

Verizon Pennsylvania LLC

CENTREX SERVICE*
(SYSTEMS NOT AVAILABLE FOR NEW INSTALLATIONS)

Paragraphs A. to D. in this Section apply to all Centrex systems contracted for prior to March 1, 1978. Paragraph E.1.a. applies to all Centrex systems which contracted for Centrex service at Educational Institutions prior to March 30, 1986. Paragraph E.1.b. applies to systems which established Centrex Service at Hospitals prior to May 15, 1981. These systems are not available for new installations. Customers utilizing these systems may continue the service at their present locations so long as no major changes or additions of these systems are required; or as shown in paragraphs E.1.a. and E.1.b. following.

A. CENTREX SERVICE²

Centrex customers who contracted for service prior to March 1, 1978, may elect to pay the following charges, in lieu of the schedule of charges set forth in Section 2 of this Informational Guide.

All customers billed under these optional rates may convert, at any time to the rate schedule set forth in Section 2 of this Informational Guide. Customers electing to be billed under the Section 2 schedule of charges (including customers who elected to convert from the following rates to that schedule of charges), do not have the option of converting back to the following schedule of charges.

All other provisions and rates governing the provision of Centrex service and Centrex Optional Features, set forth in Section 2 of this Informational Guide apply to Centrex systems rated under the following schedule for their basic service, unless otherwise specified in this Section.

Termination liabilities are computed in accordance with the provisions shown in Section 2, Paragraph B.28, of this Informational Guide.

Centrex Service provides for the same service features as provided with Basic Centrex Service shown in Section 2, Paragraph C.1, of this Informational Guide.

Charges specified in Section 2 and other Sections of this Informational Guide apply as appropriate, in addition to the following rates and charges.

* Effective December 15, 2012, CENTREX SERVICE (SYSTEMS NOT AVAILABLE FOR NEW INSTALLATIONS) is grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. CENTREX SERVICE (SYSTEMS NOT AVAILABLE FOR NEW INSTALLATIONS) continues to be available for resale until February 16, 2013, on which date the foregoing terms shall be effective for resale.

² Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, on which date the foregoing terms shall be effective for resale.

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A. CENTREX SERVICE² (Cont'd)

	Product/ Service Charge	Intercommuni- cation Charge	Monthly Rate		
			Excess Access Charge		
			Flat	Measured	USOC
Attendant Positions					
Consoles, each(1)	\$750.00	\$265.50	-	-	RXX
Switchboards, each(2)	-	265.50	-	-	RXX+Y
Main Station Lines					
(Unrestricted, Partially					
Restricted and Fully					
Restricted)					
First 100 Station Lines, each	45.00	13.00(3)	\$4.65	\$2.70	
Next 200 Station Lines, each	45.00	11.85(3)	3.90	1.60	
Next 600 Station Lines, each	45.00	11.85(3)	2.55	1.60	
Over 900 Station Lines, each	45.00	11.85(3)	1.50	.85	
Bridged Station Lines(4)					

NOTES:

- (1) New installations furnished only to extent of existing stock.
 - (2) Not available for new installations or additions. Maintenance replacements furnished only to the extent of available stock.
 - (3) The amount shown includes the applicable Interstate Centrex Line Cost Charge as specified Verizon Telephone Companies' Tariff F.C.C. No. 1.
 - (4) The rate for an unrestricted main station line applies when bridged to a station line at a different premises or when duplicate service is provided.
- * Effective December 15, 2012, CENTREX SERVICE (SYSTEMS NOT AVAILABLE FOR NEW INSTALLATIONS) is grandfathered and limited to existing customers at existing locations. Moves, additions or changes to subscribers' existing service are not permitted. CENTREX SERVICE (SYSTEMS NOT AVAILABLE FOR NEW INSTALLATIONS) continues to be available for resale until February 16, 2013, on which date the foregoing terms shall be effective for resale.
- ² Withdrawn from residential service effective July 20, 2013; still available for resale until October 19, 2013, on which date the foregoing terms shall be effective for resale.

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B. CUSTOM CENTREX SERVICE - OBSOLETE SYSTEMS

Custom Centrex customers who contracted for service prior to March 1, 1978, may elect to pay the following charges, in lieu of the schedule of charges set forth in Section 2 of this Informational Guide.

All customers billed under these optional rates may convert, at any time to the rate schedule set forth in Section 2 of this Informational Guide. Customers electing to be billed under the Section 2 schedule of charges (including customers who elected to convert from the following rates to that schedule), do not have the option of converting back to the following schedule of rates.

Custom Centrex Service at the rates quoted herein consists of switching equipment located on Telephone Company premises and station lines to a station location on the subscriber's premises. The service includes one free directory listing and the same service features as provided with Basic Centrex Service shown in Section 2, Paragraph C.1, of this Informational Guide.

A switchboard or attendant console is not furnished for Custom Centrex Service; however, the subscriber may designate selected station lines to perform attendant functions. Incoming calls to the main listed number are connected to the selected station line and then completed to the desired party by operation of the call transfer feature.

Custom Centrex Station lines may be associated with the main switching equipment only. Satellite switching equipment is not offered with Custom Centrex Service.

All other provisions and rates in Section 2 of this Informational Guide apply to Custom Centrex Service unless otherwise specified herein.

Charges specified in Section 2 and other Sections of this Informational Guide apply as appropriate, in addition to the following rates and charges.

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B. CUSTOM CENTREX SERVICE - OBSOLETE SYSTEMS (Cont'd)

	Product/ Service Charge	Monthly Rate			USOC
		Intercommuni- cation Charge	Exchange Access Charge	Total	
Common Equipment, per system					
Up to 20 Station Lines	-	\$ 26.65			CKC
More than 20 Station Lines	-	107.00			CYS
Main Station Lines(1)					
Measured Each Line	\$45.00	15.20	\$2.70	\$17.90	
Flat Each Line	45.00	15.20	4.65	19.85	
Bridged Station Lines(1)(2)					

The monthly rates preceding apply for all Custom Centrex unrestricted and restricted main station lines located within 1 1/2 miles airline distance of the serving central office. At locations beyond 1 1/2 miles airline distance of the main switching equipment but within the serving central office, an additional charge of \$2.10 applies, per unrestricted and restricted main station line, for each one-quarter mile airline beyond the initial 1 1/2 mile distance.

Compatible Special Services terminations and FX line access arrangements are provided in accordance with the provisions and rates shown in Section 2 of this Informational Guide.

Custom Centrex Service is provided for a minimum contract period of three years. Termination liabilities are computed in accordance with the provisions shown in Section 2, Paragraph B.15 of this Informational Guide.

NOTES:

- (1) The amount shown includes the applicable Interstate Centrex Line Cost Charge as specified Verizon Telephone Companies' Tariff F.C.C. No. 1.
 - (2) The rate for an unrestricted main station line applies when bridged to a station line at a different premises or when duplicate service is provided.
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C. HOSPITAL CENTREX SERVICE AND CENTREX SERVICE AT EDUCATIONAL INSTITUTIONS -
COMBINED SYSTEMS

The following provisions and rates apply for customers who contracted for service prior to March 1, 1978 and who elect to pay the charges set forth in Paragraph A. preceding.

This Centrex Service is provided only where the Centrex switching equipment is located on Telephone Company premises and facilities permit.

On these Centrex Systems only the following features are provided at satellite locations.

Attendant Service	Night Answering Service
Call Transfer-Attendant	Station Hunting
Direct Inward Dialing	Station Identification
Direct Outward Dialing	Station-to-Station Calling
Intercept to Attendant or	
Common Recorded Announcement	

For the application of the sliding scale station line rates, all unrestricted main station lines are considered as a single group.

Termination charges apply in accordance with the provisions in Section 2 of this Informational Guide.

The appropriate rates for Centrex Combined Systems are as outlined in preceding Paragraphs of this Section.

All provisions contained in Paragraph C.2. in Section 2 of this Informational Guide apply also to Combined Systems furnished at educational institutions.

D. CENTREX SERVICE AT EDUCATIONAL INSTITUTIONS AND HOSPITALS

If an educational institution or hospital is furnished Centrex service for its administrative telephones, service may be provided by means of the same system to patients, students and employees residing at the institution or hospital according to the provisions specified below. Such service will be provided only at locations within living quarters which are designated by the institution or hospital and are acceptable to the Telephone Company, in buildings or portions thereof which are under the institution's or hospital's ownership or control.

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D. CENTREX SERVICE AT EDUCATIONAL INSTITUTIONS AND HOSPITALS (Cont'd)

1. PROVISIONS

a. Educational Institutions

The provisions in this Section apply to all Centrex customers who contracted for Centrex Service at Educational Institutions prior to March 30, 1986. This service is not available for new installation for customers who are not subscribed to Centrex Service at Educational Institutions prior to this same date.

The Telephone Company reserves the right to require a subscriber to discontinue this service where:

- (1) The number of student lines in service exceeds 120% of the number of such lines in service on March 30, 1986, or
- (2) The number of administrative lines in service is less than 80% of the number of such lines in service on March 30, 1986.

b. Hospitals

Systems which established Centrex Service at Hospitals prior to May 15, 1981 may be provided with patient Centrex station lines at the level of charges applicable to Individual residence lines in the exchange involved. Said hospitals are not charged for exercising this option, provided no other work is performed.

The Telephone Company reserves the right to require a subscriber to discontinue this service where:

- (1) The number of patient lines in service exceeds 120% of the number of such lines in service on March 30, 1986; or
- (2) The number of administrative lines in service is less than 80% of the number of such lines in service on March 30, 1986.

c. General - Educational Institutions and Hospitals

Student station lines provided under this plan are furnished with equivalent features of individual line residence service, except that intercommunication and call transfer attendant features are also provided.

Except as provided below, the educational institution shall be responsible for payment of charges for this service and may prorate such charge to students, if it desires.

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D. CENTREX SERVICE AT EDUCATIONAL INSTITUTIONS AND HOSPITALS (Cont'd)

1. PROVISIONS (Cont'd)

c. General - Educational Institutions and Hospitals (Cont'd)

The following regulations pertain to systems which are used jointly by the administration and students of the same educational institution and for which separate billing of student usage is desired.

In the case of Centrex service provided to students and employees of an educational institution within living quarters of the institution, such students and/or employees in each such living quarters shall be jointly and severally liable to the Telephone Company for all toll and local usage charges chargeable to the telephone number or numbers assigned to such living quarters. Billing for such charges may be by apartment or room number, or other convenient means, rather than by name. The educational institution shall be liable to the Telephone Company for all other charges for such Centrex service. Such Centrex service for students and employees residing at an educational institution will be provided only after the establishment with the educational institution, students, and employees of billing collection procedures satisfactory to the Telephone Company.

The educational institution will obtain from each individual residing in living quarters designated to receive such Centrex service a signed written undertaking, satisfactory to the Telephone Company, to the effect that such individual will be liable for charges for toll and local usage in connection with such service as hereinabove provided. In the event of failure to obtain such an undertaking, the institution, in addition to the individual resident, shall be liable to the Telephone Company for such charges. In billing such charges, the Telephone Company may rely upon information furnished by the institution as the names and addresses of the residents of any such living quarters.

In the event that the educational institution is unable to secure a written undertaking as covered above, the institution may elect to designate the station line involved a No-Customer-of-Record (NCR) station line, in which case, dial tone line will be denied. The type of restriction provided on such station lines, and the number of station lines to which treatment may be accorded, will be specified by the Telephone Company and will be based upon the extent and suitability of facilities available for that purpose. Accordingly, such arrangements may vary from time to time and between systems.

NCR station lines will generally be so designated in groups at the beginning of each term, or at some other appropriate time. However, station lines may be converted to an unrestricted basis individually.

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D. CENTREX SERVICE AT EDUCATIONAL INSTITUTIONS AND HOSPITALS (Cont'd)

1. PROVISIONS (Cont'd)

c. General - Educational Institutions and Hospitals (Cont'd)

A student Centrex station line may be located only in residential living quarters under the control of the educational institution. Such a station line may not be located in an entryway, common hallway, activity room, club room, dining hall, classroom, laboratory, or other similar location, nor may it be used as the main or house telephone service of a dormitory or fraternity house. Only one main student Centrex station line is provided per residential unit.

The educational institution may charge individuals provided with student Centrex service in amounts not exceeding the following specified monthly and non-recurring charges.

Bridged station lines may be located only in the same living quarters as the main student Centrex station line.

Student Centrex station lines may not be suspended. However, Seasonal Bulk Partial Disconnections/Reconnections are permitted. Under this arrangement:

- To qualify for treatment under the plan, station lines must be disconnected and reconnected on a group basis. 100 or more student Centrex station lines constitute a group for this purpose.
- Student Centrex station lines may be disconnected as part of one group and reconnected as part of another group provided that all station lines of a group are ordered, disconnected or reconnected at one time.
- No referral service will be provided on station lines disconnected on this basis.
- The seasonal bulk partial disconnect/reconnect rate will apply at the time affected station lines are reconnected.
- No monthly rate will be applicable for station lines included under the seasonal bulk partial disconnection/reconnection arrangement while disconnected.
- Each station line disconnected under the seasonal bulk partial disconnect rate will be reconnected in whatever status (unrestricted or NCR) the educational institution requests. If change of features or billing identity is requested the seasonal bulk partial disconnect/reconnect rate will not apply.

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D. CENTREX SERVICE AT EDUCATIONAL INSTITUTIONS AND HOSPITALS (Cont'd)

1. PROVISIONS (Cont'd)

c. General - Educational Institutions and Hospitals (Cont'd)

- Any change in the status of a station line (i.e. NCR to unrestricted, or vice versa) once it is reconnected, or any change in the features, will be charged for at prevailing rates (as covered in the earlier paragraph explaining the provisions for NCR station lines).
- Station lines reconnected individually will be billed at regular product/service charges as covered in this or other Sections of this Informational Guide.

An employee of the institution who otherwise qualifies under the terms and conditions of this Informational Guide may be provided Centrex service on the same basis as a student.

Access from a student Centrex station line is permitted only to the Centrex system serving the student Centrex station line and the regular local exchange and message toll networks.

Student Centrex service may be restricted from outward or both inward and outward access to the exchange or toll network or may be disconnected, at the option of the Telephone Company, in the event of non-payment of charges due or any other violation of the rules and provisions under which service is furnished.

The telephone number assigned to a student Centrex station line will remain the same as long as the station line remains in the same living quarters, unless the Telephone Company elects to change the number.

An educational institution or hospital can select one of the following Individual residence local usage options, as available from the exchange in which the main Centrex service is offered. These options are Budget Usage Option, Standard Usage Package or Local Area Unlimited Usage Package. Only one residence usage option as determined by the educational institution or hospital, is allowed per system for all student/patient station lines.

The Standard Allowance, where applicable, is not transferable from one student/patient Centrex station line to another.

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D. CENTREX SERVICE AT EDUCATIONAL INSTITUTIONS AND HOSPITALS (Cont'd)

2. RATES

Charges specified in this or other Sections of this Informational Guide apply, as appropriate, in addition to the following rates and charges.

a. EDUCATIONAL INSTITUTIONS AND HOSPITALS

Administrative Centrex station lines furnished under this plan are rated in accordance with the schedules of charges specified elsewhere according to the form of service provided.

Centrex station lines not in the same central office district as the switching equipment are subject to the channel mileage charges for Centrex station lines as provided in the Special Services Tariff (Pa. P.U.C.-No. 304).

A \$1.15 monthly rate applies to student or patient main station lines, in addition to the monthly charges for the applicable Individual residence line, where the features Add-On Conference, Call Transfer - Individual and Consultation Hold are provided.

For the application of product/service charges, Student/Patient Centrex station lines are considered to be Centrex station lines unless otherwise noted.

b. EDUCATIONAL INSTITUTIONS

In lieu of product/service charges, a non-recurring charge of \$10.00 will apply for each student station line disconnected and reconnected under the Seasonal Bulk Disconnection/Reconnection Plan, when this charge is less than applicable product/service charges.

The monthly rate of a No-Customer-of-Record (NCR) station line is the same as that for an unrestricted student Centrex station line.

Student Centrex station lines are rated at the level of charges applicable to Individual residence lines provided in the exchange involved.

No non-recurring charges apply when a new student assumes liability for a student Centrex station line, if the station line is left in service.

c. HOSPITALS

For hospitals with Centrex systems in service prior to May 15, 1981, patient Centrex station lines will be provided at the level of charges applicable to Individual residence line provided in the exchange involved. Said hospitals are not charged for exercising this option, provided no other work is performed.

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