PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Availability of Service

Carrier offers resold interexchange telecommunications service to any person or company who desires to be a Customer, subject to the terms and conditions of this Tariff. Service is available 24 hours per day, seven days per week.

3.2 Service Limitations

3.2.1 Calls to 700, 800/888, 900, 950, or 976 numbers and calls to directory assistance shall not be completed using the service.

3.2.2 (D)

3.2.3

3.2.4 (D)

3.3 Timing of Calls

3.3.1 Usage sensitive charges are based on the actual usage of Carrier's network. Such charges are measured in Conversation Minutes or Units.

3.3.2 Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to 60 seconds of ringing will be allowed before billing. Chargeable time for a call shall end upon disconnection by either party.

3.3.3 The initial billing period (minimum call duration) is one minute or one unit.

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.3 Timing of Calls (Continued)

3.3.4 Unless otherwise specified in this Tariff, for billing purposes usage is measured and rounded to the next higher one minute or one unit increment after the initial period.

3.3.5 Carrier's equipment shall track call duration for rating purposes on a real-time basis, and the total charges for each call, including applicable taxes, shall be deducted from the available balance of the account.

3.3.6 No charges apply for incomplete calls. If Customer believes it has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

3.4 Service Offerings

Applicable rate schedules for the following services are provided in Section 4.

3.4.1 International Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N) (D)

(D)

3.4.2 Distributor Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N) (D)

(D)

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.3 Standard Retail Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)

by: Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.4 Payphone Compensation Surcharge

All Prepaid Calling Card calls made from public payphones will be assessed a surcharge for payphone compensation, pursuant to FCC Ruling CC Docket 96-128, adopted on October 9, 1997.

Rates are found in Section 4.2.4.

PART I - CARD SERVICES
SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.5 Visa Calling Card Plan

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)

by: Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.6 Basic Retail Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)

3.4.7 Vending Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.8 Co-Branded Retail Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)

3.4.9 Distributor II Prepaid Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)

by: Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.10 1-800 Use the VZ Service

This service has been cancelled and withdrawn as of March 31, 2012 (C)
(D)

(D)

by: Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor
Irving, TX 75038

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.11 Postpaid Conference Service (T)

A. General (N)

Postpaid Conference Service is available to Customers who access Carrier's network by dialing a Carrier provided toll free number. Upon Customer request, Carrier will establish an account and issue valid PINs. Conferences may be set-up at any time or in the more traditional “Meet Me” (scheduled) mode. All instruction commands to add participants by name and telephone number are accepted by advanced voice recognition technology and recorded for automatic conference set-up. Additional conference calling management options are available through a website for authorized Customers.

Customer accounts will be set up with three PINS: moderator, participant, and web account management. Conference Services are available 24 hours a day, seven days a week where facilities and systems permit.

This service provides domestic origination and termination for all services. International origination and termination for all services is available for select foreign countries. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 1. International services are found in Federal Rate Schedule 2 located on Carrier’s website at www.verizon.com/tariffs.

Rates are found in Section 4.3.3.

B. Description of Service

Customer subscribing to the service has access to a specified number of conferencing ports and are available at any time. Customer simply uses a pre-assigned, Customer-specific dial-in telephone number and enters their passcode.

Customer must notify participants that a conference call has been scheduled, and provide them with the access number and passcode. Participants are placed on hold until Customer arrives and starts the conference call. Once Customer arrives, participants on hold are notified and then placed into the conference. Service options and enhancements are available at no charge. (N)

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.11 Postpaid Conference Service (Continued) (T)

C. Conference Service Options/Enhancements (N)

- Announcements for Entry and Exit - The system will sound a tone when participants enter or exit a conference.
- Customer Controlled Options - Allows Customer to change their PIN and establish roll call options.
- Attendant Request - Assistance for private or group consultation upon Customer request.
- Conference Lock/Unlock - Allows Customer to lock a conference once all participants are present to keep the conference private.
- Mute/Unmute - Customer can mute or unmute all lines in the conference except for Customer's line. Participants can mute or unmute their own lines to help control distractions and interruptions.
- Participant Count - System automatically tracks the number of participants on a conference and announces the count privately to Customer or participant requesting information.

D. Application of Rates and Charges

As part of the conference set-up, Customer is requested to enter a valid PIN to whose account a per-minute, per-leg and set-up charges will be billed. Set-up charges include any private labels Customer may request. Carrier will accept the preferred account number for billing after validation of Carrier database.

Charges for each leg of the conference begins when Customer number answers. On a "Meet Me" conference call, charges begin when Customer's dial-in call is answered by the conference bridge. Charges for each leg ceases when either Customer hangs up or when the last participant hangs up. (N)

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.12 Prepaid Conference Calling Service

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)

PART I - CARD SERVICES

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.4 Service Offerings (Continued)

3.4.12 Prepaid Conference Calling Service (Continued)

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN. (N)

(D)

(D)