PART II - LONG DISTANCE

SECTION 1 - DESCRIPTION OF SERVICE (Continued)

1.1 Service Offerings

1.1.1 Long Distance Message Telecommunications Service

Effective April 22, 2013, this service is no longer available to new customers. Existing customers will be grandfathered until the expiration of the applicable service term of their contract. During grandfathering, the terms and conditions of such contracts will continue to apply. Customer may make moves, adds, and changes to the service during grandfathering. (C) (C)

A. Customer Dialed Direct Station-to-Station
   1. the person originating the call to dial the telephone number desired without the assistance of an Operator and the call is billed to the calling station; or
   2. should equipment capability preclude 1. above, the person originating the call dials the Operator, who places a Station-to-Station call in which the call is billed to the calling station.

B. Operator Assisted Station-to-Station
   Operator Assisted Station-to-Station Service allows calls to be completed with the assistance of an Operator.

C. Customer Dialed Calling Card Station-to-Station
   Customer Dialed Calling Card Station-to-Station Service allows the person originating the call to:

D. Operator Assisted Calling Card Station-to-Station
   Operator Assisted Calling Card Station-to-Station Service provides for the person originating the call to dial the Carrier provided 800 number, press 0 to speak to an operator and place a Calling Card Station-to-Station call.

E. Person-to-Person
   Person-to-Person Service allows the person originating the call to specify the particular party to be reached by an Operator.
   Rates are found in Section 3.1.

1.1.2 Reversal of Charges (Collect) Calling Card or Bill to Third Number Service

Operator Assisted Station-to-Station or Person-to-Person calls will be billed in one of the following ways:

A. Collect - call is billed to the called station;
B. Calling Card - call is billed to a calling card;
C. Third Number - call is billed to a third number.

Rates are found in Section 3.2.

1.1.3 Directory Assistance

Directory Assistance Service provides Customers assistance in determining intrastate telephone numbers. The per-call rate for Directory Assistance is that set forth in Section 3.2.

PART II - LONG DISTANCE

SECTION 1 - DESCRIPTION OF SERVICES (Continued)

1.1 Service Offerings (Continued)

1.1.4 Enterprise Connections

Effective April 22, 2013, this service is no longer available to new customers. Existing customers will be grandfathered until the expiration of the applicable service term of their contract. During grandfathering, the terms and conditions of such contracts will continue to apply. Customer may make moves, adds, and changes to the service during grandfathering.

A. Description of Service
This plan offers fixed rate voice grade service. All calling card calls will be rated on a fixed rate per-minute usage basis. Intrastate is an add-on to Carrier's interstate offering found in Federal Rate Schedule 3.

B. Toll Free Access to Do Not Call (DNC) Service
Carrier provides toll free access to DNC Service provided by a third party that provides the DNC service under separate agreement with Customer. Carrier's service provides access to DNC database provided by the third party. Carrier will assign to Customer a unique 800 number for each Customer site designated by Customer.
Rates for this service are in Section 3.2.

1.1.5 Calling Card Options - Conference Calling

Customers may use Carrier's Calling Card to make conference calls, which may include up to eight different parties. Conference call surcharges are in lieu of normal calling card surcharges.
Rates for this service are found in Section 3.3.

1.1.6 Digital Private Line II Service

This service is hereby cancelled and withdrawn. (C)

(D)

(D)

1.1.7 Simple Connections Service

Service is available for switched voice service only and offers fixed rates for both inbound and 1+ dialed outbound domestic calls. This service is an add-on to Carrier's interstate offering found in Federal Rate Schedule 3 and posted to Carrier's website at www.verizon.com.

Toll-Free features are the same as defined in Carrier's Enterprise Connections Service offering and located in Carrier's Federal Rate Schedule 3.
Rates are found in Section 3.5.

1.1.8 Audio Conferencing Services

THIS SERVICE HAS BEEN CANCELED AND WITHDRAWN.