FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services

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(L) Material previously shown on 3rd Revised Sheet 221.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (T)

A. Additional Labor (T)(L)

Additional Labor is that labor requested by the customer on a given FIA and agreed to by the Utility as set forth following. The Utility will notify the customer that Additional Labor charges will apply before any additional labor is undertaken. Additional Labor charges will also apply if the requirement for additional labor is the fault of the customer or parties on whose behalf it acts. (T)(L)

1. Overtime Installation (T)(L)

Overtime installation is that Utility installation effort outside the business day. Overtime rates will apply anytime outside the business day and all day Saturday. Premium time rates will apply all day Sunday and on all Utility approved holidays. (T)

2. Overtime Repair (T)

Overtime repair is that Utility maintenance effort performed outside the business day. Overtime rates will apply anytime outside the business day and all day Saturday. Premium time rates will apply all day Sunday and on all Utility approved holidays. (T)

(T)

3. Additional Installation Testing

Additional installation testing is that testing performed by the Utility at the time of installation which is in addition to normal pre-service and acceptance testing.

(T)

4. Standby

Standby includes all time in excess of one-half (1/2) hour during which Utility personnel are available to make coordinated tests on a given FIA. (T)(L)

(L) Material previously shown on 2nd Revised Sheet 222.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (T)(L)

A. 4. - Continued (T)

The standby charge applies only when Utility personnel must wait more than 30 minutes beyond a prearranged, mutually agreed upon appointment time. Standby charges will cease when testing begins, or when Utility personnel are released from the standby requirement, or when testing is rescheduled for a later date or time. Charges will not be applicable if Utility personnel cause the delay.

5. Testing and Maintenance with Other Telephone Companies (T)

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which is in addition to normal effort required to test, maintain, or repair facilities provided solely by the Utility.

(L)

(L) Material previously shown on 1st Revised Sheet 222.1.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (L)(T)

B. Maintenance of Service Charge (T)

1. When a customer reports trouble to the Utility for clearance, the customer shall be responsible for payment of a Maintenance of Service Charge when Utility personnel are dispatched to the customer' s location and no trouble is found in the Utility' s facilities. Failure of Utility personnel to find trouble in Utility facilities will result in no charge if the trouble is actually in those facilities but not discovered at the time. (T) (T)

In this case or in 2. following, no credit allowance will be applicable for the interruption involved, unless the trouble is found in the Utility's facilities. (T)

2. The customer shall be responsible for payment of a Maintenance of Service Charge when the Utility dispatches personnel to the customer's location and the trouble is in equipment or communications systems provided by other than the Utility or in detariffed Customer Provided Equipment (CPE) provided by the Utility. (T) (T)

3. The Maintenance of Service Charge will apply to the time the Utility personnel actually performs the investigation and will not include actual time required to reach customer's location. The labor charge as set forth in the RATES section for Additional Labor will apply to Maintenance of Service at the appropriate Basic, Overtime or Premium Rate. These charges apply whether the trouble is in the equipment or communications systems provided by other than the Utility, or in detariffed CPE provided by the Utility. (C) (C) (L)

(L) Material previously shown on 2nd Revised Sheet 223.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

C. Telecommunications Service Priority (TSP) System (N)

1. Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP system applies only to NSEP services, includes both Switched and Special FIA and provides the Utility with a guide to the sequence in which services are to be provisioned and/or restored.

The Utility currently has Special Access circuits classified as RP (Restoration Priority). These facilities were offered under part 64.401, Subpart D, Appendix A of the FCC Rules and Regulations prior to the revisions released November 17, 1988 under GEN. Docket No. 87-505 (FCC 88-341). These facilities will maintain their RP designation and priority treatment until either converted by the customer to the TSP system, or March 10, 1993, whichever occurs first.

All FIA that can be identified by a unique circuit identifier, can be provisioned for NSEP service by the Utility.

The rates and charges associated with a customer subscribing to the TSP System are as specified in this section under RATES.

2. Obtaining TSP System Service

The Executive Office of the President, through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order (ASR), to the Utility to obtain TSP System Service. (N)

Material omitted now shown on Original Sheet 204.5.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

C. Telecommunications Service Priority (TSP) System - Continued (N)

2. Obtaining TSP System Service - Continued

The TSP authorization code, assigned on a per ASR basis, consists of a 12-character field, a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

3. Provisioning Priority

If the customer requires service within a shorter time interval than the Utility can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Provisioning Priority is set forth in more detail under tariff Schedule Cal. P.U.C. No. A-10, Telecommunications Service Priority System.

There are two basic levels of Provisioning Priority, Emergency (priority "E") and Essential (priority 1, 2, 3, 4 or 5).

a. Emergency Provisioning

The Utility will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth under Section IX, Special Construction. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

C. Telecommunications Service Priority (TSP) System - Continued (N)

3. Provisioning Priority - Continued

b. Essential Provisioning

The Utility will adjust its available resources to meet the customer's requested due date. The rates and charges will apply as set forth in this section under Additional Labor. To calculate the Additional Labor charges, the Utility will keep track of the additional labor hours used to meet the request of the customer and bill the customer at the applicable Additional Labor charges.

The rates and charges to establish TSP service associated with services obtained from this schedule are set forth in this section under RATES.

4. Restoration Priority

By obtaining a TSP authorization code for restoration priority, the service is classified among the nation's most important NSEP telecommunication services. The Utility will restore these services before service without restoration priority assignments, in the order of priority assignments. Restoration Priority is set forth in more detail under tariff Schedule Cal. P.U.C. No. A-10, Telecommunications Service Priority System. The rates and charges for Restoration Priority associated with services obtained from this Schedule are set forth in this section under RATES.

5. Obligations of the Customer

a. In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Utility.

b. The TSP System service customer must also be the customer for the FIA with which TSP service is associated. Only the customer or its authorized agent as indicated in a letter of agency on file with the Utility is allowed to order TSP System service. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

C. Telecommunications Service Priority (TSP) System - Continued (N)

5. Obligations of the Customer - Continued

c. All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.

d. In obtaining TSP System service, the customer consents to the release of certain information by the Utility to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the NSEP service.

e. The Utility will attempt to notify the customer of expected charges. The customer, when invoking NSEP treatment, recognizes that quoting charges and obtaining permission beforehand may not be practicable and may cause unnecessary delays and, as a result, grants the Utility the right to quote and bill charges after provisioning of the service.

f. During certain emergencies, the customer may request TSP assignments verbally and the Utility will accept such verbal notification. The customer must submit a written order (ASR) to the Utility within two working days following the verbal request. If written order (ASR) is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service become immediately due and payable and the requested TSP priority is revoked.

g. The customer must request and justify revalidation of all priority level assignments at least every three years.

h. Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated July 9, 1990, prescribes specific conditions which warrant NSEP Treatment and related procedures. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

C. Telecommunications Service Priority (TSP) System - Continued

6. Obligations of the Utility

a. The Utility will allocate resources to ensure best efforts to provide NSEP services by the time required.

b. The Utility will work TSP services in the order of their priority level assignments. The priority sequence is as follows:

- Restore NSEP services assigned restoration priority 1
- Provision Emergency (E) NSEP services
- Restore NSEP services assigned restoration priority 2, 3, 4, or 5
- Provision NSEP services assigned provisioning priority 1, 2, 3, 4, or 5.

c. The Utility will work cooperatively with other providers of NSEP service when only a portion is provided by the Utility to ensure "end-to-end" service.

d. Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.

D. Reserved for Future Use

(N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

E. Additional Testing (T)

The Utility will perform acceptance testing to insure that FIA ordered by the customer are functioning properly, prior to turning over such FIA to the customer. In addition, the Utility will perform ongoing tests to assure the continued satisfactory performance of Switched Access Services ordered by the customer.

Testing offered under this section of the tariff is in addition to those tests described above and will be provided, when requested by the customer, at an additional charge.

Testing is provided by Utility personnel at Utility locations. However, a customer may request Utility personnel to perform testing at the customer designated location or the end user premises.

Additional testing is provided on a schedule or nonscheduled basis.

Scheduled testing shall be performed on a predetermined time basis to allow for cost efficient utilization of Utility and customer resources. Scheduled testing should be based on a one year period. Nonscheduled tests are performed by the Utility on a request-by-request basis, not in conjunction with any fixed schedule.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (T)

E. Additional Testing - Continued (L)(T)

The offering of testing under this section of the tariff is made subject to the availability of the necessary qualified personnel and test equipment at the various test locations. (T)

1. Switched Access Testing (T)

Testing for Switched Access is comprised of (1) tests which are performed during the installation of Switched Access (i.e., acceptance tests), and (2) tests which are performed after acceptance of such Switched Access by a customer (i.e., in-service tests). (T) (T) (L)

These tests are performed on a scheduled or nonscheduled basis, and may be conducted on an automatic, cooperative, or manual basis, as defined following. (X)(T) (T)

a. Additional Cooperative Acceptance Testing (ACAT) (T)

ACAT of Switched Access involves the Utility provision of a technician at its office(s) and the customer provision of a technician at its CDL, with suitable test equipment to perform the required tests. (T) (T)

Additional Cooperative Acceptance Testing may apply when the customer requests additional tests not specified for installation and acceptance testing of Switched Access. (T)

Labor charges at the appropriate Basic, Overtime or Premium rate as set forth in the RATES Section apply. (T) (X) (T)

(L) Material previously shown on 1st Revised Sheet 225.1.
(X) Material previously shown on 2nd Revised Sheet 226.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (T)

E. 1. - Continued

b. Automatic Scheduled Testing (AST) (L)

AST of FGB, C, and D, is provided where the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent. AST charges will apply when such testing is requested on a more frequent basis than is provided for in accordance with the Utility's Central Office Maintenance Planning System (COMPS). (T) (L)(X) (D)

The customer may specify a more frequent schedule of tests at least 60 days prior to the start of the prescribed schedule. Trunks from a Utility digital switch, to a customer digital switch, utilizing digital facilities, are excluded from mandatory routine testing. (T)

The Utility will provide a monthly AST report that lists the trunks within each Central Office access group that failed to meet established requirements. Trunk test failures requiring customer participation for trouble resolution will be provided on an as-occurs basis. A monthly report that lists the test results will be provided to the customer. (T) (X)

(L) Material previously shown on 2nd Revised Sheet 226.
(X) Material previously shown on 2nd Revised Sheet 227.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (T)

E. 1. - Continued

c. Additional Cooperative Scheduled Testing (ACST) (L)(T)

ACST of FGA, B, C and D occurs when the Utility provides a technician at its office(s) and the customer provides a technician at its CDL, with suitable test equipment to perform the required tests. ACST charges will apply when loss/noise/ balance testing or gain slope testing is requested on a more frequent basis than is provided for in accordance with COMPS. ACST charges also apply when additional tests are requested for FGA, B, C or D that are not specified in the Switched Access Section of this tariff. The customer may specify a more frequent schedule of tests 60 days prior to the start of the customer prescribed schedule. (L)(T)

(D)(X)
The Utility will provide, on a quarterly basis, an ACST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided on an as-occurs basis. (T)

d. Additional Manual Scheduled Testing (AMST) (T)

AMST of FGA, B, C or D occurs when the Utility provides a technician at its office(s) and at the customer designated location. AMST charges will apply when loss/noise/balance testing or gain-slope testing is requested on a more frequent basis than is provided for in accordance with COMPS. AMST charges also apply when additional tests are requested for FGA, B, C or D that are not specified in the Switched Access section of this tariff. The customer My specify a more frequent schedule of tests 60 days prior to the start of the prescribed schedule. (T)

(D)
(X)
The Utility will provide, on a quarterly basis, an AMST report that lists the test results and the number of trunks that passed or failed. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis. (Y)(T)
(Y)(T)

(L) Material previously shown on 2nd Revised Sheet 227.
(X) Material previously shown on 2nd Revised Sheet 228.
(Y) Material previously shown on 2nd Revised Sheet 229.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (T)

E. 1. - Continued

e. Nonscheduled Testing (NST) (L)(T)

NST will be performed "on demand" which results in the measurement of Switched Access. NST charges will apply only when testing is requested more frequently than is provided for in accordance with COMPS, or when a specific test is requested that is not normally performed. Tests performed for Switched Access are in the Switched Access section of this tariff. Nonscheduled testing of Switched Access may consist of the following testing arrangements: (T)

- the customer provides remote office test lines and 105 test lines with associated responders or their functional equivalent (automatic testing), or (T)

- the Utility provides a technician at its office(s) and the customer provides a technician at its customer designated location, with suitable test equipment to perform the required tests (cooperative testing), or (T)

- the Utility provides a technician at its office(s), and the customer designated location or end user premises with suitable test equipment to perform the required tests (manual tests). (T)(L)

Nonscheduled tests may consist of any tests which the customer may require. The rates for Automatic Scheduled Testing will apply to Nonscheduled testing. Labor charges will apply to Nonscheduled Cooperative and Manual FIA Testing at the appropriate Basic, Overtime, or Premium rate. (X)(T)(X)(T)

If nonscheduled tests are required and trouble is found in the Utility's facilities charges for testing the Utility facilities will not apply. If, however, trouble is found in the customer equipment, charges will apply for Automatic Scheduled Testing and Additional Labor at the appropriate Basic, Overtime, or Premium rate. (T)(T)

(L) Material previously shown on 2nd Revised Sheet 229.
(X) Material previously shown on 1st Revised Sheet 229.1.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued (T)

E. Additional Testing - Continued (T)

f. Obligations of the Customer (L)(T)

(a) The customer shall provide the Remote Office Test Line priming data to the Utility, as appropriate, to support AST or NST. (T)(L)

(b) The customer shall make the facilities to be tested available to the Utility at times mutually agreed upon. (X)

2. Special Access Testing (T)

The Utility will, at the request of a customer, provide assistance in performing specific tests requested by the customer. (T)

a. Additional Cooperative Acceptance Testing (ACAT) (T)

When a customer provides a technician at its customer designated location or at the end user premises, with suitable test equipment to perform the required tests, the Utility will provide a technician at its office for the purpose of conducting ACAT. Labor charges will apply to ACAT at the appropriate Basic, Overtime or Premium rate. (T)(T)(T)

ACAT charges will apply when the customer requests tests which are not required to meet the transmission performance parameters as set forth in the GTE Technical Interface Reference Manual. (T)

b. Nonscheduled Testing (NST) (T)

When a customer provides a technician at its customer designated location or at the end user premises, with suitable test equipment to perform the required tests, the Utility will provide a technician at its office (cooperative testing) for the purpose of conducting Nonscheduled Testing (NTS). Nonscheduled testing may consist of any test (e.g., loss, noise, slope, envelope delay, etc.) which the customer may request. If such testing indicates trouble in Utility facilities, then the customer will not be (T)(T)(X)

(L) Material previously shown on 1st Revised Sheet 229.1.
(X) Material previously shown on 2nd Revised Sheet 230.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

E. 2. b. - Continued

charged. NST charges will apply if the trouble is in the facilities of the customer. At the customer's request, the Utility will provide a technician at the CDL or at the end user premises (manual testing).

The labor charges for NST as set forth in the RATES section for Additional Labor will apply at the appropriate Basic, Overtime, or Premium rate.

c. Obligation of the Customer

When subscribing to Testing as set forth in this section, the customer shall make the facilities to be tested available to the Utility at times mutually agreed upon.

F. Provision of FIA Billing Information

The customer will receive its bill in: 1) a standard paper format, 2) a paper format bill summary with an electronic transmission to provide the detailed information of the bill, or 3) a storage device (CD ROM). (T) | (T) (D)

G. Billing Name and Address Service (BNAS)

The Utility will, upon request, provide Billing Name and Address Service (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. There are three BNAS offerings available pursuant to this tariff, Per Call/Periodic BNA, Data Gathering Service (DGS) and End User Validation List Service.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

E. 2. b. - Continued

charged. NST charges will apply if the trouble is in the facilities of the customer. At the customer's request, the Utility will provide a technician at the CDL or at the end user premises (manual testing).

The labor charges for NST as set forth in the RATES section for Additional Labor will apply at the appropriate Basic, Overtime, or Premium rate.

c. Obligation of the Customer

When subscribing to Testing as set forth in this section, the customer shall make the facilities to be tested available to the Utility at times mutually agreed upon.

F. Provision of FIA Billing Information

The customer will receive its monthly bills in paper format. At the option of the customer, its monthly bills may be provided on magnetic tape. When call detail is transmitted via magnetic tape, a charge will apply on a per tape and per record of detail entered basis. The provision of the bills on magnetic tape will be at an additional charge to the customer, set forth in the RATES section.

G. Billing Name and Address Service (BNAS)

The Utility will, upon request, provide Billing Name and Address Service (BNAS) to a Telecommunications Service Provider (customer), or its authorized billing and collection agent. There are three BNAS offerings available pursuant to this tariff, Per Call/Periodic BNA, Data Gathering Service (DGS) and End User Validation List Service. (T)(C) (C)

Material omitted now shown on 1st Revised Sheet 207.4.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

G. Billing Name and Address Service (BNAS) - Continued

1. Per Call/Periodic BNA and Data Gathering Service

Per Call/Periodic BNA Service provides billing name and address information and Data Gathering Service provides billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the conditions set forth in the following:

a. A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Utility. Charges for the following services are set forth in the RATES section: each Per Call/Periodic BNA searched for and found or searched for and not found, each record accessed for DGS, and Per Call/Periodic BNA and DGS provided, at the option of the customer via electronic transmission or paper format. The processing fee will be applied once per calendar year for BNAS processing done within that calendar year. (D)

b. The customer must order Per Call/Periodic BNA or DGS and provide test data tape at least 30 days prior to delivery of the first customer order.

c. The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Utility and the customer. The customer provided end user telephone numbers will be programmed by the Utility with the proper end user's billing name and address contained in the Utility's file at that time.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

G. Billing Name and Address Service (BNAS) - Continued

1. Per Call/Periodic BNA and Data Gathering Service (N)

Per Call/Periodic BNA Service provides billing name and address information and Data Gathering Service provides billing telephone number, name, address and associated working telephone number information for customer provided ten digit end user telephone numbers required by the Telecommunications Service Provider customer to bill for calls placed within a specific time period. Per Call/Periodic BNA and DGS are offered subject to the conditions set forth in the following: (N)

a. A standard format for the receipt and provision of telephone number and billing name and address information will be established by the Utility. Charges for the following services are set forth in the RATES section: each Per Call/Periodic BNA searched for and found or searched for and not found, each record accessed for DGS, and Per Call/Periodic BNA and DGS provided, at the option of the customer, via magnetic tape, electronic transmission, or paper format. The processing fee will be applied once per calendar year for BNAS processing done within that calendar year. (T)(L) (C)(L) (C)

b. The customer must order Per Call/Periodic BNA or DGS and provide test data tape at least 30 days prior to delivery of the first customer order. (C) (C)

c. The frequency for receipt of the customer provided orders for Per Call/Periodic BNA or DGS will be no more than twice monthly and at intervals mutually agreed upon between the Utility and the customer. The customer provided end user telephone numbers will be programmed by the Utility with the proper end user's billing name and address contained in the Utility's file at that time. (T) (C) (T)

(L) Material previously shown on Original Sheet 207.3.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

G. Billing Name and Address Service (BNAS) - Continued

1. Per Call/Periodic BNA and Data Gathering Service - Continued (N)

d. Per Call/Periodic BNA and DGS information for nonlisted/nonpublished end user telephone numbers will be provided unless the nonlisted/nonpublished end user provides written notice of nonconsent to the Utility regarding the release of the BNA/DGS data. Within 30 days of receipt of such notice, the Utility will discontinue disclosure of the nonlisted/nonpublished BNA/DGS data. (N)

e. For other than electronic transmission, the output records will be sent to the customer via first class U.S. Mail. The output records will normally be made available for mailing ten workdays after receipt of the customer order or at an interval mutually agreed upon by the Utility and the customer. Availability may be delayed in case of input data errors in the customer provided order. (T)

f. The customers may request that data be transmitted. Data transmission charges will be determined on an individual case basis. Data transmission hardware and software specifications will be mutually agreed upon by the Utility and the customer. (T)

g. Per Call/Periodic BNA and DGS detail will not be retained by the Utility longer than 45 days. If the customer requests that the output be made available on a second occasion, such request must occur within 30 days from the date the first request was made. (T)(C) (T) (T)

h. Any customer, that is provided Per Call/Periodic BNA or DGS pursuant to this tariff, agrees to abide by all applicable Commission rules, decisions, orders, statutes and laws concerning the disclosure of published and nonpublished telephone numbers, and further agrees to use the information contained therein only for the purpose of billing for services provided to their end users. (T)(C) (C) (T)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

G. Billing Name and Address Service (BNAS) - Continued

1. Per Call/Periodic BNA and Data Gathering Service - Continued (N)

i. In no case shall any customer or authorized billing and collection agent of a customer disclose the billing name and address information of any subscriber to any third party, except that a customer may disclose BNA/DGS information to its authorized billing and collection agent or to governmental law enforcement agencies.

j. Conditions regarding refusal or discontinuance of this service are set forth in GENERAL REGULATIONS A.8.

2. End User Validation List Service

End User Validation List Service provides for the disclosure of all or a portion of end user/agent data available from the Utility's records, to a Telecommunications Service Provider (customer), for purposes other than billing, and in compliance with the Commission's rules and regulations. In addition, End User Validation List Service is offered subject to the conditions set forth above, and the following:

a. Standard End User Validation Lists will be provided in three (3) files, business, coin (semi-public and public paystations) and residence. Nonlisted/nonpublished information will be excluded, with the exception of nonlisted public paystations. Per record rates for the Standard Sort End User Validation List are set forth in the RATES section.

b. Per calendar year, the customer may request up to two (2) lists for business, coin, and residence listings. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

G. Billing Name and Address Service (BNAS) - Continued

2. End User Validation List - Continued (N)

c. A standard format will be established by the Utility. Requests for special list sorts will be limited to an end user list separating those that are presubscribed to the requesting customer, and/or those that are not. The rate, per record, applicable to special sorts is set forth in the RATES section.

d. Each request shall be treated as a new request. Requests for updates from previous list will not be provided.

e. The customer shall have fifteen (15) business days from the date of delivery of a list to request any investigation of issues arising from the provision of the list.

f. End User Validation Lists will normally be provided to the customer within thirty calendar days after recipt of a request and within ten (10) business days of extraction, or at an interval mutually agreed upon by the Utility and the customer. The administrative fee set forth in the RATES section applies per request.

g. Conditions regarding refusal or discontinuance of this service are set forth in GENERAL REGULATIONS A.8. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access (T)

The Carrier Selection Process is an arrangement whereby:

(D)
|
(D)

(1) An end user may select an IC, competitive local carrier (CLC) or local exchange carrier (LEC) to place intrastate, intraLATA MTS/MTS-type calls without the 101XXXX access code. This IC, CLC or LEC is referred to as the end user's intraLATA primary interexchange carrier (IPIC). (T)

In the event that no IC, CLC or LEC orders FGD or BSA-D to provide intraLATA service from an end office, the carrier selection process for the IPIC set forth below will not apply. (D) (D)

On the effective date(s) of intraLATA equal access, end users or agents who have not designated an IC, CLC or LEC will continue with the Utility's intraLATA toll service.

(D)
|
(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access *

The Carrier Selection Process is an arrangement whereby:

(1) An end user may select an interexchange carrier (IC) to place intrastate, interLATA MTS/MTS-type calls without the 101XXXX access code. This IC is referred to as the end user's interLATA primary interexchange carrier (PIC).

(2) An end user may select an IC, competitive local carrier (CLC) or local exchange carrier (LEC) to place intrastate, intraLATA MTS/MTS-type calls without the 101XXXX access code. This IC, CLC or LEC is referred to as the end user's intraLATA primary interexchange carrier (IPIC).

In the event that only one IC orders FGD or BSA-D to provide interLATA service or no IC, CLC or LEC orders FGD or BSA-D to provide intraLATA service from an end office, the carrier selection process for the PIC and IPIC set forth below will not apply.

On the effective date(s) of intraLATA equal access, end users or agents who have not designated an IC, CLC or LEC will continue with the Utility's intraLATA toll service.

* In the event that VERIZON acquires a new or existing central office or exchange that has not been converted to interLATA equal access, the rules for balloting and allocation of the customers within that exchange as established in P.U.C. Decision 85-07-095 will apply. (T)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access *

The Carrier Selection Process is an arrangement whereby:

(1) An end user may select an interexchange carrier (IC) to place intrastate, interLATA MTS/MTS-type calls without the 101XXXX access code. This IC is referred to as the end user's interLATA primary interexchange carrier (PIC). (C)

(2) An end user may select an IC, competitive local carrier (CLC) or local exchange carrier (LEC) to place intrastate, intraLATA MTS/MTS-type calls without the 101XXXX access code. This IC, CLC or LEC is referred to as the end user's intraLATA primary interexchange carrier (IPIC). (C)

In the event that only one IC orders FGD or BSA-D to provide interLATA service or no IC, CLC or LEC orders FGD or BSA-D to provide intraLATA service from an end office, the carrier selection process for the PIC and IPIC set forth below will not apply.

On the effective date(s) of intraLATA equal access, end users or agents who have not designated an IC, CLC or LEC will continue with the Utility's intraLATA toll service.

* In the event that GTE acquires a new or existing central office or exchange that has not been converted to interLATA equal access, the rules for balloting and allocation of the customers within that exchange as established in P.U.C. Decision 85-07-095 will apply.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access * (C)

The Carrier Selection Process is an arrangement whereby:

(1) An end user may select an interexchange carrier (IC) to place intrastate, interLATA MTS/MTS-type calls without the 10XXX or 101XXXX access code. This IC is referred to as the end user's interLATA primary interexchange carrier (PIC).

(2) An end user may select an IC, competitive local carrier (CLC) or local exchange carrier (LEC) to place intrastate, intraLATA MTS/MTS-type calls without the 10XXX or 101XXXX access code. This IC, CLC or LEC is referred to as the end user's intraLATA primary interexchange carrier (IPIC).

In the event that only one IC orders FGD or BSA-D to provide interLATA service or no IC, CLC or LEC orders FGD or BSA-D to provide intraLATA service from an end office, the carrier selection process for the PIC and IPIC set forth below will not apply.

On the effective date(s) of intraLATA equal access, end users or agents who have not designated an IC, CLC or LEC will continue with the Utility's intraLATA toll service. (C)

(D)

* In the event that GTE acqires a new or existing central office or exchange that has not been converted to interLATA equal access, the rules for balloting and allocation of the customers within that exchange as established in P.U.C. Decision 85-07-095 will apply. (N) (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued (C)

1. (D)

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued (C)

2. (D)

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

3. Carrier Customer Lists

The Utility will accept IC, CLC and LEC customer lists identifying end users and agents who have made individual arrangements with the IC, CLC or LEC to designate the IC, CLC or LEC as their IPIC. The list should be in the form of a paper printout. (D)

4. End User Choice Discrepancy

An IC, CLC or LEC is required to certify at the time it submits end user and/or agent lists to the Utility that it has on file, or has instituted steps designed to obtain signed letters of agency or confirmations of choice from the end user or agent. The IC, CLC or LEC is not required to submit letters of agency when submitting end user or agent lists to the Utility, but should maintain the confirmations or letters on file for use in dispute resolution. The IC, CLC or LEC should request written confirmation of choice from its customer no later than the date of submission of its first bill to the customer.

When an end user or agent indicates more than one IPIC per line, the Utility will contact the end user or agent for clarification.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

3. Carrier Customer Lists

The Utility will accept IC, CLC and LEC customer lists identifying end users and agents who have made individual arrangements with the IC, CLC or LEC to designate the IC, CLC or LEC as their IPIC. The list should be in the form of magnetic tape or paper printout. (D)

4. End User Choice Discrepancy

An IC, CLC or LEC is required to certify at the time it submits end user and/or agent lists to the Utility that it has on file, or has instituted steps designed to obtain signed letters of agency or confirmations of choice from the end user or agent. The IC, CLC or LEC is not required to submit letters of agency when submitting end user or agent lists to the Utility, but should maintain the confirmations or letters on file for use in dispute resolution. The IC, CLC or LEC should request written confirmation of choice from its customer no later than the date of submission of its first bill to the customer.

When an end user or agent indicates more than one IPIC per line, the Utility will contact the end user or agent for clarification. (D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued (C)

3. Carrier Customer Lists

The Utility will accept IC, CLC and LEC customer lists identifying end users and agents who have (C)
made individual arrangements with the IC, CLC or LEC to designate the IC, CLC or LEC as their PIC (C)
or IPIC. The list should be in the form of magnetic tape or paper printout. (D)
(D)

4. End User Choice Discrepancy

An IC, CLC or LEC is required to certify at the time it submits end user and/or agent lists to the Utility (C)
that it has on file, or has instituted steps designed to obtain signed letters of agency or confirmations
of choice from the end user or agent. The IC, CLC or LEC is not required to submit letters of agency (C)
when submitting end user or agent lists to the Utility, but should maintain the confirmations or letters
on file for use in dispute resolution. The IC, CLC or LEC should request written confirmation of (C)
choice from its customer no later than the date of submission of its first bill to the customer. (C)

When an end user or agent indicates more than one PIC or more than one IPIC per line, the Utility
will contact the end user or agent for clarification. (C)
(C)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. 4. - Continued (D)

5.

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. 5. - Continued

(D)

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued (T)

6. IPIC Charge Application (D)

In end offices converted to Equal Access new end users, end user agents and local service providers that resell services (herein referred to as resellers) must presubscribe to the IPIC of their choice at the time an order is placed for service. The IPIC may be an IC, CLC or LEC. (D) (D)

Upon the end user or end user agent's or reseller's selection of the IPIC, at the time of placing an order, a confirmation notice will be sent identifying the IC, CLC or LEC selected as the IPIC. From the date of the confirmation notice, the end user, end user agent and reseller will have 90 days to change their presubscription selection without a charge. (D)

If an IPIC is not chosen at the time the order for service is submitted, the end user, end user agent or reseller will be sent a confirmation notice which contains a list of ICs, CLCs and LECs with FGD or BSA-D intraLATA service, and will be informed that they have 90 days to contact the IC, CLC and/or LEC of their choice or the Utility to apply for the IPIC arrangement. If notice is received by the Utility within 90 days of the in-service date for local service or upgrade, no charge will be billed to the end user, end user agent or reseller. If notice is received after 90 days, the end user, end user agent or reseller will be billed a nonrecurring charge in IV.RATES.F for each IPIC. Until the end user, end user agent or reseller receives service from the selected carrier, he may access the intraLATA carrier of his choice by dialing the appropriate 101XXXX carrier identification code or service will be provided by the Utility. (D) (D) (D) (D) (C)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access *

6. PIC and IPIC Charge Application

In end offices converted to Equal Access new end users, end user agents and local service providers that resell services (herein referred to as resellers) must presubscribe to the PIC and/or IPIC of their choice at the time an order is placed for service. The IPIC may be an IC, CLC or LEC. In end offices converted to Equal Access, agents of new Public and Semipublic Pay Telephones must presubscribe to the PIC of their choice at the time the order is placed for service. Upon the end user or end user agent's or reseller's selection of the PIC and/or IPIC, at the time of placing an order, a confirmation notice will be sent identifying the IC, CLC or LEC selected as the PIC and/or IPIC. From the date of the confirmation notice, the end user, end user agent and reseller will have 90 days to change their presubscription selection without a charge.

If a PIC and/or IPIC is not chosen at the time the order for service is submitted, the end user, end user agent or reseller will be sent a confirmation notice which contains a list of ICs, CLCs and LECs with FGD or BSA-D providing interLATA and/or intraLATA service, and will be informed that they have 90 days to contact the IC, CLC and/or LEC of their choice or the Utility to apply for the PIC or IPIC arrangement. If notice is received by the Utility within 90 days of the in-service date for local service or upgrade, no charge will be billed to the end user, end user agent or reseller. If notice is received after 90 days, the end user, end user agent or reseller will be billed a nonrecurring charge in IV.RATES.F for each PIC or IPIC. Until the end user, end user agent or reseller receives service from the selected carrier, he may access the interLATA carrier of his choice by dialing the appropriate 101XXXX carrier identification code or service will be provided by the Utility. (C)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

6. PIC and IPIC Charge Application

In end offices converted to Equal Access new end users, end user agents and local service providers that resell services (herein referred to as resellers) must presubscribe to the PIC and/or IPIC of their choice at the time an order is placed for service. The IPIC may be an IC, CLC or LEC. In end offices converted to Equal Access, agents of new Public and Semipublic Pay Telephones must presubscribe to the PIC of their choice at the time the order is placed for service. Upon the end user or end user agent's or reseller's selection of the PIC and/or IPIC, at the time of placing an order, a confirmation notice will be sent identifying the IC, CLC or LEC selected as the PIC and/or IPIC. From the date of the confirmation notice, the end user, end user agent and reseller will have 90 days to change their presubscription selection without a charge. (C)

If a PIC and/or IPIC is not chosen at the time the order for service is submitted, the end user, end user agent or reseller will be sent a confirmation notice which contains a list of ICs, CLCs and LECs with FGD or BSA-D providing interLATA and/or intraLATA service, and will be informed that they have 90 days to contact the IC, CLC and/or LEC of their choice or the Utility to apply for the PIC or IPIC arrangement. If notice is received by the Utility within 90 days of the in-service date for local service or upgrade, no charge will be billed to the end user, end user agent or reseller. If notice is received after 90 days, the end user, end user agent or reseller will be billed a nonrecurring charge in IV.RATES.F for each PIC or IPIC. Until the end user, end user agent or reseller receives service from the selected carrier, he may access the interLATA carrier of his choice by dialing the appropriate 10XXX or 101XXXX carrier identification code or service will be provided by the Utility. (C)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

6. IPIC Charge Application - Continued (D)

The full nonrecurring IPIC charge is applicable when an intraLATA IPIC change is ordered separately from a change to the same carrier for interLATA service and/or when a customer subscribes to different carriers, at the same time, for interLATA and intraLATA MTS/MTS-type service. If a customer changes interLATA and intraLATA subscription at the same time, to the same IC, CLC or LEC, the Utility will bill the customer one-half of their respective IPIC change charge. (T) (T)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

6. PIC and IPIC Charge Application - Continued

The full nonrecurring IPIC charge is applicable when an intraLATA IPIC change is ordered separately from an interLATA PIC change and/or when a customer presubscribes to different carriers, at the same time, for interLATA and intraLATA MTS/MTS-type service. If a customer changes both PIC and IPIC at the same time, to the same IC, CLC or LEC, the Utility will bill the customer the full nonrecurring PIC change charge and one-half of their respective IPIC change charge. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

6. IPIC Charge Application - Continued (D)

The Utility will make post conversion changes in the end user's, end user agent's or reseller's IPIC assignment pursuant to an IC, CLC or LEC provided list of customers, accepted by the Utility under conditions set forth in 3. and 4. Should an end user, end user agent or reseller dispute authorization of the change within two years of the IPIC assignment, the Utility will place the end user on the previous carrier's network where possible and the carrier will be billed according to Section 7 following. (D) (D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

6. PIC and IPIC Charge Application - Continued

The Utility will make post conversion changes in the end user's, end user agent's or reseller's PIC or IPIC assignment pursuant to an IC, CLC or LEC provided list of customers, accepted by the Utility under conditions set forth in 3. and 4. Should an end user, end user agent or reseller dispute authorization of the change within two years of the PIC or IPIC assignment, the Utility will place the end user on the previous carrier's network where possible and the carrier will be billed according to Section 7 following. (C) (C)

(D)

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

6. PIC and IPIC Charge Application - Continued

The Utility will make post conversion changes in the end user's, end user agent's or reseller's PIC or IPIC assignment pursuant to an IC, CLC or LEC provided list of customers, accepted by the Utility under conditions set forth in 3. and 4. Should an end user, end user agent or reseller dispute authorization of the change within 90 days of the PIC or IPIC assignment, and if the carrier cannot produce a letter of agency or confirmation from the end user, end user agent or reseller, the Utility will place the end user on the previous carrier's network where possible and the carrier will be billed according to the following options: (C) (C) (C) (C)

(a) If the IC, CLC or LEC has previously submitted a letter requesting the Utility to settle end user disputes without investigation, the carrier will be charged two PIC or IPIC change charges. One PIC or IPIC change charge is for the change to the disputed carrier and one is for placing the end user on his previous carrier network or the carrier network of his choice. By virtue of the carrier's letter requesting no investigation, the Utility will perform no investigation and will not accept nor request at a later date any letter of authorization regarding an end user's disputed PIC or IPIC assignment. This option does not apply to COPT or Coin Telephone lines. This option also does not relieve the IC, CLC or LEC of the conditions set forth in 4. preceding. (C) (C)

(b) If the IC, CLC or LEC does request in writing that end user PIC or IPIC disputes be resolved with investigation as in (a) preceding, the carrier will be billed one Unauthorized PIC or IPIC charge, for the change to the disputed carrier and one PIC or IPIC change charge, for placing the end user on the carrier network of his choice.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

7. Unauthorized Primary IntraLATA Carrier (IPIC) Restoral Change (D)

An Unauthorized IPIC Change is a change in the preferred IPIC IC that the end user or Pay Telephone Service Provider denies authorizing. (D)

If an end user or Pay Telephone Service Provider denies requesting a change of IPIC IC as submitted by the alleged unauthorized IC, the alleged unauthorized IC will be assessed the IPIC Charge as specified in IV.F.1. for: (D) (D)

- Changing the end user or Pay Telephone Service Provider to the disputed IC, and

- Placing the end user or Pay Telephone Service Provider on their previous IC network or the IC network of their choice.

In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized carrier is ultimately exonerated of liability, the alleged unauthorized IC is entitled to receive full payment from the end user or Pay Telephone Service Provider for all services provided. In such situations, any IPIC Charges assessed against the alleged unauthorized IC by the Telephone Company are subject to rebilling to the end user or Pay Telephone Service Provider by the alleged unauthorized IC. (D)

8. (D)
|
(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

(D)

(D)

7. Unauthorized Primary InterLATA Carrier (PIC) or Primary IntraLATA Carrier (IPIC) Restoral Change (N)

An Unauthorized PIC or IPIC Change is a change in the preferred PIC or IPIC IC that the end user or Pay Telephone Service Provider denies authorizing.

If an end user or Pay Telephone Service Provider denies requesting a change of PIC or IPIC IC as submitted by the alleged unauthorized IC, the alleged unauthorized IC will be assessed the PIC or IPIC Charge as specified in IV.F.1. for:

- Changing the end user or Pay Telephone Service Provider to the disputed IC, and

- Placing the end user or Pay Telephone Service Provider on their previous IC network or the IC network of their choice.

In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized carrier is ultimately exonerated of liability, the alleged unauthorized IC is entitled to receive full payment from the end user or Pay Telephone Service Provider for all services provided. In such situations, any PIC or IPIC Charges assessed against the alleged unauthorized IC by the Telephone Company are subject to rebilling to the end user or Pay Telephone Service Provider by the alleged unauthorized IC. (N)

8. Multi-party End Users (T)

Multi-party end users will continue with the same carrier service arrangement which existed prior to the end office conversion. However, multi-party end users may access the carrier of their choice by dialing the appropriate 101XXXX carrier identification code. In certain suitably equipped end offices, two-party customers may subscribe to the carrier of their choice.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access *

6. PIC and IPIC Charge Application

If, under (b) preceding, the carrier produces the letter of agency or confirmation of choice within 30 days of the Utility request, the end user, end user agent or reseller will be billed two PIC or IPIC charges in lieu of charges to the carrier. Charges are only applicable if a change in an end user's, end user agent's or reseller's carrier selection has actually been implemented in the switch.

7. Multi-party End Users

Multi-party end users will continue with the same carrier service arrangement which existed prior to the end office conversion. However, multi-party end users may access the carrier of their choice by dialing the appropriate 101XXXX carrier identification code. In certain suitably equipped end offices, two-party customers may subscribe to the carrier of their choice. (C)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

6. PIC and IPIC Charge Application - Continued

If, under (b) preceding, the carrier produces the letter of agency or confirmation of choice within 30 days of the Utility request, the end user, end user agent or reseller will be billed two PIC or IPIC charges in lieu of charges to the carrier. Charges are only applicable if a change in an end user's, end user agent's or reseller's carrier selection has actually been implemented in the switch. (C) (C)

7. Multi-party End Users

Multi-party end users will continue with the same carrier service arrangement which existed prior to the end office conversion. However, multi-party end users may access the carrier of their choice by dialing the appropriate 10XXX or 101XXXX carrier identification code. In certain suitably equipped end offices, two-party customers may subscribe to the carrier of their choice.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

9. (D)

(D)

10. Liability of the Utility

If through the fault of the Utility, the end user, end user agent or reseller is not subscribed to its chosen IPIC, the nonrecurring charges do not apply to reassign the end user, end user agent or reseller to his chosen IPIC. (D) (D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

9. Cancellation of an IC, CLC or LEC Participation (T)

If an IC, CLC or LEC cancels all of its FGD or BSA-D service in the converting end office prior to the conversion date or discontinues all of its FGD or BSA-D service within two years after the introduction of FGD or BSA-D in the converting end office, the carrier is obligated to do the following:

(a) Notify the Utility of the cancellation of their FGD or BSA-D service, and

(b) Contact in writing all end users, end user agents or resellers who have selected, or been allocated to, the cancelling carrier as their PIC or IPIC, inform these end users, end user agents and resellers of the cancellation, request the end users, end user agents and resellers to select a new PIC or IPIC, and state that the cancelling carrier will pay the nonrecurring charge as set forth under RATES, within this section of the tariff.

The Utility will bill the cancelling IC, CLC or LEC for a period of two years from the discontinuance of FGD or BSA-D service, the nonrecurring charge as set forth under RATES for each end user, end user agent and reseller this carrier has currently designated to it.

Such charge will not apply to the cancelling carrier where the cancelling IC, CLC or LEC transfers or assigns its FGD or BSA-D services and the associated 101XXXX code to another carrier in such manner that the Utility does not change end user, end user agent or reseller records or if another carrier elects to pay the nonrecurring charge on behalf of the cancelling IC, CLC or LEC.

10. Liability of the Utility (T)

If through the fault of the Utility, the end user, end user agent or reseller is not subscribed to its chosen PIC or IPIC, the nonrecurring charges do not apply to reassign the end user, end user agent or reseller to his chosen PIC or IPIC.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access *

8. Cancellation of an IC, CLC or LEC Participation

If an IC, CLC or LEC cancels all of its FGD or BSA-D service in the converting end office prior to the conversion date or discontinues all of its FGD or BSA-D service within two years after the introduction of FGD or BSA-D in the converting end office, the carrier is obligated to do the following:

(a) Notify the Utility of the cancellation of their FGD or BSA-D service, and

(b) Contact in writing all end users, end user agents or resellers who have selected, or been allocated to, the cancelling carrier as of their PIC or IPIC, inform these end users, end user agents and resellers of the cancellation, request the end user, end user agents and resellers to select a new PIC or IPIC, and state that the cancelling carrier will pay the nonrecurring charge as set forth under RATES, within this section of the tariff.

The Utility will bill the cancelling IC, CLC or LEC for a period of two years from the discontinuance of FGD or BSA-D service, the nonrecurring charge as set forth under RATES for each end user, end user agent and reseller this carrier has currently designated to it.

Such charge will not apply to the cancelling carrier where the cancelling IC, CLC or LEC transfers or assigns its FGD or BSA-D services and the associated 101XXXX code to another carrier in such manner that the Utility does not change end user, end user agent or reseller records or if another carrier elects to pay the nonrecurring charge on behalf of the cancelling IC, CLC or LEC. (C)

9. Liability of the Utility

If through the fault of the Utility, the end user, end user agent or reseller is not subscribed to its chosen PIC or IPIC, the nonrecurring charges do not apply to reassign the end user, end user agent or reseller to his chosen PIC or IPIC.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

8. Cancellation of an IC, CLC or LEC Participation

If an IC, CLC or LEC cancels all of its FGD or BSA-D service in the converting end office prior to the conversion date or discontinues all of its FGD or BSA-D service within two years after the introduction of FGD or BSA-D in the converting end office, the carrier is obligated to do the following:

(a) Notify the Utility of the cancellation of their FGD or BSA-D service, and

(b) Contact in writing all end users, end user agents or resellers who have selected, or been allocated to, the cancelling carrier as their PIC or IPIC, inform these end users, end user agents and resellers of the cancellation, request the end users, end user agents and resellers to select a new PIC or IPIC, and state that the cancelling carrier will pay the nonrecurring charge as set forth under RATES, within this section of the tariff. (C) (C) (C) (C)

The Utility will bill the cancelling IC, CLC or LEC for a period of two years from the discontinuance of FGD or BSA-D service, the nonrecurring charge as set forth under RATES for each end user, end user agent and reseller this carrier has currently designated to it. (C)

Such charge will not apply to the cancelling carrier where the cancelling IC, CLC or LEC transfers or assigns its FGD or BSA-D services and the associated 10XXX or 101XXXX code to another carrier in such manner that the Utility does not change end user, end user agent or reseller records or if another carrier elects to pay the nonrecurring charge on behalf of the cancelling IC, CLC or LEC. (C) (T)

9. Liability of the Utility

If through the fault of the Utility, the end user, end user agent or reseller is not subscribed to its chosen PIC or IPIC, the nonrecurring charges do not apply to reassign the end user, end user agent or reseller to his chosen PIC or IPIC. (C) (C) (C)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued (C)

10. (D)

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued (C)

11. (D)

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued (C)

11. (D)

(D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

12. Carrier Desired Due Date (ICDDD) for IPIC Installation (D)

An IC, CLC or LEC may request a desired due date for IPIC installation for a specific, single end user, end user agent or reseller acting on behalf of an end user post equal access conversion. This ICDDD is a mutually agreed upon negotiated due date, determined to be between 3 and 45 business days from the date of receipt of the order. The carrier must coordinate the ICDDD with the Utility prior to sending in the first order. (D)

The ICDDD does not apply to routine lists provided by the carrier. The Nonrecurring Charge for IPIC applies to each line converted to the carrier requesting ICDDD. This charge will be billed to the carrier's end user customer. (D)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

H. Carrier Selection Process for Equal Access - Continued

12. Carrier Desired Due Date (ICDDD) for PIC or IPIC Installation

An IC, CLC or LEC may request a desired due date for PIC or IPIC installation for a specific, single end user, end user agent or reseller acting on behalf of an end user post equal access conversion. (C)
This ICDDD is a mutually agreed upon negotiated due date, determined to be between 3 and 45 (C)
business days from the date of receipt of the order. The carrier must coordinate the ICDDD with the Utility prior to sending in the first order.

The ICDDD does not apply to routine lists provided by the carrier, as set forth in IV.H.3. and 4. The Nonrecurring Charge for PIC or IPIC applies to each line converted to the carrier requesting ICDDD. This charge will be billed to the carrier's end user customer.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES

		Charge	
A.	Additional Labor		
1.	Labor Periods		
a.	Basic time, Business Day, per technician*		
(1)	First half hour or fraction thereof	$39.25	(R)
(2)	Each additional half hour or fraction thereof	18.74	(R)
b.	Overtime, Outside the Business Day, per technician *		
(1)	First half hour or fraction thereof	42.00	(R)
(2)	Each additional half hour or fraction thereof	23.17	(I)
c.	Premium time, Outside the Business Day, per technician *		
(1)	First half hour or fraction thereof	47.50	(R)
(2)	Each additional half hour or fraction thereof	27.59	(R)

* A call out of a Utility employee at a time not consecutive with the business day is subject to a minimum charge of four hours.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

		NRC	Monthly Rate	
B.	Telecommunications Service Priority (TSP)			(C)
	1. Establishment per Circuit/Line	$14.50		
	2. Restoration Priority		$ 4.90	
			( )	(C)

		Charge
C.	Additional Testing	
	1. Automatic Scheduled Testing (AST)	
	(a) Basic offering to first point of switching, per transmission path, per month	$ .45
	2. Additional Cooperative Scheduled Testing (ACST)	
	(a) Basic offering to first point of switching, per transmission path, per month	1.82
	(b) Gain-Slope - To first point of switching, per transmission path, per month	.77
	3. Additional Manual Scheduled Testing (AMST)	
	(a) Basic offering to first point of switching, per transmission path, per month	3.64
	(b) Gain-Slope - To first point of switching, per transmission path, per month	1.55

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

		Charge	
D.	Reserved for Future Use		(T) (D) | (D)
E.	Billing Name and Address Service		
1.	Per Call/Periodic BNA Service		
(a)	Bill Name and Address Found, each	.25	
(b)	Billing Name and Address Not Found, each	.25	
(c)	Processing Fee*	50.00	
	(Available in Paper Report or by Electronic Transmission)		(T) (D)
(d)	Program Development charge:		
(1)	Basic, per hour or fraction thereof (applicable to work performed within the Utility's normal work schedule and using the normal work force), per programmer	85.00	
(2)	Premium, per hour or fraction thereof (applicable to work performed outside the Utility's normal work schedule and/or which requires additions to the work force), per programmer	100.00	
(e)	Data transmission of Billing Information Service details to an IC location per record transmitted	ICB-Rates and Charges Apply	

* Applies once per calendar year for BNA processing done within that calendar year. Customers may only choose one reporting format per calendar year.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

			Charge	
D.	Provision of FIA Billing Information In Magnetic Tape Format			
	1.	Per Magnetic Tape	$50.00	
	2.	Per Record	.01	
E.	Billing Name and Address Service			
	1.	Per Call/Periodic BNA Service		(T)
		(a) Bill Name and Address Found, each	.25 (R)	
		(b) Billing Name and Address Not Found, each	.25	
		(c) Processing Fee*	50.00	(T)
		(Available in Paper Report, Electronic Transmission or Magnetic Tape)		(N) (N)
		(d) Program Development charge:		
		(1) Basic, per hour or fraction thereof (applicable to work performed within the Utility's normal work schedule and using the normal work force), per programmer	85.00	
		(2) Premium, per hour or fraction thereof (applicable towork performed outside the Utility's normal work schedule and/or which requires additions to the work force), per programmer	100.00	
		(e) Data transmission of Billing Information Service details to an IC location per record transmitted	ICB-Rates and Charges Apply	

* Applies once per calendar year for BNA processing done within that calendar year. Customers may only choose one reporting format per calendar year. (N) (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

			Charge	
E.	Billing Name and Address Service - Continued			
2.	Data Gathering Service			
	(a)	Per Record Accessed	.18	
	(b)	Processing Fee*	75.00	
		(Available in Paper Report or by Electronic Transmission)		(T) (D)
3.	End User Validation List Service			
	(a)	Standard Sort, per record provided	.034	
	(b)	Special Sort, per record provided	.054	
	(c)	Administrative Fee - per request	78.00	
		(Available in Paper Report or by Electronic Transmission)		(T) (D)

* Applies once per calendar year for DGS processing done within that calendar year. Customer may only choose one reporting format per calendar year.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

		Charge
E. Billing Name and Address Service - Continued		
2. Data Gathering Service		
(a)	Per Record Accessed	.18
(b)	Processing Fee*	75.00
	(Available in Paper Report, Electronic Transmission, or Magnetic Tape)	
3. End User Validation List Service		
(a)	Standard Sort, per record provided	.034
(b)	Special Sort, per record provided	.054
(c)	Administrative Fee - per request	78.00
	(Available in Electronic Transmission, or Magnetic Tape)	

* Applies once per calendar year for DGS processing done within that calendar year. Customer may only choose one reporting format per calendar year.

Material omitted now shown on 1st Revised Sheet 207.21.1.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

F. Carrier Selection Process for Equal Access

	Nonrecurring Charge	
1. Per Utility Local Service Line or Trunk		(D)
Primary IntraLATA Carrier (IPIC)	$4.46	
Incremental IPIC Change [1]	$2.23	(T) (L) (L)

G. Special Development

Charges will be developed on a case by case basis and filed herein, in accordance with the provisions of Cancellation of Application for Ancillary Services, preceding.

[1] Change made at the same time to the same IC, CLC or LEC for both InterLATA and IntraLATA. (L)

(D)

(D)

(L) Material moved on this sheet.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

F. Carrier Selection Process for Equal Access

	Nonrecurring Charge
1. Per Utility Local Service Line or Trunk	
Primary InterLATA Carrier (PIC)	[1]
Primary IntraLATA Carrier (IPIC)	$4.46
IPIC Increment for PIC/IPIC Change** (Change made at the same time to the same IC, CLC or LEC for both InterLATA and IntraLATA)	$2.23

(D)
(D)

G. Special Development

Charges will be developed on a case by case basis and filed herein, in accordance with the provisions of Cancellation of Application for Ancillary Services, preceding.

** The IPIC Increment charge is in addition to the full nonrecurring PIC change charge.

[1] Rates in GTOC Tariff FCC No. 1, Section 6.5 (L), will be applicable to exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1.
Rates in GSTC Tariff FCC No. 1, Section 8.5 (E)(6), will be applicable to exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

RATES - Continued

F. Carrier Selection Process for Equal Access (L)

	Nonrecurring Charge	
1. Per Utility Local Service Line or Trunk		
Primary InterLATA Carrier (PIC)	[1]	(C)
Primary IntraLATA Carrier (IPIC)	$4.46	
IPIC Increment for PIC/IPIC Change** (Change made at the same time to the same IC, CLC or LEC for both InterLATA and IntraLATA)	$2.23	
2. Nonrecurring Charge for Unauthorized Primary InterLATA Carrier (PIC) or Primary IntraLATA Carrier (IPIC)		
Per Utility Local Business or Residence Service Line or Trunk	$16.20	(L)

G. Special Development

Charges will be developed on a case by case basis and filed herein, in accordance with the provisions of Cancellation of Application for Ancillary Services, preceding.

** The IPIC Increment charge is in addition to the full nonrecurring PIC change charge. (L)

[1] Rates in GTOC Tariff FCC No. 1, Section 6.5 (L), will be applicable to exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. (N)
Rates in GSTC Tariff FCC No. 1, Section 8.5 (E)(6), will be applicable to exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. (N)

(L) Material previously shown on 5th Revised Sheet 207.21.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) [1] (N)

1. Description of Service

(a) Alarm Transport Service (ATS) - Los Angeles Extended Area (LAEA)

ATS is a service that transports alarm signals for single party exchange telephone service subscribers and allows for both the transmission of alarm signals and use of the telephone over the existing subscriber loop. Utilizing the same facility for multiple services is know as Derived Local Channel (DLC) technology.

ATS provides for the transmission of signal which identify a change in the status of alarm sensors located on a protected premises, to the client's central station.

ATS utilizes the Utility scanner, which is connected in the central office serving the client, to that client's single party exchange line. The scanner is used to repetitively poll the CPE Subscriber Terminal Unit (STU)tm, which is connected to alarm or monitoring sensors. A change in status in an alarm/sensor is recorded in the STUtm, which is then polled by the scanner, with the change in status being transmitted through the scanner to a Utility Host. The Host will then transmit the change in status report of the STU involved, to the central station.

(b) Alarm Transport Service - (Non-LAEA)

Utility central office based system which is connected to the clients local loop and continually monitors the CPE Remote Module (RM) for changes in status. Changes in status of a protected premises are reported directly to the customer designated central station. ATS Service is available in shared and dedicated service arrangements.

[1] Alarm Transport Service is withdrawn effective March 31, 2004. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) (L)

1. Description of Service (L)

(a) Alarm Transport Service (ATS) - Los Angeles Extended Area (LAEA) (T)

ATS is a service that transports alarm signals for single party exchange telephone service subscribers and allows for both the transmission of alarm signals and use of the telephone over the existing subscriber loop. Utilizing the same facility for multiple services is know as Derived Local Channel (DLC) technology.

ATS provides for the transmission of signal which identify a change in the status of alarm sensors located on a protected premises, to the client's central station.

ATS utilizes the Utility scanner, which is connected in the central office serving the client, to that client's single party exchange line. The scanner is used to repetitively poll the CPE Subscriber Terminal Unit (STU)tm, which is connected to alarm or monitoring sensors. A change in status in an alarm/sensor is recorded in the STUtm, which is then polled by the scanner, with the change in status being transmitted through the scanner to a Utility Host. The Host will then transmit the change in status report of the STU involved, to the central station. (T)

(b) Alarm Transport Service - (Non-LAEA)

Utility central office based system which is connected to the clients local loop and continually monitors the CPE Remote Module (RM) for changes in status. Changes in status of a protected premises are reported directly to the customer designated central station. ATS Service is available in shared and dedicated service arrangements. (L)

(L) Material formerly shown in Schedule Cal. P.U.C. No. G-11, 3rd Revised Sheet 2 and 3rd Revised Sheet 3.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) [1] - Continued (N)

1. Description of Service - Continued

(b) Alarm Transport Service - (Non-LAEA) - Continued

Shared Service. The service will allow several central stations to share an ATS System within a central office. The ATS monitors each protected premises for a change in its status. When a change is detected, alarm status and client information is transmitted via network access arrangements to the designated central station. The participating central station must maintain toll free telephone service accessed from the exchange in which the ATS system is located.

Dedicated Service. The ATS system is dedicated to a central station served by a central office or group of central offices. The ATS systems monitors each protected premises for a change in its status. When a change is detected, alarm status and client information is transmitted via private line(s) facilities to the participating central station. ATS service does not include private line(s) between the serving central office and central station or interoffice facilities.

2. Availability of Service

ATS will be furnished where central offices are equipped to provide this service and where facilities are available.

Central Station Access Service and Central Station Connection Arrangements are available where service and facilities are available in the LAEA.

[1] Alarm Transport Service is withdrawn effective March 31, 2004. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) - Continued (L)

1. Description of Service - Continued

(b) Alarm Transport Service - (Non-LAEA) - Continued

Shared Service. The service will allow several central stations to share an ATS System within a central office. The ATS monitors each protected premises for a change in its status. When a change is detected, alarm status and client information is transmitted via network access arrangements to the designated central station. The participating central station must maintain toll free telephone service accessed from the exchange in which the ATS system is located.

Dedicated Service. The ATS system is dedicated to a central station served by a central office or group of central offices. The ATS systems monitors each protected premises for a change in its status. When a change is detected, alarm status and client information is transmitted via private line(s) facilities to the participating central station. ATS service does not include private line(s) between the serving central office and central station or interoffice facilities.

2. Availability of Service

ATS will be furnished where central offices are equipped to provide this service and where facilities are available. (T)

Central Station Access Service and Central Station Connection Arrangements are available where service and facilities are available in the LAEA.

(L)

(L) Material formerly shown in Schedule Cal. P.U.C. No. G-11, 3rd Revised Sheet 3 and Original Sheet 5.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) [1] - Continued (N)

3. Connection of Service

(a) Customer Premises Equipment (CPE)

The CPE must be compatible with the Utility's ATS System and must be registered under Part 68 of FCC regulations. CPE must be connected to the customer's single party exchange line with a standard network interface.

The CPE cannot be connected to: (1) an exchange line if, when the CPE is added, the combined ringing equivalence of the line exceeds five ringers; (2) a PBX trunk of station line, a public coin telephone line, a mobile telephone, a data line, a Foreign Exchange (FX) line, a WATS line, a multi-party exchange access line, a Centrex line served by a central office other than the main Centrex Service, any foreign central office type line or service, an off-premises line or extension, farmer line, a local loop requiring a repeater or loop extender device or other non-compatible facility/device.

(b) Customer Telephone Service

A customer must maintain individual line exchange telephone service at the premises to be served by the ATS Service. In the event the customer's telephone service is terminated or temporarily disconnected for any reason, ATS also will be terminated.

[1] Alarm Transport Service is withdrawn effective March 31, 2004. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) - Continued (T)(L)

3. Connection of Service (T)

(a) Customer Premises Equipment (CPE) (T)

The CPE must be compatible with the Utility's ATS System and must be registered under Part 68 of FCC regulations. CPE must be connected to the customer's single party exchange line with a standard network interface.

The CPE cannot be connected to: (1) an exchange line if, when the CPE is added, the combined ringing equivalence of the line exceeds five ringers; (2) a PBX trunk of station line, a public coin telephone line, a mobile telephone, a data line, a Foreign Exchange (FX) line, a WATS line, a multi-party exchange access line, a Centrex line served by a central office other than the main Centrex Service, any foreign central office type line or service, an off-premises line or extension, farmer line, a local loop requiring a repeater or loop extender device or other non-compatible facility/device.

(b) Customer Telephone Service (T)

A customer must maintain individual line exchange telephone service at the premises to be served by the ATS Service. In the event the customer's telephone service is terminated or temporarily disconnected for any reason, ATS also will be terminated. (L)

(L) Material formerly shown in Schedule Cal. P.U.C. No. G-11, Original Sheet 5.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) [1] - Continued (N)

3. Connection of Service - Continued

(c) Agency Agreement

Nothing contained in this tariff schedule shall be construed as establishing any agency agreement, partnership or joint venture between the Utility and any other agency including central station and/or alarm dealer. Any such agency shall be responsible for obtaining all licenses, permits and authorizations required by any authority and will comply with all codes, laws, regulation, restrictions or limitations governing the use of equipment or services employed by it in providing a service to its customers.

(d) Customer Designated Central Station

The central station designated by the customer to receive the signals from the ATS system, must provide data terminal equipment that maintains continuous monitoring of the service and is compatible with the output from ATS system provided.

(e) Customer Provided Equipment

The utility shall not be responsible for installation, operations or maintenance of any terminal equipment provided by a customer as specified under General Regulations of this tariff.

(f) Liability

Provisions concerning the Utility limitations of liability are set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 26.

Provisions concerning customer's indemnifications are set forth under General Regulations.

[1] Alarm Transport Service is withdrawn effective March 31, 2004. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) - Continued

3. Connection of Service - Continued (T)(L)

(c) Agency Agreement

Nothing contained in this tariff schedule shall be construed as establishing any agency agreement, partnership or joint venture between the Utility and any other agency including central station and/or alarm dealer. Any such agency shall be responsible for obtaining all licenses, permits and authorizations required by any authority and will comply with all codes, laws, regulation, restrictions or limitations governing the use of equipment or services employed by it in providing a service to its customers. (T)

(d) Customer Designated Central Station

The central station designated by the customer to receive the signals from the ATS system, must provide data terminal equipment that maintains continuous monitoring of the service and is compatible with the output from ATS system provided. (T)

(e) Customer Provided Equipment (T)

The utility shall not be responsible for installation, operations or maintenance of any terminal equipment provided by a customer as specified under General Regulations of this tariff. (T)
(T)

(f) Liability

Provisions concerning the Utility limitations of liability are set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 26. (T)

Provisions concerning customer's indemnifications are set forth under General Regulations. (T)(L)

(L) Material formerly shown in Schedule Cal. P.U.C. No. G-11, Original Sheet 6.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) [1] - Continued (N)

3. Connection of Service - Continued

(g) Utility Rights for DLC Application Using Existing Subscriber Loop

Alarm transport service as specified in this tariff schedule using DLC technology does not limit the Utility's right for further utilization of its subscriber local loop for DLC transport access for other purposes not specified herein. The Utility reserves the right to expand or discontinue any of the services provided in this tariff and shall not be responsible to the customer or otherwise if changes in the criteria contained in the Utility's tariffs or if any of the facilities, operations or procedures of the Utility render any customer-provided equipment or facilities obsolete or require modification or alteration of such equipment facilities or otherwise affect its use or performance.

4. Visit Charge

The client or party requesting the Utility to conduct a field visit to investigate a service difficulty shall be responsible for payment of a visit charge, as set forth in Schedule Cal. P.U.C. No. V-1, for visits by the Utility to the premises of the client or authorized user where the service difficulty or trouble report results from the use of equipment or facilities provided by the client or authorized agency.

5. Options and Specifications

The client or his agent must identify the appropriate pricing plan desired at the time the order is place with the Utility.

The client shall designate an agent who shall act as agent for the protected premises client for connect, disconnect and changes of service except as stated otherwise in this tariff.

[1] Alarm Transport Service is withdrawn effective March 31, 2004. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) - Continued

3. Connection of Service - Continued (T)(L)

(g) Utility Rights for DLC Application Using Existing Subscriber Loop (T)

Alarm transport service as specified in this tariff schedule using DLC technology does not limit the Utility's right for further utilization of its subscriber local loop for DLC transport access for other purposes not specified herein. The Utility reserves the right to expand or discontinue any of the services provided in this tariff and shall not be responsible to the customer or otherwise if changes in the criteria contained in the Utility's tariffs or if any of the facilities, operations or procedures of the Utility render any customer-provided equipment or facilities obsolete or require modification or alteration of such equipment facilities or otherwise affect its use or performance.

4. Visit Charge (T)

The client or party requesting the Utility to conduct a field visit to investigate a service difficulty shall be responsible for payment of a visit charge, as set forth in Schedule Cal. P.U.C. No. V-1, for visits by the Utility to the premises of the client or authorized user where the service difficulty or trouble report results from the use of equipment or facilities provided by the client or authorized agency.

5. Options and Specifications (T)

The client or his agent must identify the appropriate pricing plan desired at the time the order is place with the Utility.

The client shall designate an agent who shall act as agent for the protected premises client for connect, disconnect and changes of service except as stated otherwise in this tariff. (L)

(L) Material formerly shown in Schedule Cal. P.U.C. No. G-11, Original Sheet 7.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) [1] - Continued (N)

5. Options and Specifications - Continued

Billing Transfer Service (BTS) is a service option that enables the Utility to bill, direct to the client's designated alarm agency or central station, all recurring rates and nonrecurring charges associated with ATS for each protected premises. If BTS is not requested, all recurring rates and nonrecurring charges for ATS associated premises will be billed to the protected premises.

6. Limitations

ATS is to be used only for transport of alarm monitoring type signals.

ATS is not offered where repeating and loop extender devices are required on a local loop and where facilities are transferred to non-compatible transmission media.

[1] Alarm Transport Service is withdrawn effective March 31, 2004. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) - Continued (T)(L)

5. Options and Specifications - Continued

Billing Transfer Service (BTS) is a service option that enables the Utility to bill, direct to the client's designated alarm agency or central station, all recurring rates and nonrecurring charges associated with ATS for each protected premises. If BTS is not requested, all recurring rates and nonrecurring charges for ATS associated premises will be billed to the protected premises.

6. Limitations

ATS is to be used only for transport of alarm monitoring type signals.

ATS is not offered where repeating and loop extender devices are required on a local loop and where facilities are transferred to non-compatible transmission media. (L)

(L) Material formerly shown in Schedule Cal. P.U.C. No. G-11, Original Sheet 7 and Original Sheet 8.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) [1] - Continued (N)

RATES	NRC	Monthly RATE	
1. Alarm Transport Service (LAEA)			
a. Alarm transport service, each client	$ 253.87 *	$18.08	
b. Central Station access service	1,900.00		
c. Central Station connection arrangement	716.00	46.63	
d. Billing transfer service, each protected premises order	10.00	---	
2. Alarm Transport Service (NON-LAEA) **			
a. Alarm transport service, each client [2]	60.00	18.08	(T)
each client [3]	0.00	2.96	(T)

[1] Alarm Transport Service is withdrawn effective March 31, 2004. (N)

* Conversion of protected premises from private line to alarm transport service is offered without the associated NRC for a period of one year from the effective date of the initial service offering. Service offered in additional serving areas of the Utility will be subject to the same one year exception.

** In addition to rates and charges for Voiceband Special Access Service as shown under Section III.

[2] Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. (T)

[3] Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. (T)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

I. Alarm Transport Service (ATS) - Continued

RATES	NRC	Monthly RATE	
1. Alarm Transport Service (LAEA)			
a. Alarm transport service, each client	$ 253.87 *	$18.08	(T)
b. Central Station access service	1,900.00		
c. Central Station connection arrangement	716.00	46.63	
d. Billing transfer service, each protected premises order	10.00	---	
2. Alarm Transport Service (NON-LAEA)**			
a. Alarm transport service, each client[1]	60.00	18.08	(T)
each client[2]	0.00	2.96	(N)

* Conversion of protected premises from private line to alarm transport service is offered without the associated NRC for a period of one year from the effective date of the initial service offering. Service offered in additional serving areas of the Utility will be subject to the same one year exception.

** In addition to rates and charges for Voiceband Special Access Service as shown under Section III.

1 Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. (N)

2 Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

J. End User/Agent Lists

1. Presubscription List

(a) IntraLATA Equal Access

Prior to conversion to intraLATA equal access an IC, CLC or LEC may request a list of the Utility's end users and agents of record served from that end office switch. A single Presubscription List will be provided to intraLATA toll providers as follows:

(1) The Utility will provide a list from its customer data base. The list may be provided on electronic transmission or paper printout, at the option of the IC, CLC or LEC, at the rates set forth in the GTE Telephone Operating Companies Tariff FCC No. 1, Section 6. Foreign listings, PBX stations, CU centrex stations, public coin station and numbers not in service will not be provided. (D)

(a) The Initial List will be provided to the IC, CLC or LEC no later than 30 days after receipt of the order from and payment by the IC, CLC or LEC of charges. The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same intraLATA equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number.

(b) The Account Activity List, which includes a listing of all changes to the customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC, CLC or LEC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's, CLCs or LEC's customer account information. There is no charge for this list.

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

J. End User/Agent Lists (N)

1. Presubscription List

(a) IntraLATA Equal Access

Prior to conversion to intraLATA equal access an IC, CLC or LEC may request a list of the Utility's end users and agents of record served from that end office switch. A single Presubscription List will be provided to intraLATA toll providers as follows:

(1) The Utility will provide a list from its customer data base. The list may be provided on magnetic tape, electronic transmission or paper printout, at the option of the IC, CLC or LEC, at the rates set forth in the GTE Telephone Operating Companies Tariff FCC No. 1, Section 6. Foreign listings, PBX stations, CU centrex stations, public coin station and numbers not in service will not be provided.

(a) The Initial List will be provided to the IC, CLC or LEC no later than 30 days after receipt of the order from and payment by the IC, CLC or LEC of charges. The nonrecurring charge for the Initial List applies per order. A single order may contain all end offices having the same intraLATA equal access conversion date. The telephone number will not be provided if an end user or agent has a nonpublished number.

(b) The Account Activity List, which includes a listing of all changes to the customer data base, since the Initial List was produced, will be provided on a cyclic basis. The Account Activity List will only include information for those end users and agents that are presubscribed to the IC, CLC or LEC (including end users and agents with nonpublished numbers) for the sole purpose of updating the IC's, CLCs or LEC's customer account information. There is no charge for this list. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

J. End User/Agent Lists - Continued

1. Presubscription List - Continued (N)

(a) IntraLATA Equal Access - Continued

(2) The IC, CLC or LEC agrees to use the Initial Lists for the sole purpose of contacting potential customers/agents, or existing customers/agents, regarding intraLATA telecommunications services available through equal access to be obtained from the Utility. The IC, CLC or LEC agrees not to sell, or reproduce in any manner, in whole or in part, the lists or permit such to be done.

(3) The IC, CLC or LEC shall indemnify, protect and save harmless the Utility from and against any and all loss, liability, damages and expense arising out of any demand, claim, suit or judgment for damages which may arise out of the Utility's supplying of listing information, services or records.

(4) The Utility and the IC, CLC or LEC agree that the mutual objective of the parties is to conduct their respective businesses to avoid confusion by the end users and agents as to the separate and independent identity of the respective companies and their services. Neither the Utility nor the IC, CLC or LEC shall make any representation to end users, the public, prospective advertisers, expressed or implied, written or oral, which would imply that the IC, CLC or LEC is the same as, a part of, or associated with the Utility.

(5) This service may be terminated by either the Utility or the IC, CLC or LEC upon thirty (30) days' written notice. The Utility reserves the right to terminate this service immediately upon written notice if the IC or LEC misuses the list information. Performance by the Utility shall be excused in the event of strike, riot, act of God or any other cause beyond the reasonable control of the Utility. (N)

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

J. End User/Agent Lists - Continued

2. Snapshot List

The Snapshot List is a summary of selected end user and agent information for a specific IC, CLC or LEC which resides in the Utility customer data base. The Snapshot List may be provided via electronic transmission or paper printout, at the option of the IC, CLC or LEC, at rates set forth in the GTE Telephone Operating Companies Tariff FCC No. 1, Section 6. Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided. (T) (D)

The Snapshot List will be provided to the IC, CLC or LEC no later than 30 days after receipt of the order. The nonrecurring charge for the Snapshot List applies per order.

The purpose, liability and objectives associated with the provision of the Snapshot List is in IV.J.1.a.(2),(3),(4),(5).

Continued

FACILITIES FOR INTRASTATE ACCESS

IV. Miscellaneous Services - Continued

J. End User/Agent Lists - Continued (N)

2. Snapshot List

The Snapshot List is a summary of selected end user and agent information for a specific IC, CLC or LEC which resides in the Utility customer data base. The Snapshot List may be provided on magnetic tape, electronic transmission or paper printout, at the option of the IC, CLC or LEC, at rates set forth in the GTE Telephone Operating Companies Tariff FCC No. 1, Section 6. Foreign listings, PBX stations, CU centrex stations and numbers not in service will not be provided.

The Snapshot List will be provided to the IC, CLC or LEC no later than 30 days after receipt of the order. The nonrecurring charge for the Snapshot List applies per order.

The purpose, liability and objectives associated with the provision of the Snapshot List is in IV.J.1.a.(2),(3),(4),(5). (N)

Continued

FACILITIES FOR INTRASTATE ACCESS (N)

IV. Miscellaneous Services - Continued

K. Unauthorized Change of Local Service Provider

The term "unauthorized change of local service provider" is a change in the preferred local service provider that the end user denies authorizing.

If an end user denies authorizing a change in his/her local service provider, as submitted by the alleged unauthorized local service provider, the alleged unauthorized service provider will be assessed the nonrecurring charges, as specified in Verizon California Inc.'s Local Exchange Tariff, Schedule No. A-41, to restore the customer's service(s) as they existed prior to the alleged unauthorized change. In addition, the terms and conditions normally associated with a request for new service, as specified in Verizon California Inc.'s Local Exchange Tariff, Schedule A-1, will apply.

In accordance with the Federal Communications Commission's Slamming Liability Rules in CC Docket 94-129, if an alleged unauthorized local service provider is ultimately exonerated of liability, the alleged unauthorized local service provider is entitled to receive full payment from the end user for all services provided. In such situations, any nonrecurring charges assessed against the alleged unauthorized local service provider by Verizon California Inc. are subject to rebilling to the end user by the alleged unauthorized local service provider. (N)

Continued