PART I - CARD SERVICES

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Additional Period - Unit of time used for measuring and charging for time in excess of the initial period. (N)

Authorization Code - Numerical code, one or more of which are available to Customer to enable it to access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify Customer for billing purposes. (T)

Carrier - Verizon Select Services Inc. (T)

Commission - Arizona Commerce Commission. (T)

Conversation Minutes - For billing purposes, calls are billed based on conversation minutes, which begin when the called party answers, as determined by answer supervision, and end when either party disconnects.

Customer - Company, individual, or other entity which orders or uses service and is therefore responsible for the payment of charges due and for compliance with Carrier's Tariff regulations. (T)

Customer Dialed Direct - Service where the person originating the call dials the telephone number desired, completing the message without the assistance of an Operator and the message is billed to the originating number. (N)

Initial Period - Minimum unit of time for which a rate is charged for a connection between given points. (N)

Local Access and Transport Area (LATA) - Defined geographic area within which the local telephone company may provide telephone services and/or facilities. (T)

Operator - Inclusive of an automated or live operator. (N)

Operator Assisted - Service where the person originating the call requests the Operator to reach a particular number.

Payphone - Telecommunications device that allows users to place calls by several different methods, e.g., sent paid-coin calls, operator-assisted, calling card or credit card.

Person-to-Person - Service where the person originating the call requests the Operator to reach a particular person, mobile station, department or office. (N)

Material omitted from this page now appears on Page 10.1.

PART I - CARD SERVICES

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Point-Of-Presence (POP) - Physical location and interconnection point of the underlying carrier within a state or LATA. (T) (M)

Prepaid Calling Card - Printed card containing the toll free access number, authorization code, and dialing instructions for prepaid calling service. (T) (M)

Prepaid Calling Service - Prepaid telecommunications service which provides Customer with a toll free access number and an authorization code, and allows Customer to originate outbound direct dial long distance calls over Carrier's network. (T) (M)

Service - Any or all service(s) provided by Carrier pursuant to this Tariff. (M)

Third Party Number - Call where Customer places a call and requests charges to be billed to a different telephone number from the calling number or the called number. (N) (N)

Units - Element used as a rate measure for prepaid calling service. (M)

Material appearing on this page previously appeared on Page 10.