

Verizon New England Inc.

4. Analog Centrex Services

4.1 Nova Centrex Service

Effective December 15, 2012, Nova Centrex Service is available only to existing customers with this service. Additions, rearrangements, changes and moves of service are not permitted.

Rates and charges for services explained herein are contained in Part M, Section 8. Service charges referred to herein are explained in Part A, Section 3 and contained in Part M, Section 1.

4.1.1	Description
A.	Nova Centrex is a facility based Centrex offering for systems with up to 200 lines. It is provided only where suitable analog electronic central office facilities are available. - Effective January 29, 1988, a minimum of six lines is required with this service. - Effective July 26, 1991, systems with initial requirements of up to 200 main station lines are provided. For systems with 200 or more main station lines, service will be provided under individual customer contracts. Customers with existing systems of more than 200 but less than 250 main station lines as of July 26, 1991, may elect a new contract or continue in accordance with their current option.
B.	Nova Centrex service lines are provided as unrestricted lines, but at the request of the customer may be arranged with any of the other basic line classes described in Section 1.1.1G at the same rates and charges.
C.	Main Station Line Standard Features provided as part of each Nova Centrex main station line are as follows. These features are in addition to the basic features described in Section 1.1.1F. Add On Conferencing All Calls permits a station user to hold any established call, dial another telephone number, and then add on the originally established call for a three-way conversation. Consultation Hold All Calls allows a station user to hold any established call, dial another telephone number for consultation, and then return to the originally established call. Station Dial Transfer Individual All Calls enables a station user to transfer any established call to another station in the system.
D.	Individual Line Standard Feature Capabilities may be activated at the time each line is installed or may be added or changed subsequently. They are as follows. Access to Call Pickup Groups allows a Centrex telephone user to answer any call directed to another Centrex line within its preset pickup group by dialing a special code. Access to Speed Dialing 6 Lists allows a Centrex telephone user to dial a single-digit code to originate a call to any of six programmed telephone numbers. Access to Speed Dialing 30 Lists allows a Centrex telephone user to dial a two-digit code to originate a call to any of thirty programmed telephone numbers. Call Forwarding Busy Line provides for the automatic routing of incoming DID, CCSA and selected tie line calls to a preselected Centrex line when the called Centrex line is busy. This feature is not provided on a station line with Call Waiting.

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4.1.1 Description	
D. (Continued)	
5.	Call Forwarding Does Not Answer provides for the automatic routing of incoming DID, CCSA and selected tie line calls to a preselected Centrex line when the called telephone does not answer within a predetermined number of rings
6.	Call Forwarding allows a Centrex line to have incoming calls forwarded to another line within the Centrex system or to DDD numbers outside the Centrex system. During times when the feature is activated, the line may be used in the normal manner for outgoing calls.
7.	Call Hold allows a Centrex telephone user to place any established call on hold by depressing the switchhook and dialing a preassigned code leaving the Centrex line free to originate another call.
8.	Call Waiting Terminating allows a Centrex telephone user to receive an audible tone to indicate an incoming DID, CCSA or selected tie line call is waiting, if the called line is already in use. Call Waiting is not provided on a station line equipped with Call Forwarding Busy Line.
9.	Touch Tone provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities, (refer to Part A, Section 7).
E.	When Nova Centrex rates and charges are applied for additions to other than Nova Centrex systems, standard features and feature capabilities of Nova Centrex will be provided only where suitable facilities are available and compatible with existing service arrangements.

4.1.2 Application of Rates and Charges	
A.	Service Establishment Charge is applicable for the initial installation of Nova Centrex and is payable with the first bill following installation.
B.	Service Charges for business main telephone exchange service are in addition to the main station line rates and charges.
C.	Exchange Access — Included in the Schedule A upfront charges for main station lines and included in the Schedule B monthly rates for main station lines are amounts that are attributable to exchange access by central office and outside plant facilities.
D.	Standard Feature Capabilities — Nonrecurring charges for these features do not apply when an Element 2 service charge or a conversion charge per main station line applies. When standard feature capabilities are activated or changed by Verizon at the customer's request subsequent to installation of the line, the subsequent additions or changes nonrecurring charge is applicable.
1.	Monthly rates do not apply to standard feature capabilities.

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4.1.2 Application of Rates and Charges	
E.	Optional Features are provided in accordance with the provisions for adjunct features specified in Section 2, and at the appropriate rates and charges. For optional features provided under the Variable Term Payment Plan (VTPP), an 84 month Optional Payment Period (OPP) is offered for Nova at the monthly rates specified in the VTPP rate schedule for a 48 month OPP. During the first 48 months, termination charges applicable for the discontinuance of service provisions for the 84 month OPP are the same as for the 48 month OPP.
F.	Conversion— Any existing Centrex system (Centrex I, II, or Custom) may convert to Nova. Termination charges (if applicable) do not apply to the system changed and a new seven year service contract is established for the system.
1.	The conversion charges (nonrecurring charges) apply in addition to service charges as appropriate. The nonrecurring conversion charges per main station line are applicable only when standard feature capabilities are activated or modified at the time of conversion.
G.	Extension of Tie Line Channels— Channel charges do not apply to serve main station locations within the same exchange as the principal premises when the same central office is involved. When a different central office in a multi-central office exchange is involved, in addition to the appropriate main station line charges, an Intraexchange/interoffice channel charge (comprised of a nonrecurring charge and a monthly rate) applies. The intraexchange/interoffice channel rate is subject to a Verizon initiated change.
1.	To serve locations not within the same exchange as the principal premises, in addition to the appropriate main station line charges, rates and charges apply for the interexchange portion of Private Line Type 2001A channels, and for Centrex terminals. The Centrex channel terminal charge is comprised of a nonrecurring charge and a monthly rate. The Centrex channel terminal rate is subject to a Verizon initiated change.
2.	Where extensions of main station lines are located at a premises other than where the main station lines are located, but within the same exchange and serving central office area, or where extensions of main station lines are located in a different building at the same premises and served by outside plant connected via the central office, charges for outside plant facilities for an initial main station line apply. A non-recurring charge applies to each arrangement. Premise work and jack charges apply as appropriate.
3.	For locations in the same exchange but involving a different central office, intraexchange interoffice Nova channel rates and charges apply in addition to charges for outside plant facilities for initial main station lines.
4.	For locations in a different exchange, rates and charges for the interexchange portion of Private Line Type 2001A channels and Centrex channel terminals apply in addition to those charges for outside plant facilities for an initial main station line.

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4.1.2 Application of Rates and Charges	
H.	Tie Line Channels— Rates and charges for Private Line Type 2001B channels apply for intraexchange or interexchange channels as required. For interexchange tie line channels, rates and charges for Centrex terminals apply in lieu of local channels when tie lines terminate only in the Centrex switching equipment. In addition, the appropriate tie line termination rates and charges apply.
I.	Discounts for Recontracting from One Centrex Service to Another
1.	Nova customers who convert to Intellipath II and who have paid 60% of the Vintage I or 100% of the Vintage II Schedule A monthly rates will be entitled to a percentage discount on Schedule A charges for Intellipath II main station lines. Refer to Section 5.2.
J.	Central Office Common Equipment, Central Office Facilities and Outside Plant Facilities
1.	For Schedule A upfront payment charges, the appropriate Time Value of Money Equivalency Factor, based on a monthly effective interest rate of 1.1642% monthly for Vintage I customers and a monthly effective interest rate of .99384% for Vintage II customers, is multiplied by the Schedule A upfront payment charge to determine the monthly rates for the OPP as shown in Exhibit 5.1.3-1. The present value of outstanding OPP monthly rates for Schedule A charges is determined in accordance with the principles of the Time Value of Money at an effective interest rate of 1.1642% monthly for Vintage I customers, and an effective interest rate of .99384% monthly for Vintage II customers.
2.	Schedule B monthly rates for central office and outside plant facilities are subject to annual change by revisions posted in this Guide to reflect changes in the CPI for the previous year.
K.	Airline Mileage for main station line outside plant facilities are measured from the serving central office to the network interface arrangement(s) at each of the customer's premises.

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4.1.3 Payment Plan	
A.	Nova is offered under a seven year service contract during which station line charges are not subject to a Verizon initiated change other than as specified below. However, such charges are under the jurisdiction of the Department and are subject to change upon order of the Department. Nova main station lines comprise central office and outside plant facilities for which Schedule A and Schedule B charges are applicable.
1.	Schedule A contains a charge which may be paid upfront or in the form of monthly rates over a one, three, five or seven year OPP. Included in the Schedule A charges for main station lines are amounts that are attributable to exchange access by central office and outside plant facilities. When Schedule A charges for central office facilities are paid over a 12, 36, 60 or 84 month OPP, Schedule A charges for outside plant facilities must be paid over the same period unless otherwise specified.
a.	Vintage I Schedule A rates for central office facilities and outside plant facilities apply for systems installed prior to January 29, 1988. Vintage II Schedule A rates apply for systems installed on or after January 29, 1988.
2.	Schedule B contains a monthly rate that is subject to annual change by revision of this Product Guide to reflect changes in the Consumer Price Index for the previous year. Schedule B monthly rates apply as long as facilities are in service.
B.	Exchange Usage Charges are subject to a Verizon initiated change. Such charges are comprised of the following measured service and unlimited service usage charges.
1.	Measured Service Charges— All local messages are provided at the appropriate local usage charges for measured business main telephone exchange service. No message unit or usage allowance is provided with measured Nova.
2.	Unlimited Service Usage Charges are based on the total number of main station lines in-service at the end of each customer's billing period. The PBX Trunk Equivalency Table (refer to Exhibit 4.1.3-2), specifies the equivalencies for main station lines. The exchange usage charge monthly rate is multiplied by the PBX Trunk Equivalency to determine the monthly unlimited service usage charge for the system.
C.	Discontinuance of Service— Service may be discontinued at any time during the seven year service contract period. If Schedule A charges are paid in the form of monthly rates, termination charges equal to the present value of the unpaid balance, if any, apply when service is discontinued.
1.	Nova customers may convert to Digital Centrex Plus with no termination penalty as long as the revised agreement is for an equal or greater number of lines included in the currently effective agreement. The revised agreement must be for a period of time equal to the remaining life of the currently effective agreement. An Element 1 service charge applies for the conversion order and any one time or nonrecurring charges apply as appropriate.

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4.1.3 Payment Plan	
D.	Additional Lines— Additional main stations may be added to an existing system at any time during the system's seven year service contract at the currently effective Vintage schedule. Schedule A payments for additional main stations will be calculated at the 60 month payment period rates. Termination liability for the first 200 lines added to the originally contracted system will be conterminous with the expiration date of the system's service contract. For all other lines added, termination liability will be based on 60 months of obligation.
E.	Relocation— Relocation of Nova service is not allowed
F.	Transfer of Service— At the sole discretion of Verizon, written permission may be granted to assign the obligation to pay contractual charges to another customer at the same location for a transfer of service charge and an Element 1 service charge, payable by the new customer. In addition to assuming responsibility to pay the contractual charges, the new customer assumes the conditions applicable to Centrex service at the time of the transfer.
1.	A transfer of service without written permission is not allowed.
G.	Conclusion of the Seven Year Contract Period— At the conclusion of a system's seven year contract, service may be continued on a noncontractual basis subject to the appropriate Schedule B rates and Schedule A charges as for a 12 month optional period based on the latest vintage of charges in effect or to become effective until service is discontinued or a new service agreement for currently available Centrex service is elected. Recontracting of Nova service is not allowed.

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4.1.3 Payment Plan	
H.	Temporary Suspension of Service— Nova main station lines are not subject to the provisions of temporary suspension of service.
I.	Central Office Common Equipment, Central Office Facilities and Outside Plant Facilities— The appropriate Time Value of Money Equivalency Factor, based on a monthly effective interest rate of 1.1642% monthly for Vintage I customers and a monthly effective interest rate of .99384% for Vintage II customers, is multiplied by the Schedule A upfront payment charge to determine the monthly rates for the optional payment period as shown in Exhibit 4.1.3-1. The present value of outstanding optional payment period monthly rates for Schedule A charges is determined in accordance with the principles of the Time Value of Money at an effective interest rate of 1.1642% monthly for Vintage I customers, and an effective interest rate of .99384% monthly for Vintage II customers.

4.1.3 Payment Plan				
Exhibit 4.1.3-1 Nova Centrex Service Time Equivalency Factors by Service Periods				
To determine the monthly rate for Schedule A central office facilities, multiply the upfront payment charge by the appropriate factor.				
	12 Mos.	36 Mos.	60 Mos.	84 Mos.
Vintage I	.0898	.0342	.0233	.0187
Vintage II	.0888	.0332	.0222	.0176

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4.1.3 Nova Centrex Service Time Equivalency Factors by Service Periods	
Exhibit 4.1.3-2 PBX Trunk Equivalency Table Unlimited Service Usage	
Number of Main Station Lines	Equivalent PBX Trunks
1	1
2	2
3	3
4-6	4
7-10	5
11-15	6
16-21	7
22-28	8
29-36	9
37-45	10
46-54	11
55-64	12
65-75	13
76-86	14
87-98	15
99-111	16
112-125	17
126-139	18
140-155	19
156-171	20
172-189	21
190-207	22
208-225	23

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4.1.3 Nova Centrex Service Time Equivalency Factors by Service Periods	
Exhibit 4.1.3-2 PBX Trunk Equivalency Table Unlimited Service Usage	
Number of Main Station Lines	Equivalent PBX Trunks
226-243	24
244-262	25
263-281	26
282-300	27
Each Additional 18 Main Station Lines or Fraction Thereof	1

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4.2 Superseded Analog Centrex Services

4.2.1	Description
A.	Superseded Centrex services are structured and furnished as Centrex I, Centrex II or Custom Centrex to provide Centrex exchange access and system features. The following is a listing of superseded services. 1. Satellite Centrex service 2. Student Service at Educational Institutions 3. Nonconsecutive Station Line Hunting 4. Message Registration for Hospitals 5. Multiple Key Number service 6. Attendant Position Equipment

4.2.2	Attendant Position Equipment
A.	Superseded Centrex services are no longer available for new installations and unless specifically noted otherwise, are available only to existing customers for additions to existing systems to meet growth and maintenance requirements, subject to the availability of in place central office and outside plant facilities. 1. Where customer requested additions require the placement of additional facilities, additional charges based on cost apply. 2. Custom Centrex is offered only where suitable electronic central office facilities are available.

4.2.3	Satellite Centrex Service
A.	Satellite Centrex is provided by auxiliary dial switching equipment that is connected to the principal dial switching equipment by tie lines. The satellite location does not have an attendant. Verizon reserves the right to determine when Satellite Centrex will be provided in order to meet the customer's requirements for service. Centrex II service features can be provided at a Satellite Centrex location only when all of the lines at the satellite location are equipped for touch tone calling service and at least 25 lines at the principal premises are similarly equipped. If touch tone calling service is available, Product Guide rates and charges apply. If touch tone calling service is not available or if the customer does not desire touch tone calling service, Centrex service is available at off-premises locations on an off-premises line basis at the appropriate Product Guide rates and charges. 1. Dial switching equipment is provided without charge. 2. Tie line facilities are provided as for superseded Custom Centrex.

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4.2 Superseded Analog Centrex Services

4.2.4 Student Service at Educational Institutions	
A.	A Centrex service system served by switching equipment located on-premises owned or leased by Verizon and furnished to a school or college for administrative use may also have telephones associated with that system located in residential quarters provided by the institution for its students. If an employee, such as a professor or instructor, resides in these quarters, service may be provided on the same basis as for students. This service may be located only in the room, apartment or suite occupied by one or more students as residential quarters and any additional telephones on the line shall be limited to these quarters.
B.	Residence student Centrex is available on a one-party unlimited service basis in all areas and on a Metropolitan or measured service basis in the Metropolitan Boston exchanges, Burlington and Lynn. Subject to the limitations specified in this section, where all services are available, any or all of the services may be provided within a system. This service is also available with eastern LATA unlimited calling plan, call around 413 plus, and measured circle calling services where offered.
C.	Station lines located in student residential quarters will not be credited to the minimum monthly main station line charge requirements of the Centrex service system with which they are associated.
D.	Student service is arranged to originate and receive local calls, toll calls and to intercommunicate with other stations in the Centrex system. As an alternate arrangement, telephones may be arranged to originate and receive local calls, intercommunicate with other telephones in the system and receive, but not originate toll calls. Service provided on the basis of the latter arrangement must be equipped for toll denial.
1.	Toll denial is an arrangement to restrict the use of a residential student station line from the toll network. Monthly rates apply per main station line equipped.
E.	Billing Arrangements— The Centrex service customer may elect one of the following billing arrangements for student service. When charges are billed directly to the occupants, the Centrex service customer will render assistance to Verizon in the collection of such charges. The person or persons to whom the bill is rendered shall be liable for payment of all charges in compliance with Part A, Section 1.
1.	Option A— All charges for student service including toll messages and local usage are billed to the school or college.
2.	Option B— Charges for student services, except those for toll messages, local usage and restoral of service, are billed to the Centrex customer. Charges for toll messages, local usage and restoral of service are billed directly to the occupants of the room, apartment or suite.
3.	Option C— All charges for student service including toll message and local usage are billed directly to the occupants of the room, apartment or suite.

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4. Analog Centrex Services

4.2 Superseded Analog Centrex Services

4.2.4 Student Service at Educational Institutions	
F.	When an existing Centrex system equipped with student service converts to an individual customer contract, the student service may be retained by the customer. Student service is available to existing customers for additions to these systems to meet growth and maintenance requirements, subject to the availability of in place central office and outside plant facilities. When customer requested additions require the placement of additional facilities, additional charges based on cost apply. For Option A, B or C the monthly rate for service under an individual customer contract is the same as that for similar one-party residence main telephone exchange service.
G.	Directory listings in the alphabetical section of the Verizon directory will be furnished at the rates for additional directory listings for residence service.
H.	Calling Area for Residence Student Centrex is the same as that for corresponding residence main telephone exchange service where the principal premises of the Centrex system is located.
I.	Service Charges— For re-establishment of in place disconnected service, the re-establishment or move and change nonrecurring charge does not apply if the customer reactivates, moves or changes an in place student Centrex line via a Verizon provided customer control message system.
1.	The aggregate charge for moves and changes shall not exceed the charge that would apply if services were removed and installed new.
J.	Extension Line Mileage— When student station lines of the system are located in an exchange other than that serving the principal premises of the Centrex system with which they are associated, extension line charges apply.
1.	Extension line charges are billed to the individual student service line when service is rendered on an individual line basis and to the Centrex system when service is rendered via Centrex satellite service.
K.	Restoral of Service— Service charges apply.

4.2.5 Nonconsecutive Centrex Station Line Hunting	
A.	This is an arrangement to permit incoming calls to hunt to a nonconsecutive line in the same thousands group. To provide this arrangement, it is necessary in most cases to utilize the next higher number to the number from which line hunting is desired, and both numbers must be within the same one- to nine-digits group. A number utilized for hunting purposes will be unavailable for regular assignment.
1.	If line hunting between each group of two nonconsecutive Centrex numbers is arranged or interrupted on in-service lines, a rewire charge applies for each line.

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4.2 Superseded Analog Centrex Services

4.2.6 Message Registration for Hospitals

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| A. | Message registration is offered only to hospitals with measured Centrex I and II service at a minimum of 50 lines. |
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4.2.7 Multiple Key Number Service

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| A. | This is an arrangement whereby Centrex key number lines appearing in cord-type switchboard attendant positions or designated answering locations may be split into two or more separate groups for the purpose of providing special identification by the attendant on incoming calls. This service is available to those firms or corporations operating under different names and having common ownership and control, or joint users as arranged for. This arrangement is available only to existing customers at their present locations. Maintenance will be provided subject to supply conditions. |
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4.2.8 Attendant Position Equipment

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| A. | Attendant position equipment is available to existing customers at their present locations only. Maintenance of existing installations is dependent upon supply conditions as manufacture of universal switchboards and some consoles has been discontinued. |
| B. | Carrying plant for cable connections and cabling between the attendant positions and the associated dial switching equipment when the dial switching equipment is located on the customer's premises must be customer provided, owned and maintained. |
| C. | The minimum service period is six months. |

4.2.9 Service Structure

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| A. | Centrex Exchange Access — Outward dialing permits station users to dial outgoing calls to local exchange and direct distance dialed points from the exchange serving the principal premises. Inward dialing permits incoming local exchange and long distance calls to be connected to the Centrex attendant position or to a designated answering location for systems not equipped with a console or switchboard. |
| B. | Centrex I System Features — In addition to Centrex exchange access, the following features are provided as a package with Centrex I. <ol style="list-style-type: none"> 1. Dial intercommunication with other stations of the same Centrex system. 2. Station identification which provides for the recording and identification of stations making outward direct dialed calls and long distance calls handled by a toll operator. 3. Direct inward dialing which permits incoming local exchange and long distance calls to be dialed directly to stations of the Centrex system. 4. Transfer of incoming local exchange and long distance calls from one station to another via the attendant. |

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4.2.9 Service Structure	
B. (Continued)	
5.	Intercept, either automatic or manual, of calls dialed to vacant (not in use) numbers.
6.	Night service connections for key number calls which provide for a maximum of three Centrex main stations or lines to be connected to the first two key numbered lines.
C.	Centrex II System Features— In addition to the Centrex exchange access and Centrex I system features, the following additional features are provided as a package with Centrex II.
1.	Station dial transfer which enables a station user to receive an incoming exchange or toll call and to transfer the call by dialing the telephone number of the station desired.
2.	Consultation hold which enables a station user to hold an incoming exchange or toll call, dial another Centrex station for private consultation, and then return to the calling party.
3.	Add on conference which enables a station user to hold an incoming exchange or toll call, dial another Centrex station, and then add the incoming call to the connection for a three-way conversation.
4.	Key number calls answered at any station is a night answering arrangement that enables a station user to answer incoming exchange or toll calls, and in the absence of an attendant, to transfer calls to another station.
D.	Custom Centrex System Features— In addition to the Centrex exchange access, the following features are provided as a package with Custom Centrex.
1.	Dial intercommunication with other stations of the same custom Centrex system.
2.	Station identification which provides for the recording and identification of stations making outward direct dialed calls and long distance calls handled by a toll operator.
3.	Direct inward dialing which permits incoming local exchange and long distance calls to be dialed directly to stations of the Centrex system.
4.	Automatic intercept of calls dialed to vacant (not in use) numbers.
5.	Station dial transfer of all types of calls which enables a station user to transfer an established call to another station in the Centrex system.
6.	Consultation hold of all types of calls which enables a station user to hold an established call, dial another station from private consultation, and then return to the original calling party.
7.	Add on conference of all types of calls which enables a Centrex station user to hold any call, dial another station, and then add the original call to the connection for a three-way conversation.

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4.2 Superseded Analog Centrex Services

4.2.10 Application of Rates and Charges	
A.	Local Usage — All local usage with Centrex are provided at the local usage rates for business main telephone exchange service.
B.	Tie Lines Dial Selected Tie Line Within a Centrex System— Mileage charges apply for the lines between a customer's principal premises and a satellite location. Charges do not apply for tie line terminations between a customer's principal premises and a satellite location. Tie Line Other than Within a Centrex System— Mileage charges apply. Terminations of tie lines at a Centrex system are as specified in Section 3.4. Dial selected tie lines may be associated with attendant positions in addition to the termination in the dial equipment at no additional charge.
C.	Mileage Extension and Tie Line Mileage Charges Within a Centrex System— Mileage charges do not apply to serve locations within the same exchange as the principal premises. To serve locations not within the same exchange as the principal premises, rates and charges for Private Line Type 2001A or Type 2001B channels only apply for the interexchange portion of the channel(s) furnished. Extension and Tie Line Mileage Charges Other Than Within a Centrex System— For tie lines between separate Centrex systems, rates and charges for a Private Line Type 2001B channel apply for the local and interexchange facilities as required, to provide each tie line. For tie lines between a Centrex system and a Private Branch Exchange (PBX) system, rates and charges for a Private Line Type 2001B channel apply for the local and interexchange facilities as required to provide each tie line. In addition to the extension and tie line mileage charges within a Centrex system, when a tie line connecting a PBX and a Centrex system is arranged so that access to or from the exchange and toll network is available at the Centrex termination, rates and charges as specified in Section 3.4 apply.

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4.2.10 Application of Rates and Charges

- D. Centrex Station Lines Centrex I and II—** The rate for Centrex station lines is determined by the class of Centrex exchange service serving the principal premises. Restricted station lines, extension station lines and other services are not included in determining the minimum monthly charge for Centrex I and II systems.
- 1. Unrestricted or Partially Restricted Main Station Lines—** The monthly rates for unrestricted and partially restricted main station lines apply beginning at the top of the appropriate schedule at each separate premises of the same customer. A minimum monthly charge for 100 unrestricted or partially restricted main station lines at the principal premises is applicable to each system. The exchange access or system features portion of the schedule is not offered separately. The monthly rates for unrestricted or partially restricted Centrex main station lines are the total of the appropriate rates for exchange access and system features. Effective May 25, 1984, a \$2.00 reduction applies for system features on each Centrex central office main station line ordered or installed prior to July 28, 1983, and a \$3.91 reduction applies for system features on each Centrex central main station line ordered and installed on or after July 28, 1983. In addition to the rates, the monthly rates for exchange access are applicable. Exchange access measured service is not available for customers served from the New Bedford exchange where Measured service 4E is offered.
 - 2. Restricted Main Station Lines—** Effective October 2, 1984 a \$2.00 reduction applies for each restricted main station line ordered or installed prior to July 28, 1983, and a \$3.91 reduction applies for each restricted main station line ordered and installed on or after July 28, 1983. When located in an exchange other than that serving the principal premises, rates and charges for Private Line Type 2001A channels apply for the interexchange portion of the channel or channels.
 - 3. Extension Station Lines—** When located in an exchange other than that serving the principal premises, rates and charges for Private Line Type 2001A channels apply for the interexchange portion of the channel or channels.

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4.2.10 Application of Rates and Charges	
E.	Custom Centrex— Rates and charges apply for facilities within two airline miles of the serving central office. For locations beyond two miles, a special equipment charge may be applicable for equipment required for transmission or signaling. Custom Centrex common equipment, main station line system features and night service arrangement are offered under the VTPP described in Part A, Section 1 and Part H, Section 4.2.11.
1.	Custom Centrex Main Station Line— The exchange access or system feature portions of a main station line are not offered separately. The monthly rate for a main station line is the total of the appropriate rates for exchange access and system features. Effective May 25, 1984, a \$2.00 reduction applies for system features on each main station line ordered or installed prior to July 28, 1983, and a \$3.91 reduction applies for system features on each main station line ordered and installed on or after July 28, 1983. In addition to such rates, the monthly rates for exchange access are applicable. Exchange access measured service is not available to customers served from the New Bedford exchange.
a.	Vintage I rates and charges apply to systems installed prior to March 24, 1994.
b.	Vintage II rates and charges apply to systems installed or recontracted on or after March 24, 1994.
2.	Custom Centrex Extension of Main Station Lines— When located in an exchange other than that serving the principal premises, channel charges for Private Line Type 2001A channels apply for the interexchange portion of the channel or channels.
F.	Monthly Exchange Access System Charge— Effective October 2, 1984, an additional exchange access monthly rate is applicable to Centrex I, Centrex II and Custom Centrex systems. The monthly rate is based on the PBX trunk equivalency of the total number of unrestricted or partially restricted main station lines in-service at the end of each customer's billing period. The PBX Trunk Equivalency Table (refer to Exhibit 4.1.3-2), specifies the PBX trunk equivalency for unrestricted or partially restricted main station lines. The monthly rate is multiplied by the PBX trunk equivalency to determine the monthly exchange access system charges.
G.	Relocation— The principal premises of a Centrex I or II system may be relocated to a different premises location of the same customer served by the same central office on an out of service basis to the extent that in place outside plant facilities exist. The charge is the total cost for disconnecting, moving and reinstalling the service. Relocation of Centrex I or II is as specified for Custom Centrex.

Effective: January 1, 2015

Verizon New England Inc.

4. Analog Centrex Services

4.2 Superseded Analog Centrex Services

4.2.10 Application of Rates and Charges	
H.	Termination Charge applies for Centrex I or II, if service is discontinued in its entirety or changed as specified herein.
1.	A maximum termination liability is based on the maximum number of unrestricted and partially restricted main station lines in-service at the principal premises during the first 12 months of service (except as specified in Section 4.2.10I). Additions of unrestricted and partially restricted main station lines subsequent to the initial 12 months of service do not alter the established maximum termination liability. The termination charge is determined by reducing the maximum termination liability by 1/60 for each month that the established rates for service applied.
I.	Changes from Centrex I to Centrex II Service— With addition of CLAS, termination charges do not apply regardless whether or not the maximum termination liability has expired. The Centrex I maximum termination liability, if applicable, continues in effect for the balance of the minimum service period of the Centrex I system changed. An additional maximum termination liability and a new minimum service period is not applicable for the Centrex II system.
1.	Without addition of CLAS, if the Centrex I maximum termination liability has not expired, termination charges do not apply. The Centrex I maximum termination liability continues in effect for the balance of the minimum service period of the Centrex I system. An additional maximum termination liability is applicable for the Centrex II system for a new minimum service period. This additional maximum termination liability is the differential between the maximum termination liabilities of the Centrex I and II systems based upon the number of unrestricted and partially restricted main station lines in-service at the principal premises that are converted to the Centrex II system.
2.	Without addition of CLAS, if the Centrex I maximum termination liability has expired, termination charges do not apply. A new minimum service period and maximum termination liability applies for the Centrex II system. The applicable maximum termination liability is the difference between the maximum termination liability for a Centrex II and Centrex I system based on the number of unrestricted and partially restricted main station lines in-service as the principal premises at the time of conversion.
J.	Changes from Centrex II to Centrex I Service— If the Centrex II maximum termination liability has not expired, a termination charge applies for the discontinued Centrex II system. This termination charge is based on the differential between the Centrex II maximum termination liability in effect, and the Centrex I maximum termination liability determined on the basis of the same number of unrestricted and partially restricted main station lines as was used to determine the Centrex II maximum termination liability. The minimum service period for the Centrex II system continues in effect for the Centrex I system with a maximum termination liability applicable for the Centrex I system.
1.	If the Centrex II termination liability has expired, termination charges are not applicable

Effective: January 1, 2015

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4. Analog Centrex Services

4.2 Superseded Analog Centrex Services

4.2.10 Application of Rates and Charges	
K.	Changes from Custom Centrex to Centrex I or II Service— A termination charge is not applicable to the system changed. A new five year minimum service period and maximum termination liability are established for the system installed.
L.	Changes from Centrex I or II Service to Custom Centrex— If the minimum service period is in effect, a termination charge applies for the system changed. A new minimum service period is established for the Custom Centrex system.

4.2.11 Custom Centrex Variable Term Payment Plan (VTPP)	
A.	The VTPP rates which apply for Custom Centrex common equipment, main station line system features and night service arrangement are payable over an OPP. The available OPPs available are month-to-month, 24 months, or 48 months. All terms and conditions pertaining to the VTPP are contained in Section 1, except as specified herein. The monthly rates for the exchange access portion of each main station line and for an extension of a main station line are subject to Verizon initiated change.
B.	A customer who has service under the CTPP may elect to convert to VTPP billing by selecting an OPP (other than month-to-month) that is longer than the time remaining in the period of the CTPP. VTPP monthly billing begins on the day following the completion of the conversion order. An Element 1 service charge (refer to Section 2) applies. A mix of CTPP and VTPP billing is not permitted for the same Custom Centrex system.
C.	Transfer of Service may be provided subject to the terms and conditions in Part A, Section 1.
D.	Relocation of Service to a different premises served by the same central office may be permitted on an out of service basis only. Termination charges do not apply and the monthly billing for VTPP rates continues unchanged. The customer will be billed the appropriate charges as for a new installation of main and extension station lines at the new location. Relocation of service to a premises served by a different central office constitutes discontinuance of service.
E.	Termination Liability applicable to Custom Centrex common equipment, main station line system features and night service arrangement is dependent upon the payment period selected by the customer, as follows. - For month-to-month, the termination charges are \$7,500.00 for common equipment only, reduced by 1/12 monthly. - For 24 months, the termination charges are 12 months of payments or 60% of the remaining monthly payments, whichever is less. - For 48 months, the termination charges are 12 months of payments or 60% of the remaining monthly payments, whichever is less.

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4. Analog Centrex Services

4.2 Superseded Analog Centrex Services

4.2.12 Centrex Term Payment Plan (CTPP)	
A.	The CTPP is an optional method of payment available to existing customers with Centrex Service where the switching equipment is located on-premises owned or leased by Verizon.
B.	The CTPP provides fixed monthly rates to customers who contract with Verizon for the plan.
C.	The CTPP monthly rates are not subject to a Verizon initiated change during the period of the plan. However, they are under jurisdiction of the Department and are subject to change upon Order of the Department.
D.	The CTPP must be elected prior to July 1, 1984 and will terminate on February 18, 1986 for all customers. An Element 1 service charge applies to convert to CTPP billing.
E.	The provisions of the CTPP are in addition to all the terms and conditions for Centrex service. All services not covered by the CTPP are subject to standard Product Guide rates and charges, which are subject to change.
F.	Upon termination of the CTPP, customers wishing to continue Centrex may do so at effective Product Guide rates.
G.	Subsequent Additions— Any additions of CTPP items subsequent to the customer's election of the CTPP are subject to CTPP monthly rates, except that additions of unrestricted or partially restricted main station lines that exceed ten percent of the number of lines elected under the plan for which Centrex I and II is at each customer premises, are subject to standard Product Guide rates and charges.
H.	Changes in Service— Subject to the availability of facilities, an existing CTPP customer may upgrade only from Centrex I to Centrex II and retain the CTPP. This change will result in a commitment to the higher CTPP monthly rates for the remainder of the plan period. An existing CTPP customer will not be permitted to change from Centrex II to Centrex I or Custom Centrex, or from Custom Centrex to Centrex I or II and retain the CTPP monthly rates. These changes will result in the application of termination charges and of standard Product Guide rates and charges for the service to which a change is made.
I.	Discontinuance of Service— The CTPP customer assumes customer obligation for a minimum of 90% of the unrestricted or partially restricted main station lines elected under the plan, which for Centrex I and II is at each customer premises. Any complete or partial disconnection of service prior to the termination of the CTPP will not reduce CTPP payments for main station line system features and Custom Centrex common equipment unless termination charges are applies. Termination charges under the CTPP are in addition to standard Centrex maximum termination liabilities, if applicable and are as follows.
1.	70% of the remaining amount due for system features for the number of unrestricted or partially restricted main station lines discontinued below the 90% commitment level for Centrex I, II and Custom Centrex.

Effective: January 1, 2015

Verizon New England Inc.

4. Analog Centrex Services

4.2 Superseded Analog Centrex Services

4.2.12 Centrex Term Payment Plan (CTPP)	
I. (Continued)	
2.	70% of the remaining due for Custom Centrex common equipment.
J.	Transfer of Service— With the written permission of Verizon, the obligation to pay the CTPP monthly rates may be assigned to another customer at a transfer of service fee, and an Element 1 service charge. In addition to assuming responsibility to pay the CTPP monthly rates, the new customer assumes the conditions applicable to Centrex at the time of the transfer. A transfer of service between customers at the same time as an out of service relocation is not permitted.
K.	Relocation of Service— To the extent that facilities exist, the principal location for Centrex provided under the CTPP may be relocated to a different premises served by the same central office provided the entire system is relocated on an out of service basis. The charge is the total cost for disconnecting, moving, and reinstalling the entire system. Obligation for the CTPP monthly rates continues unchanged. The customer will not be billed any one time or nonrecurring charges previously paid. Customer requests for in-service relocations constitute disconnection and termination under the CTPP.
L.	Temporary Suspension of Service— CTPP monthly rates are not subject to the provisions of temporary suspension of service.
M.	Monthly, one time and nonrecurring charges apply. In addition, service charges apply as appropriate. The monthly rates for unrestricted or partially restricted Centrex I and II or Custom Centrex main station lines are the total of the appropriate exchange access and system features rates. Effective May 25, 1984 a \$2.00 reduction applies for system features on each main station line ordered or installed prior to July 28, 1983, and a \$3.91 reduction applies for system features on each main station line ordered and installed on or after July 28, 1983. Effective October 2, 1984, a \$2.00 reduction applies for each restricted main station line ordered or installed prior to July 28, 1983 and a \$3.91 reduction applies for each restricted main station line ordered and installed on or after July 28, 1983.
N.	Electronic Tandem Switching Features— Automatic route selection and automatic route selection deluxe route selection parameters by NPA and central office codes provides for routing to one NPA area code, and to one or more central office codes within that NPA per pattern.
O.	Electronic Central Office Features— Automated attendant by NPA and central office codes with final route to the DDD network or to overflow tone provides for routing to one NPA area code, and to one or more central office codes within that NPA per pattern.

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