ONE CALL CENTER

A. 811 DIALING SERVICE (811)

1. GENERAL

811 Dialing Service (811) is a custom call-routing application utilizing a three-digit local dialing arrangement, terminating to a customer-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three-digit dialing code with call delivery to established 811 subscribers. The 811 code was assigned for this purpose pursuant to the Sixth Report and Order, released March 14, 2005, by the Federal Communications Commission in CC Docket No. 92-105, which specifies that such calls be delivered to a number provided by the relevant 811 subscriber that is not a toll call for the party dialing the number.

The cost of 811 Dialing Service will be billed to the Pennsylvania One Call Center. The terms of 811 Dialing Service will be addressed on an individual contract basis between the Telephone Company and the Pennsylvania One Call Center.