

Verizon North LLC

NONRECURRING CHARGES

A. GENERAL

1. Nonrecurring charges are applicable, in addition to monthly rates contained in this Product Guide for connection, reconnection, relocation, changes and restoral of service. (Referred to as NRC's throughout this Product Guide.)
2. Nonrecurring charges contained in tariffs and/or Product Guide of other carriers apply in lieu of those contained in this Product Guide for work done by this company in connection with services furnished jointly by the respective carriers and governed by tariffs and/or Product Guide of the other carrier in which this company participates or concurs or where special contractual arrangements exist between the carriers.
3. Nonrecurring charges do not apply for:
 - a. Any work performed by the Company at its own initiative.
 - including office conversions, changes in outside plant arrangement, installation of pay telephones, temporary service furnished as a public service in cases of fire or other disaster or to rectify an error by the Company, reestablishment of a like service at the same location when fire or other disaster beyond the customer's control has rendered the premises temporarily unfit for occupancy. (In the latter case, nonrecurring charges do apply for establishment of service at a location designated by the customer for temporary use until the original location can be restored to a habitable condition.)
 - b. Work for which fixed charges are specified in this section of the Product Guide.
 - c. Upgrades of service.
 - d. Downgrades of service.
 - e. Separation or combination of billing accounts.
 - f. Extension of Company facilities to provide service,
 - Special and Excess Construction charges may apply as specified in Section 38 of this Product Guide.
 - g. Interconnection of interexchange facilities, facilities between toll message centers and a serving central office or for facilities between central offices in a multi-office exchange.

Verizon North LLC

NONRECURRING CHARGES

B. APPLICATION OF CHARGES

The work normally done by the Company is subdivided into the following work components which consist of, but are not limited to, the activities shown. The total nonrecurring charge for work ordered by the customer is the sum of the individual charges for the work functions that must be performed to accomplish the task.

1. Service Ordering - Work done in receiving, recording and processing information in connection with the customer's order. A lower charge applies for subsequent orders on an existing service than for an order to establish a new primary service as there is less work in connection with the subsequent order.
 - a. One Initial Service Order Charge is applicable for each order for connection of primary exchange telephone service or private line channel service.
 - b. One Subsequent Service Order Charge is applicable for each order for an addition to, relocation of and/or change in an existing service.
 - c. One Record Change Charge is applicable for each order which only involves changing the Company's records on and after October 1, 1992.

Service Ordering Charges are not applicable for billing address changes requested on and after October 1, 1992.

Through September 30, 1992, a subsequent service order charge is applicable for either establishing or changing one or more additional listings in the telephone directory when the listing is requested by the customer and is not associated with any other work for which a service order would otherwise be required. On and after October 1, 1992, a Record Change Charge is the applicable service ordering charge for changing said listings.

2. Access Line Connection - work done in the Central Office and elsewhere in association with providing a line from the central office to a customer's premise or for making changes thereto.
 - a. One line connection charge is applicable to the provision of each central office access line in association with any class or grade of primary exchange telephone service and for the following.
 - The first extension located on each premises different from the location of the primary service.
 - Pay Telephone Line Service.
 - Toll Terminals.
 - Foreign Exchange Service.
 - First termination of a Private Line Channel at each premises.
 - b. Line connection charges are not applicable to the transfer of an existing service to a second customer without change or lapse in service.
 - c. The Subsequent Access Line Connection Charge is applicable for a change of telephone number made at the request of the customer. A Subsequent Access Line Connection Charge is applicable for changing each telephone number in a rotary group.

Verizon North LLC

NONRECURRING CHARGES

B. APPLICATION OF CHARGES (Cont'd)

3. Premises Visit - traveling time when a Company employee must visit the customer's premises to complete the requested work.
 - a. One premises visit charge is applicable when a Company employee must visit the Customer's premises to complete the customer's order. The charge applies on a per visit basis regardless of the number of lines or units contained in the order.
 - b. One premises visit charge applies for the visit to each premises when the type of order requires visits to more than one premises that are over 1/2 mile apart.
 - c. No premises visit charge is made for subsequent visits required to complete an order to which a visit charge has been applied.
4. Repair Premises Visit Charge - traveling time when a Company employee visits the customer's premise to repair telephone instrumentalities leased to the customer by the Company.
 - a. One repair premises visit charge applies if the customer decides not to bring the instrumentalities to the Company's designated location and the Company employee travels to the customer's premise and performs the repair work.
 - b. The charge applies on a per visit basis regardless of the number of instrumentalities repaired.
 - c. One repair premises visit charge applies for the visit to each premises when the type of repair work requires visits to more than one premises that are over 1/2 mile apart.
 - d. No repair premises visit charge is made for subsequent visits required to complete the repair work.
5. Miscellaneous
 - a. The appropriate work component charges apply for the following changes in class or grade of service:
 - from any class or grade of primary exchange telephone service to channel terminal, Toll Terminal, Type A trunk, Type B trunk, and Wide Area Telephone Service access line, or vice versa.
6. Transfer of Service Between Customers

Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, provided there is no lapse in the rendition of service. The Secondary Service Order charge will be applied to the new customer's account for such transfers.

Where existing service is continued for a new customer, the telephone number may be retained by the new customer only if the old customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.

Verizon North LLC

NONRECURRING CHARGES

C. NONRECURRING CHARGES FOR WORK COMPONENTS

	<u>Residence Service</u>	<u>Business Service</u>
Service Ordering Charge		
Initial Order, ea.	\$24.00	\$28.40
Subsequent Order	7.90	14.80
Record Change	1.35	2.50
Access Line Connection Charge		
Initial Ea. Line	28.70	28.70
Subsequent Ea. Line	15.00	15.00
Premises Visit Charge		
Installation Ea. Visit	11.10	11.10
Repair Ea. Visit	11.10	11.10

D. OVERTIME WORK

1. Regulations

Charges for overtime work to make installations and changes before or after the Company's regular business hours apply when the customer requests that the work be done during other than the Company's regular business hours or where, because of too short notice from the customer, overtime work is required to complete the work by a specified date set by the customer.

2. Rates

The charge for overtime work is the difference between the total cost of the work and the cost of the work if performed on a normal basis.

E. RESTORAL OF SERVICE CHARGE

The Access Line Connection Charge applies for the restoral to normal of a service that has been either totally or partially suspended because the customer has not paid sums due the Company.

Service connection and installation charges apply for services reestablished after the service contract has been canceled by the Company.

Verizon North LLC

NONRECURRING CHARGES

F. SERVICE MAINTENANCE

A Service Maintenance Visit charge applies when a service difficulty or trouble report requires a visit by the Company to the customer's premises, at which customer-provided equipment or lines are connected to company facilities, to determine that the difficulty or trouble is not the result of failure of Company facilities.

The minimum charge for each service maintenance visit, when the trouble is not in the Company facilities, is \$61.50. The minimum charge covers the initial 30 minutes of labor time while on the customer's premises.

In cases involving labor in excess of the initial half hour, a charge of \$20.60 per half hour or major fraction thereof is applicable for all additional time in excess of the initial half hour.

If a customer is not satisfied with the company's review of serving facilities, he may request a further review by additional company personnel. This will involve charges listed in Paragraph G following.

G. SPECIAL PARTICIPATIVE DESIGN REVIEW, TECHNICAL ANALYSIS AND TESTING CHARGE

Special Participative Design Review, Technical Analysis, and Testing is a procedure whereby the Company participates, after completion of the review specified in Paragraph F. Service Maintenance preceding and the customer requests or authorizes a design review, technical analysis or additional tests of a Company provided service or a customer provided communications system channel.

The Company will perform the following functions:

1. Review test results and design layouts of the end-to-end interconnection configuration.
2. Conference with the customer to evaluate the end-to-end interconnection configuration.
3. Recommend, where appropriate, changes in service arrangements.
4. If service arrangements are necessary, participate in testing the facilities upon completion of these arrangements.
5. The applicable charge includes work performed by one Datec or Company Engineer and one Installer-Repairer.

For the first half hour or fraction thereof	\$175.00
For each addtl half hour or fraction thereof	34.00