

Effective: December 1, 2008

PRIMELINKSM 900 & 976 SERVICES

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PRIMELINKSM 900 SERVICE

APPLICABILITY

PrimeLinkSM 900 Service is an intraLATA transport service and a Billing and Collection service for Information Providers and/or Sponsors other than those who provide information services of "harmful matter". Billing and Collection service for providers of "harmful matter," as identified in California Penal Code Section 313(a), is a matter for contractual arrangement between the Information Provider and/or Sponsor and the Company, and is not subject to the terms of this guide. Service is intended to be the exclusive means by which an Information Provider can obtain transport service for purposes of providing information services. The Company will bill the Information Provider and/or Sponsor transport charges based on total connection time per call, and Billing and Collection charges on a per call basis.

TERRITORY

PrimeLinkSM 900 Service will be offered only where call blocking (see Section 6 of this Product Guide) is available. PrimeLinkSM 900 Service will be provided over facilities within the Company's serving exchange areas. Transport charges will only be applicable to qualifying calls placed from a LATA of the Company to a number within the same LATA and transported by the Company.

The following prefixes are available for California 900 services as provided by Pacific Bell:

900-Area Code

- 844 - Recorded program general audience programs
- 505 - Live program general audience programs
- 303 - Recorded and live programs containing harmful matter

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS

1. Company Obligations

a. General

- (1) The limitation of the Company's liability is set forth in Section 2.B.6 of this Product Guide.

The Company will disconnect any Information Provider's and/or Sponsor's 900 Program for the Information Provider's and/or Sponsor's failure to comply with any provision(s) of this Product Guide or any tariff of the Company.

- (2) The Company will provide a period of 18 seconds for delayed timing of information and transport charges. If a caller hangs up within this 18 second period, no information charge will be billed to the caller and no transport charge will be billed to the Information Provider and/or Sponsor for that call. If the caller does not hang up the information and transport charges will be billed from the time of initial connection. Any call to a PrimeLinkSM 900 Information Provider's and/or Sponsor's Program which is completed and is over 18 seconds in duration is a "qualifying call."
- (3) Blocking is available to the Company's customers, under the terms and conditions set forth in Section 6 of this Product Guide, Custom Calling Services.

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS

1. Company Obligations - Continued

a. General - Continued

- (4) An Information Provider's and/or Sponsor's offering of any particular information service shall not preclude the Company from providing PrimeLinkSM 900 Service Transport to another Information Provider and/or Sponsor offering the same or similar services.
- (5) PrimeLinkSM 900 Service calls billed to a Company calling card, third party calls billed to PrimeLinkSM 900 Service telephone numbers, and collect calls to PrimeLinkSM 900 Service numbers are denied. All calls to a PrimeLinkSM 900 Service number from coin telephones and all calls requiring Company operator assistance or handling are denied.

Upon termination or discontinuance of a 900 program in all LATAs, the telephone number for such program may be reassigned at the Company's discretion.

An Information Provider's and/or Sponsor's program must be similar in content in different LATAs if using the same telephone number. The Company will not assign the same telephone number to different Information Providers and/or Sponsors in different LATAs.

The Company may monitor all 900 Programs without advance notification to the Information Provider and/or Sponsor.

- (6) Billing and collection by the Company for services rendered to or for Information Providers and/or Sponsors engaged in furnishing any live or recorded videotex or audio information which contains harmful matter as defined in California Penal Code Section 313(a) is a matter for contractual arrangement between the Information Provider and/or Sponsor and the Company, and is not subject to the terms of this guide.

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

1. Company Obligations - Continued

a. General - Continued

- (7) The Company will provide, where conditions permit, Billing and Collecting Service containing neither fewer nor more than the following elements:
 - (a) Call Recording - The recording of completed calls to a specific (900)XXX-XXXX number.
 - (b) Message Processing - The transformation of recorded call detail into rated calls in preparation for billing of those calls.
 - (c) Bill Processing and Collection (with inquiry) - The preparation of bills and subsequent collection of payment by subscribers to PrimeLinkSM 900 Services. The Company will be responsible for all matters concerning billing, collection, adjustment, and call investigation.
- (8) The Company will bill and collect only for charitable contributions, information, or communication services provided over the telephone. The Company will not bill or collect for goods and services that are not provided over the telephone.
- (9) After supersedure of service, the 900 Information Provider and/or Sponsor must wait 90 days to make a telephone number change. Additionally, after a telephone number change, the 900 Information Provider and/or Sponsor must wait 90 days before placing an order to supersede their service.

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

1. Company Obligations - Continued

b. PrimeLinkSM 900 Service

- (1) Because the Company's capacity in central office equipment and network facilities to furnish PrimeLinkSM 900 Service Transport is limited:

- (a) PrimeLinkSM 900 Service Transport will only be furnished where the Company's facilities and operating conditions permit. PrimeLinkSM 900 Service calls will be transmitted to the extent such facilities and operating conditions allow.
- (b) If the Company has reason to believe that permitting the commencement or continuation of an Information Program in this Product Guide is adversely affecting or would adversely affect the Company's ability to provide, complete or maintain the level of or quality of its exchange telephone customers, the Company may refuse to provide Information Programs or may discontinue providing such service. Unless, in the judgement of the Company an emergency condition exists or is threatened, the Company shall give 24 hours notice of discontinuance. Where such emergency conditions exist or is threatened the Company may discontinue the Information Program and shall give notice of discontinuance as promptly as reasonably possible.

PrimeLinkSM 900 access lines are provided as inward only service in LATA 11.

Temporary service, as defined in Schedule Cal. P.U.C. No. D&R, Rule 35, is not offered with PrimeLinkSM 900.

- (2) The advance payment and deposit requirements, as set forth in Schedule Cal. P.U.C. No. D&R, Rules No. 5, 6, and 7, are applicable to PrimeLinkSM 900 Service.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

1. Company Obligations - Continued

b. PrimeLinkSM 900 Service - Continued

- (3) Miscellaneous Billing Service as defined in Section 5, General Services, is not offered with PrimeLinkSM 900 Service.
- (4) Late Payment Charges, as defined in Schedule Cal. P.U.C. No. D&R, Rule 10, will apply to all PrimeLinkSM 900 Service.
- (5) The Company does not guarantee the quality of performance of data transmission over facilities used for PrimeLinkSM 900 Service.

c. Notification of Subscribers

- (1) The Company will notify subscribers of California 900 information charges under the following conditions:
 - (a) Lifeline subscribers whose California 900 and 976 information charges exceeded \$30.00 for the first time.
 - (b) Subscribers whose California 900 and 976 information charges for the first time exceed \$75.00 during the course of a single billing cycle.
 - (c) Subscribers whose California 900 and 976 information charges exceed \$150.00 in a single billing cycle.
 - (d) If the Company determines a caller is generating high 900 usage, the Company may contact the caller of such charges for early notification.
- (2) When contact is made, the Company shall inform the subscriber of the charges and of blocking options. If contact cannot be made under 1.c.(1)(c), the Company shall temporarily block California 900 calls until it has made contact with the subscriber, informed the subscriber of the charges and determined if the subscriber desires to resume service.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations

a. General

- (1) The Information Provider's and/or Sponsor's Programs and the promotion and provision thereof must comply with all applicable Federal, State and Local laws, rules and regulations.
- (2) The Information Provider and/or Sponsor shall be liable for and shall indemnify, defend, protect and save harmless the Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim of infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.
- (3) The Information Provider and/or Sponsor gives permission to the Company to release the Information Provider's and/or Sponsor's name, complete mailing address, and business telephone number to any Callers in response to inquiries or complaints. Disputes or questions concerning the nature or quality of the service or system will be referred by the Company to the Information Provider and/or Sponsor.
- (4) In accordance with the California Public Utilities Code 2884.5, caller access to programs providing messages the containing harmful matter must be furnished by the Information Provider and/or Sponsor on a subscription basis only.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

b. PrimeLinkSM 900 Facilities

- (1) The Information Provider and/or Sponsor is financially responsible for any and all costs and expenses involved in providing the programs, including, but not limited to, the Information Provider's and/or Sponsor's premises equipment, program development, advertising, and promotional expenses

Prior to installation of PrimeLinkSM 900 access lines, for Company exchange toll network sizing and protection, each Information Provider and/or Sponsor must furnish the Company an estimate of the monthly call volumes for each service area, expected average busy hour(s), busy hour call volumes, and holding times. If the Information Provider and/or Sponsor fails to do this, the Company will not establish the Information Provider's and/or Sponsor's program.

The Information Provider's and/or Sponsor's premise equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 41, Customer-Provided Facilities Connected to Company Exchange Facilities. If the Information Provider and/or Sponsor violates this requirement, the Company shall disconnect the Information Provider's and/or Sponsor's program.

The Information Provider and/or Sponsor is required to subscribe to access facilities capable of supporting a minimum of two simultaneous connections for each Program. The Information Provider and/or Sponsor is required to subscribe to as many additional access facilities as, in the judgement of the Company, are required to adequately handle calls without impairing service to others. If the Information Provider and/or Sponsor violates this requirement, the Company shall disconnect the Information Provider's and/or Sponsor's Program.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor obligations - Continued

c. Information Programs

- (1) The Information Provider and/or Sponsor has exclusive responsibility and control over the content, quality transmission, and characteristics of programs or conversations conducted on the Information Provider's and/or Sponsor's equipment. The Company assumes no liability for the quality, defects in, or content of programs or conversations. The Information Provider and/or Sponsor shall exclude from programs or conversations any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.
- (2) The Information Provider and/or Sponsor shall submit to the Company all advertising, sales promotion and other publicity relating to the subject matter of their program wherein the Company's name is mentioned or language, signs, markings or symbols are used from which the connection of the Company's name therewith may be in the Company's judgement, reasonably inferred or implied, and further, the Information Provider and/or Sponsor shall not publish or use such advertising, sales promotion or publicity matter without the prior written approval of the Company.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

c. Information Programs - Continued

- (3) The information Provider and/or Sponsor must establish the Information Charge for the Company to bill the Subscriber for qualifying calls. The Sponsor may establish initial minute charges different from subsequent minute charges. The initial minute charge can range from \$0.00 to \$5.00. The zero rate is only applicable if the program is designed to be longer than one minute in length and subsequent minutes are rated at a minimum of \$.05 per minute. Subsequent minute charges can range from \$0.00 to \$2.00 on Recorded Programs, and \$0.00 to \$2.00 on Live Programs. The maximum charge per call is \$50.00. The Information charge for programming directed to persons below the age of 18 is a maximum of \$2.00 per minute and a maximum charge per call of \$4.00. All amounts must be in whole dollar and cents amounts. The Information Charge must be the same in each LATA. The Company will round fractions of minutes to the nearest whole minute prior to rating. The Information Charge established for subsequent minutes will be billed after rounding fractions of those minutes to the next minute.
- (4) The Information Provider and/or Sponsor must establish a per call charge. The minimum per call Information charge is \$0.05 and the maximum per call charge is \$50.00.
- (5) A written request from the Information Provider and/or Sponsor to change the charges and/or rate period changes being billed by the Company must be received at least 30 calendar days prior to the proposed effective date. An Information Provider and/or Sponsor will be allowed only one price change within any 30 day period. The Information Provider and/or Sponsor will also be required to place a message on the service/recording informing Callers of the new price and/or rate period and the effective date of such, commencing 5 days prior to the rate and/or rate period change and continuing 15 days after the rate and/or rate period change. The Information Provider and/or Sponsor must also discontinue use of any features that allow a Caller to override the price disclosure message during this 20 day time period.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

c. Information Programs - Continued

- (6) For 900-844-XXXX telephone numbers only, the Information Provider may divide weekdays (Monday thru Friday), excluding Company holidays, into two rate periods, i.e., peak hours and non-peak hours and may establish Information Charges for each such period. The Information Provider will be allowed only one rate period change within any 30 day period. The time of day when connection actually takes place, determined by the time system - standard or daylight saving, legally or commonly in use, determines which rate applies. In cases where a message extends beyond one rate period, the connection time rate period will apply for the duration of that call. When the Information Provider establishes two rate periods, the lower of the rate period will apply to weekends and Company holidays.
- (7) One white page listing will be provided at no charge for each 900 Program per Executive Directory subscribed to by an Information Provider and/or Sponsor. Additional listings may be requested at the rates specified in Section 19, Directory Services.

Each listing must include one or more lines to advise that special charges apply; however, the actual Information Charge shall not be specified.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

c. Information Programs - Continued

- (8) For 900-844-XXXX telephone numbers only, the Information Provider may select a Free Trial period during which no Information Charges will be billed to the Subscriber. The Information Provider will continue to be billed Transport, Billing and other applicable charges. The Information Provider is limited to 30 consecutive days during which the Free Trial period may occur, and may not select the Free Trial option more than three times in any calendar year. Subscribers will still receive a line on their bill detailing calls made to programs offering a Free Trial. The Information Charge will appear as \$0.00 on the Subscriber's bill. At the time an Information Provider requests a Free Trial period, they must also specify the rates to take effect at the end of the Free Trial period. Only Non-Recurring charge for price Changes (per program, per LATA) will apply when the Information Provider selects a Free Trial period.

(9) Recorded Programs

For each call, the Information Provider must inform the Caller of the following:

- the name of the Program and the Information Charge for the call,
- minors should seek parental approval,
- if the Caller hangs up within the delayed timing period, there will be no charge for the call,
- the date the program was recorded,
- minors should be aware that the cost of the call will appear on their parent's bill.

For fundraising programs, the amount or percent going to charity must be stated. Programs that cannot be used without a directory or other instructions must disclose this information to the Caller. This message must occur at the beginning of every call and may not be longer than 15 seconds, giving the caller at least 3 additional seconds to hang up before the 18 second delayed timing period has expired. The Information Provider must provide a tone to indicate the end of the delayed timing period. Audiotex Programs with restricted access via PIN code or special password and videotex programs are exempted from this requirement.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

c. Information Programs - Continued

(9) Recorded Programs - Continued

For videotex programs without restricted access via PIN code or special password, the initial screen must state:

- the name of the program
- the information charge for the program

The Caller must then actively enter a command to access the program. When a Caller logs off, the final screen must give the total time and charges for the session, and then disconnect the Caller.

Interactive programs must automatically disconnect a Caller after one minute of inactivity on audiotex or after five minutes of inactivity on videotex. This requirement does not apply to bridged calls.

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

c. Information Programs - Continued

(10) Live Programs

(a) The following Sponsor obligations apply to all Live Programs:

- (1) Within the first 15 seconds of a call and at least 3 seconds prior to the connection to a live conversation, the Sponsor will complete caller notification of the following:
 - the name of the program;
 - the Information Charge for the call;
 - that a monitor will be on the line;
 - that if they hang up immediately, they will not be charged;
 - that minors must have parental permission (if the program is directed to minors);
 - that minors should be aware that the cost of the call will appear on their parent's bill (if the program is directed to minors);
 - for fundraising programs, the amount or percent going to charity must be stated.

(2) Each Sponsor shall provide a tone or announcement at intervals of at least 5 minutes.

- (b) The following Sponsor obligations apply to all Live group conversations with the capability to bridge more than one caller. The Sponsor's premise bridging equipment shall have the following capabilities:
 - monitoring
 - identification of disruptive callers
 - disconnection of the callers
 - tone insertion or announcement at regular intervals of 5 minutes or less

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

c. Information Programs - Continued

- (11) Every advertisement or other communication which is intended to promote the Information Provider's and/or Sponsor's program shall clearly and conspicuously display and/or disclose the maximum information charge per initial and subsequent minute, or per call, whichever is applicable. In addition, all Information Provider's and/or Sponsor's advertising for a given program must display and/or provide a voice-over with the phrase "Service may not be available in some areas". Advertising for fundraising programs will state the amount of money per call which will go to the charity or fundraising cause.

Each Information Provider and/or Sponsor must provide in all television advertisements a voice-over announcement and visual display of the applicable maximum information charge per initial and subsequent minutes, or per call, whichever is applicable. In all television advertisements directed to minors, an admonition to seek parental permission before calling the California 900 numbers must also be included in a voice-over announcement.

All California 900 Programs directed to minors which contain an inducement or "teaser" to call back shall include an admonition to seek parental permission before calling back and all programs encouraging a call back shall quote the maximum information charge per initial and subsequent minute, or per call, whichever is applicable.

For advertising or other communications directed to minors, the Information Provider and/or Sponsor will inform minors that they must have parental permission.

All California 900 Programs containing a cross-promotion to another Program shall include an announcement of the maximum information charge per initial and subsequent minutes or per call, whichever is applicable of the cross-promoted California 900 program, and cross-promotions directed to minors shall include an admonition to seek parental permission before calling.

Cross-promotions or referrals from General Audience programs to harmful matter programs shall not be permitted.

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

2. Information Provider and/or Sponsor Obligations - Continued

c. Information Programs - Continued

(11) - Continued

The Company reserves the right to require an Information Provider or Sponsor to furnish the Company with such information as the Company deems necessary regarding the content, nature and advertising of 900 program(s), in advance of the initial connection of the service or prior to any change in the general content or nature of the program(s). Any change in the general subject matter or nature of the service without adequate prior notice to the Company, or any refusal to provide the above-required information will be grounds for disconnection of the 900 Program(s).

Any violation of state, federal, or the Company's rules, terms and conditions can result in immediate disconnection of the 900 Program. The Company will attempt to provide verbal notification of the violation and disconnection within 24 hours before such disconnection.

Effective: December 1, 2008

PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

3. Payment of Charges

- a. The Company will bill the Information Provider and/or Sponsor per month, per program, the total number of qualifying PrimeLinkSM 900 usage minutes times the applicable Company's associated transport charges and, if applicable, the total number of qualifying PrimeLinkSM messages times the Billing and Collection charge, plus any applicable late payment charge and any nonrecurring and/or recurring charges, in addition to any applicable state, federal or local taxes and/or surcharges.
- b. Calls which connect to the Information Provider's and/or Sponsors Program, but which disconnect within the "Delayed Timing Period" will not be billed to the Information Provider and/or Sponsor.
- c. Applicable payment procedures, as set forth in Schedule Cal. P.U.C. No. D&R, Rule 10, shall apply.
- d. Remittance to the Information Provider and/or Sponsor is based upon the total number of California 900-XXX-5689 (excluding 900-303-5689) completed calls which are qualifying. A qualifying call is any call which is billed by the Company with the Information Provider's and/or Sponsor's designated information charge.

The following are non-qualifying types of calls and the Company will attempt to restrict such calls from connecting to California 900 telephone numbers;

- Third party calls billed third party to California 900 telephone numbers
- Collect calls
- Calls requiring time and charges quoted by the Company operator
- Calls originating from the Prison Class of Service
- Calls originating from the Company operator handled and direct dialed Mobile Class of Service
- Calls originating from the Company WATS Class of Service including Universal and Two-Way WATS
- Calls originating from the Hospital Class of Service
- Calls originating from the Hotel/Motel Class of Service
- Calls billed to Commercial Credit Cards
- Coin Sent Paid calls
- Person to Person calls handled by the Company operator
- 10XXX Calls

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

3. Payment of Charges - Continued

d. - Continued

- Out-of-LATA calls
- Customer-owned and Company-owned Pay Telephone calls
- Cellular and other Exchange and Interexchange Carriers with whom the Company has no billing arrangement
- Third Party billed and Credit card calls charged to an account outside of the Company's territory
- Calls made through Dual Party Relay Service.

Calls in these categories which are connected, and for which the Company can bill the Subscriber, will be remitted to the Information Provider and/or Sponsor.

Where technically feasible, all calls that are connected but are not billed to the Subscriber will be categorized on the remittance invoice but will not be remitted to the Information Provider and/or Sponsor.

Subscriber adjustments granted by the Company will be subtracted from the amount remitted to the respective Information Provider and/or Sponsor.

- e. The Company will recover the cost of blocking by assessing each Information Provider and/or Sponsor a charge for each minute billed to an Information Provider and/or Sponsor of California 900 Services for calls made to the Information Provider and/or Sponsor from the Company's territory.
- f. Each month the Company will bill a 5.0% cost allocation surcharge to Information Providers and/or Sponsors based on the amount calculated by multiplying the qualifying California 900 usage minutes the applicable information charges, less the utilities associated transport and billing charges, times cost allocation surcharge of 5.0%. As authorized in D.89-03-061, Verizon may request a change in the surcharge if uncollectibles are significantly different for each prefix. This change would be subject to Commission approval.

Once actual uncollectible data by the Information Provider and/or Sponsor is available, the 5.0% cost allocation surcharge will be deleted and all actual uncollectibles will be subtracted from the amount remitted to the Information Provider and/or Sponsor.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

3. Payment of Charges - Continued

g. Adjustments

(1) Subscriber Adjustments

The Company shall make a one-time adjustment for 900 charges per subscriber account if it is established that either (1) calls were made by the subscriber's minor children without parental consent or (2) the calls were not authorized by the subscriber.

(2) A subscriber must request an adjustment within 60 days of the bill date on the bill in question. The subscriber will be informed of the availability of Call Restriction Service, Section 6, Custom Calling Services, at the time of the adjustment. If the subscriber elects to have Call Restriction Service, contested 900 charges will be adjusted to the date blocking is placed on the subscriber's line.

(3) The customer must establish a specific complaint procedure and an adjustment policy as defined in Decision No. 91-03-021, Attachment D. The Company will adopt the established procedure when the Company provides Billing and Collection services for the customer.

(4) The Company may remove from the subscriber's bill any amount the subscriber disputes or refuses to pay. Subscribers are eligible for an adjustment if dissatisfied with an Information Provider's and/or Sponsor's program for any justified reason.

(5) Before an adjustment for one hundred dollars (\$100.00) or more will be made for calls made by subscribers' minor children without parental permission, the Company shall receive a signed declaration from the Subscriber requesting an adjustment. The Company may, at its discretion, require a signed declaration for adjustments of less than one hundred dollars (\$100.00) or for other types of adjustments.

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PRIMELINKSM 900 SERVICE

SPECIAL CONDITIONS - Continued

4. Discontinuance of Service For Nonpayment of Bills

Bills shall be considered past due (delinquent) and service to a delinquent Information Provider and/or Sponsor may be discontinued for nonpayment of the Company's bill for services furnished, provided:

- a. The bill has not been paid within thirty (30) calendar days after the date of presentation of the monthly bills.
- b. The Company first gives notice by first class mail to the Information Provider/Sponsor's address relative to delinquency and impending termination. If payment is not received by the Company within fifteen (15) calendar days of this notification, the Company may proceed with cessation of Company-provided services.
- c. The Company will not cause cessation of service on any Saturday, Sunday or legal holiday observed by the Company.

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PRIMELINKSM 900 SERVICE

RATES AND CHARGES

1. Establishment of and Changes in PrimeLinkSM 900 Service

	<u>MRC</u>	<u>NRC</u>
a. Establishment of Service, Reconnection or Reassignment of existing facilities to a new service, Per program		\$325.00
b. Supersedure, add, delete or change of price or telephone number, Per program		100.00
c. PrimeLink SM 900 Access Lines, ¹ Per line	\$ 25.50	²
d. Transport rates apply to the 900-XXX-XXXX calls. The transport charge is non-distance sensitive. The transport usage charges will be billed to the Information Provider and/or Sponsor.		
	<u>First Minute</u>	<u>Each Additional 30 Seconds</u> ³
(1) Transport Charge, Per call	\$.10	\$.045

¹ Available in LATA 11 only.

² Charges applicable as shown in Section 3, Service Charges, for Individual Business Line Service.

³ After the initial 18 seconds for delayed timing, partial seconds for the first minute will be rated as a full minute. Rating for each additional period will be done in 30 second increments. Partial second charges for each additional period will be rounded off to the next half minute.

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PRIMELINKSM 900 SERVICE

RATES AND CHARGES - Continued

2. Allocation of blocking costs ¹

Each Billed Minute
or Fraction Thereof

\$.02

3. Billing and Collecting all (900)XXX-XXXX Telephone Numbers except (900)303-XXXX. The Billing and Collection charge will be billed to the Information Provider and/or Sponsor.

	<u>Provider Charge per Total Individual Call</u>		
	<u>\$0.05 - \$0.50</u>	<u>\$0.51 - \$2.00</u>	<u>\$2.01 - \$50.00</u>
Billing and Collection Rate, Per Message	\$ 0.08	\$ 0.15	\$ 0.25

¹ As authorized in Decision 91-04-031.

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PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS

1. Description of Service
 - a. PrimeLinkSM 976 Service consists of service and facilities for customer provided pre-recorded announcements or interactive programs. This service enables a caller, for a charge, to dial a PrimeLinkSM 976 Service telephone number and receive a PrimeLinkSM 976 Service Provider's recorded announcement or interactive program. As a part of this service the Company will transport calls and bill callers on behalf of the PrimeLinkSM 976 Service Provider. Each completed call to a PrimeLinkSM 976 Service number will be made at a charge to the caller.
 - b. An interactive program is a program whereby a caller through the use of a touch call pad or similar device can communicate with the PrimeLinkSM 976 Service Provider equipment for the purpose of sending or receiving information.
2. An Information Provider and/or sponsor is a person providing Pay-Per-Call Services who wishes the Company to bill callers on its behalf for all calls completed to the Provider's announcement or interactive program and for whom the Company agrees to provide such billing. A caller to a 976 number is a client of the Information Provider and/or 976 Program sponsor.
 - a. "Pay-Per-Call" services are telecommunications services which permit simultaneous calling by a large number of callers to a single telephone number and for which the calling party is assessed, by virtue of completing the call, a charge that is not dependent on the existence of a presubscription relationship and for which the caller pays a per-call or per-time-interval charge that is greater than, or in addition to, the charge for transmission of the call.

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PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS

3. General

a. Because the capacity of central office equipment and network facilities to furnish PrimeLinkSM 976 Service is limited:

- (1) Service will only be furnished where facilities and operating conditions permit.
- (2) If the Company has reason to believe that permitting the commencement or continuation of the 976 Program under this Product Guide is adversely affecting or would adversely affect the Company's ability to provide complete or maintain the level of or quality of its other services to its other subscribers, the Company may refuse to provide PrimeLinkSM 976 Service or may discontinue providing such service. Unless, in the judgement of the Company, an emergency condition exists or is threatened, the Company shall give 24 hours notice of discontinuance. Where such emergency condition exists or is threatened, the Company shall give notice of discontinuance as promptly as reasonably possible.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

3. - Continued

- b. The PrimeLinkSM 976 Service Provider must ensure that the PrimeLinkSM 976 Service Provider program does not provide messages containing harmful matter as defined in California Penal Code Section 313(a). The Company provides a separate prefix for programs containing harmful matter in this section, under PrimelinkSM 900 Service.
- c. PrimeLinkSM 976 Service Provider sponsorship of any particular recorded announcement or interactive program shall not preclude the Company from providing service to another PrimeLinkSM 976 Service Provider sponsoring the same or similar announcement or program.
- d. The PrimeLinkSM 976 Service Provider shall indemnify and defend the Company against and hold the Company harmless from any and all losses, claims, demands, causes of action, damages, costs or liability in law or inequity of every kind and nature whatsoever, including attorney fees, arising directly or indirectly from material transmitted, and from any act or omission of the Provider or Caller while using or attempting to use PrimeLinkSM 976 Service said service and facilities.
- e. The limitation of the Company's liability is set forth in Section 2.B.6 of this Product Guide.
- f. PrimeLinkSM 976 Service access lines are provided as inward only service in LATA 5, Westminster Extended PrimeLinkSM 976 Service Calling Area.

Temporary service, as defined in Schedule Cal. P.U.C. No. D&R, Rule 35, is not offered with PrimeLinkSM 976 Service.

- g. One Executive Directory listing per announcement or program will be furnished without charge in each directory within a PrimeLinkSM 976 Service Calling Area. Directory listings for PrimeLinkSM 976 Service must specify that additional charges apply to calls placed to a listed number.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS

3. - Continued
- h. Each directly dialed sent paid call (toll or local), will be at a predetermined amount established by PrimeLinkSM 976 Service Provider plus any other appropriate rate. Any request by the PrimeLinkSM 976 Service Provider for a change in the amount the Company is to bill per call must be received by the Company in writing, at least 30 days prior to the proposed effective date.
 - i. Directly dialed sent paid calls from flat or measured rate access lines within the PrimeLinkSM 976 Service Calling Area do not incur message unit or Zone Calling unit charges, nor are they included in local flat rate service charges.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

3. General - Continued

- j. Remittance to the Information Provider and/or Sponsor is based upon the total number of California 976-XXX-5689 completed calls which are qualifying. A qualifying call is any call which is billed by the Company with the Information Provider's and/or Sponsor's designated information charge.

The following are non-qualifying types of calls and the Company will attempt to restrict such calls from connecting to California 976 telephone numbers:

- Third party calls billed third party to California 976 telephone numbers
- Collect calls
- Calls requiring time and charges quoted by the Company operator
- Calls originating from the Prison Class of Service
- Calls originating from the Company operator handled and direct dialed Mobile Class of Service
- Calls originating from the Company WATS Class of Service including Universal and Two-Way WATS
- Calls originating from the Hospital Class of Service
- Calls originating from the Hotel/Motel Class of Service
- Calls billed to Commercial Credit Cards
- Coin Sent Paid calls
- Person to Person calls handled by the Company operator
- Out-of-LATA calls
- Customer-owned and Company-owned Pay Telephone calls
- Cellular and other Exchange and Interexchange Carriers with whom the Company has no billing arrangement
- Third Party billed and Credit card calls charged to an account outside of the Company's territory
- Calls made through Dual Party Relay Service.
- 10XXX Calls

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

3. General - Continued

- k. The minimum length of each message shall be 78 seconds or one complete cycle of a 60 second message, a 15 second disclosure message, and 3 seconds for the caller to hang up if they do not wish to complete the call. Following the initial 78-second message, message length may be increased in 30 second increments. Total length of a message shall never exceed 198 seconds. If the agreed upon message length is more than 78 seconds, the PrimeLinkSM 976 Service Provider will pay the additional time rate. The provider must notify the Company whenever the message length is to be increased or decreased.

If the message length is longer than that agreed upon, the Company may terminate the service.

- l. Within the first 15 seconds of a call and prior to the connection to a PrimeLinkSM 976 Service program, the Information Provider will notify the caller of the following:
 - (1) Specific information stating:
 - (a) The name of the program.
 - (b) The information charge for the call.
 - (c) The date the information was recorded, if the information is a recorded message.
 - (d) If the caller disconnects the call within the delayed timing period, the caller will not be charged for the call.
 - (e) That minors must have parental permission (if the program is directed to minors).
 - (f) That minors should be aware that the cost of the call will appear on their parent's bill (if the program is directed to minors).
 - (g) That minors should hang up if the program is adult in nature.
 - (h) Any additional charges that the caller must incur to obtain the full information or service.
 - (i) The dollar amount (or percent of the total price of the call) that will go to which charity, if an Information Provider and/or sponsor is fund raising.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

3. General - Continued

I. - Continued

- (2) At least three seconds at the end of the message within the delayed timing period for the caller to hang up without being charged if he or she has not already disconnected the call.

The customer shall not be billed for any calls that are disconnected within the delayed timing period. If the delayed timing period is exceeded, the caller will be billed from the time of the initial connection, and transport charges shall be billed to the information provider from the time of initial connection.

- m. If the service is disconnected, all remittance money due to the PrimeLinkSM 976 Service Provider may be credited or applied to the final bill issued for the recurring charges associated with this service, or for the facilities provided to connect the customers premises equipment to the serving central office.
- n. Upon termination of a PrimeLinkSM 976 Service, the PrimeLinkSM 976 Service telephone number will not be reassigned for at least six (6) months.
- o. The PrimeLinkSM 976 Service Provider is responsible for provision of the recorded announcement or interactive program and all necessary customer premises equipment.
- p. The PrimeLinkSM 976 Service Provider provided automatic announcement equipment will be of a design which automatically disconnects after playing out one full cycle of the message.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

3. General - Continued

- q. The PrimeLinkSM 976 Service Provider provided equipment will be furnished in accordance with the conditions and applicable rates as set forth in Schedules Cal. P.U.C. No. D&R, Rule 41 and Section 5 of this Product Guide.
- r. The PrimeLinkSM 976 Service Provider established call rate will not be less than \$0.20 or more than \$2.00.
- s. The name, address and telephone number for inquiries of information providers which have billing and transport arrangements with the Company may be released to callers upon request. The Company may, at its discretion and if the information is available, release the same information for providers with whom it does not have billing and transport arrangements.
- t. The Company will immediately terminate service to any PrimeLinkSM 976 Service Provider for fraud or unlawful business practices.
- u. The Company will provide, where conditions permit, Billing and Collecting Service containing neither fewer nor more than the following elements:
 - (1) Call Recording - The recording of completed calls to a specific 976 number.
 - (2) Message Processing - The transformation of recorded call detail into rated calls in preparation for billing of those calls.
 - (3) Bill Processing and Collection (with inquiry) - The preparation of bills and subsequent collection of payment by subscribers to Information Services. The Company will be responsible for all matters concerning billing, collection, adjustment, and call investigation.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

4. PrimeLinkSM 976 Service Provider Obligation

- a. The Provider will provide continuous uninterrupted automatic recorded announcement or interactive program service.
- b. The Provider is responsible for the preparation and recording of all announcements and shall be solely responsible for the contents of the announcements and the quality of speech or sounds of the recording.
- c. The Provider understands and agrees that all announcements must comply with the Federal, State and Local laws, rules and regulations.
- d. Each Provider advertisement, publication or other communication continuing the PrimeLinkSM 976 Service telephone number to be called shall clearly and conspicuously display the PrimeLinkSM 976 Service Calling Area, what the per call rate is for directly dialed calls from within that area and that calls from outside the area will be at normal toll rates plus the PrimeLinkSM 976 Service call rate.

In addition, all television advertisements must include a voice-over announcement of the price of the 976 Call and, in those advertisements directed to minor children, an admonition to seek parental permission before calling the 976 number.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

4. PrimeLinkSM 976 Service Provider Obligation - Continued

d. - Continued

All PrimeLinkSM 976 Service programs directed to minor children which contain an inducement or "teaser" to call back shall include an admonition to seek parental permission before calling back and indicate charges are involved in making the call. All PrimeLinkSM 976 Service programs containing a cross-promotion to another recording shall include an announcement of the price of the cross-promoted PrimeLinkSM 976 Service call.

- e. The Provider assumes all financial responsibility for all costs involved in providing announcements or interactive program services including but not limited to, the customer premises equipment, producing the announcement or interactive program development, advertising and promotional expense.
- f. For exchange toll network sizing and protection, each Provider must provide the Company with an estimate of annual call volumes, the expected busy hour and busy hour call volumes and message lengths for each announcement or interactive program.
- g. The Provider assumes, according to other specific rates and charges in this guide, all financial responsibility for all facilities required to connect the equipment located on the customer's premises to the central office which serves the particular prefix code used for PrimeLinkSM 976 Service.

5. Company's Obligation

- a. On behalf of the PrimeLinkSM 976 Service Provider, the Company will bill the Provider's clients (Callers) for all directly dialed sent paid calls completed to the announcement or program from flat and measured rate access lines.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

5. Company's Obligation - Continued

- b. The one-time adjustment per subscriber shall apply to 976 charges incurred when it is established that (1) for calls by a minor child, the calls were made by the minor child without parental consent, or (2) the calls were not authorized by the subscriber. The subscriber must request an adjustment within 60 days of the bill date on the bill in question. These adjustments apply to the vendor charge only. Toll/ZUM charges shall not be included in the adjustment.
- c. The Provider must establish a specific complaint procedure and an adjustment policy as defined in Decision No. 91-03-021, Attachment D. The Company will adopt the established procedure when the Company provides Billing and Collection services for the Provider.
- d. The Company may remove from the subscriber's bill any amount the subscriber disputes or refuses to pay. Subscribers are eligible for an adjustment if dissatisfied with an Information Provider's and/or Sponsor's program for any justified reason.
- e. The Company may block access to PrimeLinkSM 976 Service for subscribers who fail or refuse to pay PrimeLinkSM 976 Service charges (except for charges for which an adjustment is granted.)
- f. The Company shall obtain a signed declaration from a subscriber requesting an adjustment of one hundred dollars (\$100.00) or more. The Company may, at its discretion, obtain a signed declaration for adjustments of less than one hundred dollars (\$100.00).
- g. The Company will issue a remittance check monthly to the PrimeLinkSM 976 Service Provider based on the total number of directly dialed sent paid calls, completed to the PrimeLinkSM 976 Service Provider's announcement or program minus any calls adjusted by the Company.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

5. Company's Obligation - Continued

g. - Continued

The amount of remittance will be the difference between the PrimeLinkSM 976 Service Provider's established rate per call and the Company's Transport and Billing rate per call times the number of qualifying calls less any nonrecurring or recurring charge owed the Company by the PrimeLinkSM 976 Service Provider.

Pursuant to CPUC Decision 91-10-043, issued October 23, 1991, all one time adjustments for 976 calls made on or after November 22, 1991, pursuant to Special Condition 5.b. preceding, will be recharged net of billing and collection and transport charges to the appropriate PrimeLinkSM 976 Service Provider's account.

- h. Included with the PrimeLinkSM 976 Service Provider's monthly bill will be a summary of the number of calls on which the amount of remittance is based.

i. Notification of Subscribers

- (1) The Company will notify subscribers of California 976 information charges under the following conditions:

- (a) Lifeline subscribers whose California 976 and 900 information charges exceeded \$30.00 for the first time:
- (b) Subscribers whose California 976 and 900 information charges for the first time exceed \$75.00 during the course of a single billing cycle;
- (c) Subscribers whose California 976 and 900 information charges exceed \$150.00 in a single billing cycle.
- (d) If the Company determines a caller is generating high 976 usage, the Company may contact the caller of such charges for early notification.

- (2) When contact is made, the Company shall inform the subscriber of the charges and of blocking options. If contact cannot be made under (1)(c), the Company shall temporarily block California 976 calls until it has made contact with the subscriber, informed the subscriber of the charges and determined if the subscriber desires to resume service.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

SPECIAL CONDITIONS - Continued

6. PrimeLinkSM 976 Service Facilities

- a. Prior to installation of PrimeLinkSM 976 Service access lines, for Company exchange toll network sizing and protection, each Information Provider and/or Sponsor must furnish the Company an estimate of the monthly call volumes for each service area, expected average busy hour(s), busy hour call volumes, and holding times. If the Information Provider and/or Sponsor fails to do this, the Company will not establish the Information Provider's and/or Sponsor's program.

The Information Provider's and/or Sponsor's premises equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 41, Customer-Provided Facilities Connected to Company Exchange Facilities. If the Information Provider and/or Sponsor violates this requirement, the Company shall disconnect the Information Provider's and/or Sponsor's program.

The Information Provider and/or Sponsor is required to subscribe to access facilities capable of supporting a minimum of two simultaneous connections for each Program. The Information Provider and/or Sponsor is required to subscribe to as many additional access facilities as, in the judgement of the Company, are required to adequately handle calls without impairing service to others. If the Information Provider and/or Sponsor violates this requirement, the Company shall disconnect the Information Provider's and/or Sponsor's Program.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

RATES

A. Applicable to the PrimeLinkSM 976 Service Provider

	<u>NRC</u>	<u>Monthly Rate</u>	<u>IOSC</u>
1. Initial establishment of PrimeLink SM 976 Service, in each area code ¹ , on the same service order, per announcement or interactive program.	\$ 325.00	-	14401
2. Any change in established call rate per announcement, interactive program, or telephone number.	100.00	-	14402
3. PrimeLink SM 976 Service Access Lines, ² Per line	³	\$ 25.50	

4. Transport and Billing of Calls

a. Transport

<u>Customer Established Call Rate</u>	<u>Initial 60 Seconds</u>	<u>Each Add'l 30 Seconds or Fraction Thereof ⁴</u>
Per call	\$ 0.07	\$ 0.035

b. Billing and Collection Service

Billing and Collection charge billed to the PrimeLinkSM 976 Service Provider.

<u>Provider Charge per Total Individual Call</u>	<u>\$0.20 - \$0.50</u>	<u>\$0.51 - \$2.00</u>
Billing and Collection Rate, Per message	\$ 0.08	\$ 0.15

¹ Area code in effect on January 1, 1984.

² Available in LATA 5, Westminster Extended PrimeLinkSM 976 Service Calling Area.

³ Charges applicable as shown in Section 3, Service Charges, for Individual Business Line Service.

⁴ See Special Condition 3.k.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

RATES - Continued

A. Applicable to the PrimeLinkSM 976 Service Provider - Continued

	<u>NRC</u>	<u>Monthly Rate</u>
5. Moves and changes, on same premises	1	1
6. Allocation of blocking costs ²	<u>Each Billed Minute or Fraction Thereof</u>	
	\$.02	
7. Cost Allocation Surcharge		

Each month the Company will assess a 5% cost allocation surcharge to PrimeLinkSM 976 Service Providers based on the amount due them. This surcharge allows the Company to recover subscriber uncollectibles. Once actual uncollectible data by the Information Provider and/or Sponsor is available, the 5.0% cost allocation surcharge will be deleted and all actual uncollectibles will be subtracted from the amount remitted to the Information Provider and/or Sponsor.

- ¹ Unless otherwise shown in this section, charges are applicable as shown in Section 3, Service Charges, for Individual Line Business Service.
- ² As authorized in Decision 91-04-031.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

RATES - Continued

B. Applicable to the Caller

1. A remittance is made to the PrimeLinkSM 976 Service Provider for the following types of calls:

<u>Type of Call</u>	<u>Rate</u>
a. Directly-dialed sent paid calls from flat and measured rate access lines within the PrimeLink SM 976 Service calling area, Each call	1
b. Directly-dialed sent paid calls from flat and measured rate access lines outside the PrimeLink SM 976 Service calling area, Each call	2

2. A remittance is **not** made to the PrimeLinkSM 976 Service Provider for the following types of calls:

- a. Calls adjusted by the Company
- b. Calls which are determined to be uncollectible

¹ A predetermined amount established by the PrimeLinkSM 976 Service Provider. The amount must be at least equal to the transport and billing rates stated in RATES, A.4, of this section.

² The appropriate rate for a call to a PrimeLinkSM 976 Service Provider plus the toll call rated to the appropriate toll rate center as shown under rates in RATES, D, of this section.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

RATES - Continued

C. PrimeLinkSM 976 Service Calling Areas

1. Covina Extended PrimeLinkSM 976 Service Calling Area

Covina	Pomona ¹
Monrovia	Whittier

2. Los Angeles Extended PrimeLinkSM 976 Service Calling Area

Downey	Redondo	Sierra Madre
Downey D.A.	Santa Monica	Sunland-Tujunga
Norwalk D.A.	Mar Vista D.A.	West Los Angeles
Monrovia	Santa Monica D.A.	Whittier

3. Los Gatos Extended PrimeLinkSM 976 Service Calling Area

Los Gatos	Morgan Hill
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4. Palm Springs Extended PrimeLinkSM 976 Service Calling Area

Desert Hot Springs	Palm Desert	Palm Springs
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5. Sacramento Extended PrimeLinkSM 976 Service Calling Area

Meadowview	Isleton	Walnut Grove
Courtland		

6. Thousand Oaks Extended PrimeLinkSM 976 Service Calling Area

Thousand Oaks

7. Westminster Extended PrimeLinkSM 976 Service Calling Area

Huntington Beach	Long Beach ²	Westminster
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¹ Limited to calls originating from the Walnut Central Office of the Pomona Exchange.

² Limited to calls originating from the Alamos, Termino, Clark and Warner Central Office areas of the Long Beach Exchange.

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

RATES - Continued

C. PrimeLinkSM 976 Service Calling Areas - Continued

8. Fresno Extended PrimeLinkSM 976 Service Calling Area

Badger
Fowler
Grant Grove

Lindsay
Miramonte
Reedley

Squaw Valley
Strathmore

9. San Francisco Extended PrimeLinkSM 976 Service Calling Area

Novato

10. Santa Rosa Extended PrimeLinkSM 976 Service Calling Area

Kenwood

Effective: December 1, 2008

PRIMELINKSM 976 SERVICE

RATES - Continued

D. PrimeLinkSM 976 Service Calling Areas Exchange Toll Rate Centers

Charges referred to under Rates comprehend calls to PrimeLinkSM 976 Service in the following PrimeLinkSM 976 Service calling area:

<u>PrimeLinkSM 976 Service Calling Area</u>	<u>Area Code</u>	<u>Prefix</u>	<u>Exchange Toll Rate Center</u>
1. Los Angeles ¹	818	976	Los Angeles District Area No. 1
2. Los Angeles	213/310	976	Los Angeles District Area No. 1
3. San Jose ¹	408	976	San Jose
4. San Diego ¹	619	976	San Diego
5. Sacramento	916	976	Sacramento Main District Area
6. Thousand Oaks ²	805	976	Thousand Oaks
7. Westminster	714	976	Westminster
8. Fresno	209	976	Fresno
9. San Francisco	415	976	San Francisco
10. Santa Rosa	707	976	Santa Rosa

¹ NPA 818 formerly shown as Covina; NPA 619 formerly shown as Palm Springs; NPA 408 formerly shown as Los Gatos.

² Not available at this time.