

SUSPENSION OF SERVICE

A. REGULATIONS

1. CLASSES OF SERVICE SUSPENDED

Business, Pay Telephone Lines or Residence local exchange service may be suspended at the customer's request without termination of contract subject to the regulations and rates shown following.

2. SUSPENSION RESTRICTION

The suspension of incoming calls in conjunction with Pay Telephone Lines Service will be provided only where facilities permit as determined by the Telephone Company based on regular engineering practices and economic considerations.

3. INTERCEPTION OR REFERENCE OF CALLS

When service is suspended the telephone operator will advise any one calling the customer's telephone that service is temporarily suspended, or, if the customer desires the calls referred to another telephone, the operator will give the call number of the designated telephone to the calling party.

4. SUSPENSION PERIOD

Inward service only may be suspended for one week or longer or in the case of death, serious illness, or other similar emergency, for a period of less than one week. The suspension of inward service may interfere with the completion of outward toll calls. Both inward and outward service may be suspended for one week or longer.

Temporary Suspension is available to a customer for a maximum period of nine (9) months. The customer's number must be working for at least 90 days in a calendar year. (C)

5. NOTIFICATION REQUIRED

Customers are required to give not less than five days' notice to have service suspended or restored, except in the case of suspensions of less than one week due to emergencies.

6. PARTIAL SUSPENSIONS

Any part of an installation which can be made inoperative without affecting the operation of the remainder of the installation and for which a separate charge applies, may be suspended.

B. RATES

1. MISCELLANEOUS NONRECURRING CHARGE

A miscellaneous nonrecurring charge as specified in Section 22C of this Tariff applies at the time of suspension.

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B. RATES (Cont'd)

2. INWARD SERVICE SUSPENSION

No allowance is made in the customer's monthly rates during the period of suspension.

3. INWARD AND OUTWARD SERVICE SUSPENSIONS

a. Suspension of 30 Days or Less

No allowance is made in the customer's monthly rates during the period of suspension.

b. Suspension of Longer Than 30 Days

(1) Residence Service

The customer will be billed the full monthly rate of the following:

- Dial Tone Line Charge (USOC-DTLRX) as specified in Local General Tariffs Pa. P.U.C.-Nos. 180A, 182, 182A, 185B and 185C.
- Line Cost Charge (USOC-9ZR11).
- Telephone Company Equipment, Charge Listings, Custom Calling Service, Touch-Tone and Wire Maintenance Plans.
- Federal Universal Service Fund (FUSF).

(C)

(2) Business and Semi-Public Service

The suspension of service rate is the full monthly rate of the following:

- Dial Tone Line Rate as specified in Local General Tariffs Pa. P.U.C.-Nos. 180A, 182, 182A, 185B and 185C.
- The Interstate Line Cost Charge as specified in Bell Atlantic Telephone Companies Tariff F.C.C. No. 1.
- Telephone Company-provided equipment and Directory Listings.

(3) Rearrangements of Facilities

Any rearrangements of Pay Telephone Line Service facilities continued in service required for partial suspensions and restorals of service, are made subject to the charges specified in Section 22 of this Tariff.

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B. RATES (Cont'd)

3. INWARD AND OUTWARD SERVICE SUSPENSIONS (Cont'd)

b. Suspension of Longer Than 30 Days (Cont'd)

(3) Rearrangements of Facilities (Cont'd)

Any rearrangements of Business Service facilities continued in service required for partial suspensions and restorals of service are the responsibility of the customer.

(4) Effect on Minimum Term of Contract

For Residence, Business and Pay Telephone Line service the time during which the preceding rates apply for suspended service is considered as a part of the minimum term of contract. (C)