

SERVICE CHARGES

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Effective: December 1, 2008

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SERVICE CHARGES

A. SPECIAL CONDITIONS

1. Service order activity is defined as the taking and processing of a customer's request for the establishment of service or, changes or additions to existing services. Service order activity is classified as either initial (establishment of customer account) or subsequent (changes to customer account) depending on the nature of the customer's request. Primary lines added to a customer's service will always require the insurance of an initial order.
2. The subsequent order charge will apply to moves, changes or additions and to the following activities:
 - a. Business Service
 - (1) When the service is assumed by the receiver or trustee, executor or administrator of an estate.
 - (2) When the name of a business concern is changed without a change in responsibility for payment of the telephone bills.
 - (3) EBSS services may be moved from one location to another within the same central office area where there is no interruption of the service other than that incident to the work performed.
 - b. Residence Service
 - (1) When an employer has arranged for service in the residence of an employee and the latter assumes the responsibility for payment for the service personally or when the responsibility for payment of the charges for the service of the employee is assumed by the employer.
 - (2) When the service is assumed by a receiver or administrator of the estate of the former customer.
 - (3) When the customer removes a Verizon Calling Service and adds a different Verizon Calling Service.
3. The subsequent order charge does not apply when residence service is assumed by a member of the former customer's immediate family or when the customer's name is changed by court order or marriage.

The subsequent order charge does not apply if a customer requests removal of a SmartCall Service Pak, but retains one or more of the services contained in the Pak as an individual service(s).

The subsequent order charge does not apply when a move or change of service is initiated by the Company.

Subsequent to a customer's listing appearing in the Street Address Telephone Directory the customer may request the listing to be omitted from future issues of the Street Address Telephone Directory without the subsequent order charge being applicable.

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SERVICE CHARGES

A. SPECIAL CONDITIONS - Continued

4. A supersedure will be rated as initial order activity for the first central office line of an order and for each additional central office line on the same order.
5. Customers Returning to the Company (Winback)
 - a. A Transfer of Service charge is imposed when a customer elects to return to Verizon service from that of a Competitive Local Exchange Carrier (CLEC) reseller of Verizon's service. A per order charge will apply for each Residence and Business class of service. The Transfer of Service is not applicable when a residential customer returns to Verizon and elects to purchase Local Package Standard, Local Package, or Local and Toll Package.
 - b. Initial service order activity charges are assessed when a customer elects to return to Verizon service from a facilities-based Competitive Local Exchange Carrier (CLEC). The Initial Service Order Activity charges will apply for each Residence and Business class of service.

If a customer alleges that this service order activity is the result of an unauthorized change of local service provider, see Schedule Cal. P.U.C. No. C-1, IV. K, Sheet 207.32.

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SERVICE CHARGES

A. SPECIAL CONDITIONS - Continued

6. Outside Facility Connection

- a. The Outside Facility Connection Charge applies when Company personnel are dispatched to perform work activities necessary for service connection other than repair and/or maintenance or for a total disconnect of service. The Outside Facility Connection Charge is assessed on a per service order per customer premises basis. The Outside Facility Connection Charge is associated with travel time, work activities outside the central office, including but not limited to the establishment of cross connect, drops and line testing, up to and including the network side of the demarcation point or protector. See Section 5 of this Product Guide for charges associated with inside wiring repair work on the customer's side of the demarcation point, and see B.RATES.3. in this section for charges associated with isolating the source of repair and/or maintenance problems on the customer's side of the demarcation point.
- b. The work activities for which the Outside Facility Connection Charge applies includes but is not limited to provision of access line service and/or equipment (other than maintenance replacement) for which a recurring monthly rate is applicable and/or when additional lines are installed.
- c. When a customer or applicant initiated request requires outside facility connection work activities to be performed at more than one customer's or applicant's premises, multiple Outside Facility Connection Charges will be applicable.
- d. The Outside Facility Connection Charge is not applicable to work activities deemed necessary for only repair or maintenance purposes. However, the charge may apply if, coincident with the repair or maintenance work activities, outside facility connection work activities are performed at the request of the customer.
- e. The Outside Facility Connection Charge is not applicable in instances where the Company has reused previously assigned facilities and must perform outside facility connection work activities to reconnect service.

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SERVICE CHARGES

A. SPECIAL CONDITIONS - Continued

7. Central Office Activity

- a. The Central Office Activity charge applies to all service activity within the central office for the establishment or change of service. This charge applies in all cases of access line service connection for non-Lifeline customers. The Central Office Activity Charge is associated with, but not limited to loop assignment, line and number assignment, C.O. cross-connect and line testing. This charge is independent of the Outside Facility Connection Charge (See SPECIAL CONDITION 6).

- b. Reconnection

A Reconnection Charge is applicable when a customer's service is reconnected with the same telephone number after a temporary disconnect for nonpayment. This charge applies to each telephone number temporarily disconnected.

An Initial Order Charge is applicable when a customer's service is completely disconnected for nonpayment and must be reestablished.

- 8. A change of location from one premises to another, will not be treated as a move but as a disconnect and a new installation.

- 9. NRCs set forth in other sections will be in addition the charges set forth in this section.

10. Network Interface Device

- a. This device is weatherproof housing designed to contain the station protector network interface and inside wire terminations. It provides for easy customer access to premises wiring and network interface while maintaining Company hardware security. Customers will be billed the Network Interface Device charge when a network interface device is requested by the customer for existing service. When this work is completed a Service Order Activity and Outside Facility Connection charge will also apply. There will be no Network Interface Device charge on new construction, but the Outside Facility Connection charge will apply.

- 11. Installment Payments - Service Connection Charges are allowed in Schedule Cal. P.U.C. D&R, Rule No. 10 for installment billing of Initial Service Connection Charges.

Effective: December 1, 2008

SERVICE CHARGES

A. SPECIAL CONDITIONS - Continued

12. Premises Visit Charge

- a. Applicable to the charge resulting from the Company repairman's visit to the customer's premises when a service difficulty is found to be the result of customer-provided facilities.
- b. The Company will not repair, adjust or perform any work on customer-provided facilities.
- c. At the request of the Company, the customer is responsible for disconnecting customer-provided facilities in order that the Company can determine the location of a trouble condition.
- d. When a service difficulty or trouble is reported to the Company or is detected by personnel of the Company,
 - (1) the Company will first endeavor to clear the trouble without a visit to the customer's premises,
 - (2) If the trouble cannot be cleared, the Company will inform the customer of the trouble condition.
 - (3) The customer-provided facilities will then be temporarily disconnected from the "Connecting Arrangement" provided by the Company, to determine if the trouble will clear. If disconnection of the customer-provided facilities does not clear the trouble and a visit to the customer's premises is required, the customer shall be responsible for the payment of all billed charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from other than facilities provided by the Company.
 - (4) Additionally, the customer may request the Company to defer its visit until the customer has his customer-provided facilities tested, in which case the Company will delay its visit.
 - (5) If the customer asks the Company to defer its visit in accordance with (4) above, and does not disconnect his facilities or does not consent to a visit by the Company, the Company has the right to take such immediate action as may be necessary for the protection of its facilities, including temporary disconnection of service, and shall inform the customer of such action.
- e. The customer is responsible for the payment of all Company charges for visits made to the customer's premises by the Company where a service difficulty or trouble report results from customer-provided facilities.
- f. Visit charges provided for herein are in addition to charges billed to the customer as otherwise provided for in other sections of this product guide.

SERVICE CHARGES

B. RATES

(A) All Exchange Services

1. SERVICE ORDER ACTIVITY

	Business <u>NRC</u>	Residence <u>NRC</u>
a. Initial Order		
(1) First central office line on order		
(a) CentraNet	No Charge	
(b) PBX	\$ 60.00 (I)	
(c) All other services	59.57 (I)	\$ 23.00
(2) Each additional central office line on the same order		
(a) CentraNet	No Charge	
(b) PBX	37.49 (I)	
(c) All other services	37.49 (I)	\$ 17.25
b. Subsequent Order ¹		
(1) Moves and Changes (All applicable individual line services, except Verizon Calling Services)	\$ 34.50	\$ 17.25
(a) Verizon Calling Services	15.00	7.50

¹ Residential customers who request conversion from flat rate basic exchange service to measured rate basic exchange service, or vice versa, will be exempt from service order change charges for a maximum of two changes per access line for a ninety (90) day period.

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SERVICE CHARGES

B. RATES

(A) All Exchange Services

1. SERVICE ORDER ACTIVITY

	Business <u>NRC</u>	Residence <u>NRC</u>
a. Initial Order		
(1) First central office line on order		
(a) CentraNet	No Charge	
(b) PBX	\$ 50.00	
(c) All other services	49.57	\$ 23.00
(2) Each additional central office line on the same order		
(a) CentraNet	No Charge	
(b) PBX	27.49	
(c) All other services	27.49	\$ 17.25
b. Subsequent Order ¹		
(1) Moves and Changes (All applicable individual line services, except Verizon Calling Services)	\$ 34.50	\$ 17.25
(a) Verizon Calling Services	15.00	7.50

¹ Residential customers who request conversion from flat rate basic exchange service to measured rate basic exchange service, or vice versa, will be exempt from service order change charges for a maximum of two changes per access line for a ninety (90) day period.

SERVICE CHARGES

B. RATES - Continued

(A) All Exchange Services - Continued

1. SERVICE ORDER ACTIVITY - Continued

b. Subsequent Order ¹ - Continued

	Business <u>NRC</u>	Residence <u>NRC</u>
(2) Additions, other than central office lines (All applicable individual line services, except Verizon Calling Services)	\$ 40.00 (I)	\$ 15.00
(a) Verizon Calling Services	15.00	7.50
(3) Record changes	30.00	15.00
(4) Number changes	34.50	17.25
(5) Inside Wire Maintenance Plan (IWMP) Each Line	No Charge	
(6) INC Service Agreement Establishment Building Owner	No Charge	
(7) Transfer of Service, per order ² (See SPECIAL CONDITION 5)	34.50	17.25

¹ Residential customers who request conversion from flat rate basic exchange service to measured rate basic exchange service, or vice versa, will be exempt from service order change charges for a maximum of two changes per access line for a ninety (90) day period.

² Does not apply to residential customers purchasing Verizon Local PackageSM, Verizon Local Package ExtraSM, or Local and Toll Package.

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SERVICE CHARGES

B. RATES - Continued

(A) All Exchange Services - Continued

1. <u>SERVICE ORDER ACTIVITY</u> - Continued	Business <u>NRC</u>	Residence <u>NRC</u>
b. Subsequent Order ¹ - Continued		
(2) Additions, other than central office lines (All applicable individual line services, except Verizon Calling Services)	\$ 30.00	\$ 15.00
(a) Verizon Calling Services	15.00	7.50
(3) Record changes	30.00	15.00
(4) Number changes	34.50	17.25
(5) Inside Wire Maintenance Plan (IWMP) Each Line	No Charge	
(6) INC Service Agreement Establishment Building Owner	No Charge	
(7) Transfer of Service, per order ² (See SPECIAL CONDITION 5)	34.50	17.25

¹ Residential customers who request conversion from flat rate basic exchange service to measured rate basic exchange service, or vice versa, will be exempt from service order change charges for a maximum of two changes per access line for a ninety (90) day period.

² Does not apply to residential customers purchasing Verizon Local PackageSM, Verizon Local Package ExtraSM, or Local and Toll Package.

SERVICE CHARGES

B. RATES - Continued

(A) All Exchange Services - Continued

2. <u>CENTRAL OFFICE ACTIVITY</u> (SEE SPECIAL CONDITION 7)	Business <u>NRC</u>	Residence <u>NRC</u>
a. All lines	\$ 45.25	\$ 23.00
b. except		
(1) CentraNet®	No Charge	
(2) Reconnection Charge, each line Applicable after Temporary Disconnection	55.25 (1)	23.00
3. <u>OUTSIDE FACILITY CONNECTION CHARGE</u> (SEE SPECIAL CONDITION 6)		
a. All services, each service order,	86.64	42.10
b. except		
(1) CentraNet® and DID, each service order	86.64	
4. <u>NETWORK INTERFACE DEVICE</u> (SEE SPECIAL CONDITION 10)	10.00 ¹	10.00

¹ Applicable to single line business only.

SERVICE CHARGES

B. RATES - Continued

(A) All Exchange Services - Continued

2. <u>CENTRAL OFFICE ACTIVITY</u> (SEE SPECIAL CONDITION 7)	Business	Residence
	<u>NRC</u>	<u>NRC</u>
a. All lines	\$ 45.25 (1)	\$ 23.00
b. except		
(1) CentraNet®	No Charge	
(2) Reconnection Charge, each line Applicable after Temporary Disconnection	45.25 (1)	23.00
3. <u>OUTSIDE FACILITY CONNECTION CHARGE</u> (SEE SPECIAL CONDITION 6)		
a. All services, each service order,	86.64	42.10
b. except		
(1) CentraNet® and DID, each service order	86.64	
4. <u>NETWORK INTERFACE DEVICE</u> (SEE SPECIAL CONDITION 10)	10.00 ¹	10.00

¹ Applicable to single line business only.

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SERVICE CHARGES

B. RATES - Continued

(A) All Exchange Services - Continued

2. <u>CENTRAL OFFICE ACTIVITY</u> (SEE SPECIAL CONDITION 7)	Business	Residence
	<u>NRC</u>	<u>NRC</u>
a. All lines	\$ 35.25	\$ 23.00
b. except		
(1) CentraNet®	No Charge	
(2) Reconnection Charge, each line Applicable after Temporary Disconnection	35.25	23.00
3. <u>OUTSIDE FACILITY CONNECTION CHARGE</u> (SEE SPECIAL CONDITION 6)		
a. All services, each service order,	86.64	42.10
b. except		
(1) CentraNet® and DID, each service order	86.64	
4. <u>NETWORK INTERFACE DEVICE</u> (SEE SPECIAL CONDITION 10)	10.00 ¹	10.00

¹ Applicable to single line business only.

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SERVICE CHARGES

B. RATES - Continued

(A) All Exchange Services - Continued

5. PREMISES VISIT CHARGE

(SEE SPECIAL CONDITION 12)

Each visit to a customer's premises resulting from trouble conditions caused in whole or in part by customer-provided facilities.

NRC

- | | |
|---|----------|
| a. Exchange Service, per visit | \$ 86.64 |
| b. Private Line Service, per visit | 86.64 |
| c. Wide Area Telephone Service, per visit | 86.64 |

(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding)

1. MISCELLANEOUS SERVICES

- | | |
|--|--|
| a. Moving, rearranging or changing services or apparatus for identical services other than as provided for elsewhere in this section | 75 percent of the nonrecurring and/or service connection charge applicable to the service offering rounded to the lower twenty-five cent multiple. |
| b. When the item is a component of other service or a system and no nonrecurring charge is applicable | Actual cost of work performed on premises |

2. TOLL DENIAL SERVICE

NRC

- | | |
|---|---------|
| a. Selective change of prefixes or codes in each preselected dialing arrangement each trunk or line so arranged | \$ 3.55 |
|---|---------|

3. STATION CHANGE

a. EBSS

- (1) Number change or change in restrictive status of an EBSS station

- | | |
|--|---------|
| (a) First line of an order | \$14.00 |
| (b) Each additional line of the same order | 2.75 |

SERVICE CHARGES

B. RATES - Continued

- (B) Other services, moves and changes of wiring and rearrangements (N)
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued (N)

4. CHARGES FOR LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS

a. APPLICABILITY

Applicable to charges for line extensions and service connections or in addition to line extension and service connection provisions of Schedule Cal. P.U.C. D&R, Rule No. 34 and the regular service connection charges in this Section.

b. TERRITORY

Within the suburban areas of all exchanges as said areas are defined on maps in this Product Guide.

c. RATES

Charge

- | | |
|---|-----------|
| 1) Aerial, or at Company's option, underground reinforcements to plant along existing exchange or suitable toll telephone circuits of the Company | No Charge |
| 2) Aerial, or at Company's option, underground extension to plant along existing exchange or suitable toll telephone circuits of the Company | |

Applications Prior to August 7, 1984

- | | |
|---|-----------|
| 1) Free footage Allowance - the Company will construct at its expense a maximum of 700 feet of line extension and/or a maximum of 300 feet of service connection per applicant. | No Charge |
| 2) Extensions to plant exceeding free footage allowance | |
| a) First 100 feet or fraction thereof of line extension and/or service connection per applicant | \$50.00 |
| b) Each additional foot or fraction thereof of line extension and/or service connection. | .50 |

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SERVICE CHARGES

B. RATES - Continued

4. CHARGES FOR LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS

a. APPLICABILITY

Applicable to charges for line extensions and service connections or in addition to line extension and service connection provisions of Schedule Cal. P.U.C. D&R, Rule No. 34 and the regular service connection charges in this Section.

b. TERRITORY

Within the suburban areas of all exchanges as said areas are defined on maps in this Product Guide.

c. RATES

Charge

- 1) Aerial, or at Company's option, underground reinforcements to plant along existing exchange or suitable toll telephone circuits of the Company

No Charge

- 2) Aerial, or at Company's option, underground extension to plant along existing exchange or suitable toll telephone circuits of the Company

Applications Prior to August 7, 1984

1. Free footage Allowance - the Company will construct at its expense a maximum of 700 feet of line extension and/or a maximum of 300 feet of service connection per applicant.

No Charge

2. Extensions to plant exceeding free footage allowance

- (a) First 100 feet or fraction thereof of line extension and/or service connection per applicant

\$50.00

- (b) Each additional foot or fraction thereof of line extension and/or service connection.

.50

SERVICE CHARGES

B. RATES – Continued

- (B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

4. CHARGES FOR LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS

Applications on or after August 7, 1984

- | | | |
|--|-------------|-----|
| 1. Free Footage Allowance - the Company will construct at its expense a maximum of 700 feet of line extension and/or a maximum of 300 feet of service connection per applicant | No Charge | |
| 2. Extensions to plant exceeding free footage allowance ¹ | | (T) |
| a) First 100 feet or fraction thereof of line extension and/or service connection per applicant | Actual Cost | |
| b) Each additional foot or fraction thereof of line extension and/or service connection | Actual Cost | |

San Gabriel Canyon Exchange

- | | | |
|--|-------------|-----|
| 1. Free Footage Allowance - the Company will construct at its expense a maximum of 300 feet of line extension and/or a maximum of 100 feet of service connection per applicant | No Charge | |
| 2. Each additional foot or fraction thereof of line extension and/or service connection ¹ | Actual Cost | (T) |

¹ The property owner, or his or her agent, will be required to make a nonrefundable deposit to cover the cost of the engineering study before the Utility provides the estimated total costs of construction (N)
(N)

SERVICE CHARGES

B. RATES – Continued

- (B) Other services, moves and changes of wiring and rearrangements (N)
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued (N)

4. CHARGES FOR LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS

Applications on or after August 7, 1984

- | | | |
|--|-------------|-----|
| 1. Free Footage Allowance - the Company will construct at its expense a maximum of 700 feet of line extension and/or a maximum of 300 feet of service connection per applicant | No Charge | |
| 2. Extensions to plant exceeding free footage allowance | | |
| a) First 100 feet or fraction thereof of line extension and/or service connection per applicant | Actual Cost | (C) |
| b) Each additional foot or fraction thereof of line extension and/or service connection | Actual Cost | (C) |

San Gabriel Canyon Exchange

- | | | |
|--|-------------|--|
| 1. Free Footage Allowance - the Company will construct at its expense a maximum of 300 feet of line extension and/or a maximum of 100 feet of service connection per applicant | No Charge | |
| 2. Each additional foot or fraction thereof of line extension and/or service connection | Actual Cost | |

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SERVICE CHARGES

B. RATES - Continued

4. CHARGES FOR LINE EXTENSION AND SERVICE CONNECTION FACILITIES IN SUBURBAN AREAS

Applications on or after August 7, 1984

- | | |
|--|-----------|
| 1. Free Footage Allowance - the Company will construct at its expense a maximum of 700 feet of line extension and/or a maximum of 300 feet of service connection per applicant | No Charge |
| 2. Extensions to plant exceeding free footage allowance | |
| (a) First 100 feet or fraction thereof of line extension and/or service connection per applicant | 175.00 |
| (b) Each additional foot or fraction thereof of line extension and/or service connection | 1.75 |

San Gabriel Canyon Exchange

- | | |
|--|-------------|
| 1. Free Footage Allowance - the Company will construct at its expense a maximum of 300 feet of line extension and/or a maximum of 100 feet of service connection per applicant | No Charge |
| 2. Each additional foot or fraction thereof of line extension and/or service connection | Actual Cost |

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SERVICE CHARGES

B. RATES – Continued

(N)

- (B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

(N)

5. SPECIAL CONSTRUCTION

(L)(T)

a. GENERAL

(T)

This section contains the regulations, rates and charges applicable for Special Construction of Utility facilities which are used to provide FIA.

When Special Construction of FIA is required, the provisions of this section apply in addition to regulations, rates and charges set forth in other sections of this tariff as well as Rule 2 shown in Schedule Cal. P.U.C. D&R.

1) Conditions Requiring Special Construction

(T)

Special Construction is required when facilities, suitable to the customer, are not available to meet the order and one or more of the following conditions exist:

- a) The Utility has no other requirement for the facilities requested

(T)

- b) It is requested that FIA be furnished using a type of facility, or via a route, other than that which the Utility would otherwise utilize in furnishing the requested FIA.

(T)

- c) More facilities are requested than are required to satisfy its order for FIA.

(T)

- d) It is requested that construction be expedited resulting in added cost to the Utility.

(T)

- e) It is requested that temporary facilities be constructed until permanent facilities are available.

(L)(T)

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SERVICE CHARGES

B. RATES – Continued

(N)

- (B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

(N)

5. SPECIAL CONSTRUCTION – Continued

(L)(T)

a. GENERAL - Continued

(T)

2) Filing of Charges

(T)

Rates and charges for Special Construction will be filed on an individual case basis. After charges have been filed and have become effective they will apply from the date that the special construction was provided.

3) Ownership of Facilities

(T)

The Utility retains ownership of all specially constructed facilities except for those facilities constructed by connecting companies or carriers, even though the customer may be required to pay Special Construction Charges.

4) Interval to Provide FIA

(T)

Based on available information and the type of FIA ordered, the Utility will establish a scheduled date for the installation of necessary facilities. The date will be established on an individual case basis and provided to the customer.

(L)

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SERVICE CHARGES

B. <u>RATES</u> – Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> – Continued	(L)(T)
a. GENERAL - Continued	(T)
5) <u>Special Construction Involving Interstate and Intrastate FIA</u>	(T)
When Special Construction involves facilities used to provide both interstate and intrastate ~IA, charges for the portion of the construction used to provide intrastate FIA shall be in accordance with this tariff. Charges for the portion of the construction used to provide interstate FIA shall be in accordance with GTE Operating Companies Tariff FCC No. 1.	
b. LIABILITIES, CHARGES AND PAYMENTS	(T)
1) <u>General</u>	(T)
This section describes the various charges and liabilities that apply when the Utility provides special construction of FIA in accordance with a customer's specific request. Once the customer is notified of all charges and liabilities, the customer must provide the Utility with written approval prior to the start of construction. If more than one condition requiring special construction is involved, charges for each condition apply.	
2) <u>Payment of Charges</u>	(T)
Payment is due upon presentation of a bill for the specially constructed facilities.	
3) <u>Start/End of Billing</u>	(T)
Billing of recurring charges for specially constructed FIA starts on the day after the FIA are provided. Billing accrues through and includes the day that the specially constructed FIA are discontinued. Monthly charges will normally be billed one month in advance.	(L)

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SERVICE CHARGES

B. <u>RATES</u> – Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> – Continued	(L)(T)
b. LIABILITIES, CHANGES AND PAYMENTS - Continued	(T)
4) <u>Partial Payments</u>	(T)
The Utility will require a customer which has a proven history of late payments to the Utility, or does not have established credit, to make a partial payment for the portion of the estimated cost of the Special Construction for which the customer is subject to a nonrecurring charge. Partial payments will be requested as costs are incurred and will be credited to the customer's account. Partial payments will not exceed the total nonrecurring charge to the customer for the Special Construction.	
5) <u>Development of Liabilities and Charges</u>	(T)
The customer has the option of accepting the liabilities and charges based on estimated or actual costs. Estimated costs will be used unless the customer notifies the Utility of the selection of the actual cost option in writing prior to the start of special construction.	
Under the estimated cost option, special construction liabilities and charges are developed based on estimated costs and will be filed in this tariff.	
Under the actual cost option, if all actual costs are not available prior to the in-service date of the FIA, estimated special construction charges will be filed in this tariff. As soon as the actual costs, including costs of maintaining and tiling these costs, are subsequently determined, the estimated charges will be adjusted to reflect the actual costs. The filed charges will then reflect actual costs existing at the time the CIA are provided.	
6) <u>Type of Contingent Liability</u>	(T)
Depending on the specifics associated with each individual case, the Maximum Termination Liability may be applicable to Special Construction.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. RATES – Continued

(N)

- (B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

(N)

5. SPECIAL CONSTRUCTION – Continued

(L)(T)

b. LIABILITIES, CHANGES AND PAYMENTS - Continued

(T)

6) Type of Contingent Liability - Continued

(T)

a) Maximum Termination Liability (MTL)

(T)

An MTL has two components, an amount and a specified period of time.

The amount is equal to all non-recoverable costs less the net salvage value; (e.g., depreciation, return, income tax associated with the specially constructed facilities.) The amount will be amortized over the average account life of the specially constructed facilities. The standard liability period is the average account life of the specially constructed facilities expressed in years.

At the customer's option, an optional liability period shorter than the average account life may be established. If the customer chooses an optional liability period, the MTL amortization schedule will not change. The remaining MTL amount for the period between expiration of the optional liability period and the expiration of the amortization schedule will be due as a lump sum payment at the time the optional liability period expires unless the case of Special Construction is extended.

(L)

Effective: May 29, 2012

SERVICE CHARGES

B. RATES – Continued

- (B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

(N)

(N)

5. SPECIAL CONSTRUCTION – Continued

(L)(T)

b. LIABILITIES, CHANGES AND PAYMENTS - Continued

(T)

6) Type of Contingent Liability - Continued

(T)

Prior to the expiration of an optional liability period, the customer has the option to (1) extend the use of the specially constructed FIA establishing a new liability period, or (2) terminate the case of Special Construction and pay the lump sum payment.

The Utility will notify the customer six months in advance of the expiration date of the optional liability period. The customer must provide the Utility with written notification of its intention to be received one month prior to the expiration of the optional liability period. Failure to do so, and payment of the next month's charges, will result in extension of the case of the Special Construction and the establishment of a new liability period equal to the remaining amortization period. A case preparation charge will always apply if the Special Construction case is extended.

(L)

Effective: May 29, 2012

SERVICE CHARGES

B. RATES – Continued

(N)

- (B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

(N)

5. SPECIAL CONSTRUCTION – Continued

(L)(T)

b. LIABILITIES, CHANGES AND PAYMENTS - Continued

(T)

7) Types of Charges

(T)

Two categories of charges may be applicable for Special Construction. These charges are nonrecurring charges and recurring charges. These categories are described below.

a) Nonrecurring Charges

(T)

One or more of the following nonrecurring charges may apply for each completed case of Special Construction or inquiry for Special Construction:

- Case Preparation
- Termination
- Cancellation
- Expediting the Construction
- Optional Payment Charges

(1) Case Preparation Charge

(T)

The charge for case preparation includes such items as the administrative expense associated with preparing and listing the charges in the tariff. This includes such items as (a) tariff preparation and processing and (b) gross receipts and surcharge taxes.

(L)

Effective: May 29, 2012

SERVICE CHARGES

B. <u>RATES</u> - Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> - Continued	(L)(T)
b. LIABILITIES, CHANGES AND PAYMENTS - Continued	(T)
7) <u>Types of Charges</u> - Continued	
b) <u>Termination Charge</u>	(T)
A termination charge applies when, at the customer's request, FIA provided on specially constructed facilities which have a tariffed Maximum Termination Liability are discontinued prior to the expiration of the liability period.	
The charge reflects the unamortized portion of the non-recoverable cost at the time of termination of the specially constructed FIA adjusted for tax effects, for net salvage and for possible reuse. Administrative costs associated with the specific case of special construction and any cost for restoring a location to its original condition are also included. Termination charges will never exceed the MT-.	
c) <u>Cancellation Charge</u>	(T)
If the customer cancels an order with which Special Construction is associated prior to the in-service date of the FIA, a cancellation charge will apply. The charge will include all non-recoverable costs less the net salvage value incurred by the Utility up to and including the time of cancellation.	
d) <u>Expediting Charge</u>	(T)
An expediting charge applies when a customer requests that special construction be completed on an expedited basis. The charge is equal to the difference in the estimated cost of construction on an expedited basis and construction without expediting.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. <u>RATES</u> - Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> - Continued	(L)(T)
b. LIABILITIES, CHANGES AND PAYMENTS - Continued	(T)
7) <u>Types of Charges</u> - Continued	(T)
e) <u>Optional Payment Charge</u>	(T)
The customer may elect to pay an optional payment charge when it requests special construction of facilities utilizing (1) a type of facilities or (2) a route other than that which the Utility would otherwise utilize in furnishing the requested service. Payment of this charge will result in a lower recurring charge for special construction. This election must be made in writing before special construction starts.	
If this election is coupled with the actual cost option, the optional payment charge will reflect the actual cost of the specially constructed facilities.	
(1) <u>Development of Optional Payment Charge</u>	(T)
This charge is equal to the excess installed cost or the total non-recoverable cost, whichever is less (based on estimated or actual costs as elected by the customer). The methodology for the development of the Optional Payment Charge is set forth in Verizon Telephone Companies Tariff FCC No. 1.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. RATES – Continued

(B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

5. SPECIAL CONSTRUCTION - Continued

b. LIABILITIES, CHANGES AND PAYMENTS - Continued

7) Types of Charges - Continued

e) Optional Payment Charge - Continued

(2) Replacement Charge

If any portion of the specially constructed FIA, for which an optional payment charge has been paid, requires replacement involving capital investment, a charge for replacement will apply.

This charge will in the same ratio as the initial optional payment charge was to the installed cost of the specially constructed FIA. The customer will be notified in writing that the replacement is required. Replacement will not be made without the customer's order. If any portion of the FIA subject to the replacement charge fails, the FIA will not be restored until the customer orders the replacement. The methodology for development of the Replacement Charge is set forth in the GTE Operating Companies Tariff FCC No. 1.

Recurring Charges

These charges apply on a monthly or annual basis for specially constructed FIA. There are two conditions for which recurring charges apply. When a customer:

- requests a facility route or type other than that which the Utility would utilize to provide a FIA.
- makes a request resulting in the Utility leasing transmission or other equipment from private vendors to provide a FIA (Lease Charge).

(N)

(N)

(L)(T)

(T)

(T)

(T)

(T)

(L)

Effective: May 29, 2012

SERVICE CHARGES

B. <u>RATES</u> - Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> - Continued	(L)(T)
b. LIABILITIES, CHANGES AND PAYMENTS - Continued	(T)
7) <u>Types of Charges</u> - Continued	(T)
e) <u>Optional Payment Charge</u> - Continued	(T)
(3) <u>Charge for Route or Type Other Than Normal</u>	(T)
When the customer requests special construction using a route or type of FIA other than that which the Utility would normally use, a recurring charge is applicable. The charge is the difference between the estimated recurring costs of the specially constructed FIA and the estimated recurring costs of the FIA the Utility would normally use. The charge will be no greater than the recurring costs of the specially constructed FIA.	
(a) If the customer elects to pay an optional payment charge, the portion of the recurring charge for the excess investment covered by the optional payment excludes capital cost items (depreciation, return on investment and federal income tax on that return). The remaining recurring expense cost items associated with the Optional Payment (maintenance, administration, and other taxes), are increased by a ten percent management fee, and will be included in the recurring charge.	(T)
The portion of any recurring charge associated with any remaining special construction investment will include both capital and expense costs. The ten percent management fee is not applied to this portion of the recurring charge. The methodology for development of the charge for route and type other than normal is set forth in GTE Operating Companies Tariff FCC No. 1.	
(b) If the customer has elected the actual cost option, the Recurring Charge will be adjusted to reflect the actual cost of the new construction when the cost is determined. This adjusted Recurring Charge is applicable from the start of FIA.	(T)
(4) <u>Lease Charge</u>	(T)
A lease charge applies when the Utility leases equipment (e.g., portable microwave equipment) in order to provide FIA to meet the customer's requirements. The amount of the charge is the net added cost to the Utility caused by the lease.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. <u>RATES</u> - Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> - Continued	(L)(T)
b. LIABILITIES, CHANGES AND PAYMENTS - Continued	(T)
8) <u>Application of Charges</u>	(T)
The charges for special construction are those charges which are in effect for the period that the special construction is furnished. If the charges for a period covered by a bill change after the bill has been rendered, the bill will be adjusted to reflect the new charges. Charges are based on special construction of (a) permanent FIA, or (b) temporary FIA.	
a) <u>Special Construction of Permanent FIA</u>	(T)
(1) <u>Special Construction When Permanent FIA Are Not Available and There Is No Other Requirement for Them</u>	(T)
When permanent FIA are not available and the Utility constructs them and there is no other Utility need for the specially constructed FIA, a nonrecurring charge and a Maximum Termination Liability charge may be applicable.	
(2) <u>Special Construction Using a Route or Type of FIA Other Than Normal</u>	(T)
When the specially constructed FIA involve a route or type of FIA other than that which the Utility would ordinarily use, charges are based on the difference between the estimated costs of the specially constructed FIA and those the Utility would ordinarily use. A nonrecurring charge, a recurring charge, and a Maximum Termination Liability charge may be applicable.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. <u>RATES</u> - Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> - Continued	(L)(T)
b. LIABILITIES, CHANGES AND PAYMENTS - Continued	(T)
8) <u>Application of Charges</u> - Continued	(T)
a) <u>Special Construction of Permanent FIA</u> - Continued	(T)
(3) <u>Special Construction of a Greater Quantity of FIA Than Necessary to Satisfy the Customer's Order for Service</u>	(T)
When the Utility constructs more FIA than is required to satisfy the customer's order, additional charges will apply. These charges may include a nonrecurring charge, a recurring charge, and a Maximum Termination Liability charge.	
(4) <u>Special Construction Expedited at Greater Cost Than Would Otherwise be Incurred</u>	(T)
When construction is expedited resulting in added costs, a nonrecurring expediting charge applies.	
9) <u>Special Construction of Temporary FIA Order</u>	(T)
When permanent FIA are not available and temporary FIA are constructed pending the construction of permanent FIA, a nonrecurring charge, and a Maximum Termination Liability charge may be applicable.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. <u>RATES</u> – Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> - Continued	(L)(T)
c. DEFERRAL OF THE IN-SERVICE OF FIA	(T)
1) <u>General</u>	(T)
The customer may request the Utility to defer the in-service of FIA on specially constructed FIA. If the deferral is not in compliance with the Ordering Option for FIA, the special construction case is considered to be cancelled and cancellation charges apply. Requests for deferral must be in writing and are subject to the following regulations:	
2) <u>Construction Has Not Started</u>	(T)
If the Utility has not incurred any costs (e.g., engineering and/or Installation) before receiving the customer's request for deferral, no charge applies other than the Case Preparation Charge. However, the original quotation is subject to Utility review at the time of reinstatement to determine if the original charges are still valid. Any change in liabilities and charges requires the concurrence of the customer in writing. Additional Case Preparation Charges will also apply.	
3) <u>Construction Has Started But Is Not Complete</u>	(T)
If the construction of FIA has started, but has not been completed, before the Utility receives the customer's request for deferral, charges apply. The charges vary depending on whether all or some of the FIA ordered are deferred.	
a) <u>All FIA Are Deferred</u>	(T)
When all FIA involving special construction are deferred, a charge equal to the costs incurred during each month of the deferral applies. Those costs include the recurring costs for that portion of the FIA already completed and any other costs associated with the deferral. The Case Preparation Charge also applies.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. <u>RATES</u> - Continued	(N)
(B) Other services, moves and changes of wiring and rearrangements (in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued	(N)
5. <u>SPECIAL CONSTRUCTION</u> - Continued	(L)(T)
c. DEFERRAL OF THE IN-SERVICE OF FIA - Continued	(T)
3) <u>Construction Has Started But Is Not Complete</u> - Continued	(T)
b) <u>Some But Not All FIA Are Deferred</u>	(T)
When some, but not all, FIA utilizing the specially constructed FIA are deferred, the special construction case will be completed. Maximum Termination Liability will apply in addition to Case Preparation Charges, and any recurring charges associated with the Special Construction.	
4) <u>Construction Complete</u>	(T)
If the construction of FIA has been completed before the Utility receives the customer's request for deferral, the case preparation charge, and Maximum Termination Liability as originally determined, will apply and any recurring charges associated with the Special Construction.	
d. SPECIAL CONSTRUCTION CHARGES	(T)
(Charges for Customers Choosing the Optional Liability Period to Provide Permanent FIA)	(T)
This section contains the Special Construction charges to provide permanent FIA to individual customers. Charges are developed on an individual case basis for a specific customer and shall be filed in this section.	(L)

Effective: May 29, 2012

SERVICE CHARGES

B. RATES - Continued

(N)

(B) Other services, moves and changes of wiring and rearrangements
(in addition to Rates (A)1.b., (A)3 and (A)4 preceding) - Continued

$$(N)$$

5. SPECIAL CONSTRUCTION - Continued

(L)(T)

d. SPECIAL CONSTRUCTION CHARGES - Continued

(T)

<u>Customer Name/ Effective Date</u>	<u>Description and Location</u>	<u>MTL/NRC MRC</u>
AT&T Communications September 21, 1987	(2) DS1 circuits between Cell Site 18 for L.A. Cellular at Whitewater Mt. and the Palm Springs East Central Office. (In addition, rates and charges in Section III, Special Access apply).	NRC \$81,130.
AT&T Communications (eff. date of filing)	(1) DS1 circuit between Cell Site 19 for L.A. Cellular at N. Indio Hill and the Palm Springs East Central Office. (In addition, rates and charges in Section III, Special Access apply).	NRC \$13,859.36

(L)