

VERIZON CALLING PLANS

TABLE OF CONTENTS

		<u>SHEET</u>	
I.	SPECIAL CONDITIONS		
A.	General	2	
B.	TERMS AND CONDITIONS	3	
C.	Plan Descriptions	4	
1.	Sensible Minute®	4	
2.	Verizon Five Cents Plan ^{SM 1}	4	(T)
3.	²		(D)(T)
4.	Verizon Easy Savings Flat Rate Plan for Business	5	
5.	Corporate Rewards	6	
6.	Business Rewards	9	
7.	Reserved For Future Use	12	
8.	Discount Callings Plans	19	
9.	³		(D)(T)
10.	Verizon Calling Solutions	30	
11.	Verizon Easy Savings Flat Rate Plus Plan for Business	31	
II.	RATES		
A.	Sensible Minute®	32	
B.	Verizon Five Cents Plan ^{sm 1}	32	(T)
C.	²		(D)(T)
D.	Verizon Easy Savings Flat Rate Plan for Business	32	
E.	Corporate Rewards	33	
F.	Reserved For Future Use	35	
G.	Reserved For Future Use	35	
H.	Discount Callings Plans	39	
I.	³		(D)(T)
J.	Verizon Calling Solutions	49	
K.	Verizon Easy Savings Flat Rate Plus Plan for Business	50	

¹ Effective November 16, 2013, Verizon Five Cents Plansm is no longer available for purchase. Existing customers of record may retain this service at existing locations in accordance with the terms and conditions described herein. Service is not offered for new installations, moves, changes, or additions.

^{2,3} Material formerly on this page has been withdrawn from the Product Guide. Verizon Unlimited Local Toll Plan and Verizon Between Friends are withdrawn as of November 16, 2013.

VERIZON CALLING PLANS

TABLE OF CONTENTS

		<u>SHEET</u>
I.	SPECIAL CONDITIONS	
A.	General	2
B.	TERMS AND CONDITIONS	3
C.	Plan Descriptions	4
	1. Sensible Minute®	4
	2. Verizon Five Cents Plan SM	4
	3. Verizon Unlimited Local Toll Plan	5
	4. Verizon Easy Savings Flat Rate Plan for Business	5
	5. Corporate Rewards	6
	6. Business Rewards	9
	7. Reserved For Future Use	12 (C)
	8. Discount Callings Plans	19
	9. Verizon Between Friends	30
	10. Verizon Calling Solutions	30
	11. Verizon Easy Savings Flat Rate Plus Plan for Business	31
II.	RATES	
A.	Sensible Minute®	32
B.	Verizon Five Cents Plan SM	32
C.	Verizon Unlimited Local Toll Plan	32
D.	Verizon Easy Savings Flat Rate Plan for Business	32
E.	Corporate Rewards	33
F.	Reserved For Future Use	35 (C)
G.	Reserved For Future Use	35 (C)
H.	Discount Callings Plans	39
I.	Verizon Between Friends	49
J.	Verizon Calling Solutions	49
K.	Verizon Easy Savings Flat Rate Plus Plan for Business	50

VERIZON CALLING PLANS

TABLE OF CONTENTS

	<u>SHEET</u>	
I. SPECIAL CONDITIONS		
A. General	2	
B. TERMS AND CONDITIONS	3	
C. Plan Descriptions	4	
1. Sensible Minute®	4	
2. Verizon Five Cents Plan SM	4	
3. Verizon Unlimited Local Toll Plan	5	
4. Verizon Easy Savings Flat Rate Plan for Business	5	
5. Corporate Rewards	6	
6. Business Rewards	9	(C)
7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan	12	
8. Discount Callings Plans	19	
9. Verizon Between Friends	30	
10. Verizon Calling Solutions	30	
11. Verizon Easy Savings Flat Rate Plus Plan for Business	31	
II. RATES		
A. Sensible Minute®	32	
B. Verizon Five Cents Plan SM	32	
C. Verizon Unlimited Local Toll Plan	32	
D. Verizon Easy Savings Flat Rate Plan for Business	32	
E. Corporate Rewards	33	
F. Business Rewards	35	(C)
G. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan	35	
H. Discount Callings Plans	39	
I. Verizon Between Friends	49	
J. Verizon Calling Solutions	49	
K. Verizon Easy Savings Flat Rate Plus Plan for Business	50	

Effective: December 1, 2008

VERIZON CALLING PLANS

TABLE OF CONTENTS

SHEET

I. SPECIAL CONDITIONS

A.	General	2
B.	TERMS AND CONDITIONS	3
C.	Plan Descriptions	4
	1. Sensible Minute®	4
	2. Verizon Five Cents Plan SM	4
	3. Verizon Unlimited Local Toll Plan	5
	4. Verizon Easy Savings Flat Rate Plan for Business	5
	5. Corporate Rewards	6
	6. Business Link SM Rewards Plan	9
	7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan	12
	8. Discount Callings Plans	19
	9. Verizon Between Friends	30
	10. Verizon Calling Solutions	30
	11. Verizon Easy Savings Flat Rate Plus Plan for Business	31

II. RATES

A.	Sensible Minute®	32
B.	Verizon Five Cents Plan SM	32
C.	Verizon Unlimited Local Toll Plan	32
D.	Verizon Easy Savings Flat Rate Plan for Business	32
E.	Corporate Rewards	33
F.	Business Link SM Rewards Plan	35
G.	Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan	35
H.	Discount Callings Plans	39
I.	Verizon Between Friends	49
J.	Verizon Calling Solutions	49
K.	Verizon Easy Savings Flat Rate Plus Plan for Business	50

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS

A. GENERAL

1. There is no minimum Verizon IntraLATA Toll usage for Verizon Calling Plans.
 - a. Exception: A minimum usage charge will apply for Corporate Rewards when qualifying usage revenue aggregated from all qualifying BTNs does not meet the \$300.00 minimum usage threshold.
2. Verizon Calling Plans are available only where facilities and conditions permit.
3. Verizon Calling Solutions, Sensible Minute® and Verizon Five Cents Plan² are available to residential customers only. ¹ (C)
(T)
4. Verizon Easy Savings Flat Rate Plan for Business, Verizon Easy Savings Flat Rate Plus Plan for Business, Corporate Rewards, Business Rewards, and Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan are available to business customers only.
5. No additional discounts apply for night or weekend calling for Verizon Calling Solutions-Option C, Sensible Minute®, Verizon Five Cents Plan, Verizon Easy Savings Flat Rate Plan for Business, and Easy Savings Flat Rate Plus Plan for Business customers. ¹ (C)
(C)
(T)

¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Between Friends and Verizon Unlimited Local Toll Plan are withdrawn as of November 16, 2013. (N)

² Effective November 16, 2013, Verizon Five Cents Plansm is no longer available for purchase. Existing customers of record may retain this service at existing locations in accordance with the terms and conditions described herein. Service is not offered for new installations, moves, changes, or additions. (N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS

A. GENERAL

1. There is no minimum Verizon IntraLATA Toll usage for Verizon Calling Plans.
 - a. Exception : A minimum usage charge will apply for Corporate Rewards when qualifying usage revenue aggregated from all qualifying BTN's does not meet the \$300.00 minimum usage threshold.
2. Verizon Calling Plans are available only where facilities and conditions permit.
3. Verizon Between Friends, Verizon Calling Solutions, Sensible Minute®, Verizon Five Cents Plan, and Verizon Unlimited Local Toll Plan are available to residential customers only.
4. Verizon Easy Savings Flat Rate Plan for Business, Verizon Easy Savings Flat Rate Plus Plan for Business, Corporate Rewards, Business Rewards, and Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan are available to business customers only.
5. No additional discounts apply for night or weekend calling for Verizon Between Friends, Verizon Calling Solutions-Option C, Sensible Minute®, Verizon Five Cents Plan, Verizon Unlimited Local Toll Plan, Verizon Easy Savings Flat Rate Plan for Business, Easy Savings Flat Rate Plus Plan for Business customers.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS

A. GENERAL

1. There is no minimum Verizon IntraLATA Toll usage for Verizon Calling Plans.
 - a. Exception : A minimum usage charge will apply for Corporate Rewards when qualifying usage revenue aggregated from all qualifying BTN's does not meet the \$300.00 minimum usage threshold.
2. Verizon Calling Plans are available only where facilities and conditions permit.
3. Verizon Between Friends, Verizon Calling Solutions, Sensible Minute®, Verizon Five Cents Plan, and Verizon Unlimited Local Toll Plan are available to residential customers only.
4. Verizon Easy Savings Flat Rate Plan for Business, Verizon Easy Savings Flat Rate Plus Plan for Business, Corporate Rewards, Business LinkSM Rewards Plan, and Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan are available to business customers only.
5. No additional discounts apply for night or weekend calling for Verizon Between Friends, Verizon Calling Solutions-Option C, Sensible Minute®, Verizon Five Cents Plan, Verizon Unlimited Local Toll Plan, Verizon Easy Savings Flat Rate Plan for Business, Easy Savings Flat Rate Plus Plan for Business customers.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

B. REGULATIONS

1. Sensible Minute®, Verizon Calling Solutions-Option C and Corporate Rewards usage charges apply only to direct dialed Verizon IntraLATA Toll usage. Person-to-person, collect, calling card or any other calls requiring operator handling, are not included. The charges for these operator assisted calls are set forth in Section 18, Operator Services. ¹ (C) (T)
2. Verizon Easy Savings Flat Rate Plan for Business, Verizon Easy Savings Flat Rate Plus Plan for Business, Verizon Calling Solutions – Options A and B and toll discounts apply only to the Verizon IntraLATA Toll usage portion of the call. Person-to-person, collect or any other calls requiring operator handling, are included. Operator Surcharges will be applied as set forth in Section 18, Operator Services.
3. A customer may only subscribe to one Verizon Calling Plans package per line.
4. One month minimum billing is required when subscribing to any Verizon Calling Plans package.
 - a. Exception: Corporate Rewards does not require one month minimum billing.
5. When a Verizon Calling Plan is established at the same time as the associated primary service line, only the appropriate nonrecurring charges for establishing the primary service will apply. See Section 3, Service Charges.
6. Existing customers who subscribe to Verizon Calling Plans are not required to pay any Nonrecurring Charges from Section 3, Service Charges.
7. Established rates and charges for other services that the customer subscribes to in addition to the Verizon Calling Plans are applicable for those services.
8. The Verizon IntraLATA Toll Service usage discounts are applicable to the Verizon IntraLATA Toll usage component of the Verizon Calling Plans packages only and do not apply to any other Company offered plan.
9. Corporate Rewards is not available in conjunction with the following types of service:
 - (a) Any local, toll or circuit switched data optional calling plan service
 - (b) Foreign Exchange Service
 - (c) Dormitory Service
 - (d) Enhanced 9-1-1 Service
 - (e) Directory Assistance
 - (f) National Directory Assistance
 - (g) California Relay Service and other Deaf and Disabled Telecommunication Programs
 - (h) Custom Calling Service
 - (i) Any service offered on an Individual Case Basis (ICB)

¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Between Friends and Verizon Unlimited Local Toll Plan are withdrawn as of November 16, 2013. (N) (N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

B. REGULATIONS

1. Verizon Between Friends, Sensible Minute®, Verizon Unlimited Local Toll Plan, Verizon Calling Solutions-Option C and Corporate Rewards usage charges apply only to direct dialed Verizon IntraLATA Toll usage. Person-to-person, collect, calling card or any other calls requiring operator handling, are not included. The charges for these operator assisted calls are set forth in Section 18, Operator Services
2. Verizon Easy Savings Flat Rate Plan for Business, Verizon Easy Savings Flat Rate Plan for Business, Verizon Calling Solutions-Options A and B and toll discounts apply only to the Verizon IntraLATA Toll usage portion of the call. Person-to-person, collect or any other calls requiring operator handling, are included. Operator Surcharges will be applied as set forth in Section 18, Operator Services. (D)
3. A customer may only subscribe to one Verizon Calling Plans package per line.
4. One month minimum billing is required when subscribing to any Verizon Calling Plans package.
 - a. Exception: Corporate Rewards does not require one month minimum billing.
5. When a Verizon Calling Plan is established at the same time as the associated primary service line, only the appropriate nonrecurring charges for establishing the primary service will apply. See Section 3, Service Charges.
6. Existing customers who subscribe to Verizon Calling Plans are not required to pay any Nonrecurring Charges from Section 3, Service Charges.
7. Established rates and charges for other services that the customer subscribes to in addition to the Verizon Calling Plans are applicable for those services.
8. The Verizon IntraLATA Toll Service usage discounts are applicable to the Verizon IntraLATA Toll usage component of the Verizon Calling Plans packages only and do not apply to any other Company offered plan.
9. Corporate Rewards is not available in conjunction with the following types of service:
 - (a) Any local, toll or circuit switched data optional calling plan service
 - (b) Foreign Exchange Service
 - (c) Dormitory Service
 - (d) Enhanced 9-1-1 Service
 - (e) Directory Assistance
 - (f) National Directory Assistance
 - (g) California Relay Service and other Deaf and Disabled Telecommunication Programs
 - (h) Custom Calling Service
 - (i) Any service offered on an Individual Case Basis (ICB)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

B. REGULATIONS

1. Verizon Between Friends, Sensible Minute®, Verizon Unlimited Local Toll Plan, Verizon Calling Solutions-Option C and Corporate Rewards usage charges apply only to direct dialed Verizon IntraLATA Toll usage. Person-to-person, collect, calling card or any other calls requiring operator handling, are not included. The charges for these operator assisted calls are set forth in Section 18, Operator Services
2. Verizon Easy Savings Flat Rate Plan for Business, Verizon Easy Savings Flat Rate Plan for Business, Verizon Calling Solutions-Options A and B and toll discounts apply only to the Verizon IntraLATA Toll usage portion of the call. Person-to-person, collect, calling card or any other calls requiring operator handling, are included. Operator Surcharges will be applied as set forth in Section 18, Operator Services.
3. A customer may only subscribe to one Verizon Calling Plans package per line.
4. One month minimum billing is required when subscribing to any Verizon Calling Plans package.
 - a. Exception: Corporate Rewards does not require one month minimum billing.
5. When a Verizon Calling Plan is established at the same time as the associated primary service line, only the appropriate nonrecurring charges for establishing the primary service will apply. See Section 3, Service Charges.
6. Existing customers who subscribe to Verizon Calling Plans are not required to pay any Nonrecurring Charges from Section 3, Service Charges.
7. Established rates and charges for other services that the customer subscribes to in addition to the Verizon Calling Plans are applicable for those services.
8. The Verizon IntraLATA Toll Service usage discounts are applicable to the Verizon IntraLATA Toll usage component of the Verizon Calling Plans packages only and do not apply to any other Company offered plan.
9. Corporate Rewards is not available in conjunction with the following types of service:
 - (a) Any local, toll or circuit switched data optional calling plan service
 - (b) Foreign Exchange Service
 - (c) Dormitory Service
 - (d) Enhanced 9-1-1 Service
 - (e) Directory Assistance
 - (f) National Directory Assistance
 - (g) California Relay Service and other Deaf and Disabled Telecommunication Programs
 - (h) Custom Calling Service
 - (i) Any service offered on an Individual Case Basis (ICB)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS

1. Sensible Minute®

This plan offers to residential customers a flat rate for all IntraLATA direct dialed calls. All IntraLATA Regional long distance calls will be billed at one rate per minute, 24 hours per day, 7 days per week. This plan is available to all existing and new customers. There are no non-recurring charges with this calling plan.

Directory Assistance, operator handled, and calling card calls are excluded from this offer. Customers cannot enroll in any other calling plan in conjunction with this plan.

2. Verizon Five Cents Plan^{SM 2}

(T)

The Verizon Five Cents PlanSM is an optional plan for direct dialed IntraLATA toll calls. This plan offers flat rate pricing available 24 hours per day, seven days per week to residential customers in Verizon exchanges who subscribe to Verizon Local PackageSM, Verizon Local Package ExtraSM, Local Package Lite, or Local Package Elite.

Terms and Conditions

Calls are billed in one-minute increments.

There is no monthly rate or nonrecurring charge associated with this plan.

Directory Assistance, operator handled, and calling card calls are excluded from this service.

This service is available only on the line equipped with Verizon Local PackageSM, Verizon Local Package ExtraSM, Local Package Lite, or Local Package Elite. ¹

(T)

If the customer cancels subscription to Verizon Local PackageSM, Verizon Local Package ExtraSM, Local Package Lite, or Local Package Elite, another optional calling plan may be chosen. If no other optional calling plan is specified, the customer's account will default to the standard Verizon IntraLATA toll service and rates as specified in Section 15, Verizon IntraLATA Toll Service.

¹ See Section 6 of this Product Guide, Packaged Services

² Effective November 16, 2013, Verizon Five Cents PlanSM is no longer available for purchase. Existing customers of record may retain this service at existing locations in accordance with the terms and conditions described herein. Service is not offered for new installations, moves, changes, or additions.

(N)
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(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS

1. Sensible Minute®

This plan offers to residential customers a flat rate for all IntraLATA direct dialed calls. All IntraLATA Regional long distance calls will be billed at one rate per minute, 24 hours per day, 7 days per week. This plan is available to all existing and new customers. There are no non-recurring charges with this calling plan.

Directory Assistance, operator handled, and calling card calls are excluded from this offer. Customers cannot enroll in any other calling plan in conjunction with this plan.

2. Verizon Five Cents PlanSM

The Verizon Five Cents PlanSM is an optional plan for direct dialed IntraLATA toll calls. This plan offers flat rate pricing available 24 hours per day, seven days per week to residential customers in Verizon exchanges who subscribe to Verizon Local PackageSM, Verizon Local Package ExtraSM, Local Package Lite, or Local Package Elite.

Terms and Conditions

Calls are billed in one-minute increments.

There is no monthly rate or nonrecurring charge associated with this plan.

Directory Assistance, operator handled, and calling card calls are excluded from this service.

This service is available only on the line equipped with Verizon Local PackageSM, Verizon Local Package ExtraSM, Local Package Lite, or Local Package Elite. ¹

If the customer cancels subscription to Verizon Local PackageSM, Verizon Local Package ExtraSM, Local Package Lite, or Local Package Elite, another optional calling plan may be chosen. If no other optional calling plan is specified, the customer's account will default to the standard Verizon IntraLATA toll service and rates as specified in Section 15, Verizon IntraLATA Toll Service.

¹ See Section 6 of this Product Guide, Packaged Services

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

3. ²

(D)(T)

(D)

4. Verizon Easy Savings Flat Rate Plan for Business

Verizon Easy Savings Flat Rate Plan for Business offers business customers flat rate pricing, available 24 hours a day, 7 days a week for IntraLATA Regional long distance calls. This plan is available on a Month-to-Month option.

Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds and additional periods of 6 second increments. Each call will be billed an initial 18 second minimum. A fraction of a 6 second increment is rounded up to the next 6 second increment for all messages. There is no monthly recurring charge or nonrecurring charge with the Flat Rate Plan for Business.

The Flat Rate Plan for Business applies to the following calls: ¹

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station
Operator Assisted Station-to-Station
Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person

¹ Applicable surcharges still apply to calling cards and operator assisted calls.

² Material formerly on this page has been withdrawn from the Product Guide. Verizon Unlimited Local Toll Plan is withdrawn as of November 16, 2013.

(N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

3. Verizon Unlimited Local Toll Plan

The Verizon Unlimited Local Toll Plan is an optional residential calling plan offered for outbound direct-dialed IntraLATA calling. The plan offers unlimited minutes of IntraLATA Toll calling during all rate periods for a monthly recurring charge. The plan is available on a per line basis at a customer's residence.

Terms and Conditions

The Verizon Unlimited Local Toll Plan will not be available for purchase under the following conditions:

- Lines with ISDN
- Business classes of service
- In combination with any other Toll plan offer by Verizon
- Lines with Remote Call Forwarding

Directory Assistance, operator-handled, and calling card calls are excluded from this offer.

4. Verizon Easy Savings Flat Rate Plan for Business

Verizon Easy Savings Flat Rate Plan for Business offers business customers flat rate pricing, available 24 hours a day, 7 days a week for IntraLATA Regional long distance calls. This plan is available on a Month-to-Month option.

Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds and additional periods of 6 second increments. Each call will be billed an initial 18 second minimum. A fraction of a 6 second increment is rounded up to the next 6 second increment for all messages. There is no monthly recurring charge or nonrecurring charge with the Flat Rate Plan for Business.

The Flat Rate Plan for Business applies to the following calls: ¹

Customer Dialed Direct Station-to-Station
Customer Dialed Calling Card Station-to-Station
Operator Assisted Station-to-Station
Operator Assisted Calling Card Station-to-Station
Operator Assisted Person-to-Person

¹ Applicable surcharges still apply to calling cards and operator assisted calls.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards

Corporate Rewards is a billing arrangement that provides business customers an optional calling plan with various discounts.

The various discounts offered by Corporate Rewards consist of the following components:

- a. Qualifying Usage - Uniform rates that do not vary by time of day or day of week, billed on a per minute basis and timed at one second increments, apply to the following types of customer-dialed station-to-station sent paid calls:
 - (1) Local Measured Service (LMS)
 - (2) Zone Usage Measurement (ZUM), including Circuit Switched Data
 - (3) Toll Usage Message Telecommunications Service (MTS), including Circuit Switched Data
- b. Volume Discount Rate - applies to qualifying, monthly usage services based on aggregated usage volumes across all customer Billing Telephone Numbers (BTNs) subscribing to Corporate Rewards. Qualifying usage revenue is based on rating usage at the Corporate Rewards base rate. The discount rate is automatically adjusted should a customer's qualifying revenue vary between Corporate Rewards Tiers. There is a maximum and a minimum qualifying usage threshold that a customer's usage must be within in order to qualify for a volume discount rate.
- c. CentraNet® Additive - The qualifying Corporate Rewards Tier for customers with CentraNet® lines is determined by adding together the qualifying usage revenue with the qualifying CentraNet® Additive revenue. Qualifying CentraNet® Additive revenue is determined by multiplying the qualifying CentraNet® lines by the CentraNet® line additive in II.E.5.
- d. Loyalty Discount - Customers who sign a 12-, 24-, or 36-month term agreement will qualify for a loyalty discount. The Loyalty discount will apply in the thirteenth month when the Corporate Rewards service application is automatically renewed unless the customer terminates the application in writing. For each consecutive renewal, up to and including the fifth year, a customer will receive an increased loyalty discount. After the fifth year, customers will continue to receive a loyalty discount capped at the fifth year discount level. The loyalty discount will apply to the customer's discounted monthly usage rates and will be applied on a BTN level. Customers that exceed Tier 4 maximum monthly aggregated usage volume will not receive a loyalty discount.
- e. Corporate Rewards is not available in the areas served by the following wire centers: Earp Big River, (N)
Havasu Landing, Blythe and Palo Verde. (N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards

Corporate Rewards is a billing arrangement that provides business customers an optional calling plan with various discounts.

The various discounts offered by Corporate Rewards consist of the following components:

- a. Qualifying Usage - Uniform rates that do not vary by time of day or day of week, billed on a per minute basis and timed at one second increments, apply to the following types of customer-dialed station-to-station sent paid calls:
 - (1) Local Measured Service (LMS)
 - (2) Zone Usage Measurement (ZUM), including Circuit Switched Data
 - (3) Toll Usage Message Telecommunications Service (MTS), including Circuit Switched Data
- b. Volume Discount Rate - applies to qualifying, monthly usage services based on aggregated usage volumes across all customer Billing Telephone Numbers (BTNs) subscribing to Corporate Rewards. Qualifying usage revenue is based on rating usage at the Corporate Rewards base rate. The discount rate is automatically adjusted should a customer's qualifying revenue vary between Corporate Rewards Tiers. There is a maximum and a minimum qualifying usage threshold that a customer's usage must be within in order to qualify for a volume discount rate.
- c. CentraNet® Additive - The qualifying Corporate Rewards Tier for customers with CentraNet® lines is determined by adding together the qualifying usage revenue with the qualifying CentraNet® Additive revenue. Qualifying CentraNet® Additive revenue is determined by multiplying the qualifying CentraNet® lines by the CentraNet® line additive in II.E.5.
- d. Loyalty Discount - Customers who sign a 12-, 24-, or 36-month term agreement will qualify for a loyalty Discount. The Loyalty discount will apply in the thirteenth month when the Corporate Rewards service application is automatically renewed unless the customer terminates the application in writing. For each consecutive renewal, up to and including the fifth year, a customer will receive an increased loyalty discount. After the fifth year, customers will continue to receive a loyalty discount capped at the fifth year discount level. The loyalty discount will apply to the customer's discounted monthly usage rates and will be applied on a BTN level. Customers that exceed Tier 4 maximum monthly aggregated usage volume will not receive a loyalty discount.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards - Continued

- f. Monthly Access Discount - applies to CentraNet®, Business lines and PBX trunk, PRI Access Interface, and PRI Access Switched Facility System and Flexgrow¹. Customers will receive a fixed dollar discount monthly on eligible access lines. Access lines included in customer specific pricing agreements are ineligible for the access line discount. However, customers with customer specific pricing agreements are eligible to subscribe and receive the benefits of all the other Corporate Rewards components. Customers that exceed Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers that do not exceed Tier 1 maximum monthly usage volume will also not receive access line discounts. Access Line/Service Discounts will apply only for customers qualifying for Tier 2, Tier 3, or Tier 4 who purchase qualifying services from the Company's Product Guide at month-to-month rates (or other shortest term where month-to-month is not available). Exception to this condition applies as follows: PRIs under a term agreement are eligible for the one-year Corporate Rewards discounts. Corporate Rewards CentraNet discounts will apply to lines under a CentraNet without Toll three-year or less term.
- g. Minimum Usage Threshold - A customer must meet a minimum monthly usage threshold. The minimum monthly usage threshold is \$200.00. Should a customer's actual monthly aggregate qualified usage revenue from all BTNs on the Plan be less than the minimum usage rate threshold, a minimum usage charge will be applied to the customer's main billing telephone number. The minimum usage charge is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.
- h. Service Application - Customers are required to sign a 12-, 24-, or 36-month service application, and return the service application prior to the service being established. At the end of the term period, the service application will be automatically renewed for an additional term equivalent to the Customer's original term length unless the customer notifies the Utility otherwise. The auto renewal will allow for a 60 day grace period for the subscriber to remove the plan without penalty. Customers will be required to identify a Main BTN in the service application to which any minimum usage charge or termination charge will be applied.

¹ Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective December 31, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards - Continued

- f. Monthly Access Discount - applies to CentraNet®, Business lines and PBX trunk, PRI Access Interface, and PRI Access Switched Facility System and Flexgrow¹. Customers will receive a fixed dollar discount monthly on eligible access lines. Access lines included in customer specific pricing agreements are ineligible for the access line discount. However, customers with customer specific pricing agreements are eligible to subscribe and receive the benefits of all the other Corporate Rewards components. Customers that exceed Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers that do not exceed Tier 1 maximum monthly usage volume will also not receive access line discounts. Access Line/Service Discounts will apply only for customers qualifying for Tier 2, Tier 3, or Tier 4 who purchase qualifying services from the Company's Product Guide at month-to-month rates (or other shortest term where month-to-month is not available). Exception to this condition applies as follows: PRIs under a term agreement are eligible for the one-year Corporate Rewards discounts. Corporate Rewards CentraNet discounts will apply to lines under a CentraNet without Toll three-year or less term. (T)
- g. Minimum Usage Threshold - A customer must meet a minimum monthly usage threshold. The minimum monthly usage threshold is \$200.00. Should a customer's actual monthly aggregate qualified usage revenue from all BTN's on the Plan be less than the minimum usage rate threshold, a minimum usage charge will be applied to the customer's main billing telephone number. The minimum usage charge is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.
- h. Service Application - Customers are required to sign a 12-, 24-, or 36-month service application, and return the service application prior to the service being established. At the end of the term period, the service application will be automatically renewed for an additional term equivalent to the Customer's original term length unless the customer notifies the Utility otherwise. The auto renewal will allow for a 60 day grace period for the subscriber to remove the plan without penalty. Customers will be required to identify a Main BTN in the service application to which any minimum usage charge or termination charge will be applied.

¹ Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective January 15, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers. (N)
|
(N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards - Continued

- f. Monthly Access Discount - applies to CentraNet®, Business lines and PBX trunk, PRI Access Interface, PRI Access Switched Facility System and Flexgrow. Customers will receive a fixed dollar discount monthly on eligible access lines. Access lines included in customer specific pricing agreements are ineligible for the access line discount. However, customers with customer specific pricing agreements are eligible to subscribe and receive the benefits of all the other Corporate Rewards components. Customers that exceed Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers that do not exceed Tier 1 maximum monthly usage volume will also not receive access line discounts. Access Line/Service Discounts will apply only for customers qualifying for Tier 2, Tier 3, or Tier 4 who purchase qualifying services from the Company's Product Guide at month-to-month rates (or other shortest term where month-to-month is not available). Exception to this condition applies as follows: PRIs under a term agreement are eligible for the one-year Corporate Rewards discounts. Corporate Rewards CentraNet discounts will apply to lines under a CentraNet without Toll three-year or less term. (T)
- g. Minimum Usage Threshold - A customer must meet a minimum monthly usage threshold. The minimum monthly usage threshold is \$200.00. Should a customer's actual monthly aggregate qualified usage revenue from all BTN's on the Plan be less than the minimum usage rate threshold, a minimum usage charge will be applied to the customer's main billing telephone number. The minimum usage charge is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue. (T)
- h. Service Application - Customers are required to sign a 12-, 24-, or 36-month service application, and return the service application prior to the service being established. At the end of the term period, the service application will be automatically renewed for an additional term equivalent to the Customer's original term length unless the customer notifies the Utility otherwise. The auto renewal will allow for a 60 day grace period for the subscriber to remove the plan without penalty. Customers will be required to identify a Main BTN in the service application to which any minimum usage charge or termination charge will be applied. (T)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards - Continued

- e. Monthly Access Discount - applies to CentraNet®, Business lines and PBX trunk, PRI Access Interface, PRI Access Switched Facility System and Flexgrow. Customers will receive a fixed dollar discount monthly on eligible access lines. Access lines included in customer specific pricing agreements are ineligible for the access line discount. However, customers with customer specific pricing agreements are eligible to subscribe and receive the benefits of all the other Corporate Rewards components. Customers that exceed Tier 4 maximum monthly aggregated usage volume will not receive access line discounts. Customers that do not exceed Tier 1 maximum monthly usage volume will also not receive access line discounts. Access Line/Service Discounts will apply only for customers qualifying for Tier 2, Tier 3, or Tier 4 who purchase qualifying services from the Company's Product Guide at month-to-month rates (or other shortest term where month-to-month is not available). Exception to this condition applies as follows: PRIs under a term agreement are eligible for the one-year Corporate Rewards discounts. Corporate Rewards CentraNet discounts will apply to lines under a CentraNet without Toll three-year or less term.
- f. Minimum Usage Threshold - A customer must meet a minimum monthly usage threshold. The minimum monthly usage threshold is \$200.00. Should a customer's actual monthly aggregate qualified usage revenue from all BTN's on the Plan be less than the minimum usage rate threshold, a minimum usage charge will be applied to the customer's main billing telephone number. The minimum usage charge is equal to the difference between the minimum monthly usage threshold and the customer's actual monthly aggregate qualified usage revenue.
- g. Service Application - Customers are required to sign a 12-, 24-, or 36-month service application, and return the service application prior to the service being established. At the end of the term period, the service application will be automatically renewed for an additional term equivalent to the Customer's original term length unless the customer notifies the Utility otherwise. The auto renewal will allow for a 60 day grace period for the subscriber to remove the plan without penalty. Customers will be required to identify a Main BTN in the service application to which any minimum usage charge or termination charge will be applied.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards - Continued

- i. Termination - Customers may terminate participation at any time provided the customer gives a 60-day written notice. Termination will occur on the first day of the full billing period following the 60-day notification period.¹ If a customer chooses to cancel the service or disconnects their main billing telephone number prior to the anniversary date of the term, a termination charge will apply. (T)

In addition, customers who sign a 24- or 36-month service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months
expired under the service agreement

A customer is exempt from paying a termination charge under the following conditions:

- (1) A customer migrates to another Verizon plan or service of equal or greater value.
- (2) The Company receives written notice prior to the anniversary date of the term that the customer wishes to terminate the plan. The plan will be terminated in the first full billing period following the 60-day written notice or the first full billing period following the anniversary date, whichever is later.

¹ There will be no partial monthly billing by the Company.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

5. Corporate Rewards - Continued

- h. Termination - Customers may terminate participation at any time provided the customer gives a 60-day written notice. Termination will occur on the first day of the full billing period following the 60-day notification period.¹ If a customer chooses to cancel the service or disconnects their main billing telephone number prior to the anniversary date of the term, a termination charge will apply.

In addition, customers who sign a 24- or 36-month service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months
expired under the service agreement

A customer is exempt from paying a termination charge under the following conditions:

- (1) A customer migrates to another Verizon plan or service of equal or greater value.
- (2) The Company receives written notice prior to the anniversary date of the term that the customer wishes to terminate the plan. The plan will be terminated in the first full billing period following the 60-day written notice or the first full billing period following the anniversary date, whichever is later.

¹ There will be no partial monthly billing by the Company.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

6. BUSINESS REWARDS

Beginning August 1, 2012, eligible small business customers may earn points for qualifying purchases of tariffed services that can be redeemed under special Business Rewards programs sponsored by Verizon California Inc. Business Rewards programs are programs in which participants may receive points based on qualifying purchases, activities or other factors and redeem points earned for credits or rewards available under the terms of the program.

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REGULATIONS

Business Rewards is available only to customers who enroll in the Plan. The Plan is available beginning August 1, 2012.

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Eligible customers are entities other than residential or government customers 1) whose basic exchange service is provided by Verizon California Inc; and 2) who have fewer than 20 lines.

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The Plan is not available to residence customers, nor does it apply to Customer Owned Pay Telephone (COPT) lines, or certain services provided under contract (including all Individual Case Basis [ICB] arrangements).

Customers may not be enrolled in both Corporate Rewards and Business Rewards.

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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

6. Business LinkSM Rewards Plan

Business LinkSM Rewards Plan is an optional account-level reward plan available to the Company's business customers. Customers enrolled in the Plan are awarded Plan points for only the local and regional portion of billed charges on the Verizon monthly bill. The points are redeemable for various Company-sponsored redemption offers. There is no charge to enroll or withdraw from the Plan.

REGULATIONS

Business LinkSM Rewards Plan is available only to customers who enroll in the Plan. The Plan is available beginning January 1, 2006.

Eligible customers are entities other than residential or government customers 1) whose basic exchange service is provided by Verizon California Inc; 2) who generate a maximum of \$10,000 in annual billing for Verizon California Inc. services (exclusions are detailed elsewhere in this section). (C) (C)

The Plan is not available to residence customers, nor does it apply to Customer Owned Pay Telephone (COPT) lines, or certain services provided under contract (including all Individual Case Basis [ICB] arrangements).

Customers may not be enrolled in both Corporate Rewards and Business LinkSM Rewards.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

6. Business LinkSM Rewards Plan

Business LinkSM Rewards Plan is an optional account-level reward plan available to the Company's business customers. Customers enrolled in the Plan are awarded Plan points for only the local and regional portion of billed charges on the Verizon monthly bill. The points are redeemable for various Company-sponsored redemption offers. There is no charge to enroll or withdraw from the Plan.

REGULATIONS

Business LinkSM Rewards Plan is available only to customers who enroll in the Plan. The Plan is available beginning January 1, 2006.

Eligible customers are business customers who generate a maximum of \$240,000 in annual billing for Verizon California Inc. services (exclusions are detailed elsewhere in this section).

The Plan is not available to residence customers, nor does it apply to Customer Owned Pay Telephone (COPT) lines, or certain services provided under contract (including all Individual Case Basis [ICB] arrangements).

Customers may not be enrolled in both Corporate Rewards and Business LinkSM Rewards.

I. SPECIAL CONDITIONS - Continued

6. BUSINESS REWARDS - Continued

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Opportunities for new or existing enrolled customers to receive additional Plan points may occur periodically.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

6. Business LinkSM Rewards Plan - Continued

TERMS AND CONDITIONS - Continued

Plan points are awarded for Verizon-billed local and regional charges (excluding certain charges such as: non-regulated charges, Directory Advertising charges, enhanced services charges, Late Payment Charges, time and material charges, returned check charges, Verizon maintenance service, refund checks, all Taxes [State, Local or Federal], 911 or Relay Charges, charges for 700/900 Services and any local or toll charges billed for carriers other than Verizon California Inc.). Plan points are awarded for charges calculated after the application of any allowances or discounts and are limited to 10,000 per month. (N)

The qualifying charges include monthly recurring and non-recurring charges for Verizon local and regional services, Verizon Long Distance (billed by Verizon Enterprise Solutions), Verizon business high speed internet and FiOS business internet services.

In order to earn Plan points, the customer's qualified Verizon - billed services within an account must collectively exceed \$124.99 per month. Customers enrolled in the plan that do not meet the \$125 spending requirement for 12 consecutive months may be inactivated from the program.

Plan points are calculated monthly as specified in II.F. following, and posted to the enrolled customer's Business LinkSM Rewards Account Summary within ninety (90) days of the date the Plan points were earned. These points can be redeemed for various Company-sponsored redemption options when they are posted to the customer's account.

Plan points that are not redeemed within two years after the month in which they are posted will be forfeited.

Plan points are not transferable between accounts of the same customer or different customers. Points may not be sold, bartered or assigned to another customer's account. Only eligible business Customers of Record and/or their designated agent(s) may redeem Plan points.

Opportunities for new or existing enrolled customers to receive additional Plan points may occur periodically.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

6. Business LinkSM Rewards Plan - Continued

TERMS AND CONDITIONS - Continued

Plan points are awarded for Verizon-billed local and regional charges (excluding certain charges such as: non-regulated charges, Directory Advertising charges, enhanced services charges, Late Payment Charges, time and material charges, returned check charges, Verizon maintenance service, refund checks, all Taxes [State, Local or Federal], 911 or Relay Charges, charges for 700/900 Services and any local or toll charges billed for carriers other than Verizon California Inc.). Plan points are awarded for charges calculated after the application of any allowances or discounts.

The qualifying charges include monthly recurring and non-recurring charges for Verizon local and regional services, Verizon Long Distance (billed by Verizon Enterprise Solutions), Verizon business high speed internet and FiOS business internet services.

In order to earn Plan points, the customer's qualified Verizon - billed services within an account must collectively exceed \$124.99 per month. Customers enrolled in the plan that do not meet the \$125 spending requirement for 12 consecutive months may be inactivated from the program.

Plan points are calculated monthly as specified in II.F. following, and posted to the enrolled customer's Business LinkSM Rewards Account Summary within ninety (90) days of the date the Plan points were earned. These points can be redeemed for various Company-sponsored redemption options when they are posted to the customer's account.

Plan points that are not redeemed within two years after the month in which they are posted will be forfeited.

Plan points are not transferable between accounts of the same customer or different customers. Points may not be sold, bartered or assigned to another customer's account. Only eligible business Customers of Record and/or their designated agent(s) may redeem Plan points.

Opportunities for new or existing enrolled customers to receive additional Plan points may occur periodically.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

6. BUSINESS REWARDS - Continued

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TERMS AND CONDITIONS - Continued

Continued participation in the Plan requires that the customer continues to meet the requirements specified in this guide. If, at any time, the customer fails to meet any of the Plan eligibility requirements, the Company, at its discretion, can terminate Plan participation after customer notification has occurred. Plan points awarded to the customer prior to termination may be used as set forth in the preceding paragraphs.

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The Company may modify or terminate all or any part of this Plan, or any of the point redemption offers, at any time. Notice of such changes will be provided to existing customers by the Company at least 30 days prior to their effective dates. In the event of termination of the Plan, customer notification will be provided at least 90 days in advance of the Plan termination date, and will include the date by which all Plan points must be redeemed.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

6. Business LinkSM Rewards Plan - Continued

TERMS AND CONDITIONS - Continued

Continued participation in the Plan requires that the customer continues to meet the requirements specified in this guide. If, at any time, the customer fails to meet any of the Plan eligibility requirements, the Company, at its discretion, can terminate Plan participation after customer notification has occurred. Plan points awarded to the customer prior to termination may be used as set forth in the preceding paragraphs.

Customers may withdraw from the Plan at any time without penalty. All bonus credits that have not been redeemed will be forfeited; however, if within 90 days of termination, a customer returns to the Business LinkSM Rewards Plan, the bonus credits associated with the applicable BTN will be reinstated in full.

Enrolled customers may change their service address (within Verizon California's service territory), add additional qualifying lines, or make changes to the telephone number(s) associated with their enrolled account and remain eligible to continue their participation in the Plan.

The Company may modify or terminate all or any part of this Plan, or any of the point redemption offers, at any time. Notice of such changes will be provided to existing customers by the Company at least 30 days prior to their effective dates. In the event of termination of the Plan, customer notification will be provided at least 90 days in advance of the Plan termination date, and will include the date by which all Plan points must be redeemed.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

7. Reserved For Future Use ¹

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¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ (N)

GENERAL

The Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan is a loyalty plan available to retail business Customers that meet certain eligibility requirements as set forth in this section, and achieve a commitment level based on contributing total billings (CTB) for business telecommunications services provided by the Company and certain of its Company Affiliates. If the eligibility requirements are met, the VCAP-R Plan provides credits to the Customer's bill as set forth in II.G. following.

Participation in the VCAP-R Plan does not impact any discounts the Customer may be eligible to receive for the qualifying services that make up the Customer's Eligible CTB.

TERMS AND CONDITIONS

In addition to the terms and conditions set forth below, the terms and conditions as set forth in Section 2 of this Product Guide, apply to VCAP-R.

The Company may make changes to the provisions of or to terminate the VCAP-R Plan at any time. In the event of the termination of the VCAP-R Plan, customer notification will be provided at least 30 days in advance of the Plan termination date, and will include the date by which all Plan credits will be applied.

DEFINITION OF TERMS

Customer Affiliate - Any entity that (directly or indirectly) is controlling, controlled by, or under common control with the Customer.

Company Affiliate - For purposes of the VCAP-R Plan, the Company Affiliates will include the Verizon Local Exchange provider in each jurisdiction, Verizon Select Services, Inc., and Verizon Network Integration Corp.

Base Year - The most recent twelve (12) month period preceding the Customer's signing of a VCAP-R application for which data are available.

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein. (N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan

GENERAL

The Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan is a loyalty plan available to retail business Customers that meet certain eligibility requirements as set forth in this section, and achieve a commitment level based on contributing total billings (CTB) for business telecommunications services provided by the Company and certain of its Company Affiliates. If the eligibility requirements are met, the VCAP-R Plan provides credits to the Customer's bill as set forth in II.G. following.

Participation in the VCAP-R Plan does not impact any discounts the Customer may be eligible to receive for the qualifying services that make up the Customer's Eligible CTB.

TERMS AND CONDITIONS

In addition to the terms and conditions set forth below, the terms and conditions as set forth in Section 2 of this Product Guide, apply to VCAP-R.

The Company may make changes to the provisions of or to terminate the VCAP-R Plan at any time. In the event of the termination of the VCAP-R Plan, customer notification will be provided at least 30 days in advance of the Plan termination date, and will include the date by which all Plan credits will be applied.

DEFINITION OF TERMS

Customer Affiliate - Any entity that (directly or indirectly) is controlling, controlled by, or under common control with the Customer.

Company Affiliate - For purposes of the VCAP-R Plan, the Company Affiliates will include the Verizon Local Exchange provider in each jurisdiction, Verizon Select Services, Inc., and Verizon Network Integration Corp.

Base Year - The most recent twelve (12) month period preceding the Customer's signing of a VCAP-R application for which data are available.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Reserved For Future Use ¹

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¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued (N)

DEFINITION OF TERMS - Continued

Contributing Total Billings (CTB) - All billings for regulated and nonregulated products and services during an applicable period of time under the VCAP-R Plan, excluding charges for wireless services, international services, printed and electronic directory services, interLATA telecommunications services, and services provided by MCImetro Access Transmission Services LLC, MCImetro Access Transmission Services of Virginia, Inc., and MCImetro Access Transmission Services of Massachusetts, Inc.

Eligible CTB – CTB, except for taxes that applicable laws, tariffs, regulations or regulatory orders require Customers to pay.

Commitment CTB – Eligible CTB, except for the following:

 Surcharges or fees that applicable laws, tariffs, regulations or regulatory orders require Customers to pay;

 Nonregulated products and services;

 DSL Services provided by all former Bell Atlantic Operating Companies;

 The following services provided by all former GTE Telephone Operating Companies and the former Contel Company in all states, ("Selected Former GTE/Contel Services"):

 Advanced Data Services including Frame Relay Service and Asynchronous Transfer Mode (ATM) Service.

 Transparent LAN Service.

 Late Payment Charges.

 Adjustments to billed charges will be excluded from Commitment CTB.

 Other Charges and Credits will be included in Commitment CTB except for credits for services eligible for funding under the Federal E-Rate program or comparable state program that are paid by one of these programs and not paid by the Customer. Credits under the VCAP-R Plan will also be excluded from Commitment CTB.

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein. (N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

DEFINITION OF TERMS - Continued

Contributing Total Billings (CTB) - All billings for regulated and nonregulated products and services during an applicable period of time under the VCAP-R Plan, excluding charges for wireless services, international services, printed and electronic directory services, interLATA telecommunications services, and services provided by MCImetro Access Transmission Services LLC, MCImetro Access Transmission Services of Virginia, Inc., and MCImetro Access Transmission Services of Massachusetts, Inc.

Eligible CTB – CTB, except for taxes that applicable laws, tariffs, regulations or regulatory orders require Customers to pay.

Commitment CTB – Eligible CTB, except for the following:

 Surcharges or fees that applicable laws, tariffs, regulations or regulatory orders require Customers to pay;

 Nonregulated products and services;

 DSL Services provided by all former Bell Atlantic Operating Companies;

 The following services provided by all former GTE Telephone Operating Companies and the former Contel Company in all states, ("Selected Former GTE/Contel Services"):

 Advanced Data Services including Frame Relay Service and Asynchronous Transfer Mode (ATM) Service.

 Transparent LAN Service.

 Late Payment Charges.

 Adjustments to billed charges will be excluded from Commitment CTB.

 Other Charges and Credits will be included in Commitment CTB except for credits for services eligible for funding under the Federal E-Rate program or comparable state program that are paid by one of these programs and not paid by the Customer. Credits under the VCAP-R Plan will also be excluded from Commitment CTB.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Reserved For Future Use ¹

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¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued

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DEFINITION OF TERMS - Continued

Contributing Total Billings (CTB) - Continued

Customer Commitment – A percentage of Commitment CTB that the Customer commits to achieving during each year of the VCAP-R Plan. The initial Customer Commitment, for the first year of the Plan, is ninety percent (90%) of Commitment CTB. The Customer Commitment for subsequent years of the plan will be established as set forth in II.G. following.

Credit Trigger – Ninety percent (90%) of Customer Commitment.

Monthly Credit Trigger – Ninety percent (90%) of Customer Commitment divided by 12.

Credit CTB – Commitment CTB for intrastate telecommunications services in this state against which a credit is applied if the Customer qualifies for a credit.

Actual CTB – The amount of Commitment CTB billed to a Customer based on the Customer's actual purchases of Services during any period.

- Monthly Actual CTB – Actual CTB during a given month.
- State Specific Monthly Actual CTB - Monthly Actual CTB in the state of California.
- Actual Credit CTB – The amount of Credit CTB billed to a Customer based on the Customer's actual purchases of Services during any period.
- State Specific Monthly Actual Credit CTB - Monthly Actual Credit CTB in this state.
- Measurement Period Actual CTB – Actual CTB during a Measurement Period.
- Measurement Period Actual Credit CTB – Actual Credit CTB during a Measurement Period.

Customer – A retail business entity that subscribes to the VCAP-R Plan. A customer and some or all of its eligible Customer Affiliates may elect to be treated as a single individual Customer. Where such an election is made, the CTB of the customer and its eligible Customer Affiliates shall be combined for all purposes. An eligible Customer Affiliate may elect to be treated as a separate Customer, if the Initial Eligibility Requirements, part c., of this section are met.

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein.

(N)
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Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

DEFINITION OF TERMS - Continued

Contributing Total Billings (CTB) - Continued

Customer Commitment – A percentage of Commitment CTB that the Customer commits to achieving during each year of the VCAP-R Plan. The initial Customer Commitment, for the first year of the Plan, is ninety percent (90%) of Commitment CTB. The Customer Commitment for subsequent years of the plan will be established as set forth in II.G. following.

Credit Trigger – Ninety percent (90%) of Customer Commitment.

Monthly Credit Trigger – Ninety percent (90%) of Customer Commitment divided by 12.

Credit CTB – Commitment CTB for intrastate telecommunications services in this state against which a credit is applied if the Customer qualifies for a credit.

Actual CTB – The amount of Commitment CTB billed to a Customer based on the Customer's actual purchases of Services during any period.

- Monthly Actual CTB – Actual CTB during a given month.
- State Specific Monthly Actual CTB - Monthly Actual CTB in the state of California.
- Actual Credit CTB – The amount of Credit CTB billed to a Customer based on the Customer's actual purchases of Services during any period.
- State Specific Monthly Actual Credit CTB - Monthly Actual Credit CTB in this state.
- Measurement Period Actual CTB – Actual CTB during a Measurement Period.
- Measurement Period Actual Credit CTB – Actual Credit CTB during a Measurement Period.

Customer – A retail business entity that subscribes to the VCAP-R Plan. A customer and some or all of its eligible Customer Affiliates may elect to be treated as a single individual Customer. Where such an election is made, the CTB of the customer and its eligible Customer Affiliates shall be combined for all purposes. An eligible Customer Affiliate may elect to be treated as a separate Customer, if the Initial Eligibility Requirements, part c., of this section are met.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Reserved For Future Use ¹

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¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued (N)

DEFINITION OF TERMS - Continued

Effective Date – One business day after delivery to a Verizon Business Contracts Processing location.

Measurement Period - The 12-month period beginning on the first day of the term of the VCAP-R Plan, and each succeeding 12-month period during the term.

Month - Any monthly billing cycle during a Measurement Period.

Other Charges and Credits (OCC) - A charge or credit based on service order activity or a manual request.

Services - All telecommunications services (as defined in the Federal Communications Act of 1934, as amended) that the Company and its Company Affiliates are legally permitted to offer and that are obtained from the Company and its Company Affiliates directly (i.e., not through a carrier not affiliated with the Company or its Company Affiliates which are reselling such services).

INITIAL ELIGIBILITY REQUIREMENTS

a. In order to be eligible for the VCAP-R Plan, the Customer must meet the requirements, as set forth below, during the Base Year.

- 1) Between \$1.5 million and \$80 million of multi-state total (aggregate) Eligible CTB;
- 2) A minimum of \$100,000 in multi-state, intrastate, intraLATA (aggregate) local and toll usage Eligible CTB.

b. If the Customer meets the initial eligibility requirements as set forth in a. preceding, the Customer may subscribe to the VCAP-R Plan by signing a VCAP-R Application with the Company. Such application will contain a list of all of the Customer's billing telephone numbers. Customer may add, remove or change the billing telephone numbers only by submitting such additions, removals, or changes to the Company in writing. Any billing telephone numbers that are not listed in the application or added in accordance with this paragraph will not be included under this Plan.

c. A Customer Affiliate that desires to subscribe to the VCAP-R Plan independent of its parent company or its other Customer Affiliates may sign a VCAP-R application provided 1) the Customer Affiliate's parent company or its other Customer Affiliates meet the eligibility requirements set forth in a. preceding and also participate in the VCAP-R Plan, and 2) the Customer Affiliate meets the following eligibility requirement:

- 1) A minimum of \$100,000 in multi-state, intrastate, intraLATA (aggregate) local and toll usage Eligible CTB

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein. (N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

DEFINITION OF TERMS - Continued

Effective Date – One business day after delivery to a Verizon Business Contracts Processing location.

Measurement Period - The 12-month period beginning on the first day of the term of the VCAP-R Plan, and each succeeding 12-month period during the term.

Month - Any monthly billing cycle during a Measurement Period.

Other Charges and Credits (OCC) - A charge or credit based on service order activity or a manual request.

Services - All telecommunications services (as defined in the Federal Communications Act of 1934, as amended) that the Company and its Company Affiliates are legally permitted to offer and that are obtained from the Company and its Company Affiliates directly (i.e., not through a carrier not affiliated with the Company or its Company Affiliates which are reselling such services).

INITIAL ELIGIBILITY REQUIREMENTS

- a. In order to be eligible for the VCAP-R Plan, the Customer must meet the requirements, as set forth below, during the Base Year.
 - 1) Between \$1.5 million and \$80 million of multi-state total (aggregate) Eligible CTB;
 - 2) A minimum of \$100,000 in multi-state, intrastate, intraLATA (aggregate) local and toll usage Eligible CTB.
- b. If the Customer meets the initial eligibility requirements as set forth in a. preceding, the Customer may subscribe to the VCAP-R Plan by signing a VCAP-R Application with the Company. Such application will contain a list of all of the Customer's billing telephone numbers. Customer may add, remove or change the billing telephone numbers only by submitting such additions, removals, or changes to the Company in writing. Any billing telephone numbers that are not listed in the application or added in accordance with this paragraph will not be included under this Plan.
- c. A Customer Affiliate that desires to subscribe to the VCAP-R Plan independent of its parent company or its other Customer Affiliates may sign a VCAP-R application provided 1) the Customer Affiliate's parent company or its other Customer Affiliates meet the eligibility requirements set forth in a. preceding and also participate in the VCAP-R Plan, and 2) the Customer Affiliate meets the following eligibility requirement:
 - 1) A minimum of \$100,000 in multi-state, intrastate, intraLATA (aggregate) local and toll usage Eligible CTB

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Reserved For Future Use ¹

(C)

(D)

(D)

¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

(C)

(D)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued (N)

INITIAL ELIGIBILITY REQUIREMENTS - Continued

- d. Customers receiving discounts, credits, or other favorable rate treatment under: (1) a business trade association tariff or individual case basis arrangement; or (2) any other Telephone Company provided tariff, individual case basis or other customer specific pricing arrangement which provides discounts on a total billed revenue ("TBR") basis (collectively "TBR Plans") are not eligible to receive discounts in the VCAP-R Plan. Customers subscribing to the Verizon Business Client Advantage Program for non-regulated services (VBCAP) are eligible to participate in the VCAP-R Plan.

Customers receiving discounts, credits, or other favorable rate treatment for specific services or groups of services, but not on a CTB or TBR basis, are eligible to receive credits in the VCAP-R Plan.

TERMS AND CONDITIONS

a. Renewal Period

The VCAP-R Plan is offered as a two year term Plan, with a one year renewal. At the end of the initial two year term, the VCAP-R Plan will be renewed automatically for the third year unless the Customer provides written notification of its intent to terminate the VCAP-R Plan no later than 90 days after the start of the third year.

b. Re-Subscription

Within 60 days of the end of the one-year renewal period of the VCAP-R Plan, the Customer may re-subscribe to the Plan by providing written notice to the Company. The Customer may continue to re-subscribe to the Plan following each two-year term and one-year renewal period provided the Customer continues to meet all requirements of the Plan.

(N)

(N)

c. Termination by the Customer

(T)

- 1) A Customer may terminate its VCAP-R Plan and cease to be a Customer under the VCAP-R Plan at any time during the term of the VCAP-R Plan for any reason, including but not limited to business downturn, by providing written notice of termination to the Company at least 30 days before the effective date of the termination. A Customer who terminates its Plan pursuant to this paragraph shall cease to receive VCAP-R credits as of the effective date of the termination. Subject to c.3) following, a Customer that terminates its participation in the VCAP-R Plan may subscribe to the VCAP-R Plan again within 60 days by satisfying the eligibility requirements as set forth in the Initial Eligibility Requirements preceding.

(T)

(N)

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein. (N)
(N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

INITIAL ELIGIBILITY REQUIREMENTS - Continued

- d. Customers receiving discounts, credits, or other favorable rate treatment under: (1) a business trade association tariff or individual case basis arrangement; or (2) any other Telephone Company provided tariff, individual case basis or other customer specific pricing arrangement which provides discounts on a total billed revenue ("TBR") basis (collectively "TBR Plans") are not eligible to receive discounts in the VCAP-R Plan. Customers subscribing to the Verizon Business Client Advantage Program for non-regulated services (VBCAP) are eligible to participate in the VCAP-R Plan.

(C)
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(C)

Customers receiving discounts, credits, or other favorable rate treatment for specific services or groups of services, but not on a CTB or TBR basis, are eligible to receive credits in the VCAP-R Plan.

TERMS AND CONDITIONS

a. Renewal Period

The VCAP-R Plan is offered as a two year term Plan, with a one year renewal. At the end of the initial two year term, the VCAP-R Plan will be renewed automatically for the third year unless the Customer provides written notification of its intent to terminate the VCAP-R Plan no later than 90 days after the start of the third year.

b. Termination by the Customer

- 1) A Customer may terminate its VCAP-R Plan and cease to be a Customer under the VCAP-R Plan at any time during the term of the VCAP-R Plan for any reason, including but not limited to business downturn, by providing written notice of termination to the Company at least 30 days before the effective date of the termination. A Customer who terminates its Plan pursuant to this paragraph shall cease to receive VCAP-R credits as of the effective date of the termination. Subject to b.3) following, a Customer that terminates its participation in the VCAP-R Plan may subscribe to the VCAP-R Plan again by satisfying the eligibility requirements as set forth in the Initial Eligibility Requirements preceding.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

INITIAL ELIGIBILITY REQUIREMENTS - Continued

- d. Customers subscribing to the Verizon Client Advantage Program for Non-Regulated Services (VCAP-NR) are eligible to participate in the VCAP-R Plan.

Customers receiving discounts, credits, or other favorable rate treatment for specific services or groups of services, but not on a CTB or TBR basis, are eligible to receive credits in the VCAP-R Plan.

Customers receiving discounts, credits, or other favorable rate treatment under: (1) a Volume Incentive Plan (VIP) or VIP individual case basis arrangement; or (2) any other Company provided plan, individual case basis or other customer specific pricing arrangement which provides discounts on a CTB or total billed revenue ("TBR") basis (collectively "TBR Plans") are not eligible to receive credits in the VCAP-R Plan in any jurisdiction where the Customer subscribes to such TBR Plans.

TERMS AND CONDITIONS

a. Renewal Period

The VCAP-R Plan is offered as a two year term Plan, with a one year renewal. At the end of the initial two year term, the VCAP-R Plan will be renewed automatically for the third year unless the Customer provides written notification of its intent to terminate the VCAP-R Plan no later than 90 days after the start of the third year.

b. Termination by the Customer

- 1) A Customer may terminate its VCAP-R Plan and cease to be a Customer under the VCAP-R Plan at any time during the term of the VCAP-R Plan for any reason, including but not limited to business downturn, by providing written notice of termination to the Company at least 30 days before the effective date of the termination. A Customer who terminates its Plan pursuant to this paragraph shall cease to receive VCAP-R credits as of the effective date of the termination. Subject to b.3) following, a Customer that terminates its participation in the VCAP-R Plan may subscribe to the VCAP-R Plan again by satisfying the eligibility requirements as set forth in the Initial Eligibility Requirements preceding.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Reserved For Future Use ¹

(C)

(D)

(D)

¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

(C)

(D)

(D)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued

TERMS AND CONDITIONS - Continued

c. Termination by the Customer

- 2) Termination liability charges do not apply to the Customer's termination of the VCAP-R Plan. Termination liability charges for the qualifying services that make up the Customer's Eligible CTB will apply per the appropriate term, condition or applicable agreement.
- 3) Customers in their initial two-year term and one-year renewal period of the VCAP-R Plan may terminate participation in the Plan twice and re-enroll in the Plan. Re-enrollment in the VCAP-R Plan is not allowed with the third termination. (T)
(T)
- 4) Customers who have re-subscribed to the VCAP-R Plan on or prior to December 31, 2010, may terminate participation in the Plan, in accordance with Section 7 Terms and Conditions c. 1), two times and re-enroll in the Plan. Re-enrollment in the VCAP-R Plan is not allowed with the third termination. Upon the customer's next re-subscription period, these customers may not re-enroll in the plan following termination. (N)
- 5) Customers who re-subscribe to the VCAP-R Plan after December 31, 2010, may terminate participation in the Plan, in accordance with Section 7 Terms and Conditions c. 1), and re-enroll in the plan only once. During subsequent re-subscription periods, customers may not re-enroll in the Plan after termination. (N)

d. Termination by the Utility

As set forth in Schedule Cal. P.U.C No. D&R, the Company may terminate the Customer's participation in the VCAP-R plan for non-payment of bills for the qualifying services that make up the Customer's Eligible CTB.

(L)

(L)

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued (N)

TERMS AND CONDITIONS - Continued

- c. Termination by the Customer (T)

2) Termination liability charges do not apply to the Customer's termination of the VCAP-R Plan. Termination liability charges for the qualifying services that make up the Customer's Eligible CTB will apply per the appropriate term, condition or applicable agreement.

3) A Customer that terminates its participation in the VCAP-R Plan may not subscribe to the VCAP-R Plan again after the Customer's third such termination.

- d. Termination by the Utility (T)

As set forth in Schedule Cal. P.U.C No. D&R, the Company may terminate the Customer's participation in the VCAP-R plan for non-payment of bills for the qualifying services that make up the Customer's Eligible CTB.

- e. Termination by the Telephone Company (T)

1) The Telephone Company may terminate the VCAP-R Plan upon providing written notice to Customers.

2) Customers who continue to meet the requirements of the Plan will receive Rebates for 90 days following the Telephone Company's notice of termination of the Plan.

- f. Increases in CTB Categories (T)

1) If a Customer (Company A) combines, by merger, acquisition of assets or equity, or otherwise, with an entity (Company B) that otherwise qualifies under the VCAP-R Plan, and the Customer and the entity elect in writing to be treated as a single Customer (Company A), or the Customer and the entity become a new entity and elect in writing to be treated as a single Customer (Company C) for purposes of consolidating their Eligible CTB, the Company shall combine 100% of the Customer's Base Year Eligible CTB and 100% of the Base Year Eligible CTB of the new entity (or, if the new entity does not have Base Year Eligible CTB, then 100% of the most recent available annual Eligible CTB of the new entity) to obtain a single new combined Eligible CTB, which will produce a single new combined Customer Commitment that will apply prospectively to the single new combined Customer. Any such increase shall be made effective at the start of the next Measurement Period.

2) If a Customer combines, by merger, acquisition or assets or equity, or otherwise, with a new entity, but the Customer and the new entity do not elect to be treated as a single new Customer for purposes of consolidating Eligible and Customer Commitment, and the new entity wishes to participate in the VCAP-R Plan, the new entity must meet the eligibility requirements set forth in the Initial Eligibility Requirements preceding and must sign a VCAP-R Application.

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein. (N)
(N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

TERMS AND CONDITIONS - Continued

b. Termination by the Customer - Continued

- 2) Termination liability charges do not apply to the Customer's termination of the VCAP-R Plan. Termination liability charges for the qualifying services that make up the Customer's Eligible CTB will apply per the appropriate term, condition or applicable agreement.
- 3) A Customer that terminates its participation in the VCAP-R Plan may not subscribe to the VCAP-R Plan again after the Customer's third such termination.

c. Termination by the Utility

(T)

As set forth in Schedule Cal. P.U.C No. D&R, the Company may terminate the Customer's participation in the VCAP-R plan for non-payment of bills for the qualifying services that make up the Customer's Eligible CTB.

d. Termination by the Telephone Company

(N)

- 1) The Telephone Company may terminate the VCAP-R Plan upon providing written notice to Customers.
- 2) Customers who continue to meet the requirements of the Plan will receive Rebates for 90 days following the Telephone Company's notice of termination of the Plan.

(N)

e. Increases in CTB Categories

(T)

- 1) If a Customer (Company A) combines, by merger, acquisition of assets or equity, or otherwise, with an entity (Company B) that otherwise qualifies under the VCAP-R Plan, and the Customer and the entity elect in writing to be treated as a single Customer (Company A), or the Customer and the entity become a new entity and elect in writing to be treated as a single Customer (Company C) for purposes of consolidating their Eligible CTB, the Company shall combine 100% of the Customer's Base Year Eligible CTB and 100% of the Base Year Eligible CTB of the new entity (or, if the new entity does not have Base Year Eligible CTB, then 100% of the most recent available annual Eligible CTB of the new entity) to obtain a single new combined Eligible CTB, which will produce a single new combined Customer Commitment that will apply prospectively to the single new combined Customer. Any such increase shall be made effective at the start of the next Measurement Period.
- 2) If a Customer combines, by merger, acquisition or assets or equity, or otherwise, with a new entity, but the Customer and the new entity do not elect to be treated as a single new Customer for purposes of consolidating Eligible and Customer Commitment, and the new entity wishes to participate in the VCAP-R Plan, the new entity must meet the eligibility requirements set forth in the Initial Eligibility Requirements preceding and must sign a VCAP-R Application.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

TERMS AND CONDITIONS - Continued

b. Termination by the Customer - Continued

- 2) Termination liability charges do not apply to the Customer's termination of the VCAP-R Plan. Termination liability charges for the qualifying services that make up the Customer's Eligible CTB will apply per the appropriate term, condition or applicable agreement.
- 3) A Customer that terminates its participation in the VCAP-R Plan may not subscribe to the VCAP-R Plan again after the Customer's third such termination.

c. Termination by the Company

As set forth in Schedule Cal. P.U.C No. D&R, the Company may terminate the Customer's participation in the VCAP-R plan for non-payment of bills for the qualifying services that make up the Customer's Eligible CTB.

d. Increases in CTB Categories

- 1) If a Customer (Company A) combines, by merger, acquisition of assets or equity, or otherwise, with an entity (Company B) that otherwise qualifies under the VCAP-R Plan, and the Customer and the entity elect in writing to be treated as a single Customer (Company A), or the Customer and the entity become a new entity and elect in writing to be treated as a single Customer (Company C) for purposes of consolidating their Eligible CTB, the Company shall combine 100% of the Customer's Base Year Eligible CTB and 100% of the Base Year Eligible CTB of the new entity (or, if the new entity does not have Base Year Eligible CTB, then 100% of the most recent available annual Eligible CTB of the new entity) to obtain a single new combined Eligible CTB, which will produce a single new combined Customer Commitment that will apply prospectively to the single new combined Customer. Any such increase shall be made effective at the start of the next Measurement Period.
- 2) If a Customer combines, by merger, acquisition or assets or equity, or otherwise, with a new entity, but the Customer and the new entity do not elect to be treated as a single new Customer for purposes of consolidating Eligible and Customer Commitment, and the new entity wishes to participate in the VCAP-R Plan, the new entity must meet the eligibility requirements set forth in the Initial Eligibility Requirements preceding and must sign a VCAP-R Application.

Effective: January 1, 2011

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued

TERMS AND CONDITIONS - Continued

(L)

e. Termination by the Telephone Company

- 1) The Telephone Company may terminate the VCAP-R Plan upon providing written notice to Customers.
- 2) Customers who continue to meet the requirements of the Plan will receive Rebates for 90 days following the Telephone Company's notice of termination of the Plan.

f. Increases in CTB Categories

- 1) If a Customer (Company A) combines, by merger, acquisition of assets or equity, or otherwise, with an entity (Company B) that otherwise qualifies under the VCAP-R Plan, and the Customer and the entity elect in writing to be treated as a single Customer (Company A), or the Customer and the entity become a new entity and elect in writing to be treated as a single Customer (Company C) for purposes of consolidating their Eligible CTB, the Company shall combine 100% of the Customer's Base Year Eligible CTB and 100% of the Base Year Eligible CTB of the new entity (or, if the new entity does not have Base Year Eligible CTB, then 100% of the most recent available annual Eligible CTB of the new entity) to obtain a single new combined Eligible CTB, which will produce a single new combined Customer Commitment that will apply prospectively to the single new combined Customer. Any such increase shall be made effective at the start of the next Measurement Period.
- 2) If a Customer combines, by merger, acquisition or assets or equity, or otherwise, with a new entity, but the Customer and the new entity do not elect to be treated as a single new Customer for purposes of consolidating Eligible and Customer Commitment, and the new entity wishes to participate in the VCAP-R Plan, the new entity must meet the eligibility requirements set forth in the Initial Eligibility Requirements preceding and must sign a VCAP-R Application.

(L)

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Reserved For Future Use ¹

(C)

(D)

(D)

¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

(C)
(D)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued

APPLICATION OF CREDITS

- a. If the Customer's Monthly Actual CTB meets or exceeds the Monthly Credit Trigger on a cumulative basis, the Customer will receive a credit by multiplying the Customer's State Specific Monthly Actual CTB by the applicable credit percentage set forth in c. below, and applying the resulting credit amount to the Customer's State Specific Monthly Actual Credit CTB. Credits will be applied monthly and/or quarterly, at the Company's discretion.
- b. If the Customer does not meet the Monthly Credit Trigger on a cumulative basis, the Customer will not receive a VCAP-R credit for that Month. However, if the Customer generates sufficient Actual CTB during the Measurement Period so that the average Monthly Actual CTB meets the Monthly Credit Trigger, then the Customer will receive a VCAP-R credit for any Month(s) in which the Customer did not originally qualify for a VCAP-R credit under a. preceding.
- c. The Company will perform annual reviews to make any adjustments as necessary to conform to the credits, terms and conditions of the VCAP-R Plan. All adjustments equal to or greater than \$1.00 will be applied to each applicable Customer BTN. The Telephone Company is not required to apply any adjustment which is less than \$1.00. No interest will be paid in connection with the application of credits.

REPORTS

The Company shall provide quarterly data reports to the Customer providing information about the Customer's participation in the VCAP-R Plan. At the Company's discretion, such reports may be provided through various media including, but not limited to, paper or electronic media. The Company will provide the customer with instructions on how to access the various media. (T)

CTB AND COMMITMENT CTB

The CTB and Commitment CTB will be determined by the Telephone Company subject to Customer's inclusion of BTNs under the plan.

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan¹ - Continued (N)

APPLICATION OF CREDITS

- a. If the Customer's Monthly Actual CTB meets or exceeds the Monthly Credit Trigger on a cumulative basis, the Customer will receive a credit by multiplying the Customer's State Specific Monthly Actual CTB by the applicable credit percentage set forth in c. below, and applying the resulting credit amount to the Customer's State Specific Monthly Actual Credit CTB. Credits will be applied monthly and/or quarterly, at the Company's discretion.
- b. If the Customer does not meet the Monthly Credit Trigger on a cumulative basis, the Customer will not receive a VCAP-R credit for that Month. However, if the Customer generates sufficient Actual CTB during the Measurement Period so that the average Monthly Actual CTB meets the Monthly Credit Trigger, then the Customer will receive a VCAP-R credit for any Month(s) in which the Customer did not originally qualify for a VCAP-R credit under a. preceding.
- c. The Company will perform annual reviews to make any adjustments as necessary to conform to the credits, terms and conditions of the VCAP-R Plan. All adjustments equal to or greater than \$1.00 will be applied to each applicable Customer BTN. The Telephone Company is not required to apply any adjustment which is less than \$1.00. No interest will be paid in connection with the application of credits.

REPORTS

The Company shall provide monthly reports to the Customer providing information about the Customer's participation in the VCAP-R Plan. At the Company's discretion, such reports may be provided through various media including, but not limited to, paper or electronic media. The Company will provide the customer with instructions on how to access the various media.

CTB AND COMMITMENT CTB

The CTB and Commitment CTB will be determined by the Telephone Company subject to Customer's inclusion of BTNs under the plan.

¹ As of December 16, 2009, this plan will not be provided to new subscribers. Existing customers may continue to subscribe to this plan in accordance with the terms and conditions described herein. (N)
(N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

APPLICATION OF CREDITS

- a. If the Customer's Monthly Actual CTB meets or exceeds the Monthly Credit Trigger on a cumulative basis, the Customer will receive a credit by multiplying the Customer's State Specific Monthly Actual CTB by the applicable credit percentage set forth in c. below, and applying the resulting credit amount to the Customer's State Specific Monthly Actual Credit CTB. Credits will be applied monthly and/or quarterly, at the Company's discretion.
- b. If the Customer does not meet the Monthly Credit Trigger on a cumulative basis, the Customer will not receive a VCAP-R credit for that Month. However, if the Customer generates sufficient Actual CTB during the Measurement Period so that the average Monthly Actual CTB meets the Monthly Credit Trigger, then the Customer will receive a VCAP-R credit for any Month(s) in which the Customer did not originally qualify for a VCAP-R credit under a. preceding.
- c. The Company will perform annual reviews to make any adjustments as necessary to conform to the credits, terms and conditions of the VCAP-R Plan. All adjustments equal to or greater than \$1.00 will be applied to each applicable Customer BTN. The Telephone Company is not required to apply any adjustment which is less than \$1.00. No interest will be paid in connection with the application of credits. (N)
(N)

REPORTS

The Company shall provide monthly reports to the Customer providing information about the Customer's participation in the VCAP-R Plan. At the Company's discretion, such reports may be provided through various media including, but not limited to, paper or electronic media. The Company will provide the customer with instructions on how to access the various media.

CTB AND COMMITMENT CTB

The CTB and Commitment CTB will be determined by the Telephone Company subject to Customer's inclusion of BTNs under the plan. (N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

c. DESCRIPTION - Continued

7. Verizon Client Advantage Program for Regulated Services (VCAP-R) Plan - Continued

APPLICATION OF CREDITS

- a. If the Customer's Monthly Actual CTB meets or exceeds the Monthly Credit Trigger on a cumulative basis, the Customer will receive a credit by multiplying the Customer's State Specific Monthly Actual CTB by the applicable credit percentage set forth in c. below, and applying the resulting credit amount to the Customer's State Specific Monthly Actual Credit CTB. Credits will be applied monthly and/or quarterly, at the Company's discretion.
- b. If the Customer does not meet the Monthly Credit Trigger on a cumulative basis, the Customer will not receive a VCAP-R credit for that Month. However, if the Customer generates sufficient Actual CTB during the Measurement Period so that the average Monthly Actual CTB meets the Monthly Credit Trigger, then the Customer will receive a VCAP-R credit for any Month(s) in which the Customer did not originally qualify for a VCAP-R credit under a. preceding.
- c. The Company will perform annual reviews to make any adjustments as necessary to conform to the credits, terms and conditions of the VCAP-R Plan. No interest will be paid in connection with the application of credits.

REPORTS

The Company shall provide monthly reports to the Customer providing information about the Customer's participation in the VCAP-R Plan. At the Company's discretion, such reports may be provided through various media including, but not limited to, paper or electronic media. The Company will provide the customer with instructions on how to access the various media.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

DESCRIPTION

Discount Calling Plans are optional toll calling plans that customers may subscribe to comprised of a monthly recurring charge and discounted usage as follows:

Discount Calling Plan One²

Business - \$5.00 monthly with a 15% discount off of day, evening and night calling.
3

Discount Call Plan Two^{2, 5}

Business - \$50.00 monthly with a 25% discount off of day, evening and night calling.
4

(T)

Discount Calling Plan Four^{2, 6}

Business - \$1.00 monthly with a 15% discount off of evening and night calling.

(T)

Discount Calling Plan Five^{1, 7}

Business - \$3.00 monthly with a 25% discount off of evening and night calling.

(T)

Term Arrangements² is available for Discount Calling Plan One and Two.

Note 1: This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of July 17, 1996.

Note 2: This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of NOV. 26, 1996.

Notes 3, 4: Material formerly on this page has been withdrawn from the Product Guide. Discount Calling Plan One for Residence and Discount Calling Plan Two for Residence are withdrawn as of November 16, 2013.

Notes 5, 6, 7: Discount Calling Plans Two, Four and Five for Business are withdrawn as of July 21, 2014. Effective October 18, 2014, these services are also withdrawn at the resale level and no longer available for purchase by resale customers.

(N)
|
(N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

DESCRIPTION

Discount Calling Plans are optional toll calling plans that customers may subscribe to comprised of a monthly recurring charge and discounted usage as follows:

Discount Calling Plan One²

Business - \$5.00 monthly with a 15% discount off of day, evening and night calling.

³

(D)(T)

Discount Call Plan Two²

Business - \$50.00 monthly with a 25% discount off of day, evening and night calling.

⁴

(D)(T)

Discount Calling Plan Four²

Business - \$1.00 monthly with a 15% discount off of evening and night calling.

Discount Calling Plan Five¹

Business - \$3.00 monthly with a 25% discount off of evening and night calling.

Term Arrangements² are available for Discount Calling Plans One and Two.

Note 1: This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of July 17, 1996.

Note 2: This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of NOV. 26, 1996.

Notes 3, 4: Material formerly on this page has been withdrawn from the Product Guide. Discount Calling Plan One for Residence (N)
and Discount Calling Plan Two for Residence are withdrawn as of November 16, 2013. (N)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

DESCRIPTION

Discount Calling Plans are optional toll calling plans that customers may subscribe to comprised of a monthly recurring charge and discounted usage as follows:

Discount Calling Plan One²

- Business - \$5.00 monthly with a 15% discount off of day, evening and night calling.
- Residence - \$1.00 monthly with a 15% discount off of day, evening and night calling.

Discount Call Plan Two²

- Business - \$50.00 monthly with a 25% discount off of day, evening and night calling.
- Residence - \$3.00 monthly with a 25% discount off of day, evening and night calling.

Discount Calling Plan Four²

- Business - \$1.00 monthly with a 15% discount off of evening and night calling.

Discount Calling Plan Five¹

- Business - \$3.00 monthly with a 25% discount off of evening and night calling.

Term Arrangements² are available for Discount Calling Plans One and Two.

Note 1: This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of July 17, 1996.

Note 2: This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of NOV. 26, 1996.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans - Continued

DESCRIPTION (Continued)

Verizon Easy Savings for Business^{SM 1}

Verizon Easy Savings for BusinessSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to business customers.

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¹ Verizon Easy Savings for BusinessSM and Verizon Easy Savings PlanSM are grandfathered and limited to existing customers at existing locations as of January 13, 2005. (C)

^{2,3} Material formerly on this page has been withdrawn from the Product Guide. Verizon Easy Savings PlanSM (for Residence) and residence Value CentsSM are withdrawn as of November 16, 2013.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans - Continued

DESCRIPTION (Continued)

Verizon Easy Savings for Business^{SM 1}

Verizon Easy Savings for BusinessSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to business customers.

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Business Value Cents^{SM 1}

Business Value CentsSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to business customers.

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¹ Verizon Easy Savings for BusinessSM, Verizon Easy Savings PlanSM, and Business Value CentsSM are grandfathered and limited to existing customers at existing locations as of January 13, 2005.

^{2,3} Material formerly on this page has been withdrawn from the Product Guide. Verizon Easy Savings PlanSM (for Residence) and residence Value CentsSM are withdrawn as of November 16, 2013.

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Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans - Continued

DESCRIPTION (Continued)

Verizon Easy Savings for Business^{SM 1}

Verizon Easy Savings for BusinessSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to business customers.

Verizon Easy Savings PlanSM (for Residence)¹

Verizon Easy Savings PlanSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to residence customers.

Business Value Cents^{SM 1}

Business Value CentsSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to business customers.

Value Cents^{SM 2}

Value CentsSM is an optional 1+ Customer Dialed Direct Station-to-Station Intrastate Verizon IntraLATA Toll Service offered only to residence customers.

¹ Verizon Easy Savings for BusinessSM, Verizon Easy Savings PlanSM, and Business Value CentsSM are grandfathered and limited to existing customers at existing locations as of January 13, 2005.

² Value Cents is grandfathered and limited to existing customers at existing locations as of June 6, 2008.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

GENERAL

- (a) Residence and Business customers may, for the indicated nonrecurring and monthly rates as shown in this Section, receive a discount on select intraLATA message toll charges.
- (b) The service provides an alternate rate treatment for Message Toll Telephone Service calls to exchanges within the customer's designated LATA.
- (c) The service is offered with discounted call detail.
- (d) Verizon IntraLATA Toll Service is authorized by Decision 94-09-065 as a flexibly priced service. The rates and applicable service charges may be increased (not to exceed the ceiling on file with the Commission) by the Utility upon at least 30 days notice to the CPUC and affected customers. As authorized by Decision 96-03-020, rates may be decreased (not below the rate floor on file with the Commission) by the Utility upon 5 days notice to the CPUC.
- (e) Adjustments in rates, including tiers and thresholds, as a result of flexible pricing described in 4 preceding become effective the first bill date after the effective date of the rate change.
- (f) In Discount Calling Plan Six, each individually directly dialed call is completed on the basis of six second increments with a minimum billing of 18 seconds per message. For all messages, a fraction of a six second increment is rounded up to the next six second increment.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

GENERAL - Continued

(g) Verizon Easy Savings for BusinessSM ¹

(1) Application of Discounts

The discounts are provided to the Utility's business customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use. Therefore, these plans are not available for resale out of this Product Guide.

Verizon Easy Savings for BusinessSM discount percentages apply to the Verizon IntraLATA Toll Service portion of the call, the Operator Handled Service Charges, if applicable.

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These discounts are applicable to the Verizon Easy Savings for BusinessSM only and do not apply to any other Utility offered plan.

(2) Term Periods for Verizon Easy Savings for BusinessSM

A customer may select a term period for Verizon Easy Savings for BusinessSM. The term periods allow customers to take advantage of higher discount percentages on their toll usage volumes for a one or three year term period.

¹ Verizon Easy Savings for BusinessSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

GENERAL - Continued

(g) Verizon Easy Savings for BusinessSM ¹

(1) Application of Discounts

The discounts are provided to the Utility's business customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use. Therefore, these plans are not available for resale out of this Product Guide.

Verizon Easy Savings for BusinessSM discount percentages apply to the Verizon IntraLATA Toll Service portion of the call, the Operator Handled Service Charges, if applicable, and to Calling Card Calls.

These discounts are applicable to the Verizon Easy Savings for BusinessSM only and do not apply to any other Utility offered plan.

(2) Term Periods for Verizon Easy Savings for BusinessSM

A customer may select a term period for Verizon Easy Savings for BusinessSM. The term periods allow customers to take advantage of higher discount percentages on their toll usage volumes for a one or three year term period.

¹ Verizon Easy Savings for BusinessSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

GENERAL - Continued

(g) Verizon Easy Savings for Business^{SM 1} - Continued

(2) Term Periods for Verizon Easy Savings for BusinessSM - Continued

The customer must specify the term period at the time Verizon Easy Savings for BusinessSM is ordered.

During a term period, the customer may elect to convert to a new term period of the same or different length. Conversion to a new term period will be allowed without penalty if the expiration date of the new term period is greater than the remainder of the original term period.

(3) Early Termination Charges

In the event the Verizon Easy Savings for BusinessSM is terminated by the business customer prior to completion of the term period, the customer shall be liable for the Early Termination Charge. The customer shall be required to make the immediate payment of the following applicable amount:

Early Termination Charge:

One Year Term	\$100.00
Three Year Term	300.00

¹ Verizon Easy Savings for BusinessSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

GENERAL - Continued

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¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Easy Savings PlanSM (for Residence) is withdrawn as of November 16, 2013. (C)
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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

GENERAL - Continued

(h) Verizon Easy Savings PlanSM ¹(for Residence)

(1) Application of Discounts

The discounts are provided to the Utility's residence customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use. Therefore, these plans are not available for resale out of this Product Guide.

Verizon Easy Savings PlanSM discount percentages apply to the Verizon IntraLATA Toll Service portion of the call, the Operator Handled Service Charges, if applicable.

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These discounts are applicable to the Verizon Easy Savings PlanSM plan only and do not apply to any other Utility offered plan.

¹ Verizon Easy Savings PlanSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

GENERAL - Continued

(h) Verizon Easy Savings PlanSM ¹(for Residence)

(1) Application of Discounts

The discounts are provided to the Utility's residence customer only and shall not be used for any purpose for which a payment or other compensation shall be received by the customer from any other person, firm or corporation for such use. Therefore, these plans are not available for resale out of this Product Guide.

Verizon Easy Savings PlanSM discount percentages apply to the Verizon IntraLATA Toll Service portion of the call, the Operator Handled Service Charges, if applicable, and to Calling Card Calls.

These discounts are applicable to the Verizon Easy Savings PlanSM plan only and do not apply to any other Utility offered plan.

¹ Verizon Easy Savings PlanSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS

- (a) Person, collect or any other calls requiring operator handling, are included. Discount Calling Plan rates will apply (D) to the message toll portion of the call only. Operator Surcharges will be applied as set forth in this Product Guide.
- (b) These discounts are applicable to the Discount Calling Plans only and do not apply to any other Utility offered plan.
- (c) A customer may only subscribe to one Discount Calling Plan per main billing number.
- (d) Local, EAS and ZUM Zone 3 (as set forth in Schedule Cal. P.U.C. No. A-1 and Section 4A of this Product Guide) calls do not apply to the Discount Calling Plans.
- (e) One month minimum billing is required when subscribing to any Discount Calling Plan.
- (f) Discount Calling Plans are not available on WATS and 800 Services.
- (g) Discount Calling Plan usage may be aggregated for COPT Providers with a single billed telephone number.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS

- (a) Person, collect, calling card or any other calls requiring operator handling, are included. Discount Calling Plan rates will apply to the message toll portion of the call only. Operator Surcharges will be applied as set forth in this Product Guide.
- (b) These discounts are applicable to the Discount Calling Plans only and do not apply to any other Utility offered plan.
- (c) A customer may only subscribe to one Discount Calling Plan per main billing number.
- (d) Local, EAS and ZUM Zone 3 (as set forth in Schedule Cal. P.U.C. No. A-1 and Section 4A of this Product Guide) calls do not apply to the Discount Calling Plans.
- (e) One month minimum billing is required when subscribing to any Discount Calling Plan.
- (f) Discount Calling Plans are not available on WATS and 800 Services.
- (g) Discount Calling Plan usage may be aggregated for COPT Providers with a single billed telephone number.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(h) Verizon Easy Savings for BusinessSM¹

- (1) Verizon Easy Savings for BusinessSM provides a discount on Verizon IntraLATA Toll Service Intrastate IntraLATA calls. The discount applies when the customer meets and/or exceeds the required Verizon IntraLATA Toll usage dollar amount. There is no monthly rate associated with Verizon Easy Savings for BusinessSM. The Plan includes:

- Business (Direct Dialed)
- Operator Handled

(D)

- (2) Verizon Easy Savings for BusinessSM does not apply to Local (including Measured-Rate Usage), ZUM, and EAS calls as found in Sections 4, 4A, and 4 respectively of this Product Guide.
- (3) The minimum service period for Verizon Easy Savings for BusinessSM is one month.

¹ Verizon Easy Savings for BusinessSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(h) Verizon Easy Savings for BusinessSM¹

- (1) Verizon Easy Savings for BusinessSM provides a discount on Verizon IntraLATA Toll Service Intrastate IntraLATA calls. The discount applies when the customer meets and/or exceeds the required Verizon IntraLATA Toll usage dollar amount. There is no monthly rate associated with Verizon Easy Savings for BusinessSM. The Plan includes:
 - Business (Direct Dialed)
 - Calling Card
 - Operator Handled
- (2) Verizon Easy Savings for BusinessSM does not apply to Local (including Measured-Rate Usage), ZUM, and EAS calls as found in Sections 4, 4A, and 4 respectfully of this Product Guide.
- (3) The minimum service period for Verizon Easy Savings for BusinessSM is one month.

¹ Verizon Easy Savings for BusinessSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

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¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Easy Savings PlanSM (for Residence) is withdrawn as of November 16, 2013. (C)
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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(i) Verizon Easy Savings Plan^{SM 1} (for Residence)

- (1) Verizon Easy Savings PlanSM provides a discount on Verizon IntraLATA Toll Service Intrastate IntraLATA calls. The discount applies when the customer meets and/or exceeds the required Verizon IntraLATA Toll usage dollar amount. There is no monthly rate associated with Verizon Easy Savings PlanSM. The Plan includes:

- Residence (Direct Dialed)
- Operator Handled

(D)

Verizon Easy Savings PlanSM discount percentages apply to the Verizon IntraLATA Toll Service portion of the call, the Operator Handled Service Charges, if applicable.

(D)

- (2) Verizon Easy Savings PlanSM does not apply to Local (including Measured-Rate Usage), ZUM, and EAS calls as found in Schedule Cal. P.U.C A-1 and Sections 4, 4A, and 4 respectively of this Product Guide.
- (3) The minimum service period for Verizon Easy Savings PlanSM is one month.

¹ Verizon Easy Savings PlanSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(i) Verizon Easy Savings Plan^{SM 1} (for Residence)

- (1) Verizon Easy Savings PlanSM provides a discount on Verizon IntraLATA Toll Service Intrastate IntraLATA calls. The discount applies when the customer meets and/or exceeds the required Verizon IntraLATA Toll usage dollar amount. There is no monthly rate associated with Verizon Easy Savings PlanSM. The Plan includes:

- Residence (Direct Dialed)
- Calling Card
- Operator Handled

Verizon Easy Savings PlanSM discount percentages apply to the Verizon IntraLATA Toll Service portion of the call, the Operator Handled Service Charges, if applicable, and to Calling Card Calls.

- (2) Verizon Easy Savings PlanSM does not apply to Local (including Measured-Rate Usage), ZUM, and EAS calls as found in Schedule Cal. P.U.C A-1 and Sections 4, 4A, and 4 respectively of this Product Guide.
- (3) The minimum service period for Verizon Easy Savings PlanSM is one month.

¹ Verizon Easy Savings PlanSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

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¹ Material formerly on this page has been withdrawn from the Product Guide. Business Value CentsSM is withdrawn as of November 15, 2014.

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VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(j) Business Value Cents^{SM 1}

- (1) Business Value CentsSM offers flat rate pricing, 24 hours a day, 7 days per week to business customers.
- (2) The pricing consists of a flat monthly recurring rate and a flat per minute of use rate.
- (3) Calls will be billed in 60-second increments (rounded upward) and billing will be done on a month-to-month basis. No term agreement is required to enroll in this plan and no usage thresholds are required to receive the discounted rate.
- (4) The minimum service period for Business Value CentsSM is one (1) month.
- (5) The Business Value CentsSM applies to the following calls:

Customer Dialed Direct Station-to-Station

Operator Assisted Station-to-Station

Operator Assisted Person-to-Person
- (6) Directory Assistance, operator handled, and calling card surcharges are excluded from this offer. Rates for these services are as stated in Section 18 of this Product Guide.
- (7) Customers cannot enroll in any other Verizon Intrastate IntraLATA Discount Calling Plan in conjunction with this plan.

¹ Business Value CentsSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

² Effective November 3, 2012, moves, additions or changes to subscribers' existing Business Value Centssm Service is not permitted. Business Value Centssm continues to be available for resale until February 16, 2013, on which date the foregoing terms shall be effective for resale. (N)
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(N)

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(j) Business Value Cents^{SM 1}

- (1) Business Value CentsSM offers flat rate pricing, 24 hours a day, 7 days per week to business customers.
- (2) The pricing consists of a flat monthly recurring rate and a flat per minute of use rate.
- (3) Calls will be billed in 60-second increments (rounded upward) and billing will be done on a month-to-month basis. No term agreement is required to enroll in this plan and no usage thresholds are required to receive the discounted rate.
- (4) The minimum service period for Business Value CentsSM is one (1) month.
- (5) The Business Value CentsSM applies to the following calls:

Customer Dialed Direct Station-to-Station	(D)
Operator Assisted Station-to-Station	
Operator Assisted Person-to-Person	(D)
- (6) Directory Assistance, operator handled, and calling card surcharges are excluded from this offer. Rates for these services are as stated in Section 18 of this Product Guide.
- (7) Customers cannot enroll in any other Verizon Intrastate IntraLATA Discount Calling Plan in conjunction with this plan.

¹ Business Value CentsSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(j) Business Value Cents^{SM 1}

- (1) Business Value CentsSM offers flat rate pricing, 24 hours a day, 7 days per week to business customers.
- (2) The pricing consists of a flat monthly recurring rate and a flat per minute of use rate.
- (3) Calls will be billed in 60-second increments (rounded upward) and billing will be done on a month-to-month basis. No term agreement is required to enroll in this plan and no usage thresholds are required to receive the discounted rate.
- (4) The minimum service period for Business Value CentsSM is one (1) month.
- (5) The Business Value CentsSM applies to the following calls:
 - Customer Dialed Direct Station-to-Station
 - Customer Dialed Calling Card Station-to-Station
 - Operator Assisted Station-to-Station
 - Operator Assisted Calling Card Station-to-Station
 - Operator Assisted Person-to-Person
- (6) Directory Assistance, operator handled, and calling card surcharges are excluded from this offer. Rates for these services are as stated in Section 18 of this Product Guide.
- (7) Customers cannot enroll in any other Verizon Intrastate IntraLATA Discount Calling Plan in conjunction with this plan.

¹ Business Value CentsSM is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

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¹ Material formerly on this page has been withdrawn from the Product Guide. Residential Value Cents is withdrawn as of November 16, 2013. (C)
(C)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

8. Discount Callings Plans

TERMS AND CONDITIONS - Continued

(k) Residential Value Cents¹

- (1) Residential Value Cents_ offers flat rate pricing, 24 hours a day, 7 days per week to residence customers.
- (2) The pricing consists of a flat monthly recurring rate and a flat per minute of use rate.
- (3) Calls will be billed in 60-second increments (rounded upward) and billing will be done on a month-to-month basis. No term agreement is required to enroll in this plan and no usage thresholds are required to receive the discounted rate.
- (4) The minimum service period for Residential Value Cents is one (1) month.
- (5) The Residential Value Cents applies to the following calls:

Customer Dialed Direct Station-to-Station
- (6) Customers cannot enroll in any other Verizon Intrastate IntraLATA Discount Calling Plan in conjunction with this plan.

¹ Value Cents is grandfathered and limited to existing customers at existing locations as of June 6, 2008.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

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10. Verizon Calling Solutions ²

Verizon Calling Solutions are packages of services that allow customers to combine vertical services with Verizon IntraLATA Toll Service for a discounted monthly rate. There are three options that are available.

(a) Option A

15% Discount on Verizon IntraLATA Toll
Inside Wire Maintenance Plan (IWMP)
Verizon Voice Mail with Individual Message Box
Call Waiting
Cancel Call Waiting
Call Forwarding
8 Number Speed Calling
3-Way Calling

¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Between Friends is withdrawn as of November 16, 2013. (C)
² This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996. (C)

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

9. Verizon Between Friends ¹

Verizon Between Friends is a Verizon IntraLATA Toll Calling Plan for residential customers using flat rated usage rates based on an initial hour block of time. Usage beyond the initial hour is rated on a flat rate per minute basis.

10. Verizon Calling Solutions ²

Verizon Calling Solutions are packages of services that allow customers to combine vertical services with Verizon IntraLATA Toll Service for a discounted monthly rate. There are three options that are available.

(a) Option A

- 15% Discount on Verizon IntraLATA Toll
- Inside Wire Maintenance Plan (IWMP)
- Verizon Voice Mail with Individual Message Box
- Call Waiting
- Cancel Call Waiting
- Call Forwarding
- 8 Number Speed Calling
- 3-Way Calling

¹ Verizon Between Friends is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

² This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

10. Verizon Easy Savings Flat Rate Plus Plan for Business

Verizon Easy Savings Flat Rate Plus Plan for Business offers to business customers a flat rate pricing, available 24 hours a day, 7 days a week for IntraLATA Regional long distance calls. The billing options available are a 1 year or 3 year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the per minute rate and additional periods of 6 second increments, rated at 1/10 of the per minute rate. Each call will be billed an initial 18 second minimum. There are no monthly or non-recurring charges with this billing option.

The Flat Rate Plus Plan for Business applies to the following types of calls:

Customer Dialed Direct Station-to-Station

(D)

Operator Assisted Station-to-Station

(D)

Operator Assisted Person-to-Person

The customer must specify the term period at the time the Plan is ordered. During a term period, the customer may elect to convert to a new term period of the same or different length, or to another Verizon term plan. Conversion to a new term plan or another Verizon term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plus Plan is terminated by the customer prior to completion of the term period. The customer will be liable for the remainder of the months selected in the Plan.

Early Termination Charge = \$25.00 x the number of months remaining in the term period selected

Effective: December 1, 2008

VERIZON CALLING PLANS

I. SPECIAL CONDITIONS - Continued

C. PLAN DESCRIPTIONS - Continued

10. Verizon Easy Savings Flat Rate Plus Plan for Business

Verizon Easy Savings Flat Rate Plus Plan for Business offers to business customers a flat rate pricing, available 24 hours a day, 7 days a week for IntraLATA Regional long distance calls. The billing options available are a 1 year or 3 year contract. Calls will be billed in sub-minute rating, consisting of an initial period of 18 seconds rated at 3/10 of the per minute rate and additional periods of 6 second increments, rated at 1/10 of the per minute rate. Each call will be billed an initial 18 second minimum. There are no monthly or non-recurring charges with this billing option.

The Flat Rate Plus Plan for Business applies to the following types of calls:

- Customer Dialed Direct Station-to-Station
- Customer Dialed Calling Card Station-to-Station
- Operator Assisted Station-to-Station
- Operator Assisted Calling Card Station-to-Station
- Operator Assisted Person-to-Person

The customer must specify the term period at the time the Plan is ordered. During a term period, the customer may elect to convert to a new term period of the same or different length, or to another Verizon term plan. Conversion to a new term plan or another Verizon term plan will be allowed without penalty if the new term period is greater than the remainder of the original term period.

Early Termination Charges will apply in the event the Flat Rate Plus Plan is terminated by the customer prior to completion of the term period. The customer will be liable for the remainder of the months selected in the Plan.

Early Termination Charge = \$25.00 x the number of months remaining in the term period selected

VERIZON CALLING PLANS

II. RATES

A. SENSIBLE MINUTE®

The following per minute of use rate applies 24 hours per day, 7 days per week.

<u>Rate Per Minute</u>	<u>Monthly Charge</u>
\$.08	\$ 5.00 (I)(D)

B. VERIZON FIVE CENTS PLAN^{SM 2} (T)

The following per minute of use rate applies 24 hours per day, 7 days per week.

	<u>Rate Per Minute</u>	
1. Verizon Five Cents Plan ^{SM 1}	\$ 0.05	(T)

C. ³ (T)

D. VERIZON EASY SAVINGS FLAT RATE PLAN FOR BUSINESS

1. Sub-minute of Use Charges

	<u>Rate Per Sub-Minute</u>
Month-to-Month	
Initial 18 Seconds	\$.0270
Each Additional Six Seconds	.0090

- ¹ Directory assistance, operator handled, and calling card calls are excluded from this service. (D)
- ² Effective November 16, 2013, Verizon Five Cents PlanSM is no longer available for purchase. Existing customers of record may retain this service at existing locations in accordance with the terms and conditions described herein. Service is not offered for new installations, moves, changes, or additions. (T)
- ³ Material formerly on this page has been withdrawn from the Product Guide. Verizon Unlimited Local Toll Plan is withdrawn as of November 16, 2013. (T)

VERIZON CALLING PLANS

II. RATES

A. SENSIBLE MINUTE®

The following per minute of use rate applies 24 hours per day, 7 days per week.

<u>Rate Per Minute</u>	<u>Monthly Charge</u>
\$.08	\$ 2.99 ¹

B. VERIZON FIVE CENTS PLAN^{SM 3}

(T)

The following per minute of use rate applies 24 hours per day, 7 days per week.

	<u>Rate Per Minute</u>
1. Verizon Five Cents Plan ^{SM 2}	\$ 0.05

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D. VERIZON EASY SAVINGS FLAT RATE PLAN FOR BUSINESS

1. Sub-minute of Use Charges

	<u>Rate Per Sub-Minute</u>
Month-to-Month	
Initial 18 Seconds	\$.0270
Each Additional Six Seconds	.0090

¹ To be implemented on a full bill period basis on or after November 1, 2009.

² Directory assistance, operator handled, and calling card calls are excluded from this service.

³ Effective November 16, 2013, Verizon Five Cents PlanSM is no longer available for purchase. Existing customers of record may retain this service at existing locations in accordance with the terms and conditions described herein. Service is not offered for new installations, moves, changes, or additions.

⁴ Material formerly on this page has been withdrawn from the Product Guide. Verizon Unlimited Local Toll Plan is withdrawn as of November 16, 2013.

(N)

(N)

VERIZON CALLING PLANS

II. RATES

A. SENSIBLE MINUTE®

The following per minute of use rate applies 24 hours per day, 7 days per week.

<u>Rate Per Minute</u>	<u>Monthly Charge</u>
\$.08	\$ 2.99 ¹

B. VERIZON FIVE CENTS PLANSM

The following per minute of use rate applies 24 hours per day, 7 days per week.

	<u>Rate Per Minute</u>
1. Verizon Five Cents Plan ^{SM 2}	\$ 0.05

C. VERIZON UNLIMITED LOCAL TOLL PLAN

An optional residential calling plan offering unlimited minutes of outbound direct-dialed IntraLATA Toll calling during all rate periods for the following monthly recurring charge:

	<u>Monthly Recurring Charge</u>	
Verizon Unlimited Local Toll Plan, per Residential line	\$ 20.00	
per Business line	\$ 20.00	(X)

D. VERIZON EASY SAVINGS FLAT RATE PLAN FOR BUSINESS

1. Sub-minute of Use Charges

	<u>Rate Per Sub-Minute</u>
Month-to-Month	
Initial 18 Seconds	\$.0270
Each Additional Six Seconds	.0090

¹ To be implemented on a full bill period basis on or after November 1, 2009.

² Directory assistance, operator handled, and calling card calls are excluded from this service.

VERIZON CALLING PLANS

II. RATES

A. SENSIBLE MINUTE®

The following per minute of use rate applies 24 hours per day, 7 days per week.

<u>Rate Per Minute</u>	<u>Monthly Charge</u>
\$.08	\$ 2.99 ¹

B. VERIZON FIVE CENTS PLANSM

The following per minute of use rate applies 24 hours per day, 7 days per week.

	<u>Rate Per Minute</u>
1. Verizon Five Cents Plan ^{SM 2}	\$ 0.05

C. VERIZON UNLIMITED LOCAL TOLL PLAN

An optional residential calling plan offering unlimited minutes of outbound direct-dialed IntraLATA Toll calling during all rate periods for the following monthly recurring charge:

	<u>Monthly Recurring Charge</u>
Verizon Unlimited Local Toll Plan, per Residential line	\$ 20.00
per Business line	\$ 23.00

D. VERIZON EASY SAVINGS FLAT RATE PLAN FOR BUSINESS

1. Sub-minute of Use Charges

	<u>Rate Per Sub-Minute</u>	
Month-to-Month		
Initial 18 Seconds	\$.0270	(l)
Each Additional Six Seconds	.0090	(l)

¹ To be implemented on a full bill period basis on or after November 1, 2009.

² Directory assistance, operator handled, and calling card calls are excluded from this service.

VERIZON CALLING PLANS

II. RATES

A. SENSIBLE MINUTE®

The following per minute of use rate applies 24 hours per day, 7 days per week.

<u>Rate Per Minute</u>	<u>Monthly Charge</u>
\$.08	\$ 2.99 ¹ (I)

B. VERIZON FIVE CENTS PLANSM

The following per minute of use rate applies 24 hours per day, 7 days per week.

	<u>Rate Per Minute</u>	
1. Verizon Five Cents Plan ^{SM 2}	\$ 0.05	(T)

C. VERIZON UNLIMITED LOCAL TOLL PLAN

An optional residential calling plan offering unlimited minutes of outbound direct-dialed IntraLATA Toll calling during all rate periods for the following monthly recurring charge:

	<u>Monthly Recurring Charge</u>
Verizon Unlimited Local Toll Plan, per Residential line	\$ 20.00
per Business line	\$ 23.00

D. VERIZON EASY SAVINGS FLAT RATE PLAN FOR BUSINESS

1. Sub-minute of Use Charges

	<u>Rate Per Sub-Minute</u>
Month-to-Month	
Initial 18 Seconds	\$.0260
Each Additional Six Seconds	.0070

¹ To be implemented on a full bill period basis on or after November 1, 2009. (N)
² Directory assistance, operator handled, and calling card calls are excluded from this service. (T)

VERIZON CALLING PLANS

II. RATES

A. SENSIBLE MINUTE®

The following per minute of use rate applies 24 hours per day, 7 days per week.

<u>Rate Per Minute</u>	<u>Monthly Charge</u>
\$.08	\$ 1.99

B. VERIZON FIVE CENTS PLANSM

The following per minute of use rate applies 24 hours per day, 7 days per week.

	<u>Rate Per Minute</u>
1. Verizon Five Cents Plan ^{SM 1}	\$ 0.05

C. VERIZON UNLIMITED LOCAL TOLL PLAN

An optional residential calling plan offering unlimited minutes of outbound direct-dialed IntraLATA Toll calling during all rate periods for the following monthly recurring charge:

	<u>Monthly Recurring Charge</u>	
Verizon Unlimited Local Toll Plan, per Residential line	\$ 20.00	
per Business line	\$ 23.00	(N)

D. VERIZON EASY SAVINGS FLAT RATE PLAN FOR BUSINESS

1. Sub-minute of Use Charges

	<u>Rate Per Sub-Minute</u>
Month-to-Month	
Initial 18 Seconds	\$.0260
Each Additional Six Seconds	.0070

¹ Directory assistance, operator handled, and calling card calls are excluded from this service.

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES

A. SENSIBLE MINUTE®

The following per minute of use rate applies 24 hours per day, 7 days per week.

<u>Rate Per Minute</u>	<u>Monthly Charge</u>
\$.08	\$ 1.99

B. VERIZON FIVE CENTS PLANSM

The following per minute of use rate applies 24 hours per day, 7 days per week.

	<u>Rate Per Minute</u>
1. Verizon Five Cents Plan ^{SM 1}	\$ 0.05

C. VERIZON UNLIMITED LOCAL TOLL PLAN

An optional residential calling plan offering unlimited minutes of outbound direct-dialed IntraLATA Toll calling during all rate periods for the following monthly recurring charge:

	<u>Monthly Recurring Charge</u>
Verizon Unlimited Local Toll Plan, per Residential line	\$ 20.00

D. VERIZON EASY SAVINGS FLAT RATE PLAN FOR BUSINESS

1. Sub-minute of Use Charges

	<u>Rate Per Sub-Minute</u>
Month-to-Month	
Initial 18 Seconds	\$.0260
Each Additional Six Seconds	.0070

¹ Directory assistance, operator handled, and calling card calls are excluded from this service.

VERIZON CALLING PLANS

II. RATES – Continued

E. CORPORATE REWARDS

The following rates are applicable to Local Measured Service (LMS), Zone Usage Measurement (ZUM) service and Toll Usage Message Telecommunications Service (MTS) and include Circuit Switched Data. Customer must pay a minimum of \$200.00 each month for Qualifying Usage aggregated from all of the customer's Qualifying BTN's (see Special Conditions I.C.5.e.).

	<u>LMS</u>	<u>ZUM</u>	<u>Toll</u>
1. Base Rate, per minute	\$ 0.040	\$ 0.050	\$ 0.1000
2. Volume Discount Rate, per minute			
Tier 1 - Total qualifying monthly usage from \$.01 to \$ 999	0.040	0.050	0.1000
Tier 2 - Total qualifying monthly usage from \$ 1,000 to \$ 9,999	0.016	0.030	0.0430
Tier 3 - Total qualifying monthly usage from \$ 10,000 to \$ 49,999	0.014	0.028	0.0420
Tier 4 - Total qualifying monthly usage from \$ 50,000 to 299,999	0.013	0.026	0.0415
Tier 5 - Total qualifying monthly usage from \$ 300,000 +	0.040	0.050	0.1000
3. Loyalty Discount, per minute	<u>2nd Yr</u>	<u>3rd Yr</u>	<u>4th Yr</u>
Tier 1	2%	3%	4%
Tier 2	2%	3%	4%
Tier 3	2%	3%	4%
Tier 4	2%	3%	4%
Tier 5 Plus	0%	0%	0%
4. Monthly Access Discount, ¹ per line/trunk/service	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Tier 2			
PRI Access Interface, per service	\$ 48.00	\$ 242.00	\$ 267.00
PRI Access Switched facility system, per service	48.00	175.00	200.00
Business Line, per line	1.00	1.00	3.50
PBX Trunks, per line	1.00	1.00	3.50
CentraNet, per line	2.00	2.00	2.00
FlexGrow, per trunk capacity ²	5.00	7.00	15.00

¹ Customers who qualify for Tier 1 or Tier 5 are not eligible for the Monthly Access Discount.

² Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective December 31, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers.

VERIZON CALLING PLANS

II. RATES – Continued

E. CORPORATE REWARDS

The following rates are applicable to Local Measured Service (LMS), Zone Usage Measurement (ZUM) service and Toll Usage Message Telecommunications Service (MTS) and include Circuit Switched Data. Customer must pay a minimum of \$200.00 each month for Qualifying Usage aggregated from all of the customer's Qualifying BTN's (see Special Conditions I.C.5.e.).

	<u>LMS</u>	<u>ZUM</u>	<u>Toll</u>	
1. Base Rate, per minute	\$ 0.040	\$ 0.050	\$ 0.1000	
2. Volume Discount Rate, per minute				
Tier 1 - Total qualifying monthly usage from \$.01 to \$ 999	0.040	0.050	0.1000	
Tier 2 - Total qualifying monthly usage from \$ 1,000 to \$ 9,999	0.016	0.030	0.0430	
Tier 3 - Total qualifying monthly usage from \$ 10,000 to \$ 49,999	0.014	0.028	0.0420	
Tier 4 - Total qualifying monthly usage from \$ 50,000 to 299,999	0.013	0.026	0.0415	
Tier 5 - Total qualifying monthly usage from \$ 300,000 +	0.040	0.050	0.1000	
3. Loyalty Discount, per minute	<u>2nd Yr</u>	<u>3rd Yr</u>	<u>4th Yr</u>	<u>5th Yr</u>
Tier 1	2%	3%	4%	5%
Tier 2	2%	3%	4%	5%
Tier 3	2%	3%	4%	5%
Tier 4	2%	3%	4%	5%
Tier 5 Plus	0%	0%	0%	0%
4. Monthly Access Discount, ¹ per line/trunk/service	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>	
Tier 2				
PRI Access Interface, per service	\$ 48.00	\$ 242.00	\$ 267.00	
PRI Access Switched facility system, per service	48.00	175.00	200.00	
Business Line, per line	1.00	1.00	3.50	
PBX Trunks, per line	1.00	1.00	3.50	
CentraNet, per line	2.00	2.00	2.00	
FlexGrow, per trunk capacity ²	5.00	7.00	15.00	(T)

¹ Customers who qualify for Tier 1 or Tier 5 are not eligible for the Monthly Access Discount.

² Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective January 15, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers.

(N)
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(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

E. CORPORATE REWARDS

The following rates are applicable to Local Measured Service (LMS), Zone Usage Measurement (ZUM) service and Toll Usage Message Telecommunications Service (MTS) and include Circuit Switched Data. Customer must pay a minimum of \$200.00 each month for Qualifying Usage aggregated from all of the customer's Qualifying BTN's (see Special Conditions I.C.5.e.).

	<u>LMS</u>	<u>ZUM</u>	<u>Toll</u>
1. Base Rate, per minute	\$ 0.040	\$ 0.050	\$ 0.1000
2. Volume Discount Rate, per minute			
Tier 1 - Total qualifying monthly usage from \$.01 to \$ 999	0.040	0.050	0.1000
Tier 2 - Total qualifying monthly usage from \$ 1,000 to \$ 9,999	0.016 (R)	0.030	0.0430
Tier 3 - Total qualifying monthly usage from \$ 10,000 to \$ 49,999	0.014 (R)	0.028	0.0420
Tier 4 - Total qualifying monthly usage from \$ 50,000 to 299,999	0.013 (R)	0.026	0.0415
Tier 5 - Total qualifying monthly usage from \$ 300,000 +	0.040	0.050	0.1000
3. Loyalty Discount, per minute	<u>2nd Yr</u>	<u>3rd Yr</u>	<u>4th Yr</u>
Tier 1	2%	3%	4%
Tier 2	2%	3%	4%
Tier 3	2%	3%	4%
Tier 4	2%	3%	4%
Tier 5 Plus	0%	0%	0%
4. Monthly Access Discount, ¹ per line/trunk/service	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Tier 2			
PRI Access Interface, per service	\$ 48.00	\$ 242.00	\$ 267.00
PRI Access Switched facility system, per service	48.00	175.00	200.00
Business Line, per line	1.00	1.00	3.50
PBX Trunks, per line	1.00	1.00	3.50
CentraNet, per line	2.00	2.00	2.00
FlexGrow, per trunk capacity	5.00	7.00	15.00

¹ Customers who qualify for Tier 1 or Tier 5 are not eligible for the Monthly Access Discount.

VERIZON CALLING PLANS

II. RATES – Continued

E. CORPORATE REWARDS - Continued

4. Monthly Access Discount, ¹ - Continued per line/trunk/service	<u>Monthly Discount</u>		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Tier 3			
PRI Access Interface, per service	\$ 48.00	\$ 267.00	\$ 297.00
PRI Access Switched facility system, per service	48.00	200.00	225.00
Business Line, per line	1.00	1.50	4.00
PBX Trunks, per line	1.00	1.50	4.00
CentraNet, per line	2.00	2.00	2.00
FlexGrow, per trunk capacity ²	5.00	10.00	20.00
Tier 4			
PRI Access Interface, per service	\$ 48.00	\$ 297.00	\$ 347.00
PRI Access Switched facility system, per service	48.00	225.00	275.00
Business Line, per line	1.00	2.00	4.50
PBX Trunks, per line	1.00	2.00	4.50
CentraNet, per line	2.00	2.00	2.00
FlexGrow, per trunk capacity ²	5.00	15.00	30.00
5. CentraNet® Additive - monthly per line value	\$ 25.00		
6. Termination Charge	500.00		

In addition, customers who have signed a 24- or 36-month service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months expired under the service agreement.

7. Minimum Use Threshold	200.00
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¹ Customers who qualify for Tier 1 or Tier 5 are not eligible for the Monthly Access Discount.

² Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective December 31, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers.

VERIZON CALLING PLANS

II. RATES – Continued

E. CORPORATE REWARDS - Continued

4.	Monthly Access Discount, ¹ - Continued per line/trunk/service	<u>12-Month</u>	<u>Monthly Discount</u> <u>24-Month</u>	<u>36-Month</u>	
Tier 3					
	PRI Access Interface, per service	\$ 48.00	\$ 267.00	\$ 297.00	
	PRI Access Switched facility system, per service	48.00	200.00	225.00	
	Business Line, per line	1.00	1.50	4.00	
	PBX Trunks, per line	1.00	1.50	4.00	
	CentraNet, per line	2.00	2.00	2.00	
	FlexGrow, per trunk capacity ²	5.00	10.00	20.00	(T)
Tier 4					
	PRI Access Interface, per service	\$ 48.00	\$ 297.00	\$ 347.00	
	PRI Access Switched facility system, per service	48.00	225.00	275.00	
	Business Line, per line	1.00	2.00	4.50	
	PBX Trunks, per line	1.00	2.00	4.50	
	CentraNet, per line	2.00	2.00	2.00	
	FlexGrow, per trunk capacity ²	5.00	15.00	30.00	(T)
5.	CentraNet® Additive - monthly per line value	\$ 25.00			
6.	Termination Charge	500.00			

In addition, customers who have signed a 24- or 36-month service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months expired under the service agreement.

7. Minimum Use Threshold	200.00
--------------------------	--------

¹ Customers who qualify for Tier 1 or Tier 5 are not eligible for the Monthly Access Discount.

² Effective July 27, 2015, any Flexgrow Trunking customer that has not made arrangement to migrate their service will have the service removed. Effective January 15, 2016, this service will be withdrawn from the Product Guide and will no longer be available. This service will also be withdrawn at the resale level and no longer available for purchase by resale customers. (N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

E. CORPORATE REWARDS - Continued

4. Monthly Access Discount, ¹ - Continued per line/trunk/service	<u>Monthly Discount</u>		
	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
Tier 3			
PRI Access Interface, per service	\$ 48.00	\$ 267.00	\$ 297.00
PRI Access Switched facility system, per service	48.00	200.00	225.00
Business Line, per line	1.00	1.50	4.00
PBX Trunks, per line	1.00	1.50	4.00
CentraNet, per line	2.00	2.00	2.00
FlexGrow, per trunk capacity	5.00	10.00	20.00
Tier 4			
PRI Access Interface, per service	\$ 48.00	\$ 297.00	\$ 347.00
PRI Access Switched facility system, per service	48.00	225.00	275.00
Business Line, per line	1.00	2.00	4.50
PBX Trunks, per line	1.00	2.00	4.50
CentraNet, per line	2.00	2.00	2.00
FlexGrow, per trunk capacity	5.00	15.00	30.00
5. CentraNet® Additive - monthly per line value	\$ 25.00		
6. Termination Charge	500.00		

In addition, customers who have signed a 24- or 36-month service agreement will be required to return all access line discounts received in accordance with their service agreement. Discounts that must be returned will be calculated as follows:

Number of access lines/services X discount amount per access line/service X number of months expired under the service agreement.

7. Minimum Use Threshold	200.00
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¹ Customers who qualify for Tier 1 or Tier 5 are not eligible for the Monthly Access Discount.

VERIZON CALLING PLANS

II. RATES – Continued

F. RESERVED FOR FUTURE USE

G. RESERVED FOR FUTURE USE ¹

(C)

(D)

(D)

¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

(N)

VERIZON CALLING PLANS

II. RATES – Continued

F. RESERVED FOR FUTURE USE

(C)

(D)

(D)

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN

MONTHLY CREDITS

- a. Customers that qualify for the VCAP-R Plan will be designated in Group A or Group B based on the Customer's Eligible CTB:

Group A: Between \$1.5 million and \$29.99 million of multi-state total (aggregate) Eligible CTB

Group B: Between \$30 million and \$80 million of multi-state total (aggregate) Eligible CTB

- b. Upon the commencement of the VCAP-R Plan, and for the first 12-month Measurement Period of the Plan (Year 1), the monthly credit will be as follows:

Group A: 5%

Group B: 5.5%

For example if, in Month one, the Customer's Commitment CTB is \$1,000,000, then the Customer Commitment will be 90% of Commitment CTB, which equals \$900,000, and the Monthly Credit Trigger is 90% of Customer Commitment on a monthly basis, which equals \$810,000.

Assume that Customer's Monthly Actual CTB is \$900,000, which exceeds \$810,000 so the Customer will receive a credit equal to, for Group A, 5% of the Customer's State Specific Monthly Actual CTB. Assume that the Customer's State Specific Monthly Actual CTB is \$500,000, and that the Customer's State Specific Monthly Actual Credit CTB is \$300,000. In this example, Customer will receive a credit of \$25,000 (5% of \$500,000), which will be applied to the Customer's State Specific Monthly Actual Credit CTB of \$300,000.

VERIZON CALLING PLANS

II. RATES – Continued

F. BUSINESS LINKSM REWARDS PLAN

Monthly point awards are determined and applied as follows:

	Monthly Point Awards
Total Qualified Monthly Billing	
\$0 - \$124.99	None
\$125.00 to \$10,000	One point per qualified dollar, or (C) fraction thereof up to 10,000 points per month. (C)

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN

MONTHLY CREDITS

- a. Customers that qualify for the VCAP-R Plan will be designated in Group A or Group B based on the Customer's Eligible CTB:

Group A: Between \$1.5 million and \$29.99 million of multi-state total (aggregate) Eligible CTB
Group B: Between \$30 million and \$80 million of multi-state total (aggregate) Eligible CTB

- b. Upon the commencement of the VCAP-R Plan, and for the first 12-month Measurement Period of the Plan (Year 1), the monthly credit will be as follows:

Group A: 5%
Group B: 5.5%

For example if, in Month one, the Customer's Commitment CTB is \$1,000,000, then the Customer Commitment will be 90% of Commitment CTB, which equals \$900,000, and the Monthly Credit Trigger is 90% of Customer Commitment on a monthly basis, which equals \$810,000.

Assume that Customer's Monthly Actual CTB is \$900,000, which exceeds \$810,000 so the Customer will receive a credit equal to, for Group A, 5% of the Customer's State Specific Monthly Actual CTB. Assume that the Customer's State Specific Monthly Actual CTB is \$500,000, and that the Customer's State Specific Monthly Actual Credit CTB is \$300,000. In this example, Customer will receive a credit of \$25,000 (5% of \$500,000), which will be applied to the Customer's State Specific Monthly Actual Credit CTB of \$300,000.

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

F. BUSINESS LINKSM REWARDS PLAN

Monthly point awards are determined and applied as follows:

	<u>Monthly Point Awards</u>
Total Qualified Monthly Billing	
\$0 - \$124.99	None
\$125.00 or more	One point per qualified dollar, or fraction thereof.

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN

MONTHLY CREDITS

- a. Customers that qualify for the VCAP-R Plan will be designated in Group A or Group B based on the Customer's Eligible CTB:

Group A: Between \$1.5 million and \$29.99 million of multi-state total (aggregate) Eligible CTB

Group B: Between \$30 million and \$80 million of multi-state total (aggregate) Eligible CTB

- b. Upon the commencement of the VCAP-R Plan, and for the first 12-month Measurement Period of the Plan (Year 1), the monthly credit will be as follows:

Group A: 5%

Group B: 5.5%

For example if, in Month one, the Customer's Commitment CTB is \$1,000,000, then the Customer Commitment will be 90% of Commitment CTB, which equals \$900,000, and the Monthly Credit Trigger is 90% of Customer Commitment on a monthly basis, which equals \$810,000.

Assume that Customer's Monthly Actual CTB is \$900,000, which exceeds \$810,000 so the Customer will receive a credit equal to, for Group A, 5% of the Customer's State Specific Monthly Actual CTB. Assume that the Customer's State Specific Monthly Actual CTB is \$500,000, and that the Customer's State Specific Monthly Actual Credit CTB is \$300,000. In this example, Customer will receive a credit of \$25,000 (5% of \$500,000), which will be applied to the Customer's State Specific Monthly Actual Credit CTB of \$300,000.

VERIZON CALLING PLANS

II. RATES – Continued

G. RESERVED FOR FUTURE USE ¹

(C)

(D)

(D)

¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

(C)

VERIZON CALLING PLANS

II. RATES – Continued

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN

MONTHLY CREDITS

- c. Except as set forth in G. e. following, at the end of the first Measurement Period (Year 1), the Company (C) will review the Customer's Actual CTB to determine the percentage of Customer Commitment attained based on Year 1 Customer Commitment. Based on the percentage of Customer Commitment attained and the Customer's election of a new Customer Commitment for the next Measurement Period (Year 2), the Customer will receive a monthly or quarterly ¹ credit during the next Measurement Period in accordance with the credit schedule a following.
- d. Except as set forth in G. e. following, at the end of the second Measurement Period (Year 2), the (C) Company will review the Customer's Actual CTB to determine the percentage of Customer Commitment attained based on Year 1 Customer Commitment. Based on the percentage of Customer Commitment attained and the Customer's election of a new Customer Commitment for the next Measurement Period (Year 3), the Customer will receive a monthly or quarterly ¹ credit during the next Measurement Period in accordance with the credit schedule a following.
- e. Under section c. and d. preceding, the Customer must notify the Company in writing of its new Customer (C) Commitment for the next Measurement Period within 90 days of the end of the previous Measurement Period. If such notice is not received, the Customer will automatically be renewed at the existing commitment level.
- f. For Customers who re-subscribe to the VCAP-R Plan after December 31, 2010, at the end of each (N) Measurement Period (Year 1 and Year 2) the Telephone Company will review the Customer's Actual CTB to determine the percentage of Customer Commitment attained. Based on the percentage of Customer Commitment attained, the Customer will be eligible for a monthly rebate during the next Measurement Period (Year 2 or Year 3) in accordance with the credit schedule b. (N)

¹ Credits will be applied monthly and/or quarterly, at the Company's discretion.

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN

MONTHLY CREDITS

- c. At the end of the first Measurement Period (Year 1), the Company will review the Customer's Actual CTB to determine the percentage of Customer Commitment attained based on Year 1 Customer Commitment. Based on the percentage of Customer Commitment attained and the Customer's election of a new Customer Commitment for the next Measurement Period (Year 2), the Customer will receive a monthly or quarterly ¹ credit during the next Measurement Period in accordance with the credit schedules following.
- d. At the end of the second Measurement Period (Year 2), the Company will review the Customer's Actual CTB to determine the percentage of Customer Commitment attained based on Year 1 Customer Commitment. Based on the percentage of Customer Commitment attained and the Customer's election of a new Customer Commitment for the next Measurement Period (Year 3), the Customer will receive a monthly or quarterly ¹ credit during the next Measurement Period in accordance with the credit schedules following.
- e. The Customer must notify the Company in writing of its new Customer Commitment for the next Measurement Period within 90 days of the end of the previous Measurement Period. If such notice is not received, the Customer will automatically be renewed at the existing commitment level.

¹ Credits will be applied monthly and/or quarterly, at the Company's discretion.

VERIZON CALLING PLANS

II. RATES – Continued

G. RESERVED FOR FUTURE USE ¹

(C)

(D)

(D)

¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

(N)

VERIZON CALLING PLANS

II. RATES – Continued

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN – Continued

a. CREDIT SCHEDULES - Prior to December 31, 2010 (N)

Group A:

<u>Percent of Customer Commitment Achieved in Measurement Period</u>	<u>Customer Election of Customer Commitment for New Measurement Period</u>	<u>Monthly Credit Percentage for New Measurement Period</u>
110%	110%	6%
110%	105% - 109.99%	5.5%
110%	90% - 104.99%	5%
110%	85% - 89.99%	2%
110%	Less than 85%	0%
105% - 109.99%	105% - 109.99%	5.5%
105% - 109.99%	90% - 104.99%	5%
105% - 109.99%	85% - 89.99%	2%
105% - 109.99%	Less than 85%	0%
90% - 104.99%	90% - 104.99%	5%
90% - 104.99%	85% - 89.99%	2%
90% - 104.99%	Less than 85%	0%
85% - 89.99%	85% - 89.99%	2%
Less than 85%	Not applicable	0%

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN – Continued

CREDIT SCHEDULES

Group A:

<u>Percent of Customer Commitment Achieved in Measurement Period</u>	<u>Customer Election of Customer Commitment for New Measurement Period</u>	<u>Monthly Credit Percentage for New Measurement Period</u>
110%	110%	6%
110%	105% - 109.99%	5.5%
110%	90% - 104.99%	5%
110%	85% - 89.99%	2%
110%	Less than 85%	0%
105% - 109.99%	105% - 109.99%	5.5%
105% - 109.99%	90% - 104.99%	5%
105% - 109.99%	85% - 89.99%	2%
105% - 109.99%	Less than 85%	0%
90% - 104.99%	90% - 104.99%	5%
90% - 104.99%	85% - 89.99%	2%
90% - 104.99%	Less than 85%	0%
85% - 89.99%	85% - 89.99%	2%
Less than 85%	Not applicable	0%

VERIZON CALLING PLANS

II. RATES – Continued

G. RESERVED FOR FUTURE USE ¹

(C)

(D)

(D)

¹ Verizon Client Advantage Program for Regulated Services (VCAP-R) is withdrawn as of September 16, 2012.

(N)

VERIZON CALLING PLANS

II. RATES – Continued

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN – Continued

a. CREDIT SCHEDULES - Prior to December 31, 2010 - Continued (N)

Group B:

<u>Percent of Customer Commitment Achieved in Measurement Period</u>	<u>Customer Election of Customer Commitment for New Measurement Period</u>	<u>Monthly Credit Percentage for New Measurement Period</u>
110%	110%	6.5%
110%	105% - 109.99%	6%
110%	90% - 104.99%	5.5%
110%	85% - 89.99%	2%
110%	Less than 85%	0%
105% - 109.99%	105% - 109.99%	6%
105% - 109.99%	90% - 104.99%	5.5%
105% - 109.99%	85% - 89.99%	2%
105% - 109.99%	Less than 85%	0%
90% - 104.99%	90% - 104.99%	5.5%
90% - 104.99%	85% - 89.99%	2%
90% - 104.99%	Less than 85%	0%
85% - 89.99%	85% - 89.99%	2%
Less than 85%	Not applicable	0%

b. CREDIT SCHEDULE - after December 31, 2010

<u>Rebate Percentages for Plan Years 2 and 3</u>		
<u>Percent of Customer Commitment Achieved in Prior Measurement Period</u>	<u>Monthly Rebate Percentage for Next Measurement Period</u>	
	<u>Group A</u>	<u>Group B</u>
90% or greater	5%	5.5%
85% - 89.99%	2%	2%
Less than 85%	0%	0%

(N)

(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

G. VERIZON CLIENT ADVANTAGE PROGRAM FOR REGULATED SERVICES (VCAP-R) PLAN – Continued

CREDIT SCHEDULES - Continued

Group B:

<u>Percent of Customer Commitment Achieved in Measurement Period</u>	<u>Customer Election of Customer Commitment for New Measurement Period</u>	<u>Monthly Credit Percentage for New Measurement Period</u>
110%	110%	6.5%
110%	105% - 109.99%	6%
110%	90% - 104.99%	5.5%
110%	85% - 89.99%	2%
110%	Less than 85%	0%
105% - 109.99%	105% - 109.99%	6%
105% - 109.99%	90% - 104.99%	5.5%
105% - 109.99%	85% - 89.99%	2%
105% - 109.99%	Less than 85%	0%
90% - 104.99%	90% - 104.99%	5.5%
90% - 104.99%	85% - 89.99%	2%
90% - 104.99%	Less than 85%	0%
85% - 89.99%	85% - 89.99%	2%
Less than 85%	Not applicable	0%

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN ONE

1. BUSINESS ³

- (a) Monthly Recurring Charge = \$5.00 per main billing number
- (b) Service Order Charges will be applied as set forth in Section 3.
- (c) Usage Charges:
Usage charges for Discount Calling Plan One are designed to provide a discount for Day, Evening, and Night toll usage.

Rates: Day, Evening, Night¹

	Rate <u>Mileage</u> ²	Initial <u>1-Minute</u>	Each Additional <u>Minute</u>
<u>Day Rate</u>	0-12	0.0969	0.0595
	13-16	0.0969	0.0595
	17-20	0.0969	0.0595
	21-25	0.1156	0.0969
	26-30	0.1156	0.0969
	31-40	0.1156	0.0969
	41-50	0.1156	0.0969
	51-70	0.1156	0.0969
	71+	0.1156	0.0969
<u>Evening Rate</u>	0-12	0.0775	0.0476
	13-16	0.0775	0.0476
	17-20	0.0775	0.0476
	21-25	0.0925	0.0775
	26-30	0.0925	0.0775
	31-40	0.0925	0.0775
	41-50	0.0925	0.0775
	51-70	0.0925	0.0775
	71+	0.0925	0.0775
<u>Night Rate</u>	0-12	0.0581	0.0357
	13-16	0.0581	0.0357
	17-20	0.0581	0.0357
	21-25	0.0689	0.0581
	26-30	0.0689	0.0581
	31-40	0.0689	0.0581
	41-50	0.0689	0.0581
	51-70	0.0689	0.0581
	71+	0.0689	0.0581

¹ These rates reflect a 15% discount off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

1

(D)(T)

¹ Material formerly on this page has been withdrawn from the Product Guide. Discount Calling Plan One - Residence is withdrawn as of November 16, 2013.

(D)
(N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN ONE- Continued

2. RESIDENCE³

- (a) Monthly Recurring Charge = \$1.00 per main billing number.
(b) Usage Charges:
Usage charges for Discount Calling Plan One are designed to provide a discount for Day, Evening, and Night toll usage.

Rates: Day, Evening, Night¹

	<u>Rate Mileage²</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
<u>Day Rate</u>	0-12	0.0969	0.0595
	13-16	0.0969	0.0595
	17-20	0.0969	0.0595
	21-25	0.1156	0.0969
	26-30	0.1156	0.0969
	31-40	0.1156	0.0969
	41-50	0.1156	0.0969
	51-70	0.1156	0.0969
	71+	0.1156	0.0969
<u>Evening Rate</u>	0-12	0.0775	0.0476
	13-16	0.0775	0.0476
	17-20	0.0775	0.0476
	21-25	0.0925	0.0775
	26-30	0.0925	0.0775
	31-40	0.0925	0.0775
	41-50	0.0925	0.0775
	51-70	0.0925	0.0775
	71+	0.0925	0.0775
<u>Night Rate</u>	0-12	0.0581	0.0357
	13-16	0.0581	0.0357
	17-20	0.0581	0.0357
	21-25	0.0689	0.0581
	26-30	0.0689	0.0581
	31-40	0.0689	0.0581
	41-50	0.0689	0.0581
	51-70	0.0689	0.0581
	71+	0.0689	0.0581

¹ These rates reflect a 15% discount off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN TWO ⁴:

(T)

1. BUSINESS³

- (a) Monthly Recurring Charge = \$50.00 per main billing number
- (b) Service Order Charges will be applied as set forth in Section 3 of this Product Guide.
- (c) Usage Charges:
Usage charges for Discount Calling Plan Two are designed to provide a discount for Day, Evening, and Night toll usage.

Rates: Day, Evening, Night¹

	<u>Rate Mileage²</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
<u>Day Rate</u>	0-12	0.0855	0.0525
	13-16	0.0855	0.0525
	17-20	0.0855	0.0525
	21-25	0.1020	0.0855
	26-30	0.1020	0.0855
	31-40	0.1020	0.0855
	41-50	0.1020	0.0855
	51-70	0.1020	0.0855
	71+	0.1020	0.0855
<u>Evening Rate</u>	0-12	0.0684	0.0420
	13-16	0.0684	0.0420
	17-20	0.0684	0.0420
	21-25	0.0816	0.0684
	26-30	0.0816	0.0684
	31-40	0.0816	0.0684
	41-50	0.0816	0.0684
	51-70	0.0816	0.0684
	71+	0.0816	0.0684
<u>Night Rate</u>	0-12	0.0513	0.0315
	13-16	0.0513	0.0315
	17-20	0.0513	0.0315
	21-25	0.0608	0.0513
	26-30	0.0608	0.0513
	31-40	0.0608	0.0513
	41-50	0.0608	0.0513
	51-70	0.0608	0.0513
	71+	0.0608	0.0513

¹ These rates reflect a 25% discount off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

⁴ Discount Calling Plan Two for Business is withdrawn as of July 21, 2014. Effective October 18, 2014, this service is also withdrawn at the resale level and no longer available for purchase by resale customers.

(N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN TWO

1. BUSINESS³

- (a) Monthly Recurring Charge = \$50.00 per main billing number
- (b) Service Order Charges will be applied as set forth in Section 3 of this Product Guide.
- (c) Usage Charges:
Usage charges for Discount Calling Plan Two are designed to provide a discount for Day, Evening, and Night toll usage.

Rates: Day, Evening, Night¹

	<u>Rate Mileage²</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
<u>Day Rate</u>	0-12	0.0855	0.0525
	13-16	0.0855	0.0525
	17-20	0.0855	0.0525
	21-25	0.1020	0.0855
	26-30	0.1020	0.0855
	31-40	0.1020	0.0855
	41-50	0.1020	0.0855
	51-70	0.1020	0.0855
	71+	0.1020	0.0855
<u>Evening Rate</u>	0-12	0.0684	0.0420
	13-16	0.0684	0.0420
	17-20	0.0684	0.0420
	21-25	0.0816	0.0684
	26-30	0.0816	0.0684
	31-40	0.0816	0.0684
	41-50	0.0816	0.0684
	51-70	0.0816	0.0684
	71+	0.0816	0.0684
<u>Night Rate</u>	0-12	0.0513	0.0315
	13-16	0.0513	0.0315
	17-20	0.0513	0.0315
	21-25	0.0608	0.0513
	26-30	0.0608	0.0513
	31-40	0.0608	0.0513
	41-50	0.0608	0.0513
	51-70	0.0608	0.0513
	71+	0.0608	0.0513

¹ These rates reflect a 25% discount off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

1

(D)(T)

¹ Material formerly on this page has been withdrawn from the Product Guide. Discount Calling Plan Two - Residence is withdrawn as of November 16, 2013.

(D)
(N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN TWO - Continued

2. RESIDENCE³

- (a) Monthly Recurring Charge = \$3.00 per main billing number.
- (b) Usage Charges:
Usage charges for Discount Calling Plan Two are designed to provide a discount for Day, Evening, and Night toll usage.

Rates: Day, Evening, Night¹

	Rate Mileage ²	Initial 1-Minute	Each Additional Minute
<u>Day Rate</u>	0-12	0.0855	0.0525
	13-16	0.0855	0.0525
	17-20	0.0855	0.0525
	21-25	0.1020	0.0855
	26-30	0.1020	0.0855
	31-40	0.1020	0.0855
	41-50	0.1020	0.0855
	51-70	0.1020	0.0855
	71+	0.1020	0.0855
<u>Evening Rate</u>	0-12	0.0684	0.0420
	13-16	0.0684	0.0420
	17-20	0.0684	0.0420
	21-25	0.0816	0.0684
	26-30	0.0816	0.0684
	31-40	0.0816	0.0684
	41-50	0.0816	0.0684
	51-70	0.0816	0.0684
	71+	0.0816	0.0684
<u>Night Rate</u>	0-12	0.0513	0.0315
	13-16	0.0513	0.0315
	17-20	0.0513	0.0315
	21-25	0.0608	0.0513
	26-30	0.0608	0.0513
	31-40	0.0608	0.0513
	41-50	0.0608	0.0513
	51-70	0.0608	0.0513
	71+	0.0608	0.0513

¹ These rates reflect a 25% discount off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN FOUR^{3, 4}

(T)

1. BUSINESS

- (a) Monthly Recurring Charge = \$1.00 per main billing number
- (b) Service Order Charges will be applied as set forth in Section 3 of this Product Guide.
- (c) Usage Charges:
Usage charges for Discount Calling Plan Four are designed to provide a discount for Evening and Night toll usage.

Rates: Day, Evening, Night¹

	<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
<u>Day Rate</u>	0-12	0.1140	0.0700
	13-16 ²	0.1140	0.0700
	17-20	0.1140	0.0700
	21-25	0.1360	0.1140
	26-30	0.1360	0.1140
	31-40	0.1360	0.1140
	41-50	0.1360	0.1140
	51-70	0.1360	0.1140
	71+	0.1360	0.1140
<u>Evening Rate</u>	0-12	0.0775	0.0476
	13-16 ²	0.0775	0.0476
	17-20	0.0775	0.0476
	21-25	0.0925	0.0775
	26-30	0.0925	0.0775
	31-40	0.0925	0.0775
	41-50	0.0925	0.0775
	51-70	0.0925	0.0775
	71+	0.0925	0.0775
<u>Night Rate</u>	0-12	0.0581	0.0357
	13-16 ²	0.0581	0.0357
	17-20	0.0581	0.0357
	21-25	0.0689	0.0581
	26-30	0.0689	0.0581
	31-40	0.0689	0.0581
	41-50	0.0689	0.0581
	51-70	0.0689	0.0581
	71+	0.0689	0.0581

¹ These rates reflect a 15% discount for evening and night rates off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This Plan is limited to existing customers only as of July 17, 1996.

⁴ Discount Calling Plan Four for Business is withdrawn as of July 21, 2014. Effective October 18, 2014, this service is also withdrawn at the resale level and no longer available for purchase by resale customers.

(N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN FOUR³

1. BUSINESS

- (a) Monthly Recurring Charge = \$1.00 per main billing number
- (b) Service Order Charges will be applied as set forth in Section 3 of this Product Guide.
- (c) Usage Charges:
Usage charges for Discount Calling Plan Four are designed to provide a discount for Evening and Night toll usage.

Rates: Day, Evening, Night¹

	<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
<u>Day Rate</u>	0-12	0.1140	0.0700
	13-16 ²	0.1140	0.0700
	17-20	0.1140	0.0700
	21-25	0.1360	0.1140
	26-30	0.1360	0.1140
	31-40	0.1360	0.1140
	41-50	0.1360	0.1140
	51-70	0.1360	0.1140
	71+	0.1360	0.1140
<u>Evening Rate</u>	0-12	0.0775	0.0476
	13-16 ²	0.0775	0.0476
	17-20	0.0775	0.0476
	21-25	0.0925	0.0775
	26-30	0.0925	0.0775
	31-40	0.0925	0.0775
	41-50	0.0925	0.0775
	51-70	0.0925	0.0775
	71+	0.0925	0.0775
<u>Night Rate</u>	0-12	0.0581	0.0357
	13-16 ²	0.0581	0.0357
	17-20	0.0581	0.0357
	21-25	0.0689	0.0581
	26-30	0.0689	0.0581
	31-40	0.0689	0.0581
	41-50	0.0689	0.0581
	51-70	0.0689	0.0581
	71+	0.0689	0.0581

¹ These rates reflect a 15% discount for evening and night rates off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This Plan is limited to existing customers only as of July 17, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN FIVE^{3, 4}

(T)

1. BUSINESS

- (a) Monthly Recurring Charge = \$3.00 per main billing number
- (b) Service Order Charges will be applied as set forth in Section 3 of this Product Guide.
- (c) Usage Charges:
Usage charges for Discount Calling Plan Five are designed to provide a discount for Evening and Night toll usage.

Rates: Day, Evening, Night¹

	<u>Rate Mileage</u>	<u>Initial 1-Minute</u>	<u>Each Additional Minute</u>
<u>Day Rate</u>	0-12	0.1140	0.0700
	13-16 ²	0.1140	0.0700
	17-20	0.1140	0.0700
	21-25	0.1360	0.1140
	26-30	0.1360	0.1140
	31-40	0.1360	0.1140
	41-50	0.1360	0.1140
	51-70	0.1360	0.1140
	71+	0.1360	0.1140
<u>Evening Rate</u>	0-12	0.0684	0.0420
	13-16 ²	0.0684	0.0420
	17-20	0.0684	0.0420
	21-25	0.0816	0.0684
	26-30	0.0816	0.0684
	31-40	0.0816	0.0684
	41-50	0.0816	0.0684
	51-70	0.0816	0.0684
	71+	0.0816	0.0684
<u>Night Rate</u>	0-12	0.0513	0.0315
	13-16 ²	0.0513	0.0315
	17-20	0.0513	0.0315
	21-25	0.0608	0.0513
	26-30	0.0608	0.0513
	31-40	0.0608	0.0513
	41-50	0.0608	0.0513
	51-70	0.0608	0.0513
	71+	0.0608	0.0513

¹ These rates reflect a 15% discount for evening and night rates off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This Plan is limited to existing customers only as of July 17, 1996.

⁴ Discount Calling Plan Five for Business is withdrawn as of July 21, 2014. Effective October 18, 2014, this service is also withdrawn at the resale level and no longer available for purchase by resale customers.

(N)

(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

DISCOUNT CALLING PLAN FIVE³

1. BUSINESS

- (a) Monthly Recurring Charge = \$3.00 per main billing number
- (b) Service Order Charges will be applied as set forth in Section 3 of this Product Guide.
- (c) Usage Charges:
Usage charges for Discount Calling Plan Five are designed to provide a discount for Evening and Night toll usage.

Rates: Day, Evening, Night¹

	Rate Mileage	Initial 1-Minute	Each Additional Minute
<u>Day Rate</u>	0-12	0.1140	0.0700
	13-16 ²	0.1140	0.0700
	17-20	0.1140	0.0700
	21-25	0.1360	0.1140
	26-30	0.1360	0.1140
	31-40	0.1360	0.1140
	41-50	0.1360	0.1140
	51-70	0.1360	0.1140
	71+	0.1360	0.1140
<u>Evening Rate</u>	0-12	0.0684	0.0420
	13-16 ²	0.0684	0.0420
	17-20	0.0684	0.0420
	21-25	0.0816	0.0684
	26-30	0.0816	0.0684
	31-40	0.0816	0.0684
	41-50	0.0816	0.0684
	51-70	0.0816	0.0684
	71+	0.0816	0.0684
<u>Night Rate</u>	0-12	0.0513	0.0315
	13-16 ²	0.0513	0.0315
	17-20	0.0513	0.0315
	21-25	0.0608	0.0513
	26-30	0.0608	0.0513
	31-40	0.0608	0.0513
	41-50	0.0608	0.0513
	51-70	0.0608	0.0513
	71+	0.0608	0.0513

¹ These rates reflect a 15% discount for evening and night rates off of Verizon IntraLATA Toll Service.

² Local, EAS and ZUM Zone 3 calls not included.

³ This Plan is limited to existing customers only as of July 17, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

VERIZON EASY SAVINGS FOR BUSINESSSM 1

Verizon Easy Savings for BusinessSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to business customers. The discounts offered with Verizon Easy Savings for BusinessSM are not available with any other Utility offered discount calling plan.

Business customers who subscribe to Verizon Easy Savings for BusinessSM will receive the following discounts on all Verizon IntraLATA Toll usage billed for the month when their monthly usage exceeds:

Monthly Verizon IntraLATA Toll Usage	Month-to-Month Discount	1 Year Discount	3 Year Discount
\$ 0 - 4.99	0%	5%	10%
\$ 5.00 - 49.99	10%	12%	15%
\$ 50.00 - 99.99	10%	15%	20%
\$100.00 and over	15%	20%	25%

2

(D)(T)

(D)

¹ Charges from Section 3 of this Product Guide are not applicable.

² Material formerly on this page has been withdrawn from the Product Guide. The Verizon Easy Savings PlanSM for residence is withdrawn as of November 16, 2013

(N)
(N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

VERIZON EASY SAVINGS FOR BUSINESS^{SM 1}

Verizon Easy Savings for BusinessSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to business customers. The discounts offered with Verizon Easy Savings for BusinessSM are not available with any other Utility offered discount calling plan.

Business customers who subscribe to Verizon Easy Savings for BusinessSM will receive the following discounts on all Verizon IntraLATA Toll usage billed for the month when their monthly usage exceeds:

Monthly Verizon IntraLATA Toll Usage	Month-to-Month Discount	1 Year Discount	3 Year Discount
\$ 0 - 4.99	0%	5%	10%
\$ 5.00 - 49.99	10%	12%	15%
\$ 50.00 - 99.99	10%	15%	20%
\$100.00 and over	15%	20%	25%

VERIZON EASY SAVINGS PLAN^{SM 1}, (for Residence)

Verizon Easy Savings PlanSM is an optional 1+, 0+, and 0- Intrastate Verizon IntraLATA Toll Service offered only to residence customers. The discounts offered with Verizon Easy Savings PlanSM are not available with any other Utility offered discount calling plan.

Residence customers who subscribe to Verizon Easy Savings PlanSM will receive the following discounts on all Verizon IntraLATA Toll usage billed for the month when their monthly usage exceeds:

Monthly Verizon IntraLATA Toll Usage	Discount
\$ 0 - 9.99	0%
\$ 10.00 - 24.99	10%
\$ 25.00 and over	25%

¹ Charges from Section 3 of this Product Guide are not applicable.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

RESIDENCE DIRECT DISCOUNT PLAN

Directly dialed calls shall receive a 15% discount on the total amount billed over \$5.00.

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^{1,2} Material formerly on this page has been withdrawn from the Product Guide. Residence Service Area Plan and Residence Community Plan are withdrawn as of November 16, 2013.

(N)
(N)

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

RESIDENCE DIRECT DISCOUNT PLAN

Directly dialed calls shall receive a 15% discount on the total amount billed over \$5.00. (D)

RESIDENCE SERVICE AREA PLAN

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Service Plan	\$5.00	\$4.50

The following discount applies to directly dialed calls and paystation service charges if any): (D)

Discount	30%	\$ 0.00 to \$45.00
	40%	\$45.00+

RESIDENCE COMMUNITY PLAN

Community Plan	\$5.00	\$7.00
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The following discount applies to sent-paid calls: (D)

Discount	40%	off Selected Community Calls
	30%	off Non-Community Calls

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

RESIDENCE DIRECT DISCOUNT PLAN

Directly dialed and calling card calls shall receive a 15% discount on the total amount billed over \$5.00.

RESIDENCE SERVICE AREA PLAN

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Service Plan	\$5.00	\$4.50

The following discount applies to directly dialed and calling card calls (including calling card service charge and paystation service charges if any):

Discount	30%	\$ 0.00 to \$45.00
	40%	\$45.00+

RESIDENCE COMMUNITY PLAN

Community Plan	\$5.00	\$7.00
----------------	--------	--------

The following discount applies to sent-paid and calling card calls (including calling card service charge):

Discount	40%	off Selected Community Calls
	30%	off Non-Community Calls

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

BUSINESS DIRECT DISCOUNT PLAN¹

Directly dialed toll calls shall receive a 20% discount on the total qualified amount billed over \$15.00.

BUSINESS ADVANTAGE 50 ^{1, 2}

(T)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Advantage 50	\$10.00	\$7.50
Option 1		
<u>Billed Usage</u>	<u>Discount Rate</u>	
\$0.01 - \$300.00	30%	
\$300.01+	35%	

Option 2		
<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$5.75 per hour	\$0.01 - \$300.00	30%
of usage \$300.01+	35%	

BUSINESS ADVANTAGE 1000¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Advantage 1000	\$10.00	\$30.00
Option 1		
<u>Billed Usage</u>	<u>Discount Rate</u>	
\$0.01 - \$1,000.00	30%	
\$1,000.01 - \$5,000.00	40%	
\$5,000.01 +	50%	

Option 2		
<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$5.75 per hour	\$0.01 - \$1,000.00	30%
of usage	\$1,000.01 - \$5,000.00	40%
	\$5,000.01 +	50%

¹ The above discount plan is grandfathered and limited to existing customers in the exchanges listed in Section 4A of this Product Guide, Sheet 4.

² Business Advantage 50 Discount Calling Plan is withdrawn as of July 21, 2014. Effective October 18, 2014, this service is also withdrawn at the resale level and no longer available for purchase by resale customers.

(N)
(N)

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

BUSINESS DIRECT DISCOUNT PLAN¹

Directly dialed toll calls shall receive a 20% discount on the total qualified amount billed over \$15.00. (D)

BUSINESS ADVANTAGE 50¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Advantage 50	\$10.00	\$7.50
Option 1		
<u>Billed Usage</u>	<u>Discount Rate</u>	
\$0.01 - \$300.00	30%	
\$300.01+	35%	
Option 2		

<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$5.75 per hour of usage \$300.01+	\$0.01 - \$300.00 35%	30%

BUSINESS ADVANTAGE 1000¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Advantage 1000	\$10.00	\$30.00
Option 1		
<u>Billed Usage</u>	<u>Discount Rate</u>	
\$0.01 - \$1,000.00	30%	
\$1,000.01 - \$5,000.00	40%	
\$5,000.01 +	50%	
Option 2		
<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$5.75 per hour of usage	\$0.01 - \$1,000.00 \$1,000.01 - \$5,000.00 \$5,000.01 +	30% 40% 50%

¹ The above discount plans are grandfathered and limited to existing customers in the exchanges listed in Section 4A of this Product Guide, Sheet 4.

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

BUSINESS DIRECT DISCOUNT PLAN¹

Directly dialed toll and calling card calls shall receive a 20% discount on the total qualified amount billed over \$15.00.

BUSINESS ADVANTAGE 50¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Advantage 50	\$10.00	\$7.50
Option 1		
<u>Billed Usage</u>	<u>Discount Rate</u>	
\$0.01 - \$300.00	30%	
\$300.01+	35%	
Option 2		
<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$5.75 per hour of usage \$300.01+	\$0.01 - \$300.00 35%	30%

BUSINESS ADVANTAGE 1000¹

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Advantage 1000	\$10.00	\$30.00
Option 1		
<u>Billed Usage</u>	<u>Discount Rate</u>	
\$0.01 - \$1,000.00	30%	
\$1,000.01 - \$5,000.00	40%	
\$5,000.01 +	50%	
Option 2		
<u>Hourly Rate</u>	<u>Billed Hourly Usage</u>	<u>Discount Rate</u>
\$5.75 per hour of usage	\$0.01 - \$1,000.00 \$1,000.01 - \$5,000.00 \$5,000.01 +	30% 40% 50%

¹ The above discount plans are grandfathered and limited to existing customers in the exchanges listed in Section 4A of this Product Guide, Sheet 4.

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

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- ¹ Material formerly on this page has been withdrawn from the Product Guide. Business Value CentsSM is withdrawn as of November 15, 2014. (C)
² Material formerly on this page has been withdrawn from the Product Guide. Residential Value CentsSM is withdrawn as of November 16, 2013. (C)

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

	<u>Monthly Rate</u>	<u>Per Minute</u> ¹
BUSINESS VALUE CENTS SM		
Per account	\$ 4.95	
Per minute		\$.08

2

(D)(T)
 |
 (D)

¹ The per minute of use rate is in addition to the monthly recurring per line rate.

² Material formerly on this page has been withdrawn from the Product Guide. Residential Value CentsSM is withdrawn as of November 16, 2013. (N)
 (N)

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

H. DISCOUNT CALLING PLANS

	<u>Monthly Rate</u>	<u>Per Minute</u> ¹
BUSINESS VALUE CENTS SM		
Per account	\$ 4.95	
Per minute		\$.08
VALUE CENTS SM		
Per account	1.95	
Per minute		.05

¹ The per minute of use rate is in addition to the monthly recurring per line rate.

VERIZON CALLING PLANS

II. RATES – Continued

I. ¹

J. VERIZON CALLING SOLUTIONS ³

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Verizon IntraLATA Toll ²</u>
1. Option A	\$7.50	\$17.45 (I)	15%
2. Option B	7.50	23.45	25%
3. Option C	7.50		
Initial Hour - per month		4.98	
Additional Minutes per minute			\$ 0.10

¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Between Friends is withdrawn as of November 16, 2013.

² This percentage represents a discount off of Verizon IntraLATA Toll Usage rates. For Verizon IntraLATA Toll Usage rates see Section 16 of this Product Guide.

³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

I. ¹

J. VERIZON CALLING SOLUTIONS ³

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Verizon IntraLATA Toll ²</u>
1. Option A	\$7.50	\$15.45 (I)	15%
2. Option B	7.50	23.45 (I)	25%
3. Option C	7.50		
Initial Hour - per month		4.98	
Additional Minutes per minute			\$ 0.10

¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Between Friends is withdrawn as of November 16, 2013.

² This percentage represents a discount off of Verizon IntraLATA Toll Usage rates. For Verizon IntraLATA Toll Usage rates see Section 16 of this Product Guide.

³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

VERIZON CALLING PLANS

II. RATES – Continued

I. ¹ (D)(T)

(D)

J. VERIZON CALLING SOLUTIONS ³				(T)
	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Verizon IntraLATA Toll ²</u>	(T)
1. Option A	\$7.50	\$11.95	15%	
2. Option B	7.50	19.95	25%	
3. Option C	7.50			
Initial Hour - per month		4.98		
Additional Minutes per minute			\$ 0.10	

- ¹ Material formerly on this page has been withdrawn from the Product Guide. Verizon Between Friends is withdrawn as of November 16, 2013. (C)
 (C)
 (D)
 |
 (D)
 (T)
- ² This percentage represents a discount off of Verizon IntraLATA Toll Usage rates. For Verizon IntraLATA Toll Usage rates see Section 16 of this Product Guide.
- ³ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

I. VERIZON BETWEEN FRIENDS¹

Usage Charges: Usage Charges for Verizon Between Friends are designed to provide an initial one-hour block of time and additional minutes of use each at a flat rate.

Rates: Day, Evening, Night

	Monthly <u>Rate</u> ²	Each Additional <u>Minute</u> ³
Verizon Between Friends	\$6.00	\$0.10

J. VERIZON CALLING SOLUTIONS⁵

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	<u>Verizon IntraLATA Toll</u> ⁴
1. Option A	\$7.50	\$11.95	15%
2. Option B	7.50	19.95	25%
3. Option C	7.50		
Initial Hour - per month		4.98	
Additional Minutes per minute			\$ 0.10

¹ Verizon Between Friends is grandfathered and limited to existing customers at existing locations as of January 13, 2005.

² The monthly rate includes the first 60 minutes, or fraction thereof, of Verizon IntraLATA Toll usage.

³ Rate applies for any minute, or fraction thereof, in excess of the first 60 minutes of Verizon IntraLATA Toll usage in one month.

⁴ This percentage represents a discount off of Verizon IntraLATA Toll Usage rates. For Verizon IntraLATA Toll Usage rates see Section 16 of this Product Guide.

⁵ This service is grandfathered and limited to existing end user customers subscribing to this plan at the same customer premises only as of Nov. 26, 1996.

Effective: December 1, 2008

VERIZON CALLING PLANS

II. RATES – Continued

K. VERIZON EASY SAVINGS FLAT RATE PLUS PLAN FOR BUSINESS

1. Sub-minute of Use Charge

	<u>Rates Per Sub-Minute</u>	
	<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
1 Year Term	\$.030	\$.010
3 Year Term	.030	.010

2. Early Termination Charge

\$25.00 times the number of months remaining in the term period selected