BUSINESS TRAFFIC STUDY

A. GENERAL

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

B. DESCRIPTION OF SERVICE

Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.

For customers with access lines or hunt groups at more than one location, a separate nonrecurring Service Establishment Charge would apply for traffic studies at each location.

Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Business Lines/Trunks
Multiline Hunt Group
IntellilinQ-BRI
IntellilinQ-PRI
Centrex Service
Centrex **CustoPAK**℠ Service
Remote Call Forwarding
WorkSmart℠ Package

Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a four-week billing cycle.

Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.

BUSINESS TRAFFIC STUDY

B. DESCRIPTION OF SERVICE (Cont'd)

CONDITIONS

Business Traffic Study Service is available to business customers only where conditions and facilities permit.

Calls must be carried by the Company, and billed by or on behalf of the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per-call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no nonrecurring charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed as set forth in D. Rates and Charges.

Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on Centrex should include reports on both the Central Office Located Trunk and on the hunt group, in order to make sure that blockage is not occurring at either area.

C. APPLICATION OF RATES AND CHARGES

For the setup of each additional Traffic Study, per customer location, per calendar year, the nonrecurring Service Establishment Charge applies in addition to the Monthly Rate.

Applicable Service Order charges will apply in addition to the nonrecurring Service Establishment Charge for initial setup and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

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D. RATES AND CHARGES

	Nonrecurring Charge
Service Establishment Charge, per customer location, per calendar year	
Initial one-week Traffic Study Report	No charge
Setup for additional Traffic Study Reports	$120.00

	Monthly Rate
Traffic Study Reports, per access line or hunt group, per calendar year	
Initial one-week Traffic Study Report	No charge
Each additional Traffic Study Report, per 4-week billing cycle	
Weekly reporting (4 reports)	$80.00
Bi-weekly reporting (2 reports)	60.00
Monthly reporting (1 report)	40.00