

FACILITIES FOR INTRASTATE ACCESS

VERIZON SOUTH INC.

VIRGINIA

ISSUED: August 1, 2000

BY: President
Richmond, Virginia

Section 8

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8. ANCILLARY SERVICES

8.1 (Reserved for Future Use)

8.2 Operator Services

Operator Services described in this Section will be provided to access customers as an optional feature in conjunction with Feature Group C (FGC) or Feature Group D (FGD) Switched Access Services from designated Operator Services Switching locations in those LATAs where the Telephone Company has the capability to provide such services. Operator Services include Inward Operator Assistance functions which enable a customer to provide operator related services to their end users. A customer may order Inward Operator Assistance Services. (C)
(C)

8.2.1 General Description

(A) Reserved for Future Use

(D)

(D)

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8. ANCILLARY SERVICES (Continued)

8.2 Operator Services (Continued)

8.2.1 General Description (Continued)

(B) Inward Operator Assistance Service

Inward Operator Assistance Service provides for operator assistance on inward calls received from a customer's operator. Three Inward Operator Assistance functions are provided as described below. Each call may include any combination of functions for the same telephone number. Only one telephone number per call will be handled by the operator.

(1)

(D)

(2)

(D)

(3) Operator Assistance - The Telephone Company operator will provide the customer's operator with assistance or information regarding service conditions.

8.2.2 Service Provisioning

(A)

(D)

(D)

The Telephone Company will provide Inward Operator Assistance Service for calls associated with exchange service lines in end offices served by the Operator Services Switching Location.

A list of end offices served by the Operator Services Switching Location will be provided to the customer upon request.

(B) Operator Services will be provided over FGC or FGD trunk groups, arranged for either one-way or two-way calling, from the Operator Services Switching Location to one customer designated location in the same LATA. Inward Operator Assistance traffic may be combined on the same trunk group.

(C)

(C) Switched Access used in conjunction with Operator Services will be provisioned in accordance with the technical specifications and requirements set forth in Section 4 of this tariff.

(D) Designated Telephone Company Operator Services Switching Locations are identified in The National Exchange Carrier Association Tariff FCC No. 4. The designated locations will be in those LATAs in which the Telephone Company is able to provide Operator Services.

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8. ANCILLARY SERVICES (Continued)

8.2 Operator Services (Continued)

8.2.3 Rate Regulations

Where the Telephone Company has measurement capability for Operator Services per call charges, the Telephone Company will bill the actual usage measured on a per call basis. (C)

When measurement capability is not available, the customer shall furnish a forecast of the number of calls (call capacity) anticipated for each month of the succeeding year by type of call (i.e., Inward Operator Assistance calls) and by Operator Services Switching Location at the time the order is placed. For mixed intrastate and interstate services, the customer's estimate shall include the percent of interstate calls. At a minimum, the customer shall revise this forecast annually. More frequent revisions of the forecast may be submitted, however, no more than once per month. (C)

Such estimates shall be used as a basis for billing the Operator Services per call charges until such time as the Telephone Company has actual measurement capability available. The customer shall maintain records supporting such estimates.

(A) Reserved for Future Use

(D)

(D)

(B) Inward Operator Assistance Service

Inward Operator Assistance Service includes the functions of Operator Assistance. The Inward Operator Assistance rate applies on a per call basis. Each call may include any combination of functions for the same telephone number. A call is considered an Inward Operator Assistance call when the call is received at the Telephone Company's operator position. (C)

Switched Access Charges

FGC or FGD Switched Access usage charges do not apply to Inward Operator Assistance Service.

8.2.4 Rates and Charges

(A) Reserved for Future Use Rate (D)

(D)

(B) Inward Operator Assistance Service

Per call, per telephone number \$.65