
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

The following definitions apply for certain terms used generally throughout this Price List:

AT&T: American Telephone and Telegraph Company.

Access Code: A sequence of numbers that, when dialed, connect the caller to the Provider of Operator Services associated with that sequence.

Access Line: A communications channel which is used for access to a Company service point.

Access Line Group: An access line or a number of access lines from a single Customer or authorized user location which have the same termination characteristics and which are arranged in a hunting sequence.

Accounting Code: A multi-digit code which enables a Customer to allocate long distance charges to internal accounts.

Additional Minute: The rate element used to bill for the chargeable time when a call continues beyond the initial minute.

After-Hours 800 Message Referral: This feature enables the 800 service Customer to route 800 calls to the Company's Message Centre after-hours for either an announcement only, announcement and message recording capability, or both with Message Centre outdial notification.

1. Option A (Message Announcement only)

This option enables the 800 service Customer to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that a Customer desires to provide to callers.

2. Option B (Announcement with Message Recording)

This option enables the 800 service Customer to play customized voice announcements and if the caller desires, leave a message. The Customer may call the Company's Message Centre to retrieve messages.

3. Option C (Announcement, Message Capability & Message Notification)

This option consists of both message announcement and message recording, plus the ability for the Message Centre to outdial and notify the Company's 800 Customer of messages.

Aggregator: Any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls using a Provider of Operator Services.

Analog Transmissions: Denotes information transmitted in the form of continuously varying signal current and/or voltage.

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Answer Supervision: An electrical signal fed back up the line by the local telco at the distant end of a long distance call to indicate positively the call has been answered by the called phone.

Application for Service - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

Area Code Blocking: This feature allows the 800 service Customer to block originating calls from one or more specific area codes. Customers can tailor their 800 service to their geographic service area and block unwanted calls from out of their area.

Area Code Routing: This feature allows the 800 service Customer to route calls to multiple answering locations using one 800 number. The Customer can define two or more originating routing groups and to arrange that calls to a single 800 service number placed from different routing groups will terminate at different locations.

Authorization Code: A multi-digit code which enables a Customer to access Company's network and enables the Company to identify the use for proper billing.

Authorized User: A person, firm, corporation, or other legal entity which is authorized by the Customer to be connected to the service of the Customer. An authorized user(s) must be named in the application for service.

Autodialer: A device which allows the Customer to dial pre-programmed telephone numbers, such as the Company access number or authorization codes, by pushing one or two buttons. Dialers can be bought as a separate device and added to a phone.

Automatic Numbering Identification (ANI): A type of signalling provided by a local exchange telephone Company which automatically identifies the local exchange line from which a call originates.

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Billed Party: The person or entity responsible for payment of the Company's service as follows:

For an Operator Assisted Call:

- a. in the case of a Calling Card or Credit Card call, the holder of the calling card or credit card used by the Consumer;
- b. in the case of a Collect or Third Party call, the person responsible for the local telephone service at the telephone number that agrees to accept charges for the call; and
- c. in the case of a Room Charge call, the Subscriber.

For a Direct Dial Call:

Direct dial calls are billed to the originating live number or the party assigned the Company's authorization code used to complete the call.

Billing Code: Customer-defined, non-verified codes which can be used to identify a project or an account for allocating the cost of the long distance call.

Billing Period: The period of time between Customer invoice to Customer invoice consisting of approximately 30 days.

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Calling Card Call: A call for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone Company for this purpose.

Cancellation of Order: A Customer initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Channel: The path for electrical transmission between two or more points.

Collect Call: A billing arrangement which bills the charge for a long distance call to the called station's telephone number. The person agreeing to accept the call, whether they are the Company's Customer or not, is responsible for all charges related to the call. Regardless of whether the person is a Customer of the Company or not, he or she is subject to the provisions of this Price List which are applicable to the call accepted.

Command Routing: This feature allows the toll-free service Customer to have toll-free calls rerouted by the Company's network in the event of access blockage to an ANI or T1 circuit ID previously defined by the Customer.

Commercial Credit Card Billing: A billing arrangement by which a call may be charged to an authorized credit card number, such as MasterCard, VISA, or American Express. The Company accepts commercial credit cards and charges cards (e.g., MasterCard, VISA, or American Express) for "0+" calls. However, to the extent necessary to control fraud, the Company may decline to accept such cards from certain originating (e.g., pay telephone) locations.

Commission: The Minnesota Public Utilities Commission.

Company: MCI Communications Services, Inc. d/b/a Verizon Business Services

Connecting Carrier: A telecommunications company, which may be either an interexchange or a local exchange carrier, that supplies the Company with facilities to originate or terminate the Company's long distance services.

Consumer: The term consumer means a person initiating any telephone call using operator services.

Customer: The Customer is the person, firm, corporation or other legal entity which uses, caused the use of, or allows the use of the Company's communication network and/or services and is thereby responsible for the payment of charges and for compliance with all Company Price List regulations.

Customer Dialed Calling Card Call: A Calling Card Call which does not require intervention by an attended operator position to complete.

Customer-Provided Facilities: All facilities, including those obtained from other communications common carriers, provided by the Customer and/or authorized user, other than those provided by the Company.

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Day of Week Routing: This feature allows the toll-free service Customer to arrange for calls to a single toll-free service number to be routed to different locations based on the particular day of the week.

Dedicated Access Service: The generic term for a Company service in which the Customer's traffic passes over an access line, connecting the Customer's premise to a Company switch, which is used solely for that Customer's traffic.

Designated Service Date: Denotes the Customer specified installation date requested at the time the order for service is initiated. If the Company finds it cannot provide service by that date, the designated service date becomes that date specified by the Company on which the installation of service can be performed.

Designated Service Point: The Customer designated point of termination of a local distribution channel. The designated service point may be a Customer or authorized user premise or a local exchange Company central office or centrex station.

Dedicated Termination Overflow: This feature enables the toll-free service Customer to control potential congestion of toll-free calls by sending the overflow calls from one dedicated line to a switched line, allowing for maximum completion of incoming toll-free calls.

Dialed Number Identification Service (DNIS): This feature allows a Customer with multiple toll-free service numbers terminating in the same location to identify the specific toll-free service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated toll-free service.

Disconnection: The disconnection of a circuit, dedicated access line or port connection being used for existing service.

EAS: Extended Area Service.

End User: An individual or entity designated by the consumer to be responsible for the payment of calls placed using the Company's Operator Services.

Equal Access Code: An access code that allows the public to obtain an equal access connection to the Company associated with that code.

FCC: Federal Communications Commission.

Hertz: Is a unit of frequency equal to one cycle per second.

Holiday: One of the following Company recognized Holidays: Independence Day, Memorial Day, Labor Day, Thanksgiving Day, Christmas Day, New Year's Day.

Initial Minute: The rate element used to bill for the first chargeable minute, or fraction thereof, of a call.

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LATA - (Local Access and Transport Area): A geographical area established as required by the Modified Final Judgment in the government's antitrust suit against the Bell System for the provision and administration of communications services.

Line Haul Mileage: Denotes mileage distance between the Company Terminal Office Cites.

Local Access Line or Local Distribution Channel: The facility consisting of the necessary equipment and local telephone company lines which are required to interconnect the Customer's or authorized user's premises to a Company Service Point within the same local exchange area.

Local Calling Area: Denotes a geographical area in which a Local Exchange Company end user may complete a call without incurring long distance charges.

Local Exchange Area: The term "Local Exchange Area" denotes a unit established by the Company for the administration of communications services in a specified area which usually embraces a city, town, or village and its environs. Specific definitions of the Company local exchange areas are available upon request.

Local Exchange Carrier (LEC): A company which provides telecommunications service within a local exchange or LATA.

Local Service Management Systems (LSMs): An intermediate database system which receives downloads of Customer records from the SMS/toll-free and further downloads them to the appropriate SCPs in its network.

Local Time: The time observed, standard or daylight savings, at the point where the call originates.

Measured Charge: A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted or Direct Dial Call.

Measured Service: The provision of intrastate long distance measured time communications telephone service to Customers who access the Company's service at its switching and call processing equipment by means of access facilities obtained from a local exchange carrier. The Company is responsible for arranging for the access lines.

Message: A telephone call.

Mileage Rate Band: Mileage interval used to establish rates for Company services.

Minimum Average Time Requirement (MATR): A generic term indicating a specified period of time, used in the determination of usage charges, which represents the minimum average duration of calls completed during a billing period.

Multiple Channel Service: Is a service offering whereby a Customer may order more than one leased channel where the line haul mileage of the channels falls within the same mileage rate band.

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Normal Business Hours: Normal business hours is the time between 8 a.m. and 5 p.m., Monday through Friday, excluding holidays.

Operator Assisted Call: An intrastate telephone connection completed through the use of the Company's Operator Services.

Operator Service Charge: A non-measured (fixed) charge which is added to a measured charge in calculating the total Price List charges due for a completed Operator Assisted Call.

Operator Services: Any intrastate telecommunications service initiated from an Aggregator location that includes, as a component, any automatic or live assistance to a Consumer to arrange for billing or completion, or both, of an intrastate telephone call through a method other than

- a. automatic completion with billing to the telephone from which the call originated; or
- b. completion through an access code used by the Consumer, with billing to an account previously established with the Company by the Consumer.

Other Common Carrier: A government regulated entity offering communications services to the public.

Percent Allocation: This feature allows the Customer to route various percentage of calls to two or more answering locations. The Customer must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The Customer must have at least two different locations for this routing feature to be available.

Point of Presence: Locations where the Company maintains an operations center for purposes of providing long distance services.

Port: A communications interface provided by the Company through which the Customer or authorized user obtains access to the Company network via access lines.

Presubscribed Provider of Operator Services: The interstate Provider of Operator Services to which the Consumer is connected when the Consumer places a call using a Provider of Operator Services without dialing an access code.

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Real Time ANI: Real Time Automatic Number Identification (ANI) Service identifies the calling party's telephone number to the toll-free service Customer if the call originates from an equal access end office. If the call originates from a non-equal access end office, only the NPA will be delivered to the toll-free service Customer. Real Time ANI is available with or without DNIS and is available only with dedicated toll-free service.

Responsible Organization (Resp. Org.): The carrier entity that has responsibility for the management of toll-free numbers in the Service Management System (SMS/toll-free) including maintaining Customer records in the SMS/toll-free system. Also, the entity which accesses the SMS/toll-free to: (a) search for and reserve toll-free numbers; (b) create and maintain toll-free number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/toll-free recognizes one Resp. Org. for each toll-free number.

Room Charge Call: A call placed with the assistance of an operator, for which charges are collected by the Subscriber, normally a hotel or motel, from the guest or occupant of the room from which the call originated. A call of this type requires that the Company communicate the call detail and charges back to the originating Subscriber location following completion of the call.

Service: Service means any or all service(s) provided pursuant to this Price List.

Service Control Point (SCP): The real-time data base system in the toll-free Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

Service Management System (SMS/toll-free): The main administrative support system of toll-free Data Base Service. It is used to create and update Customer toll-free Service records that are then down loaded to Service Control Points (SCPs) for handling Customer's toll-free Service calls and to Local Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign toll-free numbers.

Service Points: Those cities from which the Company makes its services available to its Customers.

Special Access Line (SAL): A Dedicated Analog DAL or Digital T-1 Access Lines directly connecting Customers telephone equipment to the Long Distance Provider without using the Local Exchange Carrier's switching equipment.

Special Promotional Offering: Special discounts or modifications of its regular service offerings which the Company may, from time to time, offer to its Customers for a particular service. Such offerings may be limited to certain dates, times, and locations.

Special Services: Denotes service provided and performed by the Company involving special engineering, design, programming, development or production activities to provide services requested by a Customer to meet special needs not otherwise provided under this Price List.

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Station: Any location from which a call can be originated or received.

Station-to-Station Call: A call placed to a telephone number, with the understanding that the caller will speak to any person who answers the called number.

Subscriber: A person or other entity that selects a telecommunications Company to be the Presubscribed Provider of Operator Services for one or more locations within that person or entity's control.

Subscription Agreement: A standard form which includes all pertinent billing, technical and other descriptive information which will enable the Company to provide the long distance service required.

Switch: An electronic device which is used to provide circuit routing and control.

Switched Access Service: The generic term for a service in which a call is transmitted over facilities shared by other Customers before it reaches the Company switch.

Telecommunications: The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission capabilities of the service, the transmission of data, facsimile, signalling, metering, or any other form of intelligence.

Terminal Equipment - Devices, apparatus, and their associated wiring such as teleprinters, telephone hand sets, or data sets.

Third Party Call: A call for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

Time of Day Routing: This feature allows the toll-free service Customer to arrange for calls to a single toll-free service number to be routed to different locations based on the time of day.

Vertical Features - Services such as call validation, "Plain Old Telephone Service" (POTS) number translation, and provision of statistical information on the Customer's toll-free traffic, which may be obtained by the Company from Local Exchange Company access Price Lists on behalf of a Company toll-free Service Customer for which the Company serves as Resp. Org.

Voice Grade Channel: Denotes a communications channel with a nominal bandwidth of 4,000 hertz.

WATS: Wide Area Telecommunications Service