data entries has been adjusted upward, the initial nonrecurring charge applies for each 1000 data entries so adjusted (after rounding).

ALERTING AND REPORTING SYSTEMS

D. MISCELLANEOUS EQUIPMENT FOR USE WITH UNIVERSAL EMERGENCY SERVICE NUMBER - "9-1-1"

APPLICATION OF GUIDE

The following equipment in this Section of the Guide may only be used with Universal Emergency Service Number - "9-1-1".

1. KEY SYSTEMS EQUIPMENT (1)

a. KEY TELEPHONE SETS

	Product/ Service Charge(1)	Monthly Rate
20-Button sets		
Touch-Tone, each	$40.00	$13.50
30-Button CALL DIRECTOR sets		
Rotary, each	47.00	18.00
Touch-Tone, each	47.00	18.75

b. COMMON EQUIPMENT

For each line terminating in an Illuminated Key System(2)	20.00	5.00

NOTES:

(1) Not available for new installations or additions. Maintenance replacements furnished only to the extent of available stock.
(2) Not required for lines terminating in systems consisting of only 1-button telephone sets or for intercom lines from systems in this Section of the Guide.