CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	158th	*	4.17	12th	*
B	43rd		4.18	5th	
C	7th		4.19	5th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	20th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd		9	10th	
4.3	10th		9.1	2nd	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th		10.1	1st	
4.6	13th		10.2	1st	
4.6.1	6th		10.3	2nd	
4.7	20th		11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	11th		13.4	5th	
4.12	8th		13.5	3rd	
4.13	10th		14	13th	
4.14	9th		15	6th	
4.15	14th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	157th	*	4.17	11th	*
B	43rd	*	4.18	5th	
C	7th		4.19	5th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	20th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd		9	10th	
4.3	10th		9.1	2nd	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th		10.1	1st	
4.6	13th		10.2	1st	
4.6.1	6th		10.3	2nd	
4.7	20th		11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	11th		13.4	5th	
4.12	8th		13.5	3rd	
4.13	10th		14	13th	
4.14	9th		15	6th	
4.15	14th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets 1 through 53 of this schedule are cancelled/withdrawn as of the date shown below. Services from this schedule will be provided from the Verizon Product Guide. (N) (N)

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	157th	*	4.17	10th	#
B	43rd	*	4.18	5th	#
1	14th	#	4.19	5th	#
1.1	11th	#	4.20	2nd	#
1.2	11th	#	5	22nd	#
1.3	12th	#	5.1	3rd	#
1.4	4th	#	5.1.1	2nd	#
2	21st	#	5.2	1st	#
2.1	3rd	#	5.3	1st	#
3	20th	#	6	17th	#
3.1	15th	#	6.1	2nd	#
3.2	6th	#	7	17th	#
4	18th	#	8	24th	#
4.1	16th	#	8.1	13th	#
4.2	22nd	#	8.2	5th	#
4.3	10th	#	9	10th	#
4.4	9th	#	9.1	2nd	#
4.5	18th	#	9.2	2nd	#
4.5.1	4th	#	10	10th	#
4.6	13th	#	10.1	1st	#
4.6.1	6th	#	10.2	1st	#
4.7	20th	#	10.3	2nd	#
4.7.1	5th	#	11	10th	#
4.8	9th	#	12	14th	#
4.9	9th	#	13	19th	#
4.10	8th	#	13.1	2nd	#
4.10.1	2nd	#	13.2	5th	#
4.11	11th	#	13.3	4th	#
4.12	8th	#	13.4	5th	#
4.13	10th	#	13.5	3rd	#
4.14	9th	#	14	13th	#
4.15	14th	#	15	6th	#
4.16	13th	#	16	8th	#
			17	4th	#
			18	1st	#
			19	2nd	#

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision	Sheet	Original or Number of Revision
A	156th *	4.17	10th *
B	42nd *	4.18	5th
C	7th	4.19	5th
1	14th	4.20	2nd
1.1	11th #	5	22nd
1.2	11th #	5.1	3rd
1.3	12th #	5.1.1	2nd
1.4	4th #	5.2	1st
2	21st	5.3	1st
2.1	3rd	6	17th
3	20th	6.1	2nd #
3.1	15th	7	17th
3.2	6th #	8	24th
4	18th	8.1	13th #
4.1	16th	8.2	5th #
4.2	22nd	9	10th
4.3	10th	9.1	2nd
4.4	9th	9.2	2nd
4.5	18th	10	10th
4.5.1	4th	10.1	1st
4.6	13th	10.2	1st
4.6.1	6th *	10.3	2nd
4.7	20th *	11	10th
4.7.1	5th	12	14th
4.8	9th #	13	19th
4.9	9th	13.1	2nd
4.10	8th	13.2	5th
4.10.1	2nd	13.3	4th
4.11	11th *	13.4	5th
4.12	8th	13.5	3rd
4.13	10th *	14	13th
4.14	9th	15	6th
4.15	14th *	16	8th
4.16	13th	17	4th
		18	1st
		19	2nd

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	155th	*	4.17	9th	
B	41st	*	4.18	5th	
C	7th		4.19	5th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	20th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd		9	10th	
4.3	10th		9.1	2nd	*
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th		10.1	1st	
4.6	13th		10.2	1st	
4.6.1	5th		10.3	2nd	
4.7	19th		11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	3rd	
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	154th	*	4.17	9th	
B	40th		4.18	5th	
C	7th		4.19	5th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	20th	*	6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th		10.1	1st	
4.6	13th		10.2	1st	
4.6.1	5th		10.3	2nd	*
4.7	19th		11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	3rd	
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	153rd	*	4.17	9th	*
B	40th		4.18	5th	
C	7th		4.19	5th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th		10.1	1st	
4.6	13th	*	10.2	1st	
4.6.1	5th	*	10.3	1st	
4.7	19th	*	11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	3rd	
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
* Denotes change			18	1st	
# Withdrawn			19	2nd	

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	152nd	*	4.17	8th	
B	40th	*	4.18	5th	
C	7th		4.19	5th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	*
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th		10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	18th	#	11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	3rd	
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
* Denotes change			18	1st	
# Withdrawn			19	2nd	

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	151st	* (P)(P1)(P2)	4.17	8th	
B	39th	* (P1)(P2)	4.18	5th	
C	7th	*	4.19	5th	(P2)
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th	(P)	8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd	(P)	9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th	(P2)	10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	18th	#	11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	(P)
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	3rd	(P2)
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,923.
(P1) Pending approval of Advice Letter No. 10,941.
(P2) Pending approval of Advice Letter No. 10,971.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	150th	* (P)(P1)	4.17	8th	
B	38th	* (P1)	4.18	5th	
C	7th	#	4.19	5th	*
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th	(P)	8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd	(P)	9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	4th	*	10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	18th	#	11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	(P)
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	3rd	*
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,923.
(P1) Pending approval of Advice Letter No. 10,941.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	149th	* (P)(P1)	4.17	8th	(P)
B	37th	*	4.18	5th	
C	7th	#	4.19	4th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th	(P1)	8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd	(P1)	9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	3rd		10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	18th	#	11	10th	
4.7.1	5th		12	14th	
4.8	9th	#	13	19th	(P1)
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	2nd	
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,917.
(P1) Pending approval of Advice Letter No. 10,923.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	147th	*	4.17	8th	
B	35th		4.18	5th	
C	7th	#	4.19	4th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	18th	*	8.1	13th	#
4.1	16th		8.2	5th	#
4.2	22nd	*	9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	3rd		10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	17th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	19th	*
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	2nd	
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	146th	*	4.17	8th	*
B	35th		4.18	5th	
C	7th	#	4.19	4th	
1	14th		4.20	2nd	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	3rd		10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	17th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	2nd	
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	145th	*	4.17	7th	
B	35th	*	4.18	5th	
C	7th	#	4.19	4th	*
1	14th		4.20	2nd	*
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	3rd	*	10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	17th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd		13.3	4th	
4.11	10th		13.4	5th	
4.12	8th		13.5	2nd	*
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	144th	* (P)	4.17	7th	
B	34th	(P)	4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	1st	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	2nd		10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	17th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd	(P)	13.3	4th	
4.11	10th		13.4	5th	*
4.12	8th		13.5	1st	*
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,670

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	143rd	* (P)	4.17	7th	
B	34th	*	4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	1st	
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	3rd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	2nd	(P)	10.1	1st	
4.6	12th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	17th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	9th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	2nd	*	13.3	4th	
4.11	10th		13.4	4th	(P)
4.12	8th		13.5	Original	(P)
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,636.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	142nd	* (P)(P1)	4.17	7th	
B	33rd		4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	1st	(P)
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	2nd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	2nd	*	10.1	1st	
4.6	12th	(P1)	10.2	1st	
4.6.1	4th		10.3	1st	
4.7	17th	(P1)	11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	9th	(P1)	13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	1st		13.3	4th	
4.11	10th		13.4	4th	*
4.12	8th		13.5	Original	*
4.13	9th		14	13th	
4.14	9th		15	6th	
4.15	13th		16	8th	
4.16	13th		17	4th	
			18	1st	
			19	2nd	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,614.
(P1) Pending approval of Advice Letter No. 10,615.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	141st	* (P)	4.17	7th	
B	33rd		4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	1st	(P)
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	2nd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	1st		10.1	1st	
4.6	12th	*	10.2	1st	
4.6.1	4th		10.3	1st	
4.7	17th	*	11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	9th	*	13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	1st		13.3	4th	
4.11	10th		13.4	3rd	
4.12	8th		14	13th	
4.13	9th		15	6th	
4.14	9th		16	8th	
4.15	13th		17	4th	
4.16	13th		18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

(P) Pending approval of Advice Letter No. 10,614.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	140th	*	4.17	7th	
B	33rd		4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	1st	*
1.1	11th	#	5	22nd	
1.2	11th	#	5.1	2nd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd		6	17th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st		9	10th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	1st		10.1	1st	
4.6	11th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	16th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	8th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	1st		13.3	4th	
4.11	10th		13.4	3rd	
4.12	8th		14	13th	
4.13	9th		15	6th	
4.14	9th		16	8th	
4.15	13th		17	4th	
4.16	13th		18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	139th	* (P)(P1)	4.17	7th	
B	33rd	*	4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	Original	
1.1	11th	#	5	22nd	(P)
1.2	11th	#	5.1	2nd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd	(P)	6	17th	(P)
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	(P)
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st	(P)	9	10th	(P)
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	1st	(P1)	10.1	1st	
4.6	11th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	16th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	8th	(P)	13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	1st		13.3	4th	
4.11	10th		13.4	3rd	(P1)
4.12	8th		14	13th	
4.13	9th		15	6th	
4.14	9th		16	8th	(P)
4.15	13th		17	4th	
4.16	13th		18	1st	
			19	2nd	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 10,046.
(P1) Pending approval of Advice Letter No. 10,127.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	138th	* (P)	4.17	7th	
B	32nd		4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	Original	
1.1	11th	#	5	22nd	(P)
1.2	11th	#	5.1	3rd	*
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	3rd	(P)	6	17th	(P)
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	24th	(P)
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	21st	(P)	9	10th	(P)
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	1st	*	10.1	1st	
4.6	11th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	16th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	8th	(P)	13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	1st		13.3	4th	
4.11	10th		13.4	3rd	*
4.12	8th		14	13th	
4.13	9th		15	6th	
4.14	9th		16	8th	(P)
4.15	13th		17	4th	
4.16	13th		18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

(P) Pending approval of Advice Letter No. 10,046.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	136th	*	4.17	7th	
B	32nd	*	4.18	5th	
C	7th	#	4.19	3rd	
1	14th		4.20	Original	
1.1	11th	#	5	21st	
1.2	11th	#	5.1	2nd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	2nd		6	16th	
3	19th		6.1	2nd	#
3.1	15th		7	17th	
3.2	6th	#	8	23rd	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	20th		9	9th	
4.3	10th		9.1	1st	
4.4	9th		9.2	2nd	
4.5	18th		10	10th	
4.5.1	Original		10.1	1st	
4.6	11th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	16th		11	10th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	7th		13.1	2nd	
4.10	8th		13.2	5th	
4.10.1	1st		13.3	4th	
4.11	10th		13.4	2nd	
4.12	8th		14	13th	
4.13	9th		15	6th	
4.14	9th		16	7th	
4.15	13th		17	4th	
4.16	13th		18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	135th	*	4.17	7th	*
B	30th		4.18	4th	
C	7th	#	4.19	2nd	*
1	14th		4.20	Original	
1.1	11th	#	5	21st	
1.2	11th	#	5.1	2nd	
1.3	12th	#	5.1.1	2nd	
1.4	4th	#	5.2	1st	
2	21st		5.3	1st	
2.1	2nd		6	15th	
3	19th		6.1	2nd	#
3.1	14th		7	17th	
3.2	6th	#	8	22nd	
4	17th		8.1	13th	#
4.1	16th		8.2	5th	#
4.2	20th		9	9th	
4.3	10th		9.1	1st	
4.4	9th		9.2	1st	
4.5	17th		10	10th	
4.5.1	Original		10.1	1st	
4.6	11th		10.2	1st	
4.6.1	4th		10.3	1st	
4.7	16th		11	9th	
4.7.1	5th		12	14th	
4.8	8th		13	18th	
4.9	7th		13.1	2nd	
4.10	8th		13.2	4th	
4.10.1	1st		13.3	3rd	
4.11	10th		13.4	2nd	
4.12	8th		14	13th	
4.13	9th		15	6th	
4.14	9th		16	7th	
4.15	13th		17	4th	
4.16	13th		18	1st	
			19	2nd	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision			Sheet	Original or Number of Revision		
A	133rd	*	(P)	4.17	5th		
B	30th		(P)	4.18	4th		
C	7th	#		4.19	Original		
1	14th			4.20	Original		
1.1	11th	#		5	21st		
1.2	11th	#		5.1	2nd		(P)
1.3	12th	#		5.1.1	2nd		(P)
1.4	4th	#		5.2	1st		(P)
2	21st			5.3	1st		(P)
2.1	2nd			6	15th		
3	19th		(P)	6.1	2nd	#	
3.1	14th		(P)	7	17th		
3.2	6th	#		8	22nd		
4	17th		(P)	8.1	13th	#	
4.1	16th			8.2	5th	#	
4.2	20th			9	9th		
4.3	10th			9.1	1st		(P)
4.4	9th			9.2	1st		(P)
4.5	17th		(P)	10	10th		(P)
4.5.1	Original			10.1	1st		(P)
4.6	11th			10.2	1st		(P)
4.6.1	4th		(P)	10.3	1st		
4.7	16th			11	9th		(P)
4.7.1	5th		(P)	12	14th		(P)
4.8	8th			13	18th		(P)
4.9	7th			13.1	2nd		(P)
4.10	8th		(P)	13.2	4th	*	
4.10.1	1st		(P)	13.3	3rd	*	
4.11	10th			13.4	2nd	*	
4.12	8th		(P)	14	13th		(P)
4.13	9th			15	6th		
4.14	9th		(P)	16	7th		(P)
4.15	13th			17	4th		(P)
4.16	13th			18	1st		
				19	2nd		(P)

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9862.

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	13nd	* (P)(P1)	4.17	5th	(P)
B	30th	(P)	4.18	4th	(P)
C	7th	#	4.19	Original	(P)
1	14th		4.20	Original	(P)
1.1	11th	#	5	21st	
1.2	11th	#	5.1	2nd	*
1.3	12th	#	5.1.1	2nd	*
1.4	4th	#	5.2	1st	*
2	21st		5.3	1st	*
2.1	2nd		6	15th	
3	19th	*	6.1	2nd	#
3.1	14th	*	7	17th	
3.2	6th	#	8	22nd	
4	17th	*	8.1	13th	#
4.1	16th		8.2	5th	#
4.2	20th		9	9th	
4.3	10th		9.1	1st	*
4.4	9th		9.2	1st	*
4.5	17th	*	10	10th	*
4.5.1	Original	(P1)	10.1	1st	*
4.6	11th		10.2	1st	*
4.6.1	4th	*	10.3	1st	
4.7	16th		11	9th	*
4.7.1	5th	*	12	14th	*
4.8	8th		13	18th	*
4.9	7th		13.1	2nd	*
4.10	8th	*	13.2	3rd	
4.10.1	1st	*	13.3	2nd	
4.11	10th		13.4	1st	(P1)
4.12	8th	*	14	13th	*
4.13	9th		15	6th	
4.14	9th	*	16	7th	*
4.15	13th		17	4th	*
4.16	13th		18	1st	
			19	2nd	*

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9800.
(P1) Pending approval of Advice Letter No. 9815.

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision			Sheet	Original or Number of Revision		
A	131st	*	(P)(P1)	4.17	5th		(P1)
B	29th		(P)(P1)	4.18	4th		(P1)
C	7th	#		4.19	Original		(P1)
1	14th		(P)	4.20	Original		(P1)
1.1	11th	#		5	21st		(P)
1.2	11th	#		5.1	1st		
1.3	12th	#		5.1.1	1st		
1.4	4th	#		5.2	Original		
2	21st		(P)	5.3	Original		
2.1	2nd		(P)	6	15th		(P)
3	18th			6.1	2nd	#	
3.1	13th			7	17th		(P)
3.2	6th	#		8	22nd		(P)
4	16th			8.1	13th	#	
4.1	16th		(P)	8.2	5th	#	
4.2	20th		(P)	9	9th		(P)
4.3	10th		(P)	9.1	Original		
4.4	9th		(P)	9.2	Original		
4.5	16th			10	9th		
4.5.1	Original	*		10.1	Original		
4.6	11th		(P)	10.2	Original		
4.6.1	3rd			10.3	1st		(P)
4.7	16th		(P)	11	8th		
4.7.1	3rd			12	13th		
4.8	8th		(P)	13	17th		
4.9	7th		(P)	13.1	1st		
4.10	7th			13.2	3rd		(P)
4.10.1	Original			13.3	2nd		(P)
4.11	10th		(P)	13.4	1st	*	(P)
4.12	7th			14	12th		
4.13	9th		(P)	15	6th		(P)
4.14	8th			16	6th		
4.15	13th		(P)	17	3rd		
4.16	13th		(P)	18	1st		(P)
				19	1st		

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9799.
(P1) Pending approval of Advice Letter No. 9800.

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	130th	* (P)	4.17	5th	*
B	29th	* (P)	4.18	4th	*
C	7th	#	4.19	Original	*
1	14th	(P)	4.20	Original	*
1.1	11th	#	5	21st	(P)
1.2	11th	#	5.1	1st	
1.3	12th	#	5.1.1	1st	
1.4	4th	#	5.2	Original	
2	21st	(P)	5.3	Original	
2.1	2nd	(P)	6	15th	(P)
3	18th		6.1	2nd	#
3.1	13th		7	17th	(P)
3.2	6th	#	8	22nd	(P)
4	16th		8.1	13th	#
4.1	16th	(P)	8.2	5th	#
4.2	20th	(P)	9	9th	(P)
4.3	10th	(P)	9.1	Original	
4.4	9th	(P)	9.2	Original	
4.5	16th		10	9th	
4.6	11th	(P)	10.1	Original	
4.6.1	3rd		10.2	Original	
4.7	16th	(P)	10.3	1st	(P)
4.7.1	3rd		11	8th	
4.8	8th	(P)	12	13th	
4.9	7th	(P)	13	17th	
4.10	7th		13.1	1st	
4.10.1	Original		13.2	3rd	(P)
4.11	10th	(P)	13.3	2nd	(P)
4.12	7th		13.4	Original	(P)
4.13	9th	(P)	14	12th	
4.14	8th		15	6th	(P)
4.15	13th	(P)	16	6th	
4.16	13th	(P)	17	3rd	
			18	1st	(P)
			19	1st	

* Denotes change
\# Withdrawn
(P) Pending approval of Advice Letter No. 9799.

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	129th	*	4.17	4th	#
B	28th	*	4.18	3rd	#
C	7th	#	5	21st	*
1	14th	*	5.1	1st	
1.1	11th	#	5.1.1	1st	
1.2	11th	#	5.2	Original	
1.3	12th	#	5.3	Original	
1.4	4th	#	6	15th	*
2	21st	*	6.1	2nd	#
2.1	2nd	*	7	17th	*
3	18th		8	22nd	*
3.1	13th		8.1	13th	#
3.2	6th	#	8.2	5th	#
4	16th		9	9th	*
4.1	16th	*	9.1	Original	
4.2	20th	*	9.2	Original	
4.3	10th	*	10	9th	
4.4	9th	*	10.1	Original	
4.5	16th		10.2	Original	
4.6	11th	*	10.3	1st	*
4.6.1	3rd		11	8th	
4.7	16th	*	12	13th	
4.7.1	3rd		13	17th	
4.8	8th	*	13.1	1st	
4.9	7th	*	13.2	3rd	*
4.10	7th		13.3	2nd	*
4.10.1	Original		13.4	Original	*
4.11	10th	*	14	12th	
4.12	7th		15	6th	*
4.13	9th	*	16	6th	
4.14	8th		17	3rd	
4.15	13th	*	18	1st	*
4.16	13th	*	19	1st	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheets A through 41 of this schedule are effective as of the date shown on each sheet. Original or revised sheets contain all material including changes from the original schedule that are in effect on the date hereof.

Sheet	Original or Number of Revision		Sheet	Original or Number of Revision	
A	128th	*	4.16	12th	
B	27th		4.17	4th	#
C	7th	#	4.18	3rd	#
1	13th		5	20th	
1.1	11th	#	5.1	1st	
1.2	11th	#	5.1.1	1st	*
1.3	12th	#	5.2	Original	
1.4	4th	#	5.3	Original	
2	20th		6	14th	
2.1	1st		6.1	2nd	#
3	18th		7	16th	
3.1	13th		8	21st	
3.2	6th	#	8.1	13th	#
4	16th		8.2	5th	#
4.1	15th		9	8th	
4.2	19th		9.1	Original	
4.3	9th		9.2	Original	
4.4	8th		10	9th	
4.5	16th		10.1	Original	
4.6	9th		10.2	Original	
4.6.1	3rd	*	10.3	Original	
4.7	15th		11	8th	
4.7.1	3rd	*	12	13th	
4.8	7th		13	17th	
4.9	5th		13.1	1st	
4.10	7th		13.2	2nd	
4.10.1	Original		13.3	1st	
4.11	9th		14	12th	
4.12	7th		15	5th	
4.13	8th		16	6th	
4.14	8th		17	3rd	
4.15	11th		18	Original	
			19	1st	

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	8th	
24	8th	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	4th	*
45	3rd	
46	2nd	
47	Original	
48	1st	
49	Original	
50	Original	
51	2nd	
52	4th	
53	Original	

* Denotes change

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	#
21	1st	#
22	5th	#
23	8th	#
24	8th	#
25	2nd	#
26	2nd	#
26.1	1st	#
27	2nd	#
28	2nd	#
29	2nd	#
30	2nd	#
31	2nd	#
32	2nd	#
33	2nd	#
34	2nd	#
35	2nd	#
36	4th	#
37	2nd	#
37.1	2nd	#
38	5th	#
39	3rd	#
40	3rd	#
41	5th	#
42	Original	#
43	1st	#
44	3rd	#
45	3rd	#
46	2nd	#
47	Original	#
48	1st	#
49	Original	#
50	Original	#
51	2nd	#
52	4th	#
53	Original	#

* Denotes change
\# Withdrawn

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	8th	*
24	8th	*
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	3rd	
45	3rd	*
46	2nd	*
47	Original	
48	1st	
49	Original	
50	Original	
51	2nd	
52	4th	
53	Original	

* Denotes change

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	7th	#
24	7th	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	3rd	
45	2nd	
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	2nd	*
52	4th	*
53	Original	

* Denotes change

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	7th	#
24	7th	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	3rd	
45	2nd	*
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	3rd	
53	Original	

* Denotes change

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	7th	#
24	7th	*
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	3rd	(P1)
45	1st	(P)
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	3rd	(P1)
53	Original	(P1)

* Denotes change
(P) Pending approval of Advice Letter No. 10,941.
(P1) Pending approval of Advice Letter No. 10,971.

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	7th	#
24	6th	#
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	3rd	*
45	1st	(P)
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	3rd	*
53	Original	*

* Denotes change
(P) Pending approval of Advice Letter No. 10,941.

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	7th	#
24	6th	#
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	2nd	
45	1st	*
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	2nd	

* Denotes change

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	6th	
24	5th	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	2nd	*
45	Original	
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	2nd	*

* Denotes change

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	6th	
24	5th	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	4th	*
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	1st	
45	Original	
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	1st	

* Denotes change

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	6th	
24	5th	*
24.1	Original	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	2nd	
37	2nd	
37.1	2nd	
38	5th	
39	3rd	
40	3rd	
41	5th	
42	Original	
43	1st	
44	1st	
45	Original	
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	1st	

* Denotes change

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	6th	
24	4th	
24.1	Original	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	2nd	
37	2nd	
37.1	2nd	*
38	5th	*
39	3rd	*
40	3rd	*
41	5th	*
42	Original	
43	1st	
44	1st	
45	Original	
46	1st	
47	Original	
48	1st	
49	Original	
50	Original	
51	1st	
52	1st	

* Denotes change

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	
21	1st	
22	5th	
23	6th	
24	4th	
24.1	Original	
25	2nd	
26	2nd	
26.1	1st	
27	2nd	
28	2nd	
29	2nd	
30	2nd	
31	2nd	
32	2nd	
33	2nd	
34	2nd	
35	2nd	
36	2nd	
37	2nd	
37.1	1st	
38	4th	
39	2nd	
40	2nd	
41	4th	
42	Original	
43	1st	*
44	1st	*
45	Original	
46	1st	*
47	Original	
48	1st	*
49	Original	
50	Original	
51	1st	*
52	1st	*

* Denotes change

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CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	1st	*
21	1st	*
22	5th	
23	6th	
24	4th	
24.1	Original	
25	2nd	*
26	2nd	*
26.1	1st	*
27	2nd	*
28	2nd	*
29	2nd	*
30	2nd	*
31	2nd	*
32	2nd	*
33	2nd	*
34	2nd	*
35	2nd	*
36	2nd	
37	2nd	
37.1	1st	*
38	4th	*
39	2nd	*
40	2nd	*
41	4th	*
42	Original	(P)
43	Original	(P)
44	Original	(P)
45	Original	(P)
46	Original	(P)
47	Original	(P)
48	Original	(P)
49	Original	(P)
50	Original	(P)
51	Original	(P)
52	Original	(P)

* Denotes change
(P) Pending approval of Advice Letter No. 9800.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	Original	
21	Original	
22	5th	(P)
23	6th	(P)
24	4th	(P)
24.1	Original	(P)
25	1st	
26	1st	
26.1	Original	
27	1st	
28	1st	
29	1st	
30	1st	
31	1st	
32	1st	
33	1st	
34	1st	
35	1st	
36	2nd	
37	2nd	(P)
37.1	Original	
38	3rd	
39	1st	
40	1st	
41	3rd	
42	Original	*
43	Original	*
44	Original	*
45	Original	*
46	Original	*
47	Original	*
48	Original	*
49	Original	*
50	Original	*
51	Original	*
52	Original	*

* Denotes change
(P) Pending approval of Advice Letter No. 9799.

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	Original	
21	Original	
22	5th	*
23	6th	*
24	4th	*
24.1	Original	*
25	1st	
26	1st	
26.1	Original	
27	1st	
28	1st	
29	1st	
30	1st	
31	1st	
32	1st	
33	1st	
34	1st	
35	1st	
36	2nd	
37	2nd	*
37.1	Original	
38	3rd	
39	1st	
40	1st	
41	3rd	

* Denotes change

Continued

CentraNet® Service

LIST OF EFFECTIVE SHEETS

Sheet	Original or Number of Revision	
20	Original	
21	Original	
22	4th	*
23	5th	*
24	3rd	*
25	1st	
26	1st	
26.1	Original	(P)
27	1st	
28	1st	
29	1st	
30	1st	
31	1st	
32	1st	
33	1st	
34	1st	
35	1st	
36	2nd	(P)
37	1st	
37.1	Original	
38	3rd	*
39	1st	
40	1st	
41	3rd	*

* Denotes change

(P) Pending approval of Advice Letter No. 8629.

Continued

CentraNet® Service

APPLICABILITY

Applicable to CentraNet® provided from central offices equipped to provide such services. CentraNet® is a measured rate service only. There is no exchange unit allowance. See Schedule Cal. P.U.C. A-1 for Special Conditions and exchange unit charges.

TERRITORY

Within the exchange area of all exchanges, as said areas are defined on maps filed as part of the tariff schedules.

(D)

(D)

Continued

CentraNet® Service

APPLICABILITY

Applicable to CentraNet® provided from central offices equipped to provide such services. CentraNet® is a measured rate service only. There is no exchange unit allowance. See Schedule Cal P.U.C. A-1 for Special Conditions and exchange unit charges.

TERRITORY

Within the exchange area of all exchanges, as said areas are defined on maps filed as part of the tariff schedules.

GTE CALIFORNIA EDUCATION INITIATIVE

New services provided in this schedule are subject to the GTEC Education Initiative Waiver. A credit of up to $2,000.00 may be used within 24 months after applying to the program. This program is available to Public Schools (K-12), Public Libraries, Community Colleges and/or Private Schools (K-12) that have more than 100 students, are registered with the Department of Education and are within GTEC serving area for the installation and/or monthly rate for the new services. The waiver period will be for a 36 month period beginning November 9, 1994 and ending November 9, 1997. (x)

(x) Correction – Omitted in Advice Letter No. 5689.

Continued

CentraNet® Service

RATES

A. Reserved for Future Use (T)
(D)
(D)

(L[1])
(L[1])

(L[2])
(L[2])

(L[2])
(L[2])

(L[1])

(D)
(D)

(L[1]) Material moved to 7th Revised Sheet 4.9.
(L[2]) Material moved to 11th Revised Sheet 4.6.

Continued

CentraNet® Service

RATES

		NRC	Monthly Rate	
A.	Station Line* (SEE SPECIAL CONDITIONS 1-3.)			
1.	Working primary station lines			
a.	Direct Inward and Outward Dialing, each station line[1]	$ -	$ 19.00 (50260) (51101) (51102) (51136) (51163)	
	Dialing, each station line[2]		29.43	(T)
b.	Feature Packages (SEE SPECIAL CONDITION NO 2. & 3. FOR FEATURE PACKAGE DESCRIPTION)			
(1)	Package 1000			
(a)	Per customer group	$ 50.00	-	
(b)	Per station	(51104)	$ 3.00 (51105)	
(2)	Package 2000			
(a)	Per customer group	$100.00	-	
(b)	Per station	(51106)	$ 5.00 (51107)	
(3)	Package 3000			
(a)	Per customer group	$200.00		
(b)	Per station	(51108)	$ 6.00 (51109)	
(c)	Programming ARS/FRS - each set-up or change, WATS access lines included.	$350.00	-	
(4)	CentraNet® CCLASS#			
(a)	Per station	-	$ 5.00	
2.	Installed primary station line each line $ 20.00	$ - (51103)		

* Service connection charges in Schedule Cal. P.U.C. No. A-41 will not apply to service order or central office activity. However, premises visit charges will apply. Move and change charges will apply to all customers, with the exception of customers of CMAC.

\# The maximum monthly charge for the CentraNet® CCLASS feature package is $500.00 per customer.

(D)
(D)

[1] Rates applicable to exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1.
[2] Rates applicable to exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features
(SEE SPECIAL CONDITION 4.)

The following optional features are available to all CentraNet® Customers (Package 1000, 2000, 3000 and Dormitory Service). (L) (L)

	NRC	(T)	Monthly Rate	(T)	IOSC	(N)	
1. Paging Interface (SEE SPECIAL CONDITION 4.a.)	$105.00		$26.85		51110	(T)	(L[1]) (L[1])
2. Customer Moves and Changes (CMAC) [1]						(T)	
1 - 100 lines	190.00		85.00				
101 - 200 lines	350.00		140.00				
201 - 500 lines	800.00		200.00				
501 - 1500 lines	1,850.00		300.00				
1501 + lines	3,500.00		425.00				

(L[1])

[1] Both the NRC and Monthly Rate apply per customer group per central office. (T) (L[1])
(L) Material moved from 15th Revised Sheet 4.1.
(L[1]) Material rearranged on page.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features (L)
(SEE SPECIAL CONDITION 4.)

1. Paging Interface $105.00 $ 26.85
(SEE SPECIAL CONDITION 4.a.) (51110) (L)

	NRC *	Monthly Rate *
2. Customer Moves and Changes (CMAC)		
1 - 100 lines	$ 190.00	$ 85.00
101 - 200 lines	350.00	140.00
201 - 500 lines	800.00	200.00
501 - 1500 lines	1,850.00	300.00
1501+ 425.00	lines	3,500.00

* Both the NRC and Monthly Rate apply per customer group per central office.

(L) Material previously shown on 18th Revised Sheet 2.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued

	NRC	Monthly Rate	
3. Direct Digital Interface (DDI) [1] For use with High Capacity Digital Channel (SEE SPECIAL CONDITION 4.c.)	$ 150.00	$ 350.00	(T)
4. Conference Calling, each circuit (SEE SPECIAL CONDITION 4.d.)	150.00	124.32	(T)
5. Music on Hold Interface (SEE SPECIAL CONDITION 4.e.)	150.00	130.00	(T)
6. Automatic Route Selection (ARS)/ Flexible Route Selection (FRS) Upgrade (SEE SPECIAL CONDITION 4.f.)			
a. upgrade to a capacity of 32 patterns per customer group	100.00	21.25	(T)
b. upgrade to a capacity of 64 patterns per customer group	200.00	30.50	(T)
c. 6 digit routing to selectively route calls over 2 or more routes within an NPA, per NPA.	50.00	13.75	(T)
d. Customer requested change of prefixes and/or codes within a basic and/or upgraded pattern, each pattern.	35.00	--	(T)
7. ISDN-PRI CentraNet® Access [2], per PRI	200.00	--	(N)
8. ISDN-PRI Voice over Internet Protocol (VOIP) CentraNet® Access [2], per block of 100 DID or individual telephone numbers [3]	235.00		(N)
each additional number added	2.50		(N)

1 Channel Rate in Schedule Cal. P.U.C. C-1.

2 ISDN PRI Access and Tie Channel Service or Tie Channel to an Intermediary Customer Service is provided per Schedule Cal. P.U.C. C-1, Facilties for Intrastate Access Services tariff. (N)

3 Initial installations are charged at the Per Block of 100 DID Numbers rate. For subsequent additions, Per Block of 100 DID Numbers or Each Addition Number rate may apply. (N)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued (N)

	NRC	Monthly Rate	IOSC		
3. Direct Digital Interface (DDI) [1] For use with High Capacity Digital Channel (SEE SPECIAL CONDITION 4.c.)	$ 150.00	$ 350.00	51113	(T) 	 (L) (L)
4. Conference Calling, each circuit (SEE SPECIAL CONDITION 4.d.)	150.00	124.32	51114	(T)	
5. Music on Hold Interface (SEE SPECIAL CONDITION 4.e.)	150.00	130.00	51115	(T)	
6. Automatic Route Selection (ARS)/ Flexible Route Selection (FRS) Upgrade (SEE SPECIAL CONDITION 4.f.)					
a. upgrade to a capacity of 32 patterns per customer group	100.00	21.25	51116	(T)	
b. upgrade to a capacity of 64 patterns per customer group	200.00	30.50	51117	(T)	
c. 6 digit routing to selectively route calls over 2 or more routes within an NPA, per NPA.	50.00	13.75	51118	(T)	
d. Customer requested change of prefixes and/or codes within a basic and/or upgraded pattern, each pattern.	35.00	-	51119	(T)	

[1] Channel Rate in Schedule Cal. P.U.C. C-1. (L)

(L) Material rearranged on page.

Continued

CentraNet® Service

RATES - Continued

		NRC	Monthly Rate	IOSC
3.	Direct Digital Interface (DDI) For use with High Capacity Digital Channel (SEE SPECIAL CONDITION 4.c.)	$150.00(R) (Channel Rate in Schedule Cal. P.U.C. No. C-1)	$350.00 (R)	(51113)
4.	Conference Calling, ea. ckt (SEE SPECIAL CONDITION 4.d.)	$150.00	$124.32	(51114)
5.	Music on Hold Interface (SEE SPECIAL CONDITION 4.e.)	$150.00	$130.00	(51115)
6.	Automatic Route Selection (ARS)/ Flexible Route Selection (FRS) Upgrade (SEE SPECIAL CONDITION 4.f.)			
	a. upgrade to a capacity of 32 patterns per customer group	$100.00	$ 21.25	(51116)
	b. upgrade to a capacity of 64 patterns per customer group	$200.00	$ 30.50	(51117)
	c. 6 digit routing to selectively route calls over 2 or more routes within an NPA, per NPA.	$ 50.00	$ 13.75	(51118)
	d. Customer requested change of prefixes and/or codes within a basic and/or upgraded pattern, each pattern.	$ 35.00	$ -	(51119)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued

	NRC	Monthly Rate	
8. Single Digit Dialing, per customer group (SEE SPECIAL CONDITION 4.h.)	$ 35.00	$ 5.00	
9. Speed Dialing 30 (SEE SPECIAL CONDITION 4.i.)	5.00	1.50	(T)
10. Auto/Universal Call Distribution (ACD/UCD) (SEE SPECIAL CONDITIONS 4.j.)	150.00	35.00	
11. Trunk Queuing (SEE SPECIAL CONDITION 4.k.)	5.00	1.50	
12. Attendant Position Interface (SEE SPECIAL CONDITION 4.l.)	200.00	200.00	

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued (N)

	NRC	Monthly Rate	
8. Single Digit Dialing, per customer group (SEE SPECIAL CONDITION 4.h.)	$ 35.00	$ 5.00	(T)
9. Speed Calling 30 (SEE SPECIAL CONDITION 4.i.)	5.00	1.50	(T)
10. Auto/Universal Call Distribution (ACD/UCD) (SEE SPECIAL CONDITIONS 4.j.)	150.00	35.00	(T)
11. Trunk Queuing (SEE SPECIAL CONDITION 4.k.)	5.00	1.50	(T)
12. Attendant Position Interface (SEE SPECIAL CONDITION 4.l.)	200.00	200.00	(T)

(D)

Continued

CentraNet® Service (T)

RATES - Continued

		NRC	Monthly Rate	
8.	Single Digit Dialing, per customer grp. (SEE SPECIAL CONDITION 4.h.)	$ 35.00	$ 5.00	(L)
9.	Speed Calling 30 (SEE SPECIAL CONDITION 4.i.)	$ 5.00	$ 1.50	
10.	Auto/Universal Call Distribution (ACD/UCD) (SEE SPECIAL CONDITIONS 4.j.)	$150.00	$ 35.00	
11.	Trunk Queuing (SEE SPECIAL CONDITION 4.k.)	$ 5.00	$ 1.50	
12.	Attendant Position Interface (SEE SPECIAL CONDITION 4.l.)	$200.00	$200.00	(L)

(L) Material formerly shown on 12th Revised Sheet 3.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued

	NRC	Monthly Rate	IOSC	
13. Terminations in CentraNet® Switching Equipment (SEE SPECIAL CONDITION 4.m.)				
a. Private line terminal, each termination (does not apply to manual tie lines)	$ 120.00	$ 30.00	51128	
(1) Changes to existing private line terminal, each terminal	50.00	-	51130	
b. Tandem private line terminal, each termination	120.00	35.00	51129	
(1) Changes to existing tandem private line terminal, each terminal	50.00	-	51130	
c. Foreign Exchange and special services terminal, each termination	120.00	30.00	51131	
d. In WATS termination [1, 2]	50.00	5.00	51132	(T)
e. Assume Dial "9"				
(1) Each customer group (SEE SPECIAL CONDITION 21)	500.00	85.00	51201 51202	
14. Meet me Conference (SEE SPECIAL CONDITION 4.n.)	150.00	124.31	51133	
15. Recorded Announcement (SEE SPECIAL CONDITION 4.o.)	150.00	75.00	51134	

1 Access line rate in Schedule Cal. P.U.C. No. B-3.
2 Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued (N)

	NRC	Monthly Rate	IOSC	
13. Terminations in CentraNet® Switching Equipment (SEE SPECIAL CONDITION 4.m.)				
a. Private line terminal, each termination (does not apply to manual tie lines)	$ 120.00	$ 30.00	51128	(T)
(1) Changes to existing private line terminal, each terminal	50.00	-	51130	(T)
b. Tandem private line terminal, each termination	120.00	35.00	51129	(T)
(1) Changes to existing tandem private line terminal, each terminal	50.00	-	51130	(T)
c. Foreign Exchange and special services terminal, each termination	120.00	30.00	51131	(T)
d. In WATS termination [1]	50.00	5.00	51132	(T) (L)
e. Assume Dial "9"				
(1) Each customer group	500.00		51201	(T)
(SEE SPECIAL CONDITION 21)		85.00	51202	(T)
14. Meet me Conference (SEE SPECIAL CONDITION 4.n.)	150.00	124.31	51133	(T)
15. Recorded Announcement (SEE SPECIAL CONDITION 4.o.)	150.00	75.00	51134	(T)

[1] Access line rate in Schedule Cal. P.U.C. No. B-3. (T) (L)

(L) Material rearranged on page.

Continued

CentraNet® Service

RATES - Continued

	NRC *	Monthly Rate *	IOSC	(T)
13. Terminations in CentraNet® Switching Equipment (SEE SPECIAL CONDITION 4.m.)				
a. Private line terminal, each termination (does not apply to manual tie lines)	$120.00	$ 30.00	(51128)	(T)
(1) Changes to existing private line terminal, each terminal	50.00	-	(51130)	(T)
b. Tandem private line terminal, each termination	120.00	35.00	(51129)	(T)
(1) Changes to existing tandem private line terminal, each terminal	50.00	-	(51130)	(T)
c. Foreign Exchange and special services terminal, each termination	120.00	30.00	(51131)	(T)
d. In WATS termination (Access line rate in Schedule Cal. P.U.C. No. B-3)	50.00	5.00	(51132)	(T)
e. Assume Dial "9"				(N)
(1) Each customer group	500.00		(51201)	|
(SEE SPECIAL CONDITION 21)		85.00	(51202)	(N)
14. Meet me Conference (SEE SPECIAL CONDITION 4.n.)	150.00	124.31(I)	(51133)	(T)
15. Recorded Announcement (SEE SPECIAL CONDITION 4.o.)	150.00	75.00	(51134)	(T)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4.)

	NRC	Monthly Rate	
16. Dormitory Service (See SPECIAL CONDITIONS 4.p & 6)	$50.00	[1]	(T)
a. Feature Package			
(1) Each station		$2.00	(T)
b. Installed primary station line			
(1) Each line	20.00		(T)
17. Expanded Optional Features			(L) (N) (L)
a. Automatic Route Selection (ARS)/ Flexible Route Selection (FRS) (SEE SPECIAL CONDITION 7)			(T)
(1) Common equipment, per customer group	500.00	175.00	(T)
(2) 3-digit Routing to selectively route calls over two or more routes			
(a) Capacity of 8 patterns, per customer group	50.00	12.50	
(b) Capacity of 32 patterns per customer group	100.00	21.25	
(c) Capacity of 64 patterns per customer group	200.00	30.50	

[1] Individual Line Residential Service rate is applicable as shown in Schedule Cal. P.U.C. No. A-1. (T)

(L) Material previously on this page moved to 2nd Revised Sheet 2.1.

Continued

CentraNet® Service (T)

RATES - Continued

	NRC	Monthly Rate	
16. Dormitory Service 50.00 (See SPECIAL CONDITIONS 4.p & 6)	#		(L)
a. Feature Package			
1) Each station		2.00	
b. Installed primary station line			
1) Each line	20.00		(L)
17. The following optional features are available to all CentraNet® Customers (Package 1000, 2000, 3000, and Dormitory Service).			(T)
a. Flexible Route Selection (FRS) (SEE SPECIAL CONDITION 7)			
(1) Common equipment, per customer group $ 500.00	175.00		
(2) 3-digit Routing to selectively route calls over two or more routes			
(a) Capacity of 8 patterns, per customer group	50.00	12.50	
(b) Capacity of 32 patterns per customer group	100.00	21.25	
(c) Capacity of 64 patterns per customer group	200.00	30.50	

Individual Line Residential Service rate is applicable as shown in Schedule Cal. P.U.C. No. A-1. (L)

(L) Material formerly shown on 12th Revised Sheet 4.
Material omitted now shown on 15th Revised Sheet 4.2.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4.)

17. Expanded Optional Features - Continued

	NRC	Monthly Rate	
a. Automatic Route Selection (ARS)/ Flexible Route Selection (FRS) - Continued (SEE SPECIAL CONDITION 7.)			
(3) 6-digit Routing to selectively route calls over two or more routes within a NPA			
(a) Per NPA	$ 50.00	$ 13.75	
(4) Customer requested change of prefix or codes within a pattern			
(a) Per pattern	35.00	-	
(5) Programming - WATS [1] access lines included, each set-up or change	350.00	-	(T)
b. Message Detail Recording (MDR) (SEE SPECIAL CONDITION 8)			
(1) Common Equipment per customer group	100.00	81.25	
(a) Each group of 50 or fewer stations	2.00	-	
(2) Message Detail			
(a) Per line	-	0.30	
c. Authorization Codes, per group of 10	100.00	10.00	
d. Code Call Access	100.00	25.00	

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued (N)
(SEE SPECIAL CONDITION 4.)

17. Expanded Optional Features - Continued (T)

	NRC	Monthly Rate	
a. Automatic Route Selection (ARS)/ Flexible Route Selection (FRS) - Continued (T) (N) (SEE SPECIAL CONDITION 7.)			
(3) 6-digit Routing to selectively route calls over two or more routes within a NPA			
(a) Per NPA	$ 50.00	$ 13.75	(T)
(4) Customer requested change of prefix or codes within a pattern			
(a) Per pattern	35.00	-	(T)
(5) Programming - WATS access lines included, each set-up or change	350.00	-	(T)
b. Message Detail Recording (MDR) (SEE SPECIAL CONDITION 8)			
(1) Common Equipment per customer group	100.00	81.25	(T)
(a) Each group of 50 or less stations	2.00	-	(T)
(2) Message Detail			
(a) Per line	-	0.30	(T)
c. Authorization Codes, per group of 10	100.00	10.00	(T)
d. Code Call Access	100.00	25.00	(T)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued

17. Continued

	NRC	Monthly Rate	
a. Flexible Route Selection (FRS) - Continued			
(3) 6-digit Routing to selectively route calls over two or more routes within a NPA			
Per NPA	$ 50.00	$ 13.75	
(4) Customer requested change of prefix or codes within a pattern			
Per pattern	$ 35.00	-	
(5) Programming - WATS access lines included, each set-up or change	$350.00	-	
b. Message Detail Recording (MDR) (SEE SPECIAL CONDITION 8)			
(1) Common Equipment per customer group	$100.00	$ 81.25	
(a) Each group of 50 or less stations	$ 2.00	-	
(2) Message Detail			
(a) Per line	-	$ 0.30	(C)
c. Authorization Codes, per group of 10	$100.00	$ 10.00	
d. Code Call Access	$100.00	$ 25.00	

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4.) (N)

17. Expanded Optional Features - Continued (T)
(SEE SPECIAL CONDITION 7.) (N)

		NRC	Monthly Rate		IOSC	
e.	Dictation Access and Control	$100.00	$ 25.00			
f.	Preferential Hunting, per line	-	0.50			(T)
g.	Priority Queuing. per system	25.00	1.00			(T)
h.	Stop Hunt. per system	25.00	1.80			(T)
i.	Terminal Make Busy, per system [1]	25.00	1.80			(T)
j.	Time of Day Routing	560.00	10.00			(T)
k.	Exchange and Toll Message Diverting					
	(1) Common Equipment, per diverting pattern	135.00	15.00			(T) (T)
	(2) Each 10 NXXs Programmed	135.00	-			(T)
	(3) Each 10 NPAs Programmed	75.00	-			(T)
l.	Direct Connect Service, each [2]	30.00	5.00			(T)
18.	Proprietary Interface, each (SEE SPECIAL CONDITION 4.q.)		5.00	(T)	50305	(T) (L) (L)
19.	Pseudo Number (SEE SPECIAL CONDITION 4.r.)	-	6.00	(T)	50529	(T) (L) (L)

[1] Service may require Private Line Channels to activate this service. (T)
[2] This charge is in addition to the normal Schedule Cal. P.U.C. No. A-41 charges applicable when establishing service. (T)
(L) Material rearranged on page.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued

17. Continued

		NRC	Monthly Rate	
e.	Dictation Access and Control	$100.00	$ 25.00	(N)
f.	Preferential Hunting, per line -	$ 0.50		
g.	Priority Queuing. per system	$ 25.00	$ 1.00	
h.	Stop Hunt. per system	$ 25.00	$ 1.80	
i.	Terminal Make Busy, per system*	$ 25.00	$ 1.80	
j.	Time of Day Routing	$560.00	$ 10.00	
k.	Exchange and Toll Message Diverting			
	1) Common Equipment, per diverting pattern	$135.00	$ 15.00	
	2) Each 10 NXXs Programmed	$135.00	-	
	3) Each 10 NPAs Programmed	$ 75.00	-	
l.	Direct Connect Service, each (1) $ 30.00	$ 5.00		(N)
18.	Proprietary Interface, each (SEE SPECIAL CONDITION 4.q.)		$ 5.00 (50305)	(L)
19.	Pseudo Number - (SEE SPECIAL CONDITION 4.r.)	$ 6.00	(50306)	(L)

* Service may require Private Line Channels to activate this service. (N)

(1) This charge is in addition to the normal Schedule Cal. P.U.C. No. A-41 charges applicable when establishing service. (N)

(L) Material previously shown on 17th Revised Sheet 4.2

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued (SEE SPECIAL CONDITION 4)	NRC	
20. Data Base Changes		
a. Major Software Additions	$100.00	
- Add Customized Dialing Plan - Add Customer Requested Data Base Profile		
b. Routine Software Change [1]	50.00	(T)
- Change Trunk Group - Change Non-Data-Link Attendant [2]		(T)
- Change Customer Recording		
c. Minor Software Change [1]	25.00	(T)
- Change Subgroup - Hunt Groups - ACD Hunt Group - Queuing Groups - (Each) - Night Answer (UNA/PNA) - (Each Number) - Paging/Public Address/Code Calling - (Each Area) - Conference Calling - Remote Access Directory Number - (Each Code) - Authorization Code Validation - (Each Code) - Dictation Link Access - Extended Pick Up Code - Change Line Features - Unrestricted Call Transfer		(N)

(L)

[1] Applies to changes to existing services. (T)
[2] Plus an additional minor software change charge for each additional console. (T) (L)
(L) Material rearranged on page.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued

	NRC	
20. Data Base Changes		(N)
a. Major Software Additions	$100.00	
- Add Customized Dialing Plan - Add Customer Requested Data Base Profile		
b. Routine Software Change*	$ 50.00	
- Change Trunk Group - Change Non-Data-Link Attendant (1) - Change Customer Recording		
c. Minor Software Change*	$ 25.00	
- Change Subgroup - Hunt Groups - ACD Hunt Group - Queuing Groups - (Each) - Night Answer (UNA/PNA) - (Each Number) - Paging/Public Address/Code Calling - (Each Area) - Conference Calling - Remote Access Directory Number - (Each Code) - Authorization Code Validation - (Each Code) - Dictation Link Access - Extended Pick Up Code - Change Line Features		(N)

(1) Plus an additional minor software change charge for each additional console.

* Applies to changes to existing services.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued

	NRC	Monthly Rate	
21. Exchange and Toll Message Diverting			
Each change in diverting pattern, per group of 10 NXX/NPA changes	$ 50.00		
22. Instant Call Accounting (ICA) (See SPECIAL CONDITION 19)			
(1) Dedicated ICA, per system	2000.00	$ 1000.00	
(2) Dial-Up ICA, per system	1000.00	500.00	
23. Call Trace [1] (See SPECIAL CONDITION 4.v.)			(T)
per line	--	6.00	
24. Priority Call [1] (See SPECIAL CONDITION 4.w.)			(T)
per line	--	4.00	
25. Caller ID - Number Only Service (See SPECIAL CONDITION 4.x)			(T)
2 - 25 lines, per line	--	6.00	
26 - 50 lines, per line	--	4.50	
over 51 lines, per line	--	2.00	
26. Caller ID Service (See SPECIAL CONDITION 4.aa.)			(T)
2 - 25 lines, per line	--	7.00	
26 - 50 lines, per line	--	5.50	
over 51 lines, per line	--	3.00	
27. Selective Blocking (See SPECIAL CONDITION 4.y.)			
per call	--	0.00	
28. Complete Blocking (See SPECIAL CONDITION 4.z.)			
per line	--	0.00	

[1] Available to customers who subscribe to the CentraNet® CCLASS feature package only.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued (N)

	NRC	Monthly Rate	
21. Exchange and Toll Message Diverting			
Each change in diverting pattern, per group of 10 NXX/NPA changes	$ 50.00		
22. Instant Call Accounting (ICA) (See SPECIAL CONDITION 19)			
(1) Dedicated ICA, per system	2000.00	$ 1000.00	(T)
(2) Dial-Up ICA, per system	1000.00	500.00	(T)
23. Call Tracing Service [1] (See SPECIAL CONDITION 4.v.)			(T)
per line	--	6.00	
24. VIP Alert [1] (See SPECIAL CONDITION 4.w.)			(T)
per line	--	4.00	
25. Caller ID - Number Service (See SPECIAL CONDITION 4.x)			
2 - 25 lines, per line	--	6.00	
26 - 50 lines, per line	--	4.50	
over 51 lines, per line	--	2.00	
26. Caller ID - Name and Number Service (See SPECIAL CONDITION 4.aa.)			
2 - 25 lines, per line	--	7.00	
26 - 50 lines, per line	--	5.50	
over 51 lines, per line	--	3.00	
27. Selective Blocking (See SPECIAL CONDITION 4.y.)			
per call	--	0.00	
28. Complete Blocking (See SPECIAL CONDITION 4.z.)			
per line	--	0.00	

[1] Available to customers who subscribe to the CentraNet® CCLASS feature package only.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued	NRC	Monthly Rate	
21. Exchange and Toll Message Diverting			
Each change in diverting pattern, per group of 10 NXX/NPA changes	$ 50.00		
22. Instant Call Accounting (ICA) (See SPECIAL CONDITION 19)			
1) Dedicated ICA, per system	2000.00	$1000.00	
2) Dial-Up ICA, per system	1000.00	500.00	
23. Call Tracing Service* (See SPECIAL CONDITION 4.v.) per line	--	6.00	
24. VIP Alert* (See SPECIAL CONDITION 4.w.) per line	--	4.00	
25. Caller ID - Number Service (See SPECIAL CONDITION 4.x)			
2 - 25 lines, per line	--	6.00	(C)
26 - 50 lines, per line	--	4.50	
over 51 lines, per line	--	2.00	
26. Caller ID - Name and Number Service (See SPECIAL CONDITION 4.aa.)			
2 - 25 lines, per line	--	7.00	(C)
26 - 50 lines, per line	--	5.50	
over 51 lines, per line	--	3.00	
27. Selective Blocking (See SPECIAL CONDITION 4.y.) per call	--	0.00	
28. Complete Blocking (See SPECIAL CONDITION 4.z.) per line	--	0.00	

* Available to customers who subscribe to the CentraNet® CCLASS feature package only.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4)

		NRC	Monthly Rate	
29.	Numbers Not In Use	--	--	
30.	Station Message Detail Recording (SMDR) [1]			
	Dedicated Access [2]	ICB	ICB	
	Dial-Up Access			
	2 - 200 lines	$ 300.00	$ 200.00	
	201 + lines	ICB	ICB	
	Internet Access [3]			
	2 - 200 lines	300.00	200.00	
	201 + lines	ICB	ICB	
	Additions and Changes, per system change	[4]	--	
31.	Unlimited Local and Toll Usage for Business Feature Package Two B [5] choice of Caller ID and/or Voice Messaging	--	$ 12.00	
32.	Unlimited Local and Toll Usage for Business Feature Package Three [5] choice of Caller ID and/or One Point Voice Mail (OPVM)	--	$ 15.00	(N) (N)

1 NRC applies in addition to appropriate service order charges as set forth in Schedule Cal. P.U.C. No. A-41.
2 SMDR may also be provisioned via Dedicated Access (to the customer's location). The call records are transmitted to the customer, via a dedicated voice grade circuit, from the central office to the customer location. This optional feature requires the customer to also subscribe to a minimum of a voice grade circuit. The rates and charges for the dedicated access are provided on an Individual Case Basis (ICB).
3 Customer is responsible for obtaining connection to the Internet.
4 Minor Software Change charges apply, as set forth in RATES, Section B.20.c of this tariff.
5 See Schedule Cal. P.U.C. No. A-40 for the terms and conditions of these services.

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4)

		NRC	Monthly Rate	
29.	Numbers Not In Use	--	--	
30.	Station Message Detail Recording (SMDR) [1]			
	Dedicated Access [2]	ICB	ICB	
	Dial-Up Access			
	2 - 200 lines	$ 300.00	$ 200.00	
	201 + lines	ICB	ICB	
	Internet Access [3]			
	2 - 200 lines	300.00	200.00	
	201 + lines	ICB	ICB	
	Additions and Changes, per system change	[4]	--	
31.	Unlimited Local and Toll Usage for Business Feature Package Two B [5]			(N)
	choice of Caller ID and/or Voice Messaging	--	$ 12.00	(N)

1 NRC applies in addition to appropriate service order charges as set forth in Schedule Cal. P.U.C. No. A-41.
2 SMDR may also be provisioned via Dedicated Access (to the customer's location). The call records are transmitted to the customer, via a dedicated voice grade circuit, from the central office to the customer location. This optional feature requires the customer to also subscribe to a minimum of a voice grade circuit. The rates and charges for the dedicated access are provided on an Individual Case Basis (ICB).
3 Customer is responsible for obtaining connection to the Internet.
4 Minor Software Change charges apply, as set forth in RATES, Section B.20.c of this tariff.
5 See Schedule Cal. P.U.C. No. A-40 for the terms and conditions of these services. (N)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4)

		NRC	Monthly Rate	
29.	Numbers Not In Use	--	--	
30.	Station Message Detail Recording (SMDR) [1]			(N)
	Dedicated Access [2]	ICB	ICB	
	Dial-Up Access			
	2 - 200 lines	$ 300.00	$ 200.00	
	201 + lines	ICB	ICB	
	Internet Access [3]			
	2 - 200 lines	300.00	200.00	
	201 + lines	ICB	ICB	
	Additions and Changes, per system change	[4]	--	(N)

1 NRC applies in addition to appropriate service order charges as set forth in Schedule Cal. P.U.C. No. A-41. (N)
2 SMDR may also be provisioned via Dedicated Access (to the customer's location). The call records are transmitted to the customer, via a dedicated voice grade circuit, from the central office to the customer location. This optional feature requires the customer to also subscribe to a minimum of a voice grade circuit. The rates and charges for the dedicated access are provided on an Individual Case Basis (ICB).
3 Customer is responsible for obtaining connection to the Internet.
4 Minor Software Change charges apply, as set forth in RATES, Section B.20.c of this tariff. (N)

Continued

CentraNet® Service

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4)

		NRC	Monthly Rate	
29.	Numbers Not In Use	--	--	(T)(R)

(D)

Continued

CentraNet® Service (N)

RATES - Continued

B. Optional Features - Continued
(SEE SPECIAL CONDITION 4)

	NRC	IOSC	Monthly Rate	IOSC	
29. Numbers Not In Use, per number [1]	1.00	00122	.15	00123	(N)

[1] A Subsequent Order charge from Schedule Cal. P.U.C. No. A-41 is applicable per order.

Continued

CentraNet® Service

RATES – Continued

C. Station Line / Discount Pricing Plan (DPP)

	NRC (All Terms)
Installed primary station line, each line [3]	$ 20.00

CentraNet® customers may purchase service on a month-to-month or term commitment option of 12 Months, 36 Months, or 60 Months and receive discounted monthly rates as follows.

1. CentraNet® Line - Discount Pricing Plan (includes a CentraNet® Line only)

	Monthly Rate per line [1]		Monthly Rate per line [2]
a. Month-to-Month			
2 - 25 lines	$ 21.95	(I)	$ 29.43
26 - 50 lines	21.45	(I)	28.66
51 - 100 lines	20.95	(I)	27.88
101 + lines	20.45	(I)	27.11

(L)

(L)

[1] These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 14, Section 13, will be applied.

[2] These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. The End User Common Line Charge in the Verizon Telephone companies Tariff FCC No. 16, Section 4, will be applied. (L)

[3] Service connection charges in Schedule Cal P.U.C. No. A-41 will not apply to service order or central office activity. However, the Outside Facility Connection Charge will apply. The Subsequent Order Moves and Changes charge applies to all customers, with the exception of customers of CMAC. See Special Conditions Nos. 1-3.

(L)

(L) Material formerly on this sheet moved to 5th Revised Sheet 4.6.1.

Continued

CentraNet® Service

RATES – Continued

C. Station Line / Discount Pricing Plan (DPP)

	NRC (All Terms)	
Installed primary station line, each line [3]	$ 20.00	(T)

CentraNet® customers may purchase service on a month-to-month or term commitment option of 12 Months, 36 Months, or 60 Months and receive discounted monthly rates as follows.

1. CentraNet® Line - Discount Pricing Plan (includes a CentraNet® Line only)

	Monthly Rate per line [1]	Monthly Rate per line [2]	
a. Month-to-Month			(T)
2 - 25 lines	$ 19.00	$ 29.43	(T)
26 - 50 lines	18.50	28.66	
51 - 100 lines	18.00	27.88	
101 + lines	17.50	27.11	(T)
b. 12 Month Term [4, 5, 7]			(T)
2 - 25 lines	16.00	24.79	
26 - 50 lines	15.50	24.01	
51 - 100 lines	15.00	23.24	
101 + lines	14.50	22.46	(T)
c. 36 Month Term [4, 5, 7]			(T)
2 - 25 lines	14.00	21.69	
26 - 50 lines	13.50	20.91	
51 - 100 lines	13.00	20.14	
101 + lines	12.00	18.59	(T)
d. 60 Month Term [4, 5, 6, 7]			(T)
51 - 100 lines	10.50	16.27	
101 + lines	9.50	14.72	(T)

[1] These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 14, Section 13, will be applied. (T) (L)

[2] These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. The End User Common Line Charge in the Verizon Telephone companies Tariff FCC No. 16, Section 4, will be applied. (T) (L)

[3] Service connection charges in Schedule Cal. P.U.C. No. A-41 will not apply to service order or central office activity. However, the Outside Facility Connection Charge will apply. The Subsequent Order Moves and Changes charge applies to all customers, with the exception of customers of CMAC. See Special Conditions No. 1 - 3. (T)

[4] See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (T) (L)

[5] If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan. (T) (L)

[6] If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (T)

[7] The Subsequent Order Moves and Changes charge and the nonrecurring charge for the Installed Primary Station Line will not apply to the initial installation of CentraNet® lines when installed at tariff rates under a term commitment. (N) (N)

(L) Previous footnote 4 combined with footnote 1, and previous footnote 5 combined with footnote 2, and rearranged on page.

Continued

CentraNet® Service

RATES – Continued

C. Station Line / Discount Pricing Plan (DPP) (T)

	NRC (All Terms)	IOSC	
Installed primary station line, each line [3]	$ 20.00	51103	(T) (L) (T) (L)

CentraNet® customers may purchase service on a month-to-month or term commitment option of 12 Months, 36 Months, or 60 Months and receive discounted monthly rates as follows. (T) (D) (D)

1. CentraNet® Line - Discount Pricing Plan (includes a CentraNet® Line only) (T)

	Monthly Rate [1] per line [4]	IOSC		Monthly Rate [2] per line [5]	
a. Month-to-Month					(T)
2 - 25 lines	$ 19.00	51135	(T)	$ 29.43	
26 - 50 lines	18.50	51306	|	28.66	
51 - 100 lines	18.00	51312	|	27.88	
101 + lines	17.50	51318	(T)	27.11	
b. 12 Month Term [6, 7]					(T)
2 - 25 lines	16.00	51301	(T)	24.79	
26 - 50 lines	15.50	51307	|	24.01	
51 - 100 lines	15.00	51313	|	23.24	
101 + lines	14.50	51319	(T)	22.46	
c. 36 Month Term [6, 7]					(T)
2 - 25 lines	14.00	51302	(T)	21.69	
26 - 50 lines	13.50	51308	|	20.91	
51 - 100 lines	13.00	51314	|	20.14	
101 + lines	12.00	51320	(T)	18.59	
d. 60 Month Term [6, 7, 8]					(T)
51 - 100 lines	10.50	51024	(T)	16.27	
101 + lines	9.50	51026	(T)	14.72	

1 These rates do not include the End User Common Line Charge in the GTOC Tariff FCC No. 1, Section 13. (T)
2 These rates do not include the End User Common Line Charge in the GSTC Tariff FCC No. I, Section 4.
3 Service connection charges in Schedule Cal. P.U.C. No. A-41 will not apply to service order or central office activity. However, premises visit charges will apply. Move and change charges will apply to all customers, with the exception of customers of CMAC. See Special Conditions No. 1 - 3. (T) (L) (N) (L)
4 Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. (T)
5 Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. (T)
6 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)
7 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
8 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (N)

(L) Material moved from 21st Revised Sheet 2.

Continued

CentraNet® Service

RATES - Continued

C. Discount Pricing Plan (DPP)

CentraNet® customers may, upon approval by the Utility, purchase service for a term length of 12 Months, 36 Months, or 60 Months and receive discounted monthly rates as follows. Nonrecurring charges are as set forth in A.1. and A.2., RATES. (C)

1. CentraNet® Line DPP

This option includes a CentraNet® Line only.

a. Month-to-Month	Monthly Rate* per line[1]	IOSC	Monthly Rate** per line[2]	
2 - 25 lines	$ 19.00	(51135)	$ 29.43	
26 - 50 lines	18.50	(51306)	28.66	
51 - 100 lines	18.00	(51312)	27.88	
101+ lines	17.50	(51318)	27.11	
b. 12 Month Term				
2 - 25 lines	16.00	(51301)	24.79	(C)
26 - 50 lines	15.50	(51307)	24.01	
51 - 100 lines	15.00	(51313)	23.24	
101+ lines	14.50	(51319)	22.46	
c. 36 Month Term				
2 - 25 lines	14.00	(51302)	21.69	(C)
26 - 50 lines	13.50	(51308)	20.91	
51 - 100 lines	13.00	(51314)	20.14	
101+ lines	12.00	(51320)	18.59	
d. 60 Month Term				
51 - 100 lines	10.50	(51024)	16.27	(C)
101+ lines	9.50	(51026)	14.72	

* These rates do not include the End User Common Line Charge in the GTOC Tariff FCC No. 1, Section 13.
** These rates do not include the End User Common Line Charge in the GSTC Tariff FCC No. I, Section 4.

[1] Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1.

[2] Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2.

Continued

CentraNet® Service

RATES – Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued

1. CentraNet® Line - Discount Pricing Plan - Continued
(includes a CentraNet® Line only)

	Monthly Rate per line [1]	Monthly Rate per line [1, 3]	Monthly Rate per line [2]
b. 12 Month Term [4, 5, 7]			
2 - 25 lines	19.20	16.00	24.79
26 - 50 lines	18.70	15.50	24.01
51 - 100 lines	18.20	15.00	23.24
101 + lines	17.70	14.50	22.46
c. 36 Month Term [4, 5, 7]			
2 - 25 lines	17.45	14.00	21.69
26 - 50 lines	16.95	13.50	20.91
51 - 100 lines	16.45	13.00	20.14
101 + lines	15.45	12.00	18.59
d. 60 Month Term [4, 5, 6, 7]			
51 - 100 lines	13.95	10.50	16.27
101 + lines	12.95	9.50	14.72

1 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 14, Section 13, will be applied.

2 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 16, Section 4, will be applied.

3 For customers with Term agreements entered into prior to January 5, 2007, these rates will remain in effect only for existing lines and only until the existing term expires.

4 See SPECIAL CONDITION 23 in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® Service . (C) (C)

5 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.

6 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.

7 The Subsequent Order Moves and Changes charge and the nonrecurring charge for the Installed Primary Station Line will not apply to the initial installation of CentraNet® lines when installed at tariff rates under a term commitment.

Continued

CentraNet® Service

RATES – Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued

1. CentraNet® Line - Discount Pricing Plan - Continued
(includes a CentraNet® Line only)

	Monthly Rate per line [1]	Monthly Rate per line [1, 3]	Monthly Rate per line [2]	
b. 12 Month Term [4, 5, 7]				(L)
2 - 25 lines	19.20 (I)	16.00	24.79	
26 - 50 lines	18.70 (I)	15.50	24.01	
51 - 100 lines	18.20 (I)	15.00	23.24	
101 + lines	17.70 (I)	14.50	22.46	
c. 36 Month Term [4, 5, 7]				
2 - 25 lines	17.45 (I)	14.00	21.69	
26 - 50 lines	16.95 (I)	13.50	20.91	
51 - 100 lines	16.45 (I)	13.00	20.14	
101 + lines	15.45 (I)	12.00	18.59	
d. 60 Month Term [4, 5, 6, 7]				
51 - 100 lines	13.95 (I)	10.50	16.27	
101 + lines	12.95 (I)	9.50	14.72	(L)

(T)

1 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 14, Section 13, will be applied. (L)

2 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 16, Section 4, will be applied. (L)

3 For customers with Term agreements entered into prior to January 5, 2007, these rates will remain in effect only for existing lines and only until the existing term expires. (N) (N)

4 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (L)

5 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.

6 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.

7 The Subsequent Order Moves and Changes charge and the nonrecurring charge for the Installed Primary Station Line will not apply to the initial installation of CentraNet® lines when installed at tariff rates under a term commitment. (L)

(L) Material moved from 13th Revised Sheet 4.6.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued (N)

Reserved for Future Use (N)

(D)

Continued

CentraNet® Service

RATES - Continued

(D)

(D)

See Schedule Cal. P.U.C. No. T-1.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued

2. CentraNet® Calling Solutions

Customers may elect this option and receive a discounted rate for the CentraNet® Line and Verizon IntraLATA Toll usage. This offer is composed of two elements: 1) the CentraNet® line, and 2) discounted Verizon IntraLATA Toll usage component. The rates in C.2.a below apply only in conjunction with the discounted long distance usage in C.2.b.

a. CentraNet® Calling Solutions Line (see C.2.b following for discounted toll rates)

	Monthly Rate Per Line [1]	Monthly Rate Per Line [2]
12 Month Term [3, 4, 6]		
2 - 25 lines	14.00	21.70
26 - 50 lines	13.50	20.95
51 - 100 lines	13.00	20.15
101 + lines	12.50	19.40
36 Month Term [3, 4, 6]		
2 - 25 lines	11.50	17.85
26 - 50 lines	11.00	17.05
51 - 100 lines	10.50	16.30
101 + lines	10.00	15.50
60 Month Term [3, 4, 5, 6]		
51 - 100 lines	9.50	14.75
101 + lines	8.50	13.20

1 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 14, Section 13, will be applied.

2 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 16, Section 4, will be applied.

3 See SPECIAL CONDITION 23 in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® Service. (C) (C)

4 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.

5 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.

6 The Subsequent Order Moves and Changes charge and the nonrecurring charge for the Installed Primary Station Line will not apply to the initial installation of CentraNet® lines when installed at tariff rates under a term commitment.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued

2. CentraNet® Calling Solutions

Customers may elect this option and receive a discounted rate for the CentraNet® Line and Verizon IntraLATA Toll usage. This offer is composed of two elements: 1) the CentraNet® line, and 2) discounted Verizon IntraLATA Toll usage component. The rates in C.2.a below apply only in conjunction with the discounted long distance usage in C.2.b.

a. CentraNet® Calling Solutions Line (see C.2.b following for discounted toll rates)

	Monthly Rate Per Line [1]	Monthly Rate Per Line [2]	
			(D)
			(D)
12 Month Term [3, 4, 6]			
2 - 25 lines	14.00	21.70	
26 - 50 lines	13.50	20.95	
51 - 100 lines	13.00	20.15	
101 + lines	12.50	19.40	
36 Month Term [3, 4, 6]			
2 - 25 lines	11.50	17.85	
26 - 50 lines	11.00	17.05	
51 - 100 lines	10.50	16.30	
101 + lines	10.00	15.50	
60 Month Term [3, 4, 5, 6]			
51 - 100 lines	9.50	14.75	
101 + lines	8.50	13.20	

1 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 14, Section 13, will be applied.

2 These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 16, Section 4, will be applied.

3 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

4 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.

5 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.

6 The Subsequent Order Moves and Changes charge and the nonrecurring charge for the Installed Primary Station Line will not apply to the initial installation of CentraNet® lines when installed at tariff rates under a term commitment.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued

2. CentraNet® Calling Solutions (N)

Customers may elect this option and receive a discounted rate for the CentraNet® Line and Verizon IntraLATA Toll usage. This offer is composed of two elements: 1) the CentraNet® line, and 2) discounted Verizon IntraLATA Toll usage component. The rates in C.2.a below apply only in conjunction with the discounted long distance usage in C.2.b. (T)

a. CentraNet® Calling Solutions Line (see C.2.b following for discounted toll rates) (T)

	Monthly Rate Per Line [1]	Monthly Rate Per Line [2]	
Month-to-Month			(T)
2 - 25 lines	$ 19.00	$ 29.43	
26 - 50 lines	18.50	28.66	
51 - 100 lines	18.00	27.88	
101 + lines	17.50	27.11	(T)
12 Month Term [3, 4, 6]			(T)
2 - 25 lines	14.00	21.70	
26 - 50 lines	13.50	20.95	
51 - 100 lines	13.00	20.15	
101 + lines	12.50	19.40	(T)
36 Month Term [3, 4, 6]			(T)
2 - 25 lines	11.50	17.85	
26 - 50 lines	11.00	17.05	
51 - 100 lines	10.50	16.30	
101 + lines	10.00	15.50	(T)
60 Month Term [3, 4, 5, 6]			(T)
51 - 100 lines	9.50	14.75	
101 + lines	8.50	13.20	(T)

[1] These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 14, Section 13, will be applied. (T) (L)

[2] These rates are applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. The End User Common Line Charge in the Verizon Telephone Companies Tariff FCC No. 16, Section 4, will be applied. (T) (L)

[3] See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (T) (L)

[4] If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan. (T) (L)

[5] If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (T)

[6] The Subsequent Order Moves and Changes charge and the nonrecurring charge for the Installed Primary Station Line will not apply to the initial installation of CentraNet® lines when installed at tariff rates under a term commitment. (N) (N)

(L) Previous footnote 3 combined with footnote 1, and previous footnote 4 combined with footnote 2, and rearranged on page.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) – Continued (T)

2. CentraNet® Calling Solutions - Customers may elect this option and receive a discounted rate for the CentraNet® Line and Verizon IntraLATA Toll usage. This offer is composed of two elements; 1) the CentraNet® line, and 2) discounted Verizon IntraLATA Toll usage component. The rates in C.2.A below apply only in conjunction with the discounted long distance usage in C.2.B. (T)

a. CentraNet® Line - Calling Solutions (see C.2.B following for discounted toll rates) (T)

	Monthly Rate [1] per line [3]		IOSC		Monthly Rate [2] per line [4]	
1. Month-to-Month						(T)
2 - 25 lines	$19.00		51135	(T)	$29.43	
26 - 50 lines	18.50		51306		28.66	
51 - 100 lines	18.00		51312		27.88	
101 + lines	17.50		51318	(T)	27.11	
2. 12 Month Term [5, 6]						(T)
2 - 25 lines	14.00	(T)	51304	(T)	21.70	
26 - 50 lines	13.50		51310		20.95	
51 - 100 lines	13.00		51316		20.15	
101 + lines	12.50		51322	(T)	19.40	
3. 36 Month Term [5, 6]						(T)
2 - 25 lines	11.50	(T)	51305	(T)	17.85	
26 - 50 lines	11.00		51311		17.05	
51 - 100 lines	10.50		51317		16.30	
101 + lines	10.00		51323	(T)	15.50	
4. 60 Month Term [5, 6, 7]						(T)
51 - 100 lines	9.50		51025	(T)	14.75	
101 + lines	8.50		51027	(T)	13.20	

1 These rates do not include the End User Common Line Charge in the GTOC Tariff FCC No. 1, Section 13. (T)
2 These rates do not include the End User Common Line Charge in the GSTC Tariff FCC No. I, Section 4.
3 Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1.
4 Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2. (T)
5 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)
6 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
7 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (N)

Continued

CentraNet® Service

RATES - Continued

C. Discount Pricing Plans (DPP) - Continued

2. CentraNet® Calling Solutions

Customers may elect this option and receive a discounted rate for the CentraNet® Line and GTE IntraLATA Toll usage. (T)
This offer is composed of two elements; 1) the CentraNet® line, and 2) discounted GTE IntraLATA Toll usage component. (T)
The rates in C.2.A below apply only in conjunction with the discounted long distance usage in C.2.B.

A. CentraNet® Line (see B following for discounted toll rates).

		Monthly Rate* per line[1]	IOSC	Monthly Rate** per line[2]
1.	Month-to-Month			
	2 - 25 lines	$19.00	(51135)	$29.43
	26 - 50 lines	18.50	(51306)	28.66
	51 - 100 lines	18.00	(51312)	27.88
	101+ lines	17.50	(51318)	27.11
2.	12 Month Term			
	2 - 25 lines	$14.00	(51304)	21.70
	26 - 50 lines	13.50	(51310)	20.95
	51 - 100 lines	13.00	(51316)	20.15
	101+ lines	12.50	(51322)	19.40
3.	36 Month Term			
	2 - 25 lines	$11.50	(51305)	17.85
	26 - 50 lines	11.00	(51311)	17.05
	51 - 100 lines	10.50	(51317)	16.30
	101+ lines	10.00	(51323)	15.50
3.	60 Month Term			
	51 - 100 lines	9.50	(51025)	14.75
	101+ lines	8.50	(51027)	13.20

* These rates do not include the End User Common Line Charge in the GTOC Tariff FCC No. 1, Section 13.
** These rates do not include the End User Common Line Charge in the GSTC Tariff FCC No. 1, Section 4.

[1] Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 1.

[2] Rates applicable to customers in exchanges listed in Schedule Cal. P.U.C. No. AB, Sheet 2.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued (N)

Reserved for Future Use (N)

(D)

Continued

CentraNet® Service

RATES - Continued

(D)

(D)

See Schedule Cal. P.U.C. No. T-1.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued (T)

2. CentraNet® Calling Solutions - Continued

b. Verizon IntraLATA Toll Usage Rates [1] (T)

	Monthly Rate per minute	
(1) Month-to-Month	[2]	(T)
(2) 12 Month Term	25% Discount [3]	(T)
(3) 36 Month Term	$ 0.0775 [3]	(T)
(4) 60 Month Term	0.0775 [3]	(T)

[1] Customer must purchase the CentraNet® Line DPP to be eligible for these discounted rates. (T)
[2] Discount Calling Plan rates in Schedule Cal. P.U.C. No. B-1 apply. |
[3] Discount applies to Verizon IntraLATA Toll usage (see Schedule Cal. P.U.C. No. B-1) on CentraNet® lines only. (T)
A minimum monthly usage charge of $5.00 per line applies.

Continued

CentraNet® Service

RATES - Continued

C. Discount Pricing Plan (DPP) - Continued

2. CentraNet® Calling Solutions - Continued

B. GTE IntraLATA Toll Usage Rates# (T)

		Monthly Rate per minute	
1.	Month-to-Month	*	
2.	12 Month Term	25% Discount **	
3.	36 Month Term	$0.0775	**
4.	60 Month Term	$0.0775	**

(T)

\# Customer must purchase the CentraNet® Line DPP to be eligible for these discounted rates.
* Discount Calling Plan rates in Schedule Cal. P.U.C. No. B-4 apply.
** Discount applies to GTE IntraLATA Toll usage (see Schedule Cal. P.U.C. No. B-1) on CentraNet® lines only. A minimum monthly usage charge of $5.00 per line applies.

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued

3. CentraNet® Feature Packages [1, 2]

		NRC Per Customer Group	Monthly Rate per line	
a.	Month-to-Month			
(1)	Feature Pak 1000	$ 50.00	$ 3.00	(T)
(2)	Feature Pak 2000	100.00	5.00	|
(3)	Feature Pak 3000	200.00	6.00	(T)
(4)	CentraNet® CCLASS, per station [3]	-	5.00	
b.	12 Month Term [4, 5]			
(1)	Feature Pak 1000	50.00 [7]	2.75	(T)
(2)	Feature Pak 2000	100.00 [7]	4.50	|
(3)	Feature Pak 3000	200.00 [7]	5.25	(T)
(4)	CentraNet® CCLASS, per station [3]	-	5.00	
c.	36 Month Term [4, 5]			
(1)	Feature Pak 1000	50.00 [7]	2.50	(T)
(2)	Feature Pak 2000	100.00 [7]	3.85	|
(3)	Feature Pak 3000	200.00 [7]	4.50	(T)
(4)	CentraNet® CCLASS, per station [3]	-	5.00	
d.	60 Month Term [4 5 ,6]			
(1)	Feature Pak 1000	50.00 [7]	2.25	(T)
(2)	Feature Pak 2000	100.00 [7]	3.25	|
(3)	Feature Pak 3000	200.00 [7]	4.00	(T)
(4)	CentraNet® CCLASS, per station [3]	-	5.00	

1 See SPECIAL CONDITION No. 2 and 3 for feature package descriptions.
2 Feature package term length must match CentraNet® Line term length.
3 The maximum monthly charge for the CentraNet® CCLASS feature package is $500.00 per customer.
4 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.
5 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
6 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.
7 The Subsequent Order Moves and Changes charge, the nonrecurring charge for the Installed Primary Station Line, and the CentraNet® Feature Package NRC will not apply to the initial installation of CentraNet® lines when installed at tariff rates under a term commitment. (N) (N)

Continued

CentraNet® Service

RATES - Continued

C. Station Line / Discount Pricing Plan (DPP) - Continued (T)

3. CentraNet® Feature Packages [1, 2] (T)

		NRC Per Customer Group	(T)(L) (N)	IOSC	(L)	Monthly Rate per line		IOSC	
a.	Month-to-Month								
(1)	Feature Pak 1000	$ 50.00	(L)	51104	(T)	$ 3.00		51105	(T)
(2)	Feature Pak 2000	100.00		51106		5.00		51107	
(3)	Feature Pak 3000	200.00	(L)	51108	(L) (T)	6.00		51109	(T)
(4)	CentraNet® CCLASS, per station [3]	-		-		5.00			(T) (L) (T) (L)
b.	12 Month Term [4, 5]								(T)
(1)	Feature Pak 1000	50.00	(L) (T)	51104	(L) (T)	2.75	(T)	51326	(T)
(2)	Feature Pak 2000	100.00		51106		4.50		51328	
(3)	Feature Pak 3000	200.00	(L)	51108	(L) (T)	5.25		51330	(T)
(4)	CentraNet® CCLASS, per station [3]	-		-		5.00			(T) (L) (T) (L)
c.	36 Month Term [4, 5]								(T)
(1)	Feature Pak 1000	50.00	(L) (T)	51104	(L) (T)	2.50	(T)	51327	(T)
(2)	Feature Pak 2000	100.00		51106		3.85		51329	
(3)	Feature Pak 3000	200.00	(L)	51108	(L) (T)	4.50		51331	(T)
(4)	CentraNet® CCLASS, per station [3]	-		-		5.00			(T) (L) (T) (L)
d.	60 Month Term [4 5,6]								(T)
(1)	Feature Pak 1000	50.00	(L) (T)	51104	(L) (T)	2.25	(T)	51028	(T)
(2)	Feature Pak 2000	100.00		51106		3.25		51029	
(3)	Feature Pak 3000	200.00	(L)	51108	(L) (T)	4.00		51030	(T)
(4)	CentraNet® CCLASS, per station [3]	-		-		5.00			(T) (L) (T) (L)

1 See SPECIAL CONDITION No. 2 and 3 for feature package descriptions. (T)
2 Feature package term length must match CentraNet® Line term length. (T)
3 The maximum monthly charge for the CentraNet® CCLASS feature package is $500.00 per customer. (T) (L)
4 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)
5 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
6 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (N)

(L) Material moved from 21st Revised Sheet 2. Continued

CentraNet® Service

RATES - Continued

C. Discount Pricing Plan (DPP) - Continued

3. CentraNet® Feature Packages*#

		Monthly Rate per line	IOSC	
a.	Month-to-Month			
(1)	Feature Pak 1000	$ 3.00	(51105)	
(2)	Feature Pak 2000	5.00	(51107)	
(3)	Feature Pak 3000	6.00	(51109)	
b.	12 Month Term			(C)
(1)	Feature Pak 1000	$ 2.75	(51326)	
(2)	Feature Pak 2000	4.50	(51328)	
(3)	Feature Pak 3000	5.25	(51330)	
c.	36 Month Term			(C)
(1)	Feature Pak 1000	$ 2.50	(51327)	
(2)	Feature Pak 2000	3.85	(51329)	
(3)	Feature Pak 3000	4.50	(51331)	
d.	60 Month Term			(C)
(1)	Feature Pak 1000	$ 2.25	(51028)	
(2)	Feature Pak 2000	3.25	(51029)	
(3)	Feature Pak 3000	4.00	(51030)	

* See SPECIAL CONDITION No. 2 and 3 for feature package descriptions.

\# Feature package term length must match CentraNet® Line term length. (C)

Continued

CentraNet® Service

RATES - Continued

D. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

1. Package	Nonrecurring Charge [1]	IOSC	Monthly Rate	IOSC	(T)
Basic Agent Feature Package					
per ACD group	$ 55.00	50818			(T)
per ACD line [3]			$ 24.00	50820	(T)
Advanced Agent Feature Package [2]					
per ACD group	25.00	50817			(T)
per ACD line			5.00	50819	(T)
ACD on Single-Line Sets					
per ACD line [3]	10.00	50828	22.50	50821	(T)
Supervisor Feature Package					
per ACD line [3]	50.00	50822	26.00	50823	(T)
2. Optional Features [2]					
Secondary Directory Number	-		2.00	50831	(T)
MIS Data Stream Interface					
per interface	100.00	50825	100.00	50826	(T)
Additional Queue Slots					
per system	25.00	50824			(T)
per slot			2.50	50830	(T)
Supergroups					
per Supergroup	50.00	50827	25.00	50829	(T)

[1] Does not include appropriate nonrecurring charges from Schedule Cal. P.U.C. No. A-41. (T)
[2] Customers must have the Basic Agent Feature Package before they can subscribe to either the Advanced Agent Feature Package or the Optional Features. (T)
[3] Does not include End User Common Line Charge in the Verizon Telephone Operating Companies Tariff FCC No. 14, Section 13. (T)

Continued

CENTRANET® SERVICE

RATES - Continued

D. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

1. Package	Non-Recurring Charge [1]	IOSC	Monthly Rate	IOSC	
Basic Agent Feature Package					
per ACD group	$ 55.00	(50818)			(T)
per ACD line[3]			$ 24.00	(50820)	(T)
Advanced Agent Feature Package[2]					
per ACD group	25.00	(50817)			(T)
per ACD line			5.00	(50819)	(T)
ACD on Single-Line Sets					
per ACD line[3]	10.00	(50828)	22.50	(50821)	(T)
Supervisor Feature Package					
per ACD line[3]	50.00	(50822)	26.00	(50823)	(T)
2. Optional Features[2]					
Secondary Directory Number	-		2.00	(50831)	(T)
MIS Data Stream Interface					
per interface	100.00	(50825)	100.00	(50826)	(T)
Additional Queue Slots					
per system	25.00	(50824)			(T)
per slot			2.50	(50830)	(T)
Supergroups					
per Supergroup	50.00	(50827)	25.00	(50829)	(T)

NOTE 1: Does not include appropriate nonrecurring charges from Schedule Cal. P.U.C. No. A-41.
NOTE 2: Customers must have the Basic Agent Feature Package before they can subscribe to either the Advanced Agent Feature Package or the Optional Features.
NOTE 3: Does not include End User Common Line Charge in the GTOC Tariff FCC No. 1, Section 13.

Continued

CentraNet® Service

RATES - Continued

D. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

	Nonrecurring Charge [1]	Monthly Rate	
2. Optional Features [2] - Continued			
Call Center Manager [3]			
1st Call Center Manager	$ 75.00	$ 200.00	
2nd Call Center Manager	75.00	150.00	
3rd & Subsequent, each	75.00	125.00	
Call Center Reporting			
per customer	100.00		
per agent		15.00	

1 Does not include appropriate nonrecurring charges from Schedule Cal. P.U.C. No. A-41.
2 Customers must have the Basic Agent Feature Package before they can subscribe to either the Advanced Agent Feature Package or the Optional Features.
3 An intraexchange private line data circuit (4-wire circuit) is required between the customer's Management Information System and the Utility serving central office. (T)

Continued

CentraNet® Service

RATES - Continued

D. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

	Nonrecurring Charge [1]	IOSC	Monthly Rate	IOSC	
2. Optional Features [2] - Continued					
Call Center Manager [3]					
1st Call Center Manager	$ 75.00		$ 200.00		(T)
2nd Call Center Manager	75.00		150.00		I
3rd & Subsequent, each	75.00		125.00		(T)
Call Center Reporting					
per customer	100.00				(T)
per agent			15.00		(T)

1 Does not include appropriate nonrecurring charges from Schedule Cal. P.U.C. No. A-41. (T)

2 Customers must have the Basic Agent Feature Package before they can subscribe to either the Advanced Agent Feature Package or the Optional Features. (T)

3: An intraexchange private line data circuit (4-wire X.25 circuit) is required between the customer's Management Information System and the Utility serving central office. (T)

Continued

CENTRANET® SERVICE

RATES - Continued

D. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

	Non-Recurring Charge [1]	IOSC	Monthly Rate	IOSC	
2. Optional Features[2] - Continued					
Call Center Manager[3]					(N)
1st Call Center Manager	$ 75.00	( )	$200.00	( )	|
2nd Call Center Manager	75.00	( )	150.00	( )	|
3rd & Subsequent, each	75.00	( )	125.00	( )	|
Call Center Reporting					|
per customer	100.00	( )			|
per agent			15.00	( )	(N)

NOTE 1: Does not include appropriate nonrecurring charges from Schedule Cal. P.U.C. No. A-41. (N)
NOTE 2: Customers must have the Basic Agent Feature Package before they can subscribe to either the Advanced Agent Feature Package or the Optional Features. |
NOTE 3: An intraexchange private line data circuit (4-wire X.25 circuit) is required between the customer's Management Information System and the Utility serving central office. (N)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE

1. LOCATION CODE/EXTENSION DIALING PLAN

	Non-Recurring Charge [1]	IOSC	Monthly Rate Per Customer [2]	IOSC
Service Establishment (Per Customer)				
2 - 25 Lines	$ 150.00	51219		
26 - 50 Lines	175.00	51220		
51 - 100 Lines	205.00	51221		
101 + Lines	250.00	51222		
Month-to-Month				
2 - 25 Lines			$ 50.00	51223
26 - 50 Lines			65.00	51224
51 - 100 Lines			125.00	51225
101 + Lines			150.00	51226
12 Month Term [3, 4]				
2 - 25 Lines			35.00	51227
26 - 50 Lines			50.00	51228
51 - 100 Lines			100.00	51229
101 + Lines			125.00	51230
36 Month Term [3, 4]				
2 - 25 Lines			25.00	51231
26 - 50 Lines			35.00	51232
51 - 100 Lines			75.00	51233
101 + Lines			100.00	51234
60 Month Term [3, 4, 5]				
51 - 100 Lines			50.00	51235
101 + Lines			75.00	51236

1 In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41.
2 In addition to monthly rates for the Primary Station Line in this tariff.
3 See SPECIAL CONDITION 23 in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® Service . (C) (C)
4 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
5 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE

1. LOCATION CODE/EXTENSION DIALING PLAN

	Non-Recurring Charge [1]	IOSC	Monthly Rate Per Customer [2]	IOSC	
Service Establishment (Per Customer)					(T)
2 - 25 Lines	$ 150.00	51219			(T)
26 - 50 Lines	175.00	51220			
51 - 100 Lines	205.00	51221			
101 + Lines	250.00	51222			(T)
Month-to-Month					(T)
2 - 25 Lines			$ 50.00	51223	
26 - 50 Lines			65.00	51224	
51 - 100 Lines			125.00	51225	
101 + Lines			150.00	51226	(T)
12 Month Term [3, 4]					(T)
2 - 25 Lines			35.00	51227	
26 - 50 Lines			50.00	51228	
51 - 100 Lines			100.00	51229	
101 + Lines			125.00	51230	(T)
36 Month Term [3, 4]					(T)
2 - 25 Lines			25.00	51231	
26 - 50 Lines			35.00	51232	
51 - 100 Lines			75.00	51233	
101 + Lines			100.00	51234	(T)
60 Month Term [3, 4, 5]					(T)
51 - 100 Lines			50.00	51235	
101 + Lines			75.00	51236	(T)

1 In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41. (T)
2 In addition to monthly rates for the Primary Station Line in this tariff. (T)
3 See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)
4 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
5 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (N)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE

1. LOCATION CODE/EXTENSION DIALING PLAN

	Non-Recurring Charge[1]	Rate[2] Per IOSC	Monthly Customer	IOSC	
Service Establishment					
(Per Customer)					
2-25 Lines	$150.00	(51219)			(C)
26-50 Lines	175.00	(51220)			
51-100 Line	205.00	(51221)			
101+ Lines	250.00	(51222)			
Month-to-Month Term					
2-25 Lines			$ 50.00	(51223)	(C)
26-50 Lines			65.00	(51224)	
51-100 Lines			125.00	(51225)	
101+ Lines			150.00	(51226)	
12 Month Term					
2-25 Lines			35.00	(51227)	(C)
26-50 Lines			50.00	(51228)	
51-100 Lines			100.00	(51229)	
101+ Lines			125.00	(51230)	
36 Month Term					
2-25 Lines			25.00	(51231)	(C)
26-50 Lines			35.00	(51232)	
51-100 Lines			75.00	(51233)	
101+ Lines			100.00	(51234)	
60 Month Term					
51-100 Lines			50.00	(51235)	
101+ Lines			75.00	(51236)	

NOTE 1: In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41.
NOTE 2: In addition to the monthly rates for the Primary Station Line in this tariff.

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET® SERVICE - Continued

	Nonrecurring Charge [1]	IOSC	
Additions or Changes			(T) (T)
(a) Addition or Change - per Location	$ 65.00	51237	(T)
(b) Addition or Change - per Change to Dialing Plan			
First 25 Numbers	55.00	51238	(T)
Each Add'l Number	1.00	51239	(T)

[1] In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41. (T)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE - Continued (N)

1. LOCATION CODE/EXTENSION DIALING PLAN - Continued

	Non-Recurring Charge(1)	IOSC
Additions or Changes		
(a) Addition or Change - per Location	65.00	(51237)
(b) Addition or Change - per Change to Dialing Plan		
First 25 Numbers	55.00	(51238)
Each Add'l Number	1.00	(51239)

(N)

NOTE 1: In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41. (N)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE - Continued

2. PORTABLE EXTENSION DIALING PLAN

	Non-Recurring Charge [1]	IOSC	Monthly Rate Per Customer [2]	IOSC
Service Establishment				
(Per Customer)				
2 - 25 Lines	$150.00	51240		
26 - 50 Lines	175.00	51241		
51 - 100 Lines	205.00	51242		
101 + Lines	250.00	51243		
Month-to-Month				
2 - 25 Lines			$ 50.00	51244
26 - 50 Lines			65.00	51245
51 - 100 Lines			125.00	51246
101 + Lines			150.00	51247
12 Month Term [3, 4]				
2 - 25 Lines			35.00	51248
26 - 50 Lines			50.00	51249
51 - 100 Lines			100.00	51250
101 + Lines			125.00	51251
36 Month Term [3, 4]				
2 - 25 Lines			25.00	51252
26 - 50 Lines			35.00	51253
51 - 100 Lines			75.00	51254
101 + Lines			100.00	51255
60 Month Term [3, 4, 5]				
51 - 100 Lines			50.00	51256
101 + Lines			75.00	51257

1 In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41.
2 In addition to monthly rates for the Primary Station Line in this tariff.
3 See SPECIAL CONDITION 23 in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® Service . (C) (C)
4 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
5 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE - Continued

2. PORTABLE EXTENSION DIALING PLAN

	Non-Recurring Charge [1]	IOSC	Monthly Rate Per Customer [2]	IOSC	
Service Establishment					(T)
(Per Customer)					
2 - 25 Lines	$150.00	51240			(T)
26 - 50 Lines	175.00	51241			|
51 - 100 Lines	205.00	51242			|
101 + Lines	250.00	51243			(T)
Month-to-Month					(T)
2 - 25 Lines			$ 50.00	51244	|
26 - 50 Lines			65.00	51245	|
51 - 100 Lines			125.00	51246	|
101 + Lines			150.00	51247	(T)
12 Month Term [3, 4]					(T)
2 - 25 Lines			35.00	51248	|
26 - 50 Lines			50.00	51249	|
51 - 100 Lines			100.00	51250	|
101 + Lines			125.00	51251	(T)
36 Month Term [3, 4]					(T)
2 - 25 Lines			25.00	51252	|
26 - 50 Lines			35.00	51253	|
51 - 100 Lines			75.00	51254	|
101 + Lines			100.00	51255	(T)
60 Month Term [3, 4, 5]					(T)
51 - 100 Lines			50.00	51256	|
101 + Lines			75.00	51257	(T)

[1] In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41. (T)
[2] In addition to monthly rates for the Primary Station Line in this tariff. (T)
[3] See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)
[4] If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
[5] If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (N)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE - Continued

2. PORTABLE EXTENSION DIALING PLAN

	Non-Recurring Charge[1]	Rate[2] Per IOSC	Monthly Customer	IOSC	
Service Establishment					
(Per Customer)					
2-25 Lines	$150.00	(51240)			(C)
26-50 Lines	175.00	(51241)			
51-100 Lines	205.00	(51242)			
101+ Lines	250.00	(51243)			
Month-to-Month					
2-25 Lines			$ 50.00	(51244)	(C)
26-50 Lines			65.00	(51245)	
51-100 Lines			125.00	(51246)	
101+ Lines			150.00	(51247)	
12 Month Term					
2-25 Lines			35.00	(51248)	(C)
26-50 Lines			50.00	(51249)	
51-100 Lines			100.00	(51250)	
101+ Lines			125.00	(51251)	
36 Month Term					
2-25 Lines			25.00	(51252)	(C)
26-50 Lines			35.00	(51253)	
51-100 Lines			75.00	(51254)	
101+ Lines			100.00	(51255)	
60 Month Term					
51-100 Lines			50.00	(51256)	
101+ Lines			75.00	(51257)	

NOTE 1: In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41.
NOTE 2: In addition to monthly rates for the Primary Station Line in this tariff.

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET® SERVICE - Continued

2. PORTABLE EXTENSION DIALING PLAN - Continued

	Nonrecurring Charge [1]	IOSC	
Additions or Changes			(T) (T)
(a) Addition or Change - per Location	$ 5.00	51237	(T)
(b) Addition or Change - per Change to Dialing Plan			
First 25 Numbers	55.00	51238	(T)
Each Add'l Number	1.00	51239	(T)

[1] In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41.

Continued

CentraNet® Service

RATES - Continued (N)

E. MULTILOCATION CENTRANET SERVICE - Continued

2. PORTABLE EXTENSION DIALING PLAN - Continued

	Non-Recurring Charge[1]	IOSC	
Additions or Changes			
(a) Addition or Change - per Location	65.00	(51237)	
(b) Addition or Change - per Change to Dialing Plan			
First 25 Numbers	55.00	(51238)	
Each Add'l Number	1.00	(51239)	(N)

NOTE 1: In addition to appropriate Nonrecurring Charges in Schedule Cal. P.U.C. No. A-41. (N)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE - Continued

3. INTERCOM CALLING

	Monthly Rate Per Line [1]	IOSC
Month-to-Month [2]		
2 - 25 Lines	$ 2.75	51258
26 - 50 Lines	2.50	51259
51 - 100 Lines	2.25	51260
101 + Lines	2.00	51261
12 Month Term [2, 4, 5]		
2 - 25 Lines	2.50	51262
26 - 50 Lines	2.25	51263
51 - 100 Lines	2.00	51264
101 + Lines	1.75	51265
36 Month Term [2, 4 5]		
2 - 25 Lines	2.25	51266
26 - 50 Lines	2.00	51267
51 - 100 Lines	1.75	51268
101+ Lines	1.50	51269
60 Month Term [2, 4, 5, 6]		
51 - 100 Lines	1.50	51270
101 + Lines	1.25	51271
Flat Rate Plan [3]		
per line	10.15	

1 In addition to monthly rates for the Primary Station Line.
2 Local Measured Service rates are applicable for Intercom calling between customer locations.
3 Available where facilities and conditions permit. Subscriber locations served by other Local Exchange Carriers are not supported at this time.
4 See SPECIAL CONDITION 23 in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® Service . (C) (C)
5 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan.
6 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months.

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE - Continued

3. INTERCOM CALLING

	Monthly Rate Per Line [1]	IOSC	
Month-to-Month [2]			(T)
2 - 25 Lines	$ 2.75	51258	|
26 - 50 Lines	2.50	51259	|
51 - 100 Lines	2.25	51260	|
101 + Lines	2.00	51261	(T)
12 Month Term [2, 4, 5]			(T)
2 - 25 Lines	2.50	51262	|
26 - 50 Lines	2.25	51263	|
51 - 100 Lines	2.00	51264	|
101 + Lines	1.75	51265	(T)
36 Month Term [2, 4 5]			(T)
2 - 25 Lines	2.25	51266	|
26 - 50 Lines	2.00	51267	|
51 - 100 Lines	1.75	51268	|
101+ Lines	1.50	51269	(T)
60 Month Term [2, 4, 5, 6]			(T)
51 - 100 Lines	1.50	51270	|
101 + Lines	1.25	51271	(T)
Flat Rate Plan [3]			(T)
per line	10.15		(T)

1 In addition to monthly rates for the Primary Station Line. (T)
2 Local Measured Service rates are applicable for Intercom calling between customer locations. |
3 Available where facilities and conditions permit. Subscriber locations served by other Local Exchange Carriers are not supported at this time. (T)
4 See Schedule Cal. P.U.C No D&R, Rule No. 47, for termination liability rules. (N)
5 If the number of lines in service drops below the minimum number of lines agreed to in the term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within that term plan. |
6 If the number of lines in service drops below the minimum number of lines available in the 60 month term commitment plan, the rate will default to the rate applicable for the actual number of lines in service within the 36 month term plan. The length of the term plan will remain at 60 months. (N)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET® SERVICE - Continued

3. INTERCOM CALLING

	Monthly Rate Per Line(1)	IOSC
Month-to-Month Term[2]		
2-25 Lines	$ 2.75	(51258)
26-50 Lines	2.50	(51259)
51-100 Lines	2.25	(51260)
101+ Lines	2.00	(51261)
12 Month Term[2]		
2-25 Lines	2.50	(51262)
26-50 Lines	2.25	(51263)
51-100 Lines	2.00	(51264)
101+ Lines	1.75	(51265)
36 Month Term[2]		
2-25 Lines	2.25	(51266)
26-50 Lines	2.00	(51267)
51-100 Lines	1.75	(51268)
101+ Lines	1.50	(51269)
60 Month Term[2]		
51-100 Lines	1.50	(51270)
101+ Lines	1.25	(51271)
Flat Rate Plan[3]		
per line	10.15 (I)	( )

NOTE 1: In addition to monthly rates for the Primary Station Line.
NOTE 2: Local Measured Service rates are applicable for Intercom calling between customer locations.
NOTE 3: Available where facilities and conditions permit. Subscriber locations served by other Local Exchange Carriers are not supported at this time.

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET SERVICE - Continued

4. ACCESS TO PRIVATE FACILITIES (T)

		Nonrecurring Charge		IOSC		Monthly Rate		IOSC	
Access [1, 2]	(T)								
Month-to Month		$ 320.00			(T)	$ 65.00			(T)
12 Month Term [3]	(T)	160.00				60.00			
36 Month Term [3]	|	55.00			|	55.00			|
60 Month Term [3]	|	35.00			|	50.00			|
84 Month Term [3]	(T)	25.00			(T)	45.00			(T)
Additions or Changes									
Subsequent additions or changes of access codes, per access code		90.00			(T)	n/a			

5. WORK-AT-HOME [1]

Per Employee Telephone Line Equipped		50.00			(T)	5.00			(T)

[1] Available where facilities and conditions permit. Subscriber locations served by other Local Exchange Carriers are not supported at this time. (T)

[2] These rates are in addition to applicable rates for the private facility. (T)

[3] See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (N)

Continued

CentraNet® Service

RATES - Continued

E. MULTILOCATION CENTRANET® SERVICE - Continued (N)

4. ACCESS TO PRIVATE FACILITIES[1]

	Nonrecurring Charge	IOSC	Monthly Rate	IOSC
Access[2]				
Month-to-Month	$320.00	( )	$65.00	( )
12 Month	160.00	( )	60.00	( )
36 Month	55.00	( )	55.00	( )
60 Month	35.00	( )	50.00	( )
84 Month	25.00	( )	45.00	( )
Additions or Changes				
Subsequent additions or changes of access codes, per access code	90.00	( )	n/a	

5. WORK-AT-HOME[1]

Per Employee Telephone Line Equipped	50.00	( )	5.00	( )

(N)

NOTE 1: Available where facilities and conditions permit. Subscriber locations served by other Local Exchange Carriers are not supported at this time. (N)

Note 2: These rates are in addition to applicable rates for the private facility. (N)

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

1. CENTRANET® CUSTOPAK BASIC SERVICE

	Monthly Rate		24-Month Term Rate [3,6]	36-Month Term Rate [7]
Basic Service, [1, 2] each line	$31.95	(I)	$25.95 [4]	$23.95

Includes the following Basic Standard Features:
(See FEATURE DESCRIPTIONS 26.M)

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [5]
Assume Dial "9"

1 CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement.
2 See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
3 See SPECIAL CONDITION 26.E in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® CustoPAK Service.
4 For customers with 24-Month Term agreements entered into prior to January 5, 2007, the rate will be $25.00, and it will remain in effect only for existing lines and only until the existing term expires.
5 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
6 Effective 4/26/08, CustoPAK 2 Year Term service will no longer be available in CA. Existing CustoPAK customers with 2-year term agreements, with expiration dates through 4/25/10 will be grandfathered.
7 Effective 4/26/08, 3 Year CustoPAK term service will be available under IOSC 57892 at $23.95 per line per month. All regulations applicable to the CustoPAK 2 year term will apply to the CustoPAK 3-year term.

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

1. CENTRANET® CUSTOPAK BASIC SERVICE

	Monthly Rate	24-Month Term Rate [3,6]	36-Month Term Rate [7]	(N) (N)
Basic Service, [1, 2] each line	$29.95	$25.95 [4]	$23.95	(N)

Includes the following Basic Standard Features:
(See FEATURE DESCRIPTIONS 26.M)

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [5]
Assume Dial "9"

1 CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement.
2 See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
3 See SPECIAL CONDITION 26.E in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® CustoPAK Service.
4 For customers with 24-Month Term agreements entered into prior to January 5, 2007, the rate will be $25.00, and it will remain in effect only for existing lines and only until the existing term expires.
5 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
6 Effective 4/26/08, CustoPAK 2 Year Term service will no longer be available in CA. Existing CustoPAK customers with 2-year term agreements, with expiration dates through 4/25/10 will be grandfathered. (N)
7 Effective 4/26/08, 3 Year CustoPAK term service will be available under IOSC 57892 at $23.95 per line per month. All regulations applicable to the CustoPAK 2 year term will apply to the CustoPAK 3-year term. (N)

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

1. CENTRANET® CUSTOPAK BASIC SERVICE

	Monthly Rate	24-Month Term Rate [3]	
Basic Service, [1, 2] each line	$29.95	$25.95 [4]	(T)

Includes the following Basic Standard Features:
(See FEATURE DESCRIPTIONS 26.M)

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [5] (T)
Assume Dial "9"

1 CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement.
2 See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
3 See SPECIAL CONDITION 26.E in this schedule for termination liability rules applicable to cancellation or partial disconnection of CentraNet® CustoPAK Service. (N) (N)
4 For customers with 24-Month Term agreements entered into prior to January 5, 2007, the rate will be $25.00, and it will remain in effect only for existing lines and only until the existing term expires. (T)
5 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS. (T)

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

1. CENTRANET® CUSTOPAK BASIC SERVICE

	Monthly Rate	24-Month Term Rate	
Basic Service, [1, 2] each line	$29.95 (I)	$25.95 [3] (I)	(T)
			(T)
Includes the following Basic Standard Features: (See FEATURE DESCRIPTIONS 26.M)			(T)

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [4]
Assume Dial "9"

1 CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement.
2 See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
3 For customers with 24-Month Term agreements entered into prior to January 5, 2007, the rate will be $25.00, and it will remain in effect only for existing lines and only until the existing term expires. (T)
4 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

1. CENTRANET® CUSTOPAK BASIC SERVICE

	Monthly Rate	IOSC	24-Month Term Rate	IOSC	
Basic Service, [1, 2] each line	$28.00 (I)	57823	$25.00 [3] (I)	01245	(C)

IOSC

Includes the following Basic Standard Features: 57860
(See FEATURE DESCRIPTIONS 26.M)

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [4] (T)
Assume Dial "9"

1 CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement.
2 See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
3 For customers with 24-Month Term agreements entered into prior to September 1, 2004, the rate will be $23.00, and it will remain in effect only for existing lines and only until the existing term expires. (N) (N)
4 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS. (T)

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

1. CENTRANET® CUSTOPAK BASIC SERVICE

	Monthly Rate	IOSC	24-Month Term Rate	IOSC	
Basic Service, [1, 2] each line	$26.00	57823	$23.00	57824	(C)

IOSC

Includes the following Basic Standard Features: 57860
(See FEATURE DESCRIPTIONS 26.M)

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [3]
Assume Dial "9"

1 CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement.
2 See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
3 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.

Continued

CentraNet® Service (N)

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

1. CENTRANET® CUSTOPAK BASIC SERVICE

	Monthly Rate	IOSC	24-Month Term Rate	IOSC
Basic Service, [1, 2] each line	$30.00	57823	$27.00	57824

IOSC

Includes the following Basic Standard Features: 57860
(See FEATURE DESCRIPTIONS 26.M)

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [3]
Assume Dial "9" (N)

[1] CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement. (N)
[2] See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
[3] This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS. (N)

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

2. CENTRANET® CUSTOPAK SELECTABLE FEATURES
(See FEATURE DESCRIPTIONS 26.M)

	Monthly Rate	IOSC	
Automatic Callback (within system only)	--	57825	
Call Forwarding - Busy - Fixed	--	57826	
Call Forwarding - No Answer - Fixed	--	57827	
Call Forwarding (All Calls)	--	57828	(T)
Call Restriction Options: [1]			
No Call Restrictions	--	57829	
Call Restriction One	--	57830	
Call Restriction Two	--	57831	
Call Restriction Three	--	57833	
Call Restrict ion Four	--	57834	
Call Restriction Five	--	57835	
Call Restriction Six	--	57857	
Call Restriction Seven	--	57858	
Call Waiting/Cancel Call Waiting	--	57836	
Dial Call Waiting-Originating	--	57837	
Call Pick-Up Directed	--	57838	
Call Pick-Up Group	--	57839	
Hunting Series	--	57841	
Hunting Multi-Line	--	57859	
Speed Dialing	--	57842	(T)

[1] These call restrictions are specific to CentraNet® CustoPAK Service.

Continued

CentraNet® Service (N)

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

2. CENTRANET® CUSTOPAK SELECTABLE FEATURES
(See FEATURE DESCRIPTIONS 26.M)

	Monthly Rate	IOSC	
Automatic Callback (within system only)	--	57825	
Call Forwarding - Busy - Fixed	--	57826	
Call Forwarding - No Answer - Fixed	--	57827	
Call Forwarding - Variable (All Calls)	--	57828	
Call Restriction Options: [1]			
No Call Restrictions	--	57829	
Call Restriction One	--	57830	
Call Restriction Two	--	57831	
Call Restriction Three	--	57833	
Call Restrict ion Four	--	57834	
Call Restriction Five	--	57835	
Call Restriction Six	--	57857	
Call Restriction Seven	--	57858	
Call Waiting/Cancel Call Waiting	--	57836	
Dial Call Waiting-Originating	--	57837	
Call Pick-Up Directed	--	57838	
Call Pick-Up Group	--	57839	
Hunting Series	--	57841	
Hunting Multi-Line	--	57859	
Customer Changeable Speed Calling	--	57842	(N)

[1] These call restrictions are specific to CentraNet® CustoPAK Service. (N)

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

3. CENTRANET® CUSTOPAK OPTIONAL FEATURES
(See FEATURE DESCRIPTIONS 26.M)

	Additional MRC Per Month	IOSC	
Busy Redial	$5.00	57843	
Call Block (*60)	3.00	57844	
Call Park	3.00	57845	
Call Park Directed	4.00	57846	
*69	5.00	57847	
Caller ID - Number Only	6.00	57848	
Caller ID	7.00	57849	
Executive Busy Override	4.00	57850	
Last Number Redial [1]	4.00	57851	
Select Call Forwarding	5.00	57852	
Priority Call	3.00	57853	
Additional features and feature packages available from other tariff schedules include:			
Call Trace [2]	--	40719	
Enhanced Call Forwarding - Existing Number [2]	--	41384	
Enhanced Call Forwarding - Existing Number w/Call Manager [2]	--	41386	
Voice Messaging [3]	--		
Unlimited Local and Toll Usage for Business Feature Package Two A [2]	--		
Unlimited Local and Toll Usage for Business Feature Package Three [2]	--		(N)

4. OPTIONAL PREFIX SERVICE CHARGES

When the CentraNet® CustoPAK station line is located in a different central office area of the serving exchange at the customer's request, the Optional Prefix Service Charge applies as specified in Schedule Cal. P.U.C. No. A-4 in addition to the line rate for CentraNet® CustoPAK Basic Service.

1 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
2 See Schedule Cal. P.U.C. No. A-40 for the rates and descriptions of these services.
3 See Schedule Cal. P.U.C. No. K-1 for the rates and description of Voice Messaging.

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

3. CENTRANET® CUSTOPAK OPTIONAL FEATURES
(See FEATURE DESCRIPTIONS 26.M)

	Additional MRC Per Month	IOSC	
Busy Redial	$5.00	57843	
Call Block (*60)	3.00	57844	
Call Park	3.00	57845	
Call Park Directed	4.00	57846	
*69	5.00	57847	
Caller ID - Number Only	6.00	57848	
Caller ID	7.00	57849	
Executive Busy Override	4.00	57850	
Last Number Redial [1]	4.00	57851	
Select Call Forwarding	5.00	57852	
Priority Call	3.00	57853	
Additional features and feature packages available from other tariff schedules include:			(T)
Call Trace [2]	--	40719	
Enhanced Call Forwarding - Existing Number [2]	--	41384	
Enhanced Call Forwarding - Existing Number w/Call Manager [2]	--	41386	
Voice Messaging [3]	--		
Unlimited Local and Toll Usage for Business Feature Package Two A [2]	--		(N)

4. OPTIONAL PREFIX SERVICE CHARGES

When the CentraNet® CustoPAK station line is located in a different central office area of the serving exchange at the customer's request, the Optional Prefix Service Charge applies as specified in Schedule Cal. P.U.C. No. A-4 in addition to the line rate for CentraNet® CustoPAK Basic Service. (L)

(L)

[1] This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
[2] See Schedule Cal. P.U.C. No. A-40 for the rates and descriptions of these services.
[3] See Schedule Cal. P.U.C. No. K-1 for the rates and description of Voice Messaging.

(L) Material formerly on this sheet moved to 2nd Revised Sheet 4.20.

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

3. CENTRANET® CUSTOPAK OPTIONAL FEATURES
(See FEATURE DESCRIPTIONS 26.M)

	Additional MRC Per Month	IOSC		
Busy Redial	$5.00	57843	(T)	
Call Block (*60)	3.00	57844		
Call Park	3.00	57845		
Call Park Directed	4.00	57846		
*69	5.00	57847	(T)	
Caller ID - Number Only	6.00	57848	I	(P)
Caller ID	7.00	57849	(T)	(P)
Executive Busy Override	4.00	57850		
Last Number Redial [1]	4.00	57851		
Select Call Forwarding	5.00	57852	(T)	
Priority Call	3.00	57853	(T)	

Additional features available from other tariff schedules include:

Call Trace [2]	--	40719		
Enhanced Call Forwarding - Existing Number [2]	--	41384		
Enhanced Call Forwarding - Existing Number w/Call Manager [2]	--	41386		
Voice Messaging [3]	--			

4. OPTIONAL PREFIX SERVICE CHARGES

When the CentraNet® CustoPAK station line is located in a different central office area of the serving exchange at the customer's request, the Optional Prefix Service Charge applies as specified in Schedule Cal. P.U.C. No. A-4 in addition to the line rate for CentraNet® CustoPAK Basic Service.

5. USAGE CHARGES

No local calling usage allowance is included in the CentraNet® CustoPAK message or measured rate schedule. Usage charges apply as specified in Schedule Cal. P.U.C. No. A-1.

1 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
2 See Schedule Cal. P.U.C. No. A-40 for the rates and descriptions of these services.
3 See Schedule Cal. P.U.C. No. K-1 for the rates and description of Voice Messaging.

(P) Pending approval of Advice Letter No. 9945.

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

3. CENTRANET® CUSTOPAK OPTIONAL FEATURES
(See FEATURE DESCRIPTIONS 26.M)

	Additional MRC Per Month	IOSC	
Automatic Busy Redial (*66)	$5.00	57843	
Call Block (*60)	3.00	57844	
Call Park	3.00	57845	
Call Park Directed	4.00	57846	
Automatic Call Return (*69)	5.00	57847	
Caller ID Number Service	6.00	57848	(C)
Caller ID Name and Number Service	7.00	57849	(C)
Executive Busy Override	4.00	57850	
Last Number Redial 1	4.00	57851	
Special Call Forwarding	5.00	57852	
VIP Alert	3.00	57853	
Additional features available from other tariff schedules include:			
Call Trace 2	--	40719	
Enhanced Call Forwarding - Existing Number 2	--	41384	
Enhanced Call Forwarding - Existing Number w/Call Manager 2	--	41386	
Voice Messaging [3]	--		

4. OPTIONAL PREFIX SERVICE CHARGES

When the CentraNet® CustoPAK station line is located in a different central office area of the serving exchange at the customer's request, the Optional Prefix Service Charge applies as specified in Schedule Cal. P.U.C. No. A-4 in addition to the line rate for CentraNet® CustoPAK Basic Service.

5. USAGE CHARGES

No local calling usage allowance is included in the CentraNet® CustoPAK message or measured rate schedule. Usage charges apply as specified in Schedule Cal. P.U.C. No. A-1.

[1] This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
[2] See Schedule Cal. P.U.C. No. A-40 for the rates and descriptions of these services.
[3] See Schedule Cal. P.U.C. No. K-1 for the rates and description of Voice Messaging.

Continued

CentraNet® Service (N)

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

3. CENTRANET® CUSTOPAK OPTIONAL FEATURES
(See FEATURE DESCRIPTIONS 26.M)

	Additional MRC Per Month	IOSC
Automatic Busy Redial (*66)	$5.00	57843
Call Block (*60)	3.00	57844
Call Park	3.00	57845
Call Park Directed	4.00	57846
Automatic Call Return (*69)	5.00	57847
Caller ID Number Service	7.00	57848
Caller ID Name and Number Service	7.95	57849
Executive Busy Override	4.00	57850
Last Number Redial [1]	4.00	57851
Special Call Forwarding	5.00	57852
VIP Alert	3.00	57853
Additional features available from other tariff schedules include:		
Call Trace [2]	--	40719
Enhanced Call Forwarding - Existing Number [2]	--	41384
Enhanced Call Forwarding - Existing Number w/Call Manager [2]	--	41386
Voice Messaging [3]	--	

4. OPTIONAL PREFIX SERVICE CHARGES

When the CentraNet® CustoPAK station line is located in a different central office area of the serving exchange at the customer's request, the Optional Prefix Service Charge applies as specified in Schedule Cal. P.U.C. No. A-4 in addition to the line rate for CentraNet® CustoPAK Basic Service.

5. USAGE CHARGES

No local calling usage allowance is included in the CentraNet® CustoPAK message or measured rate schedule. Usage charges apply as specified in Schedule Cal. P.U.C. No. A-1. (N)

[1] This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS. (N)
[2] See Schedule Cal. P.U.C. No. A-40 for the rates and descriptions of these services. I
[3] See Schedule Cal. P.U.C. No. K-1 for the rates and description of Voice Messaging. (N)

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

5. USAGE CHARGES (L)

No local calling usage allowance is included in the CentraNet® CustoPAK message or measured rate schedule. Usage charges apply as specified in Schedule Cal. P.U.C. No. A-1. (L)

6. SERVICE CHARGES

The following Service Order Activity Charges are applicable:

Subsequent Order Moves and Changes Charge, per Schedule Cal. P.U.C. No. A-41
Outside Facility Connection Charge, per Schedule Cal. P.U.C. No. A-41
Installed Primary Station Line Charge, per Schedule Cal. P.U.C. No. A-2
Minor Software Change Charge, per Schedule Cal. P.U.C. No. A-2

If a customer elects to change from a business line or another CentraNet® service to the CentraNet® CustoPAK Service or from the CentraNet® CustoPAK Service to another CentraNet® service, a Subsequent Order Moves and Changes charge applies.

No service order charges will apply for CentraNet® CustoPAK Custom Calling and CLASS Services, if installed initially with the CentraNet® CustoPAK system. When features are added or rearranged on an existing line subsequent to the installation of the CentraNet® CustoPAK System, the appropriate Subsequent Order Moves and Changes charge and the Minor Software Change charge will apply.

The Subsequent Order Moves and Changes charge and the Installed Primary Station Line charge will not be assessed to customers who subscribe to CentraNet® CustoPAK tariffed term commitment plans.

7. FOREIGN EXCHANGE SERVICE

Foreign Exchange Service must be applied to the entire CentraNet® CustoPAK business group. Rates and charges are applied as specified in Schedule Cal. P.U.C. No. A-19.

8. CALLING PLANS

A CentraNet® CustoPAK customer is eligible for a Local Calling Plan. A CentraNet® CustoPAK customer is also eligible for a toll Discount Calling Plan. See Schedule Cal. P.U.C. No. B-5 for descriptions and rates of the Local Calling Plans and the Discount Calling Plans.

(L) Material moved from 4th Revised Sheet 4.19.

Continued

CentraNet® Service

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

6. SERVICE CHARGES

The following Service Order Activity Charges are applicable:

Subsequent Order Moves and Changes Charge, per Schedule Cal. P.U.C. No. A-41 (T)
Outside Facility Connection Charge, per Schedule Cal. P.U.C. No. A-41
Installed Primary Station Line Charge, per Schedule Cal. P.U.C. No. A-2
Minor Software Change Charge, per Schedule Cal. P.U.C. No. A-2

If a customer elects to change from a business line or another CentraNet® service to the CentraNet® CustoPAK Service or from the CentraNet® CustoPAK Service to another CentraNet® service, a Subsequent Order Moves and (T)
Changes charge applies. (T)

No service order charges will apply for CentraNet® CustoPAK Custom Calling and CLASS Services, if installed (T)
initially with the CentraNet® CustoPAK system. When features are added or rearranged on an existing line
subsequent to the installation of the CentraNet® CustoPAK System, the appropriate Subsequent Order Moves and (T)
Changes charge and the Minor Software Change charge will apply. (T)

The Subsequent Order Moves and Changes charge and the Installed Primary Station Line charge will not be (N)
assessed to customers who subscribe to CentraNet® CustoPAK tariffed term commitment plans. (N)

7. FOREIGN EXCHANGE SERVICE

Foreign Exchange Service must be applied to the entire CentraNet® CustoPAK business group. Rates and charges are applied as specified in Schedule Cal. P.U.C. No. A-19.

8. CALLING PLANS

A CentraNet® CustoPAK customer is eligible for a Local Calling Plan. A CentraNet® CustoPAK customer is also eligible for a toll Discount Calling Plan. See Schedule Cal. P.U.C. No. B-5 for descriptions and rates of the Local Calling Plans and the Discount Calling Plans.

Continued

CentraNet® Service (N)

RATES - Continued

F. CENTRANET® CUSTOPAK SERVICE - Continued

6. SERVICE CHARGES

The following Service Order Activity Charges are applicable:

Subsequent Order Charge, per Schedule Cal. P.U.C. No. A-41
Outside Facility Connection Charge, per Schedule Cal. P.U.C. No. A-41
Installed Primary Station Line Charge, per Schedule Cal. P.U.C. No. A-2
Minor Software Change Charge, per Schedule Cal. P.U.C. No. A-2

If a customer elects to change from a business line or another CentraNet® service to the CentraNet® CustoPAK Service or from the CentraNet® CustoPAK Service to another CentraNet® service, a Subsequent Order Move and Change Charge applies.

No service charges will apply for CentraNet® CustoPAK Custom Calling and CLASS Services, if installed initially with the CentraNet® CustoPAK system. When features are added or rearranged on an existing line subsequent to the installation of the CentraNet® CustoPAK System, the appropriate Subsequent Order Move and Change Charge, as specified in Schedule Cal. P.U.C. No. A-41, and the Minor Software Change Charge, as specified in Schedule Cal. P.U.C. No. A-2, will apply.

7. FOREIGN EXCHANGE SERVICE

Foreign Exchange Service must be applied to the entire CentraNet® CustoPAK business group. Rates and charges are applied as specified in Schedule Cal. P.U.C. No. A-19.

8. CALLING PLANS

A CentraNet® CustoPAK customer is eligible for a Local Calling Plan. A CentraNet® CustoPAK customer is also eligible for a toll Discount Calling Plan. See Schedule Cal. P.U.C. No. B-5 for descriptions and rates of the Local Calling Plans and the Discount Calling Plans. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS

1. GENERAL

CentraNet® is an arrangement whereby certain basic and optional features, as shown under Rates above and Special conditions following, are provided from central office switching equipment located on the Utility's property.

A CentraNet® station line consists of Direct Inward and Outward Dialing capability and includes the application of either Feature Package 1000, 2000, 3000, or CentraNet CCLASS rates. A CentraNet® station line cannot be used in lieu of a DID-DOD trunk or PBX trunk.

A customer must have a minimum of two CentraNet® station lines in service within the same business group.

If the CentraNet® system falls below two lines it will no longer be considered a CentraNet® system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply. (N)

A customer may have additional locations, within the same serving area of the same central office provided the additional locations are those of the same customer, or the customer's legal owner and/or parent, subsidiary or affiliate. Schools, hospitals and government entities are excluded from the conditions of this paragraph.

A Customer Group is defined as the dedicated portion of a stored program within the central office switching equipment that provides CentraNet® to an individual customer.

A Customer Group associated with the month-to-month term will not incur Basic Termination Liability (BTL).

CentraNet® features are offered only in central offices (C.O.s) where facilities and C.O. capabilities exist to provide the service and/or features.

The Utility will determine the C.O. system configuration to conform to the Utility's standards. Any request to deviate from these standards will be examined on an individual case basis.

The provision of standard features and/or optional features is controlled by the capability and capacity of the switching system used; therefore, all of the basic and optional features may not be available in all central offices.

Continued

CentraNet® Service

SPECIAL CONDITIONS

1. GENERAL

CentraNet® is an arrangement whereby certain basic and optional features, as shown under Rates above and Special conditions following, are provided from central office switching equipment located on the Utility's property.

A CentraNet® station line consists of Direct Inward and Outward Dialing capability and includes the application of either Feature Package 1000, 2000, 3000, or CentraNet CCLASS rates. A CentraNet® station line cannot be used in lieu of a DID-DOD trunk or PBX trunk.

A customer must have a minimum of two CentraNet® station lines in service within the same business group. (T) (D) (D)

A customer may have additional locations, within the same serving area of the same central office provided the additional locations are those of the same customer, or the customer's legal owner and/or parent, subsidiary or affiliate. Schools, hospitals and government entities are excluded from the conditions of this paragraph. (T) (T) (D) (D)

A Customer Group is defined as the dedicated portion of a stored program within the central office switching equipment that provides CentraNet® to an individual customer.

A Customer Group associated with the month-to-month term will not incur Basic Termination Liability (BTL). (T)

CentraNet® features are offered only in central offices (C.O.s) where facilities and C.O. capabilities exist to provide the service and/or features.

The Utility will determine the C.O. system configuration to conform to the Utility's standards. Any request to deviate from these standards will be examined on an individual case basis.

The provision of standard features and/or optional features is controlled by the capability and capacity of the switching system used; therefore, all of the basic and optional features may not be available in all central offices.

Continued

CentraNet® Service

SPECIAL CONDITIONS

1. GENERAL

CentraNet® is an arrangement whereby certain basic and optional features, as shown under Rates above and Special conditions following, are provided from central office switching equipment located on the Utility's property.

A CentraNet® station line consists of Direct Inward and Outward Dialing capability and includes the application of either Feature Package 1000, 2000, 3000, or CentraNet CCLASS rates. A CentraNet® station line cannot be used in lieu of a DID-DOD trunk or PBX trunk.

A customer must have a minimum of two CentraNet® station lines at the primary service address. These two lines must terminate at one location of the customer and within the serving area of the same central office. Additional lines within the same business group are available. (C)

A customer with 80% of their lines at the primary service address, may have up to four (4) additional locations, with a minimum of two (2) lines at each location, within the same serving area of the same central office provided they are the same business, legal owner and/or legal entity/affiliate. Rates for customers with five (5) or more locations will be provided on an individual case basis. Schools, hospitals and government entities are excluded from the conditions of this paragraph. (N)
(N)

A Customer Group is defined as the dedicated portion of a stored program within the central office switching equipment that provides CentraNet® to an individual customer.

A Customer Group will not incur Basic Termination Liability (BTL).

CentraNet® features are offered only in central offices (C.O.s) where facilities and C.O. capabilities exist to provide the service and/or features.

The Utility will determine the C.O. system configuration to conform to the Utility's standards. Any request to deviate from these standards will be examined on an individual case basis.

The provision of standard features and/or optional features is controlled by the capability and capacity of the switching system used; therefore, all of the basic and optional features may not be available in all central offices.

Continued

CentraNet® Service

SPECIAL CONDITIONS

1. GENERAL - Continued

One directory listing is provided without charge for each CentraNet® system. Additional directory listings for CentraNet® stations may be provided to the customer at the rate established in Schedule Cal. P.U.C. No. D-1. Directory listings will not be provided for telephone numbers in reserve. (T) (T)

Customers with 40 stations and above may purchase combinations of feature packages. i.e., X Package 1000s and X Package 2000s. The single customer group NRC of the higher feature package will apply.

A customer group charge will apply on the initial order and when a change of feature package is requested by the customer or when an order exceeds the installed customer group capacity. A customer group charge will not apply to subsequent primary station line additions.

CentraNet® Service is offered from this tariff in increments intended to meet end user capacity requirements. Rates listed in the RATES Section of this tariff are applicable for CentraNet® Service based on individual end user customer configuration.

Continued

CentraNet® Service

SPECIAL CONDITIONS

1. GENERAL - Continued

One directory listing is provided without charge for each CentraNet® system. Additional directory listings for CentraNet® stations may be provided to the customer at the rate established in Schedule Cal. P.U.C. No. D-1.

Customers with 40 stations and above may purchase combinations of feature packages. i.e., X Package 1000s and X Package 2000s. The single customer group NRC of the higher feature package will apply.

A customer group charge will apply on the initial order and when a change of feature package is requested by the customer or when an order exceeds the installed customer group capacity. A customer group charge will not apply to subsequent primary station line additions.

CentraNet® Service is offered from this tariff in increments intended to meet end user capacity requirements. Rates listed in the RATES Section of this tariff are applicable for CentraNet® Service based on individual end user customer configuration.

Continued

CentraNet® Service

SPECIAL CONDITIONS

1. GENERAL - Continued

One directory listing is provided without charge for each CentraNet® system. Additional directory listings for CentraNet® stations may be provided to the customer at the rate established in Schedule Cal. P.U.C. No. D-1.

Customers with 40 stations and above may purchase combinations of feature packages. i.e., X Package 1000s and X Package 2000s. The single customer group NRC of the higher feature package will apply.

A customer group charge will apply on the initial order and when a change of feature package is requested by the customer or when an order exceeds the installed customer group capacity. A customer group charge will not apply to subsequent primary station line additions.

CentraNet® Service is offered from this tariff in increments intended to meet end user capacity requirements. Rates listed in the RATES Section of this tariff are applicable for CentraNet® Service based on individual end user customer configuration. (N) (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

1. GENERAL - Continued (N)

Reserved for Future Use (N)

(D)

Continued

CentraNet® Service

RATES - Continued

(D)

(D)

See Schedule Cal. P.U.C. No. T-1.

CentraNet® Service

SPECIAL CONDITIONS - Continued

1. GENERAL - Continued

CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS)

CentraNet® Automatic Call Distribution (ACD) is a central office based service which allows customers' incoming calls to be equally distributed to available agents. Distribution of the calls are determined by call parameters defined by the customer. ACD also allows the customer to manage fluctuations in call patterns, trunk loading, and answering time frames.

ACD associates directory numbers (DN) with groups of answering positions rather than lines. ACD then provides equitable allocation of the workload by distributing calls to customer agents who have been available for the longest period of time.

Queuing capability of ACD allows specific call types to be directed to designated workgroups. In addition, the fluctuation of incoming calls is lessened by placing callers in queue until an agent is free to take the call. The queue reduces the total number of customer operators needed to handle peak traffic loads by evenly distributing the queued calls.

ACD is used with customer provided electronic or nonelectronic telephone sets. An electronic telephone set is a multibutton telephone set that allows for feature activation. A nonelectronic telephone set requires an agent to dial codes to activate features.

The Management Information System (MIS) is a computer based system that provides detailed call management information by providing a global view of ACD call activities within the customer's call center. The information assists in evaluating traffic patterns, trunk utilization, agent efficiency, and lost calls. At the supervisor level, ACD/MIS provides reports of the real-time status of agents and queues by providing reports for continual analysis of transaction activities. These reports enable the supervisor to immediately modify staffing and/or queuing to accommodate increases and/or decreases in call volumes.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued (N)

1. GENERAL - Continued

CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS)

CentraNet® Automatic Call Distribution (ACD) is a central office based service which allows customers' incoming calls to be equally distributed to available agents. Distribution of the calls are determined by call parameters defined by the customer. ACD also allows the customer to manage fluctuations in call patterns, trunk loading, and answering time frames.

ACD associates directory numbers (DN) with groups of answering positions rather than lines. ACD then provides equitable allocation of the workload by distributing calls to customer agents who have been available for the longest period of time.

Queuing capability of ACD allows specific call types to be directed to designated workgroups. In addition, the fluctuation of incoming calls is lessened by placing callers in queue until an agent is free to take the call. The queue reduces the total number of customer operators needed to handle peak traffic loads by evenly distributing the queued calls.

ACD is used with customer provided electronic or nonelectronic telephone sets. An electronic telephone set is a multibutton telephone set that allows for feature activation. A nonelectronic telephone set requires an agent to dial codes to activate features.

The Management Information System (MIS) is a computer based system that provides detailed call management information by providing a global view of ACD call activities within the customer's call center. The information assists in evaluating traffic patterns, trunk utilization, agent efficiency, and lost calls. At the supervisor level, ACD/MIS provides reports of the real-time status of agents and queues by providing reports for continual analysis of transaction activities. These reports enable the supervisor to immediately modify staffing and/or queuing to accommodate increases and/or decreases in call volumes.

(N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

1. GENERAL - Continued

MULTILOCATION CENTRANET SERVICE (T)

Multilocation CentraNet Service allows customers having CentraNet® Service at multiple locations and/or terminating in multiple Telecommunications Systems to interact as though they were all within the same business group. The multiple locations may be on different premises served by the same end office, served by different end offices within the same exchange or served by different end offices in different exchanges. All end offices must be capable of providing CentraNet® Service.

Multilocation CentraNet Service uses the public switched network to provide capabilities and features typically offered by a private network. End user access via one of the service's Dialing Plans will operate across the network as if the customer were being served by a single switch. Multilocation CentraNet Service includes the following features:

- Dialing Plan
- Interlocation Intercom Calling

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

1. GENERAL - Continued

24. MULTILOCATION CENTRANET SERVICE (N)

Multilocation CentraNet Service allows customers having CentraNet® Service at multiple locations and/or terminating in multiple Telecommunications Systems to interact as though they were all within the same business group. The multiple locations may be on different premises served by the same end office, served by different end offices within the same exchange or served by different end offices in different exchanges. All end offices must be capable of providing CentraNet® Service.

Multilocation CentraNet Service uses the public switched network to provide capabilities and features typically offered by a private network. End user access via one of the service's Dialing Plans will operate across the network as if the customer were being served by a single switch. Multilocation CentraNet Service includes the following features:

- Dialing Plan
- Interlocation Intercom Calling (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

2. CentraNet® Feature Package List

CentraNet® Features	Package 1000	Package 2000	Package 3000	
Call Forwarding	X	X	X	(T)
Call Hold	X	X	X	
Call Pickup	X	X	X	
Call Transfer	X	X	X	
Call Waiting	X	X	X	
Conferencing (Three Way Calling)	X	X	X	
Distinctive Ringing	X	X	X	
Speed Dialing (6 or 8 Numbers)	X	X	X	(T)
Station Hunting	X	X	X	
Station-to-Station Dialing	X	X	X	
Automatic Call Back (Camp On)		X	X	
Call Park		X	X	
Last Number Redial		X	X	
Toll Restriction		X	X	
ARS/FRS			X	
Remote Access to Features			X	
Message Detail Recording			X	

3. Features

The following features are available in Feature Packages 1000, 2000, and 3000. Features may not be substituted to, deleted from, or transferred between packages. Feature definitions:

a. Call Forwarding - allows incoming calls to a CentraNet® station to be automatically forwarded to another telephone number. There are three variations of Call Forwarding: (1) forward all calls, (2) forward when busy, or (3) forward when no answer. Forwarding for hunt groups is available for the above three options. (T) (T)

b. Call Hold - enables a station, engaged in a call, to set the call into a holding condition completely freeing the station to place a call, receive a call, and or use other CentraNet® services. One call per station line can be held at a time.

c. Call Pickup - allows one party to dial a code and pickup another party's ringing telephone thus connecting the calling party with the party that dialed the code. The pickup can be directed to any person within a call pickup group or to a specific station number.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

2. CentraNet® Feature Package List

CentraNet® Features	Package 1000	Package 2000	Package 3000	
Call Forward	X	X	X	
Call Hold	X	X	X	
Call Pickup	X	X	X	
Call Transfer	X	X	X	
Call Waiting	X	X	X	
Conferencing (Three Way Calling)	X	X	X	
Distinctive Ringing	X	X	X	(N)
Speed Calling (6 or 8 Numbers)	X	X	X	
Station Hunting	X	X	X	
Station-to-Station Dialing	X	X	X	
Automatic Call Back (Camp On)		X	X	
Call Park		X	X	
Last Number Redial		X	X	
Toll Restriction		X	X	
ARS/FRS			X	
Remote Access to Features			X	
Message Detail Recording			X	

3. Features (N)

The following features are available in Feature Packages 1000, 2000, and 3000. Features may not be substituted to, deleted from, or transferred between packages. Feature definitions: (T)

a. Call Forward - allows incoming calls to a CentraNet® station to be automatically forwarded to another telephone number. There are three variations of Call Forward: (1) forward all calls, (2) forward when busy, or (3) forward when no answer. Forwarding for hunt groups is available for the above three options.

b. Call Hold - enables a station, engaged in a call, to set the call into a holding condition completely freeing the station to place a call, receive a call, and or use other CentraNet® services. One call per station line can be held at a time.

c. Call Pickup - allows one party to dial a code and pickup another party's ringing telephone thus connecting the calling party with the party that dialed the code. The pickup can be directed to any person within a call pickup group or to a specific station number.

Continued

CentraNet® Service

SPECIAL CONDITIONS

2. CentraNet® Feature Package List

CentraNet® Features	Package 1000	Package 2000	Package 3000	
Call Forward	X	X	X	
Call Hold	X	X	X	
Call Pickup	X	X	X	
Call Transfer	X	X	X	
Call Waiting	X	X	X	
Conferencing (Three Way Calling)	X	X	X	
Speed Calling (6 or 8 Numbers)	X	X	X	
Station Hunting	X	X	X	
Station-to-Station Dialing	X	X	X	
Automatic Call Back (Camp On)		X	X	
Call Park		X	X	
Last Number Redial		X	X	
Toll Restriction		X	X	
ARS/FRS			X	
Remote Access to Features			X	(T)
Message Detail Recording			X	

3. The following features are available in Feature Packages 1000, 2000, and 3000. Features may not be substituted to, deleted from, or transferred between packages. Feature definitions:

a. Call Forward - allows incoming calls to a CentraNet® station to be automatically forwarded to another telephone number. There are three variations of Call Forward: (1) forward all calls, (2) forward when busy. or (3) forward when no answer. Forwarding for hunt groups is available for the above three options. (T)

b. Call Hold - enables a station, engaged in a call, to set the call into a holding condition completely freeing the station to place a call, receive a call, and or use other CentraNet® services. One call per station line can be held at a time.

c. Call Pickup - allows one party to dial a code and pickup another party's ringing telephone thus connecting the calling party with the party that dialed the code. The pickup can be directed to any person within a call pickup group or to a specific station number.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

3. Features - Continued (T)

d. Call Transfer

(1) Station-controlled transfer of calls to other stations of the same CentraNet® system. This feature also allows a station user to hold a call and originate a call to another station inside the system for consultation and add-on purposes. Only one station outside the CentraNet® system may be involved in the transfer arrangement. Station transfer and add-on connections are subject to transmission limitations. (C) (C)

(2) Call Transfer – Individual – All Calls: Consultation Hold – All Calls, and Three-Way Calling – All Calls. A station user may hold any established call by flashing the switchhook, and on the same line originate a call to another telephone in or outside the Centrex system for private consultation. After the called person's answer or consultation, the station user can by flashing the switchhook a second time, either return to the original call that was held, after the second station user hangs up; or add the second station user to the original call (Three-Way Calling). (N)

The station user can also transfer the second station user to the original call by hanging-up after utilizing the Consultation Hold-All Calls and/or the Three-Way Calling feature. Only one party may be outside the CentraNet® system on the call transfer.

Calls cannot be transferred to high risk or international destinations. The capacity to transfer calls to high risk destinations (including international calls) is provided by the optional feature as defined in Special Conditions d.3. Unrestricted Call Transfer.

(3) Unrestricted Call Transfer

This allows subscribers of Call Transfer – All Calls the ability to override the fraud prevention feature inherent to Call Transfer – All Calls. It enables the subscriber to transfer calls to all direct dialed numbers at international and other high risk destinations.

An Unrestricted Call Transfer Agreement form must be signed by the customer and be on file. (N)

Customer assumes all liability for toll fraud resulting from overriding the fraud prevention feature. Charges between the originating location and the DID-DOD transfer equipped station will be billed to the originating caller. The transferring CentraNet® station will be responsible for applicable charge from the CentraNet® station to the telephone number that answers the transferred call. All local, measured unit, zone units, and toll charges are applicable in accordance with regularly filed tariff schedules. (N)

e. Call Waiting – an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone and may then acknowledge the incoming caller, place the existing caller on hold, then alternate between callers or abandon one of the calls. Call Waiting has three configurations depending on the station user's needs: (1) CW –Incoming only, (2) CW – Originating, or (3) CW – Terminating.

f. Conferencing (Three-Way Calling) – allows a station to conduct the following configurations: (1) two other system stations, (2) one system station and one outside party, or (3) two outside parties. If the originating party disconnects, the Call Transfer feature will be invoked. (See Special Conditions 3.d). In some instances, this may cause the call to be terminated. (N) (N) (L) (L)

(L) Material previously on this page moved to 22nd Revised Sheet 8.

Continued

CentraNet® Service (T)

SPECIAL CONDITIONS

3. - Continued

d. Call Transfer - allows a station to hold and transfer calls. During the transfer the transferring and receiving stations talk privately. Call Transfer allows station users to transfer a direct inward call to a telephone number inside or outside the customer customer group. The station user who hangs up may then originate and receive calls. This feature may be selectively denied from certain stations. (T)

Charges between the originating location and the DID-DOD transfer equipped station will be billed to the originating caller. The tranferring CentraNet® station will be responsible for applicable charges from the CentraNet® station to the telephone number that answers the transferred call. All local, measured unit, zone units, and toll charges are applicable in accordance with regularly filed tariff schedules. (T) (T)

e. Call Waiting - an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone and may then acknowledge the incoming caller, place the existing caller on hold, then alternate between callers or abandon one of the calls. Call Waiting has three configurations depending on the station user's needs: (1) CW -Incoming only, (2) CW - Originating, or (3) CW - Terminating.

f. Conferencing (Three Way Calling) - allows a station to conduct the following configurations: (1) two other system stations, (2) one system station and one outside party, or (3) two outside parties.

g. Distinctive Ringing - provides for distinctive different rings at the called station to distinguish between a direct inward dialed (DID) call and an intra-group call.

h. Speed Calling (6-8) - allows each station user to place calls to its own previously designated electronic list of either 6 or 8 (depending on switch type) frequently dialed numbers.

i. Station Hunting - when the called station is busy, allows for the routing of the incoming call to an idle station in a prearranged hunt group.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

3. Features - Continued

g. Distinctive Ringing – provides for distinctive different rings at the called station to distinguish between a direct inward dialed (DID) call and an intra-group call.

h. Speed Dialing (6-8) – allows each station user to place calls to its own previously designated electronic list of either 6 or 8 (depending on switch type) frequently dialed numbers. (T)

i. Station Hunting – when the called station is busy, allows for the routing of the incoming call to an idle station in a prearranged hunt group.

j. Station-to-Station Dialing - allows a station user to dial another station within the same CentraNet® customer group using three to seven digits of the telephone number or intercom numbering plan.

The following features, in addition to the ones defined above, are available from Feature Packages 2000 and 3000:

k. Automatic Call Back (Camp On) - allows a station reaching a busy condition on an internal call to be notified when that busy station becomes available and to be placed automatically in a "call back" mode. After invoking the Camp On feature, the station may make and receive calls, or make general use of the system. At the moment both stations are free, CentraNet® will call the originating station first and when the user answers, the system will call the camped-on station.

l. Call Park - allows a station engaged in a call to place the call into a holding condition for access from another station in the system. (Call Park differs from Call Hold in that the call placed on hold is associated with an index code, or in some systems a station number, and does not standby for access by the station which placed the call on hold. Call Park allows any station to dial a Call Park retrieval code to be connected to the held call.) Call Park is offered from digital switches only.

m. Last Number Redial - allows the user to redial his/her last manually dialed number by depressing a single key.

n. Toll Restriction - disallows the dialing of long distance calls. The Utility may provide predetermined toll restriction packages (i.e., restriction to local area code, restriction to Local LATA, etc.) which will restrict dialing to specific areas.

(D)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

3. Features - Continued (T)

g. Distinctive Ringing – provides for distinctive different rings at the called station to distinguish between a direct inward dialed (DID) call and an intra-group call. (L)

h. Speed Calling (6-8) – allows each station user to place calls to its own previously designated electronic list of either 6 or 8 (depending on switch type) frequently dialed numbers.

i. Station Hunting – when the called station is busy, allows for the routing of the incoming call to an idle station in a prearranged hunt group. (L)

j. Station-to-Station Dialing - allows a station user to dial another station within the same CentraNet® customer group using three to seven digits of the telephone number or intercom numbering plan. (T)

The following features, in addition to the ones defined above, are available from Feature Packages 2000 and 3000:

k. Automatic Call Back (Camp On) - allows a station reaching a busy condition on an internal call to be notified when that busy station becomes available and to be placed automatically in a "call back" mode. After invoking the Camp On feature, the station may make and receive calls, or make general use of the system. At the moment both stations are free, CentraNet® will call the originating station first and when the user answers, the system will call the camped-on station.

l. Call Park - allows a station engaged in a call to place the call into a holding condition for access from another station in the system. (Call Park differs from Call Hold in that the call placed on hold is associated with an index code, or in some systems a station number, and does not standby for access by the station which placed the call on hold. Call Park allows any station to dial a Call Park retrieval code to be connected to the held call.) Call Park is offered from digital switches only.

m. Last Number Redial - allows the user to redial his/her last manually dialed number by depressing a single key.

n. Toll Restriction - disallows the dialing of long distance calls. The Utility may provide predetermined toll restriction packages (i.e., restriction to local area code, restriction to Local LATA, etc.) which will restrict dialing to specific areas.

(L) Material moved from 17th Revised Sheet 7.

Continued

CentraNet® Service

SPECIAL CONDITIONS

3. - Continued

j. Station-to-Station Dialing - allows a station user to dial another station within the same CentraNet® customer group using just the last four digits of the telephone number.

The following features, in addition to the ones defined above, are available from Feature Packages 2000 and 3000:

k. Automatic Call Back (Camp On) - allows a station reaching a busy condition on an internal call to be notified when that busy station becomes available and to be placed automatically in a "call back" mode. After invoking the Camp On feature, the station may make and receive calls, or make general use of the system. At the moment both stations are free, CentraNetR will call the originating station first and when the user answers, the system will call the camped-on station.

l. Call Park - allows a station engaged in a call to place the call into a holding condition for access from another station in the system. (Call Park differs from Call Hold in that the call placed on hold is associated with an index code, or in some systems a station number, and does not standby for access by the station which placed the call on hold. Call Park allows any station to dial a Call Park retrieval code to be connected to the held call.) Call Park is offered from digital switches only.

m. Last Number Redial - allows the user to redial his/her last manually dialed number by depressing a single key.

n. Toll Restriction - disallows the dialing of long distance calls. The Utility may provide predetermined toll restriction packages (i.e., restriction to local area code, restriction to Local LATA, etc.) which will restrict dialing to specific areas. (C)

(C)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

3. Features - Continued (T)

The following features, in addition to the ones defined above, are available from Feature Package 3000:

o. Automatic Route Selection/Flexible Route Selection (ARS/FRS) -automatically selects the most economical route to a destination. (L)
(L)

Feature Package 3000 includes 3-digit routing to selectively route calls over two or more routes with a capacity of 8 patterns per customer group.

p. Remote Access to Features - allows a user who is away from the office to dial directly into the CentraNet® system (without attendant intervention) and gain complete access to CentraNet® system facilities and outgoing trunk circuits. The caller is required to have a "security access" code.

q. Message Detail Recording - provides a record to the customer of originating messages routed over tie lines and private lines under certain conditions, FX, WATS, CCSA, and/or exchange and toll network. It is not a source for billing detail.

(1) It includes the calling station number, called number, date, time of day, duration of call and type of facility routing.

(2) Call attempts over some FX facilities, whether completed or not, will be recorded. Message detail will not be provided for intra-CentraNet® customer group.

(3) Only one set of message detail on magnetic tape will be furnished for any one month.

(4) Message detail will be provided on magnetic tape only in the code terminology and data processing format used by the utility.

(5) Message detail for a call routed over a WATS trunk will include the called number, date, time of day, duration of call, type of facility routing and may include the calling station number.

(L) Material previously on this page moved to 1st Revised Sheet 10.3 and 6th Revised Sheet 15.

Continued

CentraNet® Service

SPECIAL CONDITIONS

3. - Continued

The following features, in addition to the ones defined above, are available from Feature Package 3000:

o. Automatic Route Selection/Flexible Route Selection (ARS/FRS) -automatically selects the most economical route to a destination. The customer controls and programs a predetermined routing pattern for WATS, Foreign Exchange, DDD trunks, etc.

Feature Package 3000 includes 3-digit routing to selectively route calls over two or more routes with a capacity of 8 patterns per customer group.

p. Remote Access to Features - allows a user who is away from the office to dial directly into the CentraNet® system (without attendant intervention) and gain complete access to CentraNet® system facilities and outgoing trunk circuits. The caller is required to have a "security access" code. (T)

q. Message Detail Recording - provides a record to the customer of originating messages routed over tie lines and private lines under certain conditions, FX, WATS, CCSA, and/or exchange and toll network. It is not a source for billing detail.

(1) It includes the calling station number, called number, date, time of day, duration of call and type of facility routing.

(2) Call attempts over some FX facilities, whether completed or not, will be recorded. Message detail will not be provided for intra-CentraNet® customer group.

(3) Only one set of message detail on magnetic tape will be furnished for any one month.

(4) Message detail will be provided on magnetic tape only in the code terminology and data processing format used by the utility.

(5) Message detail for a call routed over a WATS trunk will include the called number, date, time of day, duration of call, type of facility routing and may include the calling station number.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

3. Features - Continued

The following features are available in the CentraNet® CCLASS package. The customer must also subscribe to at least Feature Package Series 1000 to have CentraNet® CCLASS.

r. Automatic Busy Redial - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

s. Automatic Call Return (*69) - allows a customer to return the last incoming call when the service is activated by dialing *69. (T)

This feature is offered on a monthly subscription or per activation basis.

Per activation customers are charged upon dialing *69, regardless of whether the call is completed to the calling party. The customer is charged for any call placed by means of this service.

Custom Local Area Signaling Service (CLASS) features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. (T)

t. Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer can also block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

3. Features - Continued (T)

The following features are available in the CentraNet® CCLASS package. The customer must also subscribe to at least Feature Package Series 1000 to have CentraNet® CCLASS.

r. Automatic Busy Redial - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

s. Automatic Call Return - allows a customer to automatically return the last incoming call whether it is answered or not. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

t. Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer can also block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

3. - Continued

The following features are available in the CentraNet® CCLASS package. The customer must also subscribe to at least Feature Package Series 1000 to have CentraNet® CCLASS. (N)

r. Automatic Busy Redial - is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

s. Automatic Call Return - allows a customer to automatically return the last incoming call whether it is answered or not. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

t. Call Block - allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer can also block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

3. Features - Continued

u. Do Not Disturb - allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally. (T)

v. Select Call Forwarding - is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the prespecified numbers will be forwarded. (T) (T)

w. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

3. Features - Continued (T)

u. Special Call Acceptance - allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

v. Special Call Forwarding - is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

w. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

3. - Continued

u. Special Call Acceptance - allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally. (N)

v. Special Call Forwarding - is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

w. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions (T)

a. Paging Interface - allows CentraNet® stations and the attendant(s) to access customer provided loudspeaker paging equipment located throughout the customer's premises. Paging Interface does not provide facility path from paging source.

b. Customer Moves and Changes (CMAC) - CMAC provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer' s premises.

Functions

The customer controls the following functions:

(1) Service Option Information Changes (T)
- (a) Line Restriction Status
- (b) Facility Restriction Level Assignment
- (c) Call Pick-Up Group
- (d) Call Forwarding Number
- (e) Authorization Code Assignment
- (f) Button Features (T)

(2) Activation/Deactivation of Features (T)

(3) Telephone Number Swaps (T)

(4) Reports (Queries and Tallies) (T)

(D)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional feature definitions:

a. Paging Interface - allows CentraNet® stations and the attendant(s) to access customer provided loudspeaker paging equipment located throughout the customer's premises. Paging Interface does not provide facility path from paging source. (D)

(D)

b. Customer Moves and Changes (CMAC) - CMAC provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer' s premises. (N)

Functions

The customer controls the following functions:

1. Service Option Information Changes
   a. Line Restriction Status
   b. Facility Restriction Level Assignment
   c. Call Pick-Up Group
   d. Call Forwarding Number
   e. Authorization Code Assignment
   f. Button Features

2. Activation/Deactivation of Features

3. Telephone Number Swaps

4. Reports (Queries and Tallies) (N)

Material omitted now shown on Original Sheet 10.3.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (T)

b. Customer Moves and Changes (CMAC) - Continued

Function Definitions

(1) Service Option Information Changes (T)

(a) Line Restriction Status - (T)
The customer can restrict telephone numbers from all Service Option Information Changes. If changes are desired at a later time, the customer can remove the restriction.

(b) Facility Restriction Level Assignment - (T)
The customer can change the Facility Restriction Level (a permission level assigned to define calling privileges) associated with both facilities and station users.

(c) Call-Pickup Group - (T)
The customer can establish a call-pickup group and add or delete members from an existing call-pickup group.

(d) Call Forwarding Number - (T)
The customer can change the number that a station user forwards calls to.

(e) Authorization Code Assignment - (T)
An authorization code is a number associated with a specific person rather than a specific telephone number. The customer can activate, change, or deactivate authorization codes. The customer can also display the features associated with the authorization code for a particular user.

(f) Button Features - (T)
The buttons on a multi-button station set can either activate features or enable call appearances (specific telephone numbers assigned to buttons). The customer can manipulate the features assigned to the buttons.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional feature definitions - Continued

b. Customer Moves and Changes (CMAC) - Continued (N)

Function Definitions

1. Service Option Information Changes

a. Line Restriction Status -
The customer can restrict telephone numbers from all Service Option Information Changes. If changes are desired at a later time, the customer can remove the restriction.

b. Facility Restriction Level Assignment -
The customer can change the Facility Restriction Level (a permission level assigned to define calling privileges) associated with both facilities and station users.

c. Call-Pickup Group -
The customer can establish a call-pickup group and add or delete members from an existing call-pickup group.

d. Call Forwarding Number -
The customer can change the number that a station user forwards calls to.

e. Authorization Code Assignment -
An authorization code is a number associated with a specific person rather than a specific telephone number. The customer can activate, change, or deactivate authorization codes. The customer can also display the features associated with the authorization code for a particular user.

f. Button Features -
The buttons on a multi-button station set can either activate features or enable call appearances (specific telephone numbers assigned to buttons). The customer can manipulate the features assigned to the buttons. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (T)

b. Customer Moves and Changes (CMAC) - Continued

Function Definitions - Continued

(2) Activate/Deactivate Features - (T)
The customer can either add a feature to a telephone number that does not have it, or take a feature off a telephone number that does. This function is limited to the features included in the feature packages subscribed to by the customer.

(3) Swap Telephone Numbers - (T)
The customer can swap telephone number assignments among lines within a group.

(4) Reports (Queries and Tallies) - (T)
Customers can run reports that show the status of existing and requested feature changes (feature queries) and the total number of stations with the features that they have (feature tallies).

The customer can be provided with a set of standard reports or can request that the Utility customize the standard report formats to the customer's specifications.

The customer can run query or tally reports as a function by itself or may choose to perform other system functions once the report request is made. This feature of the report function keeps customers from having to wait on-line for reports to be processed.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional feature definitions - Continued

b. Customer Moves and Changes (CMAC) - Continued (N)

Function Definitions - Continued

2. Activate/Deactivate Features -
The customer can either add a feature to a telephone number that does not have it, or take a feature off a telephone number that does. This function is limited to the features included in the feature packages subscribed to by the customer.

3. Swap Telephone Numbers -
The customer can swap telephone number assignments among lines within a group.

4. Reports (Queries and Tallies) -
Customers can run reports that show the status of existing and requested feature changes (feature queries) and the total number of stations with the features that they have (feature tallies).

The customer can be provided with a set of standard reports or can request that the Utility customize the standard report formats to the customer's specifications.

The customer can run query or tally reports as a function by itself or may choose to perform other system functions once the report request is made. This feature of the report function keeps customers from having to wait on-line for reports to be processed. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

c. Direct Digital Interface (DDI) - provides a trunk side connection to a High Capacity Digital Channel within the Utility's central office. Each DDI is equivalent to 24 derived voice grade circuits. DDI tandem is available only where facilities and operating conditions permit.

d. Conferencing (6 to 8) - allows a station user or attendant to form a conference with either six or eight parties, depending on switch type, including other stations and/or parties reached over trunks.

e. Music on Hold Interface - provides access to a customer provided music source for use with Call Hold, Call Park, Consultation Hold, Call Transfer, Three Way Calling, Off-Hook Queuing and ACD/UCD. Music on Hold Interface does not provide facility path from music source.

f. Automatic Route Selection/Flexible Route Selection (ARS/FRS) - automatically selects the most economical route to a destination. The customer controls and programs a predetermined routing pattern for WATS, Foreign Exchange, DDD trunks, etc.

g. Automatic Route Selection/Flexible Route Selection (Upgrade) - customers wishing to increase their capacity to either 32 or 64 patterns may do so with this option.

h. ISDN-PRI CentraNet® Access - provides the interface between ISDN-PRI Tie Channel Services and the CentraNet® System. ISDN-PRI Access and Tie Channel Service are required for this application. PRIs that ony require Tie Channel intercom functionality do not require ISDN-PRI VOIP CentraNet® Access charges. (N)

i. ISDN-PRI Voice over Internet Protocol (VOIP) CentraNet® Access - is augmented with CentraNet® features to integrate CentraNet® service with Voice over the Internet Protocol applications. ISDN-PRI Access and Tie Channel Service are required for this application. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (T)

c. Direct Digital Interface (DDI) - provides a trunk side connection to a High Capacity Digital Channel within the Utility's central office. Each DDI is equivalent to 24 derived voice grade circuits. DDI tandem is available only where facilities and operating conditions permit.

d. Conferencing (6 to 8) - allows a station user or attendant to form a conference with either six or eight parties, depending on switch type, including other stations and/or parties reached over trunks.

e. Music on Hold Interface - provides access to a customer provided music source for use with Call Hold, Call Park, Consultation Hold, Call Transfer, Three Way Calling, Off-Hook Queuing and ACD/UCD. Music on Hold Interface does not provide facility path from music source.

f. Automatic Route Selection/Flexible Route Selection (ARS/FRS) - automatically selects the most economical route to a destination. The customer controls and programs a predetermined routing pattern for WATS, Foreign Exchange, DDD trunks, etc. (N) (N) (L) (L)

g. Automatic Route Selection/Flexible Route Selection (Upgrade) - customers wishing to increase their capacity to either 32 or 64 patterns may do so with this option. (T)

(L) Material moved from 8th Revised Sheet 9.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional feature definitions - Continued

c. Direct Digital Interface (DDI) - provides a trunk side connection to a High Capacity Digital Channel within the Utility's central office. Each DDI is equivalent to 24 derived voice grade circuits. DDI tandem is available only where facilities and operating conditions permit. (L)

d. Conferencing (6 to 8) - allows a station user or attendant to form a conference with either six or eight parties, depending on switch type, including other stations and/or parties reached over trunks.

e. Music on Hold Interface - provides access to a customer provided music source for use with Call Hold, Call Park, Consultation Hold, Call Transfer, Three Way Calling, Off-Hook Queuing and ACD/UCD. Music on Hold Interface does not provide facility path from music source.

f. Automatic Route Selection (Upgrade) - customers wishing to increase their capacity to either 32 or 64 patterns may do so with this option. (L)

(L) Material formerly shown on 8th Revised Sheet 10.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

h. Single Digit Dialing - permits a preselected station line of the customer group or other internal facilities of the customer to be called from another station by use of a single digit code. This service is intended primarily for hotels, motels, and hospitals for guest or patient use.

i. Speed Dialing (30) - allows each station user to place calls to a previously designated electronic group list of up to 30 (depending on switch type) frequently dialed numbers. (T)

j. Auto/Universal Call Distribution (ACD/UCD) - This arrangement enables incoming calls to be directed to and distributed evenly among a select group of station lines. Also, see Special Condition 4.o., below.

k. Trunk Queuing - allows a call to wait for a facility in a private facility group to become idle on a first come-first served basis. This feature may be invoked after a customer is unsuccessful in trying to reach a called party.

l. Attendant Position Interface - service features are not available when attendant's positions are provided by the customer and also may not be available from some switching equipment. Attendant Position Interface does not provide facility path from cental office to customer's location.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (T)

h. Single Digit Dialing - permits a preselected station line of the customer group or other internal facilities of the customer to be called from another station by use of a single digit code. This service is intended primarily for hotels, motels, and hospitals for guest or patient use.

i. Speed Calling (30) - allows each station user to place calls to a previously designated electronic group list of up to 30 (depending on switch type) frequently dialed numbers.

j. Auto/Universal Call Distribution (ACD/UCD) - This arrangement enables incoming calls to be directed to and distributed evenly among a select group of station lines. Also, see Special Condition 4.o., below.

k. Trunk Queuing - allows a call to wait for a facility in a private facility group to become idle on a first come-first served basis. This feature may be invoked after a customer is unsuccessful in trying to reach a called party.

l. Attendant Position Interface - service features are not available when attendant's positions are provided by the customer and also may not be available from some switching equipment. Attendant Position Interface does not provide facility path from cental office to customer's location.

Continued

CentraNet® Service (T)

SPECIAL CONDITIONS

4. - Continued

h. Single Digit Dialing - permits a preselected station line of the customer group or other internal facilities of the customer to be called from another station by use of a single digit code. This service is intended primarily for hotels, motels, and hospitals for guest or patient use.

i. Speed Calling (30) - allows each station user to place calls to a previously designated electronic group list of up to 30 (depending on switch type) frequently dialed numbers.

j. Auto/Universal Call Distribution (ACD/UCD) - This arrangement enables incoming calls to be directed to and distributed evenly among a select group of station lines. Also, see Special Condition 4.o., below. (N)

k. Trunk Queuing - allows a call to wait for a facility in a private facility group to become idle on a first come-first served basis. This feature may be invoked after a customer is unsuccessful in trying to reach a called party.

l. Attendant Position Interface - service features are not available when attendant's positions are provided by the customer and also may not be available from some switching equipment. Attendant Position Interface does not provide facility path from cental office to customer's location. (N) (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (N)

l. Attendant Position Interface - Continued (T)

(1) Attendant Camp-On - allows incoming calls which the attendant attempts to complete to a busy station to be held waiting with audible indication to the busy station and then to be automatically connected when the called station is available.
(2) Busy Verification of Station Lines - allows the attendant to be connected to any station line of the customer group to verify a busy condition.
(3) Conference Arrangement (Attendant Control) - allows the attendant to establish a conference between stations and/or outside parties.
(4) Night Answer Any Station - allows primary station with the CentraNet® customer group to dial access to answer incoming calls when a Night Service is activated at the attendant position.

m. Termination Arrangements -

(1) Private line terminals, which may include access lines (CCSA), tie lines and interexchange private lines, arranged for termination in CentraNet® switching equipment, may be dial accessed by stations and attendants for calls made only within a CentraNet® customer group connected by the lines so terminated, and may have access to stations only, except when arranged as a tandem private line terminal.
(2) Tandem private line terminals provide for the same termination arrangement as in 4.m. (1) above and the line so terminated may have dial access. For intra-CentraNet® customer group calls, tandem dialed calls to tandem private line terminal-connected CentraNet® customer group, local and toll network trunks, dial "0" attendant facilities, access lines (CCSA), and other services and features utilizing discrete dialing access codes.
(3) Tandem private line automatic terminals, which may include tie lines and interexchange private lines arranged for termination in a CentraNet® customer group, may be dial accessed by stations and attendants, and the calls over the lines so terminated will be automatically routed to-the attendant or a termination arrangement in the CentraNet® customer group.

Continued

CentraNet® Service (T)

SPECIAL CONDITIONS

4. l. - Continued

(1) Attendant Camp-On - allows incoming calls which the attendant attempts to complete to a busy station to be held waiting with audible indication to the busy station and then to be automatically connected when the called station is available.

(2) Busy Verification of Station Lines - allows the attendant to be connected to any station line of the customer group to verify a busy condition.

(3) Conference Arrangement (Attendant Control) - allows the attendant to establish a conference between stations and/or outside parties.

(4) Night Answer Any Station - allows primary station with the CentraNet® customer group to dial access to answer incoming calls when a Night Service is activated at the attendant position. (T)

m. Termination Arrangements -

(1) Private line terminals, which may include access lines (CCSA), tie lines and interexchange private lines, arranged for termination in CentraNet® switching equipment, may be dial accessed by stations and attendants for calls made only within a CentraNet® customer group connected by the lines so terminated, and may have access to stations only, except when arranged as a tandem private line terminal. (T) (T)

(2) Tandem private line terminals provide for the same termination arrangement as in 4.m. (1) above and the line so terminated may have dial access. For intra-CentraNet® customer group calls, tandem dialed calls to tandem private line terminal-connected CentraNet® customer group, local and toll network trunks, dial "0" attendant facilities, access lines (CCSA), and other services and features utilizing discrete dialing access codes. (T) (T)

(3) Tandem private line automatic terminals, which may include tie lines and interexchange private lines arranged for termination in a CentraNet® customer group, may be dial accessed by stations and attendants, and the calls over the lines so terminated will be automatically routed to-the attendant or a termination arrangement in the CentraNet® customer group. (T)

(T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

m. Termination Arrangements - Continued

(4) Any change of a dial access level to reach a tie line, interexchange private line, local and toll network trunk, WATS [1] line, attendant, etc., of an existing tandem and/or private line will be at the applicable nonrecurring charge under the rates above. (T)

(5) The Utility shall not be responsible for the through transmission of signals or supervision when private lines or tandem private line terminals, including automatic, are arranged for termination in a CentraNet® customer group.

(6) Foreign Exchange trunk lines arranged for termination in a centraNet® customer group may be dial accessed by stations, attendants, and tandem private line terminals for outgoing calls.

(7) Special services terminals arranged for termination in a CentraNet customer group may provide discrete dial access to customer-provided paging, dial dictation or station equipment by stations, attendants and tandem private line terminals.

(8) WATS [1] CentraNet® customer group to provide in-coming termination capability. (T)

n. Meet Me Conference - allows members of a Basic Business Group to arrange for Meet Me Conference by dialing a predetermined access code at the time which the conference is scheduled.

o. Recorded Announcement - allows incoming calls to a multiline hunt group to activate a delay announcement where answer supervision is returned to the calling party and first announcement is connected. Customer may specify wording of announcement. This feature can also be arranged for use with ACD/UCD and trunk queuing. See also Special Condition j., above.

p. Dormitory Service - is a CentraNet® feature package which includes the following standard CentraNet® features: Call Forwarding, Call Waiting, Conferencing (Three-Way Calling), and Station-to-Station Dialing.

q. Proprietary Interface - is a digital network interface used to integrate digital terminal equipment with GTD-5 or DMS-100 central office switching equipment. Each digital telephone connected to a CentraNet® station line requires a Proprietary Interface.

[1] Wide Area Telecommunications Service (WATS) is grandfathered and limited to existing customers at existing locations as of January 13, 2005. (N) (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (N)

m. Termination Arrangements - Continued (T)

(4) Any change of a dial access level to reach a tie line, interexchange private line, local and toll network trunk, WATS line, attendant, etc., of an existing tandem and/or private line will be at the applicable nonrecurring charge under the rates above.
(5) The Utility shall not be responsible for the through transmission of signals or supervision when private lines or tandem private line terminals, including automatic, are arranged for termination in a CentraNet® customer group.
(6) Foreign Exchange trunk lines arranged for termination in a centraNet® customer group may be dial accessed by stations, attendants, and tandem private line terminals for outgoing calls.
(7) Special services terminals arranged for termination in a CentraNet customer group may provide discrete dial access to customer-provided paging, dial dictation or station equipment by stations, attendants and tandem private line terminals.
(8) WATS CentraNet® customer group to provide in-coming termination capability.

n. Meet Me Conference - allows members of a Basic Business Group to arrange for Meet Me Conference by dialing a predetermined access code at the time which the conference is scheduled.

o. Recorded Announcement - allows incoming calls to a multiline hunt group to activate a delay announcement where answer supervision is returned to the calling party and first announcement is connected. Customer may specify wording of announcement. This feature can also be arranged for use with ACD/UCD and trunk queuing. See also Special Condition j., above.

p. Dormitory Service - is a CentraNet® feature package which includes the following standard CentraNet® features: Call Forwarding, Call Waiting, Conferencing (Three-Way Calling), and Station-to-Station Dialing.

q. Proprietary Interface - is a digital network interface used to integrate digital terminal equipment with GTD-5 or DMS-100 central office switching equipment. Each digital telephone connected to a CentraNet® station line requires a Proprietary Interface.

(D)

Continued

CentraNet® Service

SPECIAL CONDITIONS

4. m. - Continued

(4) Any change of a dial access level to reach a tie line, interexchange private line, local and toll network trunk, WATS line, attendant, etc., of an existing tandem and/or private line will be at the applicable nonrecurring charge under the rates above.

(5) The Utility shall not be responsible for the through transmission of signals or supervision when private lines or tandem private line terminals, including automatic, are arranged for termination in a CentraNet® customer group.

(6) Foreign Exchange trunk lines arranged for termination in a centraNet® customer group may be dial accessed by stations, attendants, and tandem private line terminals for outgoing calls.

(7) Special services terminals arranged for termination in a CentraNet customer group may provide discrete dial access to customer-provided paging, dial dictation or station equipment by stations, attendants and tandem private line terminals.

(8) WATS CentraNet® customer group to provide in-coming termination capability.

n. Meet Me Conference - allows members of a Basic Business Group to arrange for Meet Me Conference by dialing a predetermined access code at the time which the conference is scheduled.

o. Recorded Announcement - allows incoming calls to a multiline hunt group to activate a delay announcement where answer supervision is returned to the calling party and first announcement is connected. Customer may specify wording of announcement. This feature can also be arranged for use with ACD/UCD and trunk queuing. See also Special Condition j., above.

p. Dormitory Service - is a CentraNet® feature package which includes the following standard CentraNet® features: Call Forwarding, Call Waiting, Conferencing (Three-Way Calling), and Station-to-Station Dialing.

q. Proprietary Interface - is a digital network interface used to integrate digital terminal equipment with GTD-5 or DMS-100 central office switching equipment. Each digital telephone connected to a CentraNet® station line requires a Proprietary Interface. (N) (N)

Material omitted now shown on 10th Revised Sheet 14.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (T)

r. Pseudo Number - is a software number which has the characteristics of a basic exchange access line. The Pseudo Number function operates in conjunction with Proprietary Interface described in SPECIAL CONDITION 4.q.

Package rates listed in RATES - I.b. will apply for each Pseudo Number, in addition to Pseudo Number rates listed in RATES - 19.

s. Instant Call Accounting (ICA) - Provides the customer with records of calls originating from CentraNet® stations. Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called.

t. Dedicated ICA - The customer's call records are continually transmitted from the central office to the customer' s premises equipment through a dedicated private line connection.

Special Access Service in Schedule Cal. P.U.G. No. C-1 should be used to determine the appropriate provisioning and the applicable rates and charges for the required dedicated data channel between the serving central office and the customer premises equipment.

u. Dial-Up ICA - The customer, using CPE, initiates a download request to the central office processor in order to retrieve the call records. The records are transmitted immediately back to the customer's premises equipment upon completion of the request.

Continued

CentraNet® Service

SPECIAL CONDITIONS

4. - Continued

r. Pseudo Number - is a software number which has the characteristics of a basic exchange access line. The Pseudo Number function operates in conjunction with Proprietary Interface described in SPECIAL CONDITION 4.q.

Package rates listed in RATES - I.b. will apply for each Pseudo Number, in addition to Pseudo Number rates listed in RATES - 19.

s. Instant Call Accounting (ICA) - Provides the customer with records of calls originating from CentraNet® stations. Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called.

t. Dedicated ICA - The customer's call records are continually transmitted from the central office to the customer' s premises equipment through a dedicated private line connection.

Special Access Service in Schedule Cal. P.U.G. No. C-1 should be used to determine the appropriate provisioning and the applicable rates and charges for the required dedicated data channel between the serving central office and the customer premises equipment. (T)

u. Dial-Up ICA - The customer, using CPE, initiates a download request to the central office processor in order to retrieve the call records. The records are transmitted immediately back to the customer's premises equipment upon completion of the request.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

v. Call Trace - allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Utility to store the results of any and all traces initiated by the customer in the Utility's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the calls(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Utility within ten days after activating a call trace or the trace record will automatically be deleted from the system. (T) (T)

w. Priority Call - allows a customer to program up to 12 telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (T)

x. Caller ID - Number Only - provides for the display of an incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Service can be provided to customers subscribing to rotary service. The Caller ID - Number Only feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Utility will forward all non-blocked telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations. Call Waiting ID may be implemented at no additional charge. In order for Call Waiting ID to work, Call Waiting in Feature Package 1000 must be activated along with this service. (See Schedule Cal. P.U.C. No. A-40 for feature description.) (T) (T)

All customer provided equipment used to interface with Caller ID - Number Only must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID - Number Only is prohibited. This service is available only where facilities and conditions permit. (T) (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

v. Call Tracing Service - allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes the Utility to store the results of any and all traces initiated by the customer in the Utility's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the calls(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Utility within ten days after activating a call trace or the trace record will automatically be deleted from the system.

w. VIP Alert - allows a customer to program up to 12 telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

x. Caller ID - Number Service - provides for the display of an incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Service can be provided to customers subscribing to rotary service. The Caller ID - Number feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Utility will forward all non-blocked telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations. Call Waiting ID may be implemented at no additional charge. In order for Call Waiting ID to work, Call Waiting in Feature Package 1000 must be activated along with this service. (See Schedule Cal. P.U.C. No. A-40 for feature description.) (C) (N) | (N)

All customer provided equipment used to interface with Caller ID - Number Service must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID - Number service is prohibited. This service is available only where facilities and conditions permit.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

v. Call Tracing Service - allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes the Utility to store the results of any and all traces initiated by the customer in the Utility's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the calls(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Utility within ten days after activating a call trace or the trace record will automatically be deleted from the system.

w. VIP Alert - allows a customer to program up to 12 telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

x. Caller ID - Number Service - provides for the display of an incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Service can be provided to customers subscribing to rotary service. The Caller ID - Number feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Utility will forward all non-blocked telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations. (T) Call Waiting in Feature Package 1000 may be implemented with Caller ID - Number at no additional charge. (N) (N)

All customer provided equipment used to interface with Caller ID - Number Service must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID - Number service is prohibited. This service is available only where facilities and conditions permit.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (T)

v. Call Tracing Service - allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Tracing feature, the customer automatically authorizes the Utility to store the results of any and all traces initiated by the customer in the Utility's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the calls(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Utility within ten days after activating a call trace or the trace record will automatically be deleted from the system.

w. VIP Alert - allows a customer to program up to 12 telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

x. Caller ID - Number Service - provides for the display of an incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. (T)
Service can be provided to customers subscribing to rotary service. The Caller ID - Number feature will forward the (T)
calling number from the appropriately equipped central office to the customer provided display device. The Company (T)
will forward all non-blocked telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations.

All customer provided equipment used to interface with Caller ID - Number Service must be connected in accordance (T)
with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s)
and/or number(s) gathered as a result of Caller ID - Number service is prohibited. This service is available only where (T)
facilities and conditions permit.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

y. Selective Blocking - Per Call - provides free per-call blocking in exchanges where Caller ID is offered by the Utility. Customers may prevent the delivery of their name and/or telephone number to the called party on a call by call basis. This is accomplished on a per call basis when the customer dials the Selective Blocking - Per Call activation code prior to placing the call. Selective Blocking does not prevent delivery of name and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).

z. Complete Blocking - Per Line - provides free per-line blocking in exchanges where Caller ID is offered by the Utility. The service, when activated by the Utility, prevents the delivery of the customer's name and/or telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating the blocking feature and forwarding their name and/or telephone number on a per call basis by dialing a code prior to placing the call. Complete Blocking does not prevent delivery of name and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).

aa. Caller ID provides for the display of an incoming name and telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. (T)
Service can be provided to customers subscribing to rotary service. The Caller ID feature will forward the calling name and number from the appropriately equipped central office to the customer provided display device. The Utility (T)
will forward all non-blocked names and telephone numbers (including nonpublished and nonlisted telephone numbers) subject to technical limitations. Call Waiting ID may be implemented at no additional charge. In order for Call Waiting ID to work, Call Waiting in Feature Package 1000 must be activated along with this service. (See Schedule Cal. P.U.C. No. A-40 for feature description.)

All customer provided equipment used to interface with Caller ID must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or (T)
number(s) gathered as a result of Caller ID service is prohibited. This service is available only where facilities and conditions permit. (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

y. Selective Blocking - Per Call - provides free per-call blocking in exchanges where Caller ID is offered by the Utility. Customers may prevent the delivery of their name and/or telephone number to the called party on a call by call basis. This is accomplished on a per call basis when the customer dials the Selective Blocking - Per Call activation code prior to placing the call. Selective Blocking does not prevent delivery of name and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).

z. Complete Blocking - Per Line - provides free per-line blocking in exchanges where Caller ID is offered by the Utility. The service, when activated by the Utility, prevents the delivery of the customer's name and/or telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating the blocking feature and forwarding their name and/or telephone number on a per call basis by dialing a code prior to placing the call. Complete Blocking does not prevent delivery of name and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).

aa. Caller ID - Name and Number - provides for the display of an incoming name and telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Service can be provided to customers subscribing to rotary service. The Caller ID - Name and Number feature will forward the calling name and number from the appropriately equipped central office to the customer provided display device. The Utility will forward all non-blocked names and telephone numbers (including nonpublished and nonlisted telephone numbers) subject to technical limitations. Call Waiting ID may be implemented at no additional charge. In order for Call Waiting ID to work, Call Waiting in Feature Package 1000 must be activated along with this service. (See Schedule Cal. P.U.C. No. A-40 for feature description.) (C) (N) (N)

All customer provided equipment used to interface with Caller ID - Name and Number must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID - Name and Number service is prohibited. This service is available only where facilities and conditions permit.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

y. Selective Blocking - Per Call - provides free per-call blocking in exchanges where Caller ID is offered by the Utility. Customers may prevent the delivery of their name and/or telephone number to the called party on a call by call basis. This is accomplished on a per call basis when the customer dials the Selective Blocking - Per Call activation code prior to placing the call. Selective Blocking does not prevent delivery of name and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services). (T)

z. Complete Blocking - Per Line - provides free per-line blocking in exchanges where Caller ID is offered by the Utility. The service, when activated by the Utility, prevents the delivery of the customer's name and/or telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating the blocking feature and forwarding their name and/or telephone number on a per call basis by dialing a code prior to placing the call. Complete Blocking does not prevent delivery of name and/or telephone numbers when services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services). (T)

aa. Caller ID - Name and Number - provides for the display of an incoming name and telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. Service can be provided to customers subscribing to rotary service. The Caller ID - Name and Number feature will forward the calling name and number from the appropriately equipped central office to the customer provided display device. The Utility will forward all non-blocked names and telephone numbers (including nonpublished and nonlisted telephone numbers) subject to technical limitations. (T)
Call Waiting in Feature Package 1000 may be implemented with Caller ID - Name and Number at no additional charge. (N) (N)

All customer provided equipment used to interface with Caller ID - Name and Number must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID - Name and Number service is prohibited. This service is available only where facilities and conditions permit.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued (T)

y. Selective Blocking - Per Call provides free per-call blocking in exchanges where Caller ID is offered by the Company. (T)
Customers may prevent the delivery of their name and/or telephone number to the called party on a call by call basis. (C)
This is accomplished on a per call basis when the customer dials the Selective Blocking - Per Call activation code prior to placing the call. Selective Blocking does not prevent delivery of name and/or telephone numbers when (C)
services that utilize Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services). (T)

z. Complete Blocking - Per Line provides free per-line blocking in exchanges where Caller ID is offered by the Company.
The service, when activated by the Company, prevents the delivery of the customer's name and/or telephone number (T)
to the called party. A Complete Blocking - Per Line customer has the option of deactivating the blocking feature and (C)
forwarding their name and/or telephone number on a per call basis by dialing a code prior to placing the call. (C)
Complete Blocking does not prevent delivery of names and/or telephone numbers when services that utilize (T)
Automatic Number Identification (ANI) are called (e.g., 0+, 0-, 700/800/900 and 911 Services).
(C)

aa. Caller ID - Name and Number provides for the display of an incoming name and telephone number on a customer
provided display device attached to the customer's telephone line or on a telephone or answering machine with a (N)
built-in display screen. Service can be provided to customers subscribing to rotary service. The Caller ID - Name and
Number feature will forward the calling name and number from the appropriately equipped central office to the
customer provided display device. The Company will forward all non-blocked names and telephone numbers
(including nonpublished and nonlisted telephone numbers) subject to technical limitations.

All customer provided equipment used to interface with Caller ID - Name and Number must be connected in accordance with the provisions of the Federal Communications Commission's Registration program. Any intent to sell name(s) and/or number(s) gathered as a result of Caller ID - Name and Number service is prohibited. This service is available only where facilities and conditions permit.
(N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ab. Anonymous Call Block [1] - allows a customer to reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Block is activated or deactivated by dialing a preassigned code.

ac. Numbers Not In Use - are telephone numbers assigned but not in use, which the CentraNet® customer needs for intermittent or cyclical purposes. The assignment of telephone numbers and the sequence of numbers assigned will be made at the discretion of the Utility. The Utility does not guarantee assignment of consecutive numbers. Numbers not in use will receive the Utility standard recorded announcement that the number is not working. (N)

CentraNet® customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. The Utility must be notified by customers if their usage level drops below 50% so that action can be initiated to reclaim numbers. (N)

ad. Station Message Detail Recording (SMDR)

General

Station Message Detail Recording (SMDR) is an optional feature of CentraNet® Service that provides a record of calls originating from CentraNet® Service station lines to locations outside of the CentraNet® Service system. Facility groups may also be designated as requiring originating and terminating records. The SMDR record includes the following information:

The CentraNet® Service line number of the incoming facility group which originated the call or the originating station number:

the called telephone number;

the date, time and duration of the call; and

the facility type used for routing the call. (L)

Authorization codes, if ordered by the customer, can be included in the record at the discretion of the station user. The applicable rates and charges for authorization codes can be found in this section, RATES, B.17.c.

(L)

[1] Applicable charges for Anonymous Call Block from Schedule Cal. P.U.C. No. A-40 will apply.

(L) Material moved to 1st Revised Sheet 13.5.

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ab. Anonymous Call Block [1] - allows a customer to reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Block is activated or deactivated by dialing a preassigned code.

ac. Numbers Not In Use – Customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. The Utility must be notified by customers if their usage level drops below 50% so that action can be initiated to reclaim numbers.

ad. Station Message Detail Recording (SMDR) (N)

General

Station Message Detail Recording (SMDR) is an optional feature of CentraNet® Service that provides a record of calls originating from CentraNet® Service station lines to locations outside of the CentraNet® Service system. Facility groups may also be designated as requiring originating and terminating records. The SMDR record includes the following information:

The CentraNet® Service line number of the incoming facility group which originated the call or the originating station number:

the called telephone number;

the date, time and duration of the call; and

the facility type used for routing the call.

Authorization codes, if ordered by the customer, can be included in the record at the discretion of the station user. The applicable rates and charges for authorization codes can be found in this section, RATES, B.17.c.

SMDR records are provided to the customer by one of the following methods:

Dedicated Access - SMDR may also be provisioned via Dedicated Access (to the customer's location). The call records are transmitted to the customer, via a dedicated voice grade circuit, from the central office to the customer location. This optional feature requires the customer to also subscribe to a voice grade circuit. The rates and charges for the dedicated access are provided on an Individual Case Basis (ICB).

Dial-Up Access - The customer dials into a centralized location to retrieve the call records when desired. Call records are stored for a maximum of 10 days.

Internet Access - The call records are sent by electronic mail (email) to the customer via the Internet. (N)

[1] Applicable charges for Anonymous Call Block from Schedule Cal. P.U.C. No. A-40 will apply. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ab. Anonymous Call Block [1] - allows a customer to reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Block is activated or deactivated by dialing a preassigned code.

ac. Numbers Not In Use - are telephone numbers reserved to meet growth requirements of a CentraNet® Service customer. The assignment of telephone numbers for reservation, and the sequence of numbers assigned, will be made at the discretion of the Utility. The Utility does not guarantee assignment of consecutive numbers. (C) | (C)

CentraNet® customers are required to keep 50% or more of their assigned numbers working at all times in order to retain assignment of their entire block of numbers. The Utility must be notified by customers if their usage level drops below 50% so that action can be initiated to reclaim numbers. (C) | (C)

(D)
|
(D)

[1] Applicable charges for Anonymous Call Block from Schedule Cal. P.U.C. No. A-40 will apply.

(D)
(D)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ab. Anonymous Call Block [1] - allows a customer to reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Block is activated or deactivated by dialing a preassigned code. (T)

ac. Numbers Not In Use – are telephone numbers assigned without facilities to meet growth requirements of a CentraNet® Service subscriber. These telephone numbers will be assigned to the subscriber's common block/business group without being associated to a working station line and will be converted to active station lines upon the request of the subscriber.

This service is furnished subject to the availability of telephone numbers. The assignment of numbers, and the sequence of numbers assigned, will be made at the discretion of the Utility. The Utility does not guarantee assignment of consecutive telephone numbers.

Calls to Numbers Not In Use will be routed via one of the following options:

(1) To a customized recorded announcement. [2] (T)
(2) To a Central Office-supported attendant console.
(3) To an attendant via a trunk group.

Numbers Not In Use will retain their status until associated with an active station line, at which time the service assumes rates and charges applicable to the appropriate CentraNet® Service station line.

Directory listings will not be provided in conjunction with Numbers Not In Use.

These assigned numbers will be billed at the rates specified in B.29 until utilized on an active CentraNet® Service station line. A Subsequent Order charge from Schedule Cal. P.U.C. No. A-41 applies per occasion for the assignment of any quantity of numbers established at the same time.

The Utility will make every effort to insure the correct assignment and control of Numbers Not In Use. The Utility's liability for any damages or harm that may occur as the result of incorrect assignment or control of the numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

[1] Applicable charges for Anonymous Call Block from Schedule Cal. P.U.C. No. A-40 will apply. (N)
[2] If the customer chooses to route calls to an announcement rather than an attendant, Recorded Announcement charges apply as indicated in Rates, B.15. (T)

Continued

CentraNet® Service (P)

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ab. Anonymous Call Block - allows a customer to reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Block is activated or deactivated by dialing a preassigned code. (P)

ac. Numbers Not In Use – are telephone numbers assigned without facilities to meet growth requirements of a CentraNet® Service subscriber. These telephone numbers will be assigned to the subscriber's common block/business group without being associated to a working station line and will be converted to active station lines upon the request of the subscriber. (N)

This service is furnished subject to the availability of telephone numbers. The assignment of numbers, and the sequence of numbers assigned, will be made at the discretion of the Utility. The Utility does not guarantee assignment of consecutive telephone numbers.

Calls to Numbers Not In Use will be routed via one of the following options:

(1) To a customized recorded announcement. [1]
(2) To a Central Office-supported attendant console.
(3) To an attendant via a trunk group.

Numbers Not In Use will retain their status until associated with an active station line, at which time the service assumes rates and charges applicable to the appropriate CentraNet® Service station line.

Directory listings will not be provided in conjunction with Numbers Not In Use.

These assigned numbers will be billed at the rates specified in B.29 until utilized on an active CentraNet® Service station line. A Subsequent Order charge from Schedule Cal. P.U.C. No. A-41 applies per occasion for the assignment of any quantity of numbers established at the same time.

The Utility will make every effort to insure the correct assignment and control of Numbers Not In Use. The Utility's liability for any damages or harm that may occur as the result of incorrect assignment or control of the numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected. (N)

[1] If the customer chooses to route calls to an announcement rather than an attendant, Recorded Announcement charges apply as indicated in Rates, B.15. (N) (N)

(P) Pending approval of Advice Letter No. 9799.

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ab. Anonymous Call Block - allows a customer to reject calls from callers who have activated a blocking option in order to prevent the display of their telephone number. Anonymous Call Block is activated or deactivated by dialing a preassigned code. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ad. Station Message Detail Recording (SMDR) - Continued

SMDR records are provided to the customer by one of the following methods:

Dedicated Access - SMDR may also be provisioned via Dedicated Access (to the customer's location). The call records are transmitted to the customer, via a dedicated voice grade circuit, from the central office to the customer location. This optional feature requires the customer to also subscribe to a voice grade circuit. The rates and charges for the dedicated access are provided on an Individual Case Basis (ICB).

Dial-Up Access - The customer dials into a centralized location to retrieve the call records when desired. Call records are stored for a maximum of 10 days.

Internet Access - The call records are sent by electronic mail (email) to the customer via the Internet.

Regulations

SMDR is available only from capable central office switches where facilities permit.

SMDR is not a substitute for billing detail.

Local call records are provided only where available.

The customer must designate all station lines in a customer group and/or facility groups on which SMDR is to be provided.

Modems, collection devices, computer equipment and software are the responsibility of the customer and are not provided as part of this service.

ae. Unlimited Local and Toll Usage for Business Feature Package Two B

CentraNet® customers who subscribe to Unlimited Local and Toll Usage for Business [1] are eligible to also subscribe on the same line(s) to either or both of the following services offered in Feature Package Two B:

Caller ID and/or Voice Messaging

af. Unlimited Local and Toll Usage for Business Feature Package Three (N)

CentraNet® customers who subscribe to Unlimited Local and Toll Usage for Business [1] are eligible to also subscribe on the same line(s) to either or both of the following services offered in Feature Package Three:

Caller ID and/or One Point Voice Mail (OPVM) (N)

[1] See Schedule Cal. P.U.C. No. A-40 for the rates and descriptions of these services.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ad. Station Message Detail Recording (SMDR) - Continued

SMDR records are provided to the customer by one of the following methods:

Dedicated Access - SMDR may also be provisioned via Dedicated Access (to the customer's location). The call records are transmitted to the customer, via a dedicated voice grade circuit, from the central office to the customer location. This optional feature requires the customer to also subscribe to a voice grade circuit. The rates and charges for the dedicated access are provided on an Individual Case Basis (ICB).

Dial-Up Access - The customer dials into a centralized location to retrieve the call records when desired. Call records are stored for a maximum of 10 days.

Internet Access - The call records are sent by electronic mail (email) to the customer via the Internet.

Regulations

SMDR is available only from capable central office switches where facilities permit.

SMDR is not a substitute for billing detail.

Local call records are provided only where available.

The customer must designate all station lines in a customer group and/or facility groups on which SMDR is to be provided.

Modems, collection devices, computer equipment and software are the responsibility of the customer and are not provided as part of this service.

ae. Unlimited Local and Toll Usage for Business Feature Package Two B (N)

CentraNet® customers who subscribe to Unlimited Local and Toll Usage for Business [1] are eligible to also subscribe on the same line(s) to either or both of the following services offered in Feature Package Two B:

Caller ID and/or Voice Messaging (N)

[1] See Schedule Cal. P.U.C. No. A-40 for the rates and descriptions of these services. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ad. Station Message Detail Recording (SMDR) - Continued

SMDR records are provided to the customer by one of the following methods: (L)

Dedicated Access - SMDR may also be provisioned via Dedicated Access (to the customer's location). The call records are transmitted to the customer, via a dedicated voice grade circuit, from the central office to the customer location. This optional feature requires the customer to also subscribe to a voice grade circuit. The rates and charges for the dedicated access are provided on an Individual Case Basis (ICB).

Dial-Up Access - The customer dials into a centralized location to retrieve the call records when desired. Call records are stored for a maximum of 10 days.

Internet Access - The call records are sent by electronic mail (email) to the customer via the Internet. (L)

Regulations

SMDR is available only from capable central office switches where facilities permit.

SMDR is not a substitute for billing detail.

Local call records are provided only where available.

The customer must designate all station lines in a customer group and/or facility groups on which SMDR is to be provided.

Modems, collection devices, computer equipment and software are the responsibility of the customer and are not provided as part of this service.

(L) Material moved from 5th Revised Sheet 13.4.

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

4. Optional Feature Definitions - Continued

ad. Station Message Detail Recording (SMDR) - Continued

Regulations

SMDR is available only from capable central office switches where facilities permit.

SMDR is not a substitute for billing detail.

Local call records are provided only where available.

The customer must designate all station lines in a customer group and/or facility groups on which SMDR is to be provided.

Modems, collection devices, computer equipment and software are the responsibility of the customer and are not provided as part of this service. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

5. Direct Inward Dialing (DID) (N)

Direct Inward Dialing (DID) allows incoming calls from the exchange and toll network to be completed directly to a primary station. Direct Outward Dialing (DOD) allows outgoing calls to the exchange and toll network to be completed directly from a primary station by dialing an access code. (T)

6. Dormitory Service

A customer may not combine flat and measured rate service furnished in this schedule except dormitory flat rate service which may be furnished concurrently with measured rate CentraNet® service.

Dormitory lines furnished in this schedule require the CentraNet® rates and charges shown in B.16.

(1) Dormitory Feature Package includes the following features:

(a) Call Forwarding

(b) Call Waiting

(c) Conferencing (Three Way Calling)

(d) Station to Station Dialing.

(2) The lines are those provided in Schedule Cal. P.U.C. No. A-1 for individual residential service. New service, additions, in place connection, move and changes are subject to charges in Schedule Cal. P.U.C. No. A-41.

(D)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

5 Direct Inward Dialing (DID) allows incoming calls from the exchange and toll network to be completed directly to a primary station. Direct Outward Dialing (DOD) allows outgoing calls to the exchange and toll network to be completed directly from a primary station by dialing an access code.

6. Dormitory Service

A customer may not combine flat and measured rate service furnished in this schedule except dormitory flat rate service which may be furnished concurrently with measured rate CentraNet® service.

Dormitory lines furnished in this schedule require the CentraNet® rates and charges shown in B.16.

(1) Dormitory Feature Package includes the following features:

(a) Call Forwarding

(b) Call Waiting

(c) Conferencing (Three Way Calling)

(d) Station to Station Dialing.

(2) The lines are those provided in Schedule Cal. P.U.C. No. A-1 for individual residential service. New service, additions, in place connection, move and changes are subject to charges in Schedule Cal. P.U.C. No. A-41.

Material omitted is now shown on Original Sheet 13.1.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

6. Dormitory Service - Continued (N)

(3) The lines will be furnished to schools, colleges, and universities who are customers to CentraNet® primary lines and may be installed only in the living quarters of residence halls, dormitories, faculty or other employee residences and other similar living quarters, which are owned or leased and operated by a school, college or university and the use of such stations is in accordance with that for residence service as shown under Schedule Cal. P.U.C. No. A-1.

(4) The school, college or university is responsible for the billing and collecting of toll and local message charges and the payment of all other rates and charges associated with such stations.

(5) Local message units and Zone Usage Measurement (ZUM) units apply as set forth in Schedule Cal. P.U.C. No. H-1, or message toll charges as set forth in Schedule Cal. P.U.C. No. B-1.

(6) Each dormitory station can have a listing in the alphabetical section of the local directory at the residence additional listing rate from Schedule Cal. P.U.C. No. D-1.

7. Automatic Route Selection (ARS)/Flexible Route Selection (FRS) (T)

ARS/FRS automatically directs outgoing station calls to dedicated trunk groups which have been arranged in a first through fourth choice order to provide most preferred available route. Local exchange facilities may be used to complete a call which terminates outside the local service area if the other pre-selected trunk groups are busy, and will be used to complete calls within the local service area. (T)

(a) The customer controls and programs a predetermined routing pattern and will inform the Utility as to the trunk type (WATS, Foreign Exchange, DDD, Digital High Capacity trunks, etc.). (T) (L) (T) (L)

(L) Material moved from 9th Revised Sheet 9.

Continued

CentraNet® Service

SPECIAL CONDITIONS

(3) The lines will be furnished to schools, colleges, and universities who are customers to CentraNet® primary lines and may be installed only in the living quarters of residence halls, dormitories, faculty or other employee residences and other similar living quarters, which are owned or leased and operated by a school, college or university and the use of such stations is in accordance with that for residence service as shown under Schedule Cal. P.U.C. No. A-1. (L)

(4) The school, college or university is responsible for the billing and collecting of toll and local message charges and the payment of all other rates and charges associated with such stations.

(5) Local message units and Zone Usage Measurement (ZUM) units apply as set forth in Schedule Cal. P.U.C. No. H-1, or message toll charges as set forth in Schedule Cal. P.U.C. No. B-1.

(6) Each dormitory station can have a listing in the alphabetical section of the local directory at the residence additional listing rate from Schedule Cal. P.U.C. No. D-1. (L)

7. Flexible Route Selection (FRS)

Flexible Route Selection (FRS) automatically directs outgoing station calls to dedicated trunk groups which have been arranged in a first through fourth choice order to provide most preferred available route. Local exchange facilities may be used to complete a call which terminates outside the local service area if the other pre-selected trunk groups are busy, and will be used to complete calls within the local service area.

(L) Material previously shown on 9th Revised Sheet 14.
Material omitted now shown on 3rd Revised Sheet 16.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

8. Message Detail Recording (MDR)

Message Detail Recording (MDR) provides a record to the customer of originating messages routed over tie lines and private lines under certain conditions, FX, WATS, CCSA and/or the exchange and toll network. This is not a source for billing detail.

a. Includes the calling station number, called number, date, time of day, duration of call, and type of facility routing.

b. Only one set of message detail on magnetic tape will be furnished for any one month. The tape becomes the property of the customers.

c. Message detail will be provided on magnetic tape only in the code terminology and data processing format used by the Utility.

d. Message Detail for calls routed over a WATS trunk will include the called number, date, time of day, duration of call, type of facility routing, and may include the calling station number.

e. Call attempts over some FX facilities, whether completed or not will be recorded. Message detail will not be provided for intra-CentraNet® customer group.

f. Message Detail Reporting is furnished at the rate of $0.30 per line.

9. Authorization Codes

Used to override the calling restrictions placed on a particular line.

10. Code Call Access (T)

Provides access to customer provided code calling signaling devices. (T)

11. Dictation Access and Control (T)

Provides for station access to customer provided dictation equipment. (T)

12. Preferential Hunting (T)

Assigns hunting for an individual group of hunt group members to a pilot number of another circular hunt group. This requires one or more hunt groups. (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS

8. Message Detail Recording (MDR)

Message Detail Recording (MDR) provides a record to the customer of originating messages routed over tie lines and private lines under certain conditions, FX, WATS, CCSA and/or the exchange and toll network. This is not a source for billing detail.

a. Includes the calling station number, called number, date, time of day, duration of call, and type of facility routing.

b. Only one set of message detail on magnetic tape will be furnished for any one month. The tape becomes the property of the customers.

c. Message detail will be provided on magnetic tape only in the code terminology and data processing format used by the Utility.

d. Message Detail for calls routed over a WATS trunk will include the called number, date, time of day, duration of call, type of facility routing, and may include the calling station number.

e. Call attempts over some FX facilities, whether completed or not will be recorded. Message detail will not be provided for intra-CentraNet® customer group.

f. Message Detail Reporting is furnished at the rate of $0.30 per line. (C)

9. Authorization Codes

Used to override the calling restrictions placed on a particular line.

10. Code Call Access - Provides access to customer provided code calling signaling devices.

11. Dictation Access and Control - Provides for station access to customer provided dictation equipment.

12. Preferential Hunting - Assigns hunting for an individual group of hunt group members to a pilot number of another circular hunt group. This requires one or more hunt groups.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

13. Priority Queuing (T)

Provides two levels of priority in the handling of queued calls: high priority and low priority. This requires off hook queuing. (T)

14. Stop Hunt (T)

Uses a code to stop the hunting process when a particular line is reached in a hunting sequence. This requires one or more hunt groups and may require additional hardware. (T)

15. Terminal Make Busy (T)

Allows a station or group of stations to appear busy to incoming calls. This requires one or more hunt groups. (T)

16. Time of Day Routing (T)

Provides for route selection based on the most economical path (as determined by the customer) for a particular time-of-day or day-of-week. (T)

17. Exchange and Toll Message Diverting (T)

Allows the customer to establish a toll diverting pattern by pre-selecting approved NXX and/or NPA codes while restricting calls to all other locations. (T)

18. Direct Connect Service (T)

Allows a CentraNet® station line to automatically place a call to a preassigned called number when the station user goes off-hook. A station with direct connect service will receive incoming calls normally. (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

13. Priority Queuing - Provides two levels of priority in the handling of queued calls: high priority and low priority. This requires off hook queuing. (N)

14. Stop Hunt - Uses a code to stop the hunting process when a particular line is reached in a hunting sequence. This requires one or more hunt groups and may require additional hardware.

15. Terminal Make Busy - Allows a station or group of stations to appear busy to incoming calls. This requires one or more hunt groups.

16. Time of Day Routing - Provides for route selection based on the most economical path (as determined by the customer) for a particular time-of-day or day-of-week.

17. Exchange and Toll Message Diverting - Allows the customer to establish a toll diverting pattern by pre-selecting approved NXX and/or NPA codes while restricting calls to all other locations.

18. Direct Connect Service - Allows a CentraNet® station line to automatically place a call to a preassigned called number when the station user goes off-hook. A station with direct connect service will receive incoming calls normally. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

19. Instant Call Accounting (ICA)

a. ICA is provided either as a dedicated connection or as a dial up connection and will be offered per CentraNet® customer group. (T) (T)

b. Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called.

c. Records will be provided for calls originated from CentraNet® stations and include billable toll, local measured, and calls made over private facilities (FX, WATS, CCSA).

d. Records will NOT be provided for incoming calls, station-to-station (intercom) calls, or local calls (except in measured service areas).

e. The records produced by this service are not represented to be a provision of billing detail.

f. Customers can choose data transmission speeds ranging from 1200 bps to 9600 bps. Customer's CPE must be capable of automatically dropping transmission speeds until an achievable speed is reached.

g. Call accounting records will be provided on terminal equipment located at the customer's location.

h. Customers will be required to provide compatible CPE to process the call detail records.

i. The Utility makes no guarantee and assumes no liability associated with the customer's receipt of call detail records if the customer-provided CPE does not meet Verizon's compatibility requirements. The data will not be stored by the Utility after it is transmitted to the customer. Once the data is transmitted, it will no longer be available. (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

19. Instant Call Accounting (ICA) (N)

a. ICA is provided either as a dedicated connection or as a dial up connection.

b. Each call record will contain the date, time, and duration of the call, the calling station number, facility used, and the number that was called.

c. Records will be provided for calls originated from CentraNet® stations and include billable toll, local measured, and calls made over private facilities (FX, WATS, CCSA).

d. Records will NOT be provided for incoming calls, station-to-station (intercom) calls, or local calls (except in measured service areas).

e. The records produced by this service are not represented to be a provision of billing detail.

f. Customers can choose data transmission speeds ranging from 1200 bps to 9600 bps. Customer's CPE must be capable of automatically dropping transmission speeds until an achievable speed is reached.

g. Call accounting records will be provided on terminal equipment located at the customer's location.

h. Customers will be required to provide compatible CPE to process the call detail records.

i. The Utility makes no guarantee and assumes no liability associated with the customer's receipt of call detail records if the customer-provided CPE does not meet GTE's compatibility requirements. The data will not be stored by the Utility after it is transmitted to the customer. Once the data is transmitted, it will no longer be available. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

19. Instant Call Accounting (ICA) - Continued

j. ICA will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting your Company Account Representative or Business Office at the telephone number listed in your telephone directory under the heading "WHERE TO REACH VERIZON", for Installation/Service. (T)

k. Dedicated ICA

(1) Call records are continually transmitted to the customer's premises. (T)

(2) A four-wire Special Access Line from Schedule Cal. P.U.C. No. C-1 is required for the dedicated data link. (T)

(3) A customer-provided dial modem is required. (T)

l. Dial-Up ICA

(1) The customer initiates a call to retrieve call records. (T)

(2) A 1MB or CentraNet® line is required. (T)

(3) A customer-provided dial modem is required. (T)

(4) To prevent the possible risk of lost call records data, Dial-Up customers need to access their call records at least every seven days. (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

19. Instant Call Accounting (ICA) - Continued

j. ICA will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting your Company Account Representative or Business Office at the telephone number listed in your telephone directory under the heading "WHERE TO REACH GTE", for Installation/Service.

k. Dedicated ICA

1) Call records are continually transmitted to the customer's premises.

2) A four-wire Special Access Line from Schedule Cal. P.U.C. No. C-1 is required for the dedicated data link. (T)

3) A customer-provided dial modem is required.

l. Dial-Up ICA

1) The customer initiates a call to retrieve call records.

2) A 1MB or CentraNet® line is required.

3) A customer-provided dial modem is required.

4) To prevent the possible risk of lost call records data, Dial-Up customers need to access their call records at least every seven days.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

20. Customer Moves and Changes (CMAC)

a. Customer Moves and Changes (CMAC) is available to either existing or new CentraNet customers.

b. Customers with compatible customer premises equipment may access CMAC from any new or existing local exchange access line (subject to the appropriate rates and charges in Schedule Cal. P.U.C. No. A-1). (T)

c. Customers will have 24-hour dial-up access to the CMAC system except when restricted during maintenance windows. On occasion, customers may receive a busy condition.

d. Customers will have up to two hours per dial-in session on the CMAC system. A warning tone will sound as the two-hour limit approaches. During the dial-in session, the Utility will discontinue the transmission after a period of inactivity.

e. Some of the lines in a customer's CentraNet system cannot or should not be rearranged through CMAC (for example, some groups of CentraNet lines that have been previously arranged as multi-line hunt groups). Changes to these Utility-specified lines will be made through the Utility's existing service order procedure.

f. All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Utility assumes no responsibility for change requests delayed by priority central office switch processor functions.

g. The Utility reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

h. CMAC will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting your Utility Account Representative or Business Office at the telephone number listed in your telephone directory under the heading "WHERE TO REACH VERIZON", for Installation/Service. (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

20. Customer Moves and Changes (CMAC) (N)

a. Customer Moves and Changes (CMAC) is available to either existing or new CentraNet customers.

b. Customers with compatible customer premises equipment may access CMAC from any new or existing local exchange access line [subject to the appropriate rates and charges in Schedule Cal. P.U.C. No. A-1.]

c. Customers will have 24-hour dial-up access to the CMAC system except when restricted during maintenance windows. On occasion, customers may receive a busy condition.

d. Customers will have up to two hours per dial-in session on the CMAC system. A warning tone will sound as the two-hour limit approaches. During the dial-in session, the Utility will discontinue the transmission after a period of inactivity.

e. Some of the lines in a customer's CentraNet system cannot or should not be rearranged through CMAC (for example, some groups of CentraNet lines that have been previously arranged as multi-line hunt groups). Changes to these Utility-specified lines will be made through the Utility's existing service order procedure.

f. All normal or emergency functions of the central office switch processor will have priority over execution of CMAC requests. The Utility assumes no responsibility for change requests delayed by priority central office switch processor functions.

g. The Utility reserves the right to inhibit CMAC service in the event of a service-affecting condition to the central office or affiliated operating support system.

h. CMAC will be furnished only where facilities are available. Service is offered on a limited basis by specific switching systems within certain geographical areas. Since this service is not offered in all areas, it is important to verify its availability by contacting your Utility Account Representative or Business Office at the telephone number listed in your telephone directory under the heading "WHERE TO REACH GTE", for Installation/Service. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

21. Assume Dial "9"

This service eliminates the need for a subscriber to dial the digit "9" before accessing telephone numbers outside of his CentraNet® customer group. The term "customer group", when used in connection with this service, is defined as a group of lines sharing identical intercom and network access dialing patterns. Each group of stations having different dialing patterns will be considered as separate customer groups for purposes of determining appropriate rates and charges.

a. Individual customer requirements may require the provisioning of additional CentraNet® features (Toll Restriction, Flexible Route Selection, Automatic Route Selection upgrades, etc.) in connection with this service.

b. This service is available where facilities and conditions permit.

c. The Utility reserves the right to deny or discontinue Assume Dial "9" service when technology, administration, and/or future code conflicts are encountered. In such cases, the Utility will notify the customer 30 days prior to the discontinuation of service.

d. Assume Dial "9" service may cause delays in call processing or misdirected calls.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

21. Assume Dial "9" (N)

This service eliminates the need for a subscriber to dial the digit "9" before accessing telephone numbers outside of his CentraNet® customer group. The term "customer group", when used in connection with this service, is defined as a group of lines sharing identical intercom and network access dialing patterns. Each group of stations having different dialing patterns will be considered as separate customer groups for purposes of determining appropriate rates and charges.

a. Individual customer requirements may require the provisioning of additional CentraNet® features (Toll Restriction, Flexible Route Selection, Automatic Route Selection upgrades, etc.) in connection with this service.

b. This service is available where facilities and conditions permit.

c. The Utility reserves the right to deny or discontinue Assume Dial "9" service when technology, administration, and/or future code conflicts are encountered. In such cases, the Utility will notify the customer 30 days prior to the discontinuation of service.

d. Assume Dial "9" service may cause delays in call processing or misdirected calls. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

22. Discount Pricing Plans (DPP)

a. Customers who purchase CentraNet® Service (CentraNet® line, with Discounted Verizon IntraLATA Toll, or Feature Packages) are eligible for one of three Discount Pricing Plans (DPP). These DPPs are for periods of 12 Months, 36 Months, or 60 Months (60 Month DPP is for customers with more than 50 lines) and allow the customer to receive discounted rates for purchasing a term discount pricing plan. (T)

b. Before the expiration of a DPP period, a customer may purchase a DPP for a new term period with the same or longer time period than the current term. When the new DPP becomes effective, the customer is charged the new DPP rate for the life of the DPP. The original term period and rates are no longer effective.

c. Customers may aggregate all locations statewide to calculate the discount for their Discount Pricing Plans (DPPs). (T) (T)

d. All CentraNet® lines in the same CentraNet® customer group must be covered by the same Discount Pricing Plan.

e. If available, and subject to central office capacity, as determined by the Utility, additional lines may be added at the discounted monthly rates in effect at the time the Discount Plan agreement was executed.

f. Feature packages purchased in conjunction with a CentraNet® line DPP must be for the same term length as the station line.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

22. Discount Pricing Plans (DPP)

a. Customers who purchase CentraNet® Service (CentraNet® line, with Discounted GTE IntraLATA Toll, or Feature Packages) are eligible for one of three Discount Pricing Plans (DPP). These DPPs are for periods of 12 Months, 36 Months, or 60 Months (60 Month DPP is for customers with more than 50 lines) and allow the customer to receive discounted rates for purchasing a term discount pricing plan. (T)

b. Before the expiration of a DPP period, a customer may purchase a DPP for a new term period with the same or longer time period than the current term. When the new DPP becomes effective, the customer is charged the new DPP rate for the life of the DPP. The original term period and rates are no longer effective.

c. Customers are allowed to aggregate all locations statewide on which their volume discounts may be calculated.

d. All CentraNet® lines in the same CentraNet® system must be covered by the same Discount Pricing Plan.

e. If available, and subject to central office capacity, as determined by the Utility, additional lines may be added at the discounted monthly rates in effect at the time the Discount Plan agreement was executed.

f. Feature packages purchased in conjunction with a CentraNet® line DPP must be for the same term length as the station line.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

22. Discount Pricing Plans (DPP) - Continued

g. Customers who terminate the agreed upon DPP before the expiration date, will be assessed a termination liability as stated in SPECIAL CONDITION 23.a. (T)

Effective September 14, 2007, new or renewing customers who, after the first 30 days, partially disconnect service, will be charged termination liability on the disconnected lines as stated in SPECIAL CONDITIONS 23.b. (N) (N)

h. Customers subscribing to the Discount Pricing Plan may relocate a CentraNet® system to a different premises, at the applicable installation charges, served from the same central office or a different central office without penalty except as stated in SPECIAL CONDITION 23, Termination Liability, provided central office facilities and operating conditions permit. All terms and conditions of the agreed upon Discount Pricing Plan remain in effect for the remainder of the term.

i. A Verizon IntraLATA Toll minimum per CentraNet® line will be required. Monthly, the Utility will true-up the actual toll usage. If the amount is less than the total CentraNet® lines multiplied by the per line minimum, the customer will be billed for the difference. The customer is also liable for their per line minimum should the service be terminated before the expiration date.

j. Customers must retain Verizon IntraLATA Toll Service (Intrastate IntraLATA) to receive CentraNet® Calling Solutions rates. If customer discontinues their Verizon IntraLATA Toll Service, customer will be changed to CentraNet® Line Discount Pricing Plan (DPP) rates. All terms and conditions in Schedule Cal. P.U.C. No. B-1 apply for Verizon IntraLATA Toll Service.

k. Customers must subscribe to Verizon IntraLATA Toll Service on all lines in the business group to receive a discount on their toll service. All lines must be the same subscription of CentraNet® or CentraNet® with Calling Solutions per Billing Telephone Number (BTN).

l. The Verizon IntraLATA Toll discount applies as follows: (L)

Discount Applies to the Following Services
- Direct Dialed and Operator Assisted Calls (includes 0+, 0-, 1+ calls, Third Party and Collect)
- Calling or Credit Card Calls [1]

Discount Does Not Apply to the Following Services
- Operator Surcharges
- Wide Area Telephone Service (WATS)
- Mobile Service
- Zone Usage Measurement
- Local Usage Measurement
- Verizon Pay Station
- Lines with Handicap Discount (L)

(L) Material moved from 8th Revised Sheet 24.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

22. Discount Pricing Plans (DPP) - Continued

g. Customers who terminate the agreed upon DPP before the expiration date, will be assessed a termination liability as stated in SPECIAL CONDITION 23.

h. Customers subscribing to the Discount Pricing Plan may relocate a CentraNet® system to a different premises, at the applicable installation charges, served from the same central office or a different central office without penalty except as stated in SPECIAL CONDITION 23, Termination Liability, provided central office facilities and operating conditions permit. All terms and conditions of the agreed upon Discount Pricing Plan remain in effect for the remainder of the term. (D)
|
(D)

i. A Verizon IntraLATA Toll minimum per CentraNet® line will be required. Monthly, the Utility will true-up the actual toll usage. If the amount is less than the total CentraNet® lines multiplied by the per line minimum, the customer will be billed for the difference. The customer is also liable for their per line minimum should the service be terminated before the expiration date. (T)

j. Customers must retain Verizon IntraLATA Toll Service (Intrastate IntraLATA) to receive CentraNet® Calling Solutions rates. If customer discontinues their Verizon IntraLATA Toll Service, customer will be changed to CentraNet® Line Discount Pricing Plan (DPP) rates. All terms and conditions in Schedule Cal. P.U.C. No. B-1 apply for Verizon IntraLATA Toll Service. (T)
|
(T)

k. Customers must subscribe to Verizon IntraLATA Toll Service on all lines in the business group to receive a discount on their toll service. All lines must be the same subscription of CentraNet® or CentraNet® with Calling Solutions per Billing Telephone Number (BTN). (N)
|
(N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

22. Discount Pricing Plans (DPP) - Continued

g. Customers who terminate the agreed upon DPP before the expiration date, will be assessed a termination liability as stated in SPECIAL CONDITION 23.

h. Customers subscribing to the Discount Pricing Plan may relocate a CentraNet® system to a different premises, at the applicable installation charges, served from the same central office or a different central office without penalty except as stated in SPECIAL CONDITION 23, Termination Liability, provided central office facilities and operating conditions permit. All terms and conditions of the agreed upon Discount Pricing Plan remain in effect for the remainder of the term. If the customer moves to a location where CentraNet® service is unavailable, the customer shall pay the termination charges as set forth in SPECIAL CONDITION 23.

i. A GTE IntraLATA Toll minimum per CentraNet® line will be required. Monthly, the Utility will true-up the actual toll usage. If the amount is less than the total CentraNet® lines multiplied by the per line minimum, the customer will be billed for the difference. The customer is also liable for this per line minimum should the service be terminated before the expiration date. (T) (T)

j. Customers must retain GTE IntraLATA Toll Service (Intrastate IntraLATA) to receive CentraNet® Call solution rates. If customer discontinues their GTE IntraLATA Toll Service, customer will be changed to CentraNet® Line Discount Pricing Plan (DPP) rates. All terms and conditions in Schedule Cal. P.U.C. No. B-4 apply for GTE IntraLATA Toll Service. (T) (T) (T)

CentraNet® Service

SPECIAL CONDITIONS - Continued

23. Termination Liability Charge Formula

a. Customers who terminate the agreed upon DPP before the expiration date will be assessed termination liability as set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 47. (L) (T)

b. Effective September 14, 2007, new or renewing customers who, after the first 30 days, partially disconnect service, will be charged termination liability on the disconnected lines as follows: (N)

1) Customers with 2 lines in service who disconnect one or both lines will be assessed full termination liability as described in 23.a. Customer must maintain 2 lines to have CentraNet® Service.

2) Customers with 3 - 4 lines in service who disconnect any lines will be charged termination liability on the disconnected lines per the formula set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 47. Customer must maintain 2 lines to have CentraNet® Service.

3) Customers with 5 or more lines who disconnect over 20% of the total number of lines in service will be charged termination liability on the disconnected lines per the formula set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 47. (L) (N)

c. The following termination liability is applicable to CentraNet® Calling Solutions IntraLATA toll only: (T)

CentraNet® Calling Solutions customers shall be required to pay the minimum monthly usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula:

Termination Charge = 25% of the Remainder of the Term Commitment Value
plus Minimum Monthly Usage Charge ($5.00 X # of Lines X # of Months Remaining)

CentraNet® Calling Solutions customers who discontinue Verizon Long Distance and keep CentraNet® Service shall be required to pay the Minimum Monthly Usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula:

Termination Charge = [$5.00 X (# of Lines X # of Months Remaining)]

The Minimum Monthly Usage Charge will not apply when the customer subscribes to both of the following conditions:

1) The customer subscribes to a new CentraNet® Discount Pricing Plan with a term length equal to or greater than the existing CentraNet® Calling Solutions term for all CentraNet® lines in that CentraNet® system.

2) The customer subscribes to Verizon Unlimited Local and Toll Usage for Business [2] on a minimum of one of the new CentraNet® Discount Pricing Plan lines.

[1] Applicable where a contractual arrangement exists between the Utility and card issuer.
[2] See Schedule Cal. P.U.C. No. A-40 for rates and conditions for Unlimited Local and Toll Usage for Business.
(L) Material formerly on this sheet moved to 8th Revised Sheet 23.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

22. Discount Pricing Plans (DPP) - Continued

I. The Verizon IntraLATA Toll discount applies as follows:

Discount Applies to the Following Services
- Direct Dialed and Operator Assisted Calls (includes 0+, 0-, 1+ calls, Third Party and Collect)
- Calling or Credit Card Calls [1]

Discount Does Not Apply to the Following Services
- Operator Surcharges
- Wide Area Telephone Service (WATS)
- Mobile Service
- Zone Usage Measurement
- Local Usage Measurement
- Verizon Pay Station
- Lines with Handicap Discount

23. Termination Liability Charge Formula

See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

The following termination liability is applicable to CentraNet® Calling Solutions IntraLATA toll only:

CentraNet® Calling Solutions customers shall be required to pay the minimum monthly usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula:

Termination Charge = 25% of the Remainder of the Term Commitment Value
plus Minimum Monthly Usage Charge ($5.00 X # of Lines X # of Months Remaining)

CentraNet® Calling Solutions customers who discontinue Verizon Long Distance and keep CentraNet® Service shall be required to pay the Minimum Monthly Usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula: (T)

Termination Charge = [$5.00 X (# of Lines X # of Months Remaining)]

The Minimum Monthly Usage Charge will not apply when the customer subscribes to both of the following conditions: (N)

1) The customer subscribes to a new CentraNet® Discount Pricing Plan with a term length equal to or greater than the existing CentraNet® Calling Solutions term for all CentraNet® lines in that CentraNet® system.

2) The customer subscribes to Verizon Unlimited Local and Toll Usage for Business [2] on a minimum of one of the new CentraNet® Discount Pricing Plan lines. (N)

[1] Applicable where a contractual arrangement exists between the Utility and card issuer.
[2] See Schedule Cal. P.U.C. No. A-40 for rates and conditions for Unlimited Local and Toll Usage for Business. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

22. Discount Pricing Plans (DPP) - Continued

I. The Verizon IntraLATA Toll discount applies as follows:

Discount Applies to the Following Services
- Direct Dialed and Operator Assisted Calls (includes 0+, 0-, 1+ calls, Third Party and Collect)
- Calling or Credit Card Calls [1] (T)

Discount Does Not Apply to the Following Services
- Operator Surcharges
- Wide Area Telephone Service (WATS)
- Mobile Service
- Zone Usage Measurement
- Local Usage Measurement
- Verizon Pay Station
- Lines with Handicap Discount

23. Termination Liability Charge Formula

See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

The following termination liability is applicable to CentraNet® Calling Solutions IntraLATA toll only:

CentraNet® Calling Solutions customers shall be required to pay the minimum monthly usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula:

Termination Charge = 25% of the Remainder of theTerm Commitment Value
plus Minimum Monthly Usage Charge ($5.00 X # of Lines X # of Months Remaining)

CentraNet® Calling Solutions customers who discontinue Verizon Long Distance and keep CentraNet® Service shall be required to pay the minimum monthly usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula:

Termination Charge = [$5.00 X (# of Lines X # of Months Remaining)]

[1] Applicable where a contractual arrangement exists between the Utility and card issuer. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued (T)

22. Discount Pricing Plans (DPP) - Continued

I. The Verizon IntraLATA Toll discount applies as follows: (T)

Discount Applies to the Following Services
- Direct Dialed and Operator Assisted Calls (includes 0+, 0-, 1+ calls, Third Party and Collect)
- Calling or Credit Card Calls utilizing Verizon Calling Card (T)

Discount Does Not Apply to the Following Services
- Operator Surcharges
- Wide Area Telephone Service (WATS)
- Mobile Service
- Zone Usage Measurement
- Local Usage Measurement
- Verizon Pay Station
- Lines with Handicap Discount

23. Termination Liability Charge Formula

See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules. (C)
(D)
|
(D)

The following termination liability is applicable to CentraNet® Calling Solutions IntraLATA toll only: (N)

CentraNet® Calling Solutions customers shall be required to pay the minimum monthly usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula: (T)

Termination Charge = 25% of the Remainder of theTerm Commitment Value (C)
plus Minimum Monthly Usage Charge ($5.00 X # of Lines X # of Months Remaining) (T)

CentraNet® Calling Solutions customers who discontinue Verizon Long Distance and keep CentraNet® Service shall be required to pay the minimum monthly usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula: (N)
|

Termination Charge = [$5.00 X (# of Lines X # of Months Remaining)] (N)
|

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

22. Discount Pricing Plans (DPP) - Continued

k. The GTE IntraLATA Toll discount applies as follows: (T)

Discount Applies to the Following Services
- Direct Dialed and Operator Assisted Calls (includes 0+, 0-, 1+ calls, Third Party and Collect)
- Calling or Credit Card Calls utilizing GTE Calling Card

Discount Does Not Apply to the Following Services
- Operator Surcharges
- Wide Area Telephone Service (WATS)
- Mobile Service
- Zone Usage Measurement
- Local Usage Measurement
- GTE Pay Station
- Lines with Handicap Discount

23. Termination Liability Charge Formula

If the service is cancelled in whole or in part by the customer or is terminated for cause by the Utility prior to expiration of the agreed upon period, the customer shall be required to pay a sum determined by the application of the following formula:

Termination Charge = 90% X [# of Lines X Monthly DPP Rate X # of Months remaining]

CentraNet® Calling Solutions customers shall also be required to pay the minimum monthly usage requirements for the number of months remaining in the Discount Pricing Plan as determined by the application of the following formula:

Termination Charge = [90% X (# of Lines X Monthly DPP Rate X # of Months remaining)] + Min. Monthly Usage Charge per # Months Remaining

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS)

A. DEFINITIONS

Abandoned Call Clearing - Provides for the removal of a call when a caller abandons either while in an incoming call queue or after the call was presented to the agent position.

ACD Group - A group of agents receiving calls directed to the same incoming call queue. These agents can be in one or more supervisor subgroups served out of the same Central Office.

ACD Overflow of Enqueued Calls - Enhances the existing ACD call-overflow capability by adding new timing thresholds for enqueued calls. Calls enqueued for a predetermined amount of time are routed to a defined overflow queue for appropriate action. When a call has overflowed based on time enqueued, it remains in the original queue and is also routed to the overflow queue.

ACD Multiple Line of Business Codes - Allows handling and tracking of multiple activities for the same call in a customer environment with more than one line of business.

ACD Node - Individual customer ACD group(s) served from the same Utility central office.

ACD Secondary Directory Number - Provides for the assignment of a feature access position of one or more secondary directory numbers that are separate from the incoming ACD Directory Numbers. This feature allows agents to receive direct non-ACD incoming calls and to make outgoing calls.

ACD Walkaway/Closed - Allows agents to enter a three digit code to make the line unavailable and identify the reason for unavailability to calls. When the not ready key is activated, the code is then recorded by the Management Information System (MIS). Various customer assigned codes for entry provide data to evaluate productivity, schedule work shifts and determine staffing requirements.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) (T)

A. DEFINITIONS

Abandoned Call Clearing - Provides for the removal of a call when a caller abandons either while in an incoming call queue or after the call was presented to the agent position.

ACD Group - A group of agents receiving calls directed to the same incoming call queue. These agents can be in one or more supervisor subgroups served out of the same Central Office.

ACD Overflow of Enqueued Calls - Enhances the existing ACD call-overflow capability by adding new timing thresholds for enqueued calls. Calls enqueued for a predetermined amount of time are routed to a defined overflow queue for appropriate action. When a call has overflowed based on time enqueued, it remains in the original queue and is also routed to the overflow queue.

ACD Multiple Line of Business Codes - Allows handling and tracking of multiple activities for the same call in a customer environment with more than one line of business.

ACD Node - Individual customer ACD group(s) served from the same Utility central office.

ACD Secondary Directory Number - Provides for the assignment of a feature access position of one or more secondary directory numbers that are separate from the incoming ACD Directory Numbers. This feature allows agents to receive direct non-ACD incoming calls and to make outgoing calls.

ACD Walkaway/Closed - Allows agents to enter a three digit code to make the line unavailable and identify the reason for unavailability to calls. When the not ready key is activated, the code is then recorded by the Management Information System (MIS). Various customer assigned codes for entry provide data to evaluate productivity, schedule work shifts and determine staffing requirements.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Additional Queue Slots (greater than the number of access positions) - Dedicated time slots used to hold incoming calls in a delayed state until an agent becomes available. One queue slot is required for each call to be held in queue.

Agent Login/Logout - Security to ensure only assigned agents are able to login to an ACD group. Agent Login/Logout includes the partitioning of agent login ID numbers and agent login passwords.

Agent Queue - Provides for even distribution of the calls among agents by routing the call to the agent who has been idle the longest.

Answer Agent - Permits a key to be reserved, at the supervisory position, to be used only for answering calls from agents. When an answer key is pressed, the calling agents' directory number is displayed.

Attendant Console to ACD - Allows attendant consoles to extend or originate calls to ACD directory numbers.

Automatic Overflow - Reroutes incoming calls when the maximum number of incoming calls are in queue or the first call in queue has reached the maximum waiting time. The parameters for the maximum number of calls per queue and the maximum waiting time are set by the customer.

Call Agent - Allows the supervisor to directly call an agent without having to dial the agent's secondary directory number.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

A. DEFINITIONS - Continued

Additional Queue Slots (greater than the number of access positions) - Dedicated time slots used to hold incoming calls in a delayed state until an agent becomes available. One queue slot is required for each call to be held in queue.

Agent Login/Logout - Security to ensure only assigned agents are able to login to an ACD group. Agent Login/Logout includes the partitioning of agent login ID numbers and agent login passwords.

Agent Queue - Provides for even distribution of the calls among agents by routing the call to the agent who has been idle the longest.

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Call Agent - Allows the supervisor to directly call an agent without having to dial the agent's secondary directory number.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Call Center Manager - provides call center managers with the ability to monitor and control both their calls and their agents. The functions of Call Center Manager are:

- Real-time display and monitoring of agent and call activity.
- Data collection and storage for historical or real-time report generation.
- Real-time or scheduled call routing control and resource availability control.

Within the same CentraNet® customer group, the customer may monitor and control multiple ACD groups through a single Call Center Manager MIS Link. The use of an additional MIS Link allows the customer to have multiple supervisory terminals supporting the same CentraNet® ACD groups.

Call Center Report - automatically sends basic ACD reports to a customer designated fax machine. The structure and parameters of the reports are predefined by the Utility and contain statistics relating to agent and group performance. The customer provides the fax machine and appropriate telephone line.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

23. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Call Center Manager - provides call center managers with the ability to monitor and control both their calls and their agents. The functions of Call Center Manager are: (N)

- Real-time display and monitoring of agent and call activity.
- Data collection and storage for historical or real-time report generation.
- Real-time or scheduled call routing control and resource availability control.

Within the same CentraNet® customer group, the customer may monitor and control multiple ACD groups through a single Call Center Manager MIS Link. The use of an additional MIS Link allows the customer to have multiple supervisory terminals supporting the same CentraNet® ACD groups.

Call Center Report - automatically sends basic ACD reports to a customer designated fax machine. The structure and parameters of the reports are predefined by the Utility and contain statistics relating to agent and group performance. The customer provides the fax machine and appropriate telephone line. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Call Forcing - Increases the speed of ACD call handling by automatically presenting incoming calls to the ACD agents. An agent does not need to press the in-calls key to receive the next call.

Call Transfer with Time - Allows a call that has been answered by an ACD agent and then transferred to another ACD agent group to be queued to the new group's highest priority queue based on the total time of the call (time in queue prior to being answered by the first agent plus the length of "talk time" with first agent.)

Called Name/Number Display - Shows the terminating group name and terminating directory number for calls arriving on the agent's set. This information allows the ACD agent to identify the called ACD group for appropriate call answering and call handling.

Call Source ID - Provides for the display, at the agent's position, of the incoming call facility (for calls from within the same customer's group the agent's extension number is displayed). For calls from other customer groups served by the same ACD node, the calling agent's directory number is displayed.

Call Supervisor - Allows the agent quick access to the supervisor for help or consultation.

Controlled Interflow - This feature allows a supervisor to temporarily divert a group's new incoming calls to another group because of a change in business conditions.

Delay Treatment - Allows one of two treatments based on anticipated waiting time; either a ring back or a recorded announcement.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

A. DEFINITIONS - Continued

Call Forcing - Increases the speed of ACD call handling by automatically presenting incoming calls to the ACD agents. An agent does not need to press the in-calls key to receive the next call.

Call Transfer with Time - Allows a call that has been answered by an ACD agent and then transferred to another ACD agent group to be queued to the new group's highest priority queue based on the total time of the call (time in queue prior to being answered by the first agent plus the length of "talk time" with first agent.)

Called Name/Number Display - Shows the terminating group name and terminating directory number for calls arriving on the agent's set. This information allows the ACD agent to identify the called ACD group for appropriate call answering and call handling.

Call Source ID - Provides for the display, at the agent's position, of the incoming call facility (for calls from within the same customer's group the agent's extension number is displayed). For calls from other customer groups served by the same ACD node, the calling agent's directory number is displayed.

Call Supervisor - Allows the agent quick access to the supervisor for help or consultation.

Controlled Interflow - This feature allows a supervisor to temporarily divert a group's new incoming calls to another group because of a change in business conditions.

Delay Treatment - Allows one of two treatments based on anticipated waiting time; either a ring back or a recorded announcement.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Directory Number - Incoming local access numbers assigned to the customer ACD groups.

Display Agents Summary - Key activated function enables the ACD supervisor, using a Business Set with Display, to quickly check the status of all ACD agent positions within a particular ACD group. The summary shows the number of agents:

- busy on ACD and non-ACD calls,
- waiting for calls (idle),
- not ready to receive calls, and
- not available (agent not logged in or Make Set Busy activated).

Display Queue Status - Allows the supervisor position to monitor the efficiency in which incoming calls are being handled. Activation of Display Queue Status shows the following current information for the corresponding ACD directory number:

- number of staffed agent positions,
- number of calls waiting in the incoming call queue,
- number of calls logically queued against group,
- waiting time (in seconds) of the oldest call in queue.

Distinctive Ringing - This feature enables agents to distinguish ACD calls from non-ACD calls.

Emergency Alerting - Enables the ACD agent to confer immediately with the supervisor. The ACD agent can be provided with an emergency key and the supervisor with an answer-emergency key.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

A. DEFINITIONS - Continued

Directory Number - Incoming local access numbers assigned to the customer ACD groups.

Display Agents Summary - Key activated function enables the ACD supervisor, using a Business Set with Display, to quickly check the status of all ACD agent positions within a particular ACD group. The summary shows the number of agents:

- busy on ACD and non-ACD calls,
- waiting for calls (idle),
- not ready to receive calls, and
- not available (agent not logged in or Make Set Busy activated).

Display Queue Status - Allows the supervisor position to monitor the efficiency in which incoming calls are being handled. Activation of Display Queue Status shows the following current information for the corresponding ACD directory number:

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- waiting time (in seconds) of the oldest call in queue.

Distinctive Ringing - This feature enables agents to distinguish ACD calls from non-ACD calls.

Emergency Alerting - Enables the ACD agent to confer immediately with the supervisor. The ACD agent can be provided with an emergency key and the supervisor with an answer-emergency key.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Emergency Alerting Enhanced - Enhances the Emergency Alerting feature by allowing the ACD agent to add both a supervisor and a customer provided recording device to a call simultaneously by pressing a single key.

Emergency Answer - Permits an answer emergency key lamp, at the supervisory position, to flash when an agent activates an emergency key.

Emergency Answer Backup - Provides a method for redirecting emergency key calls to another customer designated position when the supervisor position is unavailable.

Forced Agent Availability - Allows the ACD supervisor to deactivate a Not Ready condition on a specific line. This feature is key activated on an individual agent basis.

Incoming Call Queue (equal to the number of agents) - Provides queuing of incoming calls based on order of arrival priority.

Make Set Busy - Blocks ACD and non-ACD calls to the position. This feature can be automatically activated if the ringing timer expires on an ACD call presented to that agent.

MIS Data Stream Interface - Enables a downstream processor to use a data stream to collect ACD group information, from the ACD node, to produce real-time statistics and historical reports. The ACD/MIS Interface allows the user to perform the following functions:

- login or logoff the ACD/MIS,
- collect information from a pool of ACD groups,
- change the information for a pool of ACD groups,
- request information on the configuration of the data stream,
- request the current time and date,
- start and stop the transfer of call-event information.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

A. DEFINITIONS - Continued

Emergency Alerting Enhanced - Enhances the Emergency Alerting feature by allowing the ACD agent to add both a supervisor and a customer provided recording device to a call simultaneously by pressing a single key.

Emergency Answer - Permits an answer emergency key lamp, at the supervisory position, to flash when an agent activates an emergency key.

Emergency Answer Backup - Provides a method for redirecting emergency key calls to another customer designated position when the supervisor position is unavailable.

Forced Agent Availability - Allows the ACD supervisor to deactivate a Not Ready condition on a specific line. This feature is key activated on an individual agent basis.

Incoming Call Queue (equal to the number of agents) - Provides queuing of incoming calls based on order of arrival priority.

Make Set Busy - Blocks ACD and non-ACD calls to the position. This feature can be automatically activated if the ringing timer expires on an ACD call presented to that agent.

MIS Data Stream Interface - Enables a downstream processor to use a data stream to collect ACD group information, from the ACD node, to produce real-time statistics and historical reports. The ACD/MIS Interface allows the user to perform the following functions:

- login or logoff the ACD/MIS,
- collect information from a pool of ACD groups,
- change the information for a pool of ACD groups,
- request information on the configuration of the data stream,
- request the current time and date,
- start and stop the transfer of call-event information.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

MIS Data Stream Interface - Continued

This feature also includes the following:

- **Remote ACD Load Management** - Provides the capability for supervisors to quickly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate overload on a remote supervisory terminal.
- **Variable Wrap-Up Time** - Allows the ACD supervisory position to vary the interval between call completion and the presentation of a new incoming call on an individual agent position basis or on a group basis.

Multistage-Queue Status Display - Allows the ACD agent to display the length of time calls have been held in the incoming call queue before being answered.

Music on Delay - This feature uses a customer provided music source to provide music to the caller after the recorded delay announcement, while the call is in queue to be answered.

Night Treatment - Allows calls arriving after all agents have logged out to be handled by: 1) answering with a recorded announcement advising the caller that the ACD location is closed and then the call is disconnected, or 2) automatically forwarding the call to another ACD location or to a night service number for answering.

Not Ready - When the not ready key is pressed, any active call is terminated and the position cannot receive any new ACD calls. Non-ACD functions will continue to be presented as usual.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

A. DEFINITIONS - Continued

MIS Data Stream Interface - Continued

This feature also includes the following:

- **Remote ACD Load Management** - Provides the capability for supervisors to quickly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate overload on a remote supervisory terminal.
- **Variable Wrap-Up Time** - Allows the ACD supervisory position to vary the interval between call completion and the presentation of a new incoming call on an individual agent position basis or on a group basis.

Multistage-Queue Status Display - Allows the ACD agent to display the length of time calls have been held in the incoming call queue before being answered.

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Not Ready - When the not ready key is pressed, any active call is terminated and the position cannot receive any new ACD calls. Non-ACD functions will continue to be presented as usual.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Observe Agent - Allows the supervisor position to monitor agents' calls. Monitoring capability is restricted to agents within a supervisor's group.

Observe Agent From 2500 Set - Allows the supervisor to monitor agents' calls from a 2500 set.

Overflow Enhancement - Increases the customer's options for answering ACD calls during periods of heavy traffic. Customers may specify up to four ACD groups, within an ACD node, as potential overflow routes. When an incoming call queue for a group is full, this feature sequentially scans each of the other groups and routes the call to the first group able to accept it.

Ring Threshold - Provides for the rerouting of a call when an agent does not answer within a preprogrammed length of time. The call is then rerouted either to the longest idle agent or to the front of the incoming call queue if no agent is available.

Set Not Ready - When activated, this feature blocks the agent's position from incoming ACD calls; non-ACD incoming calls continue to be presented. This feature is set up on a per set basis and is an enhancement to the Not Ready feature.

Standard Announcements - This feature plays recorded announcements to callers in queue to advise them of answering delays. The announcements are provided from the Utility central office.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

A. DEFINITIONS - Continued

Observe Agent - Allows the supervisor position to monitor agents' calls. Monitoring capability is restricted to agents within a supervisor's group.

Observe Agent From 2500 Set - Allows the supervisor to monitor agents' calls from a 2500 set.

Overflow Enhancement - Increases the customer's options for answering ACD calls during periods of heavy traffic. Customers may specify up to four ACD groups, within an ACD node, as potential overflow routes. When an incoming call queue for a group is full, this feature sequentially scans each of the other groups and routes the call to the first group able to accept it.

Ring Threshold - Provides for the rerouting of a call when an agent does not answer within a preprogrammed length of time. The call is then rerouted either to the longest idle agent or to the front of the incoming call queue if no agent is available.

Set Not Ready - When activated, this feature blocks the agent's position from incoming ACD calls; non-ACD incoming calls continue to be presented. This feature is set up on a per set basis and is an enhancement to the Not Ready feature.

Standard Announcements - This feature plays recorded announcements to callers in queue to advise them of answering delays. The announcements are provided from the Utility central office.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Supergroups - Enables multiple ACD groups, located in single or multiple locations but served by the same ACD node, to distribute calls dynamically among the separate groups based on the current available resources.

Supervisor Control of Night Service - Provides the supervisor position the capability to activate Night Treatment service for one or more agent groups within the same ACD system. This feature can eliminate or minimize calls left unanswered in the incoming call queue at the onset of night service.

Three-Way Calling/Call Transfer to ACD - This feature permits a supervisor to transfer a call to another agent with or without establishing a three-way conference first.

Transfer to In-Calls Key - Enables the ACD agent to transfer an incoming ACD call directly to another ACD agent's in-calls key.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

A. DEFINITIONS - Continued

Supergroups - Enables multiple ACD groups, located in single or multiple locations but served by the same ACD node, to distribute calls dynamically among the separate groups based on the current available resources.

Supervisor Control of Night Service - Provides the supervisor position the capability to activate Night Treatment service for one or more agent groups within the same ACD system. This feature can eliminate or minimize calls left unanswered in the incoming call queue at the onset of night service.

Three-Way Calling/Call Transfer to ACD - This feature permits a supervisor to transfer a call to another agent with or without establishing a three-way conference first.

Transfer to In-Calls Key - Enables the ACD agent to transfer an incoming ACD call directly to another ACD agent's in-calls key.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

B. FEATURE PACKAGES

CentraNet® ACD is available in the following packages:

1. Basic Agent Feature Package
   - Abandoned Call Clearing
   - Agent Login/Logout
   - Agent Queue
   - Attendant Console to ACD
   - Automatic Overflow
   - Call Forcing
   - Delay Treatment
   - Incoming Call Queue (equal to number of agents)
   - Music on Delay
   - Night Treatment
   - Not Ready
   - Overflow Enhancement
   - Ring Threshold
   - Standard Announcements
   - Three-Way Calling/Call Transfer to ACD

2. Advanced Agent Feature Package [1]
   - ACD Overflow of Enqueued Calls
   - ACD Multiple Line of Business Codes
   - Call Transfer with Time
   - Emergency Alerting
   - Emergency Alerting Enhanced
   - Transfer to In-Calls Key
   - Available with Display Sets
     - ACD Walkaway/Closed
     - Called Name/Number Display
     - Call Source ID
     - Call Supervisor
     - Multistage-Queue Status Display

[1] Customers must subscribe to the Basic Agent Feature Package to be eligible to subscribe to the Advanced Agent Feature Package. (T)

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

B. FEATURE PACKAGES

CentraNet® ACD is available in the following packages:

1. Basic Agent Feature Package
   - Abandoned Call Clearing
   - Agent Login/Logout
   - Agent Queue
   - Attendant Console to ACD
   - Automatic Overflow
   - Call Forcing
   - Delay Treatment
   - Incoming Call Queue (equal to number of agents)
   - Music on Delay
   - Night Treatment
   - Not Ready
   - Overflow Enhancement
   - Ring Threshold
   - Standard Announcements
   - Three-Way Calling/Call Transfer to ACD

2. Advanced Agent Feature Package[1]
   - ACD Overflow of Enqueued Calls
   - ACD Multiple Line of Business Codes
   - Call Transfer with Time
   - Emergency Alerting
   - Emergency Alerting Enhanced
   - Transfer to In-Calls Key
   - Available with Display Sets
     - ACD Walkaway/Closed
     - Called Name/Number Display
     - Call Source ID
     - Call Supervisor
     - Multistage-Queue Status Display

NOTE 1: Customers must subscribe to the Basic Agent Feature Package to be eligible to subscribe to the Advanced Agent Feature Package.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

B. FEATURE PACKAGES - Continued

3. ACD on Single-Line Telephone Sets [1]
   - Abandoned Call Clearing
   - Automatic Overflow
   - Distinctive Ringing
   - Incoming Call Queue (equal to number of agents)
   - Login/Logout
   - Make Set Busy
   - Music on Delay
   - Night Treatment
   - Observe Agent from 2500 Set
   - Overflow Enhancement
   - Ring Threshold
   - Set Not Ready
   - Standard Announcements
   - Three-Way Calling/Call Transfer to ACD

4. Supervisor Feature Package
   - Answer Agent
   - Call Agent
   - Controlled Interflow
   - Emergency Answer
   - Emergency Answer Backup
   - Forced Agent Availability
   - Observe Agent
   - Supervisor Control of Night Service
   - Three-Way Calling/Call Transfer to ACD
   - Available with Display Sets
     - Called Name/Number Display
     - Call Source ID
     - Display Agents Summary
     - Display Queue Status

[1] The ACD on Single-Line Telephone Set Feature Package is in lieu of the Basic Agent Feature Package and not available with the Advanced Agent Feature Package. (T)

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

B. FEATURE PACKAGES - Continued

3. ACD on Single-Line Telephone Sets[1]
   - Abandoned Call Clearing
   - Automatic Overflow
   - Distinctive Ringing
   - Incoming Call Queue (equal to number of agents)
   - Login/Logout
   - Make Set Busy
   - Music on Delay
   - Night Treatment
   - Observe Agent from 2500 Set
   - Overflow Enhancement
   - Ring Threshold
   - Set Not Ready
   - Standard Announcements
   - Three-Way Calling/Call Transfer to ACD

4. Supervisor Feature Package
   - Answer Agent
   - Call Agent
   - Controlled Interflow
   - Emergency Answer
   - Emergency Answer Backup
   - Forced Agent Availability
   - Observe Agent
   - Supervisor Control of Night Service
   - Three-Way Calling/Call Transfer to ACD
   - Available with Display Sets
     - Called Name/Number Display
     - Call Source ID
     - Display Agents Summary
     - Display Queue Status

NOTE 1: The ACD on Single-Line Telephone Set Feature Package is in lieu of the Basic Agent Feature Package and not available with the Advanced Agent Feature Package.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

B. FEATURE PACKAGES - Continued

5. Optional Features [1]
   - ACD Secondary Directory Number(s)
   - MIS Data Stream Interface, which includes:
     - Remote ACD Load Management
     - Variable Wrap-Up Time
   - Additional Queue Slots (for queue slots greater than the number of access positions)
   - Supergroups

[1] The Optional Features are available to customers that have the Basic Agent Feature Package or the Advanced Agent Feature Package. (T)

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued (T)

B. FEATURE PACKAGES - Continued

5. Optional Features[1]

- ACD Secondary Directory Number(s)
- MIS Data Stream Interface, which includes:
  - Remote ACD Load Management
  - Variable Wrap-Up Time
- Additional Queue Slots (for queue slots greater than the number of access positions)
- Supergroups

NOTE 1: The Optional Features are available to customers that have the Basic Agent Feature Package or the Advanced Agent Feature Package.

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

C. RULES AND REGULATIONS

CentraNet® ACD Service is available only to customers served from central offices equipped with DMS-100 switches.

The customer must provide compatible premises equipment for MIS functionality. Some features may require a particular software release level in a customer-provided MIS to function to its fullest extent.

Agent Positions may be equipped with customer-provided electronic and/or nonelectronic telephone sets within the same system and group.

CentraNet® ACD/MIS Service is subject to all general regulations applicable to the provision of service by the Utility as specified in other schedules of this Tariff.

An intraexchange private line data circuit (4-wire circuit) is required between the customer's Management Information System and the Utility serving central office. (See Schedule Cal. P.U.C. No. C-1.) (T)

The customer must subscribe to the Basic Agent Feature Package before subscribing to the Advanced Agent Feature Package or Optional Features.

In addition to the rates for Call Center Manager, the customer is required to purchase the following for each Call Center Manager; software, a modem, a 4-wire analog data circuit from the serving central office to the customer's premises, and data processing equipment including but not limited to at least a 486 personal computer, monitor, and a printer.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

C. RULES AND REGULATIONS

CentraNet® ACD Service is available only to customers served from central offices equipped with DMS-100 switches.

The customer must provide compatible premises equipment for MIS functionality. Some features may require a particular software release level in a customer-provided MIS to function to its fullest extent.

Agent Positions may be equipped with customer-provided electronic and/or nonelectronic telephone sets within the same system and group.

CentraNet® ACD/MIS Service is subject to all general regulations applicable to the provision of service by the Utility as specified in other schedules of this Tariff.

An intraexchange private line data circuit (4-wire X.25 circuit) is required between the customer's Management Information System and the Utility serving central office. (See Schedule Cal. P.U.C. No. C-1.)

The customer must subscribe to the Basic Agent Feature Package before subscribing to the Advanced Agent Feature Package or Optional Features.

In addition to the rates for Call Center Manager, the customer is required to purchase the following for each Call Center Manager; software, a modem, a 4-wire analog data circuit from the serving central office to the customer's premises, and data processing equipment including but not limited to at least a 486 personal computer, monitor, and a printer.

Continued

CENTRANET® SERVICE

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

C. RULES AND REGULATIONS

CentraNet® ACD Service is available only to customers served from central offices equipped with DMS-100 switches.

The customer must provide compatible premises equipment for MIS functionality. Some features may require a particular software release level in a customer-provided MIS to function to its fullest extent.

Agent Positions may be equipped with customer-provided electronic and/or nonelectronic telephone sets within the same system and group.

CentraNet® ACD/MIS Service is subject to all general regulations applicable to the provision of service by the Utility as specified in other schedules of this Tariff.

An intraexchange private line data circuit (4-wire X.25 circuit) is required between the customer's Management Information System and the Utility serving central office. (See Schedule Cal. P.U.C. No. C-1.)

The customer must subscribe to the Basic Agent Feature Package before subscribing to the Advanced Agent Feature Package or Optional Features.

In addition to the rates for Call Center Manager, the customer is required to purchase the following for each Call Center Manager; software, a modem, a 4-wire analog data circuit from the serving central office to the customer's premises, and data processing equipment including but not limited to at least a 486 personal computer, monitor, and a printer. (N)

(N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE

Customers requesting Multilocation CentraNet® Service must have established basic CentraNet® Service out of their serving wire center. (N) (N)

A. DEFINITIONS

Access to Private Facilities - Access to Private Facilities gives a Multilocation CentraNet® customer access to private one-way or two-way facilities, i.e., T1, Tie Lines, WATS, FX Lines, etc., which are terminated in a CentraNet® system. These facilities terminate in a different CentraNet® system than the user. To use the Access to Private Facilities feature, the caller dials a one to three digit access code, which is routed via the Public Switched Network to the facility desired.

Customer of Record - The CentraNet® customer subscribing to Multilocation CentraNet® Service.

Dialing Plan - The dialing plan applies to internal station-to-station dialing only. Incoming DID calls are completed independent of the dialing plan selected. Two different dialing plans are available: 1) Location Code/Extension Dialing Plan, and 2) Portable Extension Dialing Plan. All intercom numbers for an individual customer must utilize the same dialing plan and must be the same length (2 to 7 digits).

(1) **Location Code/Extension Dialing Plan** - Utilizes a unique location code for each site along with an extension number. Individual intercom numbers have two components: 1) a one to three digit location code, which must begin with the numbers two through six; and 2) one to six digits corresponding to a portion of the customer's local North American Numbering Plan (NANP) number. This dialing plan allows extension numbers to be reused at several locations.

Extension Dialing utilizes intercom numbers consisting of a portion of the NANP number associated with the individual line. This dialing plan allows for a simple intercom number based on part of the assigned NANP number.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE (T)

A. DEFINITIONS

Access to Private Facilities - Access to Private Facilities gives a Multilocation CentraNet® customer access to private one-way or two-way facilities, i.e., T1, Tie Lines, WATS, FX Lines, etc., which are terminated in a CentraNet® system. These facilities terminate in a different CentraNet® system than the user. To use the Access to Private Facilities feature, the caller dials a one to three digit access code, which is routed via the Public Switched Network to the facility desired. (N) | | (N)

Customer of Record - The CentraNet® customer subscribing to Multilocation CentraNet® Service.

Dialing Plan - The dialing plan applies to internal station-to-station dialing only. Incoming DID calls are completed independent of the dialing plan selected. Two different dialing plans are available: 1) Location Code/Extension Dialing Plan, and 2) Portable Extension Dialing Plan. All intercom numbers for an individual customer must utilize the same dialing plan and must be the same length (2 to 7 digits).

(1) **Location Code/Extension Dialing Plan** - Utilizes a unique location code for each site along with an extension number. Individual intercom numbers have two components: 1) a one to three digit location code, which must begin with the numbers two through six; and 2) one to six digits corresponding to a portion of the customer's local North American Numbering Plan (NANP) number. This dialing plan allows extension numbers to be reused at several locations. (C) (C)

Extension Dialing utilizes intercom numbers consisting of a portion of the NANP number associated with the individual line. This dialing plan allows for a simple intercom number based on part of the assigned NANP number.

Material omitted has been moved to Original Sheet 37.1.

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE (X)

A. DEFINITIONS - Continued

Dialing Plan - Continued

(2) **Portable Extension Dialing Plan** - Allows the customer to select any intercom number scheme, with individual intercom numbers transferable between customer locations, The intercom numbers do not relate to any portion of the NANP number. This dialing plan allows customers to keep the same intercom number when relocating to another customer site while being assigned a new NANP number for DID calls. Internal customer telephone directories do not have to be reprinted to remain current with employee job and location changes.

Both Dialing Plans can be used with public switched network calling or private line networks.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Dialing Plan - Continued

(2) **Portable Extension Dialing Plan** - Allows the customer to select any intercom number scheme, with individual intercom numbers transferable between customer locations, The intercom numbers do not relate to any portion of the NANP number. This dialing plan allows customers to keep the same intercom number when relocating to another customer site while being assigned a new NANP number for DID calls. Internal customer telephone directories do not have to be reprinted to remain current with employee job and location changes.

Both Dialing Plans can be used with public switched network calling or private line networks.

(D)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued (T)

A. DEFINITIONS - Continued

Dialing Plan - Continued

(2) **Portable Extension Dialing Plan** - Allows the customer to select any intercom number scheme, with individual intercom numbers transferable between customer locations, The intercom numbers do not relate to any portion of the NANP number. This dialing plan allows customers to keep the same intercom number when relocating to another customer site while being assigned a new NANP number for DID calls. Internal customer telephone directories do not have to be reprinted to remain current with employee job and location changes. (L)

Both Dialing Plans can be used with public switched network calling or private line networks. (L)

(L) Material previously located on Original Sheet 37.

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued (X)

A. DEFINITIONS - Continued

Dialing Plan Numbers - CentraNet® lines having access to a Location/Extension Code or Portable Extension Dialing Plan.

Interlocation Intercom [1] - Interlocation intercom uses the public switched network instead of a dedicated private line network to complete calls between CentraNet® locations (inter-central office calls). Local Measured Service usage rates are applicable for these calls between locations. If these calls cross intraLATA toll boundaries, customers will be assessed Local Measured Usage charges and Verizon IntraLATA Toll rates (or Discounted Calling Plan rates as applicable) within their service locations.

Interlocation Intercom is available on a term and volume basis in which local usage is applicable or on a flat rated basis in which there is no additional charge for local usage.

Work-At-Home (WAH) - Work-At-Home allows a residential telephone number of the customer's employee to function as a Multilocation CentraNet® station on a call-by-call basis. The user dials an access code which enables the residential line to operate with features such as dial 9 access, Interlocation Intercom, or Access to Private Facilities.

The WAH capability is assigned to the employee's residential R1 line, and the WAH user cannot dial the access code for WAH from a line other than his own.

Work-At-Home may only be equipped on telephone lines of authorized employees of the Multilocation CentraNet® customer of record. The Multilocation Work-At-Home may only be ordered by the CentraNet® customer of record. Work-At-Home is available only on locations where facilities permit.

[1] A customer is not required to provide all CentraNet® lines in their system with multilocation access capabilities (stations may be limited to intralocation or intra-central office calling).

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

A. DEFINITIONS - Continued

Dialing Plan Numbers - CentraNet® lines having access to a Location/Extension Code or Portable Extension Dialing Plan.

Interlocation Intercom [1] - Interlocation intercom uses the public switched network instead of a dedicated private line network to complete calls between CentraNet® locations (inter-central office calls). Local Measured Service usage rates are applicable for these calls between locations. If these calls cross intraLATA toll boundaries, customers will be assessed Local Measured Usage charges and Verizon IntraLATA Toll rates (or Discounted Calling Plan rates as applicable) within their service locations. (T)

Interlocation Intercom is available on a term and volume basis in which local usage is applicable or on a flat rated basis in which there is no additional charge for local usage.

Work-At-Home (WAH) - Work-At-Home allows a residential telephone number of the customer's employee to function as a Multilocation CentraNet® station on a call-by-call basis. The user dials an access code which enables the residential line to operate with features such as dial 9 access, Interlocation Intercom, or Access to Private Facilities.

The WAH capability is assigned to the employee's residential R1 line, and the WAH user cannot dial the access code for WAH from a line other than his own.

Work-At-Home may only be equipped on telephone lines of authorized employees of the Multilocation CentraNet® customer of record. The Multilocation Work-At-Home may only be ordered by the CentraNet® customer of record. Work-At-Home is available only on locations where facilities permit.

[1] A customer is not required to provide all CentraNet® lines in their system with multilocation access capabilities (stations may be limited to intralocation or intra-central office calling). (T)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued

A. DEFINITIONS - Continued

Dialing Plan Numbers - CentraNet® lines having access to a Location/Extension Code or Portable Extension Dialing Plan.

Interlocation Intercom[1] - Interlocation intercom uses the public switched network instead of a dedicated private line network to complete calls between CentraNet® locations (inter-central office calls). Local Measured Service usage rates are applicable for these calls between locations. If these calls cross intraLATA toll boundaries, customers will be assessed Local Measured Usage charges and GTE IntraLATA Toll rates (or Discounted Calling Plan rates as applicable) within their service locations. (T)

Interlocation Intercom is available on a term and volume basis in which local usage is applicable or on a flat rated basis in which there is no additional charge for local usage.

Work-At-Home (WAH) - Work-At-Home allows a residential telephone number of the customer's employee to function as a Multilocation CentraNet® station on a call-by-call basis. The user dials an access code which enables the residential line to operate with features such as dial 9 access, Interlocation Intercom, or Access to Private Facilities.

The WAH capability is assigned to the employee's residential R1 line, and the WAH user cannot dial the access code for WAH from a line other than his own.

Work-At-Home may only be equipped on telephone lines of authorized employees of the Multilocation CentraNet® customer of record. The Multilocation Work-At-Home may only be ordered by the CentraNet® customer of record. Work-At-Home is available only on locations where facilities permit.

NOTE 1: A customer is not required to provide all CentraNet® lines in their system with multilocation access capabilities (stations may be limited to intralocation or intra-central office calling).

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued (X)

B. REGULATIONS

All Multilocation CentraNet® Service equipped lines must terminate at an authorized location of the Customer of Record. Authorized locations may include branches, factories, plants, etc., of the Customer of Record or a subsidiary of the Customer of Record.

The Multilocation CentraNet® customer must subscribe to both Interlocation Intercom and one Dialing Plan (Location Code/Extension or Portable Extension).

Location Code/Extension and Portable Extension Dialing Plans may not be mixed.

Location Code/Extension can be one to three digits in length. The first digit of the location code must be numbered two through six.

Portable Extension numbers may be one through seven digits in length. The first digit of the Portable Extension number must be numbered two through six.

Portable Extension numbers do not need to be the same as the North American Numbering Plan number.

Interlocation Intercom calls will only be connected to Multilocation CentraNet® Service equipped lines at authorized locations.

All Multilocation CentraNet® Service lines must be located at authorized locations of the same Customer of Record. Not every CentraNet® line in a customer's business group must be provisioned with Multilocation CentraNet® Service.

A customer does not have to purchase Dialing Plan and Interlocation Intercom in order to subscribe to Access to Private Facilities or Work-At-Home.

The Multilocation CentraNet® customer of record is responsible for all charges incurred by any employee using the Work-At-Home feature from the time of installation of the feature until it is disconnected. The Multilocation CentraNet® customer is responsible for the disconnection of the service when the employee leaves the Company.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

B. REGULATIONS

All Multilocation CentraNet® Service equipped lines must terminate at an authorized location of the Customer of Record. Authorized locations may include branches, factories, plants, etc., of the Customer of Record or a subsidiary of the Customer of Record.

The Multilocation CentraNet® customer must subscribe to both Interlocation Intercom and one Dialing Plan (Location Code/Extension or Portable Extension).

Location Code/Extension and Portable Extension Dialing Plans may not be mixed.

Location Code/Extension can be one to three digits in length. The first digit of the location code must be numbered two through six.

Portable Extension numbers may be one through seven digits in length. The first digit of the Portable Extension number must be numbered two through six.

Portable Extension numbers do not need to be the same as the North American Numbering Plan number.

Interlocation Intercom calls will only be connected to Multilocation CentraNet® Service equipped lines at authorized locations.

All Multilocation CentraNet® Service lines must be located at authorized locations of the same Customer of Record. Not every CentraNet® line in a customer's business group must be provisioned with Multilocation CentraNet® Service.

A customer does not have to purchase Dialing Plan and Interlocation Intercom in order to subscribe to Access to Private Facilities or Work-At-Home.

The Multilocation CentraNet® customer of record is responsible for all charges incurred by any employee using the Work-At-Home feature from the time of installation of the feature until it is disconnected. The Multilocation CentraNet® customer is responsible for the disconnection of the service when the employee leaves the Company.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued (T)

B. REGULATIONS

All Multilocation CentraNet® Service equipped lines must terminate at an authorized location of the Customer of Record. Authorized locations may include branches, factories, plants, etc., of the Customer of Record or a subsidiary of the Customer of Record. (T)

The Multilocation CentraNet® customer must subscribe to both Interlocation Intercom and one Dialing Plan (Location Code/Extension or Portable Extension). (T)

Location Code/Extension and Portable Extension Dialing Plans may not be mixed.

Location Code/Extension can be one to three digits in length. The first digit of the location code must be numbered two through six. (C) (C)

Portable Extension numbers may be one through seven digits in length. The first digit of the Portable Extension number must be numbered two through six. (C) (C)

Portable Extension numbers do not need to be the same as the North American Numbering Plan number.

Interlocation Intercom calls will only be connected to Multilocation CentraNet® Service equipped lines at authorized locations. (T)

All Multilocation CentraNet® Service lines must be located at authorized locations of the same Customer of Record. Not every CentraNet® line in a customer's business group must be provisioned with Multilocation CentraNet® Service. (D) (T) (T)

A customer does not have to purchase Dialing Plan and Interlocation Intercom in order to subscribe to Access to Private Facilities or Work-At-Home. (N)

The Multilocation CentraNet® customer of record is responsible for all charges incurred by any employee using the Work-At-Home feature from the time of installation of the feature until it is disconnected. The Multilocation CentraNet® customer is responsible for the disconnection of the service when the employee leaves the Company. (N)

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued (X)

B. REGULATIONS - Continued

The following Basic CentraNet® Service features will function as described below when a customer has subscribed to Multilocation CentraNet® Service:

Automatic Call Back Calling

Activated only when calling other stations within the same business group that are served by the same end office. Multilocation CentraNet® customers may not camp on stations in other CentraNet® systems.

Multilocation CentraNet® stations receiving calls from other Multilocation CentraNet® equipped stations in a different business group will receive the distinctive ring and call waiting tone of an outside call.

System Speed Calling

One System Speed Calling list per end office is provided for each business group. A CentraNet® station can only access the System Speed Calling list of its business group within its home central office.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

B. REGULATIONS - Continued

The following Basic CentraNet® Service features will function as described below when a customer has subscribed to Multilocation CentraNet® Service:

Automatic Call Back Calling

Activated only when calling other stations within the same business group that are served by the same end office. Multilocation CentraNet® customers may not camp on stations in other CentraNet® systems.

Multilocation CentraNet® stations receiving calls from other Multilocation CentraNet® equipped stations in a different business group will receive the distinctive ring and call waiting tone of an outside call.

System Speed Calling

One System Speed Calling list per end office is provided for each business group. A CentraNet® station can only access the System Speed Calling list of its business group within its home central office.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued (T)

B. REGULATIONS - Continued

The following Basic CentraNet® Service features will function as described below when a customer has subscribed to Multilocation CentraNet® Service: (T)

Automatic Call Back Calling

Activated only when calling other stations within the same business group that are served by the same end office. Multilocation CentraNet® customers may not camp on stations in other CentraNet® systems. (C) (C)

Multilocation CentraNet® stations receiving calls from other Multilocation CentraNet® equipped stations in a different business group will receive the distinctive ring and call waiting tone of an outside call. (T) (T)

System Speed Calling

One System Speed Calling list per end office is provided for each business group. A CentraNet® station can only access the System Speed Calling list of its business group within its home central office.

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued (X)

C. RATE REGULATIONS

Monthly Rates for Multilocation CentraNet® are in addition to rates and charges for the Primary Station Line.

Intercom calls outside the local and/or EAS calling scope of the originating CentraNet® line will be billed for local calls at the Local Measured Service rates (Schedule Cal. P.U.C. No. A-1) and Verizon IntraLATA Toll charges (Schedule Cal. P.U.C. No. B-1) for toll calling. Intercom calling is also available on a flat rated basis in which local usage charges are not applicable.

The term lengths for Multilocation CentraNet® must be the same in all locations and coincide with the customer's single location CentraNet® term.

The Location Code/Extension Dialing Plan, Portable Extension Dialing Plan and the Interlocation Intercom are available on a month-to-month basis or for term periods ranging from 12 to 60 months. When a term period is elected, the customer is liable for termination charges for each and/or any of the features.

The termination liability charges will be calculated as set forth in SPECIAL CONDITION 23 if a customer discontinues CentraNet® and/or Multilocation CentraNet® Service.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

24. CENTRANET® AUTOMATIC CALL DISTRIBUTION/MANAGEMENT INFORMATION SYSTEM (ACD/MIS) - Continued

C. RATE REGULATIONS

Monthly Rates for Multilocation CentraNet® are in addition to rates and charges for the Primary Station Line.

Intercom calls outside the local and/or EAS calling scope of the originating CentraNet® line will be billed for local calls at the Local Measured Service rates (Schedule Cal. P.U.C. No. A-1) and Verizon IntraLATA Toll charges (Schedule Cal. P.U.C. No. B-1) for toll calling. Intercom calling is also available on a flat rated basis in which local usage charges are not applicable. (T)

The term lengths for Multilocation CentraNet® must be the same in all locations and coincide with the customer's single location CentraNet® term.

The Location Code/Extension Dialing Plan, Portable Extension Dialing Plan and the Interlocation Intercom are available on a month-to-month basis or for term periods ranging from 12 to 60 months. When a term period is elected, the customer is liable for termination charges for each and/or any of the features.

The termination liability charges will be calculated as set forth in SPECIAL CONDITION 23 if a customer discontinues CentraNet® and/or Multilocation CentraNet® Service.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

25. MULTILOCATION CENTRANET® SERVICE - Continued

C. RATE REGULATIONS

Monthly Rates for Multilocation CentraNet® are in addition to rates and charges for the Primary Station Line.

Intercom calls outside the local and/or EAS calling scope of the originating CentraNet® line will be billed for local calls at the Local Measured Service rates (Schedule Cal. P.U.C. No. A-1) and GTE IntraLATA Toll charges (Schedule Cal. P.U.C. No. B-1) for toll calling. Intercom calling is also available on a flat rated basis in which local usage charges are not applicable. (T)

The term lengths for Multilocation CentraNet® must be the same in all locations and coincide with the customer's single location CentraNet® term.

The Location Code/Extension Dialing Plan, Portable Extension Dialing Plan and the Interlocation Intercom are available on a month-to-month basis or for term periods ranging from 12 to 60 months. When a term period is elected, the customer is liable for termination charges for each and/or any of the features.

The termination liability charges will be calculated as set forth in SPECIAL CONDITION 23 if a customer discontinues CentraNet® and/or Multilocation CentraNet® Service. (T)

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE

A. GENERAL

CentraNet® CustoPAK is a non-engineered CentraNet®-based service, which once the switch is pre-positioned, does not require operations to provision at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls. CentraNet® CustoPAK is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately. CentraNet® CustoPAK is a customized package for small business with a minimum of 2 lines, and may not exceed a maximum of 30 lines (exception: There is a six-line limit in the DMS 10 Central Office). CentraNet® CustoPAK provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

CentraNet® CustoPAK is furnished from compatible digital type switching equipment located on the Utility premises and includes the facilities necessary for intercommunication between CentraNet® lines within the customer's system.

CentraNet® CustoPAK Service includes local exchange service (no dial "9" required), direct inward-dialing to CentraNet® lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Utility, touch-tone calling service, and intercept to the main listed number.

No other CentraNet® features or classes of service can be mixed with CentraNet® CustoPAK Service. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing features from within the offered CentraNet® CustoPAK package for each line or hunt group.

CentraNet® CustoPAK is available only where technically feasible.

B. SERVICE OPTIONS

Basic Standard Services [1, 2] - Services included with a CentraNet® CustoPAK service line.

Call Transfer (All Calls)
Call Hold
Consultation Hold
Intercom Dialing
Three Way Calling
Distinctive Ringing (Inside/Outside) [3]
Assume Dial "9" (N)

[1] CentraNet® CustoPAK Basic Service includes a network access line with Touch Tone and Direct Inward/Outward Dialing capability, and has a two-line minimum requirement. (N)
[2] See Schedule Cal. P.U.C. No. A-1 for applicable measured usage rates.
[3] This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

B. SERVICE OPTIONS - Continued

Selectable Standard Services [1] - Services listed in this section are available for each CentraNet® CustoPAK line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual CentraNet® CustoPAK line:

Automatic Callback (within system only)
Call Forwarding - Busy - Fixed
Call Forwarding - No Answer - Fixed
Call Forwarding (All Calls) (T)
Call Restriction Options : [2]
- No Call Restrictions
- Call Restriction One
- Call Restriction Two
- Call Restriction Three
- Call Restriction Four
- Call Restriction Five
- Call Restriction Six
- Call Restriction Seven

Call Waiting/Cancel Call Waiting
Dial Call Waiting-Originating
Call Pick-Up Directed
Call Pick-Up Group
Hunting Series
Hunting Multi-Line
Speed Dialing (T)

1 Available only where technically feasible.
2 These call restrictions are specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

B. SERVICE OPTIONS - Continued

Selectable Standard Services [1] - Services listed in this section are available for each CentraNet® CustoPAK line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual CentraNet® CustoPAK line:

Automatic Callback (within system only)
Call Forwarding - Busy - Fixed
Call Forwarding - No Answer - Fixed
Call Forwarding - Variable (All Calls)
Call Restriction Options : [2]
- No Call Restrictions
- Call Restriction One
- Call Restriction Two
- Call Restriction Three
- Call Restriction Four
- Call Restriction Five
- Call Restriction Six
- Call Restriction Seven

Call Waiting/Cancel Call Waiting
Dial Call Waiting-Originating
Call Pick-Up Directed
Call Pick-Up Group
Hunting Series
Hunting Multi-Line
Customer Changeable Speed Calling (N)

[1] Available only where technically feasible. (N)
[2] These call restrictions are specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

B. SERVICE OPTIONS - Continued

Optional Services [1] - Services listed in this section are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Busy Redial
Call Block (*60)
Call Park
Call Park Directed
*69
Caller ID - Number Only
Caller ID
Executive Busy Override
Last Number Redial [2]
Select Call Forwarding
Priority Call

Additional features and feature packages available from other tariff schedules include:

Call Trace [3]
Enhanced Call Forwarding - Existing Number [3]
Enhanced Call Forwarding - Existing w/Call Manager [3]
Voice Messaging [4]
Unlimited Local and Toll Usage for Business Feature Package Two A [3]
Unlimited Local and Toll Usage for Business Feature Package Three [3]

C. TERM OPTIONS

CentraNet® CustoPAK customers may select either a month–to-month option or a 24-month term option. Effective 4/26/08, CustoPAK 2 Year Term service will no longer be offered in CA and customers may select the CustoPAK 3-year term option. Customers with existing 2 Year CustoPAK term agreements with expiration dates through 4/25/10 will be grandfathered. The term agreement becomes effective upon the installation date of the service. (N)

CentraNet® CustoPAK will be billed per billing account number within a customer's system.

D. ADDING LINES UNDER TERM OPTION

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period; applicable Service Order Activity Charges will apply. For customers subscribing to the two-year term plan, the term obligation, with respect to any additional lines, will be coterminous with such two-year term. Effective 4/26/08, this regulation will apply to the CustoPAK 3-year term plan. (N)

1 Available only where technically feasible.
2 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
3 See Schedule Cal. P.U.C. No. A-40 for rates and descriptions of these services.
4 See Schedule Cal. P.U.C. No. K-1 for rates and description of Voice Messaging.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

B. SERVICE OPTIONS - Continued

Optional Services [1] - Services listed in this section are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Busy Redial
Call Block (*60)
Call Park
Call Park Directed
*69
Caller ID - Number Only
Caller ID
Executive Busy Override
Last Number Redial [2]
Select Call Forwarding
Priority Call

Additional features and feature packages available from other tariff schedules include:

Call Trace [3]
Enhanced Call Forwarding - Existing Number [3]
Enhanced Call Forwarding - Existing w/Call Manager [3]
Voice Messaging [4]
Unlimited Local and Toll Usage for Business Feature Package Two A [3]
Unlimited Local and Toll Usage for Business Feature Package Three [3] (N)

C. TERM OPTIONS

CentraNet® CustoPAK customers may select either a month–to-month option or a 24-month term option. The term agreement becomes effective upon the installation date of the service.

CentraNet® CustoPAK will be billed per billing account number within a customer's system.

D. ADDING LINES UNDER TERM OPTION

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period; applicable Service Order Activity Charges will apply. For customers subscribing to the two-year term plan, the term obligation, with respect to any additional lines, will be coterminous with such two-year term.

1 Available only where technically feasible.
2 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
3 See Schedule Cal. P.U.C. No. A-40 for rates and descriptions of these services.
4 See Schedule Cal. P.U.C. No. K-1 for rates and description of Voice Messaging.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

B. SERVICE OPTIONS - Continued

Optional Services [1] - Services listed in this section are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Busy Redial
Call Block (*60)
Call Park
Call Park Directed
*69
Caller ID - Number Only
Caller ID
Executive Busy Override
Last Number Redial [2]
Select Call Forwarding
Priority Call

Additional features and feature packages available from other tariff schedules include: (T)

Call Trace [3]
Enhanced Call Forwarding - Existing Number [3]
Enhanced Call Forwarding - Existing w/Call Manager [3]
Voice Messaging [4]
Unlimited Local and Toll Usage for Business Feature Package Two A [3] (N)

C. TERM OPTIONS

CentraNet® CustoPAK customers may select either a month–to-month option or a 24-month term option. The term agreement becomes effective upon the installation date of the service.

CentraNet® CustoPAK will be billed per billing account number within a customer's system.

D. ADDING LINES UNDER TERM OPTION

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period; applicable Service Order Activity Charges will apply. For customers subscribing to the two-year term plan, the term obligation, with respect to any additional lines, will be coterminous with such two-year term.

1 Available only where technically feasible.
2 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
3 See Schedule Cal. P.U.C. No. A-40 for rates and descriptions of these services.
4 See Schedule Cal. P.U.C. No. K-1 for rates and description of Voice Messaging.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

B. SERVICE OPTIONS - Continued

Optional Services [1] - Services listed in this section are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Busy Redial	(T)
Call Block (*60)	
Call Park	
Call Park Directed	
*69	(T)
Caller ID - Number Only	I
Caller ID	(T)
Executive Busy Override	
Last Number Redial [2]	
Select Call Forwarding	(T)
Priority Call	(T)

Additional features available from other tariff schedules include:

Call Trace [3]
Enhanced Call Forwarding - Existing Number [3]
Enhanced Call Forwarding - Existing w/Call Manager [3]
Voice Messaging [4]

C. TERM OPTIONS

CentraNet® CustoPAK customers may select either a month–to-month option or a 24-month term option. The term agreement becomes effective upon the installation date of the service.

CentraNet® CustoPAK will be billed per billing account number within a customer's system.

D. ADDING LINES UNDER TERM OPTION

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period; applicable Service Order Activity Charges will apply. For customers subscribing to the two-year term plan, the term obligation, with respect to any additional lines, will be coterminous with such two-year term.

1 Available only where technically feasible.
2 This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
3 See Schedule Cal. P.U.C. No. A-40 for rates and descriptions of these services.
4 See Schedule Cal. P.U.C. No. K-1 for rates and description of Voice Messaging.

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

B. SERVICE OPTIONS - Continued

Optional Services [1] - Services listed in this section are also available for each CentraNet® CustoPAK line at an additional monthly recurring charge per feature:

Automatic Busy Redial (*66)
Call Block (*60)
Call Park
Call Park Directed
Automatic Call Return (*69)
Caller ID-Number Service
Caller ID-Name and Number Service
Executive Busy Override
Last Number Redial [2]
Special Call Forwarding
VIP Alert

Additional features available from other tariff schedules include:

Call Trace [3]
Enhanced Call Forwarding - Existing Number [3]
Enhanced Call Forwarding - Existing w/Call Manager [3]
Voice Messaging [4]

C. TERM OPTIONS

CentraNet® CustoPAK customers may select either a month–to-month option or a 24-month term option. The term agreement becomes effective upon the installation date of the service.

CentraNet® CustoPAK will be billed per billing account number within a customer's system.

D. ADDING LINES UNDER TERM OPTION

Additional CentraNet® CustoPAK lines may be added to an existing system, up to a maximum of 30, during the term period; applicable Service Order Activity Charges will apply. For customers subscribing to the two-year term plan, the term obligation, with respect to any additional lines, will be coterminous with such two-year term. (N)

[1] Available only where technically feasible. (N)
[2] This feature is specific to CentraNet® CustoPAK Service. See 26.M, FEATURE DESCRIPTIONS.
[3] See Schedule Cal. P.U.C. No. A-40 for rates and descriptions of these services.
[4] See Schedule Cal. P.U.C. No. K-1 for rates and description of Voice Messaging. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

E. TERMINATION LIABILITY

There is no termination liability for customers who have elected the CentraNet® CustoPAK month-to-month payment option.

When a CentraNet® CustoPAK customer chooses the 24-month term option, and after 30 days following installation, chooses to disconnect or terminate CustoPAK service before the term expires, the customer will be liable for any termination charges applicable in Schedule Cal. P.U.C. No. D&R, Rule No. 47.

Effective September 14, 2007, new or renewing customers who, after the first 30 days, partially disconnect service, will be charged termination liability on the disconnected lines as follows: (N)

1) Customers with 2 lines in service who disconnect one or both lines will be assessed full termination liability as described in 23.a. Customer must maintain 2 lines to have CentraNet® CustoPAK Service.

2) Customers with 3 - 4 lines in service who disconnect any lines will be charged termination liability on the disconnected lines per the formula set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 47. Customer must maintain 2 lines to have CentraNet® CustoPAK Service.

3) Customers with 5 or more lines who disconnect over 20% of the total number of lines in service will be charged termination liability on the disconnected lines per the formula set forth in Schedule Cal. P.U.C. No. D&R, Rule No. 47. (N)

F. TRANSFER OF TERM OPTION

With the written permission of the Utility, the obligation to pay the CentraNet® CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

G. CENTRANET® CUSTOPAK SERVICE SYSTEM

CentraNet® CustoPAK service lines sharing a common intercom arrangement and a primary directory listing will be considered a CentraNet® CustoPAK Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty CentraNet® CustoPAK Service lines. CentraNet® CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately. (D)

(D)

(L)

(L)

(L) Material formerly on this sheet moved to 2nd Revised Sheet 46.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

E. TERMINATION LIABILITY

There is no termination liability for customers who have elected the CentraNet® CustoPAK month-to-month payment option.

When a CentraNet® CustoPAK customer chooses the 24-month term option, and after 30 days following installation, chooses to disconnect or terminate CustoPAK service before the term expires, the customer will be liable for any termination charges applicable in Schedule Cal. P.U.C. No. D&R, Rule No. 47.

F. TRANSFER OF TERM OPTION

With the written permission of the Utility, the obligation to pay the CentraNet® CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

G. CENTRANET® CUSTOPAK SERVICE SYSTEM

CentraNet® CustoPAK service lines sharing a common intercom arrangement and a primary directory listing will be considered a CentraNet® CustoPAK Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty CentraNet® CustoPAK Service lines. CentraNet® CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

If the CentraNet® CustoPAK system falls below the minimum of two lines it will no longer be considered a CentraNet® CustoPAK system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply. (N)

H. SUBSCRIBER LINE CHARGE

An applicable interstate Subscriber Line Charge will be applied to all CentraNet® CustoPAK lines. See Verizon Telephone Companies Tariff FCC No. 14 and Verizon Telephone Companies Tariff FCC No. 16 for rates.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

E. TERMINATION LIABILITY

There is no termination liability for customers who have elected the CentraNet® CustoPAK month-to-month payment option.

When a CentraNet® CustoPAK customer chooses the 24-month term option, and after 30 days following installation, chooses to disconnect or terminate CustoPAK service before the term expires, the customer will be liable for any termination charges applicable in Schedule Cal. P.U.C. No. D&R, Rule No. 47. (T) | (T)

F. TRANSFER OF TERM OPTION

With the written permission of the Utility, the obligation to pay the CentraNet® CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

G. CENTRANET® CUSTOPAK SERVICE SYSTEM

CentraNet® CustoPAK service lines sharing a common intercom arrangement and a primary directory listing will be considered a CentraNet® CustoPAK Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty CentraNet® CustoPAK Service lines. CentraNet® CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

H. SUBSCRIBER LINE CHARGE

An applicable interstate Subscriber Line Charge will be applied to all CentraNet® CustoPAK lines. See Verizon Telephone Companies Tariff FCC No. 14 and Verizon Telephone Companies Tariff FCC No. 16 for rates.

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

E. TERMINATION LIABILITY

There is no termination liability for customers who have elected the CentraNet® CustoPAK month-to-month payment option.

When a CentraNet® CustoPAK customer chooses the 24-month term option and disconnects or terminates CustoPAK service after 30 days following installation, the nonrecurring and installation charges will not be refunded. In addition, the customer will be liable for any termination charges applicable in Schedule Cal. P.U.C. No. D&R, Rule No. 47.

F. TRANSFER OF TERM OPTION

With the written permission of the Utility, the obligation to pay the CentraNet® CustoPAK charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. See Schedule Cal. P.U.C. No. D&R, Rule No. 47, for termination liability rules.

G. CENTRANET® CUSTOPAK SERVICE SYSTEM

CentraNet® CustoPAK service lines sharing a common intercom arrangement and a primary directory listing will be considered a CentraNet® CustoPAK Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty CentraNet® CustoPAK Service lines. CentraNet® CustoPAK Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

H. SUBSCRIBER LINE CHARGE

An applicable interstate Subscriber Line Charge will be applied to all CentraNet® CustoPAK lines. See Verizon Telephone Companies Tariff FCC No. 14 and Verizon Telephone Companies Tariff FCC No. 16 for rates. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

H. SUBSCRIBER LINE CHARGE (L)

An applicable interstate Subscriber Line Charge will be applied to all CentraNet® CustoPAK lines. See Verizon Telephone Companies Tariff FCC No. 14 and Verizon Telephone Companies Tariff FCC No. 16 for rates. (L)

I. INCOMING TOLL FREE SERVICE ACCESS ARRANGEMENT

Incoming calls on Toll Free Service access lines can be terminated on a CentraNet® CustoPAK service system. Incoming calls terminated in this manner may be transferred to other lines of the same CentraNet® CustoPAK service system.

J. OFF-PREMISES LINES

CentraNet® CustoPAK Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same CentraNet® CustoPAK Service system that are located at different premises but situated within the same wire center serving area.

K. OPTIONAL CENTRANET® CUSTOPAK SERVICES

Optional services may be available where Utility facilities permit at the rates specified in Section F.3. The descriptions and regulations for these services are specified in Section 26.N of this tariff. Only the CentraNet® services specified in this section will be available under CentraNet® CustoPAK Service. Custom Calling and CLASS services not specified in this tariff will not be offered.

L. FEATURE RESTRICTION

Call Transfer, Three-Way Calling, Call Forwarding, Call Forwarding Busy, and Call Forwarding-Don't Answer may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer.

(L) Material moved from 3rd Revised Sheet 45.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

I. INCOMING TOLL FREE SERVICE ACCESS ARRANGEMENT

Incoming calls on Toll Free Service access lines can be terminated on a CentraNet® CustoPAK service system. Incoming calls terminated in this manner may be transferred to other lines of the same CentraNet® CustoPAK service system.

J. OFF-PREMISES LINES

CentraNet® CustoPAK Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same CentraNet® CustoPAK Service system that are located at different premises but situated within the same wire center serving area.

K. OPTIONAL CENTRANET® CUSTOPAK SERVICES

Optional services may be available where Utility facilities permit at the rates specified in Section F.3. The descriptions and regulations for these services are specified in Section 26.N of this tariff. Only the CentraNet® services specified in this section will be available under CentraNet® CustoPAK Service. Custom Calling and CLASS services not specified in this tariff will not be offered.

L. FEATURE RESTRICTION

Call Transfer, Three-Way Calling, Call Forwarding, Call Forwarding Busy, and Call Forwarding-Don't Answer may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer. (T)

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

I. INCOMING TOLL FREE SERVICE ACCESS ARRANGEMENT

Incoming calls on Toll Free Service access lines can be terminated on a CentraNet® CustoPAK service system. Incoming calls terminated in this manner may be transferred to other lines of the same CentraNet® CustoPAK service system.

J. OFF-PREMISES LINES

CentraNet® CustoPAK Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same CentraNet® CustoPAK Service system that are located at different premises but situated within the same wire center serving area.

K. OPTIONAL CENTRANET® CUSTOPAK SERVICES

Optional services may be available where Utility facilities permit at the rates specified in Section F.3. The descriptions and regulations for these services are specified in Section 26.N of this tariff. Only the CentraNet® services specified in this section will be available under CentraNet® CustoPAK Service. Custom Calling and CLASS services not specified in this tariff will not be offered.

L. FEATURE RESTRICTION

Call Transfer, Three-Way Calling, Call Forwarding Busy, Call Forwarding-Don't Answer, and Call Forwarding-Variable may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer. (N)

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS

CENTRANET® CUSTOPAK BASIC STANDARD FEATURES

The following features are automatically included on every CentraNet® CustoPAK line, and are the backbone of the CentraNet® CustoPAK offering:

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Touch Tone - Provides touch tone signaling for dialing calls, and accessing features. Rotary dial telephones are not compatible with CentraNet® CustoPAK.

Direct Inward Dial (DID) - The ability of each member of the CentraNet® CustoPAK group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the CentraNet® CustoPAK group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Call Transfer (All Calls) - The ability for a CentraNet® CustoPAK line to transfer an established incoming call to another line. The "transfer-to-line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer.

Call Hold - The ability to place an established call on hold for an extended period of time by dialing the feature code *01. This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Three Way Calling - Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the CentraNet® CustoPAK customer.

Intercom Dialing - Provides the customer with the ability to communicate between lines within your own CentraNet® CustoPAK group by dialing a two-digit code instead of having to dial the full 7- or 10-digit telephone number.

Distinctive Ringing (Inside/Outside) - This feature allows the user to distinguish between calls originating from within the CentraNet® CustoPAK group and calls originating from outside the CentraNet® CustoPAK group. Calls originating from inside the group will receive one ring, and calls originating from outside the group will receive a double ring. This feature is specific to CentraNet® CustoPAK Service. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK SELECTABLE FEATURES

The following features may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customer's choosing.

Automatic Call Back (within system only) - When a CentraNet® CustoPAK user reaches a busy line within the CentraNet® CustoPAK group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the CentraNet® CustoPAK group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated earlier by the originator, by dialing a code (#52).

Call Forwarding (All Calls) - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded-to number, and may change the forwarded-to number as often as desired. The user also has the ability to turn the feature off and on as needed to better serve the user's needs. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer. (L) (T) (L)

Call Forwarding – Busy - A fixed feature, provisioned by the Utility using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is busy. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Forwarding - No Answer - A fixed feature, provisioned by the Utility using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Waiting/ Cancel Call Waiting - When a busy CentraNet® CustoPAK line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing the present call on hold and answering the incoming call, or disregarding the call. The calling party will receive a ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code (*70). Canceling the Call Waiting feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating - When a user calls another member of the CentraNet® CustoPAK group and reaches a busy signal, the user can dial a code (*54) to send a call waiting tone to the called line. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone. This feature can be activated or deactivated by the user.

(L) Material rearranged on page.

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK SELECTABLE FEATURES

The following features may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customer's choosing.

Automatic Call Back (within system only) - When a CentraNet® CustoPAK user reaches a busy line within the CentraNet® CustoPAK group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the CentraNet® CustoPAK group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated earlier by the originator, by dialing a code (#52).

Call Forwarding – Busy - A fixed feature, provisioned by the Utility using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is busy. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Forwarding - No Answer - A fixed feature, provisioned by the Utility using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Forwarding - Variable (All Calls) - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded-to number, and may change the forwarded-to number as often as desired. The user also has the ability to turn the feature off and on as needed to better serve the user's needs. Calls forwarded outside the CentraNet® CustoPAK group are subject to local and/or long distance charges billed to the CentraNet® CustoPAK customer.

Call Waiting/ Cancel Call Waiting - When a busy CentraNet® CustoPAK line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing the present call on hold and answering the incoming call, or disregarding the call. The calling party will receive a ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code (*70). Canceling the Call Waiting feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating - When a user calls another member of the CentraNet® CustoPAK group and reaches a busy signal, the user can dial a code (*54) to send a call waiting tone to the called line. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone. This feature can be activated or deactivated by the user. (N)

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK SELECTABLE FEATURES - Continued

Call Pick-Up Directed - This feature enables a user to answer (pick-up) calls directed to any other line within the CentraNet® CustoPAK group by dialing a code (*18) and the number of the ringing line, even if the user and the ringing line are not in the same call pick-up group. If more than one user tries to pick-up the call, only the first user will receive the call, and the others will receive a busy tone to identify the call was answered.

Call Pick-Up Group - This feature allows the user to answer (pick-up) any call directed to any other line within the user's Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-Line) - Hunting allows the customer to eliminate busy signals and increase the Utility's accessibility by expanding call coverage. Hunting begins with a call to a lead number or pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for CentraNet® CustoPAK customers will be provided in a Series or Multi-Line arrangement only, and must be programmed by Verizon from data provided by the customer.

Note: Circular or any other type hunting sequence is not available to CentraNet® CustoPAK customers.

Customer Changeable Speed Calling - This feature allows the user to make calls to frequently-dialed numbers by using an abbreviated code for each number. The short list consists of eight (8) numbers in all switch types except the 5ESS, which will only provide six (6). This is a customer programmable feature, and each user will have his own list.

Call Restriction Options - The customer must select the type of call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code and call blocking features. (N)

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK SELECTABLE FEATURES - Continued

Call Restriction Options - Continued

The customer must choose one of the following options. [1]

No Call Restrictions - This option allows the user to make and receive calls without any restrictions of any kind.

Call Restriction One - This option blocks all outgoing chargeable toll calls including all operator calls. It allows outgoing local calls (outside the group), 8XX calls, local DA calls, repair calls, and 911 calls only. This option allows all incoming calls with no restrictions.

Call Restriction Two - This option blocks all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (third number, collect, or credit card only), local calls (outside the group), 8XX calling, local DA calls, repair calls, and 911 calls. This option allows all incoming calls with no restrictions.

Call Restriction Three - The user is not permitted to make any outgoing calls to numbers outside the CentraNet® CustoPAK group (toll or local, including 911). This option allows all incoming calls with no restrictions.

Call Restriction Four - The user cannot make or receive calls to or from outside the CentraNet® CustoPAK group (including 911). Only inside the group (intercom) calling is allowed.

Call Restriction Five - This option blocks all 700, 900, 976 calls. This option may be added to the No Call Restriction class of service as required.

Call Restriction Six - This option blocks all casual dialing (101XXXX) type calls. This option may be added to the No Call restriction class of service as required.

Call Restriction Seven - This option blocks all international type calls. This option may be added to the No Call Restriction class of service as required. (N)

[1] These call restrictions are specific to CentraNet® CustoPAK Service. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES

These features may be selected by the customer and may be added to any line or hunt group of the customer's choosing; however, there will be additional charges for these features.

Busy Redial - This feature allows the user attempting to call to a busy line, within the defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minute queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

Call Block (*60) - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the user's line. The numbers the user chooses to block must be from the user's defined calling area. Calls from outside the user's defined calling area and operator calls cannot be blocked. Once activated, any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against his own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except his own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

***69** - This feature allows a customer to return the last incoming call when the service is activated by dialing *69. (T)

This feature is offered on a monthly subscription or per activation basis.

Per activation customers are charged upon dialing *69, regardless of whether the call is completed to the calling party. The customer is charged for any call placed by means of this service.

Custom Local Area Signaling Service (CLASS) features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. (L) (T) (L)

(L) Material formerly on this sheet moved to 4th Revised Sheet 52.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES

These features may be selected by the customer and may be added to any line or hunt group of the customer's choosing; however, there will be additional charges for these features.

Busy Redial - This feature allows the user attempting to call to a busy line, within the defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minute queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned. (T)

Call Block (*60) - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the user's line. The numbers the user chooses to block must be from the user's defined calling area. Calls from outside the user's defined calling area and operator calls cannot be blocked. Once activated, any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against his own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except his own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

***69** - Call Return will automatically store and allows the user to redial the number of the last person who called. *69 can be used to return a call whether the user answered the call or not. *69 works only on calls made from numbers within the user's defined calling area. If the user chooses to return the call, and the number is busy, *69 will place the call next in line. In most cases, the user's phone will ring with a series of short-short-long rings when the number called is no longer busy. If the user has Call Waiting and hears the Call Waiting tone while talking to another person, the user has two choices: Use *69 to call back later, or use Call Waiting during the call. (T) I (T) (T)

Caller ID-Number Only - This feature allows the user (with compatible CPE) to view the telephone number of the incoming call before answering the call or choosing to ignore it. (T)

Caller ID - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it. (T)

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES

These features may be selected by the customer and may be added to any line or hunt group of the customer's choosing; however, there will be additional charges for these features.

Automatic Busy Redial (*66) - This feature allows the user attempting to call to a busy line, within the defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minute queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

Call Block (*60) - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the user's line. The numbers the user chooses to block must be from the user's defined calling area. Calls from outside the user's defined calling area and operator calls cannot be blocked. Once activated, any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against his own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed -This feature is an enhanced call park feature and enables the user to "park" a call on any number within the CentraNet® CustoPAK group, except his own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

Automatic Call Return (*69) - Call Return will automatically store and allows the user to redial the number of the last person who called. Call Return (*69) can be used to return a call whether the user answered the call or not. Call Return (*69) works only on calls made from numbers within the user's defined calling area. If the user chooses to return the call, and the number is busy, Call Return (*69) will place the call next in line. In most cases, the user's phone will ring with a series of short-short-long rings when the number called is no longer busy. If the user has Call Waiting and hears the Call Waiting tone while talking to another person, the user has two choices: Use Call Return (*69) to call back later, or use Call Waiting during the call.

Caller ID-Number Service - This feature allows the user (with compatible CPE) to view the telephone number of the incoming call before answering the call or choosing to ignore it.

Caller ID-Name and Number Service - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES - Continued

Caller ID-Number Only - This feature allows the user (with compatible CPE) to view the telephone number of the incoming call before answering the call or choosing to ignore it. (L)

Caller ID - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it. (L)

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a three-way call. The called number must be in the CentraNet® CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS. This feature is specific to CentraNet® CustoPAK Service.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of his choosing that he wants call forwarded. When one of the numbers on the user list calls, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

Enhanced Call Forwarding – Existing Number & Existing Number With Call Manager – is an AIN-based service. Using a toll-free 800 number, subscribers can forward calls from anywhere in the country to another number of their choice (pager, cellular phone, work phone, or home phone). Enhanced Call Forwarding (ECF) is installed with a default destination number requested by the end user, and provides the added flexibility for subscribers to override the default number at will by using prompts on the Administrative IVRU number. See Schedule Cal. P.U.C. No. A-40 for other details and rates for ECF.

(L) Material moved from 2nd Revised Sheet 51.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES - Continued

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a three-way call. The called number must be in the CentraNet® CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS. This feature is specific to CentraNet® CustoPAK Service.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of his choosing that he wants call forwarded. When one of the numbers on the user list calls, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

Enhanced Call Forwarding – Existing Number & Existing Number With Call Manager – is an AIN-based service. Using a toll-free 800 number, subscribers can forward calls from anywhere in the country to another number of their choice (pager, cellular phone, work phone, or home phone). Enhanced Call Forwarding (ECF) is installed with a default destination number requested by the end user, and provides the added flexibility for subscribers to override the default number at will by using prompts on the Administrative IVRU number. See Schedule Cal. P.U.C. No. A-40 for other details and rates for ECF.

(L)

(L)

(L) Material previously on this sheet moved to Original Sheet 53.

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES - Continued

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a three-way call. The called number must be in the CentraNet® CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS. This feature is specific to CentraNet® CustoPAK Service.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of his choosing that he wants call forwarded. When one of the numbers on the user list calls, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

Enhanced Call Forwarding – Existing Number & Existing Number With Call Manager – is an AIN-based service. Using a toll-free 800 number, subscribers can forward calls from anywhere in the country to another number of their choice (pager, cellular phone, work phone, or home phone). Enhanced Call Forwarding (ECF) is installed with a default destination number requested by the end user, and provides the added flexibility for subscribers to override the default number at will by using prompts on the Administrative IVRU number. See Schedule Cal. P.U.C. No. A-40 for other details and rates for ECF.

Priority Call - This feature provides the user the ability to identify up to twelve numbers he wants to receive a special notification when a call is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on the special list. This feature will not work on a hunt group pilot number.

Voice Messaging - This feature allows the user to have busy and no answer calls forwarded to a voice messaging server to take a message if the caller chooses to leave one. If the customer has Voice Messaging, the Call Forwarding Busy and No Answer features are used for Voice Messaging programming purposes, and are not available for forwarding to other locations.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the Utility.

Unlimited Local and Toll Usage for Business Feature Package Two A - Allows the CentraNet® CustoPAK customer who subscribes to Unlimited Local and Toll Usage for Business[1] to also subscribe, on the same line(s), to either or both Caller ID and/or Voice Messaging offered in Feature Package Two A. (N)

[1] See Schedule Cal. P.U.C. No. A-40 for rates and descriptions of these services. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES - Continued

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a three-way call. The called number must be in the CentraNet® CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS. This feature is specific to CentraNet® CustoPAK Service.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of his choosing that he wants call forwarded. When one of the numbers on the user list calls, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature. (T)

Enhanced Call Forwarding – Existing Number & Existing Number With Call Manager – is an AIN-based service. Using a toll-free 800 number, subscribers can forward calls from anywhere in the country to another number of their choice (pager, cellular phone, work phone, or home phone). Enhanced Call Forwarding (ECF) is installed with a default destination number requested by the end user, and provides the added flexibility for subscribers to override the default number at will by using prompts on the Administrative IVRU number. See Schedule Cal. P.U.C. No. A-40 for other details and rates for ECF.

Priority Call - This feature provides the user the ability to identify up to twelve numbers he wants to receive a special notification when a call is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on the special list. This feature will not work on a hunt group pilot number. (T)

Voice Messaging - This feature allows the user to have busy and no answer calls forwarded to a voice messaging server to take a message if the caller chooses to leave one. If the customer has Voice Messaging, the Call Forwarding Busy and No Answer features are used for Voice Messaging programming purposes, and are not available for forwarding to other locations.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the Utility.

Continued

CentraNet® Service (N)

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES - Continued

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a three-way call. The called number must be in the CentraNet® CustoPAK group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS. This feature is specific to CentraNet® CustoPAK Service.

Special Call Forwarding - This feature allows the user the ability to program up to twelve numbers of his choosing that he wants call forwarded. When one of the numbers on the user list calls, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

Enhanced Call Forwarding – Existing Number & Existing Number With Call Manager – is an AIN-based service. Using a toll-free 800 number, subscribers can forward calls from anywhere in the country to another number of their choice (pager, cellular phone, work phone, or home phone). Enhanced Call Forwarding (ECF) is installed with a default destination number requested by the end user, and provides the added flexibility for subscribers to override the default number at will by using prompts on the Administrative IVRU number. See Schedule Cal. P.U.C. No. A-40 for other details and rates for ECF.

VIP Alert - This feature provides the user the ability to identify up to twelve numbers he wants to receive a special notification when a call is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on the special list. This feature will not work on a hunt group pilot number.

Voice Messaging - This feature allows the user to have busy and no answer calls forwarded to a voice messaging server to take a message if the caller chooses to leave one. If the customer has Voice Messaging, the Call Forwarding Busy and No Answer features are used for Voice Messaging programming purposes, and are not available for forwarding to other locations.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the Utility. (N)

Continued

CentraNet® Service

SPECIAL CONDITIONS - Continued

26. CENTRANET® CUSTOPAK SERVICE - Continued

M. FEATURE DESCRIPTIONS - Continued

CENTRANET® CUSTOPAK OPTIONAL FEATURES - Continued

Priority Call - This feature provides the user the ability to identify up to twelve numbers he wants to receive a special notification when a call is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on the special list. This feature will not work on a hunt group pilot number. (L)

Voice Messaging - This feature allows the user to have busy and no answer calls forwarded to a voice messaging server to take a message if the caller chooses to leave one. If the customer has Voice Messaging, the Call Forwarding Busy and No Answer features are used for Voice Messaging programming purposes, and are not available for forwarding to other locations.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the Utility.

Unlimited Local and Toll Usage for Business Feature Package Two A - Allows the CentraNet® CustoPAK customer who subscribes to Unlimited Local and Toll Usage for Business[1] to also subscribe, on the same line(s), to either or both Caller ID and/or Voice Messaging offered in Feature Package Two A. (L)

Unlimited Local and Toll Usage for Business Feature Package Three - Allows the CentraNet® CustoPAK customer who subscribes to Unlimited Local and Toll Usage for Business[1] to also subscribe, on the same line(s), to either or both Caller ID and/or One Point Voice Mail (OPVM) offered in Feature Package Three. (N) (N)

[1] See Schedule Cal. P.U.C. No. A-40 for rates and descriptions of these services. (L)

(L) Material moved from 3rd Revised Sheet 52.

Continued