SECTION 3 - DESCRIPTION OF SERVICE

3.1 Availability of Service

Carrier offers resold interexchange telecommunications service to any person or company who desires to be a Customer, subject to the terms and conditions of this Tariff. Service is available 24 hours per day, seven days per week.

3.2 Service Limitations

3.2.1 Calls to 700, 800, 888, 900, 950, or 976 numbers and calls to Directory Assistance shall not be completed using the service.

3.2.2 When placing a call, the prepaid card must have a sufficient balance to make a completed call. At the beginning of each call, an announcement will indicate the balance available on your prepaid card. (C) | (C)

3.2.3 Customers shall be given notice one minute before the available account balance is depleted based upon the applicable rates for the call in progress. When the balance of available time is depleted, the call shall be terminated.

3.2.4 Prepaid Calling card accounts shall expire as specified in Section 3.4.

3.3 Timing of Calls

3.3.1 Usage sensitive charges are based on the actual usage of Carrier's network. Such charges are measured in conversation minutes or units.

3.3.2 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to 60 seconds of ringing will be allowed before billing. Chargeable time for a call shall end upon disconnection by either party.

3.3.3 The initial billing period (minimum call duration) is one minute or one unit.

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.3 Timing of Calls (Continued)

3.3.4 Unless otherwise specified in this Tariff, for billing purposes usage is measured and rounded to the next higher one minute or one unit increment after the initial period.

3.3.5 Carrier's equipment shall track call duration for rating purposes on a real-time basis, and the total charges for each call, including applicable taxes, shall be deducted from the available balance of the account.

3.3.6 No charges apply for incomplete calls. If Customer believes it has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

3.4 Service Offerings

Applicable rate schedules for the following services are provided in Section 4 - Rates.

3.4.1 Basic Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

(D)

(D)

3.4.2 Collector Card Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.3 Surcharge Based Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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(D)

3.4.4 Unit/Minute Based Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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(D)

3.4.5 Subscription Prepaid Calling Service

Subscription Prepaid Calling Service allows Customer to originate outbound, direct dial long distance calls via a toll free access number to be billed automatically to Customer's credit card that is accepted by Carrier, or through another billing method approved by Carrier. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public payphone will be subject to a surcharge that will compensate the payphone provider, where applicable. A Subscription Prepaid Calling Card account shall expire on the date specified on the card or 180 days after the date of last recharge or, in the absence of a physical card, on the marketing material accompanying the Subscription Prepaid Calling Service offering. This service will be offered in conjunction with the following products:

A. Subscription Prepaid Calling Service subscribed through a GTE-branded credit card

   1. GTE College Visa Standard Program
   2. GTE MasterCard Standard Program

B. Subscription Prepaid Calling Service subscribed through a non GTE-branded credit card.

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.6 Standard Retail Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.7 Feature Prepaid Calling Service

Feature Prepaid Calling Service allows Customer to originate outbound, direct dial long distance calls via a toll free access number to be billed to Customer's credit card that is accepted by Carrier. All calls are rated on a flat-rate (not time-of-day or distance sensitive) basis, and rounded to the next higher full minute. Calls made from a public payphone will be subject to a surcharge that will compensate the payphone provider, where applicable. A Feature Prepaid Calling Card account shall expire on the date specified on the card or 180 days after the date of last recharge or, in the absence of a physical card, on the marketing material accompanying the Feature Prepaid Calling Service offering. This service will be offered in conjunction with the following products:

A. Feature Prepaid Calling Service available through a GTE-branded credit card

1. GTE College Visa Standard Program
2. GTE College Visa Premium Program
3. GTE MasterCard Standard Program

B. Feature Prepaid Calling Service available through a non GTE-branded credit card

3.4.8 Incentive Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.9 Pecuniary Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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3.4.10 Variable Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

(D)

(D)

3.4.11 MAP International Prepaid Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

(D)

(D)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.12 La Llamadita Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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3.4.13 Distributor Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

(D)

(D)

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.14 International Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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3.4.15 Calling Card Flat Rate Plan

This new plan is an add-on to the interstate filing of the Calling Card Flat Rate Plan in Carrier's Federal Rate Schedule 1. The Calling Card Flat Rate Plan is available to residential Customers. This plan allows Customers to originate outbound, direct dialed long distance calls via a toll free number. Customers will be billed a flat per-minute rate for each call originating and terminating within the mainland U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. International calls will be rated at International Message Telecommunications Service rates. A payphone surcharge will be assessed, where applicable, on all calls made from a public payphone including each pound (#) reorigination completed call. By pressing the pound (#) key, Customer is able to terminate one call while remaining connected to the calling card platform in order to originate additional calls without redialing the toll free number. Conference calling, which allows Customers to add more than one person to a specific call, is available. The originator of the conference call will be billed each conference call leg in addition to the rate per-minute for each leg of the call. Conversation minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial minimum billing period of one minute. Charges are rounded to the next higher minute for billing purposes. As an option to Customer, Carrier will offer the Calling Card Flat Rate Plan for billing on the Carrier Visa credit card or to any other credit card that is acceptable to Carrier. It will be the obligation of credit card Customers to meet the terms and conditions set forth by the credit card company. A monthly statement notice will be delivered via e-mail, and Customer may access their account detail online at www.verizonvisa.com. Customer must provide and maintain a valid e-mail address. Customer may request a paper copy of their statement for a minimum fee of not less than $.00 to a maximum fee of not more than $3.00.

Rates are found in Section 4.3.1.

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.16 Calling Card Surcharge Based Plan

This new plan is an add-on to the interstate filing of the Calling Card Surcharge Based Plan in Carrier's Federal Rate Schedule 1. The Calling Card Surcharge-Based Plan is available to residential Customers. This plan allows Customers to originate outbound, direct dial long distance calls via a toll free number. Customers will be charged a time-of-day sensitive per minute rate for each call originating and terminating within the mainland U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. International calls will be rated at International Message Telecommunications Service rates. A connection fee will be assessed at the beginning of all completed calls. In addition, a payphone surcharge will be assessed, where applicable, on all calls made from a public payphone including each pound (#) reorigination completed call. By pressing the pound (#) key, Customer is able to terminate one call while remaining connected to the calling card platform in order to originate additional calls without redialing the toll free number. Conference calling, which allows Customers to add more than one person to a specific call, is offered where available. The originator of the conference call will be billed for all of the conference call legs plus the per-minute rate for each leg of the call. Conversation minutes, reflecting usage sensitive charges, are billed in increments of one minute following the initial minimum billing period of one minute. Charges are rounded to the next higher minute for billing purposes. As an option to Customer, Carrier will offer the Calling Card Surcharge Based Plan for billing on the Carrier Visa credit card or to any other credit card that is acceptable to Carrier. It will be the obligation of credit card Customers to meet the terms and conditions set forth by the credit card company. A monthly statement notice will be delivered via e-mail, and Customer may access their account detail online at www.verizonvisa.com. Customer must provide and maintain a valid e-mail address. Customer may request a paper copy of their statement for a minimum fee of not less than $.00 to a maximum fee of not more than $3.00. (T) (T) (C) (C)

Rates are found in Section 4.3.2.

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.17 Visa Calling Card Plan

THIS SERVICE HAS BEEN CANCELED AND WITHDRAN. (C)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.18 Basic Retail Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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3.4.19 Vending Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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(D)

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.20 Distributor II Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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3.4.21 Co-Branded Retail Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.22 1-800 Use the VZ Service

THIS SERVICE HAS BEEN CANCELLED AND WITHDRAWN AS OF MARCH 31, 2012. (C)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued) (N)

3.4 Service Offerings (Continued)

3.4.23 Postpaid Conference Service

A. General

Postpaid Conference Service are available to Customers who access Carrier's network by dialing a Carrier provided toll free number. Upon Customer request, Carrier will establish an account and issue valid PINs. Conferences may be set-up at any time or in the more traditional “Meet Me” (scheduled) mode. All instruction commands to add participants by name and telephone number are accepted by advanced voice recognition technology and recorded for automatic conference set-up. Additional conference calling management options are available through a website for authorized Customers.

Customer accounts will be set up with three PINS: moderator, participant, and web account management. Conference Service are available 24 hours a day, seven days a week where facilities and systems permit.

Service provides domestic origination and termination for all services. International origination and termination for all services is available for select foreign countries. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 1. International services are found in Federal Rate Schedule 2 located on Carrier’s website at www.verizon.com/tariffs.

B. Description of Service

Customer subscribing to the service has access to a specified number of conferencing ports and are available at any time. Customer simply uses a pre-assigned, customer-specific dial-in telephone number and enters their passcode.

Customer must notify participants that a conference call has been scheduled, and provide them with the access number and passcode. Participants are placed on hold until the Customer arrives and starts the conference call. Once the Customer arrives, participants on hold are notified and then placed into the conference. Service options and enhancements are available at no charge. (N)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued) (N)

3.4 Service Offerings (Continued)

3.4.23 Postpaid Conference Service (Continued)

C. Conference Service Options/Enhancements

- Announcements for Entry and Exit - The system will sound a tone when participants enter or exit a conference.
- Customer Controlled Options - Allows Customer to change their PIN and establish roll call options.
- Attendant Request - Assistance for private or group consultation upon Customer request.
- Conference Lock/Unlock - Allows Customer to lock a conference once all participants are present to keep the conference private.
- Mute/Unmute - Customer can mute or unmute all lines in the conference except for the Customer's line. Participants can mute or unmute their own lines to help control distractions and interruptions.
- Participant Count - System automatically tracks the number of participants on a conference and announces the count privately to the Customer or participant requesting information.

D. Application of Rates and Charges

As part of the conference set-up, Customer is requested to enter a valid PIN to whose account a per-minute, per-leg and set-up charges will be billed. Set-up charges include any private labels Customer may request. Carrier will accept the preferred account number for billing after validation of Carrier database.

Charges for each leg of the conference begins when the Customer number answers. On a "Meet Me" conference call, charges begin when the Customer's dial-in call is answered by the conference bridge. Charges for each leg ceases when either the Customer hangs up or when the last participant hangs up. (N)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.24 Prepaid Conference Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.24 Prepaid Conference Calling Service (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (C)

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